

思科虚拟语音浏览器CLI命令

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简介

本文描述为排除故障是有用的在Cisco虚拟语音浏览器的命令(VVB)命令行界面(CLI)。

思科VVB提供CLI作为替代方案给Web管理页配置和排除故障系统。CLI包括从操作基于系统的(VOS)平台框架的思科语音的命令。

命令

浏览Cache大小

运行命令验证大小vvb缓存

显示vvb缓存browser_cache_size

```
admin:show vvb cache browser_cache_size
512000 KB
Command successful.
admin: █
```

最大值文件大小

在VVB缓存运行此命令发现最大的文件

显示vvb缓存max_file_size

```
admin:show vvb cache max_file_size
500 KB
Command successful.
admin: █
```

URL条目

如果有.wav文件的URL，您能运行此命令发现URL的详细信息

显示VVB缓存cache_entry <cache_entry_url>

```

admin:show vvb cache cache_entry http://10.64.82.233:7000/CVP/audio/record_greeting.wav
EntryType          : File
Cache Entry        : http://10.64.82.233:7000/CVP/audio/record_greeting.wav
Reference          : 0
Size               : 49148 Bytes
Age                : 08 hours:30 minutes:55 seconds
FreshTime         : 0
CreationTime      : 24/06/2015 22:22:46
Stale flag        : false
Command successful.

```

在VVB缓存的.wav URL列表

显示VVB缓存cache_entry <start_index><end_index>

```

admin:show vvb cache cache_entries 1 15
Total Cache size: 10000 KB
Total Cache size used: 1037 KB
MaxFileSize: 8000 KB
Total number of Cache Entries: 73
Number of Entries retrieved: 15
EntryType      Reference      Size(Bytes)      Cache Entry
-----
File           0              61566            http://10.64.82.233:80/en-us/app/press1-press2-press3-DTMF1.wav
File           0              49148            http://10.64.82.233:7000/CVP/audio/record_greeting.wav
File           0              5564             http://10.64.82.233:80/en-us/sys/18.wav
File           0              11236            http://10.64.82.233:80/es-mx/sys/37.wav
File           0              5134             http://10.64.82.233:80/es-mx/sys/c.wav
File           0              6756             http://10.64.82.233:80/en-us/sys/thousand.wav
File           0              31882            http://10.64.82.233:80/en-us/sys/WelcomeWA_Star.wav
File           0              4364             http://10.64.82.233:80/en-us/sys/e.wav
File           0              7644             http://10.64.82.233:80/en-us/sys/33.wav
File           0              7406             http://10.64.82.233:80/es-mx/sys/3.wav
File           0              33826            http://10.64.82.233/en-us/app/ringback.wav
File           0              4970             http://10.64.82.233:80/en-us/sys/9.wav
File           0              6092             http://10.64.82.233:80/en-us/sys/6.wav
File           0              7054             http://10.64.82.233:80/en-us/sys/trillion.wav
File           0              8260             http://10.64.82.233:80/es-mx/sys/2.wav
Command successful.

```

此命令显示激活的呼叫编号在VVB的

显示vvb活动呼叫语音摘要

```

admin:show vvb call active voice summary
      Total Concurrent Calls = 1
      Total CPS = 0.1
          Ringtone CPS = 0.0
          Whisper CPS = 0.0
          Agent Greeting CPS = 0.0
          Others CPS = 0.1

Command successful.
admin:

```

用于VXML网关的您能看到in命令cisco VVB :

Command for	VXML Gateway CLI Command	Cisco VVB CLI Command
To display call information for voice calls in progress	show call active voice	show vvb call active voice summary
To display information about cache entries	show http client cache	show vvb cache cache_entries
To display image version	show version	show vvb version (this is vos specific command and also comes into picture for upgrades)

可以找到更多信息 :

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/cisco_vvb/vvb_11_0/operations/guide/CVVB_BK_OD58C870_00_operations-guide-for-cisco-virtualized.pdf