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本文是一系列协助设置、排错和维护Cisco小型企业产品文档中的一篇。

Q. [如何访问SPA3102 IVR菜单？](#)

A.

访问IVR菜单

步骤 1：

使用连接到语音网关的 PHONE 端口的电话。您能通过模拟电话，不其中任一互联网电话只访问IVR菜单。

步骤 2：

按四个星号(*)键。

步骤 3：

请等待，直到您听到语音提示说“Linksys配置菜单。提出跟随的选项# (镑)密钥或暂停至退出”。

步骤 4：

请参见下表列出的操作、命令、菜单选项及说明。选择一个选项之后，按# (井号键)。挂断电话为了退出菜单。

认识交互语音应答菜单

IVR Action	IVR Menu	Parameter(s)	Notes
Activate IVR Menu	****	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter option followed by the pound key or hang-up to exit."
Check WAN IP Address	110	None	IVR will announce the IP address of the WAN port
Check WAN Network Mask	120	None	IVR will announce the network mask of the WAN port
Check WAN Gateway	130	None	IVR will announce the gateway of the WAN port
Check MAC Address	140	None	IVR will announce MAC address of the SPA-2100
Check Firmware Version	150	None	IVR will announce the firmware version running on SPA-2100
Check Primary DNS Server IP Address	160	None	IVR will announce the primary DNS server IP address
Check WAN Port Web Server Port	170	None	IVR will announce the WAN port web server port
Check LAN IP Address	210	None	IVR will announce the IP address of the LAN port
Check WAN Internet Connection Type	100	None	IVR will announce the WAN Internet Connection Type
Set WAN Internet Connection Type (see "Wan Setup" -> "Internet Connection Settings")	101	Enter 0 to use DHCP Enter 1 to use Static IP Enter 3 to use PPPoE	Requires Password
Set Static IP address (WAN Port)	111	Enter IP address using numbers on the telephone keypad. Use the * (star) key when enter a decimal point	WAN Internet Connection Type must be set to "Static IP", otherwise you will hear "Invalid Option" when you try to use this option. Requires Password.
Set WAN Network Mask	121	Enter network mask using numbers on the telephone keypad. Use the * (star) key when enter a decimal point	WAN Internet Connection Type must be set to "Static IP", otherwise you will hear "Invalid Option" when you try to use this option. Requires Password.
Set WAN Gateway	131	Enter IP address using numbers on the telephone keypad. Use the * (star) key when entering a decimal point.	WAN Internet Connection Type must be set to "Static IP", otherwise you will hear "Invalid Option" when you try to use this option. Requires Password.
Set Primary DNS Server IP Address	161	Enter IP address using numbers on the telephone keypad. Use the * (star) key when entering a decimal point.	Requires Password.

注意：如果管理员密码没有设置或用户允许更改它，被标记的项目使用要求密码不会要求密码。

相关信息

- [技术支持和文档 - Cisco Systems](#)