既存のスマートアカウントへのアクセスをリク エストする方法

内容

<u>概要</u> <u>前提条件</u> <u>既存のスマートアカウントへのアクセスのリクエスト</u> <u>トラブルシューティング</u> 関連情報

概要

この記事では、既存のスマートアカウントへのアクセスを要求するプロセスについて説明します 。

前提条件

開始する前に、次のデータを自由に使用できることを確認してください。

• <u>アクティブなCisco.comアカウント</u>

既存のスマートアカウントへのアクセスのリクエスト

ステップ 1:

次に <u>Cisco Software Central</u> Cisco.comアカウントでログインします。



手順 2:

プロファイルボタンをクリックし、[プロファイルの管理]を選択します。

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				My Account ×
	Cisco Softv Access everything you need to activate and mana your Cisco Smart Licenses.	ware Central		Logout Manage Profe
	Download and	manage		
	Smart Software Manager	Download and Upgrade	Traditional Licenses	
	Track and manage your licenses. Convert traditional licenses to Smart Licenses.	Download new software or updates to your current software.	Generate and manage PAK-based and other device licenses, including demo licenses.	
	Manage licenses >	Access downloads >	Access LRP >	
	Manage Smart Account	EA Workspace	Manage Entitlements	

ステップ 3:

[プロファイル管理]ページで、[アクセス管理]をクリックします。

cisco	⊕US ▲ Hi,
Home L Personal 🚞 Settings	P Access Management
You will not be able to update Cisco employee profile	e attributes in OneID. Please update it in HR systems. $ imes$
Your Personal Details	Your Company Details
First Name	Country or Region
Last Name	Company Cisco Systems, Inc.
Preferred First Name	Site Address
	Company Phone Number

ステップ 4:

[アクセス]タブで、[スマートアカウント]をクリックします。[アクセス要求の表示]セクションで、[既存のスマートアカウントへのアクセスの要求]を選択します。

ステップの結果:「既存アカウントへのアクセス権の要求」ページが表示されます。

Back to Profile Management Access			Choose Language : English	~
Services & Support Smart Accounts Ordering	Smart Services CCIE Partners PICA Users			
Existing Smart Account Access				
Smart Account Domain	Smart Account Name	Virtual Account	Role	
•	L		Smart Account Administrator	
View Your Access Requests				-
Request a Smart Account Get a Smart Account for your organizat	ion or initiate it for someone else			
Request Access to an Existing Smart A Submit a request for access to a Smart	ccount Account			
Manage Smart Account Modify the properties of your Smart Acc	count and associate individual Cisco Smart	Accounts with your Smart Account.		
Learn About Smart Accounts Access documentation and training.				
Contacts	Feedback Help Site Map Terms & C	Conditions Privacy Statement Cookies	Trademarks	

ステップ 5:

[既存のスマートアカ**ウントへのアクセス権の要求]ページ**の[プロファイル]セク**ションで**、プロフ ァイル情報が正しいことを確認します。[スマートアカ**ウントドメインID]セクシ**ョンの[アカウン トドメイ**ンID]フィールド**に、アクセスする必要があるアカウントドメインIDを入力します。 [Submit] をクリックします。

ステップの結果:「要求の理由」フィールドが表示されます。

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Request Access to an Existing Smart Account Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain isentier that represents the Smart Account to request access. Dour Profile Tour Coco com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to update your profile, of it now. Company / Organization Name: In Name: <		Back to Profile Management Access		Choose Language : English v			
Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain Identifier that represents the Smart Account to request access.		Request Access to an Existing Smart Account					
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Vour Cisco.com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to update your profile, do it now. Company / Organization Name: Put Name: Email Address: Cisco ID: Phone: Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below: *Account Domain Identifier:		Your Profile					
Company / Organization Name: Full Name: Email Address: Cisco ID: Phone: Touris Company I dentifier Confirm the Simart or Holding Account Domain Identifier you are requesting access to, by entering it below: * Account Domain Identifier:		Your Cisco.com profile will be inc do it now.	cluded with the access request to the Account Administrators. It is very important that it is accurate before pro	ceeding. If you need to update your profile,			
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Email Address: Cisco ID: Phone: Smart Account Domain Identifier Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below: * Account Domain Identifier: * Account Domain Identifier: * Account Domain Identifier: * Account Domain Identifier: * Account Domain Identifier:		Full Name:					
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* Account Domain Identifier: ISudmit		Confirm the Smart or Holding Account Dom	ain Identifier you are requesting access to, by entering it below:				
		* Account Domain Identifier:	L. Submit				
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ステップ 6:

[要求の理由]フィールドに、スマートアカウントへのアクセスを要求する理由を入力します。[リ クエストの送信]をクリックします。

ステップの結果:アクセス要求が送信されたことを確認する通知メッセージが表示されます。

CISCO Products Support & Learn Partners Events & Videos Q	
Back to Profile Management Choose Language : English V Access	
Request Access to an Existing Smart Account	
Use this page to request access to a Smart Account or Holding Account that has already been established by your company or associates. You will need to know the specific Domain identifier that represents the Smart Account to request access.	
Your Profile	
Your Cisco com profile will be included with the access request to the Account Administrators. It is very important that it is accurate before proceeding. If you need to update your profile, do it now.	
Company / Organization Name:	
Full Name:	
Email Address:	
Cisco ID:	
Phone.	
Smart Account Domain Identifier	
Confirm the Smart or Holding Account Domain Identifier you are requesting access to, by entering it below:	
* Account Domain Identifier: Submit	
Account Name: I Account Type: CUSTOMER	
* Reason For Request.	
10 character minimum 951 remaining	
When submitted, the request will be sent to the Smart Account Administrator, who will review and determine the outcome of your request.	
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手順7:

通知メッセージから、[アクセス要求]をクリックして、アクセス要求を追跡します。

ステップの結果:システムに[サー**ビス&サポート**]タブが表示され、アクセス要求のステータスを 確認できます。

CISCO Products Support & Learn Partners Events & Videos	Q
Back to Profile Management	Choose Language : [English v]
Access Services & Support Smart Accounts OCE Smart Services Partners	
Access Request Sent The Small Access Administrator has been notified and upon review will determine the outcome of your request. You will be notified by email when action has been taken, and you can also have the interview request. You will be notified by email when action	
Contacts Feedback Help Site Map Terms & Conditions Privacy Statement Cookies Trademan	ks

ステップ 8:

[サー**ビスとサポート]**タブの[アクセス要求]**タブで**、[状態]列のアクセス要求の状態を確認するか 、をクリックして通知を送信できます **アラームの送信** [アクショ**ン]列**に、リクエストが数日間*[保 留]*ステータスになっている場合 注:アクセス要求を送信すると、スマートアカウント管理者がアクセス要求を受信し、要求 を承認または拒否します。スマートアカウント管理者のアクションに関する確認メールが届 きます。電子メールが届かない場合は、スマートアカウント管理者がアクセス要求に対する アクションをまだ実行しておらず、通知を送信<u>することができます</u>。または、アクセスを要 求したアカウントのスマートアカウント管理者が誰であるかを知っている場合は、その管理 者に直接連絡して、アクセス要求に対するアクションを実行するように依頼することもでき ます。スマートアカウント管理者にリマインダを送信したにもかかわらず、スマートアカウ ント管理者に精通しておらず、アクセス要求が*Pending状態にある場合*は、<u>Support Case</u> <u>Manager(SCM)でケースをオープンできます</u>。

 Back to Profile Mana 	igement				Choose Language : English
Access Services & Support Sma	rt Accounts Ordering Smart Services C	CCIE Partners PICA Users			
	Do you need additional access to service or downloads only access.	as and support? Associate your Cisco Account	t with your company service contracts, Bill-to	IDs, or product	serial numbers for either full support
	Add Access Your Current Access Your Ac	ccess Requests			
	You may have been granted additional s	service and support access. See your current	access		Grant Access for Users From Other Companies
	Contract Number/ Bill-to ID Constant	Access Types Access Types	y Status 🕴 Administrators	Actions	For Access Issues
	Smart Account				
	-1800-	Smart Account	Pending Smart Account	View Seed Damin	Your Current Access For covered products, you have full
		Smart Account	Denied Smart Account Administrators	Ver	support access: Open a Support Case Downloads
		Smart Account	Pending Smart Account Administrators	View Send Reminc	Contract Management
		Full Support (Contract)	Denied Cisco Support	View	View and manage contracts: Software Subscriptions & Services
	10000	Full Support (Contract)	Denied Cisco Support	View	(CCW-R)
					Administer access Administer access to support Service Access Management Tool (SAMIT)
					Administer access to support Service Access Management Tool (SAMT)

トラブルシューティング

スマートアカウントへのアクセスを要求しているときに問題が発生した場合は、<u>Support Case</u> <u>Manager(SCM)でケースをオープンしてください</u>。

関連情報

スマートおよび仮想アカウントアクセスリクエストを承認または拒否する方法