

Dépannage de la technologie PoE sur les commutateurs intelligents Cisco série C9350

Introduction

Ce document décrit comment collecter et capturer des sorties et des journaux pour dépanner la technologie Power over Ethernet (PoE) sur les commutateurs intelligents Cisco série C9350.

Présentation des fonctionnalités PoE sur C9350

Références PoE C9350

Produits C9350	Nombre de ports PoE	Puissance PoE maximale par port
C9350-48HX	48	90
C9350-48U	48	60
C9350-24U	24	60
C9350-48P	48	30
C9350-24P	24	30

Quelles sont les nouveautés du PoE C9350 ?

- Prend en charge jusqu'à 90 W sur tous les ports des unités C9350-HX (Auparavant, il ne fonctionnait que sur 32 ports en C9300X/H, en raison d'une limitation du budget d'alimentation).

- Trois logements d'alimentation (au lieu de 2 dans le modèle C9300).
Cela augmente le budget d'alimentation PoE disponible qui permet aux commutateurs C9350-48HX de fournir jusqu'à 90 W sur l'ensemble des 48 ports.
- Microprogramme conforme à la norme BT True Institute of Electrical and Electronics Engineers (IEEE)
Pas de conversion du mode AT en mode BT et vice-versa. Le même microprogramme BT fonctionne en mode 2 paires dans les unités de stock 30 W et en mode 4 paires dans les unités de stock 60 W et 90 W (la commande upoe-plus est déconseillée).
- Image de l'unité de microcontrôleur unifiée (MCU) (flux binaire matériel, chargeur de démarrage et application logicielle MCU regroupés en un seul binaire).
Dans Catalyst 9300, chacune de ces images était séparée et prenait 360 secondes par image et la mise à niveau se faisait en séquence.
- Mise à niveau de l'interface I2C vers l'interface SPI sur le MCU.
Cela permet une mise à niveau plus rapide du logiciel MCU d'environ 110 secondes (auparavant, elle était d'environ 360 secondes par image sur Catalyst 9300).
L'interface SPI est plus rapide que I2C et nous permet d'apporter des améliorations futures qui peuvent optimiser la fonctionnalité PoE dans son ensemble.
- Interface UART du processeur MCU.
Cela nous permet d'obtenir des journaux de débogage à partir du MCU (pas besoin de se fier à des instantanés ou des dumps de registres personnalisés avec des images de débogage).

Fonctionnalités de maintenance améliorées pour le dépannage/la collecte de journaux sur C9350

De nouvelles fonctionnalités de maintenance sont mises en oeuvre sur C9350 pour le dépannage PoE, qui permet d'identifier plus rapidement et de manière plus fiable les causes premières des problèmes sur le terrain.

Données d'enregistrement du contrôleur PoE intégrées à l'interface de ligne de commande PoE « show tech-support »

```
show platform frontend-controller read-poe <poe_controller#> module <module#>
```

```
C9350-24U_SWITCH#show tech-support poe | redirect flash:show_tech_poe_27Jan2026.txt
C9350-24U_SWITCH#more flash:show_tech_poe_27Jan2026.txt | include --- show
----- show clock -----
----- show switch -----
```

```
----- show module -----
----- show version -----
----- show running-config -----
----- show env all -----
----- show power inline -----
----- show power inline police -----
----- show interface status -----
----- show platform software ilpower details -----
----- show stack-power budgeting -----
----- show stack-power detail -----
----- show controllers ethernet-controller phy detail -----
----- show controllers power inline -----
----- show cdp neighbors detail -----
----- show lldp neighbors detail -----
----- show interface -----
----- show log -----
----- show power inline priority -----
----- show post -----
----- show controllers power inline module 1 -----
----- show platform frontend-controller version 0 1 -----
----- show platform frontend-controller manager 0 1 -----
----- show platform frontend-controller subordinate 0 1 -----
----- show platform hardware fed switch 1 fwd-asic register read register-name pimdeviceid -----
----- show platform software trace message chassis-manager switch 1 R0 -----
----- show platform software trace message fed switch 1 -----
----- show platform software ilpower system 1 -----
----- show power inline Gi1/0/1 detail -----
----- show power inline Gi1/0/2 detail -----
----- show power inline Gi1/0/3 detail -----
----- show power inline Gi1/0/4 detail -----
----- show power inline Gi1/0/5 detail -----
----- show power inline Gi1/0/6 detail -----
----- show power inline Gi1/0/7 detail -----
----- show power inline Gi1/0/8 detail -----
----- show power inline Gi1/0/9 detail -----
----- show power inline Gi1/0/10 detail -----
----- show power inline Gi1/0/11 detail -----
----- show power inline Gi1/0/12 detail -----
----- show power inline Gi1/0/13 detail -----
----- show power inline Gi1/0/14 detail -----
----- show power inline Gi1/0/15 detail -----
----- show power inline Gi1/0/16 detail -----
----- show power inline Gi1/0/17 detail -----
----- show power inline Gi1/0/18 detail -----
----- show power inline Gi1/0/19 detail -----
----- show power inline Gi1/0/20 detail -----
----- show power inline Gi1/0/21 detail -----
----- show power inline Gi1/0/22 detail -----
----- show power inline Gi1/0/23 detail -----
----- show power inline Gi1/0/24 detail -----
----- show platform frontend-controller read-poe 1 module 1 -----
----- show platform frontend-controller read-poe 2 module 1 -----
----- show platform frontend-controller read-poe 3 module 1 -----
----- show platform frontend-controller read-poe 4 module 1 -----
----- show platform frontend-controller read-poe 5 module 1 -----
----- show platform frontend-controller read-poe 6 module 1 -----
----- show platform frontend-controller read-poe 7 module 1 -----
----- show platform frontend-controller read-poe 8 module 1 -----
----- show platform frontend-controller read-poe 9 module 1 -----
----- show platform frontend-controller read-poe 10 module 1 -----
----- show platform frontend-controller read-poe 11 module 1 -----
----- show platform frontend-controller read-poe 12 module 1 -----
```

C9350-24U_SWITCH#

Journalisation par port unique

- Cette fonctionnalité permet de collecter les journaux relatifs à un port spécifique.
- Cette fonction est conservée pendant les rechargements jusqu'à ce qu'elle soit désactivée explicitement via CLI.
- Les résultats des journaux sont stockés dans les fichiers journaux btrace du gestionnaire de châssis (commande)
- L'infrastructure de journalisation peut être excessive. Assurez-vous que la fonctionnalité est désactivée une fois la collecte du journal de débogage terminée. Si vous ne le faites pas, les traces de commande peuvent être remplies avec les journaux PoE pour ce port spécifique une fois le dépannage terminé.
- Pour activer la journalisation par port unique :

```
Switch#set platform software ilpower switch <switch number> r0 logging <port number> level <basic|detail>
Switch#set platform software ilpower switch <switch number> r0 logging <port number> action <start|stop>
```

<< sample btrace log collection on a working PoE port >>

```
C9350-24U_SWITCH#sh runn int gi1/0/10
Building configuration...
```

```
Current configuration : 49 bytes
!
interface GigabitEthernet1/0/10
 shutdown
end
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#show power inline gi1/0/10
Interface Admin Oper      Power  Device          Class Max
              (Watts)
-----
Gi1/0/10 auto  off          0.0    n/a              n/a  60.0
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging 10 level ?
  basic  Basic level logging
  detail Detailed level logging
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging 10 level detail
Inline power port level logging configured for port 10
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#sh clock
*10:20:20.609 UTC Fri Jan 23 2026
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging action start
Inline power port level logging enabled
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#conf t
Enter configuration commands, one per line. End with CNTL/Z.
C9350-24U_SWITCH(config)#int g1/0/10
C9350-24U_SWITCH(config-if)#no sh
C9350-24U_SWITCH(config-if)#no shutdown
C9350-24U_SWITCH(config-if)#end
*Jan 23 10:20:53.297: %ILPOWER-5-DETECT: Interface Gi1/0/10: Power Device detected: IEEE PD
C9350-24U_SWITCH#
*Jan 23 10:20:53.297: %ILPOWER-6-SET_AVAILABLE_ILPOWER: Available POE budget for switch 1 is updated. N
*Jan 23 10:20:54.048: %SYS-5-CONFIG_I: Configured from console by console
*Jan 23 10:20:54.125: %LINK-3-UPDOWN: Interface GigabitEthernet1/0/10, changed state to down
*Jan 23 10:20:55.296: %ILPOWER-5-POWER_GRANTED: Interface Gi1/0/10: Power granted
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#
*Jan 23 10:21:12.948: %LINK-3-UPDOWN: Interface GigabitEthernet1/0/10, changed state to up
*Jan 23 10:21:13.947: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet1/0/10, changed st
C9350-24U_SWITCH#
C9350-24U_SWITCH#
*Jan 23 10:21:24.299: %ILPOWER-5-PWRGOOD_SPARE_PAIR: Interface Gi1/0/10: spare pair power good
*Jan 23 10:21:24.615: %ILPOWER-6-SET_AVAILABLE_ILPOWER: Available POE budget for switch 1 is updated. N
*Jan 23 10:21:25.841: %ILPOWER-6-SET_AVAILABLE_ILPOWER: Available POE budget for switch 1 is updated. N
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#show power inline gi1/0/10
Interface Admin Oper Power Device Class Max
(Watts)
-----
Gi1/0/10 auto on 10.8 IP Phone 9951 4 60.0
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#set platform software ilpower switch 1 r0 logging action stop
Inline power port level logging disabled
C9350-24U_SWITCH#
```

```
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#show logging process cmand
Logging display requested on 2026/01/23 10:22:32 (UTC) for Hostname: [C9350-24U_SWITCH], Model: [C9350-
```

```
Displaying logs from the last 0 days, 0 hours, 10 minutes, 0 seconds
executing cmd on chassis: 1; rp slot: 0; location: local ...
Unified Decoder Library Init .. DONE
Found 1 UTF Streams
```

```
2026/01/23 10:20:48.689503387 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:48.689518893 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:48.689538070 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:48.689551248 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:52.126411347 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_detect[
2026/01/23 10:20:52.126447840 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poe_l
2026/01/23 10:20:52.126461454 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:52.126470725 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:52.126479263 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 ##Aut
```

2026/01/23 10:20:52.126487198 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 ### C
2026/01/23 10:20:52.126508214 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Sendi
2026/01/23 10:20:52.126518186 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Sendi
2026/01/23 10:20:52.131624642 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 got r
2026/01/23 10:20:52.675581516 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:52.675593817 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:52.675601825 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set i
2026/01/23 10:20:52.675612377 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:52.675628214 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:52.675635631 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:53.296919219 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 GetEv
2026/01/23 10:20:53.296929611 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.296941387 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Signa
2026/01/23 10:20:53.296957972 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 RE_PO
2026/01/23 10:20:53.298452740 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.298471493 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:20:53.298480242 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.298969050 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_ieee_pw
2026/01/23 10:20:53.298982584 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 poe_l
2026/01/23 10:20:53.298992385 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.299000345 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.299008271 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.299017875 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 IEE_P
2026/01/23 10:20:53.299025406 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.299125162 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_po
2026/01/23 10:20:53.299170516 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.299205659 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_po
2026/01/23 10:20:53.299244221 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.299277286 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_pwr_po
2026/01/23 10:20:53.299314212 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe-logger Port: 10 poe_set_icu
2026/01/23 10:20:53.301891274 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:53.301901034 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Sendi
2026/01/23 10:20:53.305323953 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 got r
2026/01/23 10:20:53.305347756 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set p
2026/01/23 10:20:53.305356903 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:20:53.305370040 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.305378512 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set p
2026/01/23 10:20:53.305386913 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:20:53.305394249 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.305406255 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set p
2026/01/23 10:20:53.305414696 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 FROM_
2026/01/23 10:20:53.305422332 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.950355766 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:53.950367359 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 state
2026/01/23 10:20:53.950375549 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:53.950383251 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set i
2026/01/23 10:20:53.950393459 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:54.487897374 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Port
2026/01/23 10:20:54.487908264 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 state
2026/01/23 10:20:54.487916551 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 AUTOD
2026/01/23 10:20:54.487924497 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 set i
2026/01/23 10:20:54.487933966 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:54.925917874 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Got P
2026/01/23 10:20:54.928723879 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Setti
2026/01/23 10:20:54.928734395 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SSPD:
2026/01/23 10:20:54.931603151 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SSPD:
2026/01/23 10:20:54.934410290 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 P10(1
2026/01/23 10:20:55.296578019 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 Signa
2026/01/23 10:20:55.296595839 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 RE_PO
2026/01/23 10:20:56.620237271 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:57.040914750 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:57.463796249 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE

2026/01/23 10:20:57.886470191 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:58.309246877 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:58.689977359 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:58.689992754 {cmand_R0-0}{1}: [re_poe] [5309]: (note): poe_get_pwr_sense[POE_GET_POWER
2026/01/23 10:20:58.690011267 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:58.690022359 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 port
2026/01/23 10:20:58.690047165 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): POWER_SENSE_CALLBACK #0 p
2026/01/23 10:20:58.732273956 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:59.153644777 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:59.576018028 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:20:59.998579904 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:00.421013727 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:00.842362071 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:01.263014284 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:01.685124698 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:02.108248559 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
2026/01/23 10:21:02.530359554 {cmand_R0-0}{1}: [re_poe] [5309:22209]: (note): poe-logger Port: 10 SENSE
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==== Unified Trace Decoder Information/Statistics =====

----- Decoder Input Information -----

Num of Unique Streams .. 1
Total UTF To Process ... 1
Total UTM To Process ... 120224
UTM Process Filter cmand
MRST Filter Rules 1

----- Decoder Output Information -----

First UTM TimeStamp 2026/01/23 09:09:55.879706826
Last UTM TimeStamp 2026/01/23 10:22:31.358035957
UTM [Skipped / Rendered / Total] .. 119782 / 442 / 120224
UTM [ENCODED] 442
UTM [PLAIN TEXT] 0
UTM [DYN LIB] 0
UTM [MODULE ID] 0
UTM [TDL TAN] 16
UTM [APP CONTEXT] 0
UTM [MARKER] 0
UTM [PCAP] 0
UTM [LUID NOT FOUND] 0
UTM Level [EMERGENCY / ALERT / CRITICAL / ERROR] .. 0 / 0 / 0 / 0
UTM Level [WARNING / NOTICE / INFO / DEBUG] 0 / 442 / 0 / 0
UTM Level [VERBOSE / NOISE / INVALID] 0 / 0 / 0

C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#sh cdp neigh g1/0/10 det

Device ID: SEPD42C447E4A9F
Entry address(es):
 IP address: 192.168.1.115
Platform: Cisco IP Phone 9951, Capabilities: Host Phone Two-port Mac Relay
Interface: GigabitEthernet1/0/10, Port ID (outgoing port): Port 1
Holdtime : 141 sec
Second Port Status: Down

Version :
sip9951.9-4-2SR2-2

advertisement version: 2
Peer Source MAC: d42c.447e.4a9f
Duplex: full
Power drawn: 10.802 Watts
Power request id: 40779, Power management id: 4
Power request levels are:10802 0 0 0 0 <----- CDP requested power
Spare Pair PoE: Yes, Spare Pair Detection Required: No
Spare Pair PD Config: Enable, Spare Pair PSE Operational: Yes

Total cdp entries displayed : 1

C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#sh power inlin g1/0/10

Interface	Admin	Oper	Power	Device	Class	Max
			(Watts)			

```

Gi1/0/10 auto on 10.8 IP Phone 9951 4 60.0
C9350-24U_SWITCH#
C9350-24U_SWITCH#
C9350-24U_SWITCH#sh power inlin g1/0/10 det
Interface: Gi1/0/10
Inline Power Mode: auto
Operational status (Alt-A,B): on,on
Device Detected: yes
Device Type: Cisco IP Phone 9951
Connection Check: SS
IEEE Class (Alt-A,B): 4
Physical Assigned Class (Alt-A,B): 4
Discovery mechanism used/configured: Ieee and Cisco
Police: off

Power Allocated
Admin Value: 60.0
Power drawn from the source: 10.8
Power available to the device: 10.8
Allocated Power (Alt-A,B): 10.8

Actual consumption
Measured at the port(watts) (Alt-A,B): 5.8
Maximum Power drawn by the device since powered on: 6.0

Absent Counter: 0
Over Current Counter: 0
Short Current Counter: 0
Invalid Signature Counter: 0
Power Denied Counter: 0

Power Negotiation Used: CDP
LLDP Power Negotiation --Sent to PD-- --Rcvd from PD--
Power Type: - -
Power Source: - -
Power Priority: - -
Requested Power(W): - -
Allocated Power(W): - -

Four-Pair PoE Supported: Yes
Spare Pair Power Enabled: Yes
Four-Pair PD Architecture: Shared
Perpetual POE Enabled: FALSE
Fast POE Enabled: FALSE
Meter Start Time: 2026-01-22 06:27:41 UTC
Metered Energy Value(WattSec):533367.6
C9350-24U_SWITCH#

```

Journalisation MCU

- Cette fonctionnalité permet de collecter les journaux relatifs au MCU
- Les résultats des journaux sont également stockés dans les fichiers journaux btrace du gestionnaire de châssis (commande)
- L'infrastructure de journalisation peut être excessive. Assurez-vous que la fonctionnalité est désactivée une fois la collecte du journal de débogage terminée. Si vous ne le faites pas, les

traces de commande peuvent être remplies avec les journaux PoE pour ce port spécifique une fois le dépannage terminé.

- Pour démarrer/arrêter la journalisation MCU :

```
Switch#set platform software ilpower switch <switch number> r0 logging mcu <start|stop>
```

```
<< sample MCU btrace log (collected during load-shed) PoE device kept disconnecting and connecting in a
```

```
2025/06/03 22:22:22.803175096 (cmand R0-0)(1): [cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA]
```

```
2025/06/03 22:22:22.883510836 (cmand R0-0) (1): (cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA]
```

```
2025/06/03 22:22:23.030997074 (cmand R0-0)(1): (cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA]
```

```
2025/06/03 22:22:23.350286890 (cmand R0-0)(1): [cpa_sb] (6971): UUID: 0, ra: 0 (note): (SYS FPGA_ZAPPA)
```

```
2025/06/03 22:22:23.55599641 (cmand R0-0)(1): [cpa_sb] [6971]: UUID: 0, ra: 0 (note): [SYS_FPGA_ZAPPA]:
```

```
2025/06/03 22:22:31.755618688 (cmand R0-0)(1): [cpa_sb] [6971]: UUID: 0, ra: 0 (note): (SYS_FPGA_ZAPPA)
```

Résumé

Journaux à collecter pour le triage PoE des commutateurs intelligents Cisco C9350 :

1. PoE show tech-support

```
Switch#show tech-support poe
```

2. Journaux spécifiques aux ports

```
Switch#set platform software ilpower switch <switch number> r0 logging <port number> level <basic|detai
```

```
Switch#set platform software ilpower switch <switch number> r0 logging <port number> action <start|stop>
```

3. Journaux MCU

```
Switch#set platform software ilpower switch <switch number> r0 logging mcu <start|stop>
```

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