

Cisco Unified Communication域管理器(思科UCDM)平台密码恢复

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简介

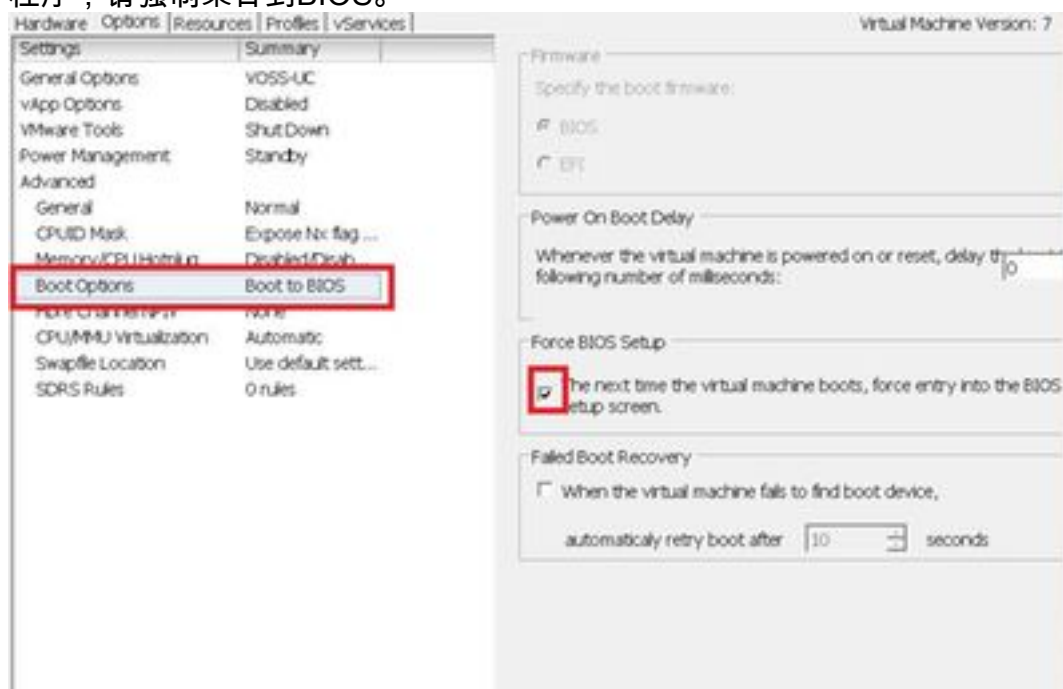
本文描述如何重置思科UCDM平台密码，如果忘记密码，并且不能通过平台用户访问CLI。

密码恢复程序

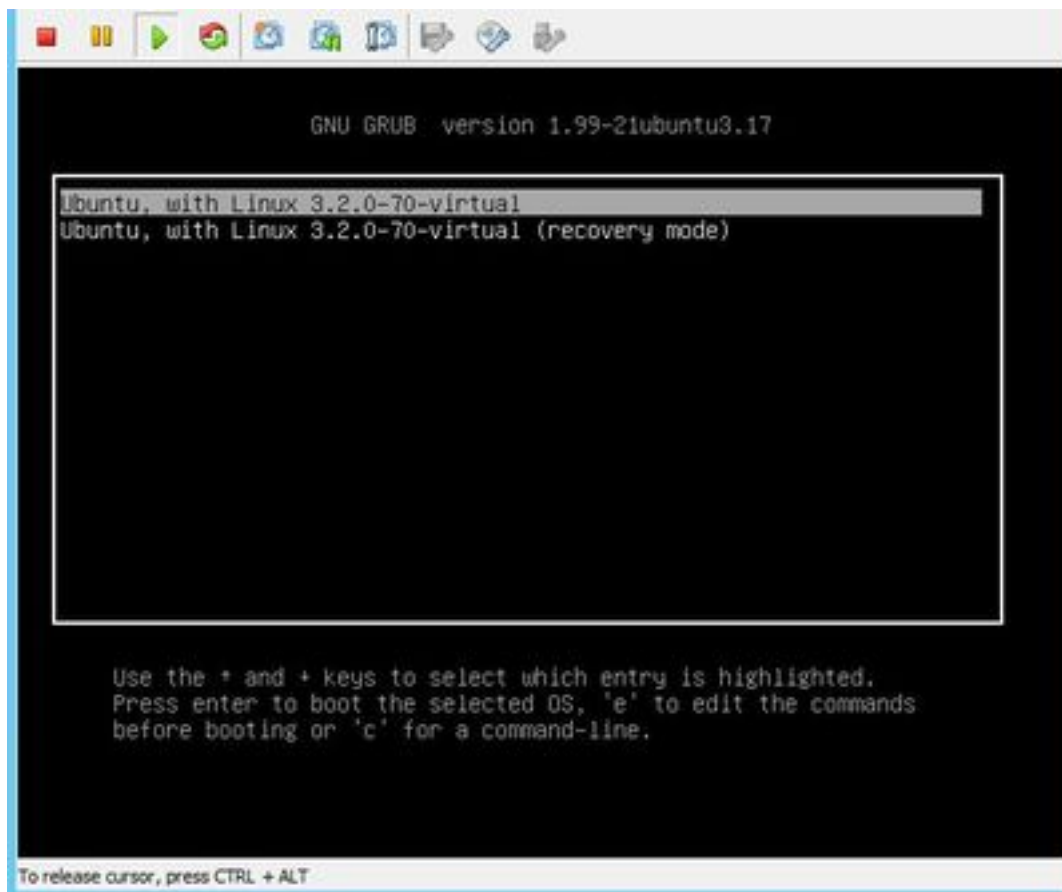
此部分描述思科UCDM密码恢复流程。

注意：此步骤是仅可适用的对CUCDM 10.1.x，并且10.6除草根版本1.99-21ubuntu3.17和3.18。

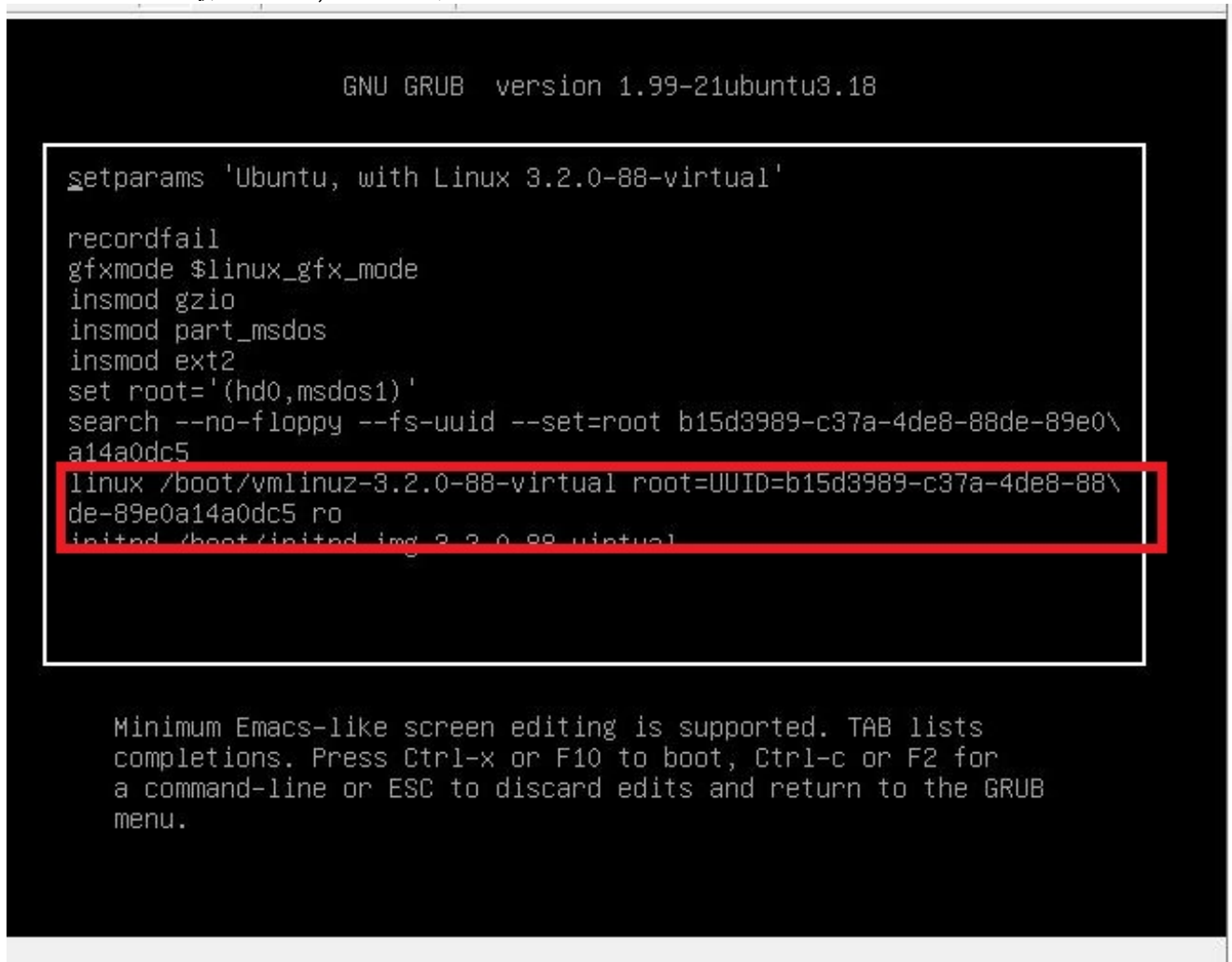
1. 通过禁用的网络禁用连接，若可能。这保证处理没有丢失。
2. 登陆对VMWare并且选择思科UCDM虚拟机。
3. 用鼠标右键单击VM并且选择**编辑设置**。
4. 点击**选项卡**，选择**引导程序选项**并且检查在强制BIOS设置部分的复选框。当下次虚拟机引导程序，请强制条目到BIOS。



5. 打开思科UCDM显示(启动虚拟机控制台)。
6. 点击重新启动按钮(重新启动访客)。
7. VM在BIOS输入并且从没有BIOS退出进行任何更改。(下一步需要迅速执行，在系统启动前)。
8. 幼虫引导程序控制台的普雷斯e。



9. 导航对第二到最后一行，从Linux启动。



10. 如此镜像所显示，导航对线路的末端对‘init=/bin/bash’。

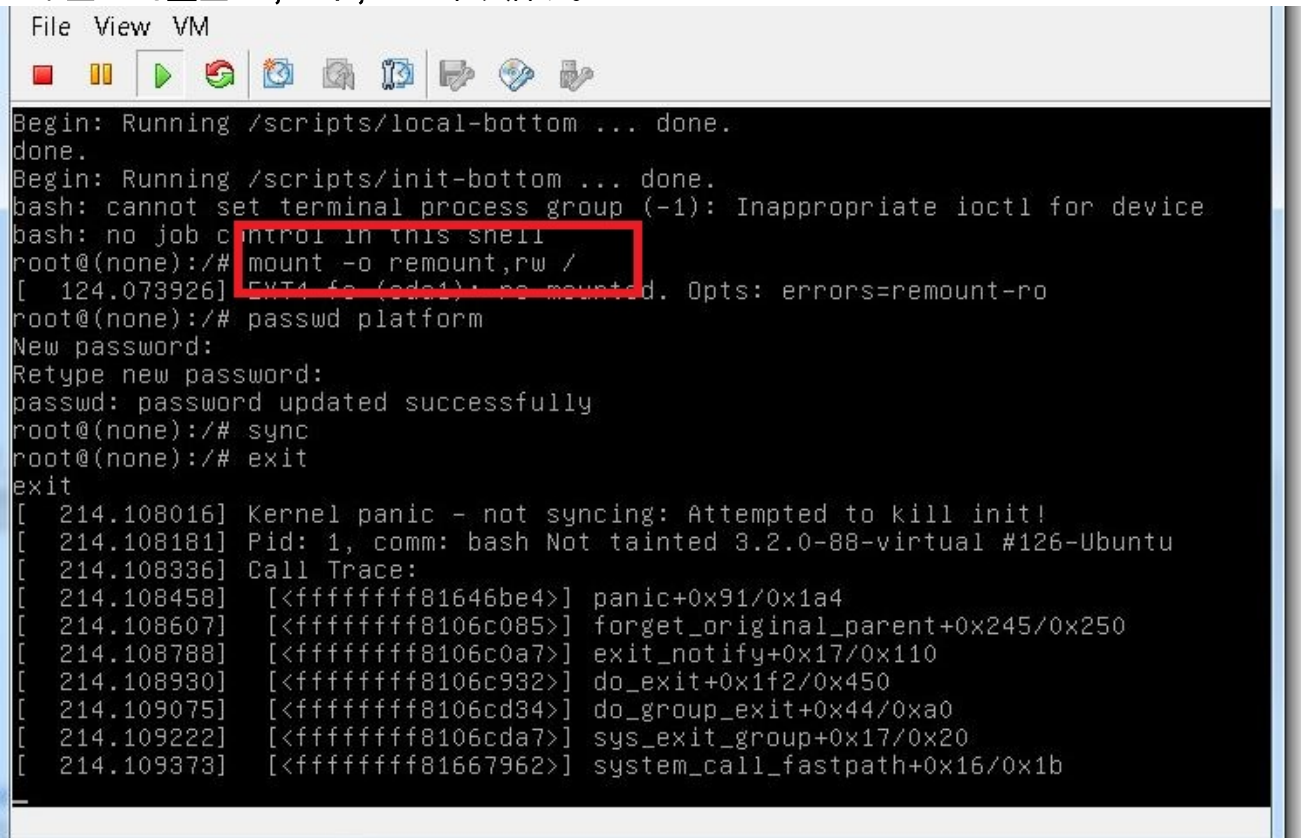
GNU GRUB version 1.99-21ubuntu3.18

```
setparams 'Ubuntu, with Linux 3.2.0-88-virtual'

recordfail
gfxmode $linux_gfx_mode
insmod gzio
insmod part_msdos
insmod ext2
set root='(hd0,msdos1)'
search --no-floppy --fs-uuid --set=root b15d3989-c37a-4de8-88de-89e0\
a14a0dc5
linux /boot/vmlinuz-3.2.0-88-virtual root=UUID=b15d3989-c37a-4de8-88\
de-89e0a14a0dc5 ro init=/bin/bash_
initrd /boot/initrd.img-3.2.0-88-virtual
```

Minimum Emacs-like screen editing is supported. TAB lists completions. Press Ctrl-x or F10 to boot, Ctrl-c or F2 for a command-line or ESC to discard edits and return to the GRUB menu.

11. 按ctrl-x为了引导系统。
12. 回车登上- o重登上， rw/，一旦系统启动。



```
File View VM
Begin: Running /scripts/local-bottom ... done.
done.
Begin: Running /scripts/init-bottom ... done.
bash: cannot set terminal process group (-1): Inappropriate ioctl for device
bash: no job control in this shell
root@(none):/# mount -o remount,rw /
[ 124.073926] EXT4 fs (sda1): no mounted. Opts: errors=remount-ro
root@(none):/# passwd platform
New password:
Retype new password:
passwd: password updated successfully
root@(none):/# sync
root@(none):/# exit
exit
[ 214.108016] Kernel panic - not syncing: Attempted to kill init!
[ 214.108181] Pid: 1, comm: bash Not tainted 3.2.0-88-virtual #126-Ubuntu
[ 214.108336] Call Trace:
[ 214.108458] [] panic+0x91/0x1a4
[ 214.108607] [] forget_original_parent+0x245/0x250
[ 214.108788] [] exit_notify+0x17/0x110
[ 214.108930] [] do_exit+0x1f2/0x450
[ 214.109075] [] do_group_exit+0x44/0xa0
[ 214.109222] [] sys_exit_group+0x17/0x20
[ 214.109373] [] system_call_fastpath+0x16/0x1b
```

13. 进入密码平台并且进入系统的一新密码。

```
File View VM
Begin: Running /scripts/local-bottom ... done.
done.
Begin: Running /scripts/init-bottom ... done.
bash: cannot set terminal process group (-1): Inappropriate ioctl for device
bash: no job control in this shell
root@none:~# mount -o remount,rw /
[ 124.073926] EXT4-fs (sda1): re-mounted. Opts: errors=remount-ro
root@none:~# passwd platform
New password:
Retype new password:
passwd: password updated successfully
root@none:~# sync
root@none:~# exit
exit
[ 214.108016] Kernel panic - not syncing: Attempted to kill init!
[ 214.108181] Pid: 1, comm: bash Not tainted 3.2.0-88-virtual #126-Ubuntu
[ 214.108336] Call Trace:
[ 214.108458] [] panic+0x91/0x1a4
[ 214.108607] [] forget_original_parent+0x245/0x250
[ 214.108788] [] exit_notify+0x17/0x110
[ 214.108930] [] do_exit+0x1f2/0x450
[ 214.109075] [] do_group_exit+0x44/0xa0
[ 214.109222] [] sys_exit_group+0x17/0x20
[ 214.109373] [] system_call_fastpath+0x16/0x1b
```

14. 键入同步为了强制文件系统同步。

```
File View VM
Begin: Running /scripts/local-bottom ... done.
done.
Begin: Running /scripts/init-bottom ... done.
bash: cannot set terminal process group (-1): Inappropriate ioctl for device
bash: no job control in this shell
root@none:~# mount -o remount,rw /
[ 124.073926] EXT4-fs (sda1): re-mounted. Opts: errors=remount-ro
root@none:~# passwd platform
New password:
Retype new password:
passwd: password updated successfully
root@none:~# sync
root@none:~# exit
exit
[ 214.108016] Kernel panic - not syncing: Attempted to kill init!
[ 214.108181] Pid: 1, comm: bash Not tainted 3.2.0-88-virtual #126-Ubuntu
[ 214.108336] Call Trace:
[ 214.108458] [] panic+0x91/0x1a4
[ 214.108607] [] forget_original_parent+0x245/0x250
[ 214.108788] [] exit_notify+0x17/0x110
[ 214.108930] [] do_exit+0x1f2/0x450
[ 214.109075] [] do_group_exit+0x44/0xa0
[ 214.109222] [] sys_exit_group+0x17/0x20
[ 214.109373] [] system_call_fastpath+0x16/0x1b
```

15. 键入退出断断续续地然后供给VM动力。

16. 当系统启动时，请选择Ubuntu，与虚拟的Linux 3.2.0-70-。



您能当前登陆作为有密码集合的平台用户在步骤编号13。