

访问SPA2100的交互语音应答(IVR)菜单

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本文是一系列协助设置、排错和维护Cisco小型企业产品文档中的一篇。

Q. [访问SPA2100交互语音应答\(IVR\)菜单](#)

A.

为了访问交互语音应答(IVR)菜单，请完成这些步骤：

步骤 1：

在模拟电话的拨号****附有SPA2100。

步骤 2：

当您听到语音提示时，请拨打镑(#)键/号码跟随的对应的IVR菜单代码。

步骤 3：

为了检查SPA2100当前广域网IP地址，请接电话附加SPA单元和拨号****110#。

Note:这是IVR菜单代码列表：

IVR Action	IVR Menu	Parameter(s)	Notes
Activate IVR Menu	****	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter option followed by the pound key or hang-up to exit."
Check WAN IP Address	110	None	IVR will announce the IP address of the WAN port
Check WAN Network Mask	120	None	IVR will announce the network mask of the WAN port
Check WAN Gateway	130	None	IVR will announce the gateway of the WAN port
Check MAC Address	140	None	IVR will announce MAC address of the SPA-2100
Check Firmware Version	150	None	IVR will announce the firmware version running on SPA-2100
Check Primary DNS Server IP Address	160	None	IVR will announce the primary DNS server IP address
Check WAN Port Web Server Port	170	None	IVR will announce the WAN port web server port
Check LAN IP Address	210	None	IVR will announce the IP address of the LAN port
Check WAN Internet Connection Type	100	None	IVR will announce the WAN Internet Connection Type
Set WAN Internet Connection Type (see "Wan Setup" -> "Internet Connection Settings")	101	Enter "0" to use DHCP Enter "1" to use Static IP Enter "3" to use PPPoE	Requires Password

Set Static IP address (WAN Port)	111	Enter the IP address using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	WAN Internet Connection Type must be set to Static IP , otherwise you will hear the "Invalid Option" message when you try to use this option. This requires a password.
Set WAN Network Mask	121	Enter network mask using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	WAN Internet Connection Type must be set to Static IP , otherwise you will hear the "Invalid Option" message when you try to use this option. This requires a password.
Set WAN Gateway	131	Enter IP address using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	WAN Internet Connection Type must be set to Static IP , otherwise you will hear the "Invalid Option" message when you try to use this option. This requires a password.
Set Primary DNS Server IP Address	161	Enter IP address using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	Requires Password.
Enable/Disable Wan Port Web Server	7932	Enter "1" to enable Enter "0" to disable	Requires Password.
Reboot the SPA-2100	732668	None	The unit will reboot after you hang-up the phone
Factory Reset	73738	Enter "1" to confirm Enter an asterisk (*) key to cancel	SPA will prompt for confirm, if you confirmed to do factory reset, you will hear the "Option Successful" message then hang-up. Unit will reboot and all configuration parameters will be reset to factory default values. This requires a password.
User Factory Reset	877778	Enter "1" to confirm Enter an asterisk (*) key to cancel.	SPA will prompt for confirm, if you confirmed to do user factory reset, you will hear the "Option Successful" message then hang-up. Unit will reboot and all user writable parameters will be reset to factory default values.

Note:如果没有设置管理员密码或用户允许更改它，项目标记用**要求密码不会要求密码**。

Related Information

- [Technical Support & Documentation - Cisco Systems](#)