Cisco Spaces Dashboard

Cisco Spaces Navigation

When you login to Cisco Spaces dashboard, the Cisco Spaces apps are displayed on the Cisco Spaces Home page. The apps are displayed under the license type for which they are available. You can access other features of Cisco Spaces such as **Location Hierarchy**, **Monitor**, **Admin Management**, and **Setup** using the three-line menu icon displayed at the top-left of the Dashboard. You can navigate to the Home page by clicking **Cisco Spaces** displayed at the top-left of the dashboard or using the **Home** option the three-line menu.
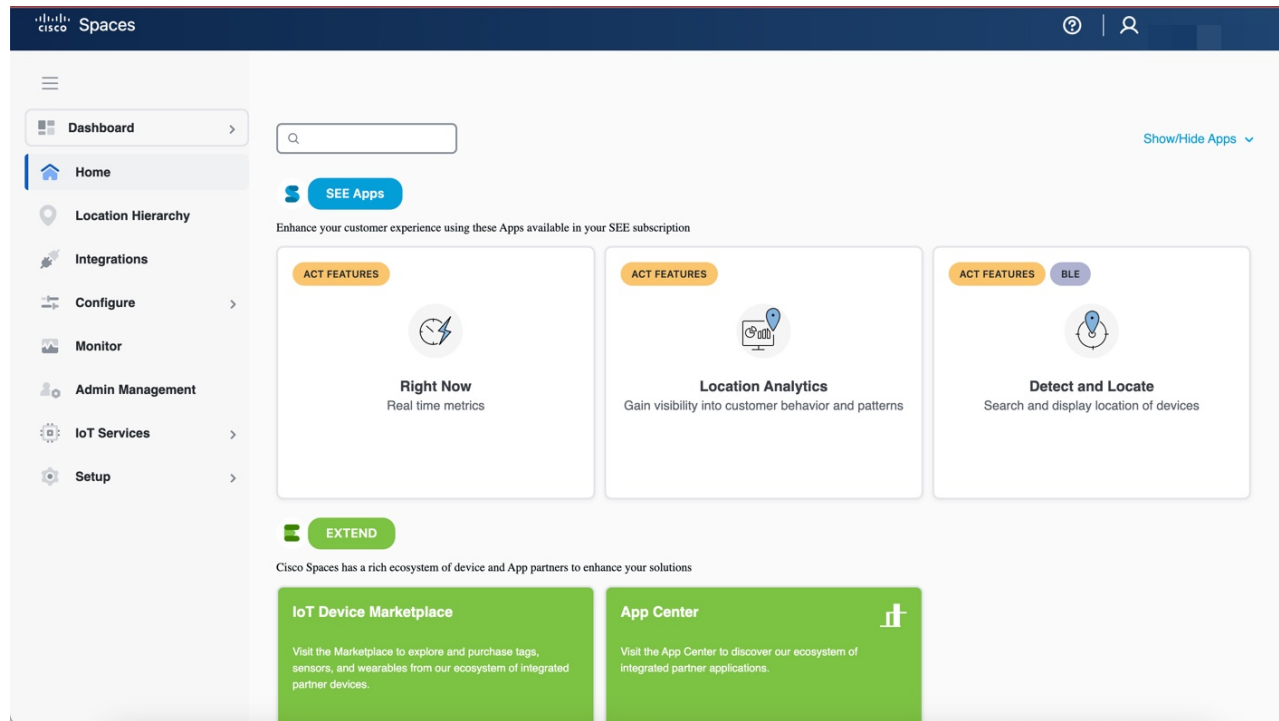
An app launcher (Grid) icon appears at the top-right of the dashboard using which you can easily navigate from one app to another app. When you click the app launcher icon, it lists all the Cisco Spaces apps activated for the user. From an app you can navigate to the home page by clicking **Cisco Spaces** displayed at the top-left of the dashboard.

Cisco Spaces Dashboard

Cisco Spaces dashboard is the default home page of Cisco Spaces application. The Cisco Spaces GUI adopts the Magnetic design implementation. Magnetic design follows a persistent header and collapsible left navigation pane.

After you log in to Cisco Spaces, the **Home** window is displayed as shown in the following image:

Figure 1: Cisco Spaces Home

The Cisco Spaces **Home** window includes the **Dashboard** drop-down list (in the left navigation pane) which allows you to search and view the available apps associated with your Cisco Spaces license.

Use the **Dashboard** drop-down list to choose and navigate to any selected app. To navigate back to the Cisco Spaces **Home** window, choose **Dashboard** option from the drop-down list.

The dashboard has the following main areas: Menu Bar, Information icon, Profile icon, and various applications available as per your subscription.

Menu Bar

Click the **Menu** icon (▤) at the left of the menu bar to access the following menu items:

- App Search - **Dashboard** drop-down list

- Location Hierarchy

- Integrations

- Monitor

- Admin Management

- IoT Services

- Setup

Icons

Click the icons at the right of the menu bar to perform common tasks:

Icon	Description
ⓘ	Support: Displays help center, support and documentation links.
👤	User Profile: Displays account and logout options. The license information is available under **My Account** > **License Information** > **License Units Consumed**. For more information, see User Profile, on page 4.

Apps Search

This app search option is available in the left navigation pane in the **Dashboard** drop-down list.The **Dashboard** drop-down list displays all the applications that are available in your Cisco Spaces subscription.

Cisco Spaces: Connector 3.0

Cisco Spaces: Connector (referred to as Connector in all subsequent references in this document) is a fully redesigned version of the Connector with the capability to efficiently manage multiple services that connect to different network devices such as Cisco Wireless controller and switches for data. The Connector platform makes it easy to add/remove new services from the cloud. It enables enhanced troubleshooting with debugging, log upload, and restart functionalities from the cloud. Connector also provides detailed metrics for each service with CPU, Memory, Connectivity and Up/Down status.

Connector is the next generation connector of Cisco Spaces that provides an enhanced user experience, architecture to support multiple services, simplicity, modularity, seamless upgrade and High Availability. Connector supports an active-active High Availability setup. Unlike the earlier releases of Connector 2.x, you can specifically configure and monitor the High Availability pair. All services and device configurations are managed at the Connector level to make it easy to pair with High Availability.

The Connector and device status is also aggregated at the Connector level from each instance for easy monitoring. Connector provides full visibility to each instance of a High Availability pair. You can view how the services are running on each instance, their upgrade status and so on. You can also perform actions on a particular instance, such as restarting of services.

Cisco Spaces Features

The major features of Cisco Spaces dashboard includes:

Overview of Cisco Spaces Apps

In the Cisco Spaces Home page, you can view all available applications. Use the **Dashboard** drop-down list to search apps.

The apps available in Cisco Spaces are tied to various **Cisco Spaces License Packages**. In the Cisco Spaces home page, you can view the app tiles segregated according to your Cisco Spaces account license.

The following apps are available under **SEE** license:

- Right Now

- Location Analytics

- Detect and Locate

- IoT Device Marketplace

The following apps are available under **ACT** license:

- Space Manager

- Space Experience

- Space Utilization App

Monitor

The Monitor section enables you to monitor the performance status of Cisco Spaces, and its apps. It also displays the app latencies and anomalies. For more information, see the "Monitoring" section .

Admin Management

The **Admin Management** feature enables you to create Cisco Spaces users. You can restrict the privileges for each user based on the their role. For more information, see the "Managing Cisco DNA Spaces Users and Accounts" section.

Setup

Wireless Networks

Wireless Network

Displays features and instructions to connect Cisco Spaces to a particular wireless network through various methods. For more information, see Setting Up Cisco Spaces to Work with Various Wireless Networks.

Wireless Network Status

The **Wireless Network Status** option enables you to view the synchronization status of your wireless network. You can view the time at which the last synchronization happened.

User Profile

The **User Profile** option ( ) in the top-left of the Cisco Spaces dashboard helps to view account and logout options.

Figure 2: User Profile

LOGGED IN AS

Mathiram_Jul5

besarma@cisco.com

Logout

Your last login was on:

22nd Jan 2025, 3:21 PM IST

View History

My Account

View Change Log

License Info

You can view the last login and timestamp details. Click **View History** to the recent and failed login attempts.

The **User Profile** feature includes the following options:

- **My Account**: Click to display the **My Account** window. For more information, see Viewing Cisco Spaces Account Details, on page 5.

- **View Change Log**: Click to open the **Change Log** tab that displays the activity details of all the users in a particular account. For more information, see Viewing Cisco Spaces Account Details, on page 5.

Viewing Cisco Spaces Account Details

Use the **My Account** window to view the Cisco Spaces profile details, account activity, and other account related information. The **My Account** window has the following tabs:

- **My Profile**: Displays the basic profile information such as first name, last name, email and mobile number.

- **Account Activity**: Displays the failed attempt account activity details such as IP address, date and browser in which the account activity failed.

- **Preferences**: This tab includes the following options:

    - **Add new domain**: Click to add a new domain for SSO authentication.

- **Enable Support Access**: Click this option to enable or disable access to their account to the Cisco Spaces support team. Enabling this option helps the Cisco Spaces support team to detect and debug issues under exceptional situations.

Note

- By default, the **Enable Support Access** option is enabled.

- When access is enabled, the Cisco Spaces support team gets access to the customer's Cisco Spaces account.

- **Change Log**: Displays the change log details such as user activity, time, app, section and user. Click the **Filter** option to filter log details.