

Strumenti per la gestione di BroadWorks: Confronto tra NFM e CSA

Sommario

Sono disponibili diversi strumenti per la gestione e l'analisi del livello del software BroadWorks e dei file di registro.

Di seguito sono riportate le principali differenze tra gli strumenti [NFM \(Network Function Manager\)](#) e [CSA \(Collaboration Solutions Analyzer\)](#):

Key Differentiators	NFM	CSA
XSLog – Call Flow Analysis		✓
Tech-Support – Patch Level Analysis	✓	✓
Diagnostic Signatures		✓
Software Download Support	✓	
Patch Bundle (PB) Creation	✓	
Scope	Part of the Cisco BroadWorks product	Part of the Collaboration Cisco TAC tools
Data Source(s) for the analysis	Real time data from all BW nodes through the swmanager	Manual TS or XSLog files upload
Level of support	Fully Supported (Part of M&S Support Contract)	Best Effort Support
Support Channel	SCM	Email