

# Procedimento de recuperação de senha para o Catalyst 6500/6000 series switch que executa o software do sistema do Cisco IOS

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## [Introdução](#)

Este documento descreve como recuperar uma senha nos Catalyst 6500/6000 Series Switches e nos Cisco 7600 Series Routers que executam o Cisco IOS® System Software.

## [Pré-requisitos](#)

### [Requisitos](#)

Não existem requisitos específicos para este documento.

### [Componentes Utilizados](#)

Este documento aplica-se ao Supervisor 1, ao supervisor 2, ao supervisor 720, e ao sistema de switching virtual (VSS) 1440 sistemas baseados. Para sistemas baseados do supervisor 720, este documento aplica-se quando executa o Cisco IOS Software Release 12.2(17)SX ou mais tarde. Se seu supervisor 720 executa uma versão antes deste, refira o [procedimento de recuperação de senha para o Catalyst 6500 com software running do software do sistema do Cisco IOS do supervisor 720 antes de 12.2\(17\)SX](#).

**Nota:** O software suportado para o sistema de switching virtual (VSS) 1440 sistemas baseados é Software Release 12.2(33)SXH1 ou Mais Recente de Cisco IOS®.

### [Background](#)

A sequência de inicialização é diferente no Catalyst 6500/6000 e no Cisco 7600 que executam o software do sistema do Cisco IOS do que o Cisco 7200 Series Router porque o hardware é diferente. Depois que você ciclo de energia a caixa, o switch processor (SP) carreg acima primeiramente. Após uma quantidade de tempo curta (aproximadamente 25 a 60 segundos) transfere a posse do console ao processador de rotas (RP (MSFC)). O RP continua a carregar a imagem do software empacotada. É crucial que você pressiona o **Ctrl-brk** imediatamente depois que o SP entreg o controle do console ao RP. Se você envia a sequência de break demasiado logo, você termina acima no ROMMON do SP, que não é onde você deve ser. Envie a sequência de break depois que você vê esta mensagem no console:

```
00:00:03: %OIR-6-CONSOLE: Changing console ownership to route processor
```

Após este ponto, a recuperação da senha é feita da mesma maneira que em um roteador normal.

**Nota:** A partir daqui, o Catalyst 6000 Series Switch que executa o software do sistema do Cisco IOS é referido como um roteador.

## Convenções

Para obter mais informações sobre convenções de documento, consulte as [Convenções de dicas técnicas Cisco](#).

## Procedimento Passo a Passo

O interruptor é configurado como um roteador devido ao sistema operacional que é executado no interruptor. O procedimento de recuperação de senha segue as mesmas etapas que um Cisco 7200 Series Router, salvo que você tem que esperar aproximadamente 25 a 60 segundos mais por muito tempo antes que você comece a sequência de break.

1. Conecte um terminal ou PC com emulação de terminal à porta de console do roteador.  
Utilize estas configurações de terminal:9600 baud rate  
No parity  
8 data bits  
1 stop bit  
No flow control [As especificações do cabo do console necessário estão descritas no documento Especificações do cabo](#). As instruções em como conectar à porta de Console estão no [guia de instalação de módulo](#). [A conexão à seção única do Engine porta de Console-supervisor](#) fornece a informação util.
2. Se você ainda tem acesso ao roteador, emita o comando show version e registre a definição do registro de configuração. Geralmente é 0x2102 ou 0x102. [Clique aqui para ver a saída de um comando show version](#).
3. Se você não tem o acesso ao roteador (devido a um login ou senha de TACACS perdido), seu registro de configuração está ajustado a 0x2102.
4. Desligue o roteador e gire-o então para trás sobre com a ajuda do switch de energia.
5. **Cuidado:** A sequência de break deve ser iniciada somente depois que o RP ganha o controle da porta de Console.Pressione a **ruptura no** teclado terminal right after o RP ganha o controle da porta de Console. No catalizador 6000 que executa o Cisco IOS Software, o SP carreg primeiramente. Depois que carreg, vira o controle para o RP. Depois que o RP ganha o controle, inicie a sequência de break. O RP ganha o controle da porta de Console quando você vê esta mensagem. (Não inicie a seqüência de break até ver esta mensagem):00:00:03: %OIR-6-CONSOLE: Changing console ownership to route processor

A partir

daqui, o procedimento de recuperação de senha é o mesmo que para todo o outro roteador. Se a sequência de break não trabalha, refira as [combinações de sequência chave de ruptura padrão durante a recuperação de senha](#) para outras combinações chave.

6. Digite confreg 0x2142 no prompt ROMMON 1> para inicializar a partir da flash sem carregar a configuração.
7. Digite **reset** no prompt rommon 2>.As repartições do roteador. Contudo, ignora a configuração salva.
8. Digite no depois de cada pergunta da configuração ou pressione Ctrl-C para pular o procedimento inicial de configuração.
9. Digite **enable** no prompt Router>.Você reage do **modo enable** e vê a alerta do `router-`.
10. **Importante:** Emita os **comandos configure memory** ou **copy start running** copiar o RAM não-volátil (NVRAM) na memória. Não emita o comando `configure terminal`.
11. Emita o comando `write terminal` ou `show running`.Os comandos `show running` e `write terminal` apresentam a configuração do roteador. Nesta configuração, você vê sob todas as relações o **comando shutdown**. Isto significa que todas as relações estão fechadas atualmente. Você vê as senhas um ou outro dentro formato criptografado ou não criptografado.
12. Emita o **comando configure terminal** incorporar o modo de configuração global e fazer as mudanças.O prompt agora é `hostname(config)#`.
13. Emita o **comando enable secret < password >** no modo de configuração global mudar a senha da **possibilidade**.
14. Emita o comando `config-register 0x2102` ou o valor registrado na Etapa 2 em modo de configuração global (`Router(config)#`) para redefinir o valor da configuração para seu valor original.
15. Mude as senhas de terminal virtual, se presente:`Router(config)#line vty 0 4`  
`Router(config-line)#password cisco`  
`Router(config-line)#^Z`  
`Router#`
16. Emita o **comando no shutdown** em cada relação que é normalmente dentro uso. Emita um **comando show ip interface brief** ver uma lista de relações e de seu status atual. Você deve estar em modo de habilitação (`Roteador#`) para executar o comando `show ip interface brief`.  
Aqui está um exemplo de uma interface:`Router#show ip interface brief`

Interface	IP-Address	OK?	Method	Status	Pro
Vlan1	172.17.10.10	YES	TFTP	administratively down	dow
Vlan10	10.1.1.1	YES	TFTP	administratively down	dow
GigabitEthernet1/1	unassigned	YES	unset	administratively down	dow
GigabitEthernet1/2	unassigned	YES	TFTP	administratively down	dow
GigabitEthernet2/1	unassigned	YES	TFTP	administratively down	dow
GigabitEthernet2/2	unassigned	YES	TFTP	administratively down	dow
FastEthernet3/1	172.16.84.110	YES	TFTP	administratively down	dow

`<snip>...`  
`Router#configure terminal`  
Enter configuration commands, one per line. End with CNTL/Z.  
`Router(config)#interface fastEthernet 3/1`  
`Router(config-if)#no shutdown`  
`Router(config-if)#exit`  
`Router(config)# <do other interfaces as necessary...>`
17. Pressione o **Ctrl-z** para deixar o modo de configuração.O prompt agora é `hostname##`.
18. Emita os **comandos write memory** ou **copy running startup** comprometer as mudanças.

## [Saída de exemplo](#)

O exemplo aqui mostra um procedimento de recuperação de senha real. Este exemplo é criado com a ajuda de um Catalyst 6000 Series Switch. Comece com os **comandos show version and show module** ver que componentes são usados neste exemplo.

Press RETURN to get started.

Router>**enable**

Password:

Router#**show version**

```
Cisco Internetwork Operating System Software
IOS (tm) c6sup1_rp Software (c6sup1_rp-JSV-M), Version 12.1(6)E, EARLY DEPLOYME
TAC Support: http://www.cisco.com/cgi-bin/ibld/view.pl?i=support
Copyright (c) 1986-2001 by cisco Systems, Inc.
Compiled Sat 17-Mar-01 00:14 by eaarmas
Image text-base: 0x60020950, data-base: 0x6165E000
```

```
ROM: System Bootstrap, Version 12.0(3)XE, RELEASE SOFTWARE
BOOTFLASH: MSFC Software (C6MSFC-BOOT-M), Version 12.1(6)E, EARLY DEPLOYMENT RE)
```

```
Router uptime is 14 minutes
System returned to ROM by power-on (SP by reload)
System image file is "sup-bootflash:c6sup11-jsv-mz.121-6.E"
```

Cisco Catalyst 6000 (R5000) processor with 114688K/16384K bytes of memory.

```
Processor board ID SAD04281AF6
R5000 CPU at 200Mhz, Implementation 35, Rev 2.1, 512KB L2 Cache
Last reset from power-on
Bridging software.
X.25 software, Version 3.0.0.
SuperLAT software (copyright 1990 by Meridian Technology Corp).
TN3270 Emulation software.
24 Ethernet/IEEE 802.3 interface(s)
2 Virtual Ethernet/IEEE 802.3 interface(s)
48 FastEthernet/IEEE 802.3 interface(s)
4 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.
4096K bytes of packet SRAM memory.
```

```
16384K bytes of Flash internal SIMM (Sector size 256K).
Configuration register is 0x2102
```

Router#

Router#**show module**

Slot	Ports	Card Type	Model	Serial Number
1	2	Cat 6000 sup 1 Enhanced QoS (active)	WS-X6K-SUP1A-2GE	SAD043301JS
2	2	Cat 6000 sup 1 Enhanced QoS (standby)	WS-X6K-SUP1A-2GE	SAD03510114
3	48	48 port 10/100 mb RJ45	WS-X6348-RJ-45	SAD04230FB6
6	24	24 port 10baseFL	WS-X6024-10FL-MT	SAD03413322

Slot	MAC addresses	Hw	Fw	Sw
1	00d0.c0d2.5540 to 00d0.c0d2.5541	3.2	unknown	6.1(0.105)OR
2	00d0.bcf1.9bb8 to 00d0.bcf1.9bb9	3.2	unknown	6.1(0.105)OR
3	0002.7ef1.36e0 to 0002.7ef1.370f	1.1	5.3(1) 1999-	6.1(0.105)OR
6	00d0.9738.5338 to 00d0.9738.534f	0.206	5.3(1) 1999-	6.1(0.105)OR

Router#

Router#**reload**

Proceed with reload? [confirm]

*!--- Here you turn off the power and then turn it back on. !--- Here it is done with a reload*

*instead of a hard power-cycle.* 00:15:28: %SYS-SP-3-LOGGER\_FLUSHING: System pausing to ensure console debugging. 00:15:27: %C6KPWR-SP-4-DISABLED: power to module in slot 2 set off (admin reque) 00:15:28: %C6KPWR-SP-4-DISABLED: power to module in slot 3 set off (admin reque) 00:15:28: %C6KPWR-SP-4-DISABLED: power to module in slot 6 set off (admin reque) 00:15:28: %OIR-SP-6-CONSOLE: Changing console ownership to switch processor 00:15:28: %SYS-SP-3-LOGGER\_FLUSHED: System was paused for 00:00:00 to ensure co. 00:15:30: %SYS-SP-3-LOGGER\_FLUSHING: System pausing to ensure console debugging. \*\*\* \*\* -- SHUTDOWN NOW -- \*\*\* 00:15:30: %SYS-SP-5-RELOAD: Reload requested 00:15:30: %OIR-SP-6-CONSOLE: Changing console ownership to switch processor 00:15:30: %SYS-SP-3-LOGGER\_FLUSHED: System was paused for 00:00:00 to ensure co. 00:15:31: %OIR-SP-6-REMCARD: Card removed from slot 1, interfaces disabled *!--- First, the switch processor comes up.* System Bootstrap, Version 5.3(1) Copyright (c) 1994-1999 by cisco Systems, Inc. c6k\_sup1 processor with 65536 Kbytes of main memory Autoboot executing command: "boot bootflash:c6sup11-jsv-mz.121-6.E" Self decompressing the image : #####] Restricted Rights Legend Use, duplication, or disclosure by the Government is subject to restrictions as set forth in subparagraph (c) of the Commercial Computer Software - Restricted Rights clause at FAR sec. 52.227-19 and subparagraph (c) (1) (ii) of the Rights in Technical Data and Computer Software clause at DFARS sec. 252.227-7013. Cisco Systems, Inc. 170 West Tasman Drive San Jose, California 95134-1706 Cisco Internetwork Operating System Software IOS (TM) c6sup1\_sp Software (c6sup1\_sp-SPV-M), Version 12.1(6)E, EARLY DEPLOYME) TAC Support: http://www.cisco.com/cgi-bin/ibld/view.pl?i=support Copyright (c) 1986-2001 by cisco Systems, Inc. Compiled Sat 17-Mar-01 00:52 by eaarmas Image text-base: 0x60020950, database: 0x605FC000 Start as Primary processor 00:00:03: %SYS-3-LOGGER\_FLUSHING: System pausing to ensure console debugging ou. 00:00:03: %OIR-6-CONSOLE: **Changing console ownership to route processor**

*!--- The RP now has control of the console. !--- This is when you send the break sequence.* System Bootstrap, Version 12.0(3)XE, RELEASE SOFTWARE Copyright (c) 1998 by cisco Systems, Inc. \*\*\* Address Error (Load/Fetch) Exception \*\*\* Access address = 0x5e PC = 0x5e, Cause = 0x10, Status Reg = 0x3040d003 ROM Monitor Can Not Recover From Exception A Board Reset Is Issued \*\*\* Software NMI \*\*\* PC = 0xbfc0b6b0, SP = 0x00002a90 Cat6k-MSFC platform with 131072 Kbytes of main memory Self decompressing the image : #####] \*\*\* System received an abort due to Break Key \*\*\* signal= 0x3, code= 0x0, context= 0x6049ed68 PC = 0x601011ac, Cause = 0x20, Status Reg = 0x34008002 *!--- You are now in ROMMON mode on the RP. Continue the password !--- recovery procedure just as on any router. Changing the configuration !--- register from 0x2102 to 0x2142 causes the router to ignore the existing !--- configuration. You want it to be ignored because it has passwords that you do not !--- know.* rommon 1 > **confreg 0x2142**

You must reset or power cycle for new config to take effect  
rommon 2 > **reset**

System Bootstrap, Version 12.0(3)XE, RELEASE SOFTWARE  
Copyright (c) 1998 by cisco Systems, Inc.  
Cat6k-MSFC platform with 131072 Kbytes of main memory

Self decompressing the image : #####]  
Attempt to download 'sup-bootflash:c6sup11-jsv-mz.121-6.E' ... okay  
Starting download of 'sup-bootflash:c6sup11-jsv-mz.121-6.E': 8722810 bytes!!!!!!  
Chksum: Verified!  
Self decompressing the image : #####]

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Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, California 95134-1706

Cisco Internetwork Operating System Software  
IOS (TM) c6supl\_RP Software (c6supl\_rp-JSV-M), Version 12.1(6)E, EARLY DEPLOYME)  
TAC Support: <http://www.cisco.com/cgi-bin/ibld/view.pl?i=support>  
Copyright (c) 1986-2001 by Cisco Systems, Inc.  
Compiled Sat 17-Mar-01 00:14 by eaarmas  
Image text-base: 0x60020950, database: 0x6165E000

Cisco Catalyst 6000 (R5000) processor with 114688K/16384K bytes of memory.  
Processor board ID SAD04281AF6  
R5000 CPU at 200Mhz, Implementation 35, Rev 2.1, 512KB L2 Cache  
Last reset from power-on  
Bridging software.  
X.25 software, Version 3.0.0.  
SuperLAT software (copyright 1990 by Meridian Technology Corp).  
TN3270 Emulation software.  
24 Ethernet/IEEE 802.3 interface(s)  
1 Virtual Ethernet/IEEE 802.3 interface(s)  
48 FastEthernet/IEEE 802.3 interface(s)  
4 Gigabit Ethernet/IEEE 802.3 interface(s)  
381K bytes of nonvolatile configuration memory.  
4096K bytes of packet SRAM memory.

16384K bytes of Flash internal SIMM (Sector size 256K).

--- System Configuration Dialog ---

Would you like to enter the initial configuration dialog? [yes/no]: n

*!--- The router ignores the saved configuration and enters !--- the initial configuration mode.*  
Press RETURN to get started! 00:00:03: %SYS-3-LOGGER\_FLUSHED: System was paused for 00:00:00 to ensure conso. 00:00:04: %C6KPWR-4-PSINSERTED: power supply inserted in slot 1. 00:00:04: %C6KPWR-4-PSOK: power supply 1 turned on. 00:02:08: %SYS-SP-5-RESTART: System restarted -- Cisco Internetwork Operating System Software IOS (TM) c6supl\_SP Software (c6supl\_sp-SPV-M), Version 12.1(6)E, EARLY DEPLOYME) TAC Support: <http://www.cisco.com/cgi-bin/ibld/view.pl?i=support> Copyright (c) 1986-2001 by cisco Systems, Inc. Compiled Sat 17-Mar-01 00:52 by eaarmas 00:02:13: L3-MGR: 12 flush entry installed 00:02:13: L3-MGR: 13 flush entry installed 00:02:14: %SYS-5-RESTART: System restarted -- Cisco Internetwork Operating System Software IOS (TM) c6supl\_RP Software (c6supl\_rp-JSV-M), Version 12.1(6)E, EARLY DEPLOYME) TAC Support: <http://www.cisco.com/cgi-bin/ibld/view.pl?i=support> Copyright (c) 1986-2001 by Cisco Systems, Inc. Compiled Sat 17-Mar-01 00:14 by eaarmas 00:02:17: %C6KPWR-SP-4-DISABLED: power to module in slot 1 set off (admin reque) 00:02:18: %C6KPWR-SP-4-ENABLED: power to module in slot 3 set on 00:02:18: %C6KPWR-SP-4-ENABLED: power to module in slot 6 set on 00:02:28: sm\_set\_moduleFwVersion: nonexistent module (1) 00:02:38: %SNMP-5-MODULETRAP: Module 1 [Up] Trap 00:02:38: %OIR-SP-6-INSCARD: Card inserted in slot 1, interfaces are now online 00:02:56: %SNMP-5-MODULETRAP: Module 6 [Up] Trap 00:02:56: %OIR-SP-6-INSCARD: Card inserted in slot 6, interfaces are now online 00:02:59: SP: SENDING INLINE\_POWER\_DAUGHTERCARD\_MSG SCP MSG 00:02:59: %SNMP-5-MODULETRAP: Module 3 [Up] Trap 00:02:59: %OIR-SP-6-INSCARD: Card inserted in slot 3, interfaces are now online Router>**enable**  
Router#

*!--- You go right into privilege mode without needing a password. !--- At this point, the configuration running-config is a default configuration !--- with all the ports administratively down (shutdown).* Router#**copy startup-config running-config**  
Destination filename [running-config]? <press enter>

*!--- This pulls in the original configuration. Since you are already in privilege !--- mode, the passwords in this configuration do not affect you.* 4864 bytes copied in 2.48 secs (2432 bytes/sec) Router#**configure terminal**  
Enter configuration commands, one per line. End with CNTL/Z.  
Router(config)#**enable secret < password > [Choose a strong password with at least one capital letter, one number, and one special character.]**

*!--- Overwrite the password that you do not know. This is your new enable password.*

```
Router(config)#^Z
Router#
Router#show ip interface brief
Interface                IP-Address      OK? Method Status          Pro1
Vlan1                    172.17.10.10   YES TFTP  administratively down dow
Vlan10                   10.1.1.1       YES TFTP  administratively down dow
GigabitEthernet1/1      unassigned     YES unset  administratively down dow
GigabitEthernet1/2      unassigned     YES TFTP  administratively down dow
GigabitEthernet2/1      unassigned     YES TFTP  administratively down dow
GigabitEthernet2/2      unassigned     YES TFTP  administratively down dow
FastEthernet3/1         172.16.84.110 YES TFTP  administratively down dow
<snip>...
```

*!--- Issue the no shut command on all interfaces that you want to bring up.*

```
Router#configure terminal
Enter configuration commands, one per line.  End with CNTL/Z.
Router(config)#interface fastEthernet 3/1
Router(config-if)#no shutdown
Router(config-if)#exit
```

```
!--- Overwrite the virtual terminal passwords. Router(config)#line vty 0 4
Router(config-line)#password cisco
Router(config-line)#^Z
Router#
```

*!--- Restore the configuration register to its normal state so that it !--- no longer ignores the stored configuration file.* Router#**show version**

```
Cisco Internetwork Operating System Software
IOS (tm) c6sup1_rp Software (c6sup1_rp-JSV-M), Version 12.1(6)E, EARLY DEPLOYME
TAC Support: http://www.cisco.com/cgi-bin/ibld/view.pl?i=support
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Image text-base: 0x60020950, data-base: 0x6165E000
```

```
ROM: System Bootstrap, Version 12.0(3)XE, RELEASE SOFTWARE
BOOTFLASH: MSFC Software (C6MSFC-BOOT-M), Version 12.1(6)E, EARLY DEPLOYMENT RE)
```

```
Router uptime is 7 minutes
System returned to ROM by power-on (SP by reload)
System image file is "sup-bootflash:c6sup11-jsv-mz.121-6.E"
```

```
Cisco Catalyst 6000 (R5000) processor with 114688K/16384K bytes of memory.
Processor board ID SAD04281AF6
R5000 CPU at 200Mhz, Implementation 35, Rev 2.1, 512KB L2 Cache
Last reset from power-on
Bridging software.
X.25 software, Version 3.0.0.
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TN3270 Emulation software.
24 Ethernet/IEEE 802.3 interface(s)
2 Virtual Ethernet/IEEE 802.3 interface(s)
48 FastEthernet/IEEE 802.3 interface(s)
4 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.
4096K bytes of packet SRAM memory.
```

```
16384K bytes of Flash internal SIMM (Sector size 256K).
```

```
Configuration register is 0x2142
```

```
Router#configure terminal
Enter configuration commands, one per line.  End with CNTL/Z.
Router(config)#config-register 0x2102
```

```
Router(config)#^Z
Router#
```

*!--- Verify that the configuration register is changed for the next reload.* Router#**show version**

```
Cisco Internetwork Operating System Software
IOS (tm) c6sup1_rp Software (c6sup1_rp-JSV-M), Version 12.1(6)E, EARLY DEPLOYME
TAC Support: http://www.cisco.com/cgi-bin/ibld/view.pl?i=support
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Compiled Sat 17-Mar-01 00:14 by eaarmas
Image text-base: 0x60020950, data-base: 0x6165E000
```

```
ROM: System Bootstrap, Version 12.0(3)XE, RELEASE SOFTWARE
BOOTFLASH: MSFC Software (C6MSFC-BOOT-M), Version 12.1(6)E, EARLY DEPLOYMENT RE)
```

```
Router uptime is 8 minutes
System returned to ROM by power-on (SP by reload)
System image file is "sup-bootflash:c6sup11-jsv-mz.121-6.E"
```

```
Cisco Catalyst 6000 (R5000) processor with 114688K/16384K bytes of memory.
Processor board ID SAD04281AF6
R5000 CPU at 200Mhz, Implementation 35, Rev 2.1, 512KB L2 Cache
Last reset from power-on
Bridging software.
X.25 software, Version 3.0.0.
SuperLAT software (copyright 1990 by Meridian Technology Corp).
TN3270 Emulation software.
24 Ethernet/IEEE 802.3 interface(s)
2 Virtual Ethernet/IEEE 802.3 interface(s)
48 FastEthernet/IEEE 802.3 interface(s)
4 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.
4096K bytes of packet SRAM memory.
```

```
16384K bytes of Flash internal SIMM (Sector size 256K).
Configuration register is 0x2142 (will be 0x2102 at next reload)
```

```
Router#
Router#copy running-config startup-config
Destination filename [startup-config]? <press enter>
Building configuration...
[OK]
Router#
```

*!--- Optional: If you want to test that the router !--- operates properly and that you have changed !--- the passwords, then reload and test.* Router#**reload**  
Proceed with reload? [confirm] <press enter>

## Informações Relacionadas

- [Página de suporte da switching de LAN](#)
- [Páginas de Suporte de Produtos de LAN](#)
- [Suporte dos Produtos Catalyst LAN e ATM Switches](#)
- [Suporte Técnico - Cisco Systems](#)