



CPS vDRA Administration Guide, Release 23.2.0

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### **Americas Headquarters**

Cisco Systems, Inc. 170 West Tasman Drive San Jose, CA 95134-1706 USA http://www.cisco.com Tel: 408 526-4000

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### **Preface**

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### **About This Guide**



Note

The documentation set for this product strives to use bias-free language. For purposes of this documentation set, bias-free is defined as language that does not imply discrimination based on age, disability, gender, racial identity, ethnic identity, sexual orientation, socioeconomic status, and intersectionality. While any existing biased terms are being substituted, exceptions may be present in the documentation due to language that is hardcoded in the user interfaces of the product software, language used based on RFP documentation, or language that is used by a referenced third-party product.

This document is a part of the Cisco Policy Suite documentation set.

For information about available documentation, see the CPS Documentation Map for this release at Cisco.com.



Note

The PATS/ATS, ANDSF, and MOG products have reached end of life and are not supported in this release. Any references to these products (specific or implied), their components or functions in this document are coincidental and are not supported. Full details on the end of life for these products are available at: https://www.cisco.com/c/en/us/products/wireless/policy-suite-mobile/eos-eol-notice-listing.html.

### **Audience**

This guide is best used by these readers:

• Network administrators

- · Network engineers
- · Network operators
- System administrators

This document assumes a general understanding of network architecture, configuration, and operations.

# **Additional Support**

For further documentation and support:

- Contact your Cisco Systems, Inc. technical representative.
- Call the Cisco Systems, Inc. technical support number.
- Write to Cisco Systems, Inc. at support@cisco.com.
- Refer to support matrix at https://www.cisco.com/c/en/us/support/index.html and to other documents related to Cisco Policy Suite.

# **Conventions (all documentation)**

This document uses the following conventions.

Conventions	Indication
<b>bold</b> font	Commands and keywords and user-entered text appear in <b>bold</b> font.
italic font	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic</i> font.
[]	Elements in square brackets are optional.
{x   y   z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
courier font	Terminal sessions and information the system displays appear in courier font.
<>	Nonprinting characters such as passwords are in angle brackets.

Conventions	Indication
	Default responses to system prompts are in square brackets.
!,#	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.



Note

Means reader take note. Notes contain helpful suggestions or references to material not covered in the manual.



Caution

Means reader be careful. In this situation, you might perform an action that could result in equipment damage or loss of data.



Warning

#### IMPORTANT SAFETY INSTRUCTIONS.

Means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.

SAVE THESE INSTRUCTIONS



Note

Regulatory: Provided for additional information and to comply with regulatory and customer requirements.

## **Communications, Services, and Additional Information**

- To receive timely, relevant information from Cisco, sign up at Cisco Profile Manager.
- To get the business impact you're looking for with the technologies that matter, visit Cisco Services.
- To submit a service request, visit Cisco Support.
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit Cisco Marketplace.
- To obtain general networking, training, and certification titles, visit Cisco Press.
- To find warranty information for a specific product or product family, access Cisco Warranty Finder.

### **Cisco Bug Search Tool**

Cisco Bug Search Tool (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

# **Important Notes**



**Important** 

Any feature or GUI functionality that is not documented may not be supported in this release or may be customer specific, and must not be used without consulting your Cisco Account representative.



**About CPS DRA** 

- DRA Overview, on page 1
- DRA Architecture, on page 1
- DRA Users And Roles, on page 2
- Access CPS DRA, on page 3
- Manage Users, on page 4
- Supported Browsers, on page 5

### **DRA Overview**

Cisco Policy Suite DRA (Diameter Routing Agent) is a GUI platform that enables you to perform CPS vDRA related operations and launch the following applications and utilities:

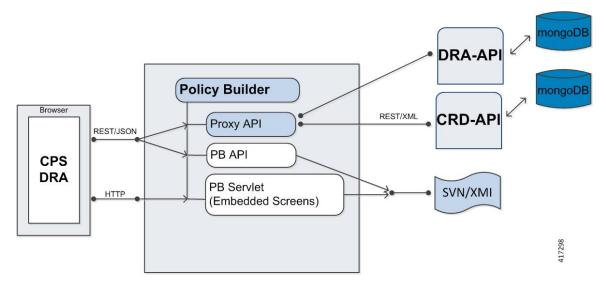
- Policy Builder CPS Policy Builder with CPS vDRA specific options to customize and optimize CPS vDRA. For more information, see *Chapter 2 Configuring CPS DRA*.
- Custom Reference Data Interface for service providers to create and populate data tables. For more information, see *Chapter 3 Managing Custom Reference Data*.
- Operations
  - DRA Monitoring Interfaces to monitor the CPS vDRA related operations such as DRA Peer Monitoring, DRA Binding Monitoring, DRA SLF Bindings, and Grafana.
  - DRA API Information Provides vPAS API and SLF API Documentation.

For more information, see *Managing DRA Operations* chapter in this guide.

## **DRA Architecture**

DRA GUI is compliant with CPS Central functional structure.

Figure 1: DRA Architecture



The following section describes different layers of the DRA GUI:

- PB API layer Manages PB API requests and interfaces with other CPS APIs. The PB API layer is one unified CPS API layer.
- PB servlet layer Manages requests and responses between DRA GUI and the embedded PB screens.
- DRA GUI client layer -DRA GUI which reuses PB2 modularity and implements CPS vDRA specific GUI.

## **DRA System Flow**

The following section describes the DRA system flow:

- 1. DRA GUI initiates active/inactive peers in the PB Proxy API.
- 2. PB Proxy API invokes DRA API end points to retrieve CPS vDRA data.
- **3.** DRA API returns data back to the PB Proxy API.
- 4. PB Proxy API returns data back to the DRA GUI.
- 5. DRA GUI renders the data.

## **DRA Users And Roles**

The following types of users/roles are supported in CPS DRA:

- Admin: User with create, read, update, and delete (CRUD) access to CPS DRA.
- Read Only: Restricted to read access only.

## **Access CPS DRA**

You can access CPS DRA on the same port as Policy Builder with /central/dra and /central/dra/ context.

You can enter /central or /central/ in the browser, the application server redirects you to either CPS Central or CPS DRA depending on the install type you have selected during installation.

To access the CPS DRA Interface, use the supported URLs as described in the following table:

**Table 1: Supported URLs** 

Install Type	Entered URLs	Redirected URLs
DRA	https:// <ip-address>/</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:7443/central</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:7443/central/</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:7443/central/dra</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:7443/central/dra/</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:443/central</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:443/central/</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:443/central/dra</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
	https:// <ip-address>:443/central/dra/</ip-address>	https:// <ip-address>:7443/central/dra/</ip-address>
Mobile	https:// <ip-address>/</ip-address>	https:// <ip-address>:7443/central/</ip-address>
	https:// <ip-address>:7443/central</ip-address>	https:// <ip-address>:7443/central/</ip-address>
	https:// <ip-address>:7443/central/</ip-address>	https:// <ip-address>:7443/central/</ip-address>
	https:// <ip-address>:7443/central/dra</ip-address>	HTTP ERROR 404
	https:// <ip-address>:7443/central/dra/</ip-address>	HTTP ERROR 404
	https:// <ip-address>:443/central</ip-address>	https:// <ip-address>:443/central/</ip-address>
	https:// <ip-address>:443/central/</ip-address>	https:// <ip-address>:443/central/</ip-address>
	https:// <ip-address>:443/central/dra</ip-address>	HTTP ERROR 404 (As the installed system is not DRA)

The hostname is displayed in the login dialog box and system banner to differentiate between open windows while performing any operation of the CPS system. It indicates which system is being modified and prevents any errors or misconfigurations.

The hostname is displayed when the parameter -Dhostname=lab is configured in pb/qns.conf files. If it is not configured in the qns.conf file, it is displayed as a result of the command "hostname" on the server.

The hostname is displayed in the login panel only when the following argument is set to true:

```
-DshowSitenameLogin
```

# **Manage Users**

Perform the following steps to add a new user:

1. Enter CONFIG mode as shown:

```
scheduler# config
Entering configuration mode terminal
scheduler(config)#
```

2. Use the aaa authentication command to create the user:

```
scheduler(config) # aaa authentication users user test2 gid 100 uid 9000 homedir / password
testpassword ssh_keydir /
scheduler(config-user-test2) # commit
scheduler(config-user-test2) # exit
```



Note

The gid, uid, homedir and ssh keydir are required but not used by the application.

#### Add User To A Viewer Operational Group

In CONFIG mode, add the user to the "oper" group and commit the change as shown:

```
scheduler(config)# nacm groups group oper user-name test2
scheduler(config-group-oper)# commit
```

#### **Add User To An Editor Group**

In CONFIG mode, add the user to the "editor" group and commit the change as shown:

```
scheduler(config) # nacm groups group editor user-name test2
scheduler(config-group-editor) # commit
```

#### Add User To An Admin Group

In config mode, add the user to the "admin" group and commit the change as shown:

```
scheduler(config) # nacm groups group admin user-name test2
scheduler(config-group-admin) # commit
```



Note

To provide a user with Admin CRUD access to CPS DRA Central, add the user to the "policy-admin" group.

### **Change A User's Password**

In the Management CLI, use the **aaa authentication users** user **change-password** command as shown:

```
scheduler# aaa authentication users user test2 change-password
Value for 'old-password' (<string>): *********
Value for 'new-password' (<string>): *******
Value for 'confirm-password' (<string>): *******
scheduler#
System message at 2017-03-08 21:17:18...
Commit performed by system via system using system.
```

# **Supported Browsers**

CPS DRA supports the most recent versions of the following browsers:

- · Apple Safari
- Google Chrome
- Microsoft IE
- Mozilla Firefox

Supported Browsers

# **Configuring CPS DRA**

- Policy Builder Overview, on page 7
- System Configuration, on page 7
- Custom Reference Data Configuration, on page 12
- Diameter Configuration, on page 17
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# **Policy Builder Overview**

CPS DRA allows service providers to create policies that are customized to their particular business requirements through the Policy Builder interface which is a web-based application with a graphical user interface (GUI) that enables rapid development of innovative new services.

Policy Builder page supports both configuration of the overall CPS cluster of virtual machines (VMs) as well as the configuration of services and advanced policy rules.

# **System Configuration**

You need to define a system as it represents the customer deployment. Each system contains one or more clusters that represent a single high availability site environment. A cluster is used to define configurations related to the blades and shares the same set of policy directors.

In Policy Builder, the Environment specific data section displays a list of system configurations that enables you to perform create, read, update, and delete (CRUD) operations and to create clusters which can further overwrite and customize system configurations.

## **Configure System**

Perform the following steps to configure a system:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- Step 2 Select Systems under Reference Data.
- **Step 3** Enter the values in each field as described in the following table:

### **Table 2: Configure System Parameters**

Field	Description
Name	Name of the CPS system.
Description	Description of the entire system.
Session Expiration (hours)	If no messages are received in x hours, the session is removed.
	Default value is 8.
Session Expiration (minutes)	If no messages are received in x minutes, the session is removed.
	Default value is 0.
Timeout For Unknown Session	Time in minutes that CPS takes to keep a session alive after the subscriber logs off. The other network entities involved in the session close the session.
	Default value is 0.
Timeout For Soft Delete	Time in seconds in which a soft delete session is maintained for a CPS session after the session ends.
	Default value is 30.
Enable Multi Primary Key	Select this check box to allow two primary keys to be utilized by maintaining a map of each separate primary key and storing the true multi-primary key as a UUID related to the two maps. Changing this setting has a negative performance impact. Keep the Enable Multi Primary Key unchecked.
	Default is unchecked.

### Step 4 Click Save.

### **Add Clusters**

After system configuration, you can add clusters.

- **Step 1** To add clusters, click **Add Clusters**.
- **Step 2** Enter the values in each field as described in the following table:

### Table 3: Cluster Parameters

Field	Description
Name	Name of the cluster.
Description	Brief description of the cluster.
DB Write Concern	Determines the write behavior of sessionMgr and for the error exceptions raised.
	Default option is OneInstanceSafe.
Failover SLA (ms)	Used to enter the duration (in milliseconds) to wait before starting failover database handling.
Replication Wait Time (ms)	Specifies a time limit, in milliseconds. This parameter is applicable only if you select TwoInstanceSafe in Db Write Concern.
	Causes write operations to return with an error after the specified limit, even if the required write concern eventually succeeds. When these write operations return, MongoDB does not undo successful data modifications performed before the write concern exceeds the replication wait time limit. The time is in milliseconds.
Trace Database Size (MB)	Determines the size in MegaBytes of the policy_trace database capped collection.
	Default value is 512.
Min Key Cache Time (minutes)	The minimum amount of time in minutes to keep a secondary key for a session.
	Default value is 2000.
Max Timer TPS	Default value is 2000.
Re-evaluation diffusion buckets	The number of batches or buckets into which CPS will divide the transactions to be processed when the rate limiting TPS function of CPS is triggered. The rate limiting feature is defined in the Max Timer TPS field.  Default is 50 buckets.

Field	Description
Re-evaluation diffusion interval (ms)	Defines the delay before processing the next bucket. Enter the sum of all the delays between all the buckets.
	Assuming 50 re-evaluation buckets are configured (by default), the default interval of 20000 milliseconds will introduce a delay of 408 milliseconds before proceeding with the next bucket of transactions.
	bucket_size-1 / interval = delay between buckets
	50-1 / 20000 = 408
	Default is 20000 milliseconds
Broadcast Message Wait Timer (ms)	The amount of time in milliseconds for the Policy Engine to wait between sending each Broadcast Policy Message.
	Default value is 50.
Max Sessions Per Shard	This is the maximum number of shard per session.
Disable Secondary Key Full Scan DB	Enable or disable full scan for secondary key database lookups. By default, the secondary key database lookups is enabled.
	Disabling secondary key database lookups helps in reducing PCRF processing latencies.
Lookaside Key Prefixes	Added to improve Gx/Rx lookup and caching performance.
Key Prefix	To improve Gx/Rx lookup and caching performance, you can add the lookaside key prefixes.
	For more information, see Cisco Policy Suite Mobile Configuration Guide.
Admin Database	
Shard Configuration	
Primary IP Address	The IP address of the Session Manager database that holds session information for Cisco Policy Builder and Cisco Policy Server.
Secondary IP Address	The IP address of the database that provides fail over support for the primary database.
	This is the mirror of the database specified in the Primary IP Address field. Use this only for replication or replica pair's architecture. This field is present but deprecated to maintain downward compatibility.
Port	Port number of the database for Session data. By default, the value is 27717.

Field	Description
End Point Configurations	
Shard Configuration	
Primary IP Address	The IP address of the Session Manager database that holds session information for Cisco Policy Builder and Cisco Policy Server.
Secondary IP Address	The IP address of the database that provides fail over support for the primary database.
	This is the mirror of the database specified in the Primary IP Address field. Use this only for replication or replica pair's architecture. This field is present but deprecated to maintain downward compatibility.
Port	Port number of the database for Session data. By default, the value is 27717.
Backup DB Monitor Interval In Sec	Used in thread which updates the primary balance DB (when primary balanceDB is available after fail over) with BackupBalance db records.
	Default value is 3 sec.
Rate Limit	Used to control the TPS (with how much TPS reconciliation should take place once primary balance db is up).
Trace Database Configurations	
Shard Configuration	
Primary IP Address	The IP address of the sessionmgr node that holds trace information which allows for debugging of specific sessions and subscribers based on unique primary keys.
Secondary IP Address	The IP address of the database that provides fail over support for the primary database.
	This is the mirror of the database specified in the Primary IP Address field. Use this only for replication or replica pair's architecture. This field is present but deprecated to maintain downward compatibility.
Port	Port number of the database for Session data. By default, the value is 27717.
Backup DB Monitor Interval In Sec	Used in thread which updates the primary balance DB (when primary balanceDB is available after fail over) with BackupBalance db records.
	Default value is 3 sec.

Field	Description
Rate Limit	Used to control the TPS (with how much TPS reconciliation should take place once primary balance db is up).
Data Center Parameter	Deprecated
Common Time Changes	Deprecated

### Step 3 Click Save.

For field descriptions of system configuration templates, refer to *Plug-in Configuration* in *CPS vDRA Configuration Guide*.

# **Custom Reference Data Configuration**

Custom Reference Data Schemas enables you to define custom derived data for installation, to make decisions based on that data and includes the following options:

- Search Table Groups Enables logical grouping of multiple customer reference data tables.
- Custom Reference Data Tables Basic tables without search functionality.

### **Create Search Table Group**

Perform the following steps to create a search table group:

- **Step 1** To create a search table group, click **Search Table Group**.
- **Step 2** Enter the values in each field as described in the following table:

**Table 4: Search Table Group Parameters** 

Field	Description
Name	Name of the search table group that is stored in the database.
	The name can contain alphanumeric characters but must start with alphabets, can be either lowercase or uppercase, but not mixed cases. Special characters are not allowed except underscore. Use underscore character "_" to separate words.
	Examples: logical_apn, no_spaces, logical_apn2
	Non-examples: logicalAPN, 2logicalAPN
	Additionally, a name must have a prefix. The prefix can be any alphanumeric string that starts with an alphabet. It can be the name of project, customer, etc.
	The prefix is mandatory for vDRA where some CRD table are included by default in the ISO file. To avoid any duplicate names, a prefix is required.
	Example: fn_logical_apn where fn is a prefix
Evaluation Order	Order in which groups are evaluated. Evaluation order value is in ascending order starting with 0.
	Note  Search table groups and their respective CRD tables are listed based on the evaluation order value. If the evaluation order value is the same for two or more tables, then they are listed alphabetically.
Result Columns	These are the AVPs that will be added into processing. These need to be mapped to be the same as values from underlying tables. This allows populating the same AVPs from different tables.
Name	Name of the AVP. It should start with alphanumeric characters, should be lowercase, and should not start with numbers, no special characters are allowed, use "_" to separate words. For example, logical_apn = GOOD, logicalAPN = BAD, no_spaces
Display Name	More human readable name of the AVP.
Use In Conditions	Represents the availability of the row for conditions in Policies or Use Case Templates. There is a performance cost to having these checked, so it is recommended to uncheck unless they are required.
Default Value	The default value if no results are found from a Customer Reference Data Table.

Field	Description
Table Search Initiators	This section controls whether or not the Search Table Group and all tables below will be executed.
Name	Name of the table search initiators.

### Step 3 Click Save.

## **Create Custom Reference Data Tables**

Perform the following steps to create custom reference data tables:

- **Step 1** To create custom reference data tables, click **Custom Reference Data Tables**.
- **Step 2** Enter the values in each field as described in the following table:

Table 5: Custom Reference Data Table Parameters

Field	Description
Name	Name of the table that is stored in the database.
	The name can contain alphanumeric characters but must start with alphabets, can be either lowercase or uppercase, but not mixed cases. Special characters are not allowed except underscore. Use underscore character "_" to separate words.
	Examples: logical_apn, no_spaces, logical_apn2
	Non-examples: logicalAPN, 2logicalAPN
	Additionally, a name must have a prefix. The prefix can be any alphanumeric string that starts with an alphabet. It can be the name of project, customer, etc.
	The prefix is mandatory for vDRA where CRD tables are included by default in the ISO file. To avoid any duplicate names, a prefix is required.
	Example: fn_logical_apn where fn is a prefix
Display Name	Name of the table that will be displayed in Control Center.
Cache Results	Indicates if the tables should be cached in memory and should be checked for production.
Activation Condition	Custom Reference Data Trigger that needs to be true before evaluating this table. It can be used to create multiple tables with the same data depending on conditions or to improve performance if tables do not need to be evaluated based on an initial conditions.

Field	Description
Svn Crd Data	When enabled, indicates that the CRD table is an SVN CRD table and CRD data for the table is fetched from CRD CSV file present in SVN data source.
	When disabled, indicates that the CRD table data needs to be fetched from Mongo database.
Columns	
Name	asdf;lkj
	Name of the column in the database. It should be unique else an error will be thrown.
Display Name	More readable display name.
Use In Conditions	Represents the availability of the row for conditions in Policies or Use Case Templates. There is a performance cost to having these checked, so it is recommended to uncheck unless they are required.
Туре	Determines the values in the control center as described below:
	Text: Value can be any character. For example, example123!.
	Number: Value should be a whole number. For example, 1234.
	Decimal: Value can be any number. For example, 1.234.
	True/False: Value can be true or false. For example, true.
	• Data: Value should be a date without time component. For example, May 17 <sup>th</sup> 2020.
	• DateTime: Value should be a date and time. For example, May 17th, 2020 5:00pm.
Key	Indicates that this column is all or part of the key for the table that makes this row unique. By default, a key is required. Keys also are allowed set the Runtime Binding fields to populate this data from the current message/session. Typically, keys are bound to data from the current session (APN, RAT Type) and other values are derived from them. Keys can also be set to a value derived from another customer reference data table.
Required	Indicates whether this field will be marked required in Control Center. A key is always required.

Field	Description
Column Details	
Valid	
All	All values are allowed in control center.
List of Valid	A list of name/display name pairs that will be used to create the list. Valid values can also contain a name which will be the actual value of the column and a display value which allows Control Center to display an easier to use name.
Name	The name of the column in the database.
Display Name	Readable display name.
Validation	Validation used by Control Center
Regular Expression	The Java regular expression that will be run on the proposed new cell value to validate it.
	In CPS 22.2.0 and later releases, vDRA supports validation of IPv6 addresses:
	• Validates whether the starting IPv6 address is less than the ending IPv6 address.
	Validates name and description of the zone.
	• During multi_table update if any row gets failed due to conflict then entire CRD table is not updated.
	Displays a warning message after updating CRD successfully.
Regular Expression Description	A message to the user indicating what the regular expression is trying to check.
Runtime	Which row match when a message is received.
None	-
Bind to Subscriber AVP	This pulls the value from an AVP on the subscriber. It will also pull values from a session AVP or a Policy Derived AVP.
Bind to Session/Policy State	This pulls the value from a Policy State Data Retriever which knows how to retrieve a single value for a session.
Bind to a result column from another table	This allows the key to be filled out from a columns value from another table. This allows 'normalizing' the table structure and not having on giant table with a lot of duplicated values.

Description
This allows the key be filled out from an AVP on the diameter request.
This allows the row to be 'matched' in other ways than having the value be 'equals'. Default value is equals.
• eq: Equal
• ne: Not Equal
• gt: Greater than
• gte: Greater than or equal
• lt: Less than
• lte: Less than or equal

### Step 3 Click Save.

# **Diameter Configuration**

CPS DRA supports the following Diameter Applications:

- Gx Application
- Gy Application
- Rx Application
- Sd Application

For more information about Diameter configuration, see the CPS vDRA Configuration Guide.

## **Add Gx Application**

Perform the following steps to add Gx application:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- **Step 2** Click **Diameter Applications**.
- **Step 3** To add a Gx application, click **Gx Application**.
- **Step 4** Enter the values in each field as described in the following table:

#### Table 6: Gx Application Parameters

Field	Description
Name	Name of the Gx application.

Field	Description
Application Id	16777238, 3GPP specified Application Identifier for Gx interface.
Vendor Ids	Vendor Identifiers that are required to be supported on Gx interface.
Tgpp Application	When selected it indicates this is a 3GPP defined application interface.
Application Route	
Name	Identifier of the route.
Priority	Indicates the priority of the route.
Command Code	Indicates value of command code AVP within the message.
Request Type	Indicates if the Credit Control Request type is Initial (1)/Update (2) or Terminate (3).
Destination Host	When selected it indicates the message will contain a Destination-Host.
Action Tables	Identifies the request routing table for this interface and message.

### Step 5 Click Save.

## **Add Gy Application**

Perform the following steps to add Gy application:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- Step 2 Click Diameter Applications.
- **Step 3** To add a Gy application, click **Gy Application**.
- **Step 4** Enter the values in each field as described in the following table:

### **Table 7: Gy Application Parameters**

Field	Description
Name	Name of the Gy application.
Application Id	4, 3GPP specified Application Identifier for Gy interface.
Vendor Ids	Vendor Identifiers that are required to be supported on Gy interface.

Field	Description
Tgpp Application	When selected it indicates this is a 3GPP defined application interface.
Application Route	
Name	Identifier of the route.
Priority	Indicates the priority of the route.
Command Code	Indicates value of command code AVP within the message.
Request Type	Indicates if the Credit Control Request type is Initial (1)/Update (2) or Terminate (3).
Destination Host	When selected it indicates the message will contain a Destination-Host.
Action Tables	Identifies the request routing table for this interface and message.

### Step 5 Click Save.

# **Add Rx Application**

Perform the following steps to add Rx application:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- Step 2 Click Diameter Applications.
- **Step 3** To add a Rx application, click **Rx Application**.
- **Step 4** Enter the values in each field as described in the following table:

#### **Table 8: Rx Application Parameters**

Field	Description
Name	Name of the Gy application.
Application Id	16777236, 3GPP specified Application Identifier for Rx interface.
Vendor Ids	Vendor Identifiers that are required to be supported on Gy interface.
Tgpp Application	When selected it indicates this is a 3GPP defined application interface.
Application Route	ı

Field	Description
Name	Identifier of the route.
Priority	Indicates the priority of the route.
Command Code	Indicates value of command code AVP within the message.
Request Type	Indicates if the Credit Control Request type is Initial (1)/Update (2) or Terminate (3).
Destination Host	When selected it indicates the message will contain a Destination-Host.
Action Tables	Identifies the request routing table for this interface and message.

### Step 5 Click Save.

# **Add Sd Application**

Perform the following steps to add Sd application:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- Step 2 Click Diameter Applications.
- **Step 3** To add a Sd application, click **Sd Application**.
- **Step 4** Enter the values in each field as described in the following table:

### **Table 9: Sd Application Parameters**

Field	Description
Name	Name of the Gy application.
Application Id	16777303, 3GPP specified Application Identifier for Sd interface.
Vendor Ids	Vendor Identifiers that are required to be supported on Gy interface.
Tgpp Application	When selected it indicates this is a 3GPP defined application interface.
Application Route	
Name	Identifier of the route.
Priority	Indicates the priority of the route.
Command Code	Indicates value of command code AVP within the message.

Field	Description
Request Type	Indicates if the Credit Control Request type is Initial (1)/Update (2) or Terminate (3).
Destination Host	When selected it indicates the message will contain a Destination-Host.
Action Tables	Identifies the request routing table for this interface and message.

Step 5 Click Save.

# **Diameter Routing**

Diameter request message routing is done via realms and applications. A Diameter message that is forwarded by Diameter agents (proxies, redirects or relays) must include the target realm in the Destination-Realm AVP and one of the application identification AVPs

(Auth-Application-Id/Acct-Application-Id/Vendor-Specific-Application-Id). The realm can be retrieved from the User-Name AVP, which is in the form of a Network Access Identifier (NAI). The realm portion of the NAI is inserted in the Destination-Realm AVP. Diameter agents have a list of locally supported realms and applications, and can have a list of externally supported realms and applications.

Routing AVP definitions links the different Application Routing tables to required CRD tables and supports the following applications:

- Gx Application
- Rx Application
- Sd Application

The following parameters can be configured under Routing AVP Definitions:

#### **Table 10: Routing AVP Definition Parameters**

Parameter	Description
Name	Name of the application.
Routing Avp Lookup	List of search table groups to perform routing AVP lookup. The AVPs from incoming messages will be looked up to match the rows of the CRD tables referenced by the search table groups listed here. For more information, see CPS vDRA Configuration Guide.

# **CPS Service Configuration**

The Import/Export option enables you to perform the following operations:

- Export CPS Service Configuration into a single file.
- Import CPS Service Configuration to another environment.

For more information, see Export and Import Service Configurations in CPS Operations Guide.

### **View Versioned Custom Reference Data Tables**

You can view the SVN CRD data of a specific versioned CRD table under the **Versioned Custom Reference Data** option. The versioned CRD tables represents a combined list of custom reference data tables present under Custom Reference Data tables and different Search Table Groups whose **Svn Crd Data** checkbox is enabled.

### **View Details of Versioned CRD Tables**

Perform the following steps to view the CRD data of a versioned CRD table:

- Step 1 Navigate to Versioned Custom Reference Data under Policy Builder.
- **Step 2** To view details, select a versioned CRD table listed.

The versioned CRD table details is displayed.

### Import Data of Versioned CRD Tables

Perform the following steps to import CRD data of a versioned CRD table:

- Step 1 Navigate to Versioned Custom Reference Data under Policy Builder.
- **Step 2** Click **Import** option provided against the CRD table whose data you want to import.

The File to Import dialog box is displayed from where you can select a CSV file containing CRD data to be imported.

- **Step 3** Select a file.
- **Step 4** After the file is loaded, select **Import**.

File imported success message is displayed.

## **View Graphical Illustration of CRD Tables**

Experimental CRD visualization option enables users to view Search Table Group relationships graphically. The nodes displayed are Search Table Groups and the links show where column data for a search table group is pulled from another table with the "Bind to a result column from another table" setting.

You can select an STG element, view its details in the Selected Info dialog box and save the layout.

STG displays the following information:

- · Layout nodes.
- Switched display of STG elements to list STG result columns instead of CRD Columns.
- Indicates columns in CRD tables under STG displaying 'keys' (key symbol) or 'required' (\*).
- Indicates where columns get their values from such as subscriber AVP, other CRD column, and session data field.

### **View Details of STG Element**

Perform the following steps to view details of the STG element:

- Step 1 In CPS DRA, navigate to Policy Builder.
- Step 2 Select Experimental CRD visualization under Policy Builder.
- **Step 3** To view details, select an STG element.

The following details are displayed:

**Table 11: STG Element Details** 

Field	Description
STG Name	Name of the search table group.
STG Columns	Search table group columns.
Child Custom Reference Data Tables	Child custom reference data tables.

# **View Repository Details**

Policy Builder displays an option that enables you can view a list of repositories as follows:

- Select **Repository** to navigate repositories list page, to view repository details and to reload configurations of the selected repository
- Select the dropdown to view the available repositories.

To switch to a new repository by selecting a repository from the dropdown list, user will have to re-login to authenticate the user with the selected repository.

The following table describes the repository details:

#### Table 12: Repository Details

Field	Description
Name	Name of the repository.
URL	URL of the branch of the version control software server that are used to check in this version of the data.
SVN Username	Username that is configured to view Policy Builder data.
Temp Directory	Temporary working local directory for the policy configurations.
Reload Repository	Select to reload the repository from the file system.
	Note Reload link is available only when the repository matches the selected (working) repository.

## **Add New Repository**

Perform the following steps to add a new repository:

**Step 1** In CPS DRA, navigate to **Policy Builder Overview**.

A Choose Policy Builder Data Repository dialog box is displayed.

Step 2 Click Add Repository link.

An **Add Repository** dialog box is displayed with the following fields/URL:

Fields	Description
Name	Name of the repository.
URL	URL of the branch of the version control software server that is used to check in this version of the data.
Local Directory	Local directory for the policy configurations.
	The standard path for Local Directory is /var/broadhop/pb/workspace/tmp-repository_name.

**Step 3** Enter valid values.

**Note** If the mandatory fields are not entered, an error message is displayed.

#### Step 4 Click OK.

- a. After entering values in the repository fields, the progress bar should display and hide when the response from API is returned.
- **b.** If there is an error response from the API, it should be displayed in the error modal. On closing the error modal the add repository modal with the old values is displayed.

### **Select Repository**

When you select Policy Builder option in the CPS DRA interface, a **Choose Policy Builder Data Repository** dialog box is displayed which enables you to select a repository.



Note

The dialog box to select a repository is displayed only if you have not loaded any repository earlier. In case any error occurs while loading the available repositories, an error dialog is displayed. When you click **Close**, the DRA landing page is displayed.

Perform the following steps to select a repository:

**Step 1** In CPS DRA, navigate to **Policy Builder Overview**.

A Choose Policy Builder Data Repository dialog box is displayed.

- **Step 2** Click the **Select Repository** drop-down.
- **Step 3** Select a repository from the drop-down list.
- Step 4 Click Done.

The selected repository is loaded.

**Note** If you click **Cancel**, the application is redirected to the DRA landing page as there is no repository loaded.

## **Switch Repository**

Perform the following steps to switch repositories:

- **Step 1** In CPS DRA, navigate to **Policy Builder Overview**.
- **Step 2** Select the **Switch Repository** icon.

A Choose Policy Builder Data Repository dialog box is displayed.

**Note** The repository which is currently loaded is displayed as selected in the repository drop-down.

- **Step 3** Click the **Select Repository** drop-down.
- **Step 4** Select a repository from the drop-down list.

### Step 5 Click Done.

The selected repository is loaded.

**Note** You are notified

- You are notified with appropriate error messages during switching repositories in the following scenarios:
  - Failure from API end.
  - When SVN is down.
  - When the request gets timed out.

# **Publish Configuration Changes**

To put changes into effect and have the Cisco Policy Builder server recognize the configuration changes made in your client session, use the Publish option and save the changes to the server repository.

Publish enables you to publish or revert all the changes made in the Policy Builder.

For more information on Publishing operations, see CPS Mobile Configuration Guide.

### **Publish Changes**

Perform the following steps to publish changes:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- Step 2 Select Publish.
- **Step 3** Enter a commit comment.
- **Step 4** Review the changes displayed under **Changes to commit**.
- **Step 5** Click the **Publish To** drop down and select the Publish Repository.

Note The Publish to drop down points to CPS server SVN configurations repository where CPS server polls for SVN changes. After receiving the notification, CPS server will check out the latest configurations from SVN.

- **Step 6** (Optional) Select **Cancel** to cancel the changes.
- Step 7 Select Commit

Saves changes only to the SVN repository. After saving is complete the **Preview Changes** button gets enabled.

The **Preview Changes** button shows changes between the SVN repository and RUN repository. If changes are appropriate, then, the **Are you okay with changes** check box is enabled.

If you select the **Are you okay with changes** check box the **Publish** button is enabled. Click **Publish** to publish all changes.

## **Revert Changes**

Perform the following steps to revert changes:

- **Step 1** In CPS DRA, navigate to **Policy Builder**.
- Step 2 Select Publish.
- **Step 3** Review the changes displayed under **Changes to commit**.
- Step 4 Click Revert All Changes.

## **View Notifications**

You can view notifications regarding various stages of all CPS products by selecting the **Alert** option provided in the toolbar.

Perform the following steps to view notifications:

#### Step 1 Click Alert.

A notification message is displayed.

#### Step 2 Click Accept.

Note

- After the notification is accepted, the toolbar reverts to the default color.
- If the system upgrade deadline is approaching, the accept option is not displayed and the toolbar continues to display the alert link and notification.

**View Notifications** 



# **Managing Custom Reference Data**

- Custom Reference Data Overview, on page 29
- Export Custom Reference Data, on page 29
- Import Custom Reference Data, on page 29
- View Custom Reference Data Tables, on page 30
- Import Custom Reference Data Table, on page 31

## **Custom Reference Data Overview**

Custom reference data is data specific to a service provider and provides a way to create their own data tables and to populate them. It adds variations of existing use cases configured in Policy Builder.

# **Export Custom Reference Data**

Perform the following steps to export CRD data:

- Step 1 In CPS DRA, navigate to Custom Reference Data.
- Step 2 Select Export.

The contents of the CRD table is generated in a csv format in a zip file.

- Step 3 Click Save File.
- Step 4 Click OK.

# **Import Custom Reference Data**

Perform the following steps to import CRD tables:

- **Step 1** In CPS DRA, navigate to **Custom Reference Data**.
- Step 2 Select File to Import...

The **File Upload** dialog box is displayed from where you can select a file to be imported.

#### Step 3 Click Import.

Note

A warning message is displayed in the success modal for bulk import of CRD tables when the archive file to import has CRD tables with Svn Crd Data flag enabled.

## **View Custom Reference Data Tables**

Custom Reference Data Tables section lists the custom reference data (CRD) tables in an alphabetic order along with its description.

You can select a CRD table from the displayed list and view its data. The search filter is added to support full and partial string match.

You can also search values based on Regex filter criteria. If you enter any Regex/Wildcard, based on the input the vDRA searches the entry. In the Custom Reference Data Tables view, open a CRD table and in the search box you can enter Regex/Wildcard expression to view the displayed results according to the expression. For example, if the input value is "ndc2c\*" then the search results displayed are ndc2c.gx.xom,ndc2c.gxx.com and so on.

A key icon is displayed before the column name of the selected CRD tables. This provides the following information:

- Indicates whether the column in the selected CRD table is a key column or non-key column.
- Indicates the type of Runtime Binding and its value in a tooltip when you hover over it.

The following operations can be performed:

- Add a record to the table
- Edit a record of the table
- Delete a record of the table

The results are paginated for easy access and scrollbars can be used when there are more number of columns.



Note

The edit, delete and add options are disabled for CRD tables with Svn Crd Data flag enabled.

Through Pagination toolkit, you can view records count displayed in the webpage link out of total number of records fetched by API. This value changes as per the change in filtering of records through filter toolbar.

## **View Multiple CRD Tables**

- **Step 1** Navigate to **Custom Reference Data**.
- **Step 2** In the left-hand pane, select CRD tables listed under **Display Name**.

The tables are displayed on the right-hand side. You can drag and resize the tables horizontally.

#### Step 3 Click Close.

Note

- By default the Custom Reference Data Tables tab is expanded. Only one of the panels can be expanded
  at a time. For example, when the Import/Export CRD data tab is expanded, the Custom Reference
  Data Tables tab is closed and vice versa.
- You can use the scroll bar to view records in a large CRD table.
- You can use the **Add Row** option to enter records.
- You can use the **Close** option to close a CRD table.
- You can click Close All option to close multiple tables.

## **Edit Multiple CRD Tables**

- **Step 1** Navigate to **Custom Reference Data**.
- **Step 2** In the left-hand pane, select CRD tables listed under **Display Name**.

The tables are displayed on the right-hand side.

- **a.** To modify record values, click edit icon. A CRD record modal popup is displayed.
- **b.** To enter record values, click **Add Row**.
- **c.** To delete records, click delete icon.
- Step 3 Click Done.
- Step 4 Click Close.

Note

- You can edit only one CRD table at a time.
- The SVN CRD tables have only read only option.
- You can click **Close All** option to close multiple tables.

# **Import Custom Reference Data Table**

Perform the following steps to import a custom reference data table:

- **Step 1** In CPS DRA, navigate to **Custom Reference Data**.
- **Step 2** Select any CRD table.
- **Step 3** Click the **Import** option provided against the selected CRD table.

The **File to Import** dialog box is displayed from where you can select a file to be imported.

**Note** The import link is disabled for CRD tables with Svn Crd Data flag enabled.

- **Step 4** Select a file.
- **Step 5** After the file is loaded, Click **Import**.
  - **Note** a. The selected file should be of XLS or CSV format.
    - **b.** The name of the selected file should match that of the CRD table name.
    - **c.** If you try to import data with wrong headers, "Mismatch found between imported csv headers and policy builder table columns" error message is displayed.
    - **d.** If you try to import data having duplicate records, "Duplicate rows found in the imported data for table: (table\_name). Duplicate records count: (duplicate\_count)? error message is displayed.

Data Imported success message is displayed.



# **Managing DRA Operations**

- Operations Overview, on page 33
- Monitoring DRA, on page 33
- DRA Health Checks, on page 54
- Monitoring Installation Using Grafana, on page 55
- Viewing CPS APIs, on page 55

# **Operations Overview**

The Operation page enables you to access various interfaces and perform operations, maintenance, and troubleshooting activities. It assists system administrators and network engineers to operate and monitor the Policy Server.

# **Monitoring DRA**

DRA monitoring page under operations includes the following options:

- DRA Peer Monitoring
- DRA Binding Monitoring
- DRA SLF Bindings
- DRA Relay Connection
- Grafana

## **DRA Peer Monitoring**

DRA peer monitoring page displays the active peer endpoints (by default) for the cluster node. You can click the toggle for active/inactive peers to view the active or inactive peer endpoints.

The active and inactive peer monitoring screens have resize option for each column. You can use the scrollbar to view multiple values.

When the page is loaded, the Autorefresh checkbox is enabled by default which refreshes peers data every 30 seconds. You can stop this functionality by disabling the checkbox. After every refresh, the Data Last Refreshed field is updated with the locale time.

You can use the filter option to filter active and inactive peer endpoints. You can also view all event logs and peer details for specific active or inactive peer endpoints of the cluster node.

Pagination support is provided in active and inactive peer endpoints table data. A number of rows per page drop-down are displayed below each table which contains the different set of numbers indicating the number of rows which can be shown per page. This option enables you to perform the following tasks:

- Select the number of rows to be displayed in each page.
- Specify the page to which you want to navigate.

Through Pagination toolkit, you can view records count displayed in the webpage link out of total number of records fetched by API. This value changes as per the change in filtering of records through filter toolbar.

You can use the **Close All** option to close all the displayed popups. By default the **Close All** option is disabled. If you have many popups open, the **Close All** option gets enabled.

#### **View Filtered Data**

- **Step 1** In CPS DRA, navigate to **DRA Peer Monitoring**.
- **Step 2** Select the **Filter by** drop-down and click on any one of the following data options displayed:
  - · Peer Host Name
  - · Peer IP Address
  - Admin State
  - DRA Host Name
  - DRA IP Address
  - Application Id
  - Peer Group
  - Details/Event Logs
  - Actions

In the **Search** field, enter a search value and click either the Search icon or press Enter to view details. Based on inputs the vDRA searches the entry and displays the output. You can also use Regex/Wildcard filter criteria to view peer endpoint details. For example, if the input value is "ndc2c\*" then the search results displayed are ndc2c.gx.xom,ndc2c.gxx.com and so on.

- **Step 3** Enter a value in the **Filter Peer Endpoints** option.
- Step 4 Click Toggle for Active Peers to view filtered active peer endpoints or Toggle for Inactive Peers to view filtered inactive peer endpoints.

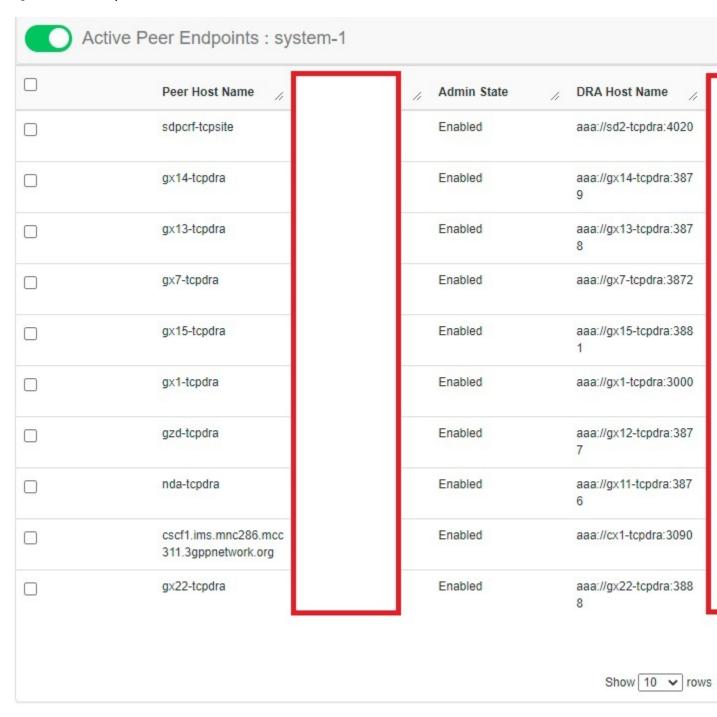
Under Active Peer Endpoints:

• You can administratively disable or disconnect selected peers.

• You can multi-select peer connections and administratively disable them. You will be prompted for confirmation before executing the action.

**Note** In Active Peer Endpoints GUI, after admin disable of active peer, if peer's Admin State gets changed from Enabled to Disabled but still it is shown under Active Peer Endpoints, then peer has to be disconnected by using the disconnect action.

Figure 2: Active Peer Enpoints



#### Under Inactive Peer Endpoints:

- You can enable peers which are administratively disabled. This option is enabled only for peers which are administratively disabled.
- Table always lists admin disabled peers as inactive endpoints even if there are no recent active connections from those peers.

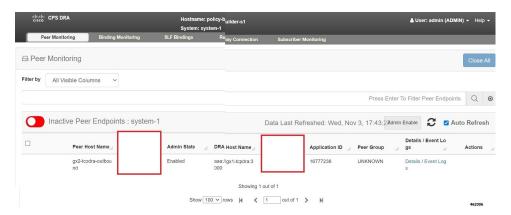
• You can multi-select admin disabled peers and enable them. You will be prompted for confirmation before executing the action.

Note

You can administratively disable maximum 20 peer connections in a single operation using multi-selection. If more than 20 peer connections are selected, an error is prompted with an option to proceed with disabling the first 20 of selected connections.

• By default, peer connection details for inactive endpoints is retained in the system for 48 hours. If a peer is administratively disabled for more than 48 hours, then last connection details (Peer IP address, DRA endpoint, Event Logs and so on) is not displayed.

Figure 3: Inactive Peer Enpoints



The following tables describe the details displayed under Peer Endpoints section:

**Table 13: Active Peer Endpoint Details** 

Parameter	Description
Peer Host Name	Peer host name.
Peer IP Address	Peer IP address
Admin State	Indicate the admin state of the peer. You can filter the inactive peers by admin state.
DRA Host Name	DRA host name and port.
DRA IP Address	DRA IP address
Application Id	Identifier of the Diameter application (Gx, Rx, Sy, Sh and so on).
Peer Group	Peer group of the connected peer.
Details/Event Logs	When selected provides Details and Event Logs links.
	To view details of a particular peer, click <b>Details</b> .
	To view event logs of a particular peer, click <b>Event Logs</b> .

Parameter	Description
Actions	Options are Disconnect and Disable.
	Disconnect: Disconnects an active peer by confirming from the user and sends the request to the API for disconnecting the active peer.
	Disable: Disables admin active peer by confirming from the user and sends the request to the API for disabling the active peer.

#### **Table 14: Inactive Peer Endpoint Details**

Parameter	Description
Peer Host Name	Peer host name.
Peer IP Address	Peer IP address
Admin State	Indicate the admin state of the peer. You can filter the inactive peers by admin state.
DRA Host Name	DRA host name and port.
DRA IP Address	DRA IP address
Application Id	Identifier of the Diameter application (Gx, Rx, Sy, Sh and so on).
Peer Group	Peer group of the connected peer.
Details/Event Logs	When selected provides Details and Event Logs links.
	To view details of a particular peer, click <b>Details</b> .
	To view event logs of a particular peer, click <b>Event Logs</b> .
Actions	Used to enable the peer which was disabled by admin earlier.

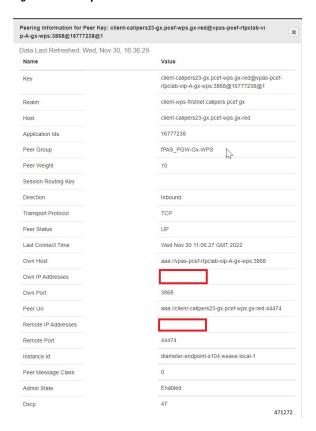
You can use the refresh option provided next to the toggle for active/inactive peer endpoints to refresh the table data.

You can enable the **Auto-refresh** checkbox to refresh data every 30 seconds. The **Data Last Refreshed** field displays time when data is fetched from server.

### **View Details**

- **Step 1** In CPS DRA, navigate to **DRA Peer Monitoring**.
- **Step 2** Click **Toggle for Active Peers** to view active peer endpoints or **Toggle for Inactive Peers** to view inactive peer endpoints.
- **Step 3** To view details of a particular peer, click **Details**.

Figure 4: Peer Endpoint Details



The following details are displayed:

**Table 15: Peer Endpoint Details** 

Parameter	Description
Application ID	Identifier of the Diameter application (Gx, Rx, Sy, Sh and so on).
Peer Group	Peer group of the connected peer.
Session Routing Key	Identifier to select peer for routing.
Realm	Realm of the connected peer.
Last Connect Time	Last connection time.
Own Host	Own host name and port of CPS vDRA.
Peer Status	Peer connection status (up/down).
Direction	Inbound/Outbound.
Key	Internal key/identifier assigned by CPS vDRA.
Host	Host name of the connected peer.

Parameter	Description
Dscp	DRA endpoint Dscp value

If the **Auto-refresh** checkbox is enabled, the **Data Last Refreshed** field is displayed at the top of the Details dialog box of the selected peer.

When you select **Details** modal, the **Data Last refreshed** field displays the time at which peers data was last refreshed. If the a**Auto-refresh** is performed when modal is opened, **Data Last refreshed** time in the modal is not updated and you have to re-open the modal to view the updated data.

### **View Event Logs**

- **Step 1** In CPS DRA, navigate to **DRA Peer Monitoring**.
- Step 2 Click Toggle for Active Peers to view active peer endpoints or Toggle for Inactive Peers to view inactive peer endpoints.
- **Step 3** To view event logs of a particular peer, click **Event Logs**.

The **Peer Status Logs** is displayed.

If the **Auto-refresh** checkbox is enabled, the **Data Last Refreshed** field is displayed at the top of the Event Logs dialog box of the selected peer.

When you select **Event Logs** modal, the **Data Last Refreshed** field displays the time at which modal is opened. The data is not updated when the modal is opened. You have to re-open the modal to get the updated data. Event log data is independent of auto refresh data.

## **DRA Binding Monitoring**

CPS vDRA stores bindings in the mongo database. A binding database is needed to map search keys to PCRF binding information. Each binding has a search key and binding data associated with it.

You can access CPS vDRA binding information based on the following supported search keys:

- IMSI
- IMSI + APN
- MSISDN
- MSISDN + APN
- IPv6
- IPv4

### **View DRA Binding Details**

Perform the following steps to view DRA binding details:

- **Step 1** In CPS DRA, navigate to **DRA Binding Monitoring**.
- Step 2 To view CPS vDRA binding information for a supported search key, click on any one of the following options displayed in the **DRA Binding** page:
  - IMSI
  - IMSI + APN
  - MSISDN
  - MSISDN + APN
  - IPv6
  - IPv4
- **Step 3** Enter the required value. The search button is enabled which when clicked displays the following binding details:

#### **Table 16: DRA Binding Details**

Parameter	Description
APN	Access Point Name (Called Station ID).
Gx Session ID	Gx Session Identifier (unique) assigned by PCEF.
Session Routing Key	Identifier to select peer for routing.
Origin Host	Host name of the connected peer.
Age	Duration of session establishment. Age format is as follows:
	xxxd xxh xxm xxs,
	Where:
	• d is days
	• h is hours
	• m is minutes
	• s is second
Details	CPS vDRA binding details.

### **View Gx Session Details**

- **Step 1** In CPS DRA, navigate to **DRA Binding Monitoring**.
- **Step 2** Select a supported search key and provide an input value in the search input field.
- Step 3 Click Search.

CPS vDRA Bindings is displayed with two links for **Gx Session ID** and **Details** in each row.

#### **Step 4** To view Gx session details, click **Gx Session ID**.

The following details are displayed in a Gx session details popup:

#### Table 17: Gx Session Details

Parameter	Description
Age	Duration of session establishment.
Gx Session ID	Gx Session Identifier (unique) assigned by PCEF.
IMSI	International Mobile Subscriber Identity (15 digits).
APN	Access Point Name (Called Station ID).
IPv4	IPv4 PDN address.
MSISDN	Mobile Subscriber ISDN Number (11 digits).
Origin Realm	Origin-Realm AVP from Gx CCR-I message.
Destination Realm	Destination-Realm AVP from Gx CCR-I message.
Origin Host	Origin-Host AVP from Gx CCR-I message.
Destination Host	Destination-Host AVP from Gx CCR-I message.
IPv6	IPv6 PDN address.
App Id	Identifier of the Diameter application (Gx, Rx, Sy, Sh and so on).
Session Route Key	Identifier to select peer for routing.

### **View Details**

- **Step 1** In CPS DRA, navigate to **DRA Binding Monitoring**.
- **Step 2** Select a supported search key and provide an input value in the search input field.
- Step 3 Click Search.

CPS vDRA Bindings is displayed with two links for **Gx Session ID** and **Details** in each row.

**Step 4** To view details, click **Details**.

The following details are displayed in a details popup:

#### **Table 18: DRA Binding Details**

Parameter	Description
Age	Duration of session establishment.
Gx Session ID	Gx Session Identifier (unique) assigned by PCEF.
IMSI	International Mobile Subscriber Identity (15 digits).
APN	Access Point Name (Called Station ID).
Origin Host	Host name of the connected peer.
Session Route Key	Identifier to select peer for routing.

# **DRA SLF Bindings**

This section describes how to view SLF Bindings details.

## **View SLF Bindings Details**

Perform the following steps to view SLF binding details:

In CPS DRA, navigate to DRA SLF Monitoring.

The **DRA SLF Monitoring** page is displayed. You can access SLF binding information based on the following supported search keys:

- Subscriber ID
- IMSI
- MSISDN

#### **View Subscriber ID Details**

- **Step 1** Select **Subscriber ID**.
- **Step 2** Enter a valid subscriber ID.
- Step 3 Click Search.

The following details are displayed in a Subscriber Details popup:

Parameter	Description
Subscriber ID	Unique identifier to identify the subscriber.
Destination	Destination specified in the map.

Parameter	Description
SLF Destination Type	Type of SLF destination specified in the map.
SLF Destination	SLF Destination specified in the map.

### Step 4 Click Details.

The following details are displayed in a Subscriber Details popup:

Parameter	Description
Subscriber ID	Unique identifier to identify the subscriber.
IMSI	International Mobile Subscriber Identity (15 digits).
MSISDN	Mobile Subscriber ISDN Number (11 digits).
Destination	Destination specified in the map.
SLF Destination Type	Type of SLF destination specified in the map.
SLF Destination	SLF Destination specified in the map.

#### **View IMSI Details**

#### Step 1 Select IMSI.

**Step 2** Enter a valid IMSI.

### Step 3 Click Search.

The following details are displayed in a Subscriber Details popup:

Parameter	Description
IMSI	International Mobile Subscriber Identity (15 digits).
Subscriber ID	Unique identifier to identify the subscriber.
Destination	Destination specified in the map.
SLF Destination Type	Type of SLF destination specified in the map.
SLF Destination	SLF Destination specified in the map.

### Step 4 Click Details.

The following details are displayed in a Subscriber Details popup:

Parameter	Description
Subscriber ID	Unique identifier to identify the subscriber.

Parameter	Description
IMSI	International Mobile Subscriber Identity (15 digits).
MSISDN	Mobile Subscriber ISDN Number (11 digits).
Destination	Destination specified in the map.
SLF Destination Type	Type of SLF destination specified in the map.
SLF Destination	SLF Destination specified in the map.

#### **View MSISDN Details**

- Step 1 Select MSISDN.
- **Step 2** Enter a valid MSISDN.
- Step 3 Click Search.

The following details are displayed in a Subscriber Details popup:

Parameter	Description
MSISDN	Mobile Subscriber ISDN Number (11 digits).
Subscriber ID	Unique identifier to identify the subscriber.
Destination	Destination specified in the map.
SLF Destination Type	Type of SLF destination specified in the map.
SLF Destination	SLF Destination specified in the map.

### Step 4 Click Details.

The following details are displayed in a Subscriber Details popup:

Parameter	Description
Subscriber ID	Unique identifier to identify the subscriber.
IMSI	International Mobile Subscriber Identity (15 digits).
MSISDN	Mobile Subscriber ISDN Number (11 digits).
Destination	Destination specified in the map.
SLF Destination Type	Type of SLF destination specified in the map.
SLF Destination	SLF Destination specified in the map.

## **Monitoring Relay Connections**

You can monitor different relay connections to remote DRAs using the DRA Relay Connection option.

### **View Relay Connections**

Perform the following steps to view relay connections:

- **Step 1** Navigate to **DRA Relay Connection**.
- **Step 2** Select the **Filter by** drop down and click on any one of the following data options displayed:
  - All Visible Columns
  - Remote System
  - Peer
  - · Remote IP Address
  - · Local Host Name
  - Status
  - Direction
  - Details/Event Logs
  - All Data
- **Step 3** Enter a value in the **Filter Relay Connections** field.
- Step 4 Click Toggle for Active Relays to view filtered active relay endpoints or Toggle for Inactive Relays to view filtered inactive relay endpoints.

The following table describes the details displayed under Relay Connections:

#### Table 19:

Parameter	Description
Remote System	Connected relay system.
Peer	Connected relay host name.
Remote IP Address	Connected relay IP address.
Local Host Name	DRA's own host name and port.
Local IP Address	DRA's own IP address.
Status	Relay connection status (up/down).
Direction	Inbound or outbound.
Details/Event Logs	Relay details/relay connection history log.

You can check the **Auto-refresh** checkbox to refresh data every 30 seconds. The **Data Last Refreshed** field displays time when data is fetched from server

### **View Relay Details**

Perform the following steps to view relay details:

- **Step 1** Navigate to **DRA Relay Connection**.
- Step 2 Click Toggle for Active Relays to view filtered active relay endpoints or Toggle for Inactive Relays to view filtered inactive relay endpoints.
- **Step 3** To view details of a particular relay connection, click **Details**.

The following details are displayed:

#### Table 20:

Parameter	Description
Key	Internal key or identifier assigned by DRA.
Last Connect Time	Last connection time.
Peer Status	Relay connection status (up/down).
Direction	Inbound or outbound.
Own Host	DRA's own host name and port
Own IP Address	DRA's own IP address.
Own Port	DRA's own port.
Peer Uri	Connected relay host name.
Remote I P Address	Connected relay host port.
Remote Port	Connected relay IP address.
Remote System Id	Connected relay system.
Dscp	DRA Relay endpoint Dscp value

If the **Auto-refresh** checkbox is checked, the **Data Last Refreshed** field is displayed at the top of the Details dialog box of the selected peer.

When you select the **Details** modal, the **Data Last Refreshed** field displays the time at which data was last refreshed. If the **Auto-refresh** is performed when the modal is opened, **Data Last refreshed** time in the modal is not updated and you have to reopen the modal to view the updated data.

### **View Relay Event Logs**

Perform the following steps to view relay event logs:

- **Step 1** Navigate to **DRA Relay Connection**.
- Step 2 Click Toggle for Active Relays to view filtered active relay endpoints or Toggle for Inactive Relays to view filtered inactive relay endpoints.
- **Step 3** To view event logs of a particular relay connection, click **Event Logs**.

The **Event Logs for Relay Key** is displayed.

If the **Auto-refresh** checkbox is enabled, the **Data Last Refreshed** field is displayed at the top of the Event Logs dialog box of the selected peer.

When you select **Event Logs** modal, the **Data Last Refreshed** field displays the time at which modal is opened. The data is not updated when the modal is opened. You have to re-open the modal to get the updated data. Event log data is independent of auto refresh data.

## **Message Tracing and Activity Monitoring for Single Subscriber**

### **Message Tracing for Single Subscriber**

CPS vDRA stores audit logs based on modules. If you enable the debug or trace logging function, it stores detailed logs in the log file for all the subscribers for those modules. To overcome this situation, in the CPS 21.2.0 release, vDRA supports tracing function of incoming and outgoing messages for a single subscriber in PCAP format.

The main functions are:

- vDRA captures diameter request and response messages across all vDRA sites for a single subscriber and stores all messages in configured DB in PCAP format.
- Captures Request and Answer messages as received from peer and as sent to the peer on ingress and egress director, respectively.
- Starts or Stops the message trace by getting subscriber identity, which is IMSI/MSISDN/IPv6.
- Retrieves the PCAP based on subscriber identity. By default, vDRA stores PCAP in admin-db.
- DRA configures any other mongo db uri.



Note

Make sure that configured mongo-db uri is having reachability for directors and workers.

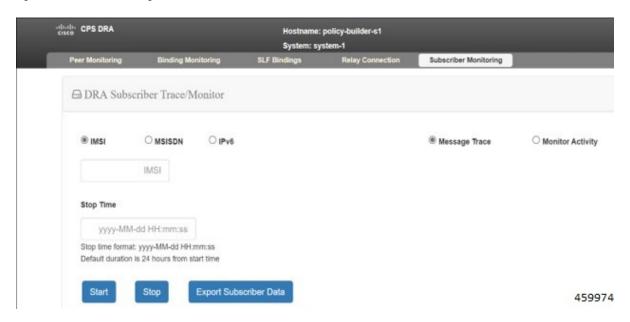
## **View Trace Messages**

Perform the following steps to view trace messages:

#### Before you begin

**Step 1** In CPS DRA, click the **Subscriber Monitoring** tab.

Figure 5: Subscriber Monitoring



- **Step 2** In the **DRA Subscriber Trace/ Monitor** area, click any one of the following options displayed to trace messages for a single subscriber:
  - IMSI
  - MSISDN
  - IPv6
- **Step 3** Enter the required subscriber identity values for IMSI/MSISDN/IPv6.
  - Note You can enter subscriber identity values for IMSI/MSISDN/IPv6, where trace was already started and click **Export Subscriber Data** to download pcap files from DRA.
- **Step 4** Click the following radio button:

Table 21: DRA Subscriber Monitoring Details

Parameter	Description
Message Trace	Click the <b>Message Trace</b> radio button to trace subscriber messages.
	vDRA creates database "trace_db" in admin-db or any configured mongo db. In trace_db, DRA creates collection pcap_files, trace_key_version, trace_keys to store pcap files, version number and IMSI/MSISDN/IPv6 values, respectively.
	For more information about configuration parameters, refer the <b>dra subscriber-trace db-connection</b> and <b>dra subscriber-trace db-pcap-collection-max-size</b> CLI Commands in the <i>CPS vDRA Operations Guide</i> .

- **Step 5** In the **Stop Time** field, enter the time to stop the trace for single-subscriber.
  - Supports date/time formats:
    - yyy-MM-dd HH:mm::ss Supports date and time format in ISO format.
    - HH:mm:ss Allows to enter only time where DRA internally considers date as current date.
  - By default, DRA traces each subscriber for 24 hours duration and after that DRA automatically stops the message trace.
  - Manually you can change the duration before starting the message trace.
- **Step 6** Click **Start** to start the message trace.
- Step 7 Click Export Subscriber Data to download pcap files from DRA.

## **Workflow for Capturing Subscriber-Based Information**

In the audit log, vDRA captures traces across different containers such as Diameter-Endpoint, Binding and so on for success and failure messages. To overcome the difficulties of consolidating and getting the trace for complete session creation to termination from existing audit logs, vDRA captures subscriber-based logs based on IMSI/MSISDN/IPv6.

#### How it works:

- Enable message trace in all possible sites where peer can connect. This is because, only those sites that are configured with trace detects the session.
- Ingress director processing CCR-I/AAR maps the subscriber to the monitor session and notifies the start of session to all other sites. Thus subsequent messages for that session are captured in other sites. DSCP values are captured only for outbound messages.
- On Start trace, other sites are notified with configured subscriber identity and any messages related to that configured subscriber identity/session are captured in other sites. On stop trace, other sites are notified with configured subscriber identity and capturing sessions are stopped for that configured subscriber

identity. Other nodes in the system and other sites are notified on session monitoring through Control Plane advertisement.

- vDRA captures Request and Answer message as received from peer and as sent to the peer on ingress and egress director, respectively.
- After vDRA receives CCR-I for trace enabled subscriber, vDRA parses subscriber identity values (IMSI/MSISDN/IPv6) from CCR-I messages and stores them in internal cache along with session ids. This information is used for tracing initial AAR based on IPv6.
- vDRA traces all other messages Gx CCR-U/T/RAR and Rx AAR update/RAR/STR based on session IDs stored on internal cache.

#### Limitations

Following are the limitations:

- DSCP value is captured only for outbound messages. For inbound messages, DSCP value is not captured.
- For inbound messages, only diameter messages along with ip address and port are captured.
- If same subscriber connects with different identity, then you need to configure a separate trace request for subscriber. DRA does not resolve the multiple identities for a subscriber automatically.
- Enable message trace in all possible sites where peer can connect.
- Supports only Gx, Rx application messages
- By default, DRA can monitor maximum of 50 subscribers.
- Message trace should be enabled only during maintenance window or in lab for any debugging purpose. By default, Trace is disabled.
- DRA starts session trace only after receiving CCR-I message for that session. Until that even though message trace is configured, DRA does not capture trace for any messages related to that session.

## **Monitoring Single Subscriber Activity**

The vDRA supports following functions to store live subscriber-based logs:

- In vDRA, enable monitor activity in all possible sites where peer can connect. This is because, only those sites enabled with monitoring activity detect the session.
- After monitor activity starts, vDRA captures and stores all possible logs related to the Policy Builder (PB), Customer Reference Data (CRD) configuration, Route selected, Shard selected, and traces of logs in different containers in **monitor\_activity\_db** DB.
- If monitor activity stops, vDRA notifies other sites to stop capturing activity logs.
- vDRA notifies other nodes in the system and other sites on session monitoring through Control Plane advertisement.
- Once DRA receives CCR-I for monitor activity enabled subscriber, DRA parses subscriber values (IMSI/MSISDN/IPv6) from CCR-I messages and stores them in internal cache along with session ids. This information is used for monitoring initial AAR based on IPv6.
- vDRA monitors all other messages Gx CCR-U/T/RAR and Rx AAR update/RAR/STR based on Session IDs stored on internal cache.

- DRA monitors messages in Sd interface TSR, CCR-T.
- DRA monitors messages in Gy interface CCR-I, CCR-T.
- DRA monitors messages in Sy interface SLR, STR.
- When monitor activity is enabled for a particular subscriber and set logger level of DRA trace to trace, then DRA logs all activities of particular subscriber in a consolidated qns log under trace level.
- vDRA monitors activity for both Gx/Rx and non Gx/Rx messages
- vDRA monitors maximum of 50 subscribers.
- By default, vDRA monitors subscriber activity for 24 hours.
- By default, DRA stores monitor activity keys and activity logs in mongo-admin-a: 27017, mongo-admin-b: 27017, and mongo-admin-c: 27017.
- By default, vDRA sets activity collection size as 1024 MB.
- Monitoring non Gx/Rx protocol option is applicable for Monitor Activity and not for Messages Traces.

#### Limitations

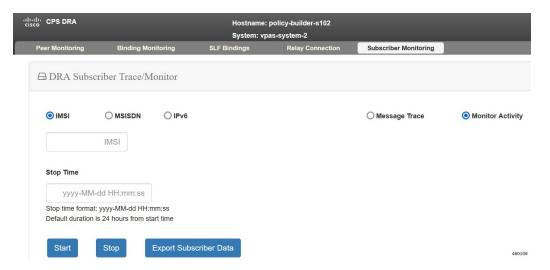
Following are the limitations:

- · Logs contain:
  - Monitor subscriber activity configurations-related to CRD and Policy Builder
  - · Activity flows in each container
  - Shard selection logs
  - Routing information
- DRA starts session monitoring only after receiving CCR-I message for that session. Until that even though monitor activity is configured, DRA does not capture activity for any messages related to that session.
- Does not support monitoring activity of the same subscriber with multiple times.
- Recommended to use only during debugging session or testing.
- Recommended only 10 subscribers during live traffic. By default, it is in disabled state.

#### **View Subscriber-Based logs**

1. In CPS DRA, click the **Subscriber Monitoring** tab.

Figure 6: Subscriber Monitoring



- 2. In the **DRA Subscriber Trace/ Monitor** area, click any one of the following options displayed to tmonitor subscriber activities for a single subscriber:
  - IMSI
  - MSISDN
  - IPv6
- 3. Enter the required subscriber identity values for IMSI/MSISDN/IPv6.
- **4.** Click the following radio button:

**Table 22: DRA Subscriber Monitoring Details** 

Parameter	Description
Monitor Activity	Click the <b>Monitor Activity</b> radio button to monitor subscriber activity in the vDRA.  For more information about configuration parameters, refer the <b>dra subscriber-monitor-activity db-connection</b> and <b>dra subscriber-monitor-activity db-activity-collection-max-size</b> CLI Commands in the CPS vDRA Operations Guide.

- **5.** In the **Stop Time** field, enter the time to stop the monitor activity for single-subscriber.
  - Supports date/time formats:
    - yyy-MM-dd HH:mm::ss Supports date and time format in ISO format.
    - HH:mm:ss Allows to enter only time where DRA internally considers date as current date.
  - By default, DRA monitors each subscriber for 24 hours duration and after that DRA automatically stops the monitoring subscriber activity.

- Manually you can change the duration before starting the monitor activity.
- **6.** Click **Start** to start the monitor activity.
- 7. Click Export Subscriber Data to download subscriber activity files from DRA.

#### **Monitor Live Subscriber Activity**

Use the **monitor subscriber-activity** CLI command to monitor live subscriber activity logs in the vDRA. This **monitor subscriber-activity** CLI command is used only to view live logs. For example, use the following Syntax to view subscriber identity logs:

```
monitor subscriber-activity imsi <IMSI value> user <admin>
monitor subscriber-activity msisdn <MSISDN value> user <admin>
monitor subscriber-activity ipv6 <IPv6 value> user <admin</pre>
```

For more information, see *monitor subscriber-activity* section in the CPS vDRA Operations Guide.

## **DRA Health Checks**



Note

This feature has not been validated for all customer deployment scenarios. Please contact your Sales Account team for support.

CRD, Metadata DB connectivity, and Consul failures lead to improper processing of diameter messages in the Worker node. To enhance product resiliency in the Worker CRD failure, Worker Metadata DB, and Worker consul readiness scenarios, vDRA supports health checks to ensure that all prerequisites are met before traffic is accepted by nodes.

As a best practice, the following validation is done during Worker or Diameter node startup:

- CRD Validation for Diameter and Binding Initiation: Applicable only for binding node:
  - During container startup (Diameter or Worker node), vDRA performs the CRD validation, and if the CRD is not loaded properly, then the container is marked as unhealthy.
  - During runtime state, if there's any validation that is performed for CRD update and if there are any
    errors during CRD cache loading, that node is revoked from IPC message processing and marked
    as unhealthy.
- Metadata DB Access Check from Binding Node: Applicable for Worker node. During container startup the metadata DB connection validation is performed. If there's any failure/issue, then the node is marked as unhealthy and gets removed from the IPC message processing.

During runtime, if there are any errors during Metadata DB cache reloading, that node gets revoked from IPC message processing and marked as unhealthy.

 DRA App Configuration Validation: Applicable only during application startup in Worker/Director node.

Use the consul-health CLI configuration command to monitor consul failures during startup. This script is part of supervisorctld.

• Equal Priority on Health Checks: Use the system-config get-cpu-priority and system-config set-cpu-priority CLI commands to ensure that health checks for critical processes have equal priority to the monitored entity process

# **Monitoring Installation Using Grafana**

You can access the Grafana interface under DRA Monitoring to monitor installation. It is a third-party metrics dashboard and graph editor. Grafana provides a graphical or text-based representation of statistics and counters collected in the Prometheus database.



Note

After the DRA Director (DD) failover/reboot, the TPS values in Grafana dashboards takes approx. 5 minutes to fetch and display the latest updated values. Until the values are updated, Grafana displays the old data.

For more information about Grafana in vDRA, refer to the *Prometheus and Grafana* chapter in the *CPS vDRA Operations Guide*.

# **Viewing CPS APIs**

API information option enables you to view API related information:

• Service Orchestration API: to manage Policy Builder data

Select the link to view the documentation and usage examples.

**Viewing CPS APIs** 



# **DRA** Distributor



Note

For configurations, see DRA Distributor Configuration chapter in the CPS vDRA Configuration Guide.

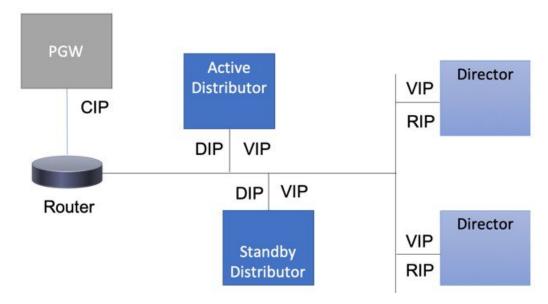
- Introduction, on page 57
- Direct Routing, on page 58
- Balancing Distributor Connections, on page 60
- DRA Distributor Failover, on page 61
- Health Checks, on page 61

# Introduction

The DRA distributor is a load balancer that front ends the diameter connections inbound to the DRA. It then forwards the connections to a selected Director VM. For client facing traffic (for example, PGW, AF), two distributor VMs configured as an HA pair are used. In addition, two distributor VMs are used to support server facing entities (for example, PCRF).

When a new connection arrives at the Distributor, it employs the Weighted Least Connections algorithm to select a Director VM for the new connection. The return traffic is sent from the Director VM directly to the originator of the connection (PGW, PCRF, and so on) bypassing the Distributor VM. This forwarding mechanism is known as Direct Routing. A pair of Distributors synchronizes the connection information to continue with the forwarding traffic if one of the Distributor VMs fails.

Figure 7: DRA Distributor



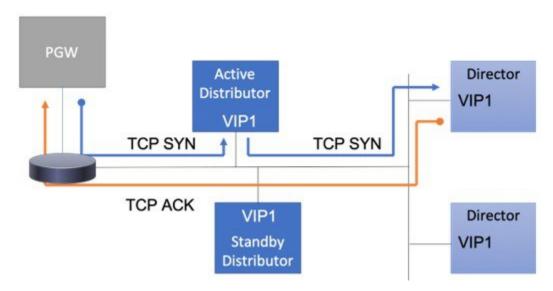
- · CIP: Client IP
- DIP: Distributor IP
- VIP: Virtual IP
- RIP: Real IP

# **Direct Routing**

The DRA Distributor VM has a Virtual IP (VIP) address and TCP port that is used by a PGW, PCRF and so on for connections that are forwarded to the DRA Director VMs. The DRA Directors have an interface with the same VIP configured as a secondary IP address. The DRA Distributor VM and DRA Director VMs must be configured on the same subnet/layer 2 network.

The DRA Distributor uses the Director VM's Real IP address (RIP) to resolve the Director's MAC address. Before forwarding packets to the Director VM, the Distributor VM replaces the source MAC address with its own, and replaces the destination MAC address with the Director VM's IP address. The source and destination IP (PGW, VIP) remain the same.

Figure 8: Direct Routing



## **ARP and IPv6 Neighbor Discovery**

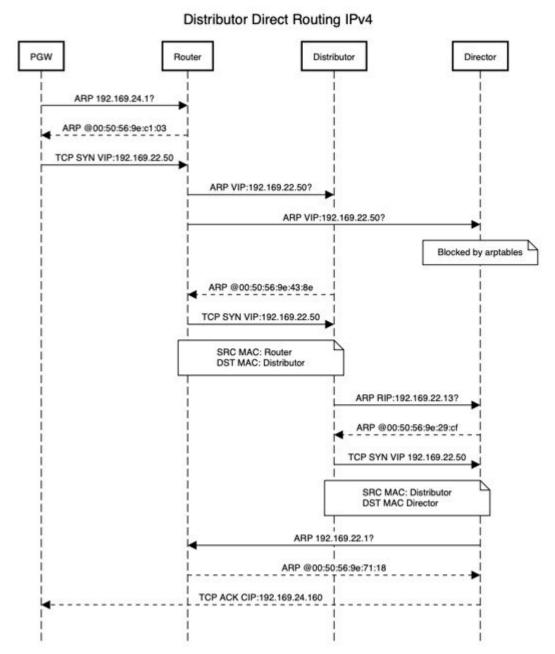
Devices responsible for forwarding PGW/PCRF and so on packets to the Active Distributor VM, such as a router, must discover the MAC address of the Distributor's interface that is configured with the VIP. Since the Distributor and Director VMs are configured with the same VIP, and the Distributor and Director VMs are on the same subnet/layer-2 network, the Director VMs must not respond to IPv4 ARP or IPv6 neighbor solicitation requests for the VIP.

In addition, the Director VMs must not send unnecessary IPv4 ARPs or IPv6 neighbor advertisements. To prevent Director VMs from advertising their MAC addresses for the VIPs, ARP tables and IPv6 tables are used to filter IPv4 ARP and IPv6 neighbor discovery respectively.

Distributor VIPs are automatically configured on the Director VMs along with the required ARP table and IPv6 table rules.

The DRA Distributor in the DRA VNF is configured using ConfD CLI on the Master VM.

Figure 9: Distributor Direct Routing



# **Balancing Distributor Connections**

DRA distributor rebalances the existing active connections across all available directors through CLI commands. The Rebalancing allows:

• Equal distribution of connections on all available directors

- Recommendation of number of peers that are disconnected from each director where there are more active connections.
- Ensures graceful disconnect of peers on directors with more connections and on rejoin, same peers gets distributed to the right directors, which have less number of connections.

Distributor connection balancing mechanism uses below CLIs::

- dra-distributor balance connection cluster-name service-name audit: This command checks the total active peer connections on each diameter-endpoint containers and determines whether connections are balanced or unbalanced between the containers. This uses weighted least connections algorithm, to check if connections are balanced or unbalanced.
- dra-distributor balance connection cluster-name service-name: This command checks the balancing
  and determines if connections need to be balanced. If the connections are unbalanced, it allows user to
  balance the connections.



Note

The disconnection of peers is based on a logic, where at a time only one peer from each realm/gateway is disconnected, and if there is a need to move more connections from the same container, peer from different realm is selected and disconnected.

## **DRA Distributor Failover**

If a Distributor VM fails, all VIPs on the failed VM are moved to the Standby Distributor VM. The failover is transparent to devices originating connections through the Distributor and the Director VMs.

### **Active-Active**

VIPs can be configured as pseudo active-active by allowing VIPs to independently configure the priority of the DRA distributor VMs.

For example, a Gx VIP could configure dra-distributor-1 with priority 10 and dra-distributor-2 with priority 5 (the highest priority takes precedence). An Rx VIP could configure dra-distributor-2 with priority 10 and dra-distributor-1 with priority 5. In this scenario, the Gx VIP will start on dra-distributor-1 and the Rx VIP will start on dra-distributor-2.

## **Connection Synchronization**

In order to support failover, connection information is periodically synchronized between a pair of Distributor VMs. Each Distributor advertises its connection information over multicast.

## **Health Checks**

A Distributor virtual service consists of a virtual IP address/port combination and a list of real-server IP addresses used to handle connections to the VIP at the Director VMs.

A real-server IP address exists on a director VM. Health checks are performed for the diameter endpoint VIP/Port for each real-server.

#### **Diameter Endpoint IP and Port**

If a Distributor VIP's real-server fails the health check for the VIP:port (for example, 192.168.10.50:3868), the real-server is removed from the virtual service. In addition, if the Diameter Endpoint is not configured in Policy Builder, the real-server is removed from the virtual service.

#### **Real-server Connections**

In order for a Distributor virtual service to process incoming connections, it has to have at least one healthy real-server. If the virtual service does not have at least one healthy real-server, the VIP is removed from the active Distributor VM.