

CUIC如何确定相当数量当前登陆报告用户

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简介

本文描述当前检查相当数量进程Cisco Unified智能中心(CUIC)服务器的登录用户。

CUIC如何当前确定相当数量登录用户

目的

运行CUIC服务器需要的客户保证相当数量任何报告的节点的登录用户在集群当前不超过限制。对于Unified智能服务器版本11.0限制是-每个节点200个用户。万一有更多用户登陆对特定的节点这可能导致性能问题。

验证

为了检查相当数量用户可能使用以下CUIC line interface (cli) command命令。

```
admin:show perf query counter ReportingEngineInfo ReportsUsersLoggedIn
```

```
- Perf class ReportingEngineInfo(ReportsUsersLoggedIn) has values:
```

```
-> ReportsUsersLoggedIn = 2
```

其它方式将登记实时监控工具(RTMT) ->System ->性能。选择您要监控的节点。然后请展开ReportingEngineInfo和双击在ReportsUsersLoggedIn。

故障排除

本部分提供了可用于对配置进行故障排除的信息。

有时此值可能不反射实际金额登录用户。

此的普通根起因是报告用户的那关闭他们的浏览器而不是按logout按钮在右上角。

要得到登录用户列表特定的节点的请使用此命令。

```
admin:utils cuic session list
Command executed successfully
Session ID details saved to file.
To view file, type "file view activelog cuic-session.out"
To SFTP file, type "file get activelog cuic-session.out"
```

```
admin:file view activelog cuic-session.out
```

```
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 15:04:38 - SessionID:
E6AC6567352C245C8061E693BE1DC760
User: ADMINISTRATOR\cuicul - Last Session Time: 13/Feb/2017 15:21:17 -
SessionID:3860176B2BAD8D8BEB10D4643FBD011F
```

```
end of the file reached
options: q=quit, n=next, p=prev, b=begin, e=end (lines 1 - 3 of 3) :
```

在您之下愿查找CUIC报告与UserLoginAttempt (用户按的登录按钮) , UserLoginSuccess和SessionEnd (用户按的logout按钮)操作的日志参考。

```
admin:file tail activelog cuic/logs/cuic/ recent regexp "User login or logout"
0000001591: 10.48.47.142: Feb 13 2017 15:01:35.520 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
 %[MESSAGE=Total number of login attempts for the
 server=50][OPERATION_TYPE=UserLoginAttempt][SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F][USER_ID
 =]: User login or logout request to server.
0000001636: 10.48.47.142: Feb 13 2017 15:01:35.576 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
 %[MESSAGE=Total number of logged-in user instance for the
 server=3][OPERATION_TYPE=UserLoginSuccess][SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F][USER_ID=
 ADMINISTRATOR\cuicul]: User login or logout request to server.
```

```
0000001683: 10.48.47.142: Feb 13 2017 15:22:01.559 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
 %[MESSAGE=Total number of logged-in user instance for the
 server=2][OPERATION_TYPE=SessionEnd][SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F][USER_ID=ADMINI
 STRATOR\cuicul]: User login or logout request to server.
```

如果看不到在日志文件的SessionEnd事件-这是清楚的迹象暗示CUIC服务器没有接收logout请求从客户端。

问题示例

有登录名的“ccmadmin”用户关闭有CUIC的浏览器报告选项卡的而不是适当注销。您在输出中能看到两(重复的)会话。在那顶部此处是不正确编号当前登陆报告用户。

```
admin:utils cuic session list
Command executed successfully
Session ID details saved to file.
To view file, type "file view activelog cuic-session.out"
To SFTP file, type "file get activelog cuic-session.out"
```

```
admin:file view activelog cuic-session.out
```

```
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 13:47:09 - SessionID:
E819B0F5114A4A62778CB08C01BAB0F1
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 15:04:38 - SessionID:
E6AC6567352C245C8061E693BE1DC760
User: ADMINISTRATOR\cuicul - Last Session Time: 13/Feb/2017 15:21:17 - SessionID:
4EC191A25D946E5C7BF75AE2E79E0B72
```

```
end of the file reached
options: q=quit, n=next, p=prev, b=begin, e=end (lines 1 - 3 of 3) :
```

```
admin:show perf query counter ReportingEngineInfo ReportsUsersLoggedin
```

```
- Perf class ReportingEngineInfo(ReportsUsersLoggedin) has values:
```

-> ReportsUsersLoggedIn = 3

[解决方案](#)

教育报告用户在关闭Internet浏览器前按logout按钮在CUIC。

相关条款

[收集CUIC性能问题的日志](#)