



## Statistics and KPI Reference

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### cnAAA Statistics

#### **action\_duration\_seconds**

Duration for the <type> action to complete from policy engine.

Sample Query: `action_duration_seconds{node_type="unknown",type="update-subscriber-service"}`

- **Label: node\_type**

Description:: Node Type mentioned in Kubernetes configuration

Example: unknown

- **Label: type**

Description:: Type of action

Example: create-subscriber, delete-subscriber etc.

#### **action\_total**

Count of actions of <type> as defined in the label from policy engine.

Sample Query: `action_total{node_type="unknown",type="add-subscriber-service",status="success"}`

- **Label: node**

Description:: Node type

Example: unknown

- **Label: type**

Description:: Action type

Example: add-subscriber-service, update-subscriber-service, delete-subscriber-service, etc.

- **Label: status**

Description:: Status of the action

Example: success, error

### **dispatch\_error\_seconds\_total**

Total processing duration for error scenario of dispatched <message\_type> response from radius endpoint to the engine.

Sample Query: `dispatch_error_seconds_total{message_type="AsyncCoARequest",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Type of CoA Message

Example: AsyncCoARequest, BundledCoARequest, ProxyAccountingRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message (associated with this radius session id) was sent to CPC

### **dispatch\_error\_total**

Total error count of dispatched <message\_type> response from radius endpoint to the engine.

Sample Query: `dispatch_error_total{message_type="BundledCoARequest",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Type of CoA Message

Example: AsyncCoARequest, BundledCoARequest, ProxyAccountingRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message (associated with this radius session id) was sent to CPC

### **dispatch\_message\_seconds\_total**

Sample Query:

`dispatch_message_seconds_total{message_type="AsyncCoARequest",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Type of CoA Message

Example: AsyncCoARequest, BundledCoARequest, ProxyAccountingRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message (associated with this radius session id) was sent to CPC

**dispatch\_message\_total**

Total count of dispatched <message\_type> response from radius endpoint to the engine.

Sample Query: `dispatch_message_total{message_type="AsyncCoARequest",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Type of CoA Message

Example: AsyncCoARequest, BundledCoARequest, ProxyAccountingRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message (associated with this radius session id) was sent to CPC

**etcd\_registry\_lookup\_total**

Calculates the total number of etcd registry lookups.

Sample Query: `etcd_registry_lookup_total{node_type="unknown"}`

- **Label: node**

Description:: Node type

Example: unknown

**grpc\_message\_send\_total**

Total no. of messages sent to engine, from radius EP, via gRPC.

Sample Query: `grpc_message_send_total{message_type="AccountingRequest",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Type of Message

Example: AccountingRequest, AccessRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message was sent to CPC

**inbound\_request\_total**

Total count of inbound messages <message\_type>, received at radius EP from client.

Sample Query: `inbound_request_total{message_type="AccountingRequest",client_ip="<IP address>"}`

- **Label: message\_type**

Description:: Type of Message

Example: AccountingRequest, AccessRequest

- **Label: client\_ip**

Description:: BNG IP Address from which radius message was sent to CPC

**input\_queue\_result\_total**

Total count of input messages, received at engine queue.

Sample Query: `input_queue_result_total{node_type="unknown"}`

- **Label: node\_type**

Description:: Node Type

Example: unknown

**message\_total**

Total number of successful or failed execution of various actions in Policy engine.

Sample Query:

`message_total{node_type="unknown",type="radius-access-request-message",status="success"}`

- **Label: node\_type**

Description:: Node Type

Example: unknown

- **Label: type**

Description:: Indicates message type

Example: radius-access-request-message, radius-accounting-message, remove-session-imp, etc

- **Label: status**

Description:: indicates operation completion status

Example: success, error

**outbound\_request\_total**

Total count of outbound messages <message\_type>, sent from radius EP to client.

Sample Query: `outbound_request_total{message_type="CoARequest",client_ip="<IP address>",ocs_server="NA"}`

- **Label: message\_type**

Description:: type of message that request that is been handled.

Example: CoARequest, ProxyAccounting

- **Label: client\_ip**

Description:: IP Address to which radius message was sent from radius EP.

- **Label: ocs\_server**

Description:: OCS server detail

**policy\_engine\_message\_seconds\_total**

Total round trip response time in seconds, for processing accounting/access request from engine via gRPC.

Sample Query:

```
policy_engine_message_seconds_total{message_type="AccountingRequest",replyto_address="<IP address>"}
```

- **Label: message\_type**

Description:: Indicates type of message

Example: AccountingRequest, AccessRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message was sent to CPC

### **policy\_engine\_message\_total**

Total number of responses received, for processing accounting/access request from engine via gRPC.

Sample Query: `policy_engine_message_total{message_type="AccessRequest",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Indicates type of message

Example: AccountingRequest, AccessRequest

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message was sent to CPC

### **process\_message\_seconds\_total**

Total time taken for processing messages <message\_type>.

Sample Query:

```
process_message_seconds_total{message_type="AccountingResponse",replyto_address="<IP address>"}
```

- **Label: message\_type**

Description:: Type of the message

Example: AccessReject, AccessAccept and AccountingResponse

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message (associated with this radius session id) was sent to CPC

### **process\_message\_total**

Total count of messages <message\_type> processed.

Sample Query: `process_message_total{message_type="AccessReject",replyto_address="<IP address>"}`

- **Label: message\_type**

Description:: Type of the message

Example: AccessReject, AccessAccept and AccountingResponse

- **Label: replyto\_address**

Description:: BNG IP Address from which radius message (associated with this radius session id) was sent to CPC

### **radius\_accounting\_request\_total**

Total count of accounting requests <accounting\_type> against status <status\_type>

Sample

```
Query:radius_accounting_request_total{accounting_type="ServiceAccounting",status_type="Interim-Update",
clientIp="<IP address>",endPointIp="<IP address>",result="SUCCESS" }
```

- **Label: accounting\_type**

Description:: Indicates that the message pertains to service-level or session accounting activities.

Example: SessionAccounting , ServiceAccounting

- **Label: status\_type**

Description:: Specifies that the request is part of Start, interim update or stop.

Example: start, Interim-Update or stop

- **Label: clientIp**

Description:: BNG IP Address from which radius message was sent to CPC.

- **Label: endPointIp**

Description:: Radius Pod Endpoint IP address (can change upon restart).

- **Label: result**

Description:: Indicates that the status of request.

Example: SUCCESS, DROP, etc

### **radius\_accounting\_response\_seconds\_total**

Total processing time taken for accounting response <accounting\_type> against status <status\_type>

Sample Query:

```
radius_accounting_response_seconds_total{accountingType="ServiceAccounting",statusType="Interim-Update",
clientIp="<IP address>",endPointIp="<IP address>" }
```

- **Label: accounting\_type**

Description:: Indicates that the message pertains to service-level or session accounting activities.

Example: SessionAccounting , ServiceAccounting

- **Label: status\_type**

Description:: Specifies that the response is part of Start, interim update or stop.

Example: start, Interim-Update or stop

- **Label: clientIp**

Description:: BNG IP Address from which radius message was sent to CPC.

- **Label: endPointIp**

Description:: Radius Pod Endpoint IP address (can change upon restart).

### **radius\_accounting\_response\_total**

Total count of accounting response <accounting\_type> against status <status\_type>

Sample Query:

```
radius_accounting_response_total{accountingType="SessionAccounting",statusType="Stop",
clientIp="<IP address>",endPointIp="<IP address>"}
```

- **Label: accounting\_type**

Description:: Indicates that the message pertains to service-level or session accounting activities.

Example: SessionAccounting , ServiceAccounting

- **Label: status\_type**

Description:: Specifies that the response is part of Start, interim update or stop.

Example: start, Interim-Update or stop

- **Label: clientIp**

Description:: BNG IP Address from which radius message was sent to CPC.

- **Label: endPointIp**

Description:: Radius Pod Endpoint IP address (can change upon restart).

### **radius\_discard\_requests\_total**

Number of request messages <message\_type> with late response comes from engine, via gRPC.

Sample Query: radius\_discard\_requests\_total{message\_type="AccessRequest",nas\_ip\_address="<IP address>",

```
client_ip_address="<IP address>",endpoint_ip_address="<IP address>"}
```

- **Label: message\_type**

Description:: Type of message

Example: AccessRequest, AccountingRequest

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

- **Label: endpoint\_ip\_address**

Description:: Radius Pod Endpoint IP address (can change upon restart)

**radius\_engine\_total**

Number of messages dropped or skipped during overload condition.

Sample Query:

```
radius_engine_total{node_type="unknown",message_type="Session-Accounting-Stop_REQ-DROP_Engine-Overload"}
```

- **Label: endpoint\_ip\_address**

Description:: Type of overload action

Example: Session-Accounting-Stop\_REQ-DROP\_Engine-Overload,  
Service-Accounting-Start\_REQ\_in-queue-drop, etc

**radius\_late\_responses\_total**

Total number of late Responses received in engine, via gRPC.

Sample Query: radius\_late\_responses\_total{message\_type="AccessRequest",nas\_ip\_address="<IP address>",

```
client_ip_address="<IP address>",endpoint_ip_address="<IP address>"}
```

- **Label: endpoint\_ip\_address**

Description:: Message's type

Example: AccountingRequest/ AccessRequest

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

- **Label: endpoint\_ip\_address**

Description:: Radius Endpoint IP address from which Radius Proxy request messages were initiated.

**radius\_proxy\_accounting\_request\_total**

Total count of service accounting requests, forwarded to AAA server.

Sample Query:

```
radius_proxy_accounting_request_total{accounting_type="ServiceAccounting",status_type="Interim-Update",
```

```
AAAServer="<AAA Server>",endpoint_ip="<IP address>"}
```

- **Label: accounting\_type**

Description:: Type of accounting request

Example: ServiceAccounting

- **Label: status\_type**

Description:: Specifies that the response is part of Start, interim update or stop.

Example: start, Interim-Update or stop

- **Label: AAAServer**

Description:: The AAA server name configured in Policy Builder, and OPs center.

- **Label: endpoint\_ip**

Description:: Radius Endpoint IP address from which Radius Proxy request messages were initiated.

### **radius\_proxy\_accounting\_response\_second\_total**

Time taken for service accounting response, from AAA server.

Sample Query:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Start",
AAAServer="<AAAServer>",result="DROP",server_ip="NA",endpoint_ip="<IP address>",retries="0",}
```

- **Label: accounting\_type**

Description:: Type of accounting request

Example: ServiceAccounting

- **Label: status\_type**

Description:: Specifies that the response is part of Start, interim update or stop.

Example: start, Interim-Update or stop

- **Label: AAAServer**

Description:: The AAA server name configured in Policy Builder and OPs Center

- **Label: result**

Description:: Radius Proxy message response handling at Proxy Server/AAA end.

Example: Success /Timeout/ ERROR

- **Label: server\_ip**

Description:: AAA Server IP

- **Label: endpoint\_ip**

Description:: Radius Endpoint IP address.

- **Label: retries**

Description:: The Number of retries on which Radius Proxy message was attempted towards AAA server.

Example: 2

### **radius\_proxy\_accounting\_response\_total**

Total count of service accounting response, from AAA server.

Sample Query:

```
radius_proxy_accounting_response_total{accounting_type="ServiceAccounting",status_type="Start",
AAAServer="<AAAServer>",result="Timeout",server_ip="NA",endpoint_ip="<IP address>",retries="NA"}
```

- **Label: accounting\_type**

Description:: Type of Accounting message

Example: ServiceAccounting

- **Label: status\_type**

Description:: Radius Accounting status type

Example: Start Interim-Update, Stop

- **Label: AAAServer**

Description:: The AAA server name configured in Policy Builder and OPs Centre

- **Label: result**

Description:: State of the proxy response

Example: Success, Timeout, ERROR

- Label: server\_ip

Description:: AAA Server IP

- **Label: endpoint\_ip**

Description:: Radius Endpoint IP address

- **Label: retries**

Description:: The Number of retries on which Radius Proxy messages were attempted by AAA server.

Example: 2

### **radius\_request\_timeout\_total**

Total number of request timeouts happened.

Sample Query: radius\_request\_timeout\_total{message\_type="CoaRequest",nas\_ip\_address="<IP address>",

client\_ip\_address="<IP address>",endpoint\_address="<IP address>"}

- **Label: endpoint\_ip\_address**

Description:: Radius Message type

Example: CoARequest/AccessRequest

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

- **Label: endpoint\_address**

Description:: Radius Endpoint IP address

### **radius\_requests\_total**

Total number of Radius messages <message\_type> received by Radius EP.

Sample Query: `radius_requests_total{message_type="AccessRequest",nas_ip_address="<IP address>",client_ip_address="<IP address>",endpoint_address="<IP address>",result="SUCCESS"}`

- **Label: endpoint\_ip\_address**

Description:: Radius Message type

Example: AccessRequest / CoARequest

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

- **Label: endpoint\_address**

Description:: Radius Endpoint IP address

- **Label: result**

Description:: SUCCESS, DROP, etc

Example: SUCCESS/DROP

### **radius\_responses\_seconds\_total**

Total time taken for Radius messages <message\_type> responses at Radius EP.

Sample Query: `radius_responses_seconds_total{message_type="AccessAccept",nas_ip_address="<IP address>",`

`client_ip_address="<IP address>",endpoint_address="<IP address>"}`

- **Label: endpoint\_ip\_address**

Description:: Radius Message type

Example: AccessAccept AccessReject CoAACKResponse, etc

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

- **Label: endpoint\_address**

Description:: Radius Endpoint IP address

### **radius\_responses\_total**

Total number of Radius messages <message\_type> responses at Radius EP.

Sample Query: `radius_responses_total{message_type="AccessAccept",nas_ip_address="<IP address>",`

`client_ip_address="<IP address>",endpoint_address="<IP address>"}`

- **Label: endpoint\_ip\_address**

Description:: Radius Message type

Example: AccessAccept , AccessReject , CoAACKResponse , etc

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

### **record\_conflict\_merges**

Description: Total count of record conflict merges.

Sample Query: `record_conflict_merge_total`

- **Label: endpoint\_address**

Description:: Radius Endpoint IP address

### **total\_radius\_auth\_messages\_overload\_rejected**

Total number of reject radius messages discarded due to overload protection.

Sample Query:

```
total_radius_auth_messages_overload_rejected{message_type="AccessReject",nas_ip_address="<IP address>",
```

```
client_ip_address="<IP address>",endpoint_address="<IP address>"}
```

- **Label: endpoint\_ip\_address**

Description:: Radius Message Type

Example: AccessReject

- **Label: nas\_ip\_address**

Description:: NAS IP Address

- **Label: client\_ip\_address**

Description:: BNG IP Address from which radius message was sent to CPC

- **Label: endpoint\_address**

Description:: Radius Endpoint IP address

### **total\_radius\_messages\_overload\_dropped**

Number of radius accounting messages "<<message\_type>>" dropped due to overload protection.

Sample Query: `total_radius_messages_overload_dropped{message_type="AccessAccept",`

```
status_type="Start",nas_ip_address="<IP address>",client_ip_address="<IP address>",endpoint_address="<IP address>"}
```

- **Label: endpoint\_ip\_address**  
Description:: Radius Message Type  
Example: SessionAccounting/ ServiceAccounting
- **Label: status\_type**  
Description:: Radius Acct\_status\_type  
Example: Start/ Interim-Update /Stop
- **Label: nas\_ip\_address**  
Description:: NAS IP Address
- **Label: client\_ip\_address**  
Description:: BNG IP Address from which radius message was sent to CPC
- **Label: endpoint\_address**  
Description:: Radius Pod Endpoint IP address (can change upon restart)

## System KPIs

### System Health Monitoring KPIs

The following table lists the KPIs and thresholds to track the overall performance of the cnAAA deployment, including information about the underlying hardware.

#### CPU Utilization

**Description:** CPU is a critical system resource. When the demand increases and CPU utilization exceeds 80% utilization, the efficiency of the CPU is reduced. When CPU utilization exceeds 80%, the application processing time will increase, message response will increase, and drops and timeouts will be seen.

**Statistics/Formula:** (avg without  
(cpu,mode)(irate(node\_cpu\_seconds\_total{component="node-exporter",mode!="idle"}[1m])))

**Warning Threshold:** > 60% utilization over 60 second period (assuming that idle is less than 40%)

**Major Threshold:** > 80% utilization over 60 second period (assuming idle is less than 20%)

#### CPU Steal

**Description:** If multiple VMs on the same hypervisor and same hardware have concurrent CPU demands, the hypervisor will “steal” CPU from one VM to satisfy another VM CPU needs. If the CPU Steal statistic is non-zero, there is not enough CPU allocated for the VMs.

**Statistics/Formula:** (avg without  
(cpu,mode)(irate(node\_cpu\_seconds\_total{component="node-exporter",mode="steal"}[1m])))

**Warning Threshold:** NA

**Major Threshold:** > 2% over 60 second period

**CPU I/O Wait**

**Description:** This monitors CPU I/O wait time. High CPU wait times may indicate CPUs waiting on disk access.

**Statistics/Formula:** (avg without (cpu,mode)(irate(node\_cpu\_seconds\_total{component="node-exporter",mode="wait"}[1m])))

**Warning Threshold:** > 30 for more than 5 min

**Major Threshold:** > 50 for more than 10 min

**Memory utilization**

**Description:** Memory is a system resource, which needs to be less than 80%. The swap threshold has been reduced, and swapping should occur when the system resources are exhausted and memory utilization hits 99%.

**Statistics/Formula:**  $100 - ((\text{node\_memory\_MemAvailable\_bytes} * 100) / \text{node\_memory\_MemTotal\_bytes})$

**Warning Threshold:** > 70% utilization over 60 second period

**Major Threshold:** > 80% utilization over 60 second period

**Disk Utilization**

**Description:** Disk storage is a critical system resource, and when file system utilization exceeds 90% utilization the system can become less efficient. When the file system utilization hits 100%, then application can stop functioning.

**Statistics/Formula:**

$100 - ((\text{node\_filesystem\_avail\_bytes}\{\text{mountpoint}="/",\text{fstype}!="\text{rootfs"}\} * 100) / \text{node\_filesystem\_size\_bytes}\{\text{mountpoint}="/",\text{fstype}!="\text{rootfs"}\})$

**Warning Threshold:** > 80% utilization

**Major Threshold:** > 90% utilization

**In Queue**

**Description:** These statistics monitors how long a message waits in the application queue, waiting to be serviced. The value should be 10ms all the time. higher values indicate the application is too slow, short of resources, or overwhelmed.

**Statistics/Formula:**  $\text{sum}(\text{irate}(\text{input\_queue\_duration\_seconds}[1\text{m}])) / \text{sum}(\text{irate}(\text{input\_queue\_total}[1\text{m}]))$

**Warning Threshold:** NA

**Major Threshold:** More than 10 ms over 60 seconds

**Active Session Count**

**Description:** Number of total sessions currently active.

**Statistics/Formula:**  $\text{avg}(\text{db\_records\_total}\{\text{session\_type}="total"\})$

**Warning Threshold:**

>80% of the lessor of the dimensioned or licensed capacity for more than 1 hour

or

= 0 for more than 5 minutes

**Major Threshold:**

>80% of the lesser of the dimensioned or licensed capacity for more than 10 minutes

or

= 0 for more than 10 minutes

## System Status KPIs

### **system\_mode**

**Description:** Indicates the current mode the system is running on.

**Statistics/Formula:** system\_mode

**Labels:**

- Label: 0

Label Description: The system is in shutdown mode.

- Label: 1

Label Description: The system is running.

- Label: 2

Label Description: The system is under maintenance.

- Label: -1

Label Description: The system mode is unknown.

### **system\_synch\_running**

**Description:** Specifies whether the system configuration synch process is running or not.

**Statistics/Formula:** system\_synch\_running

**Labels:**

- Label: 1

Label Description: The system configuration sync process is running.

- Label: 0

Label Description: The system configuration sync process is not running.

### **system\_running\_percent**

**Description:** Captures the percentage of the system currently in use.

**Statistics/Formula:** system\_running\_percent

## System Configuration KPIs

### **system\_configuration\_backup\_total**

**Description:** Captures the total number of system configuration backups that are executed.

**Statistics/Formula:** `irate(system_configuration_backup_total [1m])`

**Labels:**

- Label: `status`

Label Description: The status of the executed backups. For example, success or error.

### **configuration\_change\_total**

**Description:** Captures the total number of configuration changes that are executed.

**Statistics/Formula:** `sum(irate(configuration_change_total[1m]))`

## CPU Category

### **node\_cpu\_seconds\_total**

**Description:** Seconds the cpus spent in each mode

**Metric Type:**

**Data Type:**

**Sample Query:** `avg(irate(node_cpu_seconds_total{mode=~\"irq|softirq\"}[1m])) by (instance) * 100`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

- Label: `job`

Label Description: the name of job

Example: node\_exporter

- Label: `cpu`

Label Description: the cpu number

Example: cpu0, cpu1, etc

- Label: `mode`

Label Description: the cpu mode

Example: system, user, sotirq, irq, idle, iowait, etc

### CPU Utilization

Description: CPU is a critical system resource. When the demand increases and CPU utilization exceeds 80% utilization, the efficiency of the CPU is reduced. When CPU utilization exceeds 80%, the application processing time will increase, message response will increase, and drops and timeouts will be seen.

Metric Type:

Data Type:

Sample Query: `100 - cpu.<cpuid>.idle`

Warning Threshold:

- > 60% utilization over 60 second period (assuming that idle is less than 40%).

Major Threshold:

- > 80% utilization over 60 second period (assuming idle is less than 20%).

### CPU Steal

Description: If multiple VMs on the same hypervisor and same hardware have concurrent CPU demands, the hypervisor will “steal” CPU from one VM to satisfy another VM CPU needs. If the CPU Steal statistic is non-zero, there is not enough CPU allocated for the VMs.

Metric Type:

Data Type:

Sample Query: `cpu.<cpuid>.steal`

Major Threshold:

- > 2% over 60 second period.

### CPU I/O Wait

Description: This monitors CPU I/O wait time. High CPU wait times may indicate CPUs waiting on disk access.

Metric Type:

Data Type:

Sample Query: `cpu.<cpuid>.wait`

Warning Threshold:

- > 30 for more than 5 min.

Major Threshold:

- > 50 for more than 10 min.

# Disk Category

## **node\_disk\_bytes\_read**

**Description:** This metrics gives the total number of bytes read successfully.

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_disk_bytes_read[1m])) by (instance)`

**Labels:**

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc
- Label: `job`  
Label Description: the name of job  
Example: node\_exporter
- Label: `device`  
Label Description: the name of the disk device  
Example: vdb, vdd, sr0

## **node\_disk\_read\_time\_seconds\_total**

**Description:** This metrics gives the total number of seconds spent by all reads

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_disk_read_time_seconds_total[1m])) by (instance) / sum(irate(node_disk_reads_completed_total[1m])) by (instance)`

**Labels:**

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc
- Label: `job`  
Label Description: the name of job  
Example: node\_exporter
- Label: `device`  
Label Description: the name of the disk device  
Example: vdb, vdd, sr0

**node\_disk\_reads\_completed\_total**

**Description:** This metrics gives the total number of reads completed successfully.

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_disk_reads_completed_total[1m])) by (instance)`

Labels:

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc

Labels:

- Label: `job`  
Label Description: the name of job  
Example: node\_exporter
- Label: `device`  
Label Description: the name of the disk device  
Example: vdb, vdd, sr0

**node\_disk\_write\_time\_seconds\_total**

**Description:** This metrics gives the total number of seconds spent by all writes

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_disk_write_time_seconds_total[1m])) by (instance) / sum(irate(node_disk_writes_completed_total[1m])) by (instance)`

**Labels:**

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc

Labels:

- Label: `job`  
Label Description: the name of job  
Example: node\_exporter

Labels:

- Label: `device`  
Label Description: the name of the disk device

Example: vdb, vdd, sr0

### **node\_disk\_writes\_completed\_total**

**Description:** This metrics gives the total number of writes completed successfully.

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_disk_writes_completed[1m])) by (instance)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

Labels:

- Label: `job`

Label Description: the name of job

Example: node\_exporter

Labels:

- Label: `device`

Label Description: the name of the disk device

Example: vdb, vdd, sr0

### **node\_disk\_written\_bytes\_total**

**Description:** This metrics gives the total number of bytes written successfully.

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_disk_written_bytes_total[1m])) by (instance)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

Labels:

- Label: `job`

Label Description: the name of job

Example: node\_exporter

Labels:

- Label: `device`

Label Description: the name of the disk device

Example: `vdb`, `vdd`, `sr0`

### Disk Utilization

Description: Disk storage is a critical system resource, and when file system utilization exceeds 90% utilization the system can become less efficient. When the file system utilization hits 100%, then application can stop functioning.

Metric Type:

Data Type:

Sample Query: `df.<fs>.df_complex.free - df.<fs>.df_complex.used`

Warning Threshold:

- > 80% utilization.

Major Threshold:

- > 90% utilization

## File System Category

### `node_filesystem_free_bytes`

Description: This metrics gives the total number of bytes of the free disk space available on the instance

Metric Type:

Data Type:

Sample Query: `sum(node_filesystem_free_bytes{mountpoint="/data"}) by (device, instance)`

Labels:

- Label: `instance`

Label Description: the virtual machine/instance

Example: `master-0`, `control-0`, `dra-director-1`, etc

- Label: `job`

Label Description: the name of job

Example: `node_exporter`

- Label: `device`

Label Description: the name of the disk device

Example: `/dev/vda3`, `/dev/vdb`

- Label: `fstype`

Label Description: the file system type

Example: ext4

- Label: `mountpoint`

Label Description: the file system mount directory

Example: `/data`, `/tootfs`

### **node\_filesystem\_size\_bytes**

**Description:** This metrics gives the total number of bytes of the total disk space provisioned on the instance

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(node_filesystem_size_bytes{mountpoint="/data"}) by (device, instance)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: `master-0`, `control-0`, `dra-director-1`, etc

- Label: `job`

Label Description: the name of job

Example: `node_exporter`

- Label: `device`

Label Description: the name of the disk device

Example: `/dev/vda3`, `/dev/vdb`

- Label: `fstype`

Label Description: the file system type

Example: ext4

- Label: `mountpoint`

Label Description: the file system mount directory

Example: `/data`, `/tootfs`

## Load Category

### **node\_load1**

**Description:** This metrics gives the 1m load average.

**Metric Type:** Gauge

**Data Type:** Float

**Sample Query:** `avg(irate(node_load1[1m])) by (instance)`

**Labels:**

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc
- Label: `job`  
Label Description: the name of job  
Example: node\_exporter

**node\_load15**

**Description:** This metrics gives the 15m load average.

**Metric Type:** Gauge

**Data Type:** Float

**Sample Query:** `avg(irate(node_load15[1m])) by (instance)`

**Labels:**

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc
- Label: `job`  
Label Description: the name of job  
Example: node\_exporter

**node\_load5**

**Description:** This metrics gives the 5m load average.

**Metric Type:** Gauge

**Data Type:** Float

**Sample Query:** `avg(irate(node_load5[1m])) by (instance)`

**Labels:**

- Label: `instance`  
Label Description: the virtual machine/instance  
Example: master-0, control-0, dra-director-1, etc

Labels:

- Label: `job`  
Label Description: the name of job

Example: node\_exporter

## Memory Category

### node\_memory\_MemFree\_bytes

**Description:** This metrics gives the total number of bytes of the free memory available on the node

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(node_memory_MemFree_bytes) by (instance)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

- Label: `job`

Label Description: the name of job

Example: node\_exporter

### node\_memory\_MemTotal\_bytes

**Description:** This metrics gives the total number of bytes of the total memory provisioned on the node

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(node_memory_MemTotal_bytes) by (instance)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

- Label: `job`

Label Description: the name of job

Example: node\_exporter

### Memory Utilization

Description: Memory is a system resource, which needs to be less than 80%. The swap threshold has been reduced for cnAAA, and swapping should occur when the system resources are exhausted and memory utilization hits 99%.

Metric Type:

Data Type:

Sample Query: `memory.free - memory.used`

Warning Threshold:

- > 70% utilization over 60 second period.

Major Threshold:

- > 80% utilization over 60 second period.

## Network Category

### **node\_network\_receive\_bytes\_total**

**Description:** This metrics gives the total number of bytes received over the network device

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_network_receive_bytes_total[1m])) by (device)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

- Label: `job`

Label Description: the name of job

Example: node\_exporter

- Label: `device`

Label Description: the name of the network device/interface

Example: ens3, ens4

### **node\_network\_transmit\_bytes\_total**

**Description:** This metrics gives the total number of bytes sent over the network device

**Metric Type:**

**Data Type:**

**Sample Query:** `sum(irate(node_network_transmit_bytes_total[1m])) by (device)`

**Labels:**

- Label: `instance`

Label Description: the virtual machine/instance

Example: master-0, control-0, dra-director-1, etc

- Label: job  
Label Description: the name of job  
Example: node\_exporter
- Label: device  
Label Description: the name of the network device/interface  
Example: ens3, ens4

## Radius Endpoint Requests Category

### **AddSubscriberService**

Description: Total count of subscribers successfully added to a service.

Formula: `action_total{node_type="unknown",type="add-subscriber-service",status="success"}`

### **UpdateSubscriberService**

Description: Total count of subscribers successfully updated in a service.

Formula: `action_total{node_type="unknown",type="update-subscriber-service",status="success"}`

### **DeleteSubscriberService**

Description: Total count of subscribers successfully removed from a service.

Formula: `action_total{node_type="unknown",type="delete-subscriber-service",status="success"}`

### **GetSubscriberService**

Description: Total count of successful retrieval operations for subscriber actions within the service.

Formula: `action_total{node_type="unknown",type="get-subscriber-action-impl",status="success"}`

### **createBulkSubscribers**

Description: Total count of bulk subscriber creation actions successfully executed.

Formula: `action_total{node_type="unknown",type="create-bulk-subscribers",status="success"}`

### **getBulkSubscribers**

Description: Total count of successful retrieval operations for bulk subscriber details.

Formula: `action_total{node_type="unknown",type="get-bulk-subscribers",status="success"}`

### **updateBulkSubscribers**

Description: Total count of bulk subscriber update actions successfully executed.

Formula: `action_total{node_type="unknown",type="update-bulk-subscribers",status="success"}`

**deleteBulkSubscribers**

Description: Total count of bulk subscriber deletion actions successfully executed.

Formula: `action_total{node_type="unknown",type="delete-bulk-subscribers",status="success"}`

**ProvisionedSubscriberCount**

Description: Total count of provisioned subscribers accurately tallied in the system.

Formula: `action_total{node_type="unknown",type="provisioned-subscriber-count",status="success"}`

**UpdateSubscriberServiceInSeconds**

Description: Duration (in seconds) for the update-subscriber-service action to complete.

Formula: `action_duration_seconds{node_type="unknown",type="update-subscriber-service"}`

**GetSubscriberServiceInSeconds**

Description: Duration (in seconds) for the get-subscriber-action-impl action to complete.

Formula: `action_duration_seconds{node_type="unknown",type="get-subscriber-action-impl"}`

**DeleteSubscriberServiceInSeconds**

Description: Duration (in seconds) for the delete-subscriber-service action to complete.

Formula: `action_duration_seconds{node_type="unknown",type="delete-subscriber-service"}`

**ProvisionedSubscriberCountInSeconds**

Description: Duration (in seconds) for the provisioned-subscriber-count action to complete.

Formula: `action_duration_seconds{node_type="unknown",type="provisioned-subscriber-count"}`

**BlockedSubscriberForAccessRequest**

Description: Total count of subscribers blocked for an access request.

Formula: `action_total{node_type="unknown",type="blocked-subscriber-for-access-request",status="success"}`

**BlockedSubscriberForSPRUnavailability**

Description: Total count of subscribers blocked due to service provider resource (SPR) unavailability.

Formula:

`action_total{node_type="unknown",type="blocked-subscriber-for-s-p-r-unavailability",status="success"}`

**ProxyAccountingStartRequest**

Description: Total count of session accounting requests with a start status sent to the proxy.

Formula:

`radius_proxy_accounting_request_total{accounting_type="ServiceAccounting",status_type="Start",`

`AAAServer="PassiveMZ-12997",endpoint_ip="192.168.74.76"}`

**ProxyAccountingStartResponse**

Description: Total count of service accounting responses with a start status and result timeout received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="ServiceAccounting", status_type="Start", AAAServer="kolkata_12100", result="Timeout", server_ip="NA", endpoint_ip="192.168.202.251", timeout_ip1="11.11.11.11", timeout_ip2="12.12.12.12", retries="NA"}`

**ProxyAccountingStartRetransmit**

Description: Total count of retransmissions for session accounting, interim-update, and stop accounting response types, with result timeout.

Formula:

~~radius\_proxy\_accounting\_response\_total{accounting\_type="SessionAccounting", status\_type="Start", AAAServer="kolkata\_12100", result="TIMEOUT", server\_ip="NA", endpoint\_ip="192.168.117.210", timeout\_ip1="10.197.98.181", timeout\_ip2="10.197.98.182", retries="6"}~~

`radius_proxy_accounting_response_total{accounting_type="SessionAccounting", status_type="Interim-Update", AAAServer="kolkata_12100", result="TIMEOUT", server_ip="NA", endpoint_ip="192.168.117.210", timeout_ip1="10.197.98.181", timeout_ip2="10.197.98.182", retries="6"}`

`radius_proxy_accounting_response_total{accounting_type="SessionAccounting", status_type="Stop", AAAServer="kolkata_12100", result="TIMEOUT", server_ip="NA", endpoint_ip="192.168.117.210", timeout_ip1="10.197.98.181", timeout_ip2="10.197.98.182", retries="6"}`

**ProxyAccountingStartResponse (Failure case)**

Description: Total count of service accounting responses with a start status and result error received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="ServiceAccounting", status_type="Start", AAAServer="kolkata_12100", result="ERROR", server_ip="NA", endpoint_ip="192.168.202.251", timeout_ip1="11.11.11.11", timeout_ip2="12.12.12.12", retries="NA"}`

**ProxyAccountingStartTimeout**

Description: Total count of service accounting responses with a start status and result timeout received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="ServiceAccounting", status_type="Start", AAAServer="kolkata_12100", result="Timeout", server_ip="NA", endpoint_ip="192.168.202.251", timeout_ip1="11.11.11.11", timeout_ip2="12.12.12.12", retries="NA"}`

**ProxyAccountingInterim-UpdateRequest**

Description: Total count of service accounting requests with an interim-update status sent to the proxy.

Formula: `radius_proxy_accounting_request_total{accounting_type="ServiceAccounting", status_type="Interim-Update", AAAServer="DEL_OCS", endpoint_ip="192.168.74.76"}`

### ProxyAccountingInterim-UpdateResponse

Description: Total count of session accounting responses with an interim-update status and result success received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="SessionAccounting", status_type="Interim-Update", AAAServer="kolkata_12100", result="Success", server_ip="10.197.98.180", endpoint_ip="192.168.116.13", timeout_ip1="NA", timeout_ip2="NA", retries="0"}`

### ProxyAccountingInterim-UpdateRetransmit N

Description: Total count of retransmissions for session accounting responses with an interim-update status and result timeout.

Formula: `radius_proxy_accounting_response_total{accounting_type="SessionAccounting", status_type="Interim-Update", AAAServer="kolkata_12100", result="TIMEOUT", server_ip="NA", endpoint_ip="192.168.117.210", timeout_ip1="10.197.98.181", timeout_ip2="10.197.98.182", retries="6"}`

### ProxyAccountingInterim-UpdateResponse (Failure case)

Description: Total count of service accounting responses with an interim-update status and result error received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="ServiceAccounting", status_type="Interim-Update", AAAServer="kolkata_12100", result="ERROR", successIP="NA", endpoint_ip="192.168.202.251", timeout_ip1="11.11.11.11", timeout_ip2="12.12.12.12", retries="NA"}`

### ProxyAccountingInterim-UpdateTimeout

Description: Total count of session accounting responses with an interim-update status and result success received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="SessionAccounting", status_type="Interim-Update", AAAServer="kolkata_12100", result="Success", server_ip="10.197.98.180", endpoint_ip="192.168.116.13", timeout_ip1="NA", timeout_ip2="NA", retries="0"}`

### ProxyAccountingStopRequest

Description: Total count of service accounting requests with a stop status sent to the proxy.

Formula: `radius_proxy_accounting_request_total{accounting_type="ServiceAccounting", status_type="Stop", AAAServer="DEL_OCS", endpoint_ip="192.168.74.76"}`

### ProxyAccountingStopResponse

Description: Total count of session accounting responses with a stop status and result success received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="SessionAccounting", status_type="Stop", AAAServer="kolkata_12100", result="Success", server_ip="10.197.98.180", endpoint_ip="192.168.116.13", timeout_ip1="NA", timeout_ip2="NA", retries="0"}`

**ProxyAccountingStopRetransmit N**

Description: Total count of retransmissions for session accounting responses with a stop status and result timeout.

Formula:

```
radius_proxy_accounting_response_total{accounting_type="SessionAccounting",status_type="Stop",
AAAServer="kolkata_12100",result="TIMEOUT",server_ip="NA",endpoint_ip="192.168.117.210",
timeout_ip1="10.197.98.181",timeout_ip2="10.197.98.182",retries="6"}
```

**ProxyAccountingStopResponse (Failure case)**

Description: Total count of session accounting responses with a stop status and result error received from the proxy.

Formula: radius\_proxy\_accounting\_response\_total{accounting\_type="ServiceAccounting",

```
status_type="Stop",AAAServer="kolkata_12100",result="ERROR",successIP="NA",endpoint_ip="192.168.202.251",
timeout_ip1="11.11.11.11",timeout_ip2="12.12.12.12",retries="NA"}
```

**ProxyAccountingStopTimeout**

Description: Total count of service accounting responses with a stop status and result timeout received from the proxy.

Formula: radius\_proxy\_accounting\_response\_total{accounting\_type="ServiceAccounting",

```
status_type="Interim-Update",AAAServer="kolkata_12100",result="ERROR",successIP="NA",
endpoint_ip="192.168.202.251",timeout_ip1="11.11.11.11",timeout_ip2="12.12.12.12",retries="NA"}
```

**ProxyAccountingInterim-UpdateRespondedrop**

Description: Total count of service accounting responses with an interim-update status and result drop received from the proxy.

Formula: radius\_proxy\_accounting\_response\_total{accounting\_type="ServiceAccounting",

```
status_type="Start",AAAServer="kolkata_12100",result="ERROR",successIP="NA",endpoint_ip="192.168.202.251",
timeout_ip1="11.11.11.11",timeout_ip2="12.12.12.12",retries="NA"}
```

**ProxyAccountingStartRespondedrop**

Description: Total count of service accounting responses with a start status and result drop received from the proxy.

Formula: radius\_proxy\_accounting\_response\_total{accounting\_type="ServiceAccounting",

```
status_type="Start",AAAServer="DEL_OCS",result="DROP",server_ip="NA",endpoint_ip="192.168.195.127",
timeout_ip1="NA",timeout_ip2="NA",retries="0"}
```

**ProxyAccountingStopRespondedrop**

Description: Total count of service accounting responses with a stop status and result drop received from the proxy.

Formula: `radius_proxy_accounting_response_total{accounting_type="ServiceAccounting", status_type="Stop", AAAServer="DEL_OCS", result="DROP", server_ip="NA", endpoint_ip="192.168.195.127", timeout_ip1="NA", timeout_ip2="NA", retries="0"}`

### **SubscribersPerService\_Service\_Name**

Description: Total count of subscribers for a specified service, where Service\_Name denotes a particular service.

Formula:

`action_total{node_type="unknown", type="subscribersperservice_a0f0002m002m000005mq", status="success"}`

### **MaxAvailableRadiusSession**

Description: Maximum available RADIUS session count.

Formula: `action_total{node_type="unknown", type="max-available-radius-session", status="success"}`

### **ProvisionedSubscriberCount**

Description: Total count of provisioned subscribers.

Formula: `action_total{node_type="unknown", type="provisioned-subscriber-count", status="success"}`

### **ActiveSubscriberCount**

Description: Total count of active subscribers stored in the session database.

Formula: `db_records_total{appInstanceId="0", app_name="datastore-ep", cdl_slice="session", cluster="session", data_center="test", db="session", instance_id="3232300165", service_name="datastore-ep", session_type="total", systemId="1"}  
0`

### **ServiceAccountingStartRequest**

Description: Total count of service accounting requests with a start status sent to the proxy.

Formula: `radius_accounting_request_total{accounting_type="ServiceAccounting", status_type="Start", clientIp="192.168.68.192", endPointIp="192.168.74.76", result="SUCCESS"}`

### **SessionAccountingStartRequest**

Description: Total count of session accounting requests with a start status sent to the proxy.

Formula:

`radius_accounting_request_total{accounting_type="SessionAccounting", status_type="Start", clientIp="192.168.68.192", endPointIp="192.168.74.76", result="SUCCESS"}`

### **ServiceAccountingStartResponse**

Description: Total count of service accounting responses with a start status sent from the proxy.

Formula: `radius_accounting_response_total{accountingType="ServiceAccounting", statusType="Start", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**SessionAccountingStartResponse**

Description: Total count of session accounting responses with a start status sent from the proxy.

Formula: `radius_accounting_response_total{accountingType="SessionAccounting", statusType="Start", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**ServiceAccountingInterim-UpdateRequest**

Description: Total count of service accounting requests with an interim-update status sent to the proxy.

Formula:

`radius_accounting_request_total{accounting_type="ServiceAccounting", status_type="Interim-Update", clientIp="192.168.68.192", endPointIp="192.168.74.76", result="SUCCESS"}`

**SessionAccountingInterim-UpdateRequest**

Description: Total count of session accounting requests with an interim-update status sent to the proxy.

Formula: `radius_accounting_request_total{accounting_type="SessionAccounting", status_type="Interim-Update", clientIp="192.168.68.192", endPointIp="192.168.74.76", result="SUCCESS"}`

**ServiceAccountingInterim-UpdateResponse**

Description: Total count of service accounting responses with an interim-update status received from the proxy.

Formula: `radius_accounting_response_total{accountingType="ServiceAccounting", statusType="Interim-Update", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**SessionAccountingInterim-UpdateResponse**

Description: Total count of session accounting responses with an interim-update status received from the proxy.

Formula: `radius_accounting_response_total{accountingType="SessionAccounting", statusType="Interim-Update", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**ServiceAccountingStopRequest\_terminationcause**

Description: Total count of service accounting requests with a stop status sent to the proxy, including termination cause details.

Formula: `radius_accounting_request_total{accounting_type="ServiceAccounting", status_type="Stop", clientIp="192.168.68.192", endPointIp="192.168.74.76", result="SUCCESS"}`

**SessionAccountingStopRequest\_terminationcause**

Description: Total count of session accounting requests with a stop status sent to the proxy.

Formula: `radius_accounting_request_total{accounting_type="SessionAccounting", status_type="Stop", clientIp="192.168.68.192", endPointIp="192.168.74.76", result="SUCCESS"}`

**ServiceAccountingStopResponse\_terminationcause**

Description: Total count of service accounting responses with a stop status received from the proxy.

Formula: `radius_accounting_response_total{accountingType="ServiceAccounting", statusType="Stop", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**SessionAccountingStopResponse\_terminationcause**

Description: Total count of session accounting responses with a stop status received from the proxy.

Formula: `radius_accounting_response_total{accountingType="SessionAccounting", statusType="Stop", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**ServiceAccountingStartTimelnSeconds**

Description: Total duration in seconds for service accounting responses with a "start" status.

Formula: `radius_accounting_response_seconds_total{accountingType="ServiceAccounting", statusType="Start", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**ServiceAccountingInterim-UpdateTimelnSeconds**

Description: Total duration in seconds for service accounting responses with an "interim-update" status.

Formula: `radius_accounting_response_seconds_total{accountingType="ServiceAccounting", statusType="Interim-Update", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**ServiceAccountingStopTimelnSeconds**

Description: Total duration in seconds for service accounting responses with a "stop" status.

Formula: `radius_accounting_response_seconds_total{accountingType="ServiceAccounting", statusType="Stop", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**SessionAccountingStartTimelnSeconds**

Description: Total duration in seconds for session accounting responses with a "start" status.

Formula: `radius_accounting_response_seconds_total{accountingType="SessionAccounting", statusType="Start", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**SessionAccountingInterim-UpdateTimelnSeconds**

Description: Total duration in seconds for session accounting responses with an "interim-update" status.

Formula: `radius_accounting_response_seconds_total{accountingType="SessionAccounting", statusType="Interim-Update", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

**SessionAccountingStopTimelnSeconds**

Description: Total duration in seconds for session accounting responses with a "stop" status.

Formula: `radius_accounting_response_seconds_total{accountingType="SessionAccounting", statusType="Stop", clientIp="192.168.41.128", endPointIp="192.168.109.183"}`

### CoARequest

Description: Total number of CoA request messages sent.

Formula: `radius_requests_total{message_type="CoARequest", nas_ip_address="192.168.23.123", client_ip_address="192.168.23.123", endpoint_address="192.168.219.201", result="SUCCESS"}`

### CoANAK

Description: Total number of CoA NAK response messages received.

Formula: `radius_responses_total{message_type="CoANAKResponse", nas_ip_address="10.197.98.180", client_ip_address="10.197.98.180", endpoint_address="192.168.159.32"}`

### CoATimeout

Description: Total number of CoA request timeouts.

Formula:  
`radius_request_timeout_total{message_type="CoaRequest", nas_ip_address="192.168.104.50", client_ip_address="192.168.104.50", endpoint_address="192.102.11.126"}`

### CoAResponse

Description: Total number of CoA ACK response messages received.

Formula: `radius_responses_total{message_type="CoACKResponse", nas_ip_address="192.168.41.137", client_ip_address="192.168.41.137", endpoint_address="192.168.109.183"}`

### AccessRequest

Description: Total number of Access-Request messages with a successful result.

Formula: `radius_requests_total{message_type="AccessRequest", nas_ip_address="192.168.23.123", client_ip_address="192.168.23.64", endpoint_address="192.168.219.201", result="SUCCESS"}`

### AccessRequest

Description: Total number of Access-Request messages that were dropped.

Formula: `radius_requests_total{message_type="AccessRequest", nas_ip_address="192.168.23.123", client_ip_address="192.168.23.64", endpoint_address="192.168.219.201", result="DROP"}`

### AccessAccept

Description: Total number of Access-Accept responses received.

Formula: `radius_responses_total{message_type="AccessAccept", nas_ip_address="192.168.41.137", client_ip_address="192.168.41.128", endpoint_address="192.168.109.183"}`

**AccessReject**

Description: Total number of Access-Reject responses received.

Formula: `radius_responses_total{message_type="AccessReject",nas_ip_address="192.168.41.137",client_ip_address="192.168.41.128",endpoint_address="192.168.159.32"}`

**spr.getSubscriberAuthAttempts.qns\_stat.error**

Description: Total number of errors for the "get-subscriber-auth-attempts-action-impl."

**spr.getSubscriberAuthAttempts.qns\_stat.success**

Description: Total number of successful attempts for "get-subscriber-auth-attempts-action-impl."

Formula:

`action_total{node_type="unknown",type="get-subscriber-auth-attempts-action-impl",status="success"}`

**spr.getSubscriber.qns\_stat.error**

Description: Total number of errors for the "get-subscriber-action-impl."

Formula: `action_total{node_type="unknown",type="get-subscriber-action-impl",status="error"}`

**spr.getSubscriber.qns\_stat.success**

Description: Total number of successful attempts for "get-subscriber-action-impl."

Formula: `action_total{node_type="unknown",type="get-subscriber-action-impl",status="success"}`

**spr.removeSubscriberAuthAttempts.qns\_stat.error**

Description: Total number of errors for the "remove-subscriber-action-impl."

**spr.removeSubscriberAuthAttempts.qns\_stat.success**

Description: Total number of successful attempts for "remove-subscriber-action-impl."

**spr.searchSubscribers.qns\_stat.error**

Description: Total count of "search-subscriber" actions with an error status.

**spr.searchSubscribers.qns\_stat.success**

Description: Total count of "search-subscriber" actions with a success status.

**spr.validate.qns\_stat.error**

Description: Total count of "validate" actions with an error status.

**spr.validate.qns\_stat.success**

Description: Total count of "validate" actions with a success status.

**actions.AddSubscriberService.qns\_stat.error**

Description: Total count of "add-subscriber-service" actions with an error status.

**actions.AddSubscriberService.qns\_stat.success**

Description: Total count of "add-subscriber-service" actions with a success status.

Formula: `action_total{node_type="unknown",type="add-subscriber-service",status="success"}`

**actions.UpdateSubscriberService.qns\_stat.error**

Description: Total count of "update-subscriber-service" actions with an error status.

Formula:

**actions.UpdateSubscriberService.qns\_stat.success**

Description: Total count of "update-subscriber-service" actions with a success status.

Formula: `action_total{node_type="unknown",type="update-subscriber-service",status="success"}`

**actions.DeleteSubscriberService.qns\_stat.error**

Description: Total count of "delete-subscriber-service" actions with an error status.

**actions.DeleteSubscriberService.qns\_stat.success**

Description: Total count of "delete-subscriber-service" actions with a success status.

Formula: `action_total{node_type="unknown",type="delete-subscriber-service",status="success"}`

**spr.createSubscriber.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "create-subscriber" actions.

Formula: `action_duration_seconds{node_type="unknown",type="create-subscriber"}`

**spr.deleteSubscriber.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "delete-subscriber" actions.

Formula: `action_duration_seconds{node_type="unknown",type="delete-subscriber"}`

**spr.getSubscriberAuthAttmpts.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "get-subscriber-auth-attempts" actions.

Formula:

`action_duration_seconds{node_type="unknown",type="get-subscriber-auth-attempts-action-impl"}`

**spr.getSubscriber.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "get-subscriber" actions.

Formula: `action_duration_seconds{node_type="unknown",type="get-subscriber-action-impl"}`

**spr.removeSubscriberAuthAttempts.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "remove-subscriber-auth-attempts" actions.

**spr.searchSubscribers.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "search-subscriber" actions.

**spr.updateSubscriber.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "update-subscriber" actions.

Formula: `action_duration_seconds{node_type="unknown", type="update-subscriber"}`

**spr.validate.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "validate" actions.

Formula:

**actions.AddSubscriberService.qns\_stat.total\_time\_in\_ms**

Description: Total time in milliseconds for "add-subscriber-service" actions.

Formula: `action_duration_seconds{node_type="unknown", type="add-subscriber-service"}`

**actions.IAsyncCoARequest.qns\_stat.error**

Description: Tracks errors in the "i-async-co-a-request" process, indicating failures in asynchronous CoA requests.

Formula:

**actions.IAsyncCoARequest.qns\_stat.success**

Description: Tracks successful "i-async-co-a-request" actions.

Formula: `action_total{node_type="unknown", type="i-async-co-a-request", status="success"}`

**actions.ISendAccessAccept.qns\_stat.error**

Description: Captures errors in the "i-send-access-accept" action, indicating failure in sending Access-Accept messages.

**actions.ISendAccessAccept.qns\_stat.success**

Description: Tracks successful "i-send-access-accept" actions.

Formula: `action_total{node_type="unknown", type="i-send-access-accept", status="success"}`

**actions.ISendAccessReject.qns\_stat.error**

Description: Captures errors in the "i-send-access-reject" action, indicating failure in sending Access-Reject messages.

Formula:

**actions.ISendAccessReject.qns\_stat.success**

Description: Tracks successful "i-send-access-reject" actions.

Formula: `action_total{node_type="unknown", type="i-send-access-reject", status="success"}`

**actions.ISendAccountingResponse.qns\_stat.error**

Description: Captures errors in the "i-send-accounting-response" action, indicating failure in sending accounting responses.

**actions.ISendAccountingResponse.qns\_stat.success**

Description: Tracks successful "i-send-accounting-response" actions.

Formula: `action_total{node_type="unknown", type="i-send-accounting-response", status="success"}`

**actions.ISendBundledCoA.qns\_stat.error**

Description: Captures errors in the "i-send-bundled-co-a" action, indicating failures in sending bundled CoA requests.

Formula:

**actions.ISendBundledCoA.qns\_stat.success**

Description: Tracks successful "i-send-bundled-co-a" actions.

Formula: `action_total{node_type="unknown", type="i-send-bundled-co-a", status="success"}`

**actions.ISendBundledProxyAccounting.qns\_stat.error**

Description: Captures errors in the "i-send-bundled-proxy-accounting" action, indicating failures in sending proxy accounting messages.

**actions.ISendBundledProxyAccounting.qns\_stat.success**

Description: Records successful executions of the "i-send-bundled-proxy-accounting" action.

Formula:

`action_total{node_type="unknown", type="i-send-bundled-proxy-accounting", status="success"}`

**actions.IRemoveSessionAction.qns\_stat.error**

Description: Logs errors in the "i-remove-session-action" process, indicating failures in session removal.

Formula:

**actions.IRemoveSessionAction.qns\_stat.success**

Description: Records successful executions of the "i-remove-session-action" action.

Formula: `action_total{node_type="unknown", type="i-remove-session-action", status="success"}`

**actions.GetRadiusDeviceInformation.qns\_stat.error**

Description: Logs errors in the "get-radius-device-information" action, indicating failures in retrieving RADIUS device information.

**actions.GetRadiusDeviceInformation.qns\_stat.success**

Description: Records successful executions of the "get-radius-device-information" action.

Formula:

```
action_total{node_type="unknown", type="get-radius-device-information", status="success"}
```

**messages.AsynchCoAResponse.qns\_stat.error**

Description: Logs errors in "asynch-co-a-response" messages, indicating failures in the CoA call flow.

Formula: `message_total{node_type="unknown", type="asynch-co-a-response", status="error"}`

**messages.AsynchCoAResponse.qns\_stat.success**

Description: Records successful executions of "asynch-co-a-response" messages.

Formula: `message_total{node_type="unknown", type="asynch-co-a-response", status="success"}`

**messages.RadiusAccessRequestMessage.qns\_stat.error**

Description: Logs errors in the "radius-access-request-message," indicating failures.

Formula: `message_total{node_type="unknown", type="radius-access-request-message", status="error"}`

**messages.RadiusAccessRequestMessage.qns\_stat.success**

Description: Records successful executions of "radius-access-request-message" actions, part of the basic call flow with incorrect configuration.

Formula:

```
message_total{node_type="unknown", type="radius-access-request-message", status="success"}
```

**messages.RadiusAccountingMessage.qns\_stat.error**

Description: Logs errors in the "radius-accounting-message," indicating failures.

Formula: `message_total{node_type="unknown", type="radius-accounting-message", status="error"}`

**messages.RadiusAccountingMessage.qns\_stat.success**

Description: Records successful executions of "radius-accounting-message" actions.

Formula: `message_total{node_type="unknown", type="radius-accounting-message", status="success"}`

**messages.RefreshSPRProfile.qns\_stat.error**

Description: Logs errors in "refresh-spr-profile" messages, typically related to subscriber updates.

**messages.RefreshSPRProfile.qns\_stat.success**

Description: Records successful executions of "refresh-spr-profile" messages, typically involving live session updates.

**messages.RemoveSessionImpl.qns\_stat.error**

Description: Logs errors in "remove-session-impl" messages, indicating failures in session removal.

**messages.RemoveSessionImpl.qns\_stat.success**

Description: Records successful executions of "remove-session-impl" actions.

Formula: `message_total{node_type="unknown",type="remove-session-impl",status="success"}`

**actions.GetRadiusDeviceInformation.qns\_stat.total\_time\_in\_ms**

Description: Calculates the total time in milliseconds for the "get-radius-device-information" action.

Formula: `action_duration_seconds{node_type="unknown",type="get-radius-device-information"}`

**actions.IAsyncCoARequest.qns\_stat.total\_time\_in\_ms**

Description: Calculates the total time in milliseconds for the "i-async-co-a-request" action.

Formula: `action_duration_seconds{node_type="unknown",type="i-async-co-a-request"}`

**actions.IRemoveSessionAction.qns\_stat.total\_time\_in\_ms**

Description: Calculates the total time in milliseconds for the "i-remove-session-action" action.

Formula: `action_duration_seconds{node_type="unknown",type="i-remove-session-action"}`

**actions.ISendAccessAccept.qns\_stat.total\_time\_in\_ms**

Description: Calculates the total time in milliseconds for the "i-send-access-accept" action.

Formula: `action_duration_seconds{node_type="unknown",type="i-send-access-accept"}`

**actions.ISendAccessReject.qns\_stat.total\_time\_in\_ms**

Description: Calculates the total time in milliseconds for the "i-send-access-reject" action.

Formula: `action_duration_seconds{node_type="unknown",type="i-send-access-reject"}`

**actions.ISendAccountingResponse.qns\_stat.total\_time\_in\_ms**

Description: Records the time taken to send an accounting response.

Formula: `action_duration_seconds{node_type="unknown",type="i-send-accounting-response"}`

**actions.ISendBundledCoA.qns\_stat.total\_time\_in\_ms**

Description: Records the time taken to send a bundled CoA.

Formula: `action_duration_seconds{node_type="unknown",type="i-send-bundled-co-a"}`

**actions.ISendBundledProxyAccounting.qns\_stat.total\_time\_in\_ms**

Description: Calculates the time taken for sending bundled proxy accounting in the proxy call flow.

Formula: `action_duration_seconds{node_type="unknown",type="i-send-bundled-proxy-accounting"}`

**messages.AsynchCoAResponse.qns\_stat.total\_time\_in\_ms**

Description: Records the response time for asynchronous CoA requests.

Formula: `message_duration_seconds{node_type="unknown",type="asynch-co-a-response"}`

**messages.RadiusAccessRequestMessage.qns\_stat.total\_time\_in\_ms**

Description: Calculates the time taken for sending a RADIUS access request message.

Formula: `message_duration_seconds{node_type="unknown",type="radius-access-request-message"}`

**messages.RadiusAccountingMessage.qns\_stat.total\_time\_in\_ms**

Description: Records the time taken for sending a RADIUS accounting message.

Formula: `message_duration_seconds{node_type="unknown",type="radius-accounting-message"}`

**messages.RefreshSPRProfile.qns\_stat.total\_time\_in\_ms**

Description: Calculates the time taken for refreshing the SPR profile.

**messages.RemoveSessionImpl.qns\_stat.total\_time\_in\_ms**

Description: Records the time taken for the Remove Session implementation message.

Formula: `message_total{node_type="unknown",type="remove-session-impl",status="success"}`

**input\_queue\_result**

Description: Records the total number of items in the input queue.

Formula: `input_queue_result_total{node_type="unknown"}`

**etcd\_registry\_lookup**

Description: Calculates the total number of etcd registry lookups.

Formula: `etcd_registry_lookup_total{node_type="unknown"}`

**record\_conflict\_merge**

Description: Total count of record conflict merges.

Formula: `record_conflict_merge_total 0.0`

**INBOUND\_REQUEST\_TOTAL**

Description: Total count of inbound AccountingRequest messages.

Formula:

`inbound_request_total{message_type="AccountingRequest",client_ip="192.168.21.0",client_port="38995"}`

**INBOUND\_REQUEST\_TOTAL**

Description: Total count of inbound AccessRequest messages.

Formula:

`inbound_request_total{message_type="AccessRequest",client_ip="192.168.21.0",client_port="25322"}`

**OUTGOING\_REQUEST\_TOTAL**

Description: Total count of outbound ProxyAccounting messages.

Formula: `outbound_request_total{message_type="ProxyAccounting",client_ip="192.168.21.0",`

```
ocs_server="PassiveMZ-12997",client_port="38995"}
outbound_request_total{message_type="ProxyAccounting",client_ip="192.168.21.0",ocs_server="DEL_OCS",
client_port="38995"}
```

### OUTGOING\_REQUEST\_TOTAL

Description: Total count of outbound CoARequest messages.

Formula:

```
outbound_request_total{message_type="CoARequest",client_ip="192.168.21.6",ocs_server="NA",client_port="1700"}
```

### RADIUS\_REQUESTS

Description: Total count of CoARequest messages.

Formula: radius\_requests\_total{message\_type="CoARequest",nas\_ip\_address="10.110.196.244",
client\_ip\_address="10.110.196.244",endpoint\_address="192.168.117.204"}

### RADIUS\_REQUESTS

Description: Total count of AccessRequest messages.

Formula:

```
radius_requests_total{message_type="AccessRequest",nas_ip_address="10.110.196.244",client_ip_address="192.168.202.192",endpoint_address="192.168.117.204"}
```

### RADIUS\_RESPONSES

Description: Total count of responses to CoARequest messages.

Formula: radius\_responses\_total{message\_type="AccessAccept",nas\_ip\_address="192.168.41.
137",client\_ip\_address="10.1.0.80",endpoint\_address="192.168.41.133"}

### RADIUS\_RESPONSES

Description: Total count of AccessAccept responses to AccessRequest messages.

Formula: radius\_responses\_total{message\_type="CoAACKResponse",nas\_ip\_address="192.168.41.137",
client\_ip\_address="192.168.41.137",endpoint\_address="192.168.41.133"}

### RADIUS\_RESPONSES

Description: Total count of AccessReject responses to AccessRequest messages.

Formula: radius\_responses\_total{message\_type="AccessReject",nas\_ip\_address="192.168.68.198",
client\_ip\_address="192.168.68.192",endpoint\_address="192.168.74.76"}

### RADIUS\_RESPONSES\_SECONDS

Description: Records the time taken for AccessAccept responses to AccessRequest messages.

Formula:

```
radius_responses_seconds_total{message_type="AccessAccept",nas_ip_address="192.168.41.137",
client_ip_address="10.1.0.80",endpoint_address="192.168.41.133"}
```

**RADIUS\_RESPONSES\_SECONDS**

Description: Records the time taken for responses to CoARequest messages.

Formula:

```
radius_responses_seconds_total{message_type="CoARequest",nas_ip_address="192.168.41.137",client_ip_address="192.168.41.137",endpoint_address="192.168.41.133"}
```

**RADIUS\_RESPONSES\_SECONDS**

Description: Records the time taken for AccessReject responses to AccessRequest messages.

Formula:

```
radius_responses_seconds_total{message_type="AccessReject",nas_ip_address="192.168.68.198",client_ip_address="192.168.68.192",endpoint_address="192.168.74.76"}
```

**PROCESS\_MESSAGE**

Description: Total count of AccountingResponse messages.

Formula:

```
process_message_total{message_type="AccountingResponse",replyto_address="192.168.202.192"}
```

**PROCESS\_MESSAGE**

Description: Total count of AccessAccept messages processed.

Formula: `process_message_total{message_type="AccessAccept",replyto_address="192.168.202.192"}`

**PROCESS\_MESSAGE**

Description: Total count of AccessReject messages processed.

Formula: `process_message_total{message_type="AccessReject",replyto_address="192.168.68.192"}`

**PROCESS\_MESSAGE\_SECONDS**

Description: Total processing time in seconds for AccountingResponse messages.

Formula:

```
process_message_seconds_total{command_code="AccountingResponse",application="192.168.202.192"}
```

**PROCESS\_MESSAGE\_SECONDS**

Description: Total processing time in seconds for AccessAccept messages.

Formula:

```
process_message_seconds_total{command_code="AccessAccept",application="192.168.202.192"}
```

**PROCESS\_MESSAGE\_SECONDS**

Description: Total processing time in seconds for AccessReject messages.

Formula:

```
process_message_seconds_total{message_type="AccessReject",replyto_address="192.168.68.192"}
```

**DISPATCH\_MESSAGE**

Description: Total count of dispatched AsyncCoARequest messages.

Formula:

```
dispatch_message_total{message_type="AsyncCoARequest",replyto_address="192.168.41.137"}
```

**DISPATCH\_MESSAGE**

Description: Total processing time for BundledCoARequest messages.

Formula:

```
dispatch_message_total{message_type="BundledCoARequest",replyto_address="192.168.41.137"}
```

**DISPATCH\_MESSAGE\_SECONDS**

Description: Total processing duration for asynchronous CoA request dispatches in the CoA call flow.

Formula:

```
dispatch_message_seconds_total{message_type="AsyncCoARequest",replyto_address="192.168.41.137"}
```

**DISPATCH\_MESSAGE\_SECONDS**

Description: Total processing duration for bundled CoA request dispatches in the CoA call flow.

Formula:

```
dispatch_message_seconds_total{message_type="BundledCoARequest",replyto_address="192.168.41.137"}
```

**DISPATCH\_ERROR\_MESSAGE**

Description: Number of errors encountered during asynchronous CoA request dispatch.

Formula: `dispatch_error_total{message_type="AsyncCoARequest",replyto_address="192.168.41.137"}`

**DISPATCH\_ERROR\_MESSAGE**

Description: Number of errors encountered during bundled CoA request dispatch.

Formula:

```
dispatch_error_total{message_type="BundledCoARequest",replyto_address="192.168.41.137"}
```

**DISPATCH\_ERROR\_SECONDS**

Description: Total time associated with errors during asynchronous CoA request dispatch.

Formula:

```
dispatch_error_seconds_total{message_type="AsyncCoARequest",replyto_address="192.168.41.137"}
```

**DISPATCH\_ERROR\_SECONDS**

Description: Total time associated with errors during bundled CoA request dispatch.

Formula:

```
dispatch_error_seconds_total{message_type="BundledCoARequest",replyto_address="192.168.41.137"}
```

**POLICY\_ENGINE\_MESSAGE**

Description: Number of accounting request messages processed.

Formula:

```
policy_engine_message_total{message_type="AccountingRequest",replyto_address="192.168.202.192"}
```

### **POLICY\_ENGINE\_MESSAGE**

Description: Number of access request messages processed.

Formula:

```
policy_engine_message_total{message_type="AccessRequest",replyto_address="192.168.202.192"}
```

### **POLICY\_ENGINE\_MESSAGE\_SECONDS**

Description: Total processing time for access request messages.

Formula:

```
policy_engine_message_seconds_total{message_type="AccessRequest",replyto_address="10.1.0.80"}
```

### **POLICY\_ENGINE\_MESSAGE\_SECONDS**

Description: Total processing time for accounting request messages.

Formula:

```
policy_engine_message_seconds_total{message_type="AccountingRequest",replyto_address="10.1.0.80"}
```

### **POLICY\_ENGINE\_TIMEOUT\_MESSAGE**

Description: Total number of gRPC messages sent for accounting requests.

### **POLICY\_ENGINE\_TIMEOUT\_MESSAGE**

Description: Total number of gRPC messages sent for access requests.

### **GRPC\_MESSAGE\_SEND\_TOTAL**

Description: Number of access reject messages discarded due to overload protection mechanisms.

Formula:

```
grpc_message_send_total{message_type="AccountingRequest",replyto_address="192.168.68.192"}
```

### **GRPC\_MESSAGE\_SEND\_TOTAL**

Description: Total number of session accounting start messages discarded due to overload protection.

Formula:

```
grpc_message_send_total{message_type="AccessRequest",replyto_address="192.168.202.192"}
```

### **Total radius auth messages overload rejected**

Description: Total number of service accounting start messages discarded due to overload protection.

Formula:

```
total_radius_auth_messages_overload_rejected{message_type="AccessReject",nas_ip_address="10.225.106.50",  
client_ip_address="192.168.216.64",endpoint_address="192.168.221.51"}
```

**total radius messages overload dropped**

Description: Number of access request messages discarded in the discard or late response flow.

Formula:

```
total_radius_messages_overload_dropped{message_type="SessionAccounting",status_type="Start",
nas_ip_address="10.225.106.50",client_ip_address="192.168.21
6.64",endpoint_address="192.168.221.56"}
```

**total radius messages overload dropped**

Description: Number of accounting request messages with late responses in the discard or late response flow.

Formula:

```
total_radius_messages_overload_dropped{message_type="ServiceAccounting",status_type="Start",
nas_ip_address="10.225.106.50",client_ip_address="192.168.21
6.64",endpoint_address="192.168.221.56"}
```

**radius\_discard\_requests\_total**

Description: Number of access request messages with late responses in the discard or late response flow.

Formula:

```
radius_discard_requests_total{message_type="AccessRequest",nas_ip_address="/192.168.160.69",
client_ip_address="192.168.160.64",endpoint_ip_address="192.168.242.196"}
```

**radius\_late\_responses\_total**

Description: Time taken for ServiceAccounting responses with status type Stop and result Timeout received for Proxy.

Formula:

```
radius_late_responses_total{message_type="AccountingRequest",nas_ip_address="/192.168.160.69",
client_ip_address="192.168.160.64",endpoint_ip_address="192.168.242.233"}
```

**radius\_late\_responses\_total**

Description: Time taken for ServiceAccounting responses with status type Interim-Update and result Timeout received for Proxy.

Formula:

```
radius_late_responses_total{message_type="AccessRequest",nas_ip_address="/192.168.160.69",
client_ip_address="192.168.160.64",endpoint_ip_address="192.168.242.233"}
```

**radius\_proxy\_accounting\_response\_second\_total TIMEOUT Stop**

Description: Time taken for ServiceAccounting responses with status type Start and result Timeout received for Proxy.

Formula:

```
radius_proxy_accounting_response_second_total(accounting_type="ServiceAccounting",status_type="Stop",AAAServer="PassiveMZ-12997",
result="TIMEOUT",server_ip="NA",endpoint_ip="192.168.74.76",timeout_ip1="10.1.34.69",timeout_ip2="10.1.34.69",retries="6")
```

**radius\_proxy\_accounting\_response\_second\_total TIMEOUT Interim-update**

Description: Time taken for ServiceAccounting responses with status type Stop and result Error received for Proxy.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Interim-Update",
AAAServer="PassiveMZ-12997",result="TIMEOUT",server_ip="NA",endpoint_ip="192.168.74.76",
timeout_ip1="10.1.34.69",timeout_ip="10.1.34.69",retries="6"}
```

**radius\_proxy\_accounting\_response\_second\_total TIMEOUT Start**

Description: Time taken for ServiceAccounting responses with status type Interim-Update and result Error received for Proxy.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Start",
AAAServer="PassiveMZ-12997",result="TIMEOUT",server_ip="NA",endpoint_ip="192.168.74.76",
timeout_ip1="10.1.34.69",timeout_ip2="10.1.34.69",retries="6"}
```

**radius\_proxy\_accounting\_response\_second\_total ERROR Stop**

Description: Time taken for ServiceAccounting responses with status type Start and result Error received for Proxy.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Stop",
AAAServer="kolkata_12100",result="ERROR",successIP="NA",endpoint_ip="192.168.202.251",
timeout_ip1="11.11.11.11",timeout_ip2="12.12.12.12",retries="NA"}
```

**radius\_proxy\_accounting\_response\_second\_total ERROR Interim-update**

Description: Time taken for ServiceAccounting responses with status type Interim-Update and result Drop received for Proxy.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Interim-Update",
AAAServer="kolkata_12100",result="ERROR",successIP="NA",endpoint_ip="192.168.202.251",
timeout_ip1="11.11.11.11",timeout_ip2="12.12.12.12",retries="NA"}
```

**radius\_proxy\_accounting\_response\_second\_total ERROR Start**

Description: Time taken for ServiceAccounting responses with status type Stop and result Drop received for Proxy.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Start",
AAAServer="kolkata_12100",result="ERROR",successIP="NA",endpoint_ip="192.168.202.251",
timeout_ip1="11.11.11.11",timeout_ip2="12.12.12.12",retries="NA"}
```

**radius\_proxy\_accounting\_response\_second\_total DROP Interim-Update**

Description: Number of access accept messages discarded due to overload protection mechanisms.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Interim-Update",
AAAServer="DEL_OCS",result="DROP",server_ip="NA",endpoint_ip="192.168.195.127",timeout_ip1="NA",timeout_ip2="NA",retries="0"}
```

**radius\_proxy\_accounting\_response\_second\_total DROP Stop**

Description: Number of service accounting interim update messages discarded due to overload protection.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Stop",AAAServer="DEL_OCS",
result="DROP",server_ip="NA",endpoint_ip="192.168.195.127",timeout_ip1="NA",timeout_ip2="NA",retries="0"}
```

**total\_radius\_messages\_overload\_dropped**

Description: Number of session accounting interim update messages discarded due to overload protection.

Formula:

```
total_radius_messages_overload_dropped{message_type="AccessAccept",status_type="",
nas_ip_address="10.225.106.50",client_ip_address="192.168.216.64",endpoint_address="192.168.31.180"}
```

**total\_radius\_messages\_overload\_dropped**

Description: Number of session accounting stop messages discarded due to overload protection.

Formula:

```
total_radius_messages_overload_dropped{message_type="ServiceAccounting",status_type="Interim-Update",
nas_ip_address="10.225.106.50",client_ip_address="192.168.216.64",endpoint_address="192.168.221.33"}
```

**total\_radius\_messages\_overload\_dropped**

Description: Total number of CoA request messages processed successfully.

Formula:

```
total_radius_messages_overload_dropped{message_type="SessionAccounting",status_type="Interim-Update",
nas_ip_address="10.225.106.50",client_ip_address="192.168.216.64",endpoint_address="192.168.31.180"}
```

**total\_radius\_messages\_overload\_dropped**

Description: Total number of access request messages processed successfully.

Formula:

```
total_radius_messages_overload_dropped{message_type="SessionAccounting",status_type="Stop",
nas_ip_address="10.225.106.50",client_ip_address="192.168.216.64",endpoint_address="192.168.31.180"}
```

**radius\_requests\_total**

Description: Total number of access request messages discarded.

Formula:

```
radius_requests_total{message_type="CoARequest",nas_ip_address="192.168.23.123",
client_ip_address="192.168.23.123",endpoint_address="192.168.219.201",result="SUCCESS"}
```

**radius\_requests\_total**

Description: Response time for service accounting start messages that were discarded.

Formula: `radius_requests_total{message_type="AccessRequest",nas_ip_address="192.168.23.123",client_ip_address="192.168.23.64",endpoint_address="192.168.219.201",result="SUCCESS"}`

**radius\_proxy\_accounting\_response\_second\_total**

Description: Number of session accounting start messages discarded due to engine overload.

Formula:

`radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",status_type="Start",AAAServer="DEL_OCS",result="DROP",server_ip="NA",endpoint_ip="192.168.195.127",timeout_ip1="NA",timeout_ip2="NA",retries="0"}`

**radius\_engine\_total**

Description: Number of session accounting stop messages discarded due to engine overload.

Formula:

`radius_engine_total{node_type="unknown",message_type="Access-Request_REQ-DROP_Engine-Overload"}`

**radius\_engine\_total**

Description: Number of accounting update request messages discarded due to engine overload.

Formula:

`radius_engine_total{node_type="unknown",message_type="Session-Accounting-Start_REQ-DROP_Engine-Overload"}`

**radius\_engine\_total**

Description: Number of service accounting start messages skipped due to engine overload.

Formula:

`radius_engine_total{node_type="unknown",message_type="Session-Accounting-Stop_REQ-DROP_Engine-Overload"}`

**radius\_engine\_total**

Description: Number of service accounting stop messages skipped due to engine overload.

Formula:

`radius_engine_total{node_type="unknown",message_type="Accounting-Update-Request_REQ-DROP_Engine-Overload"}`

**radius\_engine\_total**

Description: Number of access request messages discarded due to message overload.

Formula:

`radius_engine_total{node_type="unknown",message_type="Service-Accounting-Start_REQ-SKIP_Engine-Overload"}`

**radius\_engine\_total**

Description: Number of session accounting start messages discarded due to message overload.

Formula:

`radius_engine_total{node_type="unknown",message_type="Service-Accounting-Stop_REQ-SKIP_Engine-Overload"}`

**radius\_engine\_total**

Description: Number of session accounting stop messages discarded due to message overload.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Access-Request_REQ-DROP_Message-Overload"}
```

**radius\_engine\_total**

Description: Number of accounting update request messages discarded due to message overload.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Session-Accounting-Start_REQ-DROP_Message-Overload"}
```

**radius\_engine\_total**

Description: Number of service accounting start messages discarded due to message overload.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Session-Accounting-Stop_REQ-DROP_Message-Overload"}
```

**radius\_engine\_total**

Description: Number of service accounting stop messages discarded due to message overload.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Accounting-Update-Request_REQ-DROP_Message-Overload"}
```

**radius\_engine\_total**

Description: Number of access request messages removed from the queue due to overload.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Service-Accounting-Start_REQ-DROP_Message-Overload"}
```

**radius\_engine\_total**

Description: Number of session accounting start requests dropped in the processing queue due to overload protection.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Service-Accounting-Stop_REQ-DROP_Message-Overload"}
```

**radius\_engine\_total**

Description: Number of session accounting stop requests dropped in the processing queue due to engine overload protection.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Access-Request_REQ_in-queue-drop"}
```

**radius\_engine\_total**

Description: Number of accounting update requests dropped in the processing queue due to overload protection.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Session-Accounting-Start_REQ_in-queue-drop"}
```

**radius\_engine\_total**

Description: Number of service accounting start requests dropped in the queue due to overload protection.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Session-Accounting-Stop_REQ_in-queue-drop"}
```

**radius\_engine\_total**

Description: Number of service accounting stop requests dropped in the queue due to engine overload protection.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Accounting-Update-Request_REQ_in-queue-drop"}
```

**radius\_engine\_total**

Description: Total number of session accounting interim update requests discarded.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Service-Accounting-Start_REQ_in-queue-drop"}
```

**radius\_engine\_total**

Description: Total number of session accounting stop requests discarded.

Formula:

```
radius_engine_total{node_type="unknown",message_type="Service-Accounting-Stop_REQ_in-queue-drop"}
```

**radius\_accounting\_request\_total**

Description: Total number of session accounting start requests discarded.

Formula:

```
radius_accounting_request_total{accounting_type="SessionAccounting",status_type="Interim-Update",  
clientIp="192.168.23.64",endPointIp="192.168.219.201",result="DROP"}
```

**radius\_accounting\_request\_total**

Description: Total count of session accounting stop requests dropped

Formula:

```
radius_accounting_request_total{accounting_type="SessionAccounting",status_type="Stop",  
clientIp="192.168.23.64",endPointIp="192.168.219.201",result="DROP"}
```

**radius\_accounting\_request\_total**

Description: Total count of session accounting start requests dropped

Formula:

```
radius_accounting_request_total{accounting_type="SessionAccounting",status_type="Start",  
clientIp="192.168.23.64",endPointIp="192.168.219.201",result="DROP"}
```

# Additional KPI support for performance benchmarking

## Feature History

Feature Name	Release Information	Description
<b>Additional KPI Support for Performance Benchmarking</b>	2025.02.0	The additional KPIs for cnAAA enhance performance monitoring and troubleshooting by providing insights into CoA, Proxy Accounting, Engine, and MongoDB operations.

## Overview

The additional KPIs support for cnAAA enhances performance monitoring and troubleshooting capabilities by offering insights into system operations, focusing on components like CoA (Change of Authorization), Proxy Accounting, Engine, and MongoDB operations.

## Enhanced KPI Support for

### CoA KPIs

These KPIs track Change of Authorization (CoA) operations, providing information on request handling, throttling, timeouts, and NAK responses to enhance network performance and support troubleshooting.

- **CoA Requests**

Description: Tracks CoA Requests distinctly from Access and Accounting Requests.

Formula:

```
radius_coa_request_total{message_type="CoARequest",nas_ip_address="192.0.2.1",
endpoint_address="192.0.2.4",retry_type="NA",result="SUCCESS",}
```

- **CoA Throttling**

Description: Tracks the number of CoA requests throttled.

Formula:

```
radius_coa_requests_throttled_total{message_type="CoARequestThrottle",nas_ip_address="192.0.2.1",
endpoint_address="192.0.2.18",}
```

- **CoA Request Timeout KPI**

Description: Tracks the number of CoA requests that have timed out from BNG.

Formula:

```
radius_coa_request_timeout_total{message_type="CoaRequest",nas_ip_address="192.0.2.1",
client_ip_address="192.0.2.1",endpoint_address="192.0.2.18",}
```

- **CoA NAK Response KPI**

Description: Provides insights into CoA NAK responses by adding error causes as labels.

Formula:

```
radius_coa_responses_total{message_type="CoANAKResponse",
nas_ip_address="192.0.2.1",client_ip_address="192.0.2.1",
endpoint_address="198.51.100.1",nak_error_cause="405",}
```

### Proxy Accounting KPIs

These KPIs monitor errors and mismatches, offering metrics on queue full errors and retry outcomes to maintain accounting and support troubleshooting.

- **Proxy Accounting Queue Full Error**

Monitor errors in proxy accounting where the thread pool queue is full, causing "Start" requests to be rejected for endpoint.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",
status_type="Start",AAAServer="PassiveMZ-12997",result="QUEUE_FULL_ERROR",server_ip="NA",
endpoint_ip="192.168.253.16",timeout_ip1="NA",timeout_ip2="NA",retries="0",}
```

- **Accounting Mismatch Protection KPI**

Protects against accounting mismatches with specific retry outcome labels.

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",
status_type="Start",AAAServer="PassiveMZ-12997",result="QUEUE_FULL_ERROR",server_ip="NA",
endpoint_ip="198.51.100.1",timeout_ip1="NA",timeout_ip2="NA",retries="0"}
```

- **Proxy Accounting Queue Full Error (Stop)**

Track errors in proxy accounting where the thread pool queue is full, causing "Stop" requests to be rejected for endpoint

Formula:

```
radius_proxy_accounting_response_second_total{accounting_type="ServiceAccounting",
status_type="Stop",AAAServer="PassiveMZ-12997",result="QUEUE_FULL_ERROR",
server_ip="NA",endpoint_ip="198.51.100.1",timeout_ip1="NA",timeout_ip2="NA",
retries="0"}
```

### Accounting Mismatch Protection

These KPIs monitor retry attempts under success or failure conditions, offering insights to prevent accounting mismatches.

- **Start Retry on Failure:**

Track retries on failure for "Start" accounting requests to endpoint, identifying mismatches in proxy accounting.

Formula:

```
radius_proxy_accounting_retry_on_failure_total{accounting_type="ServiceAccounting",
status_type="Start",AAAServer="PassiveMZ-12997",endpoint_ip="198.51.100.2",timeout_ip1="1.1.1.1",
timeout_ip2="203.0.113.1",circle_code="DL",retries="0"}
```

- **Interim Update Retry on Failure**

Monitor retries on failure for "Interim-Update" accounting requests to endpoint, aiding in mismatch detection.

Formula:

```
radius_proxy_accounting_retry_on_failure_total{accounting_type="ServiceAccounting",
status_type="Interim-Update",AAAServer="PassiveMZ-12997",endpoint_ip="198.51.100.2",
timeout_ip1="203.0.113.1",timeout_ip2="203.0.113.1",circle_code="DL",retries="0"}
```

- **Stop Retry on Failure**

Monitor retries on failure for "Stop" accounting requests to endpoint 198.51.100.2, enhancing protection against accounting mismatches.

Formula:

```
radius_proxy_accounting_retry_on_failure_total{accounting_type="ServiceAccounting",
status_type="Stop",AAAServer="PassiveMZ-12997",endpoint_ip="198.51.100.2",timeout_ip1="1.1.1.1",
timeout_ip2="203.0.113.1",circle_code="DL",retries="0"}
```

- **Start Retry on Success**

Track retries on success for "Start" accounting requests to endpoint, supporting mismatch protection strategies.

Formula:

```
radius_proxy_accounting_retry_on_success_total{accounting_type="ServiceAccounting",
status_type="Start",AAAServer="PassiveMZ-12997",server_ip="192.0.2.1",endpoint_ip="198.51.100.2",
timeout_ip1="1.1.1.1",timeout_ip2="203.0.113.1",circle_code="DL",retries="0"}
```

- **Interim Update Retry on Success**

Monitor retries on success for "Interim-Update" accounting requests to endpoint, aiding in effective mismatch prevention.

Formula:

```
radius_proxy_accounting_retry_on_success_total{accounting_type="ServiceAccounting",
status_type="Interim-Update",AAAServer="PassiveMZ-12997",server_ip="192.0.2.1",endpoint_ip="198.51.100.2",
timeout_ip1="203.0.113.1",timeout_ip2="203.0.113.1",circle_code="DL",retries="0"}
```

- **Stop Retry on Success**

Track retries on success for "Stop" accounting requests to endpoint, contributing to accounting mismatch protection.

Formula:

```
radius_proxy_accounting_retry_on_success_total{accounting_type="ServiceAccounting",
status_type="Stop",AAAServer="PassiveMZ-12997",server_ip="192.0.2.1",endpoint_ip="198.51.100.2",
timeout_ip1="1.1.1.1",timeout_ip2="203.0.113.1",circle_code="DL",retries="0"}
```

## Engine KPIs

These KPIs monitor cache data status and GRPC requests and responses, providing insights into data integrity and communication within the policy engine.

- **Cache Data Out of Date**

Monitor instances where cache data is outdated to ensure timely updates and maintain data integrity within the policy engine.

Formula: `radius_engine_cache_total{node_type="unknown",name="cache_data_outofdate"}`

- **Outbound GRPC Request**

Track outbound GRPC requests for operations such as Bundle CoA Request, Async CoA Request, and Proxy Accounting Request.

Formula:

```
radius_engine_total{node_type="unknown",message_type="proxy_service-accounting_stop0_request"}
```

- **Outbound GRPC Response**

Monitor outbound GRPC responses for operations, capturing response types such as timeout, success, and unprocessed.

Formula:

```
radius_engine_total{node_type="unknown",response_type="TIMEOUT",message_type="CoAResponse",coa_type="bundled_coa"}
```

- **Inbound GRPC Response**

Track inbound GRPC responses for Access and Accounting Requests to assess acceptance and rejection rates.

Formula: `radius_engine_total{node_type="unknown",message_type="accounting_response"}`

## RADIUS Endpoint KPIs

These KPIs track CoA request outcomes, such as successful requests with or without retries, and timeouts, providing insights into network performance and potential issues.

- **Back Off Retry Success**

Track successful CoA requests using back-off retry from NAS IP to endpoint.

Formula:

```
radius_coa_requests_total{message_type="CoARequest",nas_ip_address="192.0.2.1",endpoint_address="198.51.100.1",retry_type="BACK_OFF_RETRY",result="SUCCESS"}
```

- **CoA Request Success**

Track successful CoA requests without retry from NAS IP to endpoint.

Formula:

```
radius_coa_requests_total{message_type="CoARequest",nas_ip_address="192.0.2.1",endpoint_address="198.51.100.1",retry_type="NA",result="SUCCESS"}
```

- **CoA Request Timeout**

Track the CoA request timeouts from NAS IP to endpoint.

Formula:

```
radius_coa_request_timeout_total{message_type="CoaRequest",nas_ip_address="192.0.2.1",client_ip_address="192.0.2.1",endpoint_address="198.51.100.1"}
```

## Mongo KPIs

This KPI monitors MongoDB performance by tracking operation times for read, write, and total activities on specified collections, such as "subscriber," and databases.



**Note** Ensure that `k8s single-node` is set to `false`.

- **Mongo Operation Time**

Tracks time a MongoDB instance spends reading and writing data for each collection, measured in milliseconds (ms).

Formula:

```
mongo_operation_time{host="203.0.113.1",port="65001",replica_set="sdb-subscriber1",
member_name="sdb-rs1-s1-m2",type="mongo",dbname="spr",collection="subscriber",op="read"}
```

## Bulk Stats

Bulk stats refers to statistics or data collected and analyzed in large volumes, applicable in contexts such as network management, data analysis, and performance monitoring. These combined statistics are used in performance analysis, such as traffic reports, to monitor the overall health and performance of nodes. They help in taking appropriate actions, optimizing the packet core network for better use, and reducing overall expenses.

### Explanation of RADIUS Request Query

This query explanation breaks down the components of a RADIUS request tracking metric:

- **radius\_requests\_total**: This is the metric name, likely tracking the total number of requests related to the RADIUS protocol, used for Authentication, Authorization, and Accounting (AAA) services in networking or security systems
- **sum(radius\_requests\_total) by (message\_type)**: The `sum(\)` function aggregates the `radius_requests_total` metric, grouping the sum by the `message_type` label. This provides the total number of requests for each `message_type` (e.g., Access-Request, Access-Accept) in your RADIUS data.
- **labels [message\_type]**: This indicates that the result should include the `message_type` label in the output, providing context for each total.
- **alias radius\_requests\_total**: The alias assigns a custom name to the metric for easier reference in visualization or further querying, allowing you to refer to the result as `radius_requests_total` in the output.
- **default-value 0**: This sets a default value of 0 for any `message_type` with no values, ensuring the query returns 0 instead of an empty or missing value.

## Bulk Stats configuration for RADIUS requests

To configure bulk stats and analyze RADIUS request metrics, follow these steps:

### Procedure

**Step 1** Login to Master Node and the CEE Ops-Center IP using the following command:

```
kubectl get pod -n cee -o wide |grep ops
```

**Step 2** Log into the CEE Ops-Center.

**Step 3** Verify Bulk Stats Pods using the following command:

```
kubectl get pod -n cee |grep bulk-stat
```

**Step 4** Enter CEE Ops configuration mode and add this configuration:

```
bulk-stats query radius_requests_total
  expression "sum(radius_requests_total) by (message_type)"
  labels [ message_type ]
  alias radius_requests_total
  default-value 0
exit
```

**Step 5** Commit changes and verify if the system status is at 100%.

**Step 6** Execute Commands on master node:

```
kubectl exec -it bulk-stats-0 -n <namespace> -- bash
```

**Step 7** Navigate to the log file directory

```
cd /var/stats/bulk
cat delta-bulk-stats-1742968920000.csv
```

## Bulk Stats Sample Query Configuration

This section shows a sample configuration for bulk stats queries in a cnAAA environment:

- **General Configuration:**

```
[unknown] cee# show running-config bulk-stats
bulk-stats enable true
bulk-stats user admin
bulk-stats external-port 2222
bulk-stats vnf-name cnaaa
bulk-stats vnf-alias cee-global
alias cee-global
exit
```

- **Query Configuration:**

```
bulk-stats query action_total
expression "sum(action_total) by (type,status)"
labels [ status type ]
alias action_total
default-value 0
exit
```

### Accessing Bulk Statistics files

- The bulk statistics are generated and stored in the `/var/stats/bulk` directory within the `bulk-stats` pod.
- The recommended command for offloading files, such as `kubectl cp`:

```
kubectl cp -n <namespace> bulk-stats-0:/var/stats/bulk/<filename>.csv
./local-path/<filename>.csv
```

# Subscriber migration from CPS 7.5 to cnAAA

## Feature History

Feature Name	Release Information	Description
Subscriber migration from CPS 7.5 to cnAAA	2025.04.0	This feature migrates subscriber management and policy enforcement from CPS 7.5 to the cnAAA platform to ensure service continuity during the transition. The migration is performed in phased, circle-by-circle upgrades with a SOAP proxy managing traffic and enabling temporary shared SPR access.

This feature migrates subscriber management and policy enforcement from CPS 7.5 to the cnAAA platform. It ensures service continuity during migration, intelligent API routing between platforms, and reliable rollback mechanism. It addresses key migration challenges, including staggered BNG transitions, single IP address constraints, and session data inconsistencies between platforms. A SOAP proxy manages traffic and allows temporary shared SPR access. This phased, circle-by-circle upgrade minimizes service disruption.

## Subscriber migration KPIs

### SOAP proxy KPIs

The SOAP proxy generates these KPIs to provide operational insights and facilitate monitoring of the subscriber migration process. These metrics track various aspects of request handling, response times, errors, and resource utilization for both Cisco Policy Suite (CPS) 7.5 and cnAAA interactions. Each KPI is categorized by message type and source IP address.

- **Cps75\_incoming\_requests\_total**

Description: Tracks the total number of incoming requests received by the SOAP Proxy that are destined for CPS 7.5, categorized by message type and source IP address.

Formula:

```
Cps75_incoming_requests_total
{message_type="GET_SUBSCRIBER",SourceIP="10.189.154.31",} 5.0
```

- **cnaaa\_incoming\_requests\_total**

Description: Tracks the total number of incoming requests received by the SOAP Proxy that are destined for cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_incoming_requests_total
{message_type="GET_SUBSCRIBER",SourceIP="10.189.154.31",} 5.0
```

- **outgoing\_responses\_success\_total**

Description: Tracks the total number of successful outgoing responses generated by the SOAP Proxy, categorized by message type and source IP address.

Formula:

```
outgoing_responses_success_total
{message_type="GET_SUBSCRIBER_FOR_DELETE",SourceIP="192.168.64.64",} 1.0
```

- **outgoing\_response\_success\_duration\_seconds**

Description: Tracks the duration for successful outgoing responses from the SOAP Proxy, categorized by message type and source IP address.

Formula:

```
outgoing_response_success_duration_seconds{message_
type="GET_SUBSCRIBER_FOR_DELETE",SourceIP="192.168.64.64",} 1.756229297503E9
```

- **outgoing\_response\_error\_total**

Description: Tracks the total number of failed outgoing responses generated by the SOAP Proxy, categorized by message type and source IP address.

Formula:

```
outgoing_response_error_total
{message_type="DELETE_SUBSCRIBER",SourceIP="192.168.64.64",} 1.0
```

- **outgoing\_response\_error\_duration\_seconds**

Description: Tracks the duration for failed outgoing responses from the SOAP Proxy, categorized by message type and source IP address.

Formula:

```
outgoing_response_error_duration_seconds
{message_type="DELETE_SUBSCRIBER",SourceIP="192.168.64.64",} 1.756229305042E9
```

- **Cps75\_fwd\_requests\_total**

Description: Tracks the total number of requests forwarded by the SOAP Proxy to CPS 7.5, categorized by message type and source IP address.

Formula:

```
Cps75_fwd_requests_total{message_type="GET_SUBSCRIBER_FOR_DELETE",SourceIP="192.168.64.64",}
2.0
```

- **Cps75\_fwd\_response\_success\_total**

Description: Tracks the total number of successful responses received by the SOAP Proxy from CPS 7.5, categorized by message type and source IP address.

Formula:

```
Cps75_fwd_response_success_total{message_type="GET_SUBSCRIBER_FOR_DELETE",SourceIP="192.168.64.64",}
2.0
```

- **Cps75\_fwd\_response\_error\_total**

Description: Tracks the total number of error responses received by the SOAP Proxy from CPS 7.5, categorized by message type and source IP address.

Formula:

```
Cps75_fwd_response_error_total{message_type="DELETE_SUBSCRIBER",SourceIP="192.168.64.64",}
1.0
```

- **Cps75\_fwd\_response\_error\_duration\_seconds**

Description: Tracks the total number of error responses received by the SOAP Proxy from CPS 7.5, categorized by message type and source IP address.

Formula:

```
Cps75_fwd_response_error_total{message_type="DELETE_SUBSCRIBER",SourceIP="192.168.64.64",}
1.0
```

- **cps\_response\_success\_duration\_seconds**

Description: Tracks the duration for successful responses received from CPS 7.5, categorized by message type and source IP address.

Formula:

```
cps_response_success_duration_seconds{message_type="GET_SUBSCRIBER_FOR_DELETE",SourceIP="192.168.64.64",}
1.756229297503E9
```

- **cps\_response\_error\_duration\_seconds**

Description: Tracks the duration for error responses received from CPS 7.5, categorized by message type and source IP address.

Formula:

```
cps_response_error_duration_seconds_total{message_type="DELETE_SUBSCRIBER",SourceIP="192.168.64.64",}
1.197E-6
```

- **Cps75\_fwd\_connection\_error\_total**

Description: Tracks the total number of connection errors encountered when forwarding requests to CPS 7.5, categorized by message type and source IP address.

Formula:

```
Cps75_fwd_connection_error_total{message_type="GET_SUBSCRIBER",SourceIP="192.168.64.64",}
1.0
```

- **Cps75\_proxy\_requests\_error\_total**

Description: Tracks the total number of errors during the processing of requests by the SOAP proxy related to CPS 7.5 operations, categorized by message type and source IP address.

Formula:

```
Cps75_proxy_requests_error_total{message_type="GET_SUBSCRIBER_FOR_DELETE",SourceIP="192.168.64.64",}
1.0
```

- **Cps75\_request\_duration\_seconds**

Description: Tracks the duration of proxy request processing for CPS 7.5 operations, categorized by message type and source IP address.

Formula:

```
Cps75_request_duration_seconds{message_type="GET_SUBSCRIBER",SourceIP="192.168.64.64",}
1.197E-6
```

- **cnaaa\_refresh\_profile\_success\_total**

Description: Tracks the total number of successful Refresh Profile requests sent to cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_refresh_profile_success_total{message_type="refresh_profile",SourceIP="192.168.64.64"}
1.0
```

- **cnaaa\_refresh\_profile\_error\_total**

Description: Tracks the total number of failed Refresh Profile requests sent to cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_refresh_profile_error_total{message_type="refresh_profile",SourceIP="192.168.64.64"}
1.0
```

- **cnaaa\_refresh\_profile\_duration\_seconds**

Description: Tracks the duration for Refresh Profile operations with cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_refresh_profile_duration_seconds{message_type="refresh_profile",SourceIP="192.168.64.64",}
1.756229266433E9
```

- **cnaaa\_delete\_session\_success\_total**

Description: Tracks the total number of successful Delete Session requests sent to cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_delete_session_success_total{message_type="delete_session",SourceIP="192.168.64.64",}
1.0
```

- **cnaaa\_delete\_session\_error\_total**

Description: Tracks the total number of failed Delete Session requests sent to cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_delete_session_error_total{message_type="delete_session",SourceIP="192.168.64.64",}
1.0
```

- **cnaaa\_delete\_session\_duration\_seconds**

Description: Tracks the duration for Delete Session operations with cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_delete_session_duration_seconds{message_type="delete_session",SourceIP="192.168.64.64",}
1.756229298911E9
```

- **cnaaa\_processing\_error\_total**

Description: Tracks the total number of processing errors encountered within cnAAA, categorized by message type and source IP address.

Formula:

```
cnaaa_processing_error_total{message_type="UPDATE_SUBSCRIBER",SourceIP="192.168.64.64",}
1.0
```

- **request\_duration\_seconds**

Description: Provides general duration tracking for all requests processed by the SOAP Proxy, categorized by message type and source IP address.

Formula:

```
request_duration_seconds{message_type="UPDATE_SUBSCRIBER",SourceIP="192.168.64.64",}
1.197E-6
```

- **cnaaa\_retry\_attempt\_total**

Description: Tracks the total number of retry attempts made for cnAAA operations, including the attempt number, categorized by message type and source IP address.

Formula:

```
cnaaa_retry_attempt_total{message_type="refresh_profile",SourceIP="192.168.64.64",attempt="3",}
1.0
```

- **cnaaa\_retry\_success\_total**

Description: Tracks the total number of successful retries for cnAAA operations, including the attempt number, categorized by message type and source IP address.

Formula:

```
cnaaa_retry_success_total{message_type="delete_session",SourceIP="192.168.64.64",attempt="1",}
1.0
```

- **cnaaa\_retry\_exhausted\_total**

- Description: Tracks the total number of cnAAA operations that ultimately failed after all configured retry attempts were exhausted, including the last attempt number, categorized by message type and source IP address.

Formula:

```
cnaaa_retry_exhausted_total{message_type="refresh_profile",SourceIP="192.168.64.64",attempt="3",}
1.0
```

- **threadpool\_queue\_size**

Description: Indicates the current number of tasks waiting in the thread pool queue for processing, categorized by pool name.

Formula:

```
threadpool_queue_size{pool_name="cnaaa",} 0.0
```

- **threadpool\_active\_threads**

Description: Indicates the number of threads currently executing tasks within the thread pool, categorized by pool name.

Formula:

```
threadpool_active_threads{pool_name="cnaaa",} 0.0
```

- **threadpool\_idle\_threads**

Description: Indicates the number of threads available but not currently executing tasks within the thread pool, categorized by pool name.

Formula:

```
threadpool_idle_threads{pool_name="cnaaa",} 2.0
```

- **threadpool\_core\_pool\_size**

Description: Indicates the minimum number of threads maintained in the thread pool, categorized by pool name.

Formula:

```
threadpool_core_pool_size{pool_name="cnaaa",} 30.0
```

- **threadpool\_maximum\_pool\_size**

Description: Indicates the maximum number of threads allowed in the thread pool, categorized by pool name.

Formula:

```
threadpool_maximum_pool_size{pool_name="cnaaa",} 30.0
```

- **threadpool\_current\_pool\_size**

Description: Indicates the current total number of threads in the thread pool, categorized by pool name.

Formula:

```
threadpool_current_pool_size{pool_name="cnaaa",} 2.0
```

- **threadpool\_remaining\_thread\_capacity**

**Description:** Indicates the remaining capacity for new tasks in the thread pool before reaching the maximum pool size, categorized by pool name.

Formula:

```
threadpool_remaining_thread_capacity{pool_name="cnaaa",} 28.0
```

# Subscriber migration from CPS 7.5 to cnAAA SOAP Kafka Relay

## Feature History

Feature Name	Release Information	Description
Subscriber migration from CPS 7.5 to cnAAA (SOAP Kafka Relay)	2026.01.0	<p>The SOAP Kafka Relay solution for subscriber migration from CPS 7.5 to cnAAA, is an advanced solution which addresses the limitations of subscriber migration solution that uses the common CPS 7.5 SPR until the migration is completed. It addresses</p> <ul style="list-style-type: none"> <li>• performance and stability issues from shared database usage in CPS 7.5 and cnAAA,</li> <li>• introduces an asynchronous, Kafka-based replication mechanism to decouple database operations, and</li> <li>• ensures data consistency, system stability, and reduced operational risk during subscriber migration.</li> </ul>

The SOAP Kafka Relay migrates subscriber data by functioning as a dual-write proxy. It synchronously services the primary legacy system (CPS 7.5) and asynchronously replicates changes to the new system (cnAAA). This decoupling prevents performance issues associated with shared database access.

## Subscriber migration SOAP Kafka Relay KPIs

### SOAP proxy KPIs

The SOAP Kafka Relay generates these KPIs to provide operational insights and facilitate monitoring of SOAP-to-Kafka data flows. These metrics track various aspects of request handling, response times, error conditions, Kafka interactions, upstream/downstream communications, and resource utilization. Each KPI is categorized by relevant labels such as message type, source IP address, topic, endpoint, or attempt number.

### Producer KPIs (unified-api-proxy-ep-producer)

The following KPIs are generated by the Producer component of the Unified API Proxy.

- **soap\_incoming\_requests\_total**

Description: Total number of incoming SOAP requests received by the producer.

Formula:

```
soap_incoming_requests_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
10001.0
```

- **soap\_response\_duration\_seconds**

Description: Total duration of all SOAP responses in seconds.

Formula:

```
soap_response_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
670.3258733479987
```

- **soap\_response\_success\_total**

Description: Total number of successful SOAP responses returned to clients.

Formula:

```
soap_response_success_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
10001.0
```

- **soap\_response\_error\_total**

Description: Total number of failed SOAP responses returned to clients.

Formula:

```
soap_response_error_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
15.0
```

- **soap\_response\_success\_duration\_seconds**

Description: Total duration of successful responses in seconds.

Formula:

```
soap_response_success_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="10.1.33.115",}
30.07539027100001
soap_response_success_duration_seconds_total{message_type="UpdateSubscriberRequest",source_ip="192.168.205.0",}
0.074180371
soap_response_success_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
33.00786633000007
```

- **soap\_response\_error\_duration\_seconds**

Description: Total duration of error responses in seconds.

Formula:

```
soap_response_error_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
45.8374291
```

- **kafka\_publish\_requests\_total**

Description: Total number of Kafka publish requests attempted.

Formula:

```
kafka_publish_requests_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
5000.0
```

- **kafka\_publish\_success\_total**

Description: Total number of successful Kafka message publishes.

Formula:

```
kafka_publish_success_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
5000.0
```

- **kafka\_publish\_error\_total**

Description: Total number of failed Kafka message publishes.

Formula:

```
kafka_publish_error_total{message_type="CreateSubscriberRequest",source_ip="192.168.52.128",}
184.0
```

- **kafka\_publish\_success\_duration\_seconds**

Description: Total duration of successful Kafka publishes in seconds.

Formula:

```
kafka_publish_success_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
22.81055704900002
```

- **kafka\_publish\_error\_duration\_seconds**

Description: Total duration of failed Kafka publishes in seconds.

Formula:

```
kafka_publish_error_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.52.128",}
368.2182095640003
```

- **upstream\_forward\_requests\_total**

Description: Total number of requests forwarded to upstream service.

Formula:

```
upstream_forward_requests_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
10001.0
```

- **upstream\_response\_success\_total**

Description: Total number of successful upstream service responses.

Formula:

```
upstream_response_success_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
5000.0
```

- **upstream\_response\_error\_total**

Description: Total number of failed upstream service responses.

Formula:

```
upstream_response_error_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",}
5001.0
```

- **upstream\_response\_success\_duration\_seconds**

Description: Total duration of successful upstream calls in seconds.

Formula:

```
upstream_response_success_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
8.973665204000001
```

- **upstream\_response\_error\_duration\_seconds**

Description: Total duration of failed upstream calls in seconds.

Formula:

```
upstream_response_error_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
0.011748717
```

- **upstream\_connection\_error\_total**

Description: Total number of upstream connection errors.

Formula:

```
upstream_connection_error_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
8.0
```

- **upstream\_connection\_timeout\_total**

Description: Total number of upstream connection timeout errors.

Formula:

```
upstream_connection_timeout_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
3.0
```

- **upstream\_retry\_attempt\_total**

Description: Total number of retry attempts for upstream calls.

Formula:

```
upstream_retry_attempt_total{message_type="CreateSubscriberRequest",source_ip="10.84.117.121",attempt="1",}
5001.0
```

- **upstream\_retry\_success\_total**

Description: Total number of successful retry attempts.

Formula:

```
upstream_retry_success_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",attempt="1",}
12.0
```

- **upstream\_retry\_exhausted\_total**

Description: Total number of requests where all retry attempts were exhausted.

Formula:

```
upstream_retry_exhausted_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
5.0
```

- **upstream\_failover\_events\_total**

Description: Total number of failover/failback events (primary/secondary switching).

Formula:

```
upstream_failover_events_total{event_type="failover",} 7.0
```

- **upstream\_active\_endpoint**

Description: Currently active endpoint (1=PRIMARY, 0=SECONDARY).

Formula:

```
upstream_active_endpoint 0.0
```

- **upstream\_primary\_endpoint\_healthy**

Description: Health status of primary endpoint (1=HEALTHY, 0=UNHEALTHY).

Formula:

```
upstream_primary_endpoint_healthy 0.0
```

- **soap\_processing\_error\_total**

Description: Total number of request processing errors.

Formula:

```
soap_processing_error_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
4.0
```

- **soap\_processing\_error\_duration\_seconds**

Description: Total duration of processing errors in seconds.

Formula:

```
soap_processing_error_duration_seconds_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
23.4561892
```

- **rate\_limit\_rejection\_total**

Description: Total number of requests rejected due to rate limiting.

Formula:

```
rate_limit_rejection_total{message_type="CreateSubscriberRequest",source_ip="192.168.205.0",}
47.0
```

### Consumer Component (unified-api-proxy-ep-consumer)

- **consumer\_messages\_consumed\_total**

Description: Total number of messages consumed from Kafka topic.

Formula:

```
consumer_messages_consumed_total{message_type="CreateSubscriberRequest",topic="SoapAPI-details",}
10000.0
```

- **consumer\_processing\_success\_total**

Description: Total number of messages processed successfully.

Formula:

```
consumer_processing_success_total{message_type="CreateSubscriberRequest",} 4931.0
```

- **consumer\_processing\_error\_total**

Description: Total number of message processing errors.

Formula:

```
consumer_processing_error_total{message_type="CreateSubscriberRequest",error_type="timeout",}
6.0
```

- **consumer\_processing\_duration\_seconds\_total**

Description: Total time spent processing messages in seconds.

Formula:

```
consumer_processing_duration_seconds_total{message_type="CreateSubscriberRequest",status="success",}
98.93288240799995
```

- **consumer\_rate\_limit\_rejections\_total**

Description: Total number of rate limit rejections in consumer.

Formula:

```
consumer_rate_limit_rejections_total{message_type="CreateSubscriberRequest",} 25843.0
```

- **consumer\_downstream\_calls\_total**

Description: Total number of downstream cnAAA calls attempted.

Formula:

```
consumer_downstream_calls_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",}
30000.0
```

- **consumer\_downstream\_response\_success\_total**

Description: Total number of successful downstream cnAAA responses.

Formula:

```
consumer_downstream_response_success_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",}
4737.0
```

- **consumer\_downstream\_response\_error\_total**

Description: Total number of downstream response errors.

Formula:

```
consumer_downstream_response_error_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",error_type="application_error",}
29975.0
```

- **consumer\_downstream\_duration\_seconds\_total**

Description: Total time spent on downstream calls in seconds.

Formula:

```
consumer_downstream_duration_seconds_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",status="error",}
282.66106414900014
```

- **consumer\_downstream\_retry\_attempt\_total**

Description: Total number of downstream retry attempts.

Formula:

```
consumer_downstream_retry_attempt_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",attempt="1",}
10000.0
```

- **consumer\_downstream\_retry\_success\_total**

Description: Total number of successful retries.

Formula:

```
consumer_downstream_retry_success_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",attempt="2",}
5.0
```

- **consumer\_downstream\_retry\_exhausted\_total**

Description: Total number of times all downstream retries were exhausted.

Formula:

```
consumer_downstream_retry_exhausted_total{message_type="CreateSubscriberRequest",endpoint="PRIMARY",}
10000.0
```

- **consumer\_downstream\_failover\_events\_total**

Description: Total number of downstream failover/failback events.

Formula:

```
consumer_downstream_failover_events_total(event_type="failback",endpoint="PRIMARY",)
1.0
```

- **consumer\_downstream\_failover\_events\_created**

Description: Timestamp of the last downstream failover event creation.

Formula:

```
consumer_downstream_failover_events_created(event_type="failback",endpoint="PRIMARY",)
1.768285725213E9
```

- **consumer\_downstream\_active\_endpoint**

Description: Currently active downstream endpoint (1=PRIMARY, 0=SECONDARY).

Formula:

```
consumer_downstream_active_endpoint 1.0
```

- **consumer\_downstream\_primary\_endpoint\_healthy**

Description: Primary downstream endpoint health (1=HEALTHY, 0=UNHEALTHY).

Formula:

```
consumer_downstream_primary_endpoint_healthy 1.0
```

- **publish\_to\_dlq\_total**

Description: This counter tracks the total number of messages published to the Dead Letter Queue (DLQ).

Formula:

```
publish_to_dlq_total(message_type="CreateSubscriber",) 10000.0
```