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# 简介

本文描述在思科电子邮件安全工具(ESA)的邮件日志找到的“大小限制超出的”错误消息。

## 什么“消息扫描问题：大小限制超出的”平均值？

在邮件日志和消息跟踪回顾在ESA，您可能发现以下错误和需要确定什么问题是：

扫描在ESA有在大消息的一全局限制。如果消息太大，从许多扫描通常是豁免和发送到末端收件人。

要更改从CLI的消息扫描限制，请使用**scanconfig**。您将需要做调整到“最大大小附件扫描”选项如突出显示。

**注意：** 切记越大扫描大小设置，使用更多设备开销和资源。

```
myesa.loca> scanconfig
```

```
There are currently 5 attachment type mappings configured to be SKIPPED.
```

```
Choose the operation you want to perform:
```

- NEW - Add a new entry.
- DELETE - Remove an entry.
- SETUP - Configure scanning behavior.
- IMPORT - Load mappings from a file.
- EXPORT - Save mappings to a file.
- PRINT - Display the list.
- CLEAR - Remove all entries.
- SMIME - Configure S/MIME unpacking.

```
[ ]> setup
```

1. Scan only attachments with MIME types or fingerprints in the list.
2. Skip attachments with MIME types or fingerprints in the list.

```
Choose one:
```

```
[2]>
```

```
Enter the maximum depth of attachment recursion to scan:
```

```
[5]>
```

```
Enter the maximum size of attachment to scan:
```

```
[5242880]>
```

```
Do you want to scan attachment metadata? [Y]>
```

Enter the attachment scanning timeout (in seconds):

[1]>

If a message has attachments that were not scanned for any reason (e.g. because of size, depth limits, or scanning timeout), assume the attachment matches the search pattern? [N]>

In case of a content or message filter error, should all filters be bypassed? [Y]>

If a message could not be deconstructed into its component parts in order to remove specified attachments, the system should:

1. Deliver
2. Bounce
3. Drop

[1]>

Configure encoding to use when none is specified for plain body text or anything with MIME type plain/text or plain/html.

1. US-ASCII
2. Unicode (UTF-8)
3. Unicode (UTF-16)
4. Western European/Latin-1 (ISO 8859-1)
5. Western European/Latin-1 (Windows CP1252)
6. Traditional Chinese (Big 5)
7. Simplified Chinese (GB 2312)
8. Simplified Chinese (HZ GB 2312)
9. Korean (ISO 2022-KR)
10. Korean (KS-C-5601/EUC-KR)
11. Japanese (Shift-JIS (X0123))
12. Japanese (ISO-2022-JP)
13. Japanese (EUC)

[1]

如果做任何更改和调整对设置，请务必**确认**所有更改从主CLI提示符。

在许多情况下，您发现特定消息也许超出了扫描，但是处理并且传送如最初预计。您将需要研究和review您的原始MID的最终处理的邮件日志。

## 相关信息

- [ESA消息处理确定](#)
- [思科电子邮件安全工具-最终用户指南](#)
- [技术支持和文档 - Cisco Systems](#)