# 部署和使用与Microsoft Teams的Webex Call集成

### 目录

简介 <u>先决条件</u> 要求 <u>使用的组件</u> 部署 Teams管理中心 可选 禁用内置呼叫选项并将Webex呼叫作为唯一选项 配置以隐藏Microsoft Teams用户的Webex应用窗口 用户体验 Teams应用 Webex应用 已知问题 输入号码后开始呼叫无事发生 登录时未收到错误,但仍不显示我的号码中的指定号码 相关信息

# 简介

本文档介绍如何部署与Microsoft Teams的Webex Calling集成,并解释此部署的常见问题。

# 先决条件

#### 要求

Cisco 建议您了解以下主题:

- Webex Control Hub.
- Microsoft管理中心。

#### 使用的组件

本文档中的信息基于以下软件和硬件版本:

- Webex Control Hub和Webex呼叫订用。
- Office 365 E3许可。
- 适用于Windows 43.5.0.26155的Webex应用(64位)
- Microsoft Teams for Windows 1.6.00.11166 (64位)

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原 始(默认)配置。如果您的网络处于活动状态,请确保您了解所有命令的潜在影响。

#### 部署

Teams管理中心

要激活Webex应用,请导航至admin.teams.microsoft.com > Teams apps > Manage apps。搜索并 选择Webex Call应用。

	Microsoft Teams admin	center	Search - Preview			⊻ ⊠	
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х <sup>е</sup> Б	Users	Manage apps     Control which apps are available to users in your     approve custom apps. After managing apps on t	organization by allowing and blocking apps. You car is page, you can use app permission and app setup	also upload and policies to configure		Org-wide	app settings
8	Teams apps	Pending approval	rganizations app store. Learn more	App details			
	Permission policies Setup policies	O O Submitted custom apps Updated custom ap	S	ie and improve ractive games			
	Customize store						
	Meetings	All apps All subscriptions					3
P	Messaging	✓ Browse by Everything ✓					
C	Voice	Allow ⊘ Block a	2 Customize 😤 Add to team   1 item			Q Webex Call	× ©
	Phone numbers Operator Connect Direct Routing	✓ Name ↑ Certi	ication ③ Publisher Cisco	Publishing status 💿	Status 💿 Blocked	Requests by users ③	Lice > 2 
	Calling policies						
	Call hold policies	4					. Q
	Call park policies						Ţ
	Caller ID policies						
	Dial plans						

Webex呼叫应用

在Webex Call status设置中,将切换从Blocked滑动到Allowed。

Webex Ca	all in the second s		
Cisco			
• 🖤	Status ()	Version 1.3.0	
6	Blocked		
6	Blocked	1.2.0	

#### 状态

接下来,在权限策略下将Webex Call设置为Allow,使其对用户可用。为此,请导航到Teams apps > Permission policies,然后选择默认策略或创建新策略。

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=	Teams	~									
¢ 6	Users Teams devices	× ×	App permission policies App permission policies control what apps you want to make an Global (Org-wide) default policy and customize it, or you can co organization. Learn more	ailable to Teams users in your organization. You can use the eate one or more policies to meet the needs of your							
88	Teams apps Manage apps	2	+ Add 🖉 Edit 🕼 Duplicate 📋 Delete 🔘 Reset Gli	obal policy දරී Manage users 🗸		Q Search					
	Permission policies		V Name 1 Global (Ore-wide default)	Description	Custom policy						
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	Dial plans										



选择Third-party apps下拉菜单,然后选择Allow specific apps并阻止所有其他应用。

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=			App permission policies \ Global			
22	Teams	$\sim$	Clabel (Orr wide default)			
R <sup>R</sup>	Users	~	Global (Org-wide default)			
Ð	Teams devices	~	Default policy for users who aren't assigned to a policy.			
8	Teams apps	^	Microsoft apps			
	Manage apps		Choose which Teams apps published by Microsoft or its partners can be installed by your users.			
1	Permission policies		⊘ Allow all apps ∨			
	Setup policies					
	Customize store		Third-party apps Choose which Teams apps published by a third-party that can be installed by your users.			
	Meetings	~	⊘ Block all apps ✓			
	Messaging	$\sim$				
S	Voice	^	Custom apps Choose which custom apps can be installed by your users.			
	Phone numbers		⊘ Block all apps ∨			
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	Caller ID policies		Save Cancel			_
	Dial plans	_				

允许应用

#### Third-party apps

Choose which Teams apps published by a third-party that can be installed by your users.

Ø	Allow all apps
	Users can install and use any app published by third-parties in the Teams app store.
Ø	Allow specific apps and block all others
	Allow specific apps you want to allow from the store and all other ones would be blocked.
~	
0	Block specific apps and allow all others
0	Block specific apps and allow all others Add which apps you want to block from the store and all the other ones would be allowed
0	Block specific apps and allow all others Add which apps you want to block from the store and all the other ones would be allowed Block all apps

下拉菜单

在Add apps下,选择Allow apps。

#### Third-party apps

Choose which Teams apps published by a third-party that can be installed by your users.



允许应用

搜索Webex Call,单击Add。

# Add third-party apps

Search for apps you want to add or to see a list of apps go to Manage apps.



#### 关于此翻译

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