

Solução de problemas de PoE em switches inteligentes Cisco C9350 Series

Introdução

Este documento descreve como coletar e capturar saídas e registros para solucionar problemas de Power over Ethernet (PoE) em Cisco C9350 Series Smart Switches.

Visão geral dos recursos de PoE no C9350

SKUs PoE C9350

Produtos C9350	Número de portas PoE	Potência máxima de PoE por porta
C9350-48HX	48	90
C9350-48U	48	60
C9350-24U	24	60
C9350-48P	48	30
C9350-24P	24	30

O que há de novo no C9350 PoE

- Suporta até 90W em todas as portas em unidades C9350-HX (Anteriormente, era apenas em 32 portas no C9300X/H, devido à limitação do orçamento de energia).

- Três slots de fonte de alimentação (acima de 2 no C9300).
Isso aumenta o orçamento de energia PoE disponível que permite que os switches C9350-48HX forneçam até 90W em todas as 48 portas.
- Verdadeiro firmware compatível com o IEEE (Institute of Electrical and Electronics Engineers) BT
Sem modo AT para conversão de modo BT e vice-versa. O mesmo firmware BT opera em um modo de 2 pares em SKUs de 30 W e no modo de 4 pares em SKUs de 60 W e 90 W (o comando upoe-plus é preterido).
- Imagem da Unified Microcontroller Unit (MCU) (fluxo de bits de hardware da MCU, carregador de inicialização e aplicativo de software agrupados em um único binário).
No Catalyst 9300, cada uma dessas imagens era separada e levava 360 segundos por imagem e a atualização seria feita em sequência.
- Atualize da interface I2C para SPI na MCU.
Isso permite uma atualização mais rápida do software da MCU aprox. 110 segundos (anteriormente era aprox. 360 segundos por imagem no Catalyst 9300).
A interface SPI é mais rápida que a I2C e nos permite fazer melhorias futuras que podem otimizar o recurso PoE em geral.
- Interface UART da MCU.
Isso nos permite obter logs de depuração da MCU (não é necessário confiar em despejos de instantâneo ou de registro personalizado com imagens de depuração).

Recursos avançados de capacidade de serviço para solução de problemas/coleta de registros no C9350

Novos recursos de facilidade de manutenção são implementados no C9350 para a solução de problemas de PoE que auxilia na raiz, causando os problemas a partir do campo de forma mais confiável e rápida.

Registrador de controlador PoE - dados integrados na CLI PoE "show tech-support"

```
show platform frontend-controller read-poe <poe_controller#> module <module#>
```

```
C9350-24U_SWITCH#show tech-support poe | redirect flash:show_tech_poe_27Jan2026.txt
C9350-24U_SWITCH#more flash:show_tech_poe_27Jan2026.txt | include --- show
----- show clock -----
----- show switch -----
----- show module -----
----- show version -----
```

```
----- show running-config -----
----- show env all -----
----- show power inline -----
----- show power inline police -----
----- show interface status -----
----- show platform software ilpower details -----
----- show stack-power budgeting -----
----- show stack-power detail -----
----- show controllers ethernet-controller phy detail -----
----- show controllers power inline -----
----- show cdp neighbors detail -----
----- show lldp neighbors detail -----
----- show interface -----
----- show log -----
----- show power inline priority -----
----- show post -----
----- show controllers power inline module 1 -----
----- show platform frontend-controller version 0 1 -----
----- show platform frontend-controller manager 0 1 -----
----- show platform frontend-controller subordinate 0 1 -----
----- show platform hardware fed switch 1 fwd-asic register read register-name pimdeviceid -----
----- show platform software trace message chassis-manager switch 1 R0 -----
----- show platform software trace message fed switch 1 -----
----- show platform software ilpower system 1 -----
----- show power inline Gi1/0/1 detail -----
----- show power inline Gi1/0/2 detail -----
----- show power inline Gi1/0/3 detail -----
----- show power inline Gi1/0/4 detail -----
----- show power inline Gi1/0/5 detail -----
----- show power inline Gi1/0/6 detail -----
----- show power inline Gi1/0/7 detail -----
----- show power inline Gi1/0/8 detail -----
----- show power inline Gi1/0/9 detail -----
----- show power inline Gi1/0/10 detail -----
----- show power inline Gi1/0/11 detail -----
----- show power inline Gi1/0/12 detail -----
----- show power inline Gi1/0/13 detail -----
----- show power inline Gi1/0/14 detail -----
----- show power inline Gi1/0/15 detail -----
----- show power inline Gi1/0/16 detail -----
----- show power inline Gi1/0/17 detail -----
----- show power inline Gi1/0/18 detail -----
----- show power inline Gi1/0/19 detail -----
----- show power inline Gi1/0/20 detail -----
----- show power inline Gi1/0/21 detail -----
----- show power inline Gi1/0/22 detail -----
----- show power inline Gi1/0/23 detail -----
----- show power inline Gi1/0/24 detail -----
----- show platform frontend-controller read-poe 1 module 1 -----
----- show platform frontend-controller read-poe 2 module 1 -----
----- show platform frontend-controller read-poe 3 module 1 -----
----- show platform frontend-controller read-poe 4 module 1 -----
----- show platform frontend-controller read-poe 5 module 1 -----
----- show platform frontend-controller read-poe 6 module 1 -----
----- show platform frontend-controller read-poe 7 module 1 -----
----- show platform frontend-controller read-poe 8 module 1 -----
----- show platform frontend-controller read-poe 9 module 1 -----
----- show platform frontend-controller read-poe 10 module 1 -----
----- show platform frontend-controller read-poe 11 module 1 -----
----- show platform frontend-controller read-poe 12 module 1 -----
```

C9350-24U_SWITCH#

Log de porta única

- Esse recurso ajuda a coletar logs referentes a uma porta específica.
- Esse recurso persiste por meio de recarregamentos até ser desativado explicitamente via CLI.
- As saídas de log são armazenadas em arquivos de log btrace do gerenciador de chassis (comando)
- A infraestrutura de registro pode ser excessiva. Certifique-se de que o recurso esteja desabilitado após a conclusão da coleta do log de depuração. Se isso não for feito, os rastreamentos de comandos poderão ser preenchidos com logs de PoE para essa porta específica após a conclusão da solução de problemas.
- Para ativar o registro de porta única:

```
Switch#set platform software ilpower switch <switch number> r0 logging <port number> level <basic|detail>
Switch#set platform software ilpower switch <switch number> r0 logging <port number> action <start|stop>
```

<< sample btrace log collection on a working PoE port >>

```
C9350-24U_SWITCH#sh runn int gi1/0/10
Building configuration...
```

```
Current configuration : 49 bytes
!
interface GigabitEthernet1/0/10
 shutdown
end
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#show power inline gi1/0/10
Interface Admin Oper      Power  Device          Class Max
              (Watts)
-----
Gi1/0/10  auto  off           0.0    n/a              n/a   60.0
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging 10 level ?
  basic  Basic level logging
  detail Detailed level logging
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging 10 level detail
Inline power port level logging configured for port 10
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#sh clock
*10:20:20.609 UTC Fri Jan 23 2026
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging action start
Inline power port level logging enabled
C9350-24U_SWITCH#
```

```

C9350-24U_SWITCH#
C9350-24U_SWITCH#conf t
Enter configuration commands, one per line. End with CNTL/Z.
C9350-24U_SWITCH(config)#int g1/0/10
C9350-24U_SWITCH(config-if)#no sh
C9350-24U_SWITCH(config-if)#no shutdown
C9350-24U_SWITCH(config-if)#end
*Jan 23 10:20:53.297: %ILPOWER-5-DETECT: Interface Gi1/0/10: Power Device detected: IEEE PD
C9350-24U_SWITCH#
*Jan 23 10:20:53.297: %ILPOWER-6-SET_AVAILABLE_ILPOWER: Available POE budget for switch 1 is updated. N
*Jan 23 10:20:54.048: %SYS-5-CONFIG_I: Configured from console by console
*Jan 23 10:20:54.125: %LINK-3-UPDOWN: Interface GigabitEthernet1/0/10, changed state to down
*Jan 23 10:20:55.296: %ILPOWER-5-POWER_GRANTED: Interface Gi1/0/10: Power granted
C9350-24U_SWITCH#
C9350-24U_SWITCH#
*Jan 23 10:21:12.948: %LINK-3-UPDOWN: Interface GigabitEthernet1/0/10, changed state to up
*Jan 23 10:21:13.947: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet1/0/10, changed st
C9350-24U_SWITCH#
C9350-24U_SWITCH#
*Jan 23 10:21:24.299: %ILPOWER-5-PWRGOOD_SPARE_PAIR: Interface Gi1/0/10: spare pair power good
*Jan 23 10:21:24.615: %ILPOWER-6-SET_AVAILABLE_ILPOWER: Available POE budget for switch 1 is updated. N
*Jan 23 10:21:25.841: %ILPOWER-6-SET_AVAILABLE_ILPOWER: Available POE budget for switch 1 is updated. N
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#show power inline gi1/0/10
Interface Admin Oper      Power Device          Class Max
          (Watts)
-----
Gi1/0/10 auto    on          10.8   IP Phone 9951        4    60.0
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging action stop
Inline power port level logging disabled
C9350-24U_SWITCH#

```

```

C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#show logging process cmand
Logging display requested on 2026/01/23 10:22:32 (UTC) for Hostname: [C9350-24U_SWITCH], Model: [C9350-

```

```

Displaying logs from the last 0 days, 0 hours, 10 minutes, 0 seconds
executing cmd on chassis: 1; rp slot: 0; location: local ...
Unified Decoder Library Init .. DONE
Found 1 UTF Streams

```

```

2026/01/23 10:20:48.689503387 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:48.689518893 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:48.689538070 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:48.689551248 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:52.126411347 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_detect[
2026/01/23 10:20:52.126447840 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poe_l
2026/01/23 10:20:52.126461454 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:52.126470725 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:52.126479263 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 ##Aut
2026/01/23 10:20:52.126487198 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 ### C
2026/01/23 10:20:52.126508214 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Sendi
2026/01/23 10:20:52.126518186 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Sendi
2026/01/23 10:20:52.131624642 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 got r
2026/01/23 10:20:52.675581516 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port

```

2026/01/23 10:20:52.675593817 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:52.675601825 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set i
2026/01/23 10:20:52.675612377 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:52.675628214 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:52.675635631 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:53.296919219 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 GetEv
2026/01/23 10:20:53.296929611 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.296941387 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Signa
2026/01/23 10:20:53.296957972 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 RE_PO
2026/01/23 10:20:53.298452740 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.298471493 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM
2026/01/23 10:20:53.298480242 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.298969050 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_ieee_pw
2026/01/23 10:20:53.298982584 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poe_1
2026/01/23 10:20:53.298992385 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.299000345 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.299008271 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.299017875 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 IEE_P
2026/01/23 10:20:53.299025406 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.299125162 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_po
2026/01/23 10:20:53.299170516 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.299205659 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_po
2026/01/23 10:20:53.299244221 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.299277286 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_po
2026/01/23 10:20:53.299314212 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.301891274 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.301901034 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Sendi
2026/01/23 10:20:53.305323953 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 got r
2026/01/23 10:20:53.305347756 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set
2026/01/23 10:20:53.305356903 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM
2026/01/23 10:20:53.305370040 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.305378512 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set
2026/01/23 10:20:53.305386913 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM
2026/01/23 10:20:53.305394249 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.305406255 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set
2026/01/23 10:20:53.305414696 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM
2026/01/23 10:20:53.305422332 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.950355766 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.950367359 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 state
2026/01/23 10:20:53.950375549 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:53.950383251 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set i
2026/01/23 10:20:53.950393459 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:54.487897374 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:54.487908264 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 state
2026/01/23 10:20:54.487916551 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:54.487924497 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set i
2026/01/23 10:20:54.487933966 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:54.925917874 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Got P
2026/01/23 10:20:54.928723879 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Setti
2026/01/23 10:20:54.928734395 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SSPD:
2026/01/23 10:20:54.931603151 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SSPD:
2026/01/23 10:20:54.934410290 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:55.296578019 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Signa
2026/01/23 10:20:55.296595839 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 RE_PO
2026/01/23 10:20:56.620237271 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:57.040914750 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:57.463796249 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:57.886470191 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:58.309246877 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:58.689977359 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:58.689992754 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:58.690011267 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p

2026/01/23 10:20:58.690022359 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:58.690047165 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:58.732273956 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:59.153644777 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:59.576018028 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:59.998579904 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:00.421013727 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:00.842362071 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:01.263014284 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:01.685124698 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:02.108248559 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:02.530359554 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:02.952535591 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
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2026/01/23 10:21:29.641821969 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_pol
2026/01/23 10:21:29.641841843 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set p
2026/01/23 10:21:29.641852868 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:21:29.641854033 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:29.641866077 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:29.641879531 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:21:29.641880360 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_pol
2026/01/23 10:21:29.641891955 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set p
2026/01/23 10:21:29.641901014 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:29.641907892 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:21:29.641910851 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:29.641921879 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:21:29.741997805 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:29.742007814 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:30.163997555 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:30.164007463 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:30.585218800 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:30.585228498 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:30.772118357 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:21:30.772170395 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:21:30.772281078 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_pol
2026/01/23 10:21:30.772316580 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set p
2026/01/23 10:21:30.772328405 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:21:30.772329943 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:30.772339999 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli

2026/01/23 10:21:35.437612670 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:21:35.437621525 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:35.437633479 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:21:35.437640614 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_pol
2026/01/23 10:21:35.437657933 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set
2026/01/23 10:21:35.437667738 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:35.437669776 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:21:35.437676706 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poli
2026/01/23 10:21:35.437687918 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:21:35.656364944 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:35.656374957 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:36.078110884 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:36.078120438 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:36.501691236 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:36.501702772 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:36.924469860 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:36.924479169 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:37.346463200 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:37.346472811 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:37.768619161 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:37.768630637 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:38.191683097 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:38.191693992 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:38.613463963 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:38.613475052 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:38.691932861 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:21:38.691946846 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:21:38.691962981 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:21:38.691973713 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:21:38.691986858 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:21:39.035856533 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:39.035864387 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:39.458248509 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:39.458258319 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:39.879564500 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:39.879575263 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:40.301699226 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:40.301709087 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:40.723429466 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:40.723440122 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:41.146696541 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:41.146706414 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:41.568999331 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:41.569010211 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:41.992197422 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:41.992207934 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:42.415301238 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:42.415311985 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:42.851943363 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:42.851952518 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:43.275363936 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:43.275375189 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:43.697580998 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:43.697597957 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:44.119639101 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:44.119648499 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE

=====
===== Unified Trace Decoder Information/Statistics =====
----- Decoder Input Information -----
=====
Num of Unique Streams .. 1

Total UTF To Process ... 1
Total UTM To Process ... 120224
UTM Process Filter cmand
MRST Filter Rules 1

----- Decoder Output Information -----

First UTM TimeStamp 2026/01/23 09:09:55.879706826
Last UTM TimeStamp 2026/01/23 10:22:31.358035957
UTM [Skipped / Rendered / Total] .. 119782 / 442 / 120224
UTM [ENCODED] 442
UTM [PLAIN TEXT] 0
UTM [DYN LIB] 0
UTM [MODULE ID] 0
UTM [TDL TAN] 16
UTM [APP CONTEXT] 0
UTM [MARKER] 0
UTM [PCAP] 0
UTM [LUID NOT FOUND] 0
UTM Level [EMERGENCY / ALERT / CRITICAL / ERROR] .. 0 / 0 / 0 / 0
UTM Level [WARNING / NOTICE / INFO / DEBUG] 0 / 442 / 0 / 0
UTM Level [VERBOSE / NOISE / INVALID] 0 / 0 / 0

C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#sh cdp neigh g1/0/10 det

Device ID: SEPD42C447E4A9F
Entry address(es):
 IP address: 192.168.1.115
Platform: Cisco IP Phone 9951, Capabilities: Host Phone Two-port Mac Relay
Interface: GigabitEthernet1/0/10, Port ID (outgoing port): Port 1
Holdtime : 141 sec
Second Port Status: Down

Version :
sip9951.9-4-2SR2-2

advertisement version: 2
Peer Source MAC: d42c.447e.4a9f
Duplex: full
Power drawn: 10.802 Watts
Power request id: 40779, Power management id: 4
Power request levels are:10802 0 0 0 0 <----- CDP requested power
Spare Pair PoE: Yes, Spare Pair Detection Required: No
Spare Pair PD Config: Enable, Spare Pair PSE Operational: Yes

Total cdp entries displayed : 1

C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#sh power inlin g1/0/10

Interface	Admin	Oper	Power (Watts)	Device	Class	Max
Gi1/0/10	auto	on	10.8	IP Phone 9951	4	60.0

C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#sh power inlin g1/0/10 det
 Interface: Gi1/0/10

Inline Power Mode: auto
Operational status (Alt-A,B): on,on
Device Detected: yes
Device Type: Cisco IP Phone 9951
Connection Check: SS
IEEE Class (Alt-A,B): 4
Physical Assigned Class (Alt-A,B): 4
Discovery mechanism used/configured: Ieee and Cisco
Police: off

Power Allocated
Admin Value: 60.0
Power drawn from the source: 10.8
Power available to the device: 10.8
Allocated Power (Alt-A,B): 10.8

Actual consumption
Measured at the port(watts) (Alt-A,B): 5.8
Maximum Power drawn by the device since powered on: 6.0

Absent Counter: 0
Over Current Counter: 0
Short Current Counter: 0
Invalid Signature Counter: 0
Power Denied Counter: 0

Power Negotiation Used: CDP		
LLDP Power Negotiation	--Sent to PD--	--Rcvd from PD--
Power Type:	-	-
Power Source:	-	-
Power Priority:	-	-
Requested Power(W):	-	-
Allocated Power(W):	-	-

Four-Pair PoE Supported: Yes
Spare Pair Power Enabled: Yes
Four-Pair PD Architecture: Shared
Perpetual POE Enabled: FALSE
Fast POE Enabled: FALSE
Meter Start Time: 2026-01-22 06:27:41 UTC
Metered Energy Value(WattSec):533367.6
C9350-24U_SWITCH#

log de MCU

- Este recurso ajuda a coletar logs relativos à MCU
- As saídas de log também são armazenadas em arquivos de log btrace do gerenciador de chassis (comando)
- A infraestrutura de registro pode ser excessiva. Certifique-se de que o recurso esteja desabilitado após a conclusão da coleta do log de depuração. Se isso não for feito, os rastreamentos de comandos poderão ser preenchidos com logs de PoE para essa porta específica após a conclusão da solução de problemas.
- Para iniciar/interromper o registro da MCU:

```
Switch#set platform software ilpower switch <switch number> r0 logging mcu <start|stop>
```

<< sample MCU btrace log (collected during load-shed) PoE device kept disconnecting and connecting in a

```
2025/06/03 22:22:22.803175096 (cmand R0-0)(1): [cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA)
```

```
2025/06/03 22:22:22.883510836 (cmand R0-0) (1): (cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA)
```

```
2025/06/03 22:22:23.030997074 (cmand R0-0)(1): (cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA)
```

```
2025/06/03 22:22:23.350286890 (cmand R0-0)(1): [cpa_sb] (6971): UUID: 0, ra: 0 (note): (SYS FPGA_ZAPPA)
```

```
2025/06/03 22:22:23.55599641 (cmand R0-0)(1): [cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA):
```

```
2025/06/03 22:22:31.755618688 (cmand R0-0)(1): [cpa_sb] [6971]: UUID: 0, ra: 0 (note): (SYS_FPGA_ZAPPA)
```

Summary

Logs a serem coletados para a triagem PoE do switch inteligente Cisco C9350 Series:

1. PoE show tech-support

```
Switch#show tech-support poe
```

2. Registros específicos das portas

```
Switch#set platform software ilpower switch <switch number> r0 logging <port number> level <basic|detai
```

```
Switch#set platform software ilpower switch <switch number> r0 logging <port number> action <start|stop
```

3. Logs de MCU

```
Switch#set platform software ilpower switch <switch number> r0 logging mcu <start|stop>
```

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