# Set Up Cisco Webex

This chapter provides information on how to integrate Cisco Webex with Cisco Spaces.


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## Integrate Cisco Webex

The integration of Cisco Webex with Cisco Spaces enables Cisco Webex devices in the **Webex Control Hub** account to perform a cloud-to-cloud integration between **Webex Control Hub** and Cisco Spaces.

**Note** Cisco Webex integration supports only **Cisco Smart Workspaces** users.

This integration supports:

- Synchronization of Cisco Webex entities such as Cisco Webex workspaces, devices, workspace locations, and floor details from the **Webex Control Hub**. The synchronization process is scheduled at the backend every three hours after the token is configured in the Cisco Spaces dashboard. Choose **Setup** > **Webex** to configure the tokens.
- Cisco Webex devices to send device data such as temperature, air quality, occupancy, and so on, which is then used in **Cisco Smart Workspaces**.

As part of **Cisco Webex** integration, Cisco Spaces supports integration with persistent web app for **Cisco Webex** navigators. When a customer activates the control hub integration with Cisco Spaces, the necessary configuration supporting this integration is updated in the **Cisco Webex** control hub.

**Note** Currently, this integration is only available for **Cisco Smart Workspaces** users.

# Set Up Cisco Webex

You can connect your Cisco Webex account to Cisco Spaces and then import the Cisco Webex networks into Location Hierarchy.

### Procedure

**Step 1** Log in to Cisco Spaces.

**Step 2** In the Cisco Spaces dashboard, click the **Menu** icon ( ) and choose **Setup** > **Webex**.

**Step 3** In the **Connect your Webex** window, click **Connect**.

The Webex Token slider is displayed.

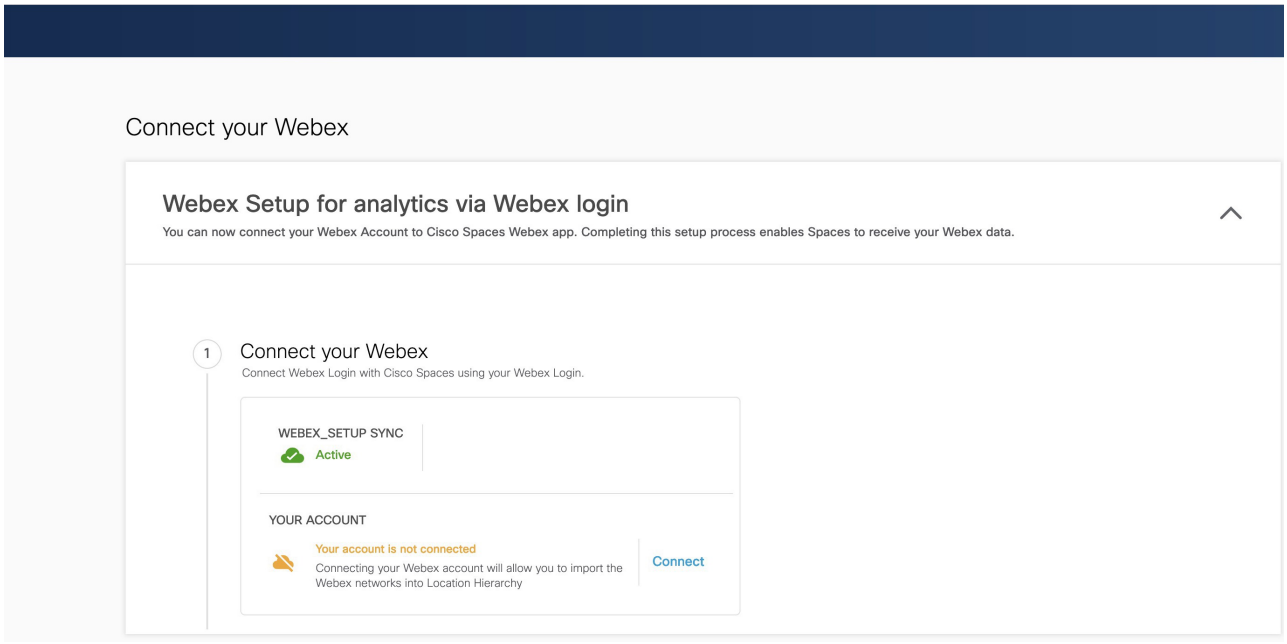
**Step 4** In the **Enter or copy-paste your Webex Token** field, enter the Cisco Webex token.

You can get the token from the **Webex Control Hub**. For more information about generating an activation code, see Generate an Activation Code, on page 3.

**Step 5** Click **Connect**.

The Cisco Webex synchronization status is displayed as **Active** for all active users in a specific tenant (account) if at least one user successfully connected their Cisco Spaces account with the Cisco Webex account while importing the Cisco Webex networks into **Location Hierarchy**.

***Figure 1: Cisco Webex Synchronization Status***



# Generate an Activation Code

Use the Cisco Webex Control Hub to generate codes.

### Procedure

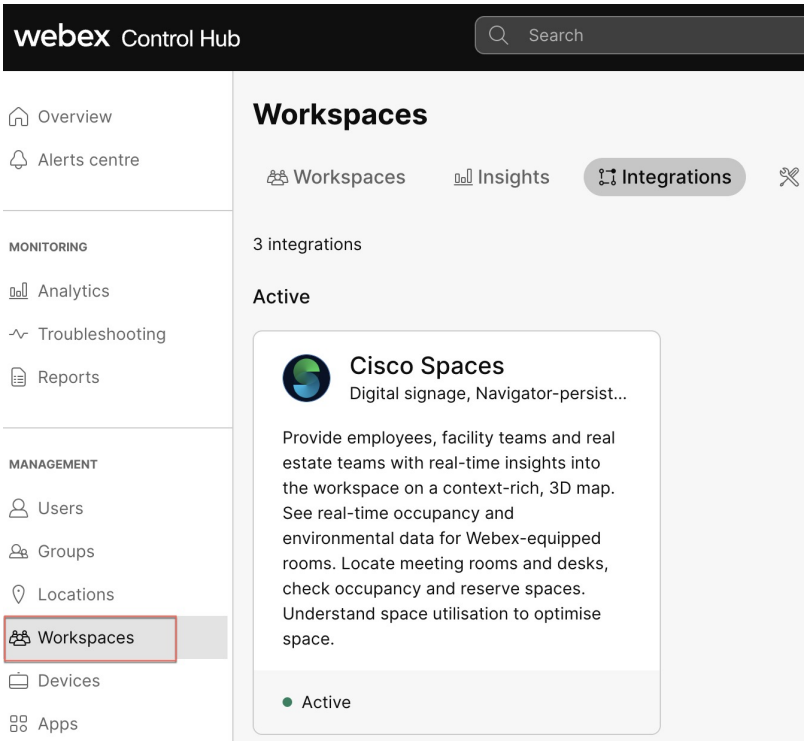
**Step 1** Log in to Cisco Webex Control Hub.

**Step 2** Enter your **Cisco Webex Control Hub** account email ID to sign in.

**Step 3** In the **Cisco Webex Control Hub** dashboard, choose **Management** > **Workspaces**.

**Step 4** Click the **Integrations** tab.

***Figure 2: Cisco Webex Control Hub***




**Step 5** On the **Cisco Spaces** app tile, click **Details**.

The **Cisco Smart Workspaces** app integration details window is displayed.

**Step 6** At the top-right corner of the window, click **Activate**.

**Step 7** Review the permissions requested by **Cisco Smart Workspaces** and check the **Terms and Conditions** check box.

**Step 8** Click **Activate**.

**Step 9** Use the **Copy to Clipboard** option to copy the activation code and paste the code in **Cisco Spaces** to integrate **Cisco Webex**.

The generated activation code's expiry details are displayed in the **Activate Integration: Cisco Smart Workspaces** window.