Preface

This preface describes the audience, organization, acronyms, and conventions used in the document.

> **Note** **Cisco DNA Spaces** is now **Cisco Spaces**. We are in the process of updating our documentation with the new name. This includes updating GUIs and the corresponding procedures, screenshots, and URLs. For the duration of this activity, you might see occurrences of both **Cisco DNA Spaces** and **Cisco Spaces**. We take this opportunity to thank you for your continued support.

This document contains the following sections:

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Audience

This guide is meant for account administrators who manage the Cisco Spaces user accounts and perform the configurations required for Cisco Spaces. This guide is also meant for business and store administrators who use Cisco Spaces to create the proximity rules to send notifications to customers and business users.

Other target audience includes portal designers and access code managers.

Document Organization

Chapter Number	Chapter Title	Description
Chapter 1	**Cisco Spaces Prerequisites**	Provides information about various Cisco Spaces features and the prerequisites to deploy Cisco Spaces.

Chapter Number	Chapter Title	Description
Chapter 2	**Getting Started**	Provides an overview about Cisco Spaces and its features. This chapter also describes the process flow, system requirements, and how to start working with Cisco Spaces.
Chapter 3	**Cisco Spaces Home**	Provides information about about Cisco Spaces dashboard and its features.
Chapter 4	**Location Hierarchy in Cisco Spaces**	Provides information about how to define Cisco Spaces location hierarchy.
Chapter 5	**Location Hierarchy 2.0 in Cisco Spaces**	Provides information about Location Hierarchy 2.0 and its features in Cisco Spaces.
Chapter 6	**Integration**	Describes how to integrate with Cisco DNA Center and Service Now and other applications.
Chapter 7	**Monitor**	Provides information about the app details mentioned in the Monitoring section.
Chapter 8	**Admin Management**	Provides information about how to manage Cisco Spaces users, Cisco Spaces accounts, and Cisco Connected Mobile Experiences (CMX) accounts.
Chapter 9	**Setup**	Describes how to setup Wireless Network and Meraki Camera.

Document Conventions

This document uses the following conventions:

Table 1: Document Conventions

Convention	Description
Boldface	Commands, command options, and keywords are in boldface.
Italics	Arguments for which you supply values are in italics
Option > Option	Used to describe a series of menu options.

| Note | Means reader take note. Notes contain helpful suggestions or references to material not covered in this guide. |

| Tip | Means *reader take tip*. Tips contain helpful suggestions to resolve issues. |

List of Acronyms and Abbreviations

Table 2: List of Acronyms and Abbreviations

Acronym	Expansion
ACL	Access Control List
BLE	Bluetooth Low Energy
CUWN	Cisco Unified Wireless Network
CNA	Captive Network Assistant
RSSI	Received Signal Strength Indicator
SSID	Service Set Identifier
UUID	Universally Unique Identifier

Communications, Services, and Additional Information

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