# Installatie van telefoon met landinstellingen op IP-telefoon 7841

### Inhoud

Inleiding Voorwaarden Vereisten Gebruikte componenten Achtergrondinformatie Configureren Configuraties Verifiëren Problemen oplossen

### Inleiding

Dit document beschrijft hoe u aan een lokale telefoon een 7841 Series IP-telefoon kunt installeren.

#### Voorwaarden

#### Vereisten

Er zijn geen specifieke vereisten van toepassing op dit document.

#### Gebruikte componenten

De informatie in dit document is gebaseerd op de volgende software- en hardware-versies:

- Cisco Unified Communications Manager 12.x
- Cisco IP-telefoon 7841

De informatie in dit document is gebaseerd op de apparaten in een specifieke laboratoriumomgeving. Alle apparaten die in dit document worden beschreven, hadden een opgeschoonde (standaard)configuratie. Als uw netwerk levend is, zorg er dan voor dat u de mogelijke impact van om het even welke opdracht begrijpt.

### Achtergrondinformatie

Cisco Unified Communications Manager (CUCM) biedt ondersteuning voor systeemgedefinieerde localisatie voor 12 talen inclusief Engels en 16 landen met inbegrip van de Verenigde Staten. Netwerklocaties geven landspecifieke tonen en -mazen aan; de gebruikerslocales specificeren de taal die voor tekstdisplays moet worden gebruikt.

### Configureren

#### Configuraties

Dit is de procedure om een harde fabrieksreset van de telefoon uit te voeren:

Stap 1. Download het lokale toetsenbord van de Cisco website.

Downloads Home / Collaboration	Endpoints /	/ IP Phones / IP Phone 7800 Series / IP Phone 7	841 / Unified Communica	ations Manager End	points Locale Installer- 12.	.1(1.1000)	]	
Q. Search		IP Phone 7841						
Expand All Collapse A		Release 12.1(1.1000)	Related Lir	nks and Docur	mentation			
Latest Release	~	A Notifications	- No related	links or documental	tion -			
12.1(1.1000)								
12.0(1.1000)		File Information	R	elease Date	Size			
11.7(1.1000)		Cisco Unified Communications Locale In	staller 22	7-MAR-2018	2.89 MB	4	Þ	1
11.5(1.3000-1)		Unified IP Phones FW 12.1(1) po-locale-ar_AE-k3-12.1.1.1000-1.cop.sgn	55/101 01500					
All Release	~	Cisco Unified Communications Locale In	staller 2	7-MAR-2018	2.88 MB	4	ъ	P
TNP Firmware v.11.5	>	12.1.1.1000 Arabic (Bahrain) for Cisco U FW 12.1(1)	Inified IP Phones			_		
TNP Firmware v.11	>	po-locale-ar_BH-k3-12.1.1.1000-1.cop.sgn						
TNP Firmware v.10	>	Cisco Unified Communications Locale In 12.1.1.1000 Arabic (Algeria) for Cisco U	staller 22 Inified IP Phones	7-MAR-2018	2.88 MB	+	Ä	Ľ

#### Stap 2. Navigeer naar **OS-beheer > Software-upgrades > Installatie/upgrade**.

cisco	For Cisco Unified C	d Operating System Ad	ministration		
Show •	Settings • Security •	Software Upgrades 👻 Services 👻 Help	•		
		Install/Upgrade			
▲	WARNING: It I	TFTP File Management Install/Upgrade ment	It a successful backup. Please verify backup configuration.		
		Customized Logon Message			
Cis	co Unified C	Branding	dministration		
Syster	n version: 12.0.0.998	34-4			
WARN	re Installation: 2 vCP ING: DNS unreachabl	U Intel(R) Xeon(R) CPU E5-2697A In	v4 @ 2.60GHz, disk 1: 110Gbytes, 8192Mbytes RAM, ERROR-UNSUPPORTED: Partitions unaligned		
User admin User admin Most recer	last logged in to this clu failed to log in 1 times! It failure Sunday, July 1,	ister on Friday, June 29, 2018 3:39:36 P 2018 5:26:34 PM IST, to 10.106.111.182	M IST, to node 10.106.111.182, from 10.196.121.10 using HTTPS 2, from 10.65.43.63 using HTTPS		
Copyright All rights re	1999 - 2017 Cisco Systemeter.	items, Inc.			
This produ exporters,	ct contains cryptographi distributors and users an	c features and is subject to United State e responsible for compliance with U.S. ar	is and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply t ind local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to con-		
A summary of U.S. laws governing Cisco cryptographic products may be found at our Export Compliance Product Report web site.					
For informa	tion about Cisco Unified	Communications Manager please visit ou	r Unified Communications System Documentation web site.		
For Cisco 1	Technical Support please	visit our Technical Support web site.			

Stap 3. Zoals in de afbeelding wordt getoond, voert u de aanmeldingsgegevens voor de SFTP-server in.

cisco For C	co Unified Operating System Administration				
Show • Settings •	Security   Setware Upgrades   Services   Help				
Software Installa	tion/Upgrade				
🙆 Cancel 📫 I	Vext				
Status					
i Status: Ready	,				
-Software Location	]				
Source*	Remote Filesystem V				
Directory*					
Server*	192.168.0.5				
User Name*	cisco				
User Password*	•••••				
Transfer Protocol*	SFTP V				
SMTP Server					
Email Destination					
Cancel Next           Image: Second state         Image: Second					

Stap 4. Selecteer het lokale toetsenbord in het uitrolmenu **Opties/upgrades** en klik op **Volgende**, zoals in de afbeelding. De lokale installatie start.

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions
Show  Settings  Security  Software Upgrades  Services  Help
Software Installation/Upgrade
Cancel Next
Status
i Status: Ready
Software Location
Options/Upgrades* po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn
- Invalid Upgrades
Option Names
web.xml Name does not match any filter pattern.
New Name does not match any filter pattern.
Cancel Next  i *- indicates required item.

5. Klik op Volgende, zoals in de afbeelding, nadat de checksum details is geverifieerd.

Cisco Unified Operating System Administration     For Cisco Unified Communications Solutions
Show * Settings * Security * Software Upgrades * Services * Help *
ioftware Installation/Upgrade
Carcel i Nest
Status
Warning: To ensure the integrity of the installation file, please verify the MDS hash value against the Cisco Systems web site
Warning: To ensure the intentity of the installation file, please verify the SHAS12 value against the Cisco Systems web site
Warning: You may need to stop some services before you install a locale. You may then restart those services after you complete the locale installation. Refer to your product-specific online help for locale installation details.
Tile Checksum Details
Fie po-locale-ca_(ES-K3-12.1.1.1000-1.cop.sgn MD5 Hash Value 85:25:ce:23:15:64:f2:ed:25:59:f7:a0:38:d7:d6:4e SHA512 Value
Cencel Next
indicates required item.

Stap 6. De installatie van het lokale toetsenbord is geslaagd

Cisco Unified Operating System Administration For Cisco Unified Communications Solutions						
Show   Settings   Security   Software Upgrades   Services   Help						
Software Installation/Upgrade						
D Install Another						
Installation Status File po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn Start Time Mon Jul 02 13:19:26 IST 2018 Status Complete	Installation Status           File         po-locale-ca_ES-k3-12.1.1.1000-1.cop.sgn           Start Time Mon Jul 02 13:19:26 IST 2018           Status         Complete					
Installation Log [18/07/02_13:19:57] locale_install.sh: Publisher: Starting installdb						
/bin/su +i informix +s /bin/sh +c "source /usr/local/cm/db/dblenv.bash /usr/local/cm ; source /usr/local/cm/db/informix/local/ids.env ; nice /usr/local/cm/bin/installdb -x /usr/local/cm/db/xml/xml"						
Install Another						

Stap 7. Reset de Cisco TFTP-service op alle knooppunten die deze draaien terwijl u naar **Service** Page > **Gereedschappen > Functieservices controleren.** Selecteer Cisco TFTP-service daar en klik op **opnieuw opstarten**, zoals in de afbeelding.

cisco For	CO Unified Se	erviceability munications Soluti	ons			
Alarm - Trace -	Tools • Snmp •	<u>C</u> allHome ▼ <u>H</u> elp ▼				
Control Center -	Feature Services					
🕞 Start 🔴	Stop b Restart	Refresh Pag	e			
Status: () Ready						
Select Server						

Server*	10.106.111.182CUCM Voice/Video ¥	Go
---------	----------------------------------	----

Performance and Monitoring Services					
	Service Name	Status:			
0	Cisco Serviceability Reporter	Started			
0	Cisco CallManager SNMP Service	Started			

Directory Services				
	Service Name	Status:		
0	Cisco DirSync	Started		

CM Services		
	Service Name	Status:
0	Cisco CallManager	Started
0	Cisco Unified Mobile Voice Access Service	Started
0	Cisco IP Voice Media Streaming App	Started
0	Cisco CTIManager	Started
0	Cisco Extension Mobility	Started
0	Cisco DHCP Monitor Service	Started
0	Cisco Intercluster Lookup Service	Started
0	Cisco Location Bandwidth Manager	Started
0	Cisco Directory Number Alias Sync	Started
0	Cisco Directory Number Alias Lookup	Started
0	Cisco Dialed Number Analyzer Server	Started
0	Cisco Dialed Number Analyzer	Started
۲	Cisco Tftp	Started

Stap 8. Navigeer aan de telefoon.

System • Call Routing • Media Resources • Advanced Features • Device • Application • User Management • Bulk Administration • Help •		
Find and List Phones Related Links: Actively Logge	d In Device	Report •
👍 Add New 🏢 Select All 🔛 Clear All 💥 Delete Selected 🏠 Reset Selected 🥒 Reset Selected		
ſ <sup>St</sup> atus		
1 records found		
Cuery Information		
(i) Searching on a directory number may show the same device name multiple times depending on the number of lines configured per device.		
Phone (1 - 1 of 1)	Rows per	Page 50 +
Find Phone where Directory Number 🔹 begins with 🔹 1006 🛛 Find Clear Filter 🕀 📟		
Select item or enter search text •		
Description     Description     Device Pool     Extension     Partition     Device Protocol     Status     IPv4 Address	Copy	Super Copy
SEPSC3015458F33(1)         Auto 1006         Default         1006         SIP         Registered with 10.106.113.72         10.106.113.89	D	0

Stap 9. Onder Gebruiker Locale selecteert u het lokale toetsenbord dat u zojuist hebt gedownload.

MAC Address*	5C5015458F33	
Description	Auto 1006	
Device Pool*	Default	View Details
Common Device Configuration	< None >	View Details
Phone Button Template*	SEP5C5015458F33-SIP-Individual Template	·
Softkey Template	< None >	·
Common Phone Profile*	Standard Common Phone Profile	View Details
Calling Search Space	< None >	·
AAR Calling Search Space	< None >	<b>'</b>
Media Resource Group List	< None >	<b>'</b>
User Hold MOH Audio Source	< None >	<b>'</b>
Network Hold MOH Audio Source	< None >	<b>'</b>
Location*	Hub_None	<b>'</b>
AAR Group	< None >	<b>'</b>
User Locale	< None >	•
Network Locale	< None >	
Built In Bridge*	English, United States Català, Reino de España	
Privacy*	English(British), United Kingdom	

Stap 10. Opslaan, configuratie toepassen en de telefoon resetten.

#### Verifiëren

Als het lokale toetsenbord met succes is geïnstalleerd, kunt u de software in de moedertaal zien zoals in de afbeelding:

07-02-18 07:41am	1010
☎ 1010	
Retruc. N. Truc. Dsv. Tot Re	cents

## Problemen oplossen

Er is momenteel geen specifieke troubleshooting-informatie beschikbaar voor deze configuratie.