

# Acceder el menú de la respuesta de voz interactiva del SPA3000

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## [Introducción](#)

Este artículo forma parte de una serie para ayudar a la configuración, Troubleshooting y mantenimiento de los productos Cisco Small Business (anteriormente Linksys Business Series).

**Q. [¿Cómo puedo acceder el menú de la respuesta de voz interactiva SPA3000 \(IVR\)?](#)**

**R.**

Para acceder el menú IVR del SPA3000 que usted necesita presionar el asterisco (\*) cuatro veces en el teléfono analógico asociado al SPA3000.

Abajo está la lista de menús IVR:

IVR Action	IVR Menu Choice	Parameter(s)	Notes
Enter IVR Menu	* * * *	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter the option followed by the pound key or hang-up to exit."
Exit IVR Menu	3948	None	
Check DHCP	100	None	The IVR will announce if DHCP is enabled or disabled.
Enable/Disable DHCP	101	Enter "1" to enable Enter "0" to disable	Requires a Password.
Check IP Address	110	None	The IVR will announce the current IP address of SPA.
Set Static IP Address	111	Enter the IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. <b>Requires a Password.</b>
Check Network Mask	120	None	The IVR will announce the current network mask of SPA.
Set Network Mask	121	Enter value using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. <b>Requires a Password.</b>
Check Static Gateway IP Address	130	None	The IVR will announce the current gateway IP address of SPA.
Set Static Gateway IP Address	131	Enter IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	DHCP must be "Disabled" otherwise you will hear, "Invalid Option," if you set this value. <b>Requires a Password.</b>
Check MAC Address	140	None	The IVR will announce the MAC address of SPA in a hex string format.
Check Firmware Version	150	None	The IVR will announce the version of the firmware running on the SPA.
Check Primary DNS Server Setting	160	None	The IVR will announce the current setting in the <b>Primary DNS</b> field.
Set Primary DNS Server	161	Enter IP address using numbers on the telephone key pad. Use the asterisk (*) key when entering a decimal point.	<b>Requires a Password.</b>
Check SPA's <a href="#">Web Server Port</a>	170	None	The IVR will announce the port that the web server is listening to. The default port is 80.
Enable/Disable Web Server of SPA	7932	Enter "1" to enable Enter "0" to disable	<b>Requires a Password.</b>
Manual Reboot of Unit	732668	None	After hearing "Option Successful," hang-up. The unit will reboot automatically.

**Nota:** Si la contraseña del administrador no se fija o se permite al usuario cambiarla, los elementos marcados con **requieren una contraseña** no requerirán una contraseña.

## [Información Relacionada](#)

- [Soporte Técnico y Documentación - Cisco Systems](#)