配置UCCX智能许可 — 直接模式

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简介

本文档介绍在联系中心快捷版上启用智能许可的配置。

先决条件

要求

Cisco 建议您了解以下主题:

思科统一联系中心快捷版(UCCX)12.5版

使用的组件

思科统一联系中心快捷版(UCCX)12.5版

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原 始(默认)配置。如果您的网络处于活动状态,请确保您了解所有命令的潜在影响。

背景信息

智能许可概述

思科智能软件许可是思考许可的新方式。它简化了整个企业的许可体验,并使购买、部署、跟踪和 续约思科软件变得更轻松。它通过一个简单的用户界面提供许可证所有权和使用情况的可视性。



您在思科商务工作空间下单,并且订单与智能帐户关联,此信息会填入位于思科网站上的智能软件 管理器。现在,您可以全面了解您订购和购买的产品。

启用智能许可的产品(通过CLI或GUI)注册到CSSM,它们向CSSM报告许可证消耗。

部署类型

报告使用情况有两种模型:

直接模型 — 在设备可以直接与互联网通信或通过HTTPS代理连接到互联网的环境中使用此模型。 与CSSM的通信是通过HTTPS进行的,因此所有流量在传输中都加密。如果流量通过HTTPS代理或 传输网关发送,则如果需要应用其他检查或安全策略,则设备和CSSM之间的所有通信都会通过集 中位置进行。

中介部署模型— 在设备没有任何连接互联网的形式,因此无法到达CSSM的网络中使用此模型。此 部署模式要求您在本地安装CSSM卫星虚拟机,然后所有内部主机都可访问该虚拟机。本地卫星可 以以与CSSM每月、每周同步的连接模式部署,也可以以完全断开的配置部署,这需要手动上传和 下载文件来使卫星保持同步。建议至少每30天执行一次同步。

配置

配置

直接连接

在UCCX管理页面下,导航至System > Licensing > License Management >Transport设置,选择直 接连接选项并选择测试连接选项。测试连接成功后,选择保存选项。

	Cisco Unifie	ed CCX Administration	Navigation Cisco Unified CCX Administration
Svel	em Applications Subsystem	Initrativasional Societaria	admin About Loge
-)-	Server		
	Cloud Connect		
	Cisco Unified CM Configuration	Iministration	
	System Parameters		
	Single Sign-On (SSO)	e is in Evaluation period and will expire in 89 days. Register this Product Instance at the earliest.	
	Custom File Configuration	configured. This is required to recover your system in case of failure Please refer to Backup Device Configuration page.	
	Standalone CUIC Configuration		
	License Management		
	Language Information		
	Logout	nc.	
All rig	hts reserved		

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately. A summary of U.S. laws governing Cisco cryptographic products may be found at: http://www.cisco.com/wwl/export/cryptolicolistors.html

aludu Cisco Unified CCX Ad	ninistration	Navigation Cisco Unified CCX Administration 🗸
For Cisco Unified Communications So	ions	admin About Log
System Applications Subsystems Wizards	kols Help	
Smart License Management		
- Status		
(i) Ready		
License Type Details		
Current License Type: Flex To	hange the License type <u>click here</u>	
License Control		
Overage Allowance can be Enabled/Disabled dur	g Registration.	
Registration Information		
Your system is currently in Evaluation mode. To	egister your system with Cisco Smart Licensing:	
Ensure that your system has access to Internet	or Cisco SSM On-Prem. If you are using Cisco SSM On-Prem, you may have to edit Smart Call Home	configuration settings.
 Login to Smart account in <u>Cisco SSM</u> or Cisco Nationale to the virtual account containing the 	SM On-Prem.	
Generate a Product Instance Registration Tok	(to identify your smart account) and copy or save it.	
 Return to this page, click the Register button a 	d use the Product Instance Registration Token to register the product.	
Transport Settings Register		
Smart License Details		
Registration Status	Unregistered	Actions 🗸
Authorization Status	Evaluation Mode (89 days remaining)	
Smart Account Name		
Virtual Account Name		
Serial Number	8817e50171e7	
Export-Controlled Functionality	Not Allowed	

Transport Settings

Stat) Ready
Confi	gure how the product will communicate with Cisco. Note that this setting is shared with Smart Call e, so any changes made here will apply to other features using this service.
۲	Direct - product communicates directly with Cisco's licensing servers.
	URL: "https://tools.cisco.com/its/service/oddce/services/DDCEService"
0	Transport gateway - proxy data via Transport Gateway or Cisco SSM On-Prem
0	Transport gateway - proxy data via Transport Gateway or Cisco SSM On-Prem URL: [https://onprem.cisco.com/Transportgateway/services/Devic]
0	Transport gateway - proxy data via Transport Gateway or Cisco SSM On-Prem URL: https://onprem.cisco.com/Transportgateway/services/Devic HTTP/HTTPS proxy - send data via an intermediate HTTP or HTTPS proxy
0	Transport gateway - proxy data via Transport Gateway or Cisco SSM On-Prem URL: https://onprem.cisco.com/Transportgateway/services/Devic HTTP/HTTPS proxy - send data via an intermediate HTTP or HTTPS proxy Host Name:

身份验证令牌生成

1. 使用您的<u>用户名</u>和密码登录https://software.cisco.com/。

2. 在智能软件许可下选择资产

- 3. 选择新令牌
- 4. 输入说明、使用后过期和使用次数
- 5. 选择创建令牌选项

6. 复制生成的令牌

ual Account: UCCX_TAC 💌
eneral Licenses Product Instances Event Log
.ocal Virtual Account
Description
Default Local Virtual Account: No
Product Instance Registration Tokens
he registration tokens below can be used to register new product instances to this Local Virtual Account. For products which support Smart Transport you must configure the "license smart ut" on the product to use the Smart Transport Registration URL. For legacy products which still use Smart Call Home, you must onfigure "destination address http" on the product to use the Smart Call Home Registration URL. The recommended method is Smart Transport. Please consult your Products Configuration Guide for setting the destination URL value.
New Token

Create Registration Token

×

This dialog will generate the token required to register your product instances with your Alpha Account.

Virtual Account	UCCX_TAC
Description	UCCX
Expire After	30 Days
	Enter the value between 1 and 365, but Cisco recommends a maximum of 30 days
Max. Number of Uses	5
	The token will be expired when either the expiration or the maximum uses is reached
Allow export-controlled function	onality on the products registered with this token ()
	Create Token Cancel

Registration Token

×

NTU5ODM5MDktMWEwOS00NjNjLThhNWEtMGI1MjY0MzEzYTBhLT E2NTA1MDU0%0ANTU0MzB8VVM5OXU4cFpUaU9jRUtWTVdtaUpL N3N6U0F4M2RZUmdTY0pOMCtx%0Ab0NMRT0%3D%0A

Press ctrl + c to copy selected text to clipboard

使用智能帐户注册

1. 选择智能许可管理中的注册选项

2. 粘贴复制的注册令牌

3. 选择注册选项

Smart License Management

r Status		
(i) Ready		
- License Type Details		
Current License Type: Flex To change the Licen	nse type <u>click here</u>	
License Control		
Overage Allowance can be Enabled/Disabled during Registration.		
Registration Information		
Your system is currently in Evaluation mode. To register your system	stem with Cisco Smart Licensing:	
Ensure that your system has access to Internet or Cisco SSM (Vieture State) Login to Smart account in Cisco SSM on-Prem. Navigate to the virtual account containing the licenses to be use Generate a Product Instance Registration Token (to identify you Return to this page, click the Register button and use the Produc Transport Settings Register	On-Prem. If you are using Cisco SSM On-Prem, you may have to edit Smart Call Home configuration settings. ed by your Product Instance. Ir smart account and copy or save it. uct Instance Registration Token to register the product.	
Smart License Details		
Registration Status	Unregistered	Actions ~
Authorization Status	Evaluation Mode (89 days remaining)	
Smart Account Name	•	
Virtual Account Name		
Serial Number	8817e50171e7	
Export-Controlled Functionality	Not Allowed	

Smart Licensing Product Registration



- Ensure that you have connectivity to the URL specified in your Smart Call Home settings. By default this requires internet access. See the online help for registering to a Cisco SSM On-Prem.
- To register the product instance, copy the Product Instance Registration Token generated from <u>Cisco SSM</u> or your Cisco SSM On-Prem.

Product Instance Registration Token

NTU5ODM5MDktMWEwOS00NjNjLThhNWEtMGI1MjY0MzEzYTBhLTE2NTA1MDU0 %0ANTU0MzB8VVM5OXU4cFpUaU9jRUtWTVdtaUpLN3N6U0F4M2RZUmdTY0pOM Cbx%0Ab0NMRT0%3D%0A	4
	Ŧ
4 >	

Reregister this product instance if it is already registered

urrent License Type:	Flex
Overage Allowance:	Enable O Disable
	Number of Standard Seats*
	Number of Premium Seats*

已知缺陷: <u>CSCwa92591</u> 由于证书更新,智能许可"通信发送错误"

验证

智能许可管理页面上的注册状态从"未注册"更改为"已注册",授权状态从"评估模式"更改为"已授权 "。

故障排除

- 1. 对于直接部署端口80和443,需要在防火墙上打开
- 2. 收集具有默认lib_license级别的集群视图守护程序和管理员日志,以进一步排除故障
- 3. 对于许可证计算,请为CCX引擎启用LIB_LICENSE和SS_RM到调试级别。
- 4. "可维护性"(Serviceability)页面下的Cisco Unified CCX Cluster View Daemon服务必须为

INSERVICE