

Cisco IP Contact Center报告指南

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[Introduction](#)

[关于Cisco IP联络中心\(IPCC\)报告的信息，请参见在相关信息部分的链路。](#)

[Prerequisites](#)

[Requirements](#)

There are no specific requirements for this document.

[Components Used](#)

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

[Conventions](#)

Refer to [Cisco Technical Tips Conventions](#) for more information on document conventions.

[IPCC报告](#)

关于Cisco IP Contact Center (IPCC)报告的信息，请参见这些文件：

- [Cisco ICM软件IPCC报告](#)为ICM版本4.6.2。
- [Cisco IP Contact Center](#) ICM版本5.0和以上的[企业版](#)。

[Related Information](#)

- [Technical Support & Documentation - Cisco Systems](#)