

排除故障无法CloudCenter的错误“通信与管弦乐队”有错误的408

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简介

本文描述如何排除故障无法CloudCenter的错误“通信与管弦乐队”有错误的408

[先决条件](#)

[要求](#)

Cisco 建议您了解以下主题：

- Linux接口
- 虚拟机环境
- 精力

[使用的组件](#)

思科推荐知识在：

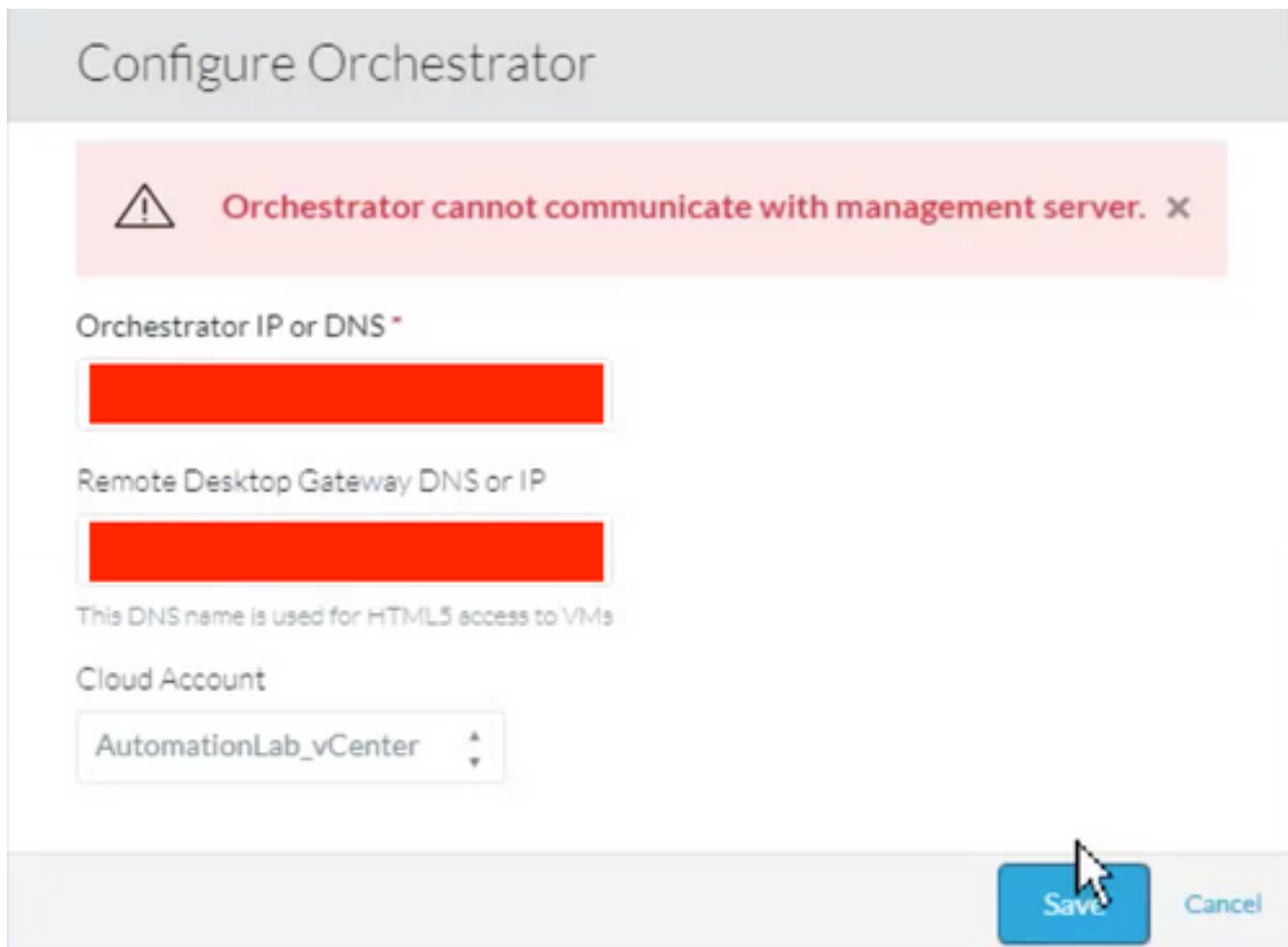
- CloudCenter设备
- CloudCenter体系结构
- Linux O.S。
- CCM (CloudCenter管理)
- CCO (CloudCenter管弦乐队)
- AMQP (先进的消息排队协议)

本文档中的信息从在特定私有实验室环境的设备创建。本文档中使用的所有设备最初均采用原始

(默认)配置。如果您的网络实际，请保证您了解所有命令潜在影响。

问题

断电、意外的重新启动或者网络故障在长时间时间也许导致CloudCenter设备desync。执行以下检查为了知道是必要的设备正确地连接，当配置CloudCenter管理器图形用户界面(CCM GUI)如镜像所显示，用户的管弦乐队也许收到错误。



Configure Orchestrator

Orchestrator cannot communicate with management server. X

Orchestrator IP or DNS *

Remote Desktop Gateway DNS or IP

This DNS name is used for HTML5 access to VMs

Cloud Account

AutomationLab_vCenter

Save Cancel

当检查CCO日志时，以下错误可以显示：

```
Caused by: java.net.ConnectException: Connection refused (Connection refused)
at java.net.PlainSocketImpl.socketConnect(Native Method)
at java.net.AbstractPlainSocketImpl.doConnect(AbstractPlainSocketImpl.java:350)
at java.net.AbstractPlainSocketImpl.connectToAddress(AbstractPlainSocketImpl.java:206)
at java.net.AbstractPlainSocketImpl.connect(AbstractPlainSocketImpl.java:188)
at java.net.SocksSocketImpl.connect(SocksSocketImpl.java:392)
at java.net.Socket.connect(Socket.java:589)
at
org.apache.http.conn.ssl.SSLConnectionSocketFactory.connectSocket(SSLConnectionSocketFactory.java:337)
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org.apache.http.impl.conn.DefaultHttpClientConnectionOperator.connect(DefaultHttpClientConnectionOperator.java:134)
... 87 more
java.lang.RuntimeException: Failed to connect to CCM, please check network connection between CCM and CCO. JobId: 21912
at
com.osmosix.commons.mgmtserver.impl.MgmtServerServiceImpl.getUserCloudAccountByJobId(MgmtServerS
```

```
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com.osmosix.gateway.persistence.impl.hazelcast.AbstractDistributedJobDaoImpl.find(AbstractDistributedJobDaoImpl.java:109)
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at com.osmosix.gateway.lifecycle.impl.AbstractLifecycle.getJob(AbstractLifecycle.java:207)
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at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
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at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.run(ScheduledThreadPoolExecutor.java:293)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:748)
```

解决方案

逐个是必要的重新启动刷新在组件之间的握手的CloudCenter组件

AMQP

步骤1.洛金作为根

步骤2.重新启动AMQP服务

在至4.8.1.2的所有版本

Caused by: java.net.ConnectException: Connection refused (Connection refused)

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```

在从4.8.2开始的版本

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CCO

步骤1.洛金作为根

步骤2.重新启动CCO服务

在至4.8.1.2的所有版本

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CCM

步骤1.洛金作为根

步骤2.重新启动CCM服务

在至4.8.1.2的所有版本

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在从4.8.2开始的版本

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```

验证

重要的是所有设备正确地连接，为了这登记每一个CloudCenter组件是必要的。

CCM

步骤1.洛金作为根

第二步：检查Tomcat (上一个到4.8.2)或CCM服务(发表物4.8.2)实际上运行

在至4.8.1.2的所有版本

Caused by: java.net.ConnectException: Connection refused (Connection refused)

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at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.access$201(ScheduledThreadPoolExecutor.java:180)
at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.run(ScheduledThreadPoolExecutor.java:293)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:748)
```

在从4.8.2开始的版本

Caused by: java.net.ConnectException: Connection refused (Connection refused)

```
at java.net.PlainSocketImpl.socketConnect(Native Method)
at java.net.AbstractPlainSocketImpl.doConnect(AbstractPlainSocketImpl.java:350)
at java.net.AbstractPlainSocketImpl.connectToAddress(AbstractPlainSocketImpl.java:206)
at java.net.AbstractPlainSocketImpl.connect(AbstractPlainSocketImpl.java:188)
at java.net.SocksSocketImpl.connect(SocksSocketImpl.java:392)
at java.net.Socket.connect(Socket.java:589)
at
org.apache.http.conn.ssl.SSLConnectionSocketFactory.connectSocket(SSLConnectionSocketFactory.java:337)
at
org.apache.http.impl.conn.DefaultHttpClientConnectionOperator.connect(DefaultHttpClientConnectionOperator.java:134)
... 87 more
java.lang.RuntimeException: Failed to connect to CCM, please check network connection between CCM and CCO. JobId: 21912
at
com.osmosix.commons.mgmtserver.impl.MgmtServerServiceImpl.getUserCloudAccountByJobId(MgmtServerServiceImpl.java:236)
at
com.osmosix.gateway.persistence.impl.hazelcast.AbstractDistributedJobDaoImpl.find(AbstractDistributedJobDaoImpl.java:109)
at
com.osmosix.gateway.persistence.impl.hazelcast.AbstractDistributedJobDaoImpl.find(AbstractDistributedJobDaoImpl.java:17)
at com.osmosix.gateway.lifecycle.impl.AbstractLifecycle.getJob(AbstractLifecycle.java:207)
at com.osmosix.gateway.lifecycle.helpers.LifecycleReaper.reapApp(LifecycleReaper.java:62)
at com.osmosix.gateway.lifecycle.helpers.LifecycleReaper.reapDeadApps(LifecycleReaper.java:45)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at
org.springframework.scheduling.support.ScheduledMethodRunnable.run(ScheduledMethodRunnable.java:65)
at
org.springframework.scheduling.support.DelegatingErrorHandlingRunnable.run(DelegatingErrorHandlingRunnable.java:54)
at
org.springframework.scheduling.concurrent.ReschedulingRunnable.run(ReschedulingRunnable.java:81)
at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.access$201(ScheduledThreadPoolExecutor.java:180)
```

```
oolExecutor.java:180)
at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.run(ScheduledThreadPoolExec
utor.java:293)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:748)
```

第三步：如果telnet安装，尝试可以由往CCM的CCO做出，这将准许了解通信是可能的

Caused by: java.net.ConnectException: Connection refused (Connection refused)

```
at java.net.PlainSocketImpl.socketConnect(Native Method)
at java.net.AbstractPlainSocketImpl.doConnect(AbstractPlainSocketImpl.java:350)
at java.net.AbstractPlainSocketImpl.connectToAddress(AbstractPlainSocketImpl.java:206)
at java.net.AbstractPlainSocketImpl.connect(AbstractPlainSocketImpl.java:188)
at java.net.SocksSocketImpl.connect(SocksSocketImpl.java:392)
at java.net.Socket.connect(Socket.java:589)
at
org.apache.http.conn.ssl.SSLConnectionSocketFactory.connectSocket(SSLConnectionSocketFactory.jav
a:337)
at
org.apache.http.impl.conn.DefaultHttpClientConnectionOperator.connect(DefaultHttpClientConnectio
nOperator.java:134)
... 87 more
java.lang.RuntimeException: Failed to connect to CCM, please check network connection between
CCM and CCO. JobId: 21912
at
com.osmosix.commons.mgmtserver.impl.MgmtServerServiceImpl.getUserCloudAccountByJobId(MgmtServerS
erviceImpl.java:236)
at
com.osmosix.gateway.persistence.impl.hazelcast.AbstractDistributedJobDaoImpl.find(AbstractDistri
butedJobDaoImpl.java:109)
at
com.osmosix.gateway.persistence.impl.hazelcast.AbstractDistributedJobDaoImpl.find(AbstractDistri
butedJobDaoImpl.java:17)
at com.osmosix.gateway.lifecycle.impl.AbstractLifecycle.getJob(AbstractLifecycle.java:207)
at com.osmosix.gateway.lifecycle.helpers.LifecycleReaper.reapApp(LifecycleReaper.java:62)
at com.osmosix.gateway.lifecycle.helpers.LifecycleReaper.reapDeadApps(LifecycleReaper.java:45)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at
org.springframework.scheduling.support.ScheduledMethodRunnable.run(ScheduledMethodRunnable.java:
65)
at
org.springframework.scheduling.support.DelegatingErrorHandlingRunnable.run(DelegatingErrorHandli
ngRunnable.java:54)
at
org.springframework.scheduling.concurrent.ReschedulingRunnable.run(ReschedulingRunnable.java:81)
at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.access$201(ScheduledThreadP
oolExecutor.java:180)
at
java.util.concurrent.ScheduledThreadPoolExecutor$ScheduledFutureTask.run(ScheduledThreadPoolExec
utor.java:293)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:748)
```

如果错误出现，则通信不是可能的。这必须修复。

第四步：如果配置CCM GUI的管弦乐队主机名将用于，请务必主机名是存在/etc/hosts文件

```
[root@cliqr-centos7-base-image ~]# cat /etc/hosts
127.0.0.1    localhost localhost.localdomain localhost4 localhost4.localdomain4
::1        localhost localhost.localdomain localhost6 localhost6.localdomain6
127.0.0.1    devCC
10.31.127.42 CCO
```

AMQP

步骤1.洛金作为根

第二步：检查有从AMQP的一已建立连接到每一个现有CCOs。

```
[root@localhost ~]# rabbitmqctl list_connections -p /cliqr
Listing connections ...
cliqr10.31.127.4233062running
cliqr_worker10.31.127.4233130running
cliqr_worker10.31.127.5938596running
cliqr_worker10.31.127.6749781running
cliqr_worker10.31.127.7949778running
cliqr_worker10.31.127.8549786running
```

在前面的命令，往CCO的连接在有cliqr用户的线路能被看到(在这种情况下只有一个CCO)

在负载均衡器下的高可用性(HA)和AMQP的情况下您然后将看到每个CCO一连接连接与AMQP的负载均衡器IP (在以下示例有2 CCOs)

```
[root@amqp-azre1 ~]# rabbitmqctl list_connections -p /cliqr
Listing connections ...
cliqr15.1.0.1035788running
cliqr15.1.0.1036212running
cliqr_worker15.1.0.1037714running
cliqr_worker15.1.0.1038362running
cliqr_worker15.1.0.1041102running
```

如果这不是实际情形，请重新启动tomcatgua进程(上一个到4.8.2)或兔子服务(发表物4.8.2)

CCO

步骤1.洛金作为根

在至4.8.1.2的所有版本

```
[root@amqp-azre1 ~]# rabbitmqctl list_connections -p /cliqr
Listing connections ...
cliqr15.1.0.1035788running
cliqr15.1.0.1036212running
cliqr_worker15.1.0.1037714running
cliqr_worker15.1.0.1038362running
cliqr_worker15.1.0.1041102running
```

在从4.8.2开始的版本

```
[root@amqp-azre1 ~]# rabbitmqctl list_connections -p /cliqr
```

```
Listing connections ...
```

```
cliqr15.1.0.1035788running
```

```
cliqr15.1.0.1036212running
```

```
cliqr_worker15.1.0.1037714running
```

```
cliqr_worker15.1.0.1038362running
```

```
cliqr_worker15.1.0.1041102running
```

第三步：检查往CCM的连接被建立。它在CLOSE_WAIT状态应该出现(在这种情况下我们的CCM在10.31.127.41)

```
[root@amqp-azrel ~]# rabbitmqctl list_connections -p /cliqr
```

```
Listing connections ...
```

```
cliqr15.1.0.1035788running
```

```
cliqr15.1.0.1036212running
```

```
cliqr_worker15.1.0.1037714running
```

```
cliqr_worker15.1.0.1038362running
```

```
cliqr_worker15.1.0.1041102running
```