

Accès au menu de réponse vocale interactive du SPA3000

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Introduction

Cet article est un parmi une série d'articles pour aider à l'installation, au dépannage et à la maintenance des produits Cisco Small Business (autrefois Linksys Business Series).

Q. [Comment est-ce que je peux accéder au menu de la réponse vocale interactive SPA3000 \(RVI\) ?](#)

R.

Pour accéder au menu RVI du SPA3000 que vous devez appuyer sur l'astérisque (*) quatre fois au téléphone analogique relié au SPA3000.

Est ci-dessous la liste de menus RVI :

IVR Action	IVR Menu Choice	Parameter(s)	Notes
Enter IVR Menu	* * * *	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter the option followed by the pound key or hang-up to exit."
Exit IVR Menu	3948	None	
Check DHCP	100	None	The IVR will announce if DHCP is enabled or disabled.
Enable/Disable DHCP	101	Enter "1" to enable Enter "0" to disable	Requires a Password.
Check IP Address	110	None	The IVR will announce the current IP address of SPA.
Set Static IP Address	111	Enter the IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. Requires a Password.
Check Network Mask	120	None	The IVR will announce the current network mask of SPA.
Set Network Mask	121	Enter value using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. Requires a Password.
Check Static Gateway IP Address	130	None	The IVR will announce the current gateway IP address of SPA.
Set Static Gateway IP Address	131	Enter IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. Requires a Password.
Check MAC Address	140	None	The IVR will announce the MAC address of SPA in a hex string format.
Check Firmware Version	150	None	The IVR will announce the version of the firmware running on the SPA.
Check Primary DNS Server Setting	160	None	The IVR will announce the current setting in the Primary DNS field.
Set Primary DNS Server	161	Enter IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	Requires a Password.
Check SPA's Web Server Port	170	None	The IVR will announce the port that the web server is listening to. The default port is 80.
Enable/Disable Web Server of SPA	7932	Enter "1" to enable Enter "0" to disable	Requires a Password.
Manual Reboot of Unit	732668	None	After hearing "Option Successful," hang-up. The unit will reboot automatically.

Remarque: Si le mot de passe administrateur n'est pas placé ou l'utilisateur est permis pour le changer, les éléments identifiés par **exige un mot de passe** n'exigeront pas un mot de passe.

[Informations connexes](#)

- [Support et documentation techniques - Cisco Systems](#)