

# Recupera file di configurazione telefono da TFTP

## Sommario

[Introduzione](#)

[Prerequisiti](#)

[Requisiti](#)

[Componenti usati](#)

[Procedura](#)

[Uso del browser](#)

[Uso della CLI](#)

## Introduzione

Questo documento descrive la procedura per scaricare il file di configurazione del telefono dal server TFTP (Trivial File Transfer Protocol).

## Prerequisiti

### Requisiti

Cisco raccomanda la conoscenza di Cisco Unified Communications Manager (CUCM).

### Componenti usati

Il documento può essere consultato per tutte le versioni software o hardware.

## Procedura

Potete recuperare il file di configurazione utilizzando i seguenti metodi:

- Utilizzo del browser
- Riga di comando (CLI)

### Uso del browser

Passaggio 1. Accedere a <http://<indirizzo ip di tftp>:6970/ConfigFileCacheList.txt> nel browser Internet per visualizzare tutti i file disponibili nel server TFTP, come mostrato nell'immagine.

10.106.122.174:6970/ConfigFileCacheList.txt

Filename	Len(In Cache)	Build Time		
ITLFile.tlv	7455	14		
SEPDefault.cnf	17	1		
MTPDefault.cnf	17	0		
CFBDefault.cnf	17	0		
SAADefault.cnf	17	1		
SDADefault.cnf	17	1		
lddefault.cfg	56	1		
gkdefault.cfg	56	1		
SIPDefault.cnf	828	1		
XMLDefault.cnf.xml.sgn	11783	19		
DefaultFP0000000000-c7a6c673-7479-46b0-839e-014d3d093963.xml.sgn			1999	1
SEPDC7B94F8AF5B.cnf.xml.sgn	7050	3		
SEP123456789012.cnf.xml	6169	1		
ANABCDEF1234401.cnf.xml	5299	1		
SEP0CD996901A29.cnf.xml.sgn	12981	1		
SEP001121FFC75D.cnf.xml.sgn	8173	1		
ANABCDEF1234403.cnf.xml	5299	1		
ramebala.cnf.xml	6819	1		
SEPB00084BA042A.cnf.xml.sgn	13014	1		
ANABCDEF1234402.cnf.xml	5299	1		
SEP1C17D341FD21.cnf.xml.sgn	8370	1		
SEP00083031EF8D.cnf.xml.sgn	13462	1		
xcoder_1.cnf.xml	2201	1		
SEP001121FF7080.cnf.xml.sgn	8173	1		
SEP000472E3E162.cnf.xml	5754	7		
SEP501CBFFD84EC.cnf.xml.sgn	7050	1		
SEP1C1D0862F418C.cnf.xml.sgn	12873	7		
SEPAC44F21001A9.cnf.xml.sgn	12002	1		
SEP00C78914132D.cnf.xml.sgn	12618	1		
Sample Device Template with TAG usage examples.cnf.xml.sgn	11374	1		
SEP001121FFC7D5.cnf.xml.sgn	8231	1		
ANABCDEF1234400.cnf.xml	5329	1		
SEP0026CBBDA80F.cnf.xml	5803	1		
SEP203A0782D99F.cnf.xml.sgn	12961	1		
SEP0CD996901DDA.cnf.xml.sgn	8065	1		
Auto-registration Template.cnf.xml.sgn	11401	1		
SKI0WABCDEF1234.cnf.xml	8331	4		

Passaggio 2. Scaricare il file di configurazione del telefono. Sostituire il file **ConfigFileCacheList.txt** con il nome del file di configurazione del telefono e accedervi nel browser. Viene richiesto di salvare il file.

<http://<indirizzo ip tftp>:6970/<nome file configurazione telefono>>

10.106.122.174:6970/SEPDC7B94F8AF5B.cnf.xml.sgn

Filename	Len(In Cache)	Build Time		
ITLFile.tlv	7455	14		
SEPDefault.cnf	17	1		
MTPDefault.cnf	17	0		
CFBDefault.cnf	17	0		
SAADefault.cnf	17	1		
SDADefault.cnf	17	1		
lddefault.cfg	56	1		
gkdefault.cfg	56	1		
SIPDefault.cnf	828	1		
XMLDefault.cnf.xml.sgn	11783	19		
DefaultFP0000000000-c7a6c673-7479-46b0-839e-014d3d093963.xml.sgn			1999	1
<b>SEPDC7B94F8AF5B.cnf.xml.sgn</b>	7050	3		
SEP123456789012.cnf.xml	6169	1		
ANABCDEF1234401.cnf.xml	5299	1		

## Uso della CLI

Passaggio 1. Verificare se il protocollo TFTP è abilitato sul computer.

Andare alla riga di comando e digitare TFTP. Verrà visualizzato l'output, come mostrato nell'immagine.

```
C:\Users\suysingh>tftp
Transfers files to and from a remote computer running the TFTP service.
TFTP [-i] host [GET | PUT] source [destination]

-i          Specifies binary image transfer mode (also called
           octet). In binary image mode the file is moved
           literally, byte by byte. Use this mode when
           transferring binary files.
host       Specifies the local or remote host.
GET        Transfers the file destination on the remote host to
           the file source on the local host.
PUT        Transfers the file source on the local host to
           the file destination on the remote host.
source     Specifies the file to transfer.
destination Specifies where to transfer the file.

C:\Users\suysingh>
```

Se il protocollo TFTP è disabilitato, l'output viene visualizzato come mostrato in questa immagine.

```
C:\Users\suysingh>tftp
'tftp' is not recognized as an internal or external command,
operable program or batch file.
```

Passaggio 2. Per abilitare il protocollo TFTP sul computer:

1. Selezionare **Pannello di controllo > Disinstalla programma**.
2. Selezionare **Attiva o disattiva le funzionalità di Windows** nel pannello sinistro. Appare una finestra.
3. Selezionare **Client TFTP**.

Control Panel > Search Control Panel

Adjust your computer's settings View by: Category ▾

**System and Security**  
Review your computer's status  
Back up your computer  
Find and fix problems

**Network and Internet**  
View network status and tasks  
Choose homegroup and sharing options

**Hardware and Sound**  
View devices and printers  
Add a device  
Connect to a projector  
Adjust commonly used mobility settings

**Programs**  
Uninstall a program  
Get programs

**User Accounts**  
Change account type

**Appearance and Personalization**  
Change the theme  
Change desktop background  
Adjust screen resolution

**Clock, Language, and Region**  
Change keyboards or other input methods  
Change display language

**Ease of Access**  
Let Windows suggest settings  
Optimize visual display

Control Panel > Programs > Programs and Features > Search Programs and Features

Control Panel Home

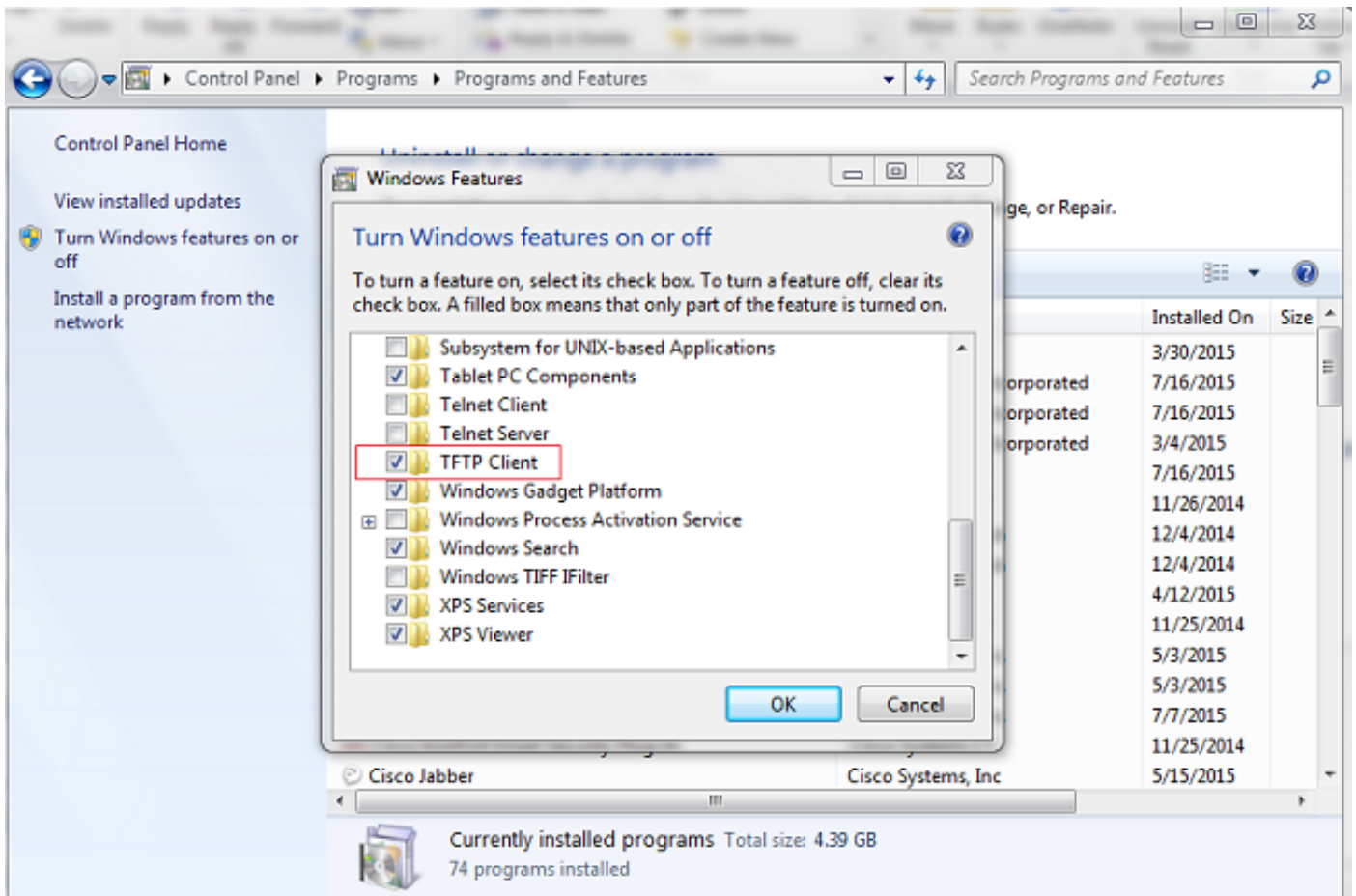
- View installed updates
- Turn Windows features on or off
- Install a program from the network

### Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Name	Publisher	Installed On	Size
7-Zip 9.38 (x64 edition)	Igor Pavlov	3/30/2015	
Adobe Flash Player 18 ActiveX	Adobe Systems Incorporated	7/16/2015	
Adobe Flash Player 18 NPAPI	Adobe Systems Incorporated	7/16/2015	
Adobe Photoshop Lightroom 5.3 64-bit	Adobe Systems Incorporated	3/4/2015	
Adobe Reader XI (11.0.12)	Cisco Systems IT	7/16/2015	
Altiris_PCTransplant	Cisco Systems IT	11/26/2014	
Arellia Agent	Arellia Corporation	12/4/2014	
Arellia Local Security Agent	Arellia Corporation	12/4/2014	
Canvera Pro Designer		4/12/2015	
CEPS Print Client	Cisco Systems IT	11/25/2014	
Cisco AnyConnect Diagnostics and Reporting Tool	Cisco Systems, Inc.	5/3/2015	
Cisco AnyConnect Secure Mobility Client	Cisco Systems, Inc.	5/3/2015	
Cisco IP Communicator	Cisco Systems, Inc.	7/7/2015	
Cisco IronPort Email Security Plug-In	Cisco Systems I.T.	11/25/2014	
Cisco Jabber	Cisco Systems, Inc	5/15/2015	

Currently installed programs Total size: 4.39 GB  
74 programs installed



### Passaggio 3. Scaricare il file di configurazione del telefono

Recuperare il file di configurazione del telefono dal TFTP utilizzando il comando `tftp -i <indirizzo_ip di tftp> get <indirizzo MAC del telefono>.cnf.xml` nella CLI del PC.

```
C:\Users\suysingh>tftp -i 10.106.122.174 get SEP00083031EFBD.cnf.xml
Transfer successful: 13002 bytes in 1 second(s), 13002 bytes/s
```

Computer > System (C:) > Users > suysingh

Organize Open Share with Burn New folder

Name	Date modified	Type	Size
.cura	6/27/2015 2:09 PM	File folder	
.gstreamer-0.10	7/16/2015 9:30 PM	File folder	
.jrtmt	6/29/2015 7:46 PM	File folder	
AppData	12/2/2014 2:41 PM	File folder	
Cisco	6/29/2015 6:56 PM	File folder	
Contacts	3/28/2015 12:21 PM	File folder	
Desktop	7/22/2015 1:49 PM	File folder	
Downloads	7/22/2015 1:44 PM	File folder	
Favorites	3/28/2015 12:21 PM	File folder	
InstallAnywhere	6/29/2015 6:55 PM	File folder	
Links	3/28/2015 12:21 PM	File folder	
My Documents	7/22/2015 12:46 PM	File folder	
My Music	3/28/2015 12:21 PM	File folder	
My Pictures	3/28/2015 12:21 PM	File folder	
My Videos	3/28/2015 12:21 PM	File folder	
Saved Games	3/28/2015 12:21 PM	File folder	
Searches	3/28/2015 12:21 PM	File folder	
Tracing	4/20/2015 11:49 AM	File folder	
appProperties	7/16/2015 9:01 PM	File	1 KB
SEP00083031EFBD.cnf	7/22/2015 1:48 PM	XML Document	13 KB