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简介

本文描述如何删除相关的跟踪或报告在您的思科存储的数据库给安全工具(ESA)或Cisco安全管理设备(SMA)发电子邮件。

如何清除跟踪或报告数据库？

跟踪数据库

跟踪数据库包括设备的跟踪日志。跟踪日志请记录操作关联与跟踪服务的进程。跟踪日志请是邮件日志的一子集。

警告： 此命令将删除所有跟踪数据，并且不可能被恢复。

从CLI，请使用**诊断>清除跟踪>**的**deletedb**跟踪数据库。进行不是必要的。

```
mylocal.esa> diagnostic
```

```
Choose the operation you want to perform:
```

- RAID - Disk Verify Utility.
- DISK_USAGE - Check Disk Usage.
- NETWORK - Network Utilities.
- REPORTING - Reporting Utilities.
- TRACKING - Tracking Utilities.
- RELOAD - Reset configuration to the initial manufacturer values.

```
[> tracking
```

```
Choose the operation you want to perform:
```

- DELETEDB - Reinitialize the tracking database.
- DEBUG - Gather debug information.

```
[> deletedb
```

This command will delete all tracking data and cannot be aborted. In some instances it may take several minutes to complete. Please do not attempt a system restart until the command has returned. Are you sure you want to continue? [N]> **y**

Deleting all tracking data.

Shutting down the Splunk daemon (this may take a few minutes)...
Splunk daemon shut down
Removing Splunk database...
Splunk database removed
Removing 'missing data' database...
Removing unparsed log files...
Unparsed log files removed
Rebuilding log file directory...
rebuilt log file directory
Restarting the Splunk daemon (this may take a few minutes)...
Splunk daemon started

报告数据库

报告的数据库是包含关于邮件流量的历史量度设备的一个所有权二进制数据库。

警告： 此命令将删除所有报告的数据，并且不可能被恢复。

从CLI，请使用**诊断>报告>清除报告的数据库的deletedb**。进行不是必要的。

```
myesa.local> diagnostic
```

Choose the operation you want to perform:

- RAID - Disk Verify Utility.
- DISK_USAGE - Check Disk Usage.
- NETWORK - Network Utilities.
- REPORTING - Reporting Utilities.
- TRACKING - Tracking Utilities.
- RELOAD - Reset configuration to the initial manufacturer values.

```
[ ]> reporting
```

The reporting system is currently enabled.

Choose the operation you want to perform:

- DELETEDB - Reinitialize the reporting database.
- DISABLE - Disable the reporting system.

```
[ ]> deletedb
```

This command will delete all reporting data and cannot be aborted. In some instances it may take several minutes to complete. Please do not attempt a system restart until the command has returned. Are you sure you want to continue? [N]> **y**

Shutting down reporting system.....

Removing all reporting data. This may take several minutes.
The reporting system database has been reinitialized.

The reporting system is currently enabled.

相关信息

- [思科电子邮件安全工具-最终用户指南](#)
- [技术支持和文档 - Cisco Systems](#)