

VPN Client GUI Error Lookup Tool

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Contents

Introduction
Prerequisites

Requirements
Components Used
Conventions **Usage Guidelines**
VPN Client GUI Error Lookup
Related Information

Introduction

The VPN Client GUI Error Lookup tool is used to list and describe the errors and warning messages that can be produced by the Cisco VPN Client for use by Cisco Technical Support and Engineering Support.

The information provided by this tool enables the Cisco Technical Support engineer to resolve your problem faster and more efficiently when you open a Technical Support service request. It also further familiarizes you with the problem and the associated debugs to identify the problem source.

Prerequisites

Requirements

In order to benefit from the VPN Client GUI Error Lookup tool, you need access to your network and the ability to turn on debugs and capture output.

Components Used

This document is not restricted to specific software and hardware versions.

Conventions

For more information on document conventions, see the Cisco Technical Tips Conventions.

Usage Guidelines

To best utilize the VPN Client GUI Error Lookup tool for your Technical Support service request, use these steps:

3. Identify the message type.
2. Select the appropriate message number using the VPN Client GUI Error Lookup tool.
1. Select *Submit*. The full message, description, and recommended actions are displayed.

You may open a service request (registered customers only) if the this tool does not address your issue.

VPN Client GUI Error Lookup

Message Type

Message Number/Value

Related Information

- [Cisco Bug ID CSCed05004 \(registered customers only\)](#)
 - [Cisco VPN Client Support Page](#)
 - [IPSec Negotiation/IKE Protocols Support Page](#)
 - [Technical Support & Documentation – Cisco Systems](#)
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