

# 如何确定报告用户编号在CUIC当前登陆

## 目录

[简介](#)

[背景信息](#)

[问题示例](#)

[验证](#)

[故障排除](#)

[解决方案](#)

[相关条款](#)

## 简介

本文描述进程当前检查Cisco Unified智能中心(CUIC)服务器的登录用户数量。

## 背景信息

当您运行CUIC服务器时，您需要保证任何报告的节点的登录用户数量在集群当前不超过限制。对于Unified智能服务器版本11.0限制是-每个节点200个用户。万一有更多用户登陆对特定的节点，这能导致性能问题。

## 问题示例

有登录名ccmadmin的用户关闭有CUIC的浏览器报告选项卡的，并且没有正确地注销。您在输出中看到两(重复的)会话。对那的添加，一个不正确编号当前登陆报告用户显示。

```
admin:utils cuic session list
Command executed successfully
Session ID details saved to file.
To view file, type "file view activelog cuic-session.out"
To SFTP file, type "file get activelog cuic-session.out"

admin:file view activelog cuic-session.out

User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 13:47:09 - SessionID:
E819B0F5114A4A62778CB08C01BAB0F1
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 15:04:38 - SessionID:
E6AC6567352C245C8061E693BE1DC760
User: ADMINISTRATOR\cuicul - Last Session Time: 13/Feb/2017 15:21:17 - SessionID:
4EC191A25D946E5C7BF75AE2E79E0B72

end of the file reached
options: q=quit, n=next, p=prev, b=begin, e=end (lines 1 - 3 of 3) :

admin:show perf query counter ReportingEngineInfo ReportsUsersLoggedin

- Perf class ReportingEngineInfo(ReportsUsersLoggedin) has values:
-> ReportsUsersLoggedin = 3
```

## 验证

为了检查用户数量，可以使用此CUIC Line interface (cli) command命令：

```
admin:show perf query counter ReportingEngineInfo ReportsUsersLoggedIn
```

```
- Perf class ReportingEngineInfo(ReportsUsersLoggedIn) has values:  
-> ReportsUsersLoggedIn = 2
```

其它方式将登记实时监控工具(RTMT)应用程序。导航到系统->性能。选择您要监控的节点。然后请展开ReportingEngineInfo和双击在ReportsUsersLoggedIn。

## 故障排除

本部分提供了可用于对配置进行故障排除的信息。

有时此值能反射登录用户不准确编号。

此的普通根起因是报告关闭他们的浏览器而不是单击logout按钮在右上角的用户。

为了得到登录用户列表特定的节点的，请使用此命令。

```
admin:utils cuic session list
```

```
Command executed successfully
```

```
Session ID details saved to file.
```

```
To view file, type "file view activelog cuic-session.out"
```

```
To SFTP file, type "file get activelog cuic-session.out"
```

```
admin:file view activelog cuic-session.out
```

```
User: CUIC\ccmadmin - Last Session Time: 13/Feb/2017 15:04:38 - SessionID:  
E6AC6567352C245C8061E693BE1DC760
```

```
User: ADMINISTRATOR\cuicu1 - Last Session Time: 13/Feb/2017 15:21:17 -  
SessionID:3860176B2BAD8D8BEB10D4643FBD011F
```

```
end of the file reached
```

```
options: q=quit, n=next, p=prev, b=begin, e=end (lines 1 - 3 of 3) :
```

可以查找CUIC报告与UserLoginAttempt (用户按的登录按钮)，UserLoginSuccess和SessionEnd (用户按的logout按钮)操作的您日志参考。

```
admin:file tail activelog cuic/logs/cuic/ recent regexp "User login or logout"
```

```
0000001591: 10.48.47.142: Feb 13 2017 15:01:35.520 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
```

```
%[MESSAGE=Total number of login attempts for the
```

```
server=50] [OPERATION_TYPE=UserLoginAttempt] [SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F] [USER_ID=  
=]: User login or logout request to server.
```

```
0000001636: 10.48.47.142: Feb 13 2017 15:01:35.576 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
```

```
%[MESSAGE=Total number of logged-in user instance for the
```

```
server=3] [OPERATION_TYPE=UserLoginSuccess] [SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F] [USER_ID=  
ADMINISTRATOR\cuicu1]: User login or logout request to server.
```

```
0000001683: 10.48.47.142: Feb 13 2017 15:22:01.559 +0100: %CCBU__CUIC_SECURITY-7-OPERATION:
```

```
%[MESSAGE=Total number of logged-in user instance for the
```

```
server=2] [OPERATION_TYPE=SessionEnd] [SESSION_ID=3860176B2BAD8D8BEB10D4643FBD011F] [USER_ID=ADMINI  
STRATOR\cuicu1]: User login or logout request to server.
```

如果看不到在日志文件的SessionEnd事件，它是清楚的迹象暗示CUIC服务器没有接收logout请求从客户端。

## 解决方案

在他们关闭Internet浏览器前，请教育报告用户点击logout按钮在CUIC。

## 相关条款

- [收集CUIC性能问题的日志](#)
- [技术支持和文档 - Cisco Systems](#)