

# Gateway da entrada de PSTN IO ao fluxo de chamadas CVP (a fila do atendimento e recolhe)

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## [Introdução](#)

O Cisco Customer Voice Porta (CVP) fornece aplicações inteligentes de resposta de voz interativa (IVR) que podem ser acessadas por telefone. Há três tipos de implementações CVP:

- Serviço autônomo
- Controle de chamadas CVP
- Chame a fila e recolha-a

Este original descreve o fluxo de chamadas da perspectiva de H.323 baseado o gateway de ingresso IOS® em uma fila do atendimento e recolhe o desenvolvimento.

Na fila do atendimento e recolha o desenvolvimento, o CVP interage com o Intelligent Contact Management (ICM) para fazer decisões de roteamento de chamada. O ICM pede o CVP para fornecer o tratamento do Voice Response Unit (VRU) à chamada recebida para jogar alertas do menu e recolher dígitos para determinar o grupo de habilidades a ser selecionado. Quando o grupo de habilidades foi identificado e um agente do grupo de habilidades está disponível, o ICM pede o CVP para conectar a chamada recebida ao telefone IP do agente através do CallManager da Cisco. Se o agente não está disponível, os pedidos CVP ICM fornecer o tratamento da fila do atendimento (por exemplo jogue uma alerta da música-em-posse). O CVP fornece o VRU ou o tratamento da fila do atendimento usando um gateway VXML.

## [Pré-requisitos](#)

## Requisitos

Não há nenhuma exigência específica para este original

## Componentes Utilizados

As informações neste documento são baseadas nestas versões de software e hardware:

- Gateway da entrada de PSTN IO: Cisco 2821, IO 12.4(15)T1
- Porteiro IO: Cisco 2651XM, IO 12.4(7f)
- Gateway IO VXML: Cisco AS5400XM, IO 12.4(15)T1
- Cisco exprime o portal: CVP 4.0
- CallManager da Cisco 5.1.2
- Server ASR/TTS: Nuance ASR v8.5 e TTS v4.0.6

As informações neste documento foram criadas a partir de dispositivos em um ambiente de laboratório específico. Todos os dispositivos utilizados neste documento foram iniciados com uma configuração (padrão) inicial. Se a sua rede estiver ativa, certifique-se de que entende o impacto potencial de qualquer comando.

## Convenções

Consulte as [Convenções de Dicas Técnicas da Cisco](#) para obter mais informações sobre convenções de documentos.

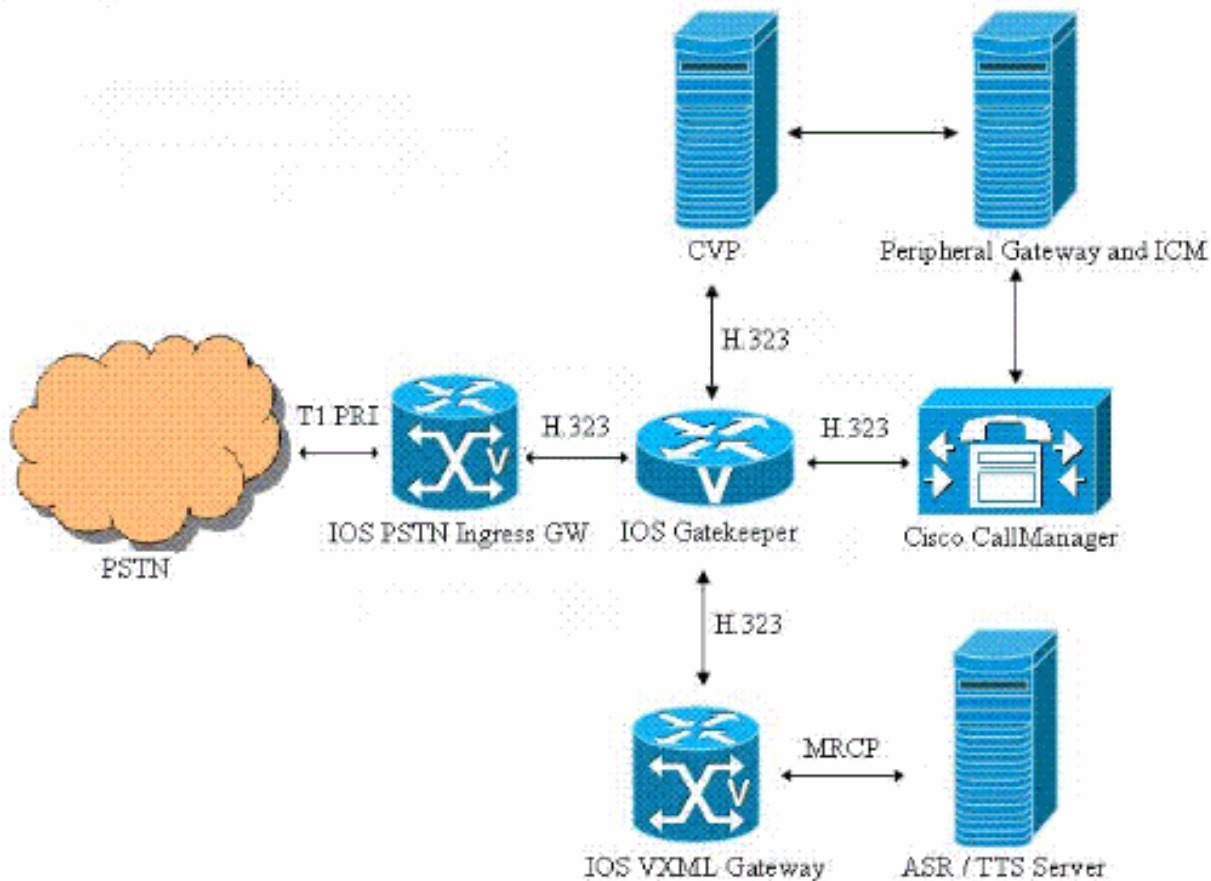
## Configurar

Nesta seção, você encontrará informações para configurar os recursos descritos neste documento.

**Nota:** Use a ferramenta [Command Lookup Tool](#) ([apenas para clientes registrados](#)) para obter mais informações sobre os comandos usados neste documento.

## Diagrama de Rede

Este documento utiliza a seguinte configuração de rede:



## Configurações

Este documento utiliza as seguintes configurações:

- [Configuração de gateway de ingresso](#)
- [Configuração de gatekeeper](#)
- [Configuração de gateway VXML](#)

### Configuração de gateway de ingresso

```
!--- Configure the IOS PSTN Ingress GW to register with
the IOS Gatekeeper. interface GigabitEthernet0/1 ip
address 14.50.201.11 255.255.255.0 h323-gateway voip
interface h323-gateway voip id IPCC-GW ipaddr
14.50.201.14 1719 h323-gateway voip h323-id PSTN-GW
h323-gateway voip bind srcaddr 14.50.201.11 !---
Configure the T1 PRI. controller T1 1/0/0 framing esf
linecode b8zs pri-group timeslots 1-24 !--- Configure
the ISDN switch type and incoming-voice under the D-
channel interface. interface Serial1/0/0:23 no ip
address encapsulation hdlc isdn switch-type primary-ni
isdn incoming-voice voice no cdp enable !--- Configure a
POTS dial-peer that will be used as inbound dial-peer
for calls !--- coming in across the T1 PRI line. dial-
peer voice 2 pots description PSTN PRI Circuit incoming
```

```
called-number . direct-inward-dial port 1/0/0:23 !---  
Configure an outbound voip dial-peer to route calls to  
the CVP. !--- Gateway sends ARQ to Gatekeeper for call  
routing decision. dial-peer voice 1 voip description "To  
IPCC" destination-pattern 800..... session target ras  
tech-prefix 2# dtmf-relay rtp-nte codec g711ulaw no vad
```

## Configuração de gatekeeper

```
!--- Configure the local zones and zone prefixes. In  
this example, !--- VXML GW registers with Gatekeeper  
with Tech-Prefix 1# !--- CVP registers with Gatekeeper  
with Tech-Prefix 2# !--- CCM registers with CCM with  
Tech-Prefix 3# !--- CVP handles calls with called number  
in the 800555... range !--- CCM handles calls with called  
numbers in the 75... range (agent dn range) !--- VXML  
Gateway handles calls with called numbers starting with  
8001112222 (network vru label) gatekeeper zone local  
IPCC-GW cisco.com 14.50.201.14 zone local IPCC-VXML  
cisco.com zone local IPCC-CCM cisco.com zone local IPCC-  
CVP cisco.com zone prefix IPCC-CCM 75... zone prefix  
IPCC-CVP 800555.... zone prefix IPCC-VXML 8001112222*  
gw-type-prefix 1#* default-technology no shutdown!
```

## Configuração de gateway VXML

```
!--- Define Hostname to IP Address mapping for ASR and  
TTS servers. ip host asrtts-en-us 14.50.201.16 !---  
Define the amount of maximum memory to used for  
downloaded prompts. ivr prompt memory 15000 !--- Define  
the RTSP URI of ASR and TTS Server. ivr asr-server  
rtsp://asrtts-en-us/recognizer ivr tts-server  
rtsp://asrtts-en-us/synthesizer !--- Configure an  
application service for CVPErrror.tcl. application  
service cvperror flash:cvperror.tcl paramspace english  
language en paramspace english index 0 paramspace  
english location flash paramspace english prefix en !---  
Configure an application service for CVP bootstrap.vxml  
and bootstrap.tcl. service new-call flash:bootstrap.vxml  
paramspace english language en paramspace english index  
0 paramspace english location flash paramspace english  
prefix en ! service bootstrap flash:bootstrap.tcl  
paramspace english language en paramspace english index  
0 paramspace english location flash paramspace english  
prefix en !--- Configure an application service for CVP  
handoff.tcl. service handoff flash:handoff.tcl  
paramspace english language en paramspace english index  
0 paramspace english location flash paramspace english  
prefix en !--- Specify that the Gateway's RTP stream to  
the ASR / TTS to go around the !--- Content Service  
Switch instead of through the CSS. mrcp client rtpsetup  
enable !--- Specify the maximum memory size for the HTTP  
Client Cache. http client cache memory pool 15000 !---  
Specify the maximum number of file that can be stored in  
the HTTP Client Cache. http client cache memory file 500  
!--- Disable Persistent HTTP Connections. no http client  
connection persistent !--- Configure the VXML GW to  
register with the IOS Gatekeeper. interface  
GigabitEthernet0/0 ip address 14.50.201.15 255.255.255.0  
h323-gateway voip interface h323-gateway voip id IPCC-  
VXML ipaddr 14.50.201.14 1719 h323-gateway voip h323-id
```

```
VXML-GW h323-gateway voip tech-prefix 1# h323-gateway
voip bind srcaddr 14.50.201.15 !--- Configure an inbound
voip dial-peer to block calls with called number !---
starting with 987654. voice translation-rule 1 rule 1
/987654/ // ! ! voice translation-profile block
translate called 1 dial-peer voice 987654 voip
description Dial-peer needed for PM Micro-App
translation-profile incoming block incoming called-
number 987654 !--- Configure a VoIP dial-peer that will
be used as inbound dial-peer for calls coming !--- in
from CVP. The "bootstrap" service is applied under this
dial-peer. !--- The "800112222" in the destination-
pattern is the VRU label that is configured in ICM.
dial-peer voice 800 voip description ICM VRU Label
translation-profile incoming block service bootstrap
incoming called-number 800112222T dtmf-relay rtp-nte
h245-signal h245-alphanumeric codec g711ulaw no vad
```

## Exemplo de fluxo de chamadas

Esta seção descreve o fluxo de chamadas esse resultados deste exemplo de configuração:

1. Uma chamada ISDN chega no gateway PSTN/VXML através do T1 PRI 1/0/0.
2. O Gateway de IOS combina o POTS dial peer 2 como o dial peer de entrada para este atendimento.
3. O Gateway de IOS combina o VoIP dial-peer 1 como o dial peer de saída para este atendimento.
4. O Gateway de IOS prepends o tecnologia-prefixo "2#" ao número chamado e envia um ARQ ao porteiro.
5. O porteiro distribui o atendimento ao CVP.
6. O CVP responde que o atendimento e a conexão de mídia RTP estão estabelecidos entre o gateway de ingresso IO e o CVP.
7. O CVP informa o ICM sobre o atendimento novo.
8. O ICM executa o script associado com o número chamado deste atendimento.
9. O ICM pede o CVP para fornecer o tratamento VRU para jogar uma alerta do menu (Main\_Welcome\_Menu.wav) e para recolher dígitos para identificar o grupo de habilidades.1 para o TAC2 para vendasO ICM igualmente envia a etiqueta ICM (800112222) da rede VRU ao CVP.
10. O CVP envia um pedido ARQ (com destino = etiqueta da rede VRU) ao porteiro.
11. O porteiro fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do gateway VXML na resposta ACF.
12. O CVP envia H225 Setup ao gateway VXML que estabelece então uma sessão VXML ao CVP. Refira interações do gateway estas URL para compreender o gateway VXML e o CVP, e VXML e do server ASR/TTS:[MRCPv1MRCPv2](#)
13. O CVP desliga sua conexão de mídia existente RTP ao gateway de ingresso enviando a H245 o TCS vazio.
14. O CVP estabelece uma conexão de mídia RTP entre o gateway de ingresso e o gateway VXML.
15. O chamador de PSTN incorpora o dígito "1" para selecionar o grupo de habilidades "TAC". O gateway de ingresso envia o DTMF através de RTP NTE ao gateway do gateway 16) VXML VXML relata os dígitos ao CVP através do VXML que relata então ao ICM.
16. O gateway VXML relata os dígitos ao CVP através do VXML que relata então ao ICM.

17. O ICM então encontra um agente disponível do skillgroup selecionado e pede o CVP para distribuir o atendimento ao agente enviando a etiqueta ICM (3#75001) do agente.
18. O CVP desliga a conexão de mídia existente RTP entre o gateway de ingresso e o gateway VXML.
19. O CVP envia um pedido ARQ (com destino = etiqueta do agente) ao porteiro.
20. O porteiro fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do CallManager da Cisco na resposta ACF.
21. O CVP envia H225 setup ao CallManager da Cisco que estabelece então um atendimento ao telefone IP do agente.
22. O CVP estabelece uma conexão de mídia RTP entre o gateway de ingresso e o telefone do agente.
23. O chamador de PSTN pendura acima o atendimento após ter terminado a conversação com o agente.
24. O gateway de ingresso desliga o atendimento ao CVP e informa o porteiro sobre a terminação de chamada.
25. O CVP desliga então o atendimento ao CCM.

## Verificar

Use esta seção para confirmar que sua configuração trabalha corretamente no porteiro IO.

A [Output Interpreter Tool \(apenas para clientes registrados\)](#) (OIT) suporta determinados comandos show. Use a OIT para exibir uma análise da saída do comando show.

- **show gatekeeper endpoints**

GATEKEEPER ENDPOINT REGISTRATION

```

=====
CallSignalAddr  Port  RASSignalAddr  Port  Zone Name          Type  Flags
-----
14.50.201.11    1720  14.50.201.11   53981 IPCC-GW            VOIP-GW

  ENDPOINT-ID: 8527186C00000002  VERSION: 4  AGE: 32 secs  SupportsAnnexE: FALSE

  g_supp_protos: 0x00000050

  H323-ID: PSTN-GW

  Voice Capacity Max.=  Avail.=  Current.= 0

14.50.201.15    1720  14.50.201.15   62367 IPCC-VXML          VOIP-GW

  ENDPOINT-ID: 84DB194800000003  VERSION: 4  AGE: 27 secs  SupportsAnnexE: FALSE

  g_supp_protos: 0x00000050

  H323-ID: VXML-GW

  Voice Capacity Max.=  Avail.=  Current.= 0

172.18.110.75   1720  172.18.110.75  1719  IPCC-CVP           VOIP-GW

```

ENDPOINT-ID: 84F5E78C00000001 VERSION: 5 AGE: 3 secs SupportsAnnexE: FALSE

g\_supp\_prots: 0x00000040

H323-ID: CVP

Voice Capacity Max.= Avail.= Current.= 0

172.18.110.84 43843 172.18.110.84 49600 IPCC-CCM VOIP-GW

ENDPOINT-ID: 852A9F2C00000004 VERSION: 5 AGE: 27 secs SupportsAnnexE: FALSE

g\_supp\_prots: 0x00000050

H323-ID: CCM-GK-Trunk\_1

Voice Capacity Max.= Avail.= Current.= 0

Total number of active registrations = 4

- **mostre o GW-tipo-prefixo do porteiro**

GATEWAY TYPE PREFIX TABLE

=====

Prefix: 1#\* (Default gateway-technology)

Zone IPCC-GW master gateway list:

14.50.201.11:1720 PSTN-GW

Zone IPCC-VXML master gateway list:

14.50.201.15:1720 VXML-GW

Prefix: 2#\*

Zone IPCC-CVP master gateway list:

172.18.110.75:1720 CVP

Prefix: 3#\*

Zone IPCC-CCM master gateway list:

172.18.110.84:43843 CCM-GK-Trunk\_1

Use esta seção para confirmar que sua configuração trabalha corretamente no gateway da entrada de PSTN IO.

- **show call active voice brief**

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1



```
SIP call-legs: 0
H323 call-legs: 1
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Media call-legs: 0
Total call-legs: 2
```

## Troubleshooting

Esta seção fornece informações que podem ser usadas para o troubleshooting da sua configuração.

### Comandos para Troubleshooting

Configurar o Gateway de IOS para registrar debugs em seu logging buffer e desabilitam o “console de registro”.

Estes são os comandos usados para configurar o gateway a fim armazenar debugs no logging buffer do gateway:

- **service timestamps debug datetime msec**
- **preste serviços de manutenção à sequência**
- **nenhum console de registro**
- **registrando 5000000 protegidos debugar**
- **cancele o log**

Estes são os **comandos debug** usados para pesquisar defeitos a configuração:

**Nota:** Consulte [Informações Importantes sobre Comandos de Depuração](#) antes de usar comandos **debug**.

- **debug isdn q931**
- **debug voip ccapi inout**
- **debugar ras**
- **debug h225 asn1**
- **debugar o asn1 h245**
- **debug cch323 h225**
- **debugar cch323 h245**
- **debugar o Nomeado-evento do nte da sessão do rtp do voip**

### Saídas de depuração

Esta seção fornece resultados do debug para este fluxo de chamadas da amostra:

1. [Chamada recebida do PSTN a 800-555-5555](#)

2. [O gateway de ingresso combina o dial peer de entrada 2](#)
3. [O gateway de ingresso combina o dial peer de saída 1](#)
4. [O ingresso GW prepends o Tecnologia-prefixo "#2" e envia um pedido de admissão \(ARQ\) ao porteiro](#)
5. [O ingresso GW envia a chamada ISDN que continua no trecho de POTS](#)
6. [O ingresso GW recebe o Admission Confirm do GK. O endereço IP de destino é o endereço IP de Um ou Mais Servidores Cisco ICM NT do CVP \(172.18.110.75\)](#)
7. [O GW envia o mensagem setup de H225 FastStart ao CVP](#)
8. [O GW recebe o mensagem CONNECT de H225 do CVP](#)
9. [O GW envia o Information Request Response \(IRR\) ao porteiro](#)
10. [O GW estabelece a conexão de TCP H245 ao CVP e envia o grupo dos recursos de terminal \(TCS\) e a mensagem mestra da determinação do escravo ao CVP](#)
11. [O GW recebe a mensagem TCS e MSD do CVP](#)
12. [O ingresso GW envia TCS Ack e MSD Ack ao CVP](#)
13. [O ingresso GW recebe TCS e MSD ACK do CVP](#)
14. [Agora, o CVP reorienta a conexão de mídia ao gateway VXML. O ingresso GW recebe o TCS vazio do CVP](#)
15. [O ingresso GW fecha seu canal lógico enviando CloseLogicalChannel \(CLC\) ao CVP](#)
16. [O ingresso GW envia TCS ACK ao CVP](#)
17. [O ingresso GW envia a requisição de largura de banda ao porteiro a fim atualizar a largura de banda atual \(zero\) usada para o atendimento](#)
18. [O CVP fecha seu canal lógico enviando o CLC ao ingresso GW](#)
19. [O ingresso GW recebe o TCS e o MSD do CVP. Este TCS fornece a informação sobre os recursos de terminal do gateway VXML](#)
20. [O ingresso GW envia seus TCS e MSD ao CVP](#)
21. [O ingresso GW envia MSD Ack e TCS Ack ao CVP](#)
22. [O ingresso GW envia o BRQ ao porteiro a fim atualizar a largura de banda atual usada para o atendimento \(os kbps  \$2\*64=128\$ \)](#)
23. [O ingresso GW envia o pedido OLC ao CVP](#)
24. [O ingresso GW recebe o OLC do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do gateway VXML para a conexão RTCP](#)
25. [O ingresso GW envia a resposta OLC Ack ao CVP](#)
26. [O ingresso GW recebe OLC Ack do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do gateway VXML para a conexão RTP. A conexão RTP entre o ingresso GW e VXML GW é estabelecida](#)
27. [O gateway detecta o dígito de DTMF "1" e envia-o através dos eventos baseados do relé DTMF RTP NTE \(RFC 2833\) ao VXML GW](#)
28. [Agora, o CVP reorienta o atendimento ao telefone IP do agente que respondeu ao atendimento. O ingresso GW recebe o TCS vazio](#)
29. Etapas 15 – 18 ocorrem (os resultados do debug não mostrados)
30. [O ingresso GW recebe o TCS e o MSD do CVP. Este TCS fornece a informação sobre os recursos de terminal do telefone IP](#)
31. Etapas 20 – 23 ocorrem (os resultados do debug não mostrados)
32. [O ingresso GW recebe o OLC do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do CallManager para a conexão RTCP](#)
33. [O GW envia a resposta OLC Ack ao CVP](#)
34. [O GW recebe OLC Ack do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do telefone IP do agente para a conexão RTP. A conexão RTP entre o](#)

ingresso GW e o telefone IP é estabelecida

35. Após ter terminado a conversação com o agente, o chamador de PSTN pendura acima o atendimento. O ingresso GW recebe a desconexão de ISDN do PSTN
36. O ingresso GW termina H323 chama o pé IP enviando o mensagem completa da liberação de H225 ao CVP
37. O GW envia DisengageRequest (DRQ) ao porteiro
38. A conexão H245 entre o GW e o CVP obtém fechado após a troca de comandos CLC e de EndSession

**Nota:** Algumas das linhas na saída durante todo esta seção foram movidas para a segunda linha devido às limitações do espaço.

### Chamada recebida do PSTN a 800-555-5555

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O gateway de ingresso combina o dial peer de entrada 2](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms

g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O gateway de ingresso combina o dial peer de saída 1](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW prepends o Tecnologia-prefixo "#2" e envia um pedido de admissão \(ARQ\) ao porteiro](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**[O ingresso GW envia a chamada ISDN que continua no trecho de POTS](#)**

**Call is connected to VXML Gateway**



11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW recebe o Admission Confirm do GK. O endereço IP de destino é o endereço IP de Um ou Mais Servidores Cisco ICM NT do CVP \(172.18.110.75\)](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**[O GW envia o mensagem setup de H225 FastStart ao CVP](#)**

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

## [O GW recebe o mensagem CONNECT de H225 do CVP](#)

### **Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

### **Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW envia o Information Request Response \(IRR\) ao porteiro](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW estabelece a conexão de TCP H245 ao CVP e envia o grupo dos recursos de terminal \(TCS\) e a mensagem mestra da determinação do escravo ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680



IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW recebe a mensagem TCS e MSD do CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**[O ingresso GW envia TCS Ack e MSD Ack ao CVP](#)**

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7

i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

## O ingresso GW recebe TCS e MSD ACK do CVP

### **Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

### **Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[Agora, o CVP reorienta a conexão de mídia ao gateway VXML. O ingresso GW recebe o TCS vazio do CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**O ingresso GW fecha seu canal lógico enviando CloseLogicalChannel (CLC) ao CVP**

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW envia TCS ACK ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1



Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW envia a requisição de largura de banda ao porteiro a fim atualizar a largura de banda atual \(zero\) usada para o atendimento](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O CVP fecha seu canal lógico enviando o CLC ao ingresso GW](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW recebe o TCS e o MSD do CVP. Este TCS fornece a informação sobre os recursos de terminal do gateway VXML](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW envia seus TCS e MSD ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW envia MSD Ack e TCS Ack ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW envia o BRQ ao porteiro a fim atualizar a largura de banda atual usada para o atendimento \(os kbps 2\\*64=128\)](#)



**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW envia o pedido OLC ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW recebe o OLC do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do gateway VXML para a conexão RTCP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW envia a resposta OLC Ack ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW recebe OLC Ack do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do gateway VXML para a conexão RTP. A conexão RTP entre o ingresso GW e VXML GW é estabelecida](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O gateway detecta o dígito de DTMF "1" e envia-o através dos eventos baseados do relé DMTF RTP NTE \(RFC 2833\) ao VXML GW](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632



Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[Agora, o CVP reorienta o atendimento ao telefone IP do agente que respondeu ao atendimento. O GW recebe o TCS vazio](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW recebe o TCS e o MSD do CVP. Este TCS fornece a informação sobre os recursos de terminal do telefone IP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW recebe o OLC do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do CallManager para a conexão RTCP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW envia a resposta OLC Ack ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW recebe OLC Ack do CVP. O CVP fornece o endereço IP de Um ou Mais Servidores Cisco ICM NT do telefone IP do agente para a conexão RTP. A conexão RTP entre o ingresso GW e o telefone IP é estabelecida](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Após ter terminado a conversação com o agente, o chamador de PSTN pendura acima o atendimento. O ingresso GW recebe a desconexão de ISDN do PSTN**

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active



dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O ingresso GW termina H323 chama o pé IP enviando o mensagem completa da liberação de H225 ao CVP](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[O GW envia DisengageRequest \(DRQ\) ao porteiro](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

[A conexão H245 entre o GW e o CVP obtém fechado após a troca de comandos CLC e de EndSession](#)

**Call is connected to VXML Gateway**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:00:44 tx:1942/326256 rx:2221/354112

Tele 1/0/0:23 (228) [1/0/0.1] tx:44300/44300/0ms g711ulaw noise:-79 acom:7  
i/0:-44/-18 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:00:44 tx:2215/1169571516 rx:1942/310720

IP 14.50.201.15:21134 SRTP: off rtt:0ms pl:35210/40ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

**Call is connected to Agent IP Phone**

11E6 : 228 2061411860ms.1 +160 pid:2 Answer 9999 active

dur 00:01:06 tx:2848/478464 rx:3343/533632

Tele 1/0/0:23 (228) [1/0/0.1] tx:66730/66730/0ms g711ulaw noise:-54 acom:7  
i/0:-44/-44 dBm

11E6 : 229 2061411870ms.1 +130 pid:1 Originate 2#8005555555 active

dur 00:01:06 tx:3336/1169571516 rx:2848/455680

IP 14.50.202.26:17156 SRTP: off rtt:1ms pl:10290/0ms lost:0/0/0 delay:55/55/65ms  
g711ulaw TextRelay: off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a

long duration call detected:n long duration call duration:n/a timestamp:n/a

Telephony call-legs: 1

SIP call-legs: 0

H323 call-legs: 1

Call agent controlled call-legs: 0

SCCP call-legs: 0

Multicast call-legs: 0

Media call-legs: 0

Total call-legs: 2

## [Informações Relacionadas](#)

- [Suporte à Tecnologia de Voz](#)
- [Suporte ao Produto de Voz e Comunicações Unificadas](#)
- [Troubleshooting da Telefonia IP Cisco](#)
- [Suporte Técnico e Documentação - Cisco Systems](#)