

# Comandi CLI di Cisco Virtual Voice Browser

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## Introduzione

In questo documento vengono descritti i comandi utili per la risoluzione dei problemi nell'interfaccia della riga di comando (CLI) di Cisco Virtual Voice Browser (VB).

Cisco VB fornisce CLI come alternativa alla pagina di amministrazione Web per configurare il sistema e risolverne i problemi. CLI include comandi dal framework della piattaforma VOS (Cisco Voice Operating System-based).

## Comandi

Dimensioni del case

Eseguire il comando per verificare le dimensioni della cache VB

**Mostra vb cache dimensione\_cache\_browser**

```
admin:show vvb cache browser_cache_size
512000 KB
Command successful.
admin:█
```

Dimensioni massime file

Eseguire questo comando per individuare il file più grande nella cache VB

**show vb cache dimensione\_file\_max**

```
admin:show vvb cache max_file_size
500 KB
Command successful.
admin:█
```

Voce URL

Se si dispone dell'URL del file wav, è possibile eseguire questo comando per visualizzare i dettagli dell'URL

**Show VB cache cache\_entry <url\_voce\_cache>**

```

admin:show vvb cache cache_entry http://10.64.82.233:7000/CVP/audio/record_greeting.wav
EntryType          : File
Cache Entry        : http://10.64.82.233:7000/CVP/audio/record_greeting.wav
Reference          : 0
Size               : 49148 Bytes
Age                : 08 hours:30 minutes:55 seconds
FreshTime         : 0
CreationTime       : 24/06/2015 22:22:46
Stale flag         : false
Command successful.

```

Elenco di URL wav memorizzati nella cache in VB

Show VB cache cache\_entry <indice\_iniziale><indice\_finale>

```

admin:show vvb cache cache_entries 1 15
Total Cache size: 10000 KB
Total Cache size used: 1037 KB
MaxFileSize: 8000 KB
Total number of Cache Entries: 73
Number of Entries retrieved: 15
EntryType      Reference      Size(Bytes)      Cache Entry
-----
File           0              61566            http://10.64.82.233:80/en-us/app/press1-press2-press3-DTMF1.wav
File           0              49148            http://10.64.82.233:7000/CVP/audio/record_greeting.wav
File           0              5564             http://10.64.82.233:80/en-us/sys/18.wav
File           0              11236            http://10.64.82.233:80/es-mx/sys/37.wav
File           0              5134             http://10.64.82.233:80/es-mx/sys/c.wav
File           0              6756             http://10.64.82.233:80/en-us/sys/thousand.wav
File           0              31882            http://10.64.82.233:80/en-us/sys/WelcomeWA_Star.wav
File           0              4364             http://10.64.82.233:80/en-us/sys/e.wav
File           0              7644             http://10.64.82.233:80/en-us/sys/33.wav
File           0              7406             http://10.64.82.233:80/es-mx/sys/3.wav
File           0              33826            http://10.64.82.233/en-us/app/ringback.wav
File           0              4970             http://10.64.82.233:80/en-us/sys/9.wav
File           0              6092             http://10.64.82.233:80/en-us/sys/6.wav
File           0              7054             http://10.64.82.233:80/en-us/sys/trillion.wav
File           0              8260             http://10.64.82.233:80/es-mx/sys/2.wav
Command successful.

```

Questo comando visualizza il numero di chiamate attive in VB

Mostra riepilogo chiamate VB attive

```

admin:show vvb call active voice summary
      Total Concurrent Calls = 1
      Total CPS = 0.1
          Ringtone CPS = 0.0
          Whisper CPS = 0.0
          Agent Greeting CPS = 0.0
          Others CPS = 0.1

Command successful.
admin:

```

Qui è possibile vedere i comandi di cisco VB usati nel gateway VXML:

Command for	VXML Gateway CLI Command	Cisco VVB CLI Command
To display call information for voice calls in progress	show call active voice	show vvb call active voice summary
To display information about cache entries	show http client cache	show vvb cache cache_entries
To display image version	show version	show vvb version (this is vos specific command and also comes into picture for upgrades)

Per maggiori informazioni:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cust\\_contact/contact\\_center/cisco\\_vvb/vvb\\_11\\_0/operations/guide/CVVB\\_BK\\_OD58C870\\_00\\_operations-guide-for-cisco-virtualized.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cust_contact/contact_center/cisco_vvb/vvb_11_0/operations/guide/CVVB_BK_OD58C870_00_operations-guide-for-cisco-virtualized.pdf)