

Troubleshooting de Problemas de Adyacencia IS-IS

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Introducción

Este documento describe cómo resolver problemas del protocolo IS-IS para las plataformas Cisco IOS® XE.

Prerequisites

Requirements

Cisco recomienda que tenga conocimiento sobre estos temas:

- Sistema intermedio a sistema intermedio (IS-IS)
- Cisco IOS XE

Para obtener más información sobre estos temas, consulte:

- [ip routing: Guía de configuración de ISIS](#)
- [Configuración de la Adyacencia IS-IS y los Tipos de Área](#)

Componentes Utilizados

La información de este documento se basa en el software Cisco IOS XE.

La información que contiene este documento se creó a partir de los dispositivos en un ambiente de laboratorio específico. Todos los dispositivos que se utilizan en este documento se pusieron en

funcionamiento con una configuración verificada (predeterminada). Si tiene una red en vivo, asegúrese de entender el posible impacto de cualquier comando.

Adyacencia descendente IS-IS

Esta sección proporciona una solución al problema común de IS-IS inactivo. Este diagrama de red se utiliza como ejemplo:



Topología de referencia

IS-IS está inactivo entre el dispositivo A y el dispositivo B.

<#root>

DeviceA#

show isis neighbors detail

System Id	Type Interface	IP Address	State Holdtime	Circuit Id
DeviceA#				

<#root>

DeviceB#

show isis neighbors detail

System Id	Type Interface	IP Address	State Holdtime	Circuit Id
DeviceA	L1L2 Twe1/0/9	192.0.2.1	DOWN 28	05

Area Address(es): 49.0001
SNPA: a84f.b1c3.9484
State Changed: never
Format: Phase V
Remote TID: 0
Local TID: 0

Interface name: TwentyFiveGigE1/0/9
Neighbor Circuit Id: 5
Adj sync: Full

Diagnosticque el problema:

1. Valide la conectividad entre los dispositivos.

<#root>

DeviceA#

ping 192.0.2.2 size 1500 df-bit

Type escape sequence to abort.

Sending 5, 1500-byte ICMP Echos to 192.0.2.2, timeout is 2 seconds:

Packet sent with the DF bit set

!!!!

Success rate is 100 percent (5/5), round-trip min/avg/max = 1/1/1 ms

DeviceA#

<#root>

DeviceB#

ping 192.0.2.1 size 1500 df-bit

Type escape sequence to abort.

Sending 5, 1500-byte ICMP Echos to 192.0.2.1, timeout is 2 seconds:

Packet sent with the DF bit set

!!!!

Success rate is 100 percent (5/5), round-trip min/avg/max = 1/1/1 ms

DeviceB#

2. Revise la configuración en ambos lados.

<#root>

DeviceA#

show running-config | sec router isis

ip router isis

router isis

net 49.0001.0000.0000.000a.00

DeviceA#

<#root>

DeviceB#

show running-config | sec router isis

```
ip router isis
router isis
 net 49.0001.0000.0000.000b.00
```

DeviceB#

3. Valide si la adyacencia está activa en el Servicio de red sin conexión (CLNS). Esto proporciona un resumen de los vecinos conectados a su dispositivo.

<#root>

DeviceA#

show clns neighbors detail

System Id	Interface	SNPA	State	Holdtime	Type	Protocol
0000.0000.000B	Te0/0/4					
6c31.0edb.3b5f						

Up

257 IS ES-IS
Area Address(es): 49.0001

Uptime: 02:02:11

Interface name: TenGigabitEthernet0/0/4
DeviceA#

<#root>

DeviceB#

show clns neighbors detail

System Id	Interface	SNPA	State	Holdtime	Type	Protocol
0000.0000.000A	Twe1/0/9					
a84f.b1c3.9484						

Down

20 L1L2 IS-IS
Area Address(es): 49.0001
IP Address(es): 192.0.2.1*

Uptime: 02:02:09

```
NSF capable
Interface name: TwentyFiveGigE1/0/9
DeviceB#
```

Las direcciones MAC enumeradas en cada vecino CLNS son las direcciones MAC de los dispositivos remotos que se emparejan con el dispositivo local.

<#root>

DeviceA#

```
show interface TenGigabitEthernet0/0/4
```

```
TenGigabitEthernet0/0/4 is up, line protocol is up
  Hardware is 8xSFP+, address is
```

```
a84f.b1c3.9484 (bia a84f.b1c3.9484) < mac address appeared on SNPA DeviceB
```

```
Internet address is 192.0.2.1/30
MTU 1500 bytes, BW 10000000 Kbit/sec, DLY 10 usec,
  reliability 255/255, txload 1/255, rxload 1/255
```

<#root>

DeviceB#

```
show interface TwentyFiveGigE1/0/9
```

```
TwentyFiveGigE1/0/9 is up, line protocol is up (connected)
  Hardware is Twenty Five Gigabit Ethernet, address is
```

```
6c31.0edb.3b5f (bia 6c31.0edb.3b5f) < mac address appeared on SNPA DeviceA
```

```
Internet address is 192.0.2.2/30
MTU 9216 bytes, BW 10000000 Kbit/sec, DLY 10 usec,
  reliability 255/255, txload 1/255, rxload 1/255
Encapsulation ARPA, loopback not set
```

4. Ejecute el comando `show clns interface` para validar si los parámetros coinciden con el par.

Asegúrese de que coincide con estos valores:

- Unidad de transmisión máxima (MTU)
- Tipo de circuito

DispositivoA
<pre><#root> DeviceA# show clns interface TenGigabitEthernet0/0/4</pre>

TenGigabitEthernet0/0/4 is up, line protocol is up
Attached to: isis
Checksums enabled,

MTU 1497

, Encapsulation SAP
ERPDUs enabled, min. interval 10 msec.
CLNS fast switching disabled
CLNS SSE switching disabled
DEC compatibility mode OFF for this interface
Next ESH/ISH in 19 seconds
Routing Protocol: IS-IS

Circuit Type: level-1-2

Interface number 0x0, local circuit ID 0x5
Neighbor Extended Local Circuit ID: 0x0
Level-1 Metric: 10, Priority: 64, Circuit ID: DeviceA.05
Level-1 IPv6 Metric: 10
Number of active level-1 adjacencies: 0
Level-2 Metric: 10, Priority: 64, Circuit ID: DeviceA.05
Level-2 IPv6 Metric: 10
Number of active level-2 adjacencies: 0
Next IS-IS Hello in 908 milliseconds

if state DOWN

DispositivoB

<#root>

DeviceB#

show clns interface TwentyFiveGigE1/0/9

TwentyFiveGigE1/0/9 is up, line protocol is up
Attached to: isis
Checksums enabled,

MTU 9213

, Encapsulation SAP
ERPDUs enabled, min. interval 10 msec.
CLNS fast switching disabled
CLNS SSE switching disabled
DEC compatibility mode OFF for this interface
Next ESH/ISH in 8 seconds
Routing Protocol: IS-IS

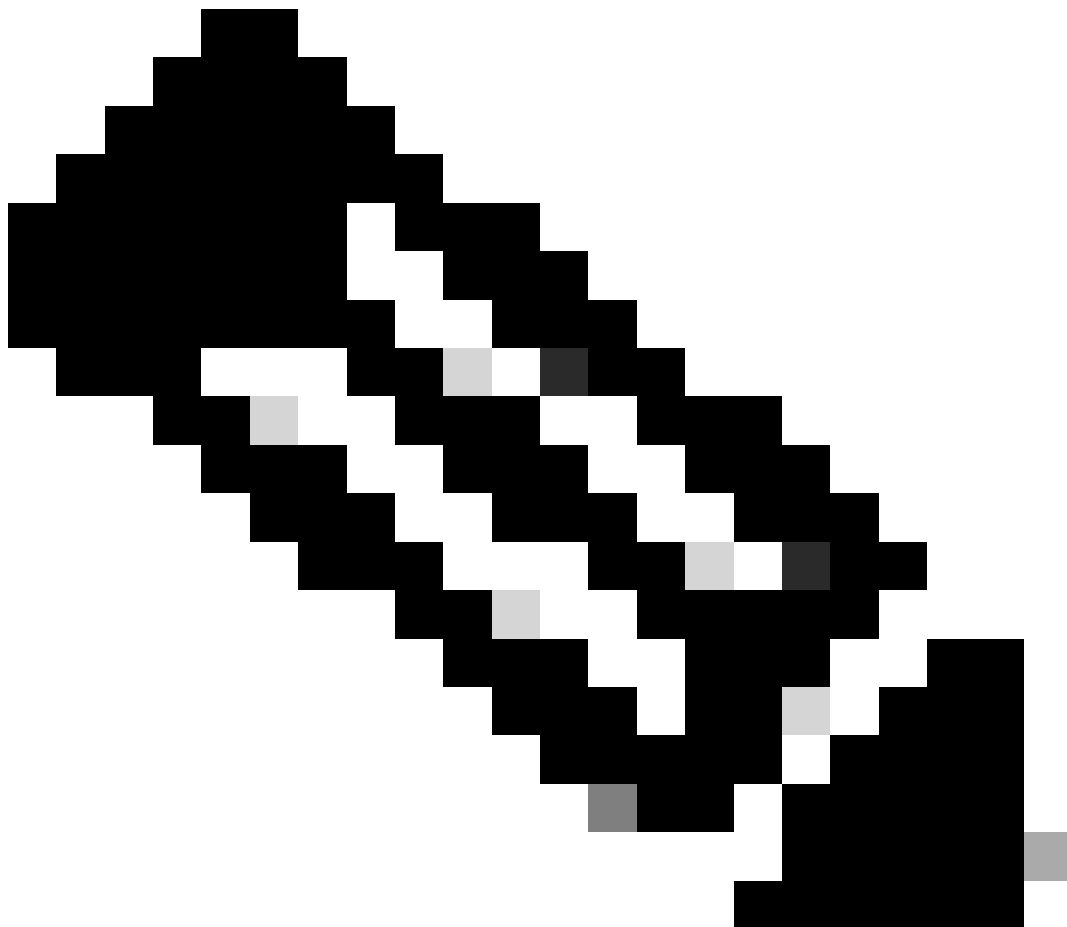
Circuit Type: level-1-2

Interface number 0x0, local circuit ID 0xB
Neighbor Extended Local Circuit ID: 0x5
Neighbor System-ID: 0000.0000.000A
P2P retransmit queue size: 0
Level-1 Metric: 10, Priority: 64, Circuit ID: DeviceB.0B
Level-1 IPv6 Metric: 10
Number of active level-1 adjacencies: 0

```
Level-2 Metric: 10, Priority: 64, Circuit ID: DeviceB.0B
Level-2 IPv6 Metric: 10
Number of active level-2 adjacencies: 0
Next IS-IS Hello in 2 seconds

if state INIT
```

En este escenario, el problema está relacionado con la discordancia de MTU. Si no se puede acceder al par remoto, el `debug isis adj-packets` puede mostrar el valor de MTU que se envía y recibe.



Nota: Esto sólo se aplica cuando se `show clns interface` imprime el comando `if state INIT`.

<#root>

DeviceA#

`debug isis adj-packets TenGigabitEthernet 0/0/4`

```
IS-IS Adjacency related packets debugging is on for router process null
*Jul 18 23:24:16.598: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 18 23:24:16.599: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN,
length 1496 < MTU sent to the neighbor >
```

```
*Jul 18 23:24:25.189: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 18 23:24:25.189: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
*Jul 18 23:24:34.057: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 18 23:24:34.057: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
*Jul 18 23:24:42.866: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 18 23:24:42.866: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
*Jul 18 23:24:51.646: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 18 23:24:51.646: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
*Jul 18 23:24:59.606: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 18 23:24:59.606: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
```

<#root>

DeviceB#

```
debug isis adj-packets twentyFiveGigE 1/0/9
```

```
*Jul 18 23:53:22.420: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:INIT,
length 9212 < MTU sent to the neighbor >
```

```
*Jul 18 23:53:22.591: ISIS-Adj: Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)
*Jul 18 23:53:22.591: ISIS-Adj: cir type L1L2, cir id 05,
length 1496 < MTU received from neighbor >
```

```
*Jul 18 23:53:22.592: ISIS-Adj: rcvd state DOWN, old state INIT, new state INIT, nbr usable TRUE
*Jul 18 23:53:22.592: ISIS-Adj: RCV:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x49000184 Length:5
*Jul 18 23:53:22.592: ISIS-Adj: Nghbr Ckt ID changed: FALSE
*Jul 18 23:53:22.592: ISIS-Adj: newstate:1, state_changed:0, going_up:0, going_down:0
*Jul 18 23:53:22.592: ISIS-Adj: Action = ACCEPT
*Jul 18 23:53:22.592: ISIS-Adj: ACTION_ACCEPT:
...
```

Adyacencia ISIS descendente (no relacionada con discordancia de MTU)

IS-IS está inactivo y la MTU coincide en las interfaces.

<#root>

DeviceA#

```
show clns neighbors
```


System Id	Interface	SNPA	State	Holdtime	Type	Protocol
-----------	-----------	------	-------	----------	------	----------

<#root>

DeviceB#

show clns neighbors

System Id	Interface	SNPA	State	Holdtime	Type	Protocol
-----------	-----------	------	-------	----------	------	----------

- 1. Valide la configuración que coincida con el par.
- 2. Asegúrese de que la interfaz física esté en buenas condiciones para transmitir (sin errores o problemas de niveles de luz).
- 3. Verifique la conectividad entre pares (prueba de ping agregando el tamaño de MTU y el bit df).
- 4. Valide los vecinos CLNS entre los pares.
- 5. Asegúrese de que ambos extremos tengan la misma MTU y el mismo Circuit-Type junto con el estado.

DispositivoA
<#root> DeviceA# show clns interface TenGigabitEthernet 0/0/4 TenGigabitEthernet0/0/4 is up, line protocol is up Attached to: isis Checksums enabled, MTU 1497 , Encapsulation SAP ERPDUs enabled, min. interval 10 msec. CLNS fast switching disabled CLNS SSE switching disabled DEC compatibility mode OFF for this interface Next ESH/ISH in 41 seconds Routing Protocol: IS-IS Circuit Type: level-1-2 Interface number 0x0, local circuit ID 0x5 Neighbor Extended Local Circuit ID: 0x0 Level-1 Metric: 10, Priority: 64, Circuit ID: DeviceA.05 Level-1 IPv6 Metric: 10 Number of active level-1 adjacencies: 0 Level-2 Metric: 10, Priority: 64, Circuit ID: DeviceA.05

```
Level-2 IPv6 Metric: 10
Number of active level-2 adjacencies: 0
Next IS-IS Hello in 2 seconds
```

```
if state DOWN
```

DispositivoB

```
<#root>
```

```
DeviceB#
```

```
show clns interface twentyFiveGigE 1/0/9
```

```
TwentyFiveGigE1/0/9 is up, line protocol is up
Attached to: isis
Checksums enabled,
```

```
MTU 1497
```

```
, Encapsulation SAP
ERPDUs enabled, min. interval 10 msec.
CLNS fast switching disabled
CLNS SSE switching disabled
DEC compatibility mode OFF for this interface
Next ESH/ISH in 42 seconds
Routing Protocol: IS-IS
```

```
Circuit Type: level-1-2
```

```
Interface number 0x0, local circuit ID 0xB
Neighbor Extended Local Circuit ID: 0x0
P2P retransmit queue size: 0
Level-1 Metric: 10, Priority: 64, Circuit ID: DeviceB.0B
Level-1 IPv6 Metric: 10
Number of active level-1 adjacencies: 0
Level-2 Metric: 10, Priority: 64, Circuit ID: DeviceB.0B
Level-2 IPv6 Metric: 10
Number of active level-2 adjacencies: 0
Next IS-IS Hello in 5 seconds
```

```
if state DOWN
```

6. Habilite `debug isis adj-packet`
y valide los paquetes que se envían y reciben.

```
<#root>
```

```
DeviceA#
```

```
debug isis adj-packets TenGigabitEthernet 0/0/4
```

```
IS-IS Adjacency related packets debugging is on for router process null
*Jul 19 13:32:52.788: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 19 13:32:52.788: ISIS-Adj:
```

Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length 1496

```
*Jul 19 13:33:00.708: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 19 13:33:00.709: ISIS-Adj:
```

Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length 1496

```
*Jul 19 13:33:09.726: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 19 13:33:09.726: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
*Jul 19 13:33:18.376: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 19 13:33:18.376: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
*Jul 19 13:33:26.132: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
*Jul 19 13:33:26.132: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length
DeviceA#
```

<#root>

DeviceB#

debug isis adj-packets TwentyFiveGigE1/0/9

IS-IS Adjacency related packets debugging is on for router process null

```
*Jul 19 14:01:32.125: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x0 Length:5
*Jul 19 14:01:32.125: ISIS-Adj:
```

Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:DOWN, length 1496

```
*Jul 19 14:01:40.005: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x0 Length:5
*Jul 19 14:01:40.005: ISIS-Adj:
```

Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:DOWN, length 1496

```
*Jul 19 14:01:49.602: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x0 Length:5
*Jul 19 14:01:49.602: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:DOWN, length 1496
*Jul 19 14:01:58.284: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x0 Length:5
*Jul 19 14:01:58.284: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:DOWN, length 1496
```

Ambos dispositivos están enviando, pero no reciben el paquete de saludo de sus vecinos.

7. Habilite una captura para validar que los paquetes se envían a cada vecino. Una vez que la captura se haya completado, expórtela a la memoria flash de inicialización o a la memoria flash como .pcap file y cárguela en un servidor TFTP para obtener más detalles.

<#root>

DeviceA#

show monitor cap cap parameter

```
monitor capture cap interface TenGigabitEthernet0/0/4 BOTH < Interface from where send and receive the H
monitor capture cap control-plane IN < Packets to be process and generated by the CPU >

monitor capture cap access-list TAC < ACL for capture only the IS-IS packets >

monitor capture cap buffer size 10
```

```
monitor capture cap limit pps 1000
```

```
DeviceA#
```

```
show access-list TAC
```

```
Extended MAC access list TAC  
  permit host
```

```
a84f.b1c3.9484
```

```
host
```

```
0900.2b00.0005 < Local MAC address towards the IS-IS Hello >
```

```
  permit host
```

```
6c31.0edb.3b5f host 0900.2b00.0005 < Remote MAC address towards the IS-IS Hello >
```

```
<#root>
```

```
DeviceB#
```

```
show monitor capture cap parameter
```

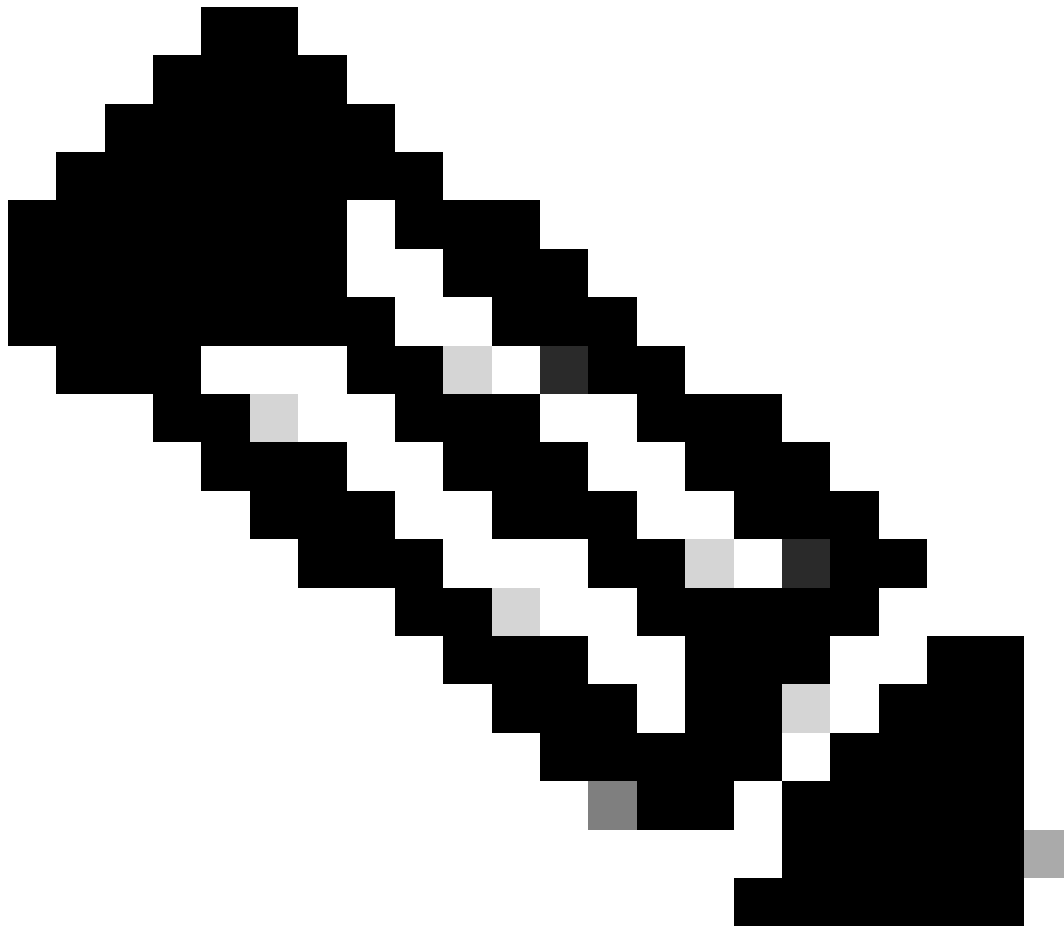
```
monitor capture cap interface TwentyFiveGigE1/0/9 BOTH < Interface from where send and receive the Hello >
```

```
monitor capture cap control-plane BOTH < Packets to be process and generated by the CPU >
```

```
monitor capture
```

```
cap match any < match all the packets on the switch >
```

```
monitor capture cap buffer size 10
```



Nota: EPC en los switches Catalyst Cisco IOS XE solo captura los saludos IS-IS salientes y no los paquetes de ingreso. Como alternativa, se recomiendan capturas de SPAN.

En esta tabla se muestra una referencia a los paquetes de saludo.

Nombre	Dirección Mac de destino
Todos los IS L1	0180.c200.0014
Todos los IS L2	0180.c200.0015
Todos los IS	0900.2b00.0005
Todos los ES	0900.2b00.0004

8. Revise la captura exportada y asegúrese de que los paquetes hello se intercambian entre vecinos.

El dispositivo A envía los paquetes de saludo añadiendo su ID de sistema (cuadrado rojo). Se espera que reciba un paquete de su vecino con su ID de sistema. En esta captura, puede apreciar que DeviceB no reenvía estos paquetes al par.

eth.dst == 09:00:2b:00:00:05

Nº	Time	Source	Destination	seq
1	2023-07-19 08:31:55.703958	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
3	2023-07-19 08:32:05.236987	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
4	2023-07-19 08:32:14.076991	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
5	2023-07-19 08:32:23.127984	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a

> Frame 3: 1513 bytes on wire (12104 bits), 1513 bytes captured (12104 bits)

IEEE 802.3 Ethernet

- > Destination: DEC-MAP-(or-OSI?)-Intermediate-System-Hello? (09:00:2b:00:00:05)
- > Source: Cisco_c3:94:84 (a8:4f:b1:c3:94:84)
- Length: 1499

Logical-Link Control

ISO 10589 ISIS InTRA Domain Routeing Information Exchange Protocol

- Intradomain Routing Protocol Discriminator: ISIS (0x83)
- Length Indicator: 20
- Version/Protocol ID Extension: 1
- ID Length: 0
- 000. = Reserved: 0x0
- ...1 0001 = PDU Type: P2P HELLO (17)
- Version: 1
- Reserved: 0
- Maximum Area Addresses: 0

ISIS HELLO

-11 = Circuit type: Level 1 and 2 (0x3)
- 0000 00.. = Reserved: 0x00
- SystemID {Sender of PDU}: 0000.0000.000a
- Holding timer: 30
- PDU length: 1496
- Local circuit ID: 5
- > Restart Signaling (t=211, l=3)
- > Point-to-point Adjacency State (t=240, l=5)
- > Protocols Supported (t=129, l=1)
- > Area address(es) (t=1, l=4)
- > IP Interface address(es) (t=132, l=4)
- > Padding (t=8, l=255)
- > Padding (t=8, l=255)
- > Padding (t=8, l=255)
- > Padding (t=8, l=255)
- > Padding (t=8, l=255)
- > Padding (t=8, l=162)

Hello packet

Source from local interface(MAC)

Destination MAC IS-IS Point to Point

System ID sent to the neighbor

DispositivoCaptura descendente de ISIS

La captura del dispositivo B muestra que los paquetes hello se envían a su vecino (cuadrado rojo). Sin embargo, de manera similar a la última captura, no recibe los paquetes de saludo de su vecino.

eth.dst == 09:00:2b:00:00:05				
Nº	Time	Source	Destination	seq
1	2023-07-19 09:00:28.028914	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2	2023-07-19 09:00:35.603384	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
3	2023-07-19 09:00:45.386207	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
4	2023-07-19 09:00:54.772284	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b

> Frame 1: 1513 bytes on wire (12104 bits), 1513 bytes captured (12104 bits) on interface /tmp/epc_ws/wif_to_ts_pipe, id 0	
✓ IEEE 802.3 Ethernet > Destination: DEC-MAP-(or-OSI?)-Intermediate-System-Hello? (09:00:2b:00:00:05) > Source: Cisco_db:3b:5f (6c:31:0e:db:3b:5f) Length: 1499	Hello packet Source MAC address (local Interface) Destination MAC IS-IS Point to Point
> Logical-Link Control	
✓ ISO 10589 ISIS InTRA Domain Routeing Information Exchange Protocol Intradomain Routing Protocol Discriminator: ISIS (0x83) Length Indicator: 20 Version/Protocol ID Extension: 1 ID Length: 0 000. = Reserved: 0x0 ...1 0001 = PDU Type: P2P HELLO (17) Version: 1 Reserved: 0 Maximum Area Addresses: 0	
✓ ISIS HELLO11 = Circuit type: Level 1 and 2 (0x3) 0000 00.. = Reserved: 0x00 SystemID {Sender of PDU}: 0000.0000.000b Holding timer: 30 PDU length: 1496 Local circuit ID: 11 > Restart Signaling (t=211, l=3) > Point-to-point Adjacency State (t=240, l=5) > Protocols Supported (t=129, l=1) > Area address(es) (t=1, l=4) > IP Interface address(es) (t=132, l=4) > Padding (t=8, l=255) > Padding (t=8, l=255) > Padding (t=8, l=255) > Padding (t=8, l=255) > Padding (t=8, l=255) > Padding (t=8, l=162)	

DeviceB ISIS Down Capture

El problema en este escenario se debe a un dispositivo intermedio que no permite enviar los paquetes de saludo. Si observa una situación similar y necesita resolver más problemas, abra un caso de Cisco TAC.

Inestable de adyacencia IS-IS

Esta sección proporciona una solución al problema común de los flaps IS-IS.

Diagnosticque el problema:

IS-IS es inestable entre DeviceA y DeviceB.

<#root>

DeviceA#

show logging

Jul 19 15:05:03.623:

%CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold time expired

Jul 19 15:05:15.075: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Up, new ad

Jul 19 15:07:04.575: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold

Jul 19 15:07:15.759: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Up, new ad

Jul 19 15:09:04.983: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold

Jul 19 15:09:14.835: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Up, new ad

<#root>

DeviceB#

show logging

Jul 19 15:05:02.316:

%CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold time expired

Jul 19 15:05:18.191: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Up, new adjace

Jul 19 15:07:09.280: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold tim

Jul 19 15:07:18.876: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Up, new adjace

Jul 19 15:09:06.080: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold tim

Jul 19 15:09:17.948: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Up, new adjace

1. Verifique la conectividad entre pares (prueba de ping con el tamaño de MTU y el conjunto de bits df).

2. Asegúrese de que la interfaz física esté en buenas condiciones para transmitir (sin errores o problemas de niveles de luz).

3. Valide que los vecinos CLNS se envíen tráfico entre sí con el comando **show clns traffic interface**

.

<#root>

DeviceA#

show clns traffic interface TenGigabitEthernet0/0/4

CLNS: Time since last clear: 00:01:57

CLNS & ESIS Output: 3, Input: 21

Dropped Protocol not enabled on interface: 0

CLNS Local: 0, Forward: 0

Interface TenGigabitEthernet0/0/4:

IS-IS: Time since last clear: 00:01:57
IS-IS: Level-1 Hellos (sent/rcvd): 0/0
IS-IS: Level-2 Hellos (sent/rcvd): 0/0

IS-IS: PTP Hellos (sent/rcvd): 15/11 < DeviceA sends hello packets and receives less than its sends

IS-IS: Level-1 LSPs flooded (sent/rcvd): 2/2
IS-IS: Level-2 LSPs flooded (sent/rcvd): 2/2

IS-IS: Level-1 CSNPs (sent/rcvd): 1/1
IS-IS: Level-2 CSNPs (sent/rcvd): 1/1
IS-IS: Level-1 PSNPs (sent/rcvd): 1/1
IS-IS: Level-2 PSNPs (sent/rcvd): 1/1
IS-IS: Level-1 DR Elections: 0
IS-IS: Level-2 DR Elections: 0

<#root>

DeviceB#

show clns traffic interface TwentyFiveGigE1/0/9

CLNS: Time since last clear: 00:00:27
CLNS queue depth: 0/100, drops: 0, highest: 2
CLNS & ISIS Output: 1, Input: 14
Dropped Protocol not enabled on interface: 0
CLNS Local: 0, Forward: 0

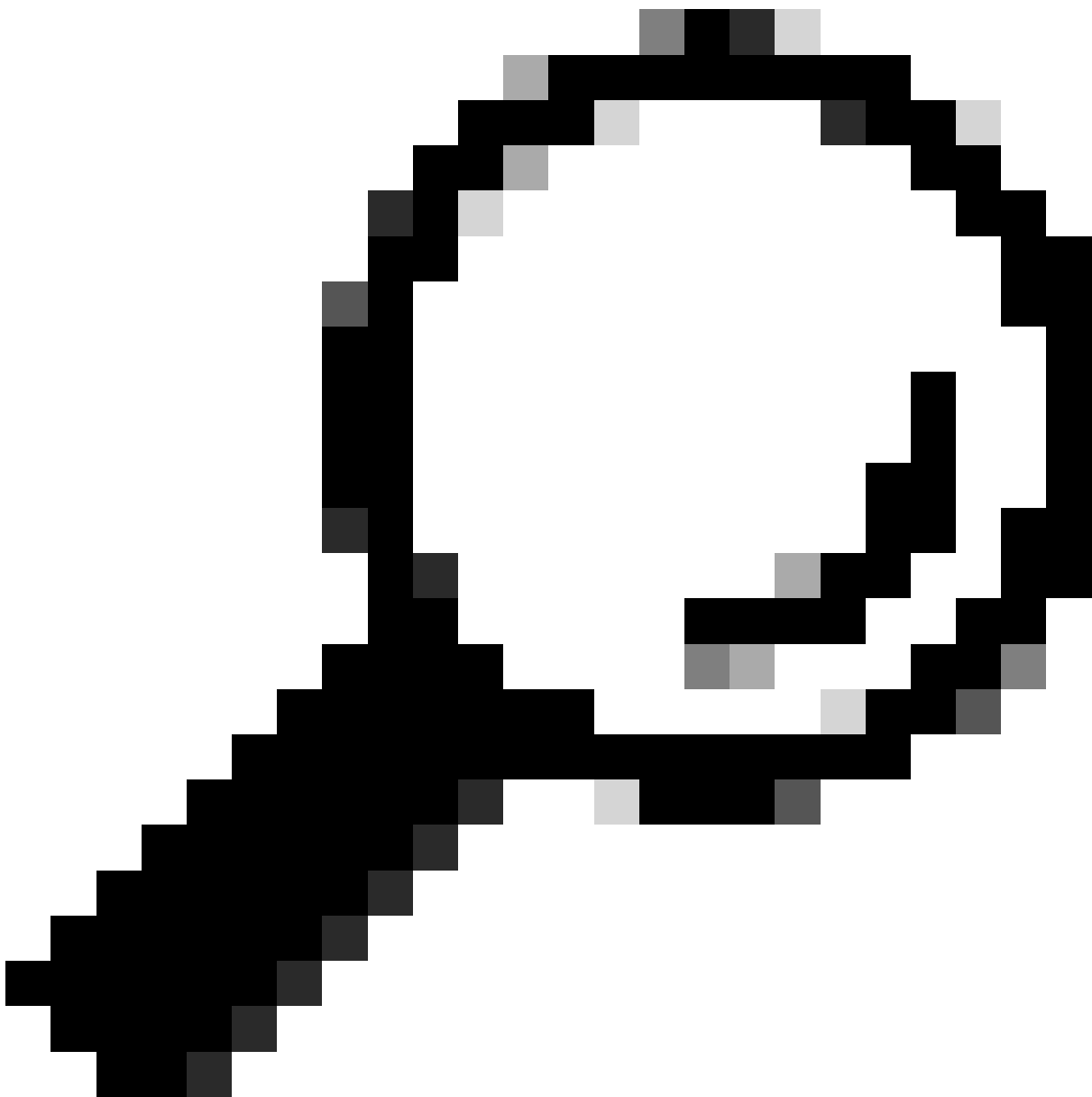
Interface TwentyFiveGigE1/0/9:

IS-IS: Time since last clear: 00:00:27
IS-IS: Level-1 Hellos (sent/rcvd): 0/0
IS-IS: Level-2 Hellos (sent/rcvd): 0/0

IS-IS: PTP Hellos (sent/rcvd): 4/5 < DeviceB, sends and receives a couple of hellos in comparison v

IS-IS: Level-1 LSPs flooded (sent/rcvd): 2/2
IS-IS: Level-2 LSPs flooded (sent/rcvd): 2/2

IS-IS: Level-1 CSNPs (sent/rcvd): 1/1
IS-IS: Level-2 CSNPs (sent/rcvd): 1/1
IS-IS: Level-1 PSNPs (sent/rcvd): 1/1
IS-IS: Level-2 PSNPs (sent/rcvd): 1/1
IS-IS: Level-1 DR Elections: 0
IS-IS: Level-2 DR Elections: 0



Consejo: El comando `cls traffic` muestra los saludos IS-IS basados en el nivel IS-IS y el tipo de red IS-IS.

4. Habilite `debug ISIS adj-packets` para ver qué paquetes se intercambian entre vecinos.

<#root>

DeviceA#

`show isis adj-packets TenGigabitEthernet0/0/4`

< Hellos sent to the DeviceB with no response >

Jul 19 18:58:34.779: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 19 18:58:34.779: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496
Jul 19 18:58:42.719: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 19 18:58:42.719: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496
Jul 19 18:58:50.430: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 19 18:58:50.430: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496
Jul 19 18:58:58.356: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 19 18:58:58.356: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496

< IS-IS declares the protocol down >

Jul 19 18:59:01.879: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4)
Down, hold time expired

< IS-IS sends hellos to the neighbor and receives a response from DeviceB >

Jul 19 18:59:01.879: ISIS-Adj: L2 adj count 0
Jul 19 18:59:07.724: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
Jul 19 18:59:07.724: ISIS-Adj:

Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length 1496

Jul 19 18:59:15.894: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x0 Length:5
Jul 19 18:59:15.894: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:DOWN, length 1496
Jul 19 18:59:15.896: ISIS-Adj:

Rec serial IIH from 6c31.0edb.3b5f (TenGigabitEthernet0/0/4)

Jul 19 18:59:15.896: ISIS-Adj: cir type L2, cir id 0B, length 1496
Jul 19 18:59:15.896: ISIS-Adj:

RCV:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15

Jul 19 18:59:15.896: ISIS-Adj: Nghbr Ckt ID changed: TRUE
Jul 19 18:59:15.896: ISIS-Adj: received Neighbor System-ID (must be our) 0000.0000.000A
Jul 19 18:59:15.896: ISIS-Adj: received Neighbor ext.circuit ID (must be our) 0x5
Jul 19 18:59:15.896: ISIS-Adj: newstate:1, state_changed:1, going_up:0, going_down:0
Jul 19 18:59:15.896: ISIS-Adj: Action = GOING UP, new type = L2

< DeviceA declares that the adjacency is UP and starts to establish the session >

Jul 19 18:59:15.896: ISIS-Adj: New serial adjacency
Jul 19 18:59:15.896: ISIS-Adj:

rcvd state INIT, old state DOWN, new state INIT, nbr usable TRUE

Jul 19 18:59:15.898: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 19 18:59:15.898: ISIS-Adj:

Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:INIT, length 1496

Jul 19 18:59:15.900: ISIS-Adj: Rec serial IIH from 6c31.0edb.3b5f (TenGigabitEthernet0/0/4)
Jul 19 18:59:15.900: ISIS-Adj: cir type L2, cir id 0B, length 1496
Jul 19 18:59:15.900: ISIS-Adj:

rcvd state UP, old state INIT, new state UP, nbr usable TRUE

Jul 19 18:59:15.900: ISIS-Adj: RCV:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15

Jul 19 18:59:15.900: ISIS-Adj: Nghbr Ckt ID changed: FALSE
Jul 19 18:59:15.900: ISIS-Adj: received Neighbor System-ID (must be our) 0000.0000.000A
Jul 19 18:59:15.900: ISIS-Adj: received Neighbor ext.circuit ID (must be our) 0x5
Jul 19 18:59:15.900: ISIS-Adj: newstate:0, state_changed:1, going_up:1, going_down:0
Jul 19 18:59:15.900: ISIS-Adj: Action = GOING UP, new type = L2
Jul 19 18:59:15.900: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4)

Up, new adjacency

<#root>

DeviceB#

debug isis adj-packets TwentyFiveGigE1/0/9

< Hello sent to the DeviceA with no response >

Jul 19 18:58:44.105: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 19 18:58:44.105: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496
Jul 19 18:58:51.814: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 19 18:58:51.814: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496
Jul 19 18:58:59.768: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 19 18:58:59.768: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496

< IS-IS declares the protocol down >

Jul 19 18:59:07.886: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9)

Down, hold time expired

< IS-IS sends hellos to the neighbor and receives a response from DeviceA >

Jul 19 18:59:07.887: ISIS-Adj: L2 adj count 0
Jul 19 18:59:08.422: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x0 Length:5
Jul 19 18:59:08.422: ISIS-Adj:

Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:DOWN, length 1496

Jul 19 18:59:16.144: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x0 Length:5
Jul 19 18:59:16.144: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:DOWN, length 1496
Jul 19 18:59:19.001: ISIS-Adj:

Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)

Jul 19 18:59:19.001: ISIS-Adj: cir type L2, cir id 05, length 1496
Jul 19 18:59:19.001: ISIS-Adj:

RCV:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0x49000184 Length:5

Jul 19 18:59:19.001: ISIS-Adj: Nghbr Ckt ID changed: TRUE
Jul 19 18:59:19.001: ISIS-Adj: newstate:1, state_changed:1, going_up:0, going_down:0
Jul 19 18:59:19.001: ISIS-Adj: Action = GOING UP, new type = L2

< DeviceB declares that the adjacency is UP and starts to establish the session >

Jul 19 18:59:19.001: ISIS-Adj: New serial adjacency

```
Jul 19 18:59:19.001: ISIS-Adj:
rcvd state DOWN, old state DOWN, new state INIT, nbr usable TRUE

Jul 19 18:59:19.002: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 19 18:59:19.002: ISIS-Adj:

Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:INIT, length 1496

Jul 19 18:59:19.004: ISIS-Adj: Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)
Jul 19 18:59:19.004: ISIS-Adj: cir type L2, cir id 05, length 1496
Jul 19 18:59:19.004: ISIS-Adj:

rcvd state INIT, old state INIT, new state UP, nbr usable TRUE

Jul 19 18:59:19.004: ISIS-Adj: RCV:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 19 18:59:19.004: ISIS-Adj: Nghbr Ckt ID changed: FALSE
Jul 19 18:59:19.004: ISIS-Adj: received Neighbor System-ID (must be our) 0000.0000.000B
Jul 19 18:59:19.004: ISIS-Adj: received Neighbor ext.circuit ID (must be our) 0xB
Jul 19 18:59:19.004: ISIS-Adj: newstate:0, state_changed:1, going_up:1, going_down:0
Jul 19 18:59:19.004: ISIS-Adj: Action = GOING UP, new type = L2
Jul 19 18:59:19.004: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9)

Up, new adjacency
```

5. Habilite una captura para validar que los paquetes se envían a cada vecino. Una vez que la captura se haya completado, exporte la captura a la memoria flash de inicialización como un .pcap file archivo y cárguela en un servidor TFTP para obtener más detalles.

El dispositivo A recibe un paquete del dispositivo B (19:15.05) después de recibir este paquete. El dispositivo A envía su saludo correspondiente sin ninguna respuesta del vecino hasta que alcanza el tiempo de espera vencido que es 30 segundos de forma predeterminada (cuadrado rojo). Esto es cuando este router declara la adyacencia inactiva. Después de este período, el dispositivo B envía su saludo y es recibido por el dispositivo A y estos paquetes se intercambian sin ningún problema (cuadrado verde).

eth.dst == 09:00:2b:00:00:05				
Nº	Time	Source	Destination	seq
1	19:14:48.784947	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2	19:14:49.664958	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
3	19:14:57.201985	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
4	19:14:57.520969	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
5	19:15:05.147987	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
6	19:15:06.439964	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
7	19:15:16.015990	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
8	19:15:25.153983	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
9	19:15:32.868943	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:15:35.149986	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:15:45.071987	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:15:51.718956	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:15:51.720955	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:15:51.721947	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:15:51.722954	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:15:51.723961	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:00.949947	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:01.164984	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:08.904951	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:09.835955	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:16.435966	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:19.244982	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:23.987940	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:28.034986	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:33.752951	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:37.050992	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:41.765951	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:44.948940	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:49.618956	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:16:53.623960	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:16:58.815952	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:17:01.182989	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:17:08.310973	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
	19:17:09.463965	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
	19:17:10.705954	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
> Frame 5: 1513 bytes on wire (12104 bits), 1513 bytes captured (12104 bits) > IEEE 802.3 Ethernet > Logical-Link Control > ISO 10589 ISIS InTRA Domain Routeing Information Exchange Protocol > ISIS HELLO				

Dispositivo inestable de ISISa

La captura del dispositivo B es similar al síntoma del par. El dispositivo no recibe los paquetes de saludo de su vecino. El último paquete se envía desde el dispositivo B sin respuesta del dispositivo A hasta que alcanza el temporizador de espera de 30 segundos. Este switch considera que la adyacencia está inactiva. Después de esta falla, el switch recibe el saludo del dispositivo A e inicia la vecindad.

eth.dst == 09:00:2b:00:00:05				
Nr	Time	Source	Destination	seq
4	01:11:27.332388	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
5	01:11:27.894819	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:11:34.859121	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:11:35.738192	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:11:43.274969	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:11:43.594820	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:11:51.221556	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:11:52.513395	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:11:59.401211	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:08.669824	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:17.078248	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:22.514746	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:31.351461	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:37.791466	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:37.793033	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:12:37.794384	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:37.794895	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:12:37.796641	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:47.022577	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:47.237364	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:12:54.976460	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:12:55.908343	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:13:02.507283	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:13:05.317018	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:13:10.059795	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:13:14.106249	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:13:19.824557	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:13:23.122303	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:13:27.837176	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:13:31.019915	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:13:35.690382	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
	01:13:39.695453	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
	01:13:44.887023	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b

```

> Frame 32: 1513 bytes on wire (12104 bits), 1513 bytes captured (12104 bits) on interface \Device\NPF_{D6BBE860-9886-4A6C-BDD5-8E2837C66FB0}, id 0
> IEEE 802.3 Ethernet
> Logical-Link Control
> ISO 10589 ISIS InTRA Domain Routeing Information Exchange Protocol
> ISIS HELLO

```

Dispositivo inestable ISIS B

Esto concluye que hay un problema con el transporte y debe revisar por qué se pierden los paquetes.

Adyacencia IS-IS inestable (inestabilidades aleatorias)

IS-IS es inestable entre DeviceA y DeviceB. El protocolo encuentra flaps aleatorios.

<#root>

DeviceA#

show logging

```

Jul 21 10:03:38.633: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold
Jul 21 10:05:10.272: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Up, new ad
Jul 21 10:33:41.528: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold
Jul 21 10:35:07.979: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Up, new ad
Jul 21 11:03:42.442: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold
Jul 21 11:05:08.469: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Up, new ad

```

<#root>

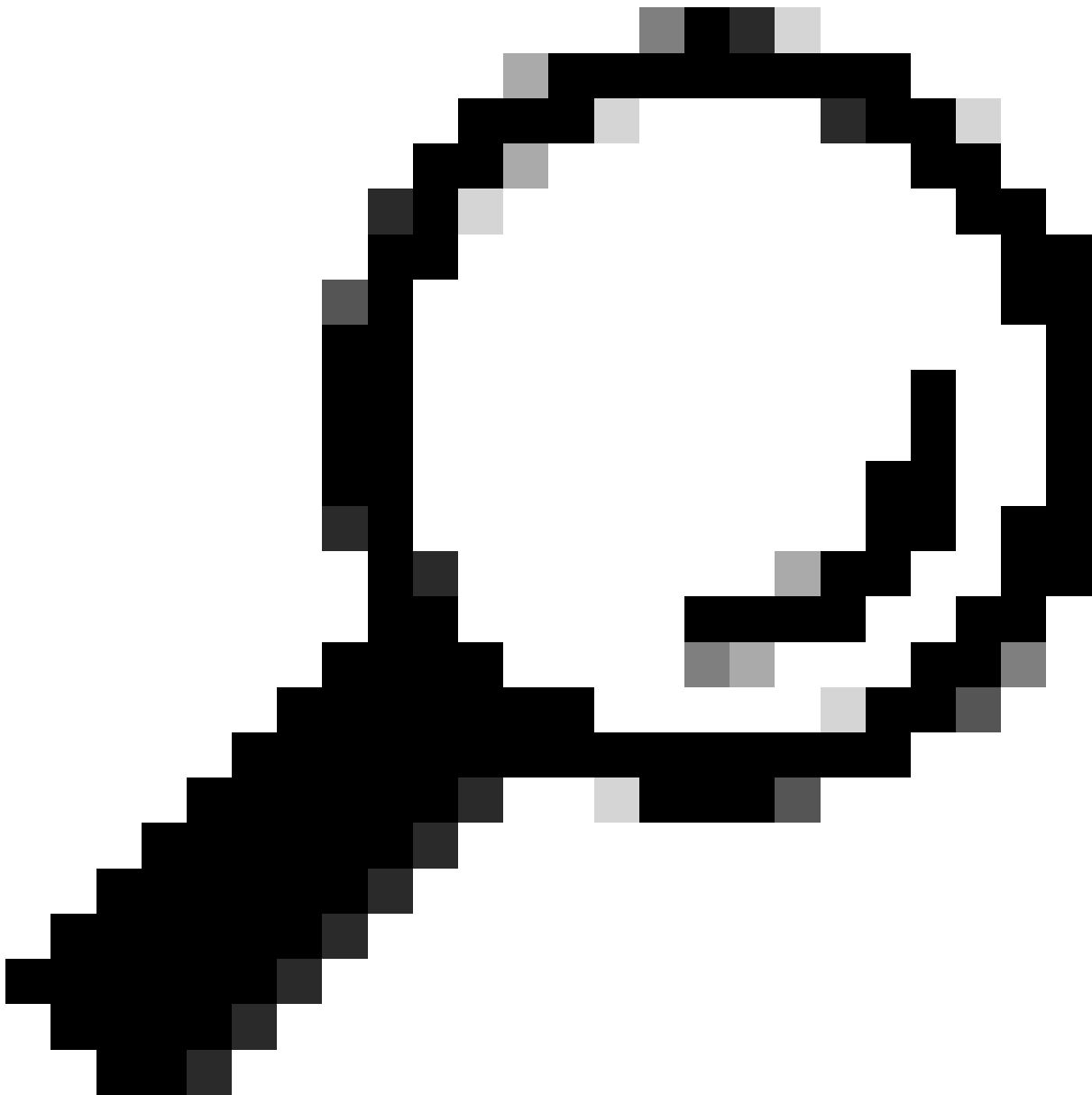
DeviceB#

show logging

```
Jul 21 10:03:44.535: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold tim
Jul 21 10:05:13.281: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Up, new adjace
Jul 21 10:33:38.408: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold tim
Jul 21 10:35:10.989: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Up, new adjace
Jul 21 11:03:39.291: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold tim
Jul 21 11:05:11.479: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Up, new adjace
```

Cuando se produzca el problema, asegúrese de continuar con estas acciones:

1. Valide que la configuración coincida con el par.
2. Asegúrese de que la interfaz física esté en buenas condiciones para transmitir (sin errores o problemas de niveles de luz).
3. Verifique la conectividad entre pares (prueba de ping con el tamaño de MTU y el conjunto de bits df).



Consejo: No es fácil resolver este tipo de problemas debido a la condición de los flaps aleatorios. Para hacer frente a esta situación, considere la posibilidad de utilizar secuencias de comandos para ejecutar los comandos necesarios y continuar con la solución de problemas.

4. Proceda a configurar una captura de monitor con una lista de acceso para ser más específico en la resolución de problemas.

5. Inhabilite la consola de registro y habilite `eldebug isis adj-packets`

.

`<#root>`

`DeviceA(config)#`

`no logging console`

```
DeviceA(config)#exit
DeviceA#

debug isis adj-packets TenGigabitEthernet0/0/4
```

6. Habilite la captura de paquetes en el equipo y actívelo.

<#root>

```
DeviceA#

show monitor capture cap parameter

    monitor capture cap interface TenGigabitEthernet0/0/4 BOTH
    monitor capture cap control-plane IN
    monitor capture cap

access-list TAC > match only the packets allowed on the ACL

    monitor capture cap buffer size 100

circular > when the capture reaches the size of 100 MB this overwrite the previous information.

    monitor capture cap limit pps 1000

DeviceA#

show access-lists TAC

Extended MAC access list TAC
    permit

host a84f.b1c3.9484 host 0900.2b00.0005 < Local MAC address towards the IS-IS Hello >

    permit

host 6c31.0edb.3b5f host 0900.2b00.0005 < Remote MAC address towards the IS-IS Hello >


DeviceA#monitor capture cap start
```

7. Configure Embedded Event Manager (EEM) en el dispositivo de Cisco. Una vez que el problema acciona el patrón de syslog, esto genera registros que se almacenan en la memoria flash como un.txt archivo. Proceda a cargarlos a un servidor TFTP para obtener más información.

<#root>

```
DeviceA#

show running-config | sec event

event manager applet ISIS_Flap authorization bypass
```

```
event syslog pattern "%CLNS-5-ADJCHANGE:.*hold time expired"
```

```
action 1.0 syslog msg "ISIS down Please wait - capturing the traffic"
action 1.1 cli command "enable"
action 1.2 cli command "show clns interface ten0/0/4 | append bootflash:ISIS_DeviceA.txt"
action 1.3 cli command "show clns traffic interface tenGigabitEthernet 0/0/4 |
```

```
append bootflash:ISIS_DeviceA.txt"
```

```
action 2.0 cli command "show logging | append bootflash:debug_DeviceA.txt"
action 2.1 cli command "undebug all"
action 2.2 cli command "monitor capture cap stop"
action 3.0 cli command "end"
```

For switches to append the logs it is necessary to use the

append flash:

, as example:

```
event manager applet ISIS_Flap authorization bypass
event syslog pattern "%CLNS-5-ADJCHANGE:.*hold time expired"
action 1.0 syslog msg "ISIS down Please wait - capturing the traffic"
action 1.1 cli command "enable"
action 1.2 cli command "show clns interface ten0/0/4 | append
flash:ISIS_DeviceB.txt"
```

```
action 3.0 cli command "end"
```

8. Una vez que se desencadene el problema, proceda a exportar la captura en la memoria flash de inicialización/flash y asegúrese de que los `.txt` archivos se almacenan correctamente en la misma ubicación.

<#root>

DeviceA#

```
monitor capture cap export bootflash:ISIS_DeviceA.pcap
```

Exported Successfully

DeviceA#

dir bootflash:*.txt

Directory of bootflash:/*.txt

Directory of bootflash:/

19	-rw-	6048	Jul 22 2023 13:33:40 +00:00
----	------	------	-----------------------------

ISIS_DeviceA.txt

20	-rw-	103153	Jul 22 2023 13:33:40 +00:00
----	------	--------	-----------------------------

debug_DeviceA.txt

26975526912 bytes total (20527607808 bytes free)

DeviceB#

monitor capture cap export location flash:ISIS_DeviceB.pcap

Exported Successfully

DeviceB#

dir bootflash:*.txt

Directory of bootflash:/*.txt

Directory of bootflash:/

356939	-rw-	660	Jul 22 2023 13:33:42 +00:00
--------	------	-----	-----------------------------

ISIS_DeviceB.txt

356943	-rw-	103283	Jul 22 2023 13:33:42 +00:00
--------	------	--------	-----------------------------

debug_DeviceB.txt

9. Cargue los archivos en un servidor TFTP para comparar los registros entre los dispositivos.

<#root>

DeviceA#

copy bootflash:ISIS_DeviceA.txt tftp:

Address or name of remote host []?

< TFTP IP address >

Destination filename [

ISIS_DeviceA.txt

]?

!!
18144 bytes copied in 0.095 secs (190989 bytes/sec)

10. Compare las capturas y los registros para validar si los paquetes se envían y reciben desde ambos routers.

Análisis de los registros IS-IS:

- Ambas interfaces IS-IS se configuran con el mismo tipo de red L1-L2.
- El estado de las interfaces (si el estado es INACTIVO) muestra que ambas interfaces no reciben el paquete de saludo.
- IS-IS: Los saludos PTP tienen una discordancia en los paquetes enviados y recibidos. Mientras que el dispositivo A envía 205 paquetes y recibe 199 del par, el dispositivo B tiene 202 de 202. Esto indica que el transporte no es confiable.

<#root>

DeviceA

TenGigabitEthernet0/0/4 is up, line protocol is up
Attached to: isis
Checksums enabled, MTU 1497, Encapsulation SAP
ERPDUs enabled, min. interval 10 msec.
CLNS fast switching disabled
CLNS SSE switching disabled
DEC compatibility mode OFF for this interface
Next ESH/ISH in 30 seconds
Routing Protocol: IS-IS

Circuit Type: level-1-2

Interface number 0x0, local circuit ID 0x5
Neighbor Extended Local Circuit ID: 0x0
Level-1 Metric: 10, Priority: 64, Circuit ID: DeviceA.05
Level-1 IPv6 Metric: 10
Number of active level-1 adjacencies: 0
Level-2 Metric: 10, Priority: 64, Circuit ID: DeviceA.05
Level-2 IPv6 Metric: 10
Number of active level-2 adjacencies: 0
Next IS-IS Hello in 574 milliseconds

if state DOWN

CLNS: Time since last clear: 00:29:37
CLNS & ISIS Output: 33, Input: 241
Dropped Protocol not enabled on interface: 0
CLNS Local: 0, Forward: 0

Interface TenGigabitEthernet0/0/4:
IS-IS: Time since last clear: 00:29:37
IS-IS: Level-1 Hellos (sent/rcvd): 0/0
IS-IS: Level-2 Hellos (sent/rcvd): 0/0

IS-IS: PTP Hellos (sent/rcvd): 205/199
IS-IS: Level-1 LSPs flooded (sent/rcvd): 2/2
IS-IS: Level-2 LSPs flooded (sent/rcvd): 2/2

IS-IS: Level-1 CSNPs (sent/rcvd): 0/0
IS-IS: Level-2 CSNPs (sent/rcvd): 0/0
IS-IS: Level-1 PSNPs (sent/rcvd): 2/2
IS-IS: Level-2 PSNPs (sent/rcvd): 2/2
IS-IS: Level-1 DR Elections: 0
IS-IS: Level-2 DR Elections: 0

DeviceB

TwentyFiveGigE1/0/9 is up, line protocol is up
Attached to: isis
Checksums enabled, MTU 1497, Encapsulation SAP
ERPDUs enabled, min. interval 10 msec.
CLNS fast switching disabled
CLNS SSE switching disabled
DEC compatibility mode OFF for this interface
Next ESH/ISH in 20 seconds
Routing Protocol: IS-IS

Circuit Type: level-1-2

Interface number 0x0, local circuit ID 0xB
Neighbor Extended Local Circuit ID: 0x0
P2P retransmit queue size: 0
Level-1 Metric: 10, Priority: 64, Circuit ID: DeviceB.0B
Level-1 IPv6 Metric: 10
Number of active level-1 adjacencies: 0
Level-2 Metric: 10, Priority: 64, Circuit ID: DeviceB.0B
Level-2 IPv6 Metric: 10
Number of active level-2 adjacencies: 0
Next IS-IS Hello in 7 seconds

if state DOWN

CLNS: Time since last clear: 00:29:34
CLNS queue depth: 0/100, drops: 0, highest: 1
CLNS & ISIS Output: 34, Input: 243
Dropped Protocol not enabled on interface: 0
CLNS Local: 0, Forward: 0

```
Interface TwentyFiveGigE1/0/9:
IS-IS: Time since last clear: 00:29:34
IS-IS: Level-1 Hellos (sent/rcvd): 0/0
IS-IS: Level-2 Hellos (sent/rcvd): 0/0

IS-IS: PTP Hellos      (sent/rcvd): 202/202
IS-IS: Level-1 LSPs flooded (sent/rcvd): 2/2
IS-IS: Level-2 LSPs flooded (sent/rcvd): 2/2

IS-IS: Level-1 CSNPs (sent/rcvd): 0/0
IS-IS: Level-2 CSNPs (sent/rcvd): 0/0
IS-IS: Level-1 PSNPs (sent/rcvd): 2/2
IS-IS: Level-2 PSNPs (sent/rcvd): 2/2
IS-IS: Level-1 DR Elections: 0
IS-IS: Level-2 DR Elections: 0
```

El siguiente paso es comparar las depuraciones y capturas.

<#root>

DeviceA

```
Jul 22 19:17:24.929: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:24.929: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496
Jul 22 19:17:31.685: ISIS-Adj: Rec serial IIH from 6c31.0edb.3b5f (TenGigabitEthernet0/0/4)

Jul 22 19:17:31.685: ISIS-Adj: cir type L1L2, cir id 0B, length 1496
Jul 22 19:17:31.685: ISIS-Adj: rcvd state UP, old state UP, new state UP, nbr usable TRUE
Jul 22 19:17:31.685: ISIS-Adj: RCV:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 22 19:17:31.685: ISIS-Adj: Nghbr Ckt ID changed: FALSE
Jul 22 19:17:31.685: ISIS-Adj: received Neighbor System-ID (must be our) 0000.0000.000A
Jul 22 19:17:31.685: ISIS-Adj: received Neighbor ext.circuit ID (must be our) 0x5
Jul 22 19:17:31.685: ISIS-Adj: newstate:0, state_changed:0, going_up:0, going_down:0
Jul 22 19:17:31.685: ISIS-Adj: Action = ACCEPT
Jul 22 19:17:31.685: ISIS-Adj: ACTION_ACCEPT:

Jul 22 19:17:33.626: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:33.627: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496
Jul 22 19:17:42.671: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:42.672: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496

Jul 22 19:17:52.008: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:52.008: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496
Jul 22 19:18:01.475: ISIS-Adj: SND:3way Adj. Local Ckt ID:0x5 Nghbr Ckt ID:0xB Length:15
Jul 22 19:18:01.475: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 1496

Jul 22 19:18:01.685: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold
Jul 22 19:18:01.685: ISIS-Adj: L1 adj count 0
Jul 22 19:18:01.685: ISIS-Adj: L2 adj count 0
```

DeviceB

```
Jul 22 19:17:25.693: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15

Jul 22 19:17:25.693: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496
```

Jul 22 19:17:27.882: ISIS-Adj: Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)

Jul 22 19:17:27.882: ISIS-Adj: cir type L1L2, cir id 05, length 1496
Jul 22 19:17:27.882: ISIS-Adj: rcvd state UP, old state UP, new state UP, nbr usable TRUE
Jul 22 19:17:27.882: ISIS-Adj: RCV:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:27.882: ISIS-Adj: Nghbr Ckt ID changed: FALSE
Jul 22 19:17:27.882: ISIS-Adj: received Neighbor System-ID (must be our) 0000.0000.000B
Jul 22 19:17:27.882: ISIS-Adj: received Neighbor ext.circuit ID (must be our) 0xB
Jul 22 19:17:27.882: ISIS-Adj: newstate:0, state_changed:0, going_up:0, going_down:0
Jul 22 19:17:27.882: ISIS-Adj: Action = ACCEPT
Jul 22 19:17:27.882: ISIS-Adj: ACTION_ACCEPT:

Jul 22 19:17:34.637: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15

Jul 22 19:17:34.637: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496

Jul 22 19:17:36.579: ISIS-Adj: Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)

Jul 22 19:17:36.579: ISIS-Adj: cir type L1L2, cir id 05, length 1496
Jul 22 19:17:36.579: ISIS-Adj: rcvd state UP, old state UP, new state UP, nbr usable TRUE
Jul 22 19:17:36.579: ISIS-Adj: RCV:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:36.579: ISIS-Adj: Nghbr Ckt ID changed: FALSE
Jul 22 19:17:36.579: ISIS-Adj: received Neighbor System-ID (must be our) 0000.0000.000B
Jul 22 19:17:36.579: ISIS-Adj: received Neighbor ext.circuit ID (must be our) 0xB
Jul 22 19:17:36.579: ISIS-Adj: newstate:0, state_changed:0, going_up:0, going_down:0
Jul 22 19:17:36.579: ISIS-Adj: Action = ACCEPT
Jul 22 19:17:36.579: ISIS-Adj: ACTION_ACCEPT:

Jul 22 19:17:43.270: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15

Jul 22 19:17:43.271: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496

Jul 22 19:17:51.658: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 22 19:17:51.658: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496
Jul 22 19:18:00.248: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 22 19:18:00.248: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496

Jul 22 19:18:06.579: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold time

Jul 22 19:18:06.579: ISIS-Adj: L1 adj count 0
Jul 22 19:18:06.579: ISIS-Adj: L2 adj count 0

Análisis de los registros de depuración IS-IS:

- El dispositivo A envía un paquete de saludo (22 jul 19:17:24), el dispositivo B responde a este paquete (22 jul 19:17:25), el dispositivo A recibe esta respuesta (22 jul 19:17:31).

DispositivoA


```
Jul 22 19:17:24.929: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:24.929: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 149
Jul 22 19:17:31.685: ISIS-Adj: Rec serial IIH from 6c31.0edb.3b5f (TenGigabitEthernet0/0/4)
```

DispositivoB

```
Jul 22 19:17:25.693: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:25.693: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496
Jul 22 19:17:27.882: ISIS-Adj: Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)
```

- El dispositivo A envía otro paquete de saludo (22 de julio a las 19:17:33), el dispositivo B envía su paquete de saludo (22 de julio a las 19:17:34) y dos segundos después recibe el paquete de su par.

DispositivoA

```
Jul 22 19:17:33.626: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:33.627: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 149
```

DispositivoB

```
Jul 22 19:17:34.637: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:34.637: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496
Jul 22 19:17:36.579: ISIS-Adj: Rec serial IIH from a84f.b1c3.9484 (TwentyFiveGigE1/0/9)
```

- Durante el período en que el dispositivo A no recibe el paquete enviado por el dispositivo B, el protocolo se declara inactivo después de 30 segundos.

DispositivoA

```
Jul 22 19:17:42.671: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0xB Length:15
Jul 22 19:17:42.672: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 149
Jul 22 19:18:01.475: ISIS-Adj: Sending serial IIH on TenGigabitEthernet0/0/4, 3way state:UP, length 149
Jul 22 19:18:01.685: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceB (TenGigabitEthernet0/0/4) Down, hold
```

- El dispositivo B no recibe ningún paquete de su par. Después del período de tiempo de espera predeterminado, este protocolo se declara inactivo.

DispositivoB

Jul 22 19:17:43.270: ISIS-Adj: SND:3way Adj. Local Ckt ID:0xB Nghbr Ckt ID:0x5 Length:15
Jul 22 19:17:43.271: ISIS-Adj: Sending serial IIH on TwentyFiveGigE1/0/9, 3way state:UP, length 1496

<snip>

Jul 22 19:18:06.579: %CLNS-5-ADJCHANGE: ISIS: Adjacency to DeviceA (TwentyFiveGigE1/0/9) Down, hold tim

Captura el análisis:

El dispositivo A recibe paquetes del dispositivo B, pero el último paquete que este router recibe del par se encuentra en el minuto 13:17.31. Luego, el dispositivo A envía paquetes de saludo sin ninguna respuesta del par.

eth.dst == 09:00:2b:00:00:05				
Nr	Time	Source	Destination	seq
2023-07-22	13:15:35.638959	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:15:43.516971	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:15:44.531970	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:15:51.320982	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:15:52.786946	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:15:59.511966	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:02.646954	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:09.329969	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:10.505970	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:17.169989	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:19.943936	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:25.480962	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:28.851945	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:34.616957	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:38.643963	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:42.579956	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:47.501972	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:50.839952	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:16:55.382975	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:16:59.049985	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:17:04.634961	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:17:07.215976	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:17:14.446967	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:17:15.226978	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:17:22.740958	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:17:24.928937	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:17:31.684962	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	13:17:33.626966	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:17:42.671962	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:17:52.007995	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	13:18:01.474966	Cisco_c3:94:84	DEC-MAP-(or-OSI?)...	P2P HELLO, System-ID: 0000.0000.000a
> Frame 679: 1513 bytes on wire (12104 bits), 1513 bytes captured (12104 bits)				
> IEEE 802.3 Ethernet				
> Logical-Link Control				
> ISO 10589 ISIS InTRA Domain Routeing Information Exchange Protocol				
> ISIS HELLO				

La captura del dispositivo B muestra una condición similar, el switch recibe el último paquete de saludo de su par, sin embargo, el dispositivo B comienza a enviar sus paquetes de saludo sin respuesta.

eth.dst == 09:00:2b:00:00:05				
Nr	Time	Source	Destination	seq
2023-07-22	19:12:55.830021	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:12:57.006588	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:03.670751	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:13:06.443750	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:11.981159	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:13:15.351570	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:21.116502	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:13:25.143430	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:29.080123	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:13:34.001185	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:37.340177	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:13:41.882512	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:45.549749	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:13:51.134064	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:13:53.715223	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:14:00.945408	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:14:01.725783	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:14:09.240033	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:14:11.428283	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:14:18.183708	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:14:20.125427	Cisco_c3:94:84	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000a
2023-07-22	19:14:26.817279	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:14:35.204661	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:14:43.794273	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
2023-07-22	19:14:50.126106	Cisco_db:3b:5f	DEC-MAP-(or-OSI?)--	P2P HELLO, System-ID: 0000.0000.000b
> Frame 1971: 1513 bytes on wire (12104 bits), 1513 bytes captured (12104 bits) on interface \Device\NPF_{D6BBE860-9886-4A6C-BDD5-8E2837C66FB0}, id 0 > IEEE 802.3 Ethernet > Destination: DEC-MAP-(or-OSI?)-Intermediate-System-Hello? (09:00:2b:00:00:05) > Source: Cisco_c3:94:84 (a8:4f:b1:c3:94:84) Length: 1499 > Logical-Link Control > ISO 10589 ISIS InTRA Domain Routeing Information Exchange Protocol > ISIS HELLO				

En las capturas exportadas, los paquetes de saludo no se entregan entre pares. Este problema parece estar relacionado con el transporte.

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