Preface

The preface provides an overview of the *Cisco Secure Services Client Administrator Guide, Release 5.0*, references related publications, and explains how to obtain other documentation and technical assistance.

The following topics are covered in this section:

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Audience and Scope

This publication is for system and IT administrators responsible for configuring and deploying a derived, end-user version of Cisco Secure Services Clients (SSCs) in multiple end-user machines used by your various enterprise departments/organizations. By using the information supplied in this document, you will be able to fully define and customize the following for the end-user machines that you support:

- Policy—Defines the capabilities and user experience of the deployed SSC.
- Networks—Defines the configuration of all enterprise network connections that you control.

Organization

This guide contains the following sections:

Chapter 1, "Enterprise Deployment" provides instructions for deploying a preconfigured end-user SSC.

Chapter 2, "Deployment Example Using the SSC Management Utility GUI," provides a deployment example that illustrates how to use the Cisco SSC Management Utility to create an enterprise-specific distribution package.

Chapter 3, "Troubleshooting," describes the Cisco SSC Release 5.0 log file, the log message formats, the log packager utility, and the steps to take when you discover a problem with the SSC client.

Appendix A, "Postprocessing Verification Errors," contains a listing of error types and error messages used with the postprocessing utility.

Appendix B, "Cisco Secure Client Services Release 5.0 Log Messages," lists the log messages produced by the SSC Release 5.0 client.

Conventions

This publication uses the following conventions to convey instructions and information:

- For utility commands
  - Commands are in **boldface** type.
  - Variables are in *italic* type.
- For schema objects.
  - Element and attribute names when used in the text are in *italic* type.
- Notes use the following conventions and symbols:

Note Means *reader take note*. Notes contain addition information for the subject at hand or references to materials not contained in this manual.

Tip Tips contain helpful suggestions.

Related Publications

For more information about Cisco Secure Services Client, refer to these publications:

- *Cisco Secure Services Client Release Notes*—Describes new features and the open and resolved caveats in each SSC release.

You can find these Cisco SSC technical documents at this URL:

http://www.cisco.com/en/US/products/ps7034/tsd_products_support_series_home.html

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

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