



## **CPS Installation Guide for VMware, Release 18.2.0 (Restricted Release) (1)**

**First Published:** 2018-05-11

**Last Modified:** 2018-05-31

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## CONTENTS

---

### PREFACE

#### **Preface** ix

About this Guide ix

Audience ix

Additional Support ix

Conventions (all documentation) x

Obtaining Documentation and Submitting a Service Request xi

---

### PREFACE

#### **RESTRICTED RELEASE** xiii

---

### CHAPTER 1

#### **Pre-Installation Requirements** 1

Overview 1

Planning the CPS Deployment 2

CPS Dimensioning Evaluation 2

Hardware Requirements 2

Virtual Machine Requirements 3

High Availability Deployment 3

All-in-One Deployment 7

Deployment Examples 7

Install and Configure VMware 9

Install VMware vSphere Hypervisor (ESXi) 9

Prerequisites 10

Installation 10

Enable SSH 11

Configure VMware ESXi Timekeeping 11

Collect Virtualization Parameters for CPS Installation 12

---

**CHAPTER 2****CPS Installation 13**

- Obtain the CPS Software 13
- Cluster Manager VM 14
  - Overview 14
    - Directory Structure 15
    - Puppet Overview 15
  - Deploy the Cluster Manager VM 17
  - Configure Cluster Manager VM 19
    - Common Steps 19
    - HA Installation 21
    - AIO Installation 22
  - Configure System Parameters for Deployment 23
    - Definitions Configuration 24
    - VMSpecifications Configuration 25
    - VLANs Configuration 26
    - Hosts Configuration 28
    - Additional Hosts Configuration 30
      - NTP Configuration 32
      - Configuration based on Diameter Endpoints Interface 32
    - General Configuration 36
      - Password Encryption 45
      - SCTP Configuration 45
      - MongoDB Authentication 46
      - LDAP SSSD Configuration 48
    - VIP Proxy Configuration 51
    - Secure Configuration 52
    - Finish and Save 54
  - Import the Excel Information into the Cluster Manager VM 55
    - Save the csv Files 55
    - Copy the csv Files into Cluster Manager VM 56
    - Import the csv Files into the Cluster Manager VM 56
    - Validate Imported Data 56
    - Update System Parameters 57

Customize Features in the Deployment	57
Feature Installation	59
LDAP Feature Installation	59
Subscriber Lookup Feature Installation	60
License Generation and Installation	61
License Generation	61
License Installation	62
Validate Installed License	63
Upgrade License	64
SSL Certificates	65
Create SSL Certificates	65
Replace SSL Certificates	66
Enable Custom Puppet to Configure Deployment	67

---

## CHAPTER 3

<b>Deploy CPS VMs</b>	<b>71</b>
Deploy the VMs	71
Build VM Images	71
Manual Deployment	72
Automatic Deployment of All CPS VMs in Parallel	72
Automatic Deployment of Selective CPS VMs in Parallel	73
Update Default Credentials	74
Initialize SVN Synchronization	74
External Port Matrix	75
Memory Reservation on VMs	75
Configure Session Manager for Database Replication	75
Configuration	76
Supported Database	76
Prerequisite	77
Script Usage	77
Create Specific Replica-set	77
Session Cache Replica-set	77
SPR Replica-set	78
Balance Replica-set	78
Report Replica-set	79

Audit Replica-set	79
Create ADMIN Database	79
Replica-set Example	81
Add Member to a Replica-Set	81
Session Cache Scaling	82
Service Restart	82
Create Session Shards	82
Verify CPS Sanity	83
Validate VM Deployment	83
Virtual Interface Validation	83
Basic Networking	83
Diagnostics and Status Check	84
diagnostics.sh	84
about.sh	85
list_installed_features.sh	86
statusall.sh	86
Web Application Validation	86
Supported Browsers	87

---

## CHAPTER 4

### Post Installation Processes 89

Post Installation Configurations	89
Configure Control Center Access	89
Configure NTP on Cluster Manager	89
IPv6 Support - VMware	90
Enable IPv6 Support	90
Set Up IPv4 and IPv6 Addresses for VMs	90
Converting IPv4 to IPv6 on Policy Director External Interfaces	90
Security Enhanced Linux	91
Synchronize Time Between Nodes	93
Update the VM Configuration without Re-deploying VMs	93
Reserving Memory on the Virtual Machines (VMs)	94
Configure Custom Route	94
TACACS+	94
TACACS+ Configuration Parameters	95

AIO/Arbiter Configuration for TACACS+	96
TACACS+ Enabler	96
Adding Indexes for Geo Location (ANDSF)	97
Configure Multiple Redis Instances	98
Configure Redis Instances for Keystore	99
Modify Configuration Files	100
Convert the Cluster Manager VM to an All-in-One	100
Scaling Existing Installation	101
Adding Member to Existing Replica Set	103
Configure Balance Shards	103
Prerequisites	103
Shard Configuration	103
Add Shards to Balance Database	103
Remove Shards from Balance Database	104
Secondary Key Ring Configuration	104
Why it is Required	105
Key Ring Commands	105
Creating a New Ring	105
Adding a New Endpoint	105
Removing an Endpoint	106
Removing a Ring	106
Triggering a Ring Rebuild	106
Single Cluster Configuration	106
Multi-Cluster Configuration	107
GR Configuration with Session Replication Across Sites	107

---

## CHAPTER 5

### Troubleshooting 109

Deployed Node is not able to access Cluster Manager VM	109
Not Able to Deploy VM	109
VMs are not able to Communicate with each other	109
Issue in Bringing Up Diameter Stack	110







## Preface

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- [About this Guide, on page ix](#)
- [Audience, on page ix](#)
- [Additional Support, on page ix](#)
- [Conventions \(all documentation\), on page x](#)
- [Obtaining Documentation and Submitting a Service Request, on page xi](#)

## About this Guide

Welcome to *CPS Installation Guide for VMware*.

The *CPS Installation Guide for VMware* assists system administrators and network engineers to install Cisco Policy Suite (CPS) and its various components.

## Audience

This guide is best used by these readers:

- Network administrators
- Network engineers
- Network operators
- System administrators

This document assumes a general understanding of network architecture, configuration, and operations.

## Additional Support

For further documentation and support:

- Contact your Cisco Systems, Inc. technical representative.
- Call the Cisco Systems, Inc. technical support number.
- Write to Cisco Systems, Inc. at [support@cisco.com](mailto:support@cisco.com).

- Refer to support matrix at <https://www.cisco.com/c/en/us/support/index.html> and to other documents related to Cisco Policy Suite.

## Conventions (all documentation)

This document uses the following conventions.

Conventions	Indication
<b>bold font</b>	Commands and keywords and user-entered text appear in <b>bold font</b> .
<i>italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .
[ ]	Elements in square brackets are optional.
{x   y   z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
courier font	Terminal sessions and information the system displays appear in courier font.
< >	Nonprinting characters such as passwords are in angle brackets.
[ ]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.



### Note

Means reader take note. Notes contain helpful suggestions or references to material not covered in the manual.



### Caution

Means reader be careful. In this situation, you might perform an action that could result in equipment damage or loss of data.

**Warning****IMPORTANT SAFETY INSTRUCTIONS.**

Means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.

SAVE THESE INSTRUCTIONS

**Note**

Regulatory: Provided for additional information and to comply with regulatory and customer requirements.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see [What's New in Cisco Product Documentation](#).

To receive new and revised Cisco technical content directly to your desktop, you can subscribe to the . RSS feeds are a free service.





## RESTRICTED RELEASE

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### Important

This is a Short Term Support (STS) release with availability and use restrictions. Contact your Cisco Account or Support representatives for more information.

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## CHAPTER 1

# Pre-Installation Requirements

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- [Overview, on page 1](#)
- [Planning the CPS Deployment, on page 2](#)
- [Install and Configure VMware, on page 9](#)
- [Collect Virtualization Parameters for CPS Installation , on page 12](#)

## Overview

Cisco Policy Suite (CPS) is a scalable software-based solution that requires installation of multiple virtual machines prior to the configuration phase.

The following steps outline the basic process for a new installation of CPS:

### Chapter 1:

1. Review physical hardware and virtual machine requirements.
2. Install and Configure VMware®.
3. Plan and collect information prior to installation.

### Chapter 2:

1. Download CPS software.
2. Deploy the Cluster Manager VM.
3. Populate the CPS Deployment Template file with information for your deployment.
4. Configure the Cluster Manager VM.
5. Configure and import the CPS Deployment Template information into the Cluster Manager VM.
6. Enable any custom features.
7. Install the CPS license.
8. Replace default SSL Certificates.

### Chapter 3:

1. Deploy all other CPS VMs.

2. Update Default Credentials.
3. Initialize SVN synchronization.
4. Configure Session Manager for Database Replication.
5. Validate VM deployment.

## Planning the CPS Deployment

### CPS Dimensioning Evaluation

With assistance from Cisco Technical Representatives, a dimensioning evaluation must be performed for each CPS deployment. This dimensioning evaluation uses customer-specific information such as call model, product features to be used, and traffic profiles to determine the specific requirements for your deployment, including:

- hardware specifications (number and type of blades, memory, etc.)
- VM information (number, type and resource allocation).

The requirements established in the dimensioning evaluation must be met or exceeded.

The following sections, [Hardware Requirements, on page 2](#) and [Virtual Machine Requirements, on page 3](#), provide minimum guidelines for a typical CPS deployment.

### Hardware Requirements

CPS is optimized for standard Commercial Off-The-Shelf (COTS) blade servers.

The following table provides a summary of the minimum requirements for a typical single-site High Availability (HA) CPS deployment.

**Table 1: Hardware Requirements**

Minimum Hardware Requirements (Blade Server)	
Memory	The total size of memory for a blade server should be sufficient to meet the memory needs for all the Virtual Machines (VMs) installed in the blade. Refer to the <a href="#">Virtual Machine Requirements, on page 3</a> section for the amount of memory needed for each VMs.  Also consider the memory needed by the Hypervisor. For VMware 5.x it is recommended to reserve 8 GB memory.
Storage	Two (2) 400 GB Enterprise Performance SSD Drives Supporting hardware RAID 1 with write-back cache
Interconnect	Dual Gigabit Ethernet ports



Minimum Hardware Requirements (Blade Server)	
Virtualization	Must be listed in the VMware Compatibility Guide at: <a href="https://www.vmware.com/resources/compatibility/search.php">https://www.vmware.com/resources/compatibility/search.php</a>
Minimum Hardware Requirements (Chassis)	
Device Bays	A minimum of 4 is required for HA deployments
Interconnect	Redundant interconnect support
Power	Redundant AC or DC power supplies (as required by the service provider)
Cooling	Redundant cooling support

## Virtual Machine Requirements

### High Availability Deployment

The following table provides the minimum CPU RAM and disk space requirements for each type of CPS virtual machine (VM) in a typical deployment (4 blade single-site high availability).



#### Important

The requirements mentioned in the table is based on:

- Hyper-threading: Enabled (Default)
- CPU Pinning: Disabled
- CPU Reservation: Yes (if allowed by hypervisor)
- Memory Reservation: Yes
- Hard Disk (in GB): 100

Table 2: HA Virtual Machine Requirements - Chassis Architecture

Physical Cores / Blade	VM Type	Memory (in GB)	Hard Disk (in GB)	vCPU	Configuration
Blade with 16 CPUs	Policy Server VMs (QNS)	16	100	12	Threading = 200 Mongo per host = 10 Criss-cross Mongo for Session Cache = 2 on each VM
Blade with 16 CPUs	Session Manager VMs	128	100	6	
Blade with 16 CPUs	Control Center (OAM) VMs	16	100	6	
Blade with 16 CPUs	Policy Director VMs (LB)	32	100	12	
Blade with 16 CPUs	Cluster Manager	12	-	2	
Blade with 24 CPUs	Policy Server VMs (QNS)	16	100	10	Threading = 100 Mongo per host = 10 Criss-cross Mongo for Session Cache = 2 on each VM
Blade with 24 CPUs	Session Manager VMs	80	100	8	
Blade with 24 CPUs	Control Center (OAM) VMs	16	100	8	
Blade with 24 CPUs	Policy Director VMs (LB)	32	100	12	
Blade with 24 CPUs	Cluster Manager	12	-	2	

Table 3: HA Virtual Machine Requirements - Cloud Architecture

Physical Cores / Blade	VM Type	Memory (in GB)	Hard Disk (in GB)	vCPU	Configuration
Blade with 16 CPUs	Policy Server VMs	16	100	12+	Threading = 200 Mongo per host = 10 Criss-cross Mongo for Session Cache = 2 on each VM
Blade with 16 CPUs	Session Manager VMs	128	100	6+	
Blade with 16 CPUs	Control Center (OAM) VMs	16	100	6+	
Blade with 16 CPUs	Policy Director VMs	32	100	8+	
Blade with 16 CPUs	Cluster Manager	12	-	2+	

Physical Cores / Blade	VM Type	Memory (in GB)	Hard Disk (in GB)	vCPU	Configuration
Blade with 24 CPUs	Policy Server VMs	16	100	10+	Threading = 100 Mongo per host = 10 Criss-cross Mongo for Session Cache = 2 on each VM
Blade with 24 CPUs	Session Manager VMs	80	100	8+	
Blade with 24 CPUs	Control Center (OAM) VMs	16	100	8+	
Blade with 24 CPUs	Policy Director VMs	32	100	12+	
Blade with 24 CPUs	Cluster Manager	12	-	2+	

**Important**

On VMware, virtual NUMA topology is enabled by default when the number of virtual CPUs is greater than 8. You can ignore the following warning message displayed on mongo console which is generated when you configure more than 8 vCPUs on VM:

```
2016-06-03T21:40:03.130-0400 [initandlisten]
** WARNING: You are running on a NUMA machine.
2016-06-03T21:40:03.130-0400 [initandlisten]
** We suggest launching mongod like this to avoid performance problems:
2016-06-03T21:40:03.130-0400 [initandlisten] **
```

**Note**

For large scale deployments having Policy Server (qns) VMs more than 35, Session Manager (sessionmgr) VMs more than 20, Policy Director (lb) VMs more than 2, recommended RAM for OAM (perfclicent) VMs is 64GB.

**Note**

If CPS is deployed in a cloud environment where over-allocation is possible, it is recommended to enable hyper-threading and double the number of vCPUs.

**Note**

The hard disk size of all VMs are fixed at 100 GB (thin provisioned). Contact your Cisco Technical Representative if you need to reduce this setting.

The `/var/data/sessions.1` directory size of all sessionmgr VMs are 60% of actual allocated RAM size of that VM and this directory is mounted on tmpfs file system and used for session replica set. If you want to change `/var/data/sessions.1` directory size you must update (increase/decrease) the RAM size of that VM and re-deploy it.

For example, if 24 GB RAM is allocated to the Session Manager VM, 16 GB is allocated to `/var/data/sessions.1` directory on tmpfs.

If you need to update `sessions.1` directory settings consult your Cisco Technical Representative.

### Considerations

- Each blade should have at least 2 CPU's reserved for the Hypervisor.
- When supported by the Hypervisor, deployments must enable CPU and memory reservation.
- For VMware environments, hardware must be ESX/ESXi compatible.
- The total number of VM CPU cores allocated should be 2 less than the total number of CPU cores per blade.
- CPU must be a high performance Intel x86 64-bit chipset.



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**Note** BIOS settings should be set to high-performance values, rather than energy saving, hibernating, or speed stepping (contact hardware vendor for specific values).

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- CPU benchmark of at least 13,000 rating per chip and 1,365 rating per thread.
- Monitor the CPU STEAL statistic. This statistic should not cross 2% for more than 1 minute<sup>^1</sup>.



---

**Note** <sup>^1</sup> A high CPU STEAL value indicates the application is waiting for CPU, and is usually the result of CPU over allocation or no CPU pinning. CPS performance cannot be guaranteed in an environment with high CPU STEAL.

---

- Scaling and higher performance can be achieved by adding more VM's, not by adding more system resources to VM's.
- For deployments which cannot scale by adding more VM's, Cisco will support the allocation of additional CPU's above the recommendation, but does not guarantee a linear performance by increasing more number of the VMs.
- Cisco will not support performance SLA's for CPS implementations with less than the recommended CPU allocation.
- Cisco will not support performance SLA's for CPS implementations with CPU over-allocation (assigning more vCPU than are available on the blade, or sharing CPU's).
- RAM latency should be lower than 15 ns.
- RAM should be error-correcting ECC memory.
- Disk storage performance needs to support less than 2ms average latency.
- Disk storage performance needs to support greater than 5000 input/output operations per second (IOPS) per CPS VM.
- Disk storage must provide redundancy and speed, such as RAID 0+1.
- Hardware must support 1 Gbps ports/links for each VM network interface.
- Hardware and hardware design must be configured for better than 99.999% availability.

- For HA deployments, Cisco requires the customer designs comply with the Cisco CPS HA design guidelines, such as:
  - At least two of each CPS VM type (PD, PS, SM, CC) for each platform.
  - Each CPS VM type (PD, PS, SM, CC) must not share common HW zone with the same CPS VM type.
- VMWare memory (RAM) Reservation must be enabled at the maximum for each CPS VM (no over-subscription of RAM).

## All-in-One Deployment

The following table provides the minimum CPU RAM and disk space requirements for an All-in-One (AIO) deployment for use only in a lab for non-HA functional test purposes.

**Table 4: AIO Virtual Machine Requirements**

Role	Hard Disk (in GB)	Memory	vCPU
AIO (all CPS roles/functions are combined in a single VM)	100	12288 MB	8



### Note

AIO deployments need eth0 device. This is specifically used in `/etc/puppet/modules/qps/manifests/roles/aio.pp` file.

## Deployment Examples

### All-in-One (AIO) Deployment Example

All functions combined into one VM (non-HA lab/test environments only)

### HA Deployment Example

**Table 5: 2 Blade Setup with 16 CPU**

Blade	VM Type	Replica-sets
1	CC 6, LB 8, QNS 8, SM 6, CM 2	SM: ADMIN, Balance, Session, SPR, Reporting
2	CC 6, LB 8, QNS 8, SM 6	SM: ADMIN, Balance, Session, SPR, Reporting

**Table 6: 2 Blade Setup with 24 CPU**

Blade	VM Type	Replica-sets
1	CC 6, LB 12, 2 x QNS 8, SM 8, CM 4	SM: ADMIN, Balance, Session, SPR, Reporting
2	CC 6, LB 12, 2 x QNS 8, SM 8	SM: ADMIN, Balance, Session, SPR, Reporting

**Table 7: 4 Blade Setup with 16 CPU**

Blade	VM Type	Replica-sets
1	CM 4, CC 8, LB 8, QNS 8	-
2	CC 8, LB 8, QNS 8	-
3	2 x QNS 8, SM 8	SM: ADMIN, Session RS1,2, Balance RS1, SPR RS1, Reporting RS1
4	2 x QNS 8, SM 8	SM: ADMIN, Session RS1,2, Balance RS1, SPR RS1, Reporting RS1

**Table 8: 4 Blade Setup with 24 CPU**

Blade	VM Type	Replica-sets
1	CM 4, CC 8, LB 8, QNS 10, SM 8, HSF 8	SM: ADMIN, Session (Backup), Balance (Backup), SPR
2	CC 8, LB 8, QNS 10, SM 8, HSF 8	SM: ADMIN, Session (Backup), Balance (Backup), SPR
3	3 x QNS 10, 2 x SM 8	SM: Session RS1,2, Balance RS1
4	3 x QNS 10, 2 x SM 8	SM: Session RS1,2, Balance RS1

**Table 9: 8 Blade Setup with 16 CPU**

Blade	VM Type	Replica-sets
1	CM 4, CC 6, LB 12, HSF 6	SM: ADMIN, Session (Backup), Balance (Backup)
2	CC 6, LB 12, HSF 6	SM: ADMIN, Session (Backup), Balance (Backup)
3	2 x QNS 12, SM 6	SM: Session RS1,2, Balance RS1
4	2 x QNS 12, SM 6	SM: Session RS2,1, Balance RS2

Blade	VM Type	Replica-sets
5	2 x QNS 12, SM 6	SM: Session RS3,4, SPR RS1
6	2 x QNS 12, SM 6	SM: Session RS4,3, SPR RS2
7	2 x QNS 12, SM 6	SM: Session RS5,6, Reporting RS1
8	2 x QNS 12, SM 6	SM: Session RS6,5, Reporting RS2

Table 10: 8 Blade Setup with 24 CPU

Blade	VM Type	Replica-sets
1	CM 4, CC 8, 2 x LB 12, HSF 8	SM: ADMIN, Session (Backup), Balance (Backup)
2	CC 8, 2 x LB 12, HSF 8	SM: ADMIN, Session (Backup), Balance (Backup)
3	3 x QNS 10, 2 x SM 8	SM: Session RS1,2,7,8, Balance RS1
4	3 x QNS 10, 2 x SM 8	SM: Session RS2,1,8,7, Balance RS2
5	3 x QNS 10, 2 x SM 8	SM: Session RS3,4,9,10, SPR RS1
6	3 x QNS 10, 2 x SM 8	SM: Session RS4,3,10,9, SPR RS2
7	3 x QNS 10, 2 x SM 8	SM: Session RS5,6,11,12, Reporting RS1
8	3 x QNS 10, 2 x SM 8	SM: Session RS6,5,12,11, Reporting RS2

## Install and Configure VMware

Prior to installing CPS make sure you have the ESXi hosts details like, blade IP address, user name, password, datastore name, and network name.

### Install VMware vSphere Hypervisor (ESXi)

VMware ESXi™ 6.0 or 6.5 must be installed on all the blades that are used to host CPS. For more details see <https://www.vmware.com/support/vsphere-hypervisor.html>.

You can install upgrade or migrate ESXi from a CD/DVD drive using a script that specifies the installation or upgrade options.

You can start the installation or upgrade script by entering a boot option when you start the host. You can also create an installer ISO image that includes the installation script. With an installer ISO image you can perform a scripted unattended installation when you boot the resulting installer ISO image.

**Important**

User must use simple passwords (not containing special characters) during ESXi Installation. The CPS script uses this ESXi password to deploy the CPS VMs. Once the installation is complete, user can change the password to a more complex one.

In vSphere 6.0 and later, the vSphere Web Client is installed as part of the vCenter Server on Windows or the vCenter Server Appliance deployment.

## Prerequisites

- You must have the ESXi installer ISO in one of the following locations:
  - On CD or DVD. If you do not have the installation CD/DVD you can create one. Download and burn the ESXi Installer ISO Image to a CD or DVD.
  - On a USB flash drive.
- Verify that the server hardware clock is set to UTC. This setting is in the system BIOS.
- Consider disconnecting your network storage. This action decreases the time it takes the installer to search for available disk drives. Note that when you disconnect network storage any files on the disconnected disks are unavailable at installation.
- Do not disconnect a LUN that contains an existing ESX or ESXi installation. Do not disconnect a VMFS datastore that contains the Service Console of an existing ESX installation. These actions can affect the outcome of the installation.
- Gather the information required by the ESXi installation wizard.
- Verify that ESXi Embedded is not present on the host machine. ESXi Installable and ESXi Embedded cannot exist on the same host.

## Installation

For more information related to ESXi installation, refer to <http://www.vmware.com/support/vsphere-hypervisor.html>.

- 
- |               |   |
|---------------|---|
| <b>Step 1</b> | Download the ESXi installable ISO file.   |
| <b>Step 2</b> | Mount the ISO file to a CD and feed the CD to the server where you want to install ESXi to.   |
| <b>Step 3</b> | After you boot from the CD, the installer loads. Press Enter to begin and then F11 to accept the licensing agreement. Next, choose a disk to install to (All data will be erased). After ejecting the install CD, press <b>F11</b> to start the installation. |
| <b>Step 4</b> | After the installation is completed, press <b>Enter</b> to reboot, and ESXi starts.   |
- 

### What to do next

Open a Web browser and enter the URL for the vSphere Web Client: `https://vcenter_server_ip_address`.

If a warning message about an untrusted SSL certificate appears, select the appropriate action based on your security policy.





**Note** After you complete installation, IPv6 must be enabled on each blade. For more information on enabling IPv6, refer to [IPv6 Support - VMware, on page 90](#).

## Enable SSH

CPS software installation requires SSH to be enabled for each blade server host.

After you complete installation and configuration of CPS, you can disable SSH for security purposes.

To enable SSH, perform the following steps:

- 
- Step 1** Log in to the vSphere Web Client.
  - Step 2** Select the host by IP address or name in the left panel.
  - Step 3** Click **Configure** tab from the top menu from the right panel.
  - Step 4** Under **System**, click **Security Profile** from the options available.
  - Step 5** Click **Edit...** in the upper right corner of the **Firewall** panel.  
The **Edit Security Profile** window opens.
  - Step 6** Check **SSH Server** and configure the required port and protocol. Click **OK**.
- Note** By default, daemons will start automatically when any of their ports are opened, and stopped when all of their ports are closed.
- 

## Configure VMware ESXi Timekeeping

Both VMware ESXi and Load Balancers time must be configured correctly. Other VMs in CPS use Load Balancers as the NTP source.

To configure VMware ESXi Timekeeping, you must coordinate with customers or gain access to their NTP servers.

Log in as an administrator to every VMWare ESXi host to be used for the deployment using the VMware vSphere client.

For each host perform the following:

- 
- Step 1** Click the host (IP address or name) in the left column.
  - Step 2** Click **Configure** tab from the top menu from the right panel.
  - Step 3** Under **System**, click **Time Configuration** from the options available.
  - Step 4** Click **Edit...** in the upper right corner of the **Time Configuration** panel.  
The **Edit Time Configuration** window opens.
  - Step 5** Check Use Network Time Protocol (Enable NTP Client). The following parameter can be set:

- a) NTP Service Status: Options are Start, Stop and Restart. The NTP Service settings are updated when you click Start, Restart or Stop.
- b) NTP Server Startup Policy: Options are Start and stop with host, Start and stop with port usage, Start and stop manually.
- c) STP Servers: Add NTP Server given by or coordinated with the customer.

**Step 6**

After configuring the parameters according to your requirement click **OK**.

Date and Time should now show correctly in the Time Configuration window in vSphere Client. Date and Time displayed in red color indicates NTP skew that should be resolved.

---

## Collect Virtualization Parameters for CPS Installation

Before starting the CPS deployment prepare and make sure the following items are ready:

- The traffic analysis for the capacity needed for this deployment.
- Number of VMs (the type of VMs such as Policy Director (LB), OAM (PCRCLIENT), sessionmgr, Policy Server (QNS), node).
- The size of VMs, for each type of VMs, the size of disk memory CPU etc.
- The number of blades.
- The number of networks that the deployment will be deployed to.



## CHAPTER 2

# CPS Installation

---

- [Obtain the CPS Software, on page 13](#)
- [Cluster Manager VM, on page 14](#)
- [Configure System Parameters for Deployment, on page 23](#)
- [Import the Excel Information into the Cluster Manager VM, on page 55](#)
- [Customize Features in the Deployment, on page 57](#)
- [License Generation and Installation, on page 61](#)
- [SSL Certificates, on page 65](#)
- [Enable Custom Puppet to Configure Deployment, on page 67](#)

## Obtain the CPS Software

Obtain the CPS software from the download link provided in the CPS Release Notes for this release.

The CPS software distribution includes the following files:

- The `CPS_x.x.x.release.iso` file which serves as a temporary virtual CD driver containing the installation software.
- A compressed tar file that contains a `base.vmdk` which serves as the virtual hard drive in building the Cluster Manager virtual machine (VM).
- An Excel spreadsheet included in the `*.iso` which you manually edit to contain the IP addresses, virtual topology, and cluster settings for a High Availability (HA) deployment.

Instructions are provided later in this document on how to obtain this Excel spreadsheet.

Note: This spreadsheet is **not** required for an All-in-One (AIO) CPS deployment.

A VMware OVF tool is also needed to install CPS. This utility can be downloaded as described later in this guide.

# Cluster Manager VM

## Overview

Cluster Manager is the main virtual machine that manages the deployment, installation, upgrade, configuration and patching of the CPS cluster. The Cluster Manager stages artifacts such as Configuration, Puppet scripts, Shell script tools and CPS application software. The artifacts are applied to the CPS virtual machines (VMs) during initial CPS installation, CPS upgrades, and application of patches to the CPS.

There are four categories of artifacts:

- **Cluster Deployment Configuration**

All the cluster deployment configuration files used for full deployment as well as individual VM deployment are stored in `/var/qps/config/deploy`. These files are created by exporting the CSV files from the CPS Deployment Template Excel spreadsheet and contains the cluster deployment configuration. For more information related to deployment template and CSV files, refer to the section [Configure System Parameters for Deployment, on page 23](#).

These configuration files are used by the deployment scripts (`deploy.sh` and `deploy_all.py`) during VM deployment.

- **CPS Software Configuration**

All the CPS software configuration files which includes the configuration files in `/etc/broadhop` such as features file, `qns.conf`, `jvm.conf` and policy files (such as charging rules policy) are stored in `/var/qps/current_config/`. These configurations are applied to CPS VMs after CPS software is installed. The configuration files are copied to Cluster Manager's `/var/www/html` directory. After a VM is deployed, the puppet script in the VM downloads the configuration files and applies the configuration to the CPS software in the VM.

The iomanager configuration file (`/etc/broadhop/iomanager/qns.conf`) is controlled by puppet. So in case you want to modify iomanager configuration file, you must modify `/etc/puppet/modules/qps/templates/etc/broadhop/iomanager/qns.conf.erb` file.




---

**Note** When you are upgrading/migrating from one release to another, you need to modify the iomanager configuration files again with the changes.

---

- **Puppet**

Puppet (<http://puppetlabs.com/>) is the tool utilized for installing, deploying, and upgrading cluster virtual machines and configurations. Refer to [Puppet Overview, on page 15](#) for more information.

- **Tools**

- Various tools used for operation and maintenance in Cluster Manager.

`/var/qps/bin -> /var/qps/install/current/scripts/bin (-> is a Linux softlink)`

- Deployment Scripts: Scripts used for VM deployment.

- **Build Scripts:** Scripts that are used to tar the configuration, puppet scripts and software into the `/var/www/html` directory on the Cluster Manager for download by each VM during deployment.
- **Control Scripts:** Scripts that are used on Cluster Manager to perform tasks such as start/stop of the CPS processes running on the VM nodes.

## Directory Structure

- All the artifacts for a release are stored in:  
`/var/qps/install/current -> /var/qps/install/CurrentRelease (-> is a Linux softlink)`
- Tools: `/var/qps/bin -> /var/qps/install/current/scripts/bin (-> is a Linux softlink)`
- Deployment scripts are used to deploy VMs.
- Build scripts that zips the configuration, puppet and CPS software to `/var/www/html` directory in Cluster Manager.
- Control scripts
- Configurations includes the configuration files in `/etc/broadhop` such as `features file`, `qns.conf`, `jvm.conf` and policy files. All the configurations in this directory are pushed to the VMs during deployment.
- Files unchanged after upgrade: All the files in `/etc/broadhop` after upgrade remain unchanged.

## Puppet Overview

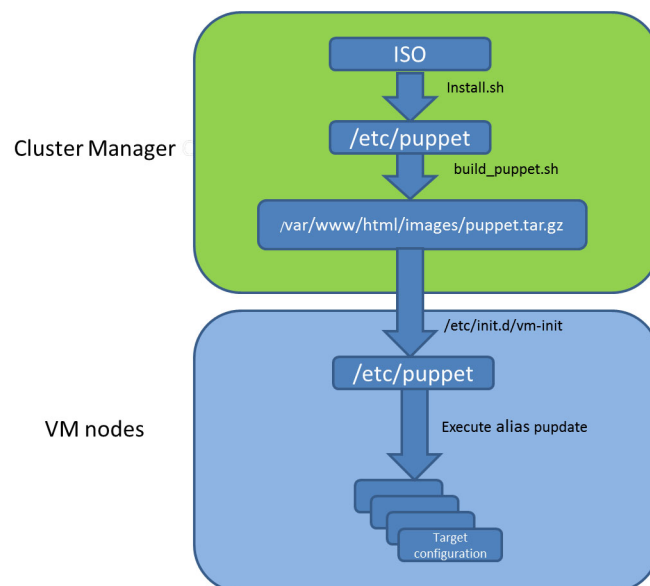
Puppet (<http://puppetlabs.com/>) is a tool utilized for installing, deploying, and upgrading CPS virtual machines and configurations.

Puppet operations are initiated automatically when CPS installation or upgrade scripts are run. These scripts in turn utilize numerous utility scripts to configure system modules.

For example: `reinit.sh` (used for upgrades) triggers `/etc/init.d/vm-init`.

1. When the Cluster Manager VM is deployed, puppet scripts are copied from the CPS ISO to `/etc/puppet`.
2. The `build_puppet.sh` moves them to `/var/www/html/images/puppet.tar.gz`.
3. `vm-init` downloads the `puppet.tar.gz` from cluster manager and populates them to the `/etc/puppet` directory in the VM nodes.

Figure 1: Installation Flow



Many CPS modules are managed by Puppet, including: java, ntp, zero mq, haproxy, mongo, socat, memcache, diameter, elasticsearch, monit, iomanager, unifiedapi, license manager, policybuilder, collectd, logserver, snmp, grafana.

Puppet files are stored centrally in `/etc/puppet` on the Cluster Manager.

CPS VM nodes and their software and configurations are staged in the `/var/www/html/` directory in zip files. When a VM is rebooted, the VM downloads and runs the appropriate puppet scripts to update the configuration.

Once puppet files are downloaded to each VM node, they reside in `/etc/puppet/` directory on the each VM node.

- `/etc/puppet/puppet.conf`: Basic configuration of puppet.
- `/etc/puppet/classfyNode.sh`: Determines the node type and the appropriate puppet script from `/etc/broadhop.profile`.
- `/etc/puppet/modules/qps/manifests/roles/*.pp`: These are the corresponding scripts for a node to run. For example: `pcrfclient01.pp`, `pcrfclient02.pp`, `lb01.pp`, `qns.pp`, `sessionmgr.pp`, etc.
- `/etc/puppet/modules/`: Contains all the puppet code.
- `env_config -> /var/qps/env_config`: Contains custom puppet files.

Puppet scripts can be started manually using the `pupdate` command, however this should be reserved for troubleshooting, reconfiguration, or recovery of CPS systems with assistance from a Cisco representative.

Modification or execution of puppet scripts should only be performed under the direction of a Cisco Advanced Services representative. Puppet scripts require root level permissions to be modified.

Additional information about custom deployments is provided in [Enable Custom Puppet to Configure Deployment](#), on page 67.

For more information about Puppet, refer also to the Puppet documentation available at:  
<https://docs.puppetlabs.com/puppet/>.


## Deploy the Cluster Manager VM

The Cluster Manager is a server that maintains the system (Operating System) and application artifacts such as software and CPS and Linux configuration for the CPS cluster. It also is responsible for deploying, installing/upgrading the software for the Virtual Machines in the CPS cluster.



**Important** User must use standard VMware Switch during VM deployment and avoid using distributed switches. If distributed switches are really needed, initial deployment should be made using standard Switch and post deployment user can change the switch type to distributed.

To deploy the cluster manager VM, perform the following steps:

- Step 1** Login to the vSphere Web Client and select the blade where you want to create a new VM to install the cluster manager VM.
- Step 2** Right-click on the blade and select **New Virtual Machine > New Virtual Machine**. **New Virtual Machine** window opens up.
- Step 3** Select **Create a new virtual machine** and click **Next** to open **Select a name and folder**.
- Step 4** Enter a name for the virtual machine (e.g., CPS Cluster Manager) and select the location for the virtual machine. Click **Next**.
- Step 5** Select blade IP address from **Select a compute resource** window and click **Next** to open **Select storage** window.
- Step 6** From **Select storage** window, select *datastorename* and click **Next** to open **Select compatibility** window.
- Step 7** From **Compatible with:** drop-down list, select **ESXi 5.0 and later** and click **Next** to open **Select a guest OS** window.
- Step 8** From **Guest OS Family:** drop-down list, select **Linux** and from **Guest OS Version:** drop-down list, select **CentOS 4/5 or later (64-bit)**.
- Step 9** Click **Next** to open **Customize hardware** window.
- Step 10** In **Virtual Hardware** tab:
  - a) Expand **CPU** node and select **CPU** and **Cores per Socket** as given in [Virtual Machine Requirements, on page 3](#).
  - b) Select **Memory** size as **12 GB**.
  - c) Expand **New SCSI controller** and from **Change Type** drop-down list, select **LSI Logic Parallel**.
  - d) 2 NICs are required (one for eth1 as internal and second for eth2 as management). One NIC already exists as default under **New Network**.
  - e) To add another NIC, from **New device** drop-down list, select **Network** and click **Add**.
  - f) Click **Next** to open **Ready to complete** window.
- Step 11** Review the settings displayed on **Ready to complete** window and click **Finish**.
- Step 12** Select the ESXi host (not the new VM just created) and select **Datastores** tab from right pane.
- Step 13** Right-click on the *datastorename* and select **Browse Files** to open *datastorename* window.
- Step 14** To upload the CPS software to the datastore, select the new directory created for your VM, and click  (Upload a file to the Datastore) button to open **File Upload** window.
- Step 15** Navigate to the location of the *CPS\_\*.tar.gz* file which you downloaded earlier. Select it and click **Open**.

**Step 16** To upload CPS ISO, repeat [Step 14, on page 17](#).

**Step 17** Navigate to the location of the *CPS\_\*.release.iso*, select it and click **Open**.

**Step 18** Open a secure shell (ssh) connection to the blade ESXi host.

**Step 19** Cd to the directory with the data store.

```
cd /vmfs/volumes/<datastore name>/foldername
```

For example:

```
cd /vmfs/volumes/datastore5/CPS Cluster Manager
```

**Step 20** Untar the file:

For example:

```
tar -xvzf CPS_13.0.0_Base.vmdk.release.tar.gz
```

**Note** After extracting tar file, you will get a *base.vmdk* file in a newly created folder (with name *base*).

**Step 21** Convert the vmdk file to ESX format:

```
cd base
```

```
vmkfstools --diskformat thin -i base.vmdk newbase.vmdk
```

**Note** This command can take several minutes to complete.

**Step 22** Press **Ctrl + Alt +2** to go back to **Hosts and Clusters** and select the VM created above (*CPS Cluster Manager*).

- Right-click and select **Edit Settings...** **Virtual Hardware** tab is displayed as default.
- From **New device** drop-down list, select **Existing Hard Disk** and click **Add**.
- Navigate to the location of your new VM and select *newbase.vmdk* (created in [Step 21, on page 18](#)) and click **OK**.
- Expand **New Hard disk** and select **Virtual Device Node** as **IDE (0 : 1)** from the drop-down list and click **OK**.

**Step 23** Mount Cluster Manager seed ISO on CD/DVD:

- From **New device** drop-down list, select **CD/DVD Drive** and click **Add**. The newly added New CD/DVD Drive will appear at the end of the window.
- Change the **New CD/DVD Drive** option from **Client Device** to **Datastore ISO File**. Browse to required *Cluman seed ISO image* (For example, *base/cluman\_seed.iso*), select it and click **OK**.
- Check **Connect At Power On** to connect the device when the virtual machine turns on.
- Select **Virtual Device Node** as **IDE (1 : 0)** from the drop-down list and click **OK**.

**Step 24** Mount ISO on CD/DVD:

- Expand **CD/DVD drive 1** and change the option from **Client Device** to **Datastore ISO File**. Browse to the ISO image file, select the required ISO image and click **OK**.
- Check **Connect At Power On** to connect the device when the virtual machine turns on and click **OK**.
- Select **Virtual Device Node** as **IDE (1 : 1)** from the drop-down list and click **OK**.

**Step 25** Power on the *CPS Cluster Manager* VM.

**Note** The following message may be reported on the Cluster Manager VM console. You can disregard this message.

*Probing EDD (edd=off to disable)*



**Important** The VM is rebooted in rescue mode for the first time for CentOS to adjust the disk/hardware to the new version. Subsequent reboots if necessary is a normal operation.

## Configure Cluster Manager VM

To configure cluster manager VM, perform the following steps:

### Common Steps

**Step 1** Login to the vSphere Web Client.

**Step 2** To open VM console, you have two options:

Option	Description
1	You can launch the console by selecting the Cluster Manager VM, right-click on VM and select <b>Open Console</b> .
2	Select the Cluster Manager VM from the left panel and click <b>Summary</b> tab from the top menu on the right panel.  For 6.0 version: Click <b>Launch Remote Console</b> .  For 6.5 version: Click on the small gear icon and select <b>Launch Web Console</b> to open the VM console.

**Step 3** Login to the VM as the root user. The default password is **CpS!^246**.

**Step 4** Configure the network settings:

a) Private LAN for future VMs (a private sub network).

For example, `/etc/sysconfig/network-scripts/ifcfg-eth0` as:

This is specific to VMware deployments:

```
DEVICE=eth0
TYPE=Ethernet
ONBOOT=yes
NM_CONTROLLED=no
IPADDR=XX.XX.XX.XX
NETMASK=XX.XX.XX.XX
```

b) Public address (access the cisco network).

For example, `/etc/sysconfig/network-scripts/ifcfg-eth1` as:

This is specific to VMware deployments:

```
DEVICE=eth1
TYPE=Ethernet
ONBOOT=yes
NM_CONTROLLED=no
IPADDR=XX.XX.XX.XX
NETMASK=XX.XX.XX.XX
GATEWAY=XX.XX.XX.XX
```

**Step 5** Restart the network.

```
/usr/bin/systemctl start network
```

**Step 6** Login to the CPS Cluster Manager VM as a **root** user using SSH and public address (or via the console).

**Step 7** Edit/add the eth0 private IP address of the Cluster Manager in `/etc/hosts`.

For example:

```
XX.XX.XX.XX installer
```

**Note** If the actual hostname for Cluster Manager VM is other than 'installer', then modify installer/cluman entry in `/etc/hosts` accordingly.

Example:

```
XX.XX.XX.XX installer <actual-hostname>
```

**Step 8** Download and install the VMware Open Virtualization Format (OVF) tool.

**Note** The OVF tool is **not** required for AIO deployments. It is only required for High Availability or Geographic Redundant deployments.

a) Download the VMware Open Virtualization Format Tool:

Version 4.1.0 for VMware 6.0 or 6.5: `VMware-ovftool-4.1.0-2459827-lin.x86_64.bundle`

<https://my.vmware.com/web/vmware/details?downloadGroup=OVFTOOL410&productId=491>

b) Copy it to `/root` directory.

c) Install the OVF tool that you downloaded in step a.

```
/bin/sh VMware-ovftool-4.1.0-2459827-lin.x86_64.bundle
```

d) Accept the license prompts to complete the OVF tool installation.

**Step 9** Update the RSA public key:

```
cp /etc/ssh/ssh_host_rsa_key.pub /root/.ssh/id_rsa.pub
```

**Step 10** Mount the ISO from CD/DVD:

```
mkdir -p /mnt/iso
```

```
mount -o loop /dev/sr0 /mnt/iso/
```

**Note** Verify whether `install.sh` command is available in `/mnt/iso`. If `install.sh` command is not available, perform the following:

a) Unmount the CPS ISO:

```
umount /mnt/iso
```

b) Mount the ISO from CD/DVD:

```
mount -o loop /dev/sr1 /mnt/iso/
```

**Step 11** Proceed to the next sections to continue the installation for a High Availability (HA) deployment, or for an All-in-One deployment.

## HA Installation

To proceed with a new High Availability (HA) installation:

**Step 1** Run the **install.sh** script from the ISO directory.

```
cd /mnt/iso
./install.sh
```

**Step 2** When prompted for the install type, enter the required type based on your CPS deployment requirements.

Please enter install type [mobile|mog|pats|arbiter|andsf|escef]:

Enter **mobile** to install Diameter, **mog** to install MOG module, **pats** to install PATS, **arbiter** to install Arbiter, **andsf** to install ANDSF module or **escef** to install eSCEF module.

- Important**
- For more information on Arbiter installation, refer to *Standalone Arbiter Deployment on VMware* section in *CPS Geographic Redundancy Guide*.
  - For more information on MOG/PATS, contact your Cisco Technical Representative.
  - Currently, eSCEF is an EFT product and is for Lab Use Only. This means it is not supported by Cisco TAC and cannot be used in a production network. The features in the EFT are subject to change at the sole discretion of Cisco.

**Step 3** When prompted to initialize the environment, enter **y**.

Would you like to initialize the environment... [y|n]:

**Step 4** When prompted for the type of installation, enter **1** (New Deployment).

Please select the type of installation to complete:

- 1) New Deployment
- 2) Upgrade to different build within same release (eg: 1.0 build 310 to 1.0 build 311)  
or Offline upgrade from one major release to another (eg: 1.0 to 2.0)
- 3) In-Service Upgrade from one major release to another (eg: 1.0 to 2.0)

**Note** Refer to the *CPS Migration and Upgrade Guide* for detailed instructions on option 2 and 3.

**Step 5** When prompted to change the Cluster Manager default root password, enter the new password.

```
Need to change the default root password for security reasons..
Changing password for user root.
New password: XXXXX
Retype new password:
```

**Step 6** After finishing the installation (or upgrade) process, unmount the ISO image using the following commands. This prevents any “device is busy” errors when a subsequent upgrade/new installation is performed.

```
cd /root
umount /mnt/iso
```

**Note** If you are not able to unmount the ISO using `umount` command, then use `umount -l`.

**Step 7** (Optional) After unmounting the ISO, delete the ISO image to free system space.

```
rm -rf /dev/sr0/xxxx.iso
```

where, *xxxx.iso* is the name of the ISO image.

- Step 8** (Optional) Change the host name of the Cluster Manager.
- Run `hostname xxx`, where `xxx` is the new host name for the Cluster Manager.
  - Edit `/etc/hostname` to add the new host name for the Cluster Manager.
- Step 9** Run `change_passwd.sh` script on Cluster Manager to change the password of root user across the system.
- For more information, refer to [Update Default Credentials, on page 74](#).

## AIO Installation

- Step 1** To install an All-in-One (AIO) deployment where all CPS components are installed on a single VM, configure this node to be an 'aio':
- ```
echo NODE_TYPE=aio > /etc/broadhop.profile
```
- Step 2** Run the `install.sh` script from the ISO directory.
- ```
cd /mnt/iso
./install.sh
```
- Step 3** When prompted for the install type, enter the required type based on your CPS deployment requirements.
- Please enter install type [mobile|mog|pats|arbiter|andsf|escef]:
- Enter `mobile` to install Diameter, `mog` to install MOG module, `pats` to install PATS, `arbiter` to install Arbiter, `andsf` to install ANDSF module or `escef` to install eSCEF module.
- Important**
- For more information on Arbiter installation, refer to *Standalone Arbiter Deployment on VMware* section in *CPS Geographic Redundancy Guide*.
  - For more information on MOG/PATS, contact your Cisco Technical Representative.
  - Currently, eSCEF is an EFT product and is for Lab Use Only. This means it is not supported by Cisco TAC and cannot be used in a production network. The features in the EFT are subject to change at the sole discretion of Cisco.
- Step 4** When prompted to initialize the environment, enter `y`.
- Would you like to initialize the environment... [y|n]:
- Step 5** When prompted for the type of installation, enter **1** (New Deployment).
- Please select the type of installation to complete:
- 1) New Deployment
  - 2) Upgrade to different build within same release (eg: 1.0 build 310 to 1.0 build 311)  
or Offline upgrade from one major release to another (eg: 1.0 to 2.0)
  - 3) In-Service Upgrade from one major release to another (eg: 1.0 to 2.0)
- Note** Refer to the *CPS Migration and Upgrade Guide* for detailed instructions on option 2 and 3.
- Step 6** When prompted to change the Cluster Manager default root password, enter the new password.
- Need to change the default root password for security reasons..  
Changing password for user root.  
New password: XXXXX  
Retype new password:

**Step 7** When `install.sh` finishes, execute the following command to reinitialize CPS.

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

`reinit.sh` executes puppet on AIO and also checks if it is executed successfully.

**Step 8** Open Policy Builder and modify the Local Host Name of Diameter Stack to 'localhost'.

**Step 9** Save and Publish the configuration.

**Step 10** After finishing the installation (or upgrade) process, unmount the ISO image using the following commands. This prevents any “device is busy” errors when a subsequent upgrade/new installation is performed.

```
cd /root
```

```
umount /mnt/iso
```

**Note** If you are not able to unmount the ISO using `umount` command, then use `umount -l`.

**Step 11** (Optional) After unmounting the ISO, delete the ISO image to free system space.

```
rm -rf /dev/sr0/xxxx.iso
```

where, `xxxx.iso` is the name of the ISO image.

**Step 12** (Optional) Change the host name of the Cluster Manager.

- Run `hostname xxx`, where `xxx` is the new host name for the Cluster Manager. Currently, you can change the hostname to `lab` only.
- Edit `/etc/hostname` to add the new host name for the Cluster Manager.
- After modification of the hostname, restart your system (preferred) or login again to the shell.

**Note** Before executing `puppet` command, make sure command prompt is displaying the modified hostname.

- Execute `puppet apply` command to apply the appropriate configurations changes to the system:

```
puppet apply -v --modulepath "/etc/puppet/modules:/etc/puppet/env_config/modules" --pluginsync /etc/puppet/manifests/init.pp --logdest /var/log/puppet.log
```

**Note** Manually enter `puppet apply` command in your system.

### What to do next

After completing the steps in this section, refer to [Step 4, on page 101](#) in [Convert the Cluster Manager VM to an All-in-One, on page 100](#) to continue the AIO conversion.

## Configure System Parameters for Deployment



**Note** This section applies only for High Availability CPS deployments. For All-in-One deployments, proceed to section [Convert the Cluster Manager VM to an All-in-One, on page 100](#).

The following section guides you through the steps needed to properly configure a new installation of CPS. The Deployment Template file is a spreadsheet used for populating deployment parameters.

This file is available on the Cluster Manager VM at the following location:

```
/var/qps/install/current/scripts/deployer/templates/QPS_deployment_config_template.xlsm
```

After entering your parameters into the spreadsheet (as described in the following sections), the information from the spreadsheet is loaded onto the Cluster Manager VM. The Cluster Manager uses the information to configure the other CPS VMs in the cluster.



**Note** All alphabet characters used in virtual IPv6 addresses configured in csv files must be in small case letters.

To add values to the corresponding sheets in the template file, refer to the following sections:

## Definitions Configuration

The **Definitions** sheet defines default parameters used by other sheets.

Select the **Definitions** sheet.

**Figure 2: Definitions**

	A	B	C	D	E
1	<b>Diskmode</b>	<b>Datastores</b>	<b>Alias</b>		
2	thin	datastore1	lb01		
3	monolithicSparse	datastore2	lb02		
4	monolithicFlat	datastore3	pcrfclient01		
5	twoGbMaxExtentSparse	datastore4	pcrfclient02		
6	woGbMaxExtentFlat	datastore5	portal01		
7	seSparse	datastore6	portal02		
8	eagerZeroedThick		sessionmgr01		
9	thick		sessionmgr02		
10	sparse		sessionmgr03		
11			sessionmgr04		
12			sessionmgr05		
13			sessionmgr06		
14			sessionmgr07		
15			sessionmgr08		
16			sessionmgr09		
17			sessionmgr10		

The following parameters can be configured in this sheet:

**Table 11: Definitions Configuration Sheet Parameters**

Parameter	Description
Diskmode	Do not modify this column.  The Diskmode column defines the disk mode for VMware. This is used by the VMSpecification sheet.

Parameter	Description
Datastores	The Datastore column defines all the storages in the virtualization environment. It is used by the datastore column in the Hosts sheet. Add an entry here for each datastore in the virtualization environment.  The datastore name must not contain spaces.
Alias	Be cautious modifying the values of the column. Add new names only if the number of session manager node names exceed 20, Policy Server (QNS) node names exceed 20. Use the naming convention: <ul style="list-style-type: none"> <li>• For Policy Server (QNS) nodes: qnsxxx</li> <li>• For session manager: sessionmgrxx</li> </ul>

## VMSpecifications Configuration

In a CPS cluster, there are few types of nodes: Policy Director (LB), sessionmgr, Policy Server (QNS), and OAM (PCRCLIENT). Each VM is assigned with a particular type of node. The following sheet defines the attributes for each type of node:

Select the **VMSpecification** sheet.

**Figure 3: VM Specifications Configuration Sheet**

1	Role	Host Name Prefix	Memory	vCPU	Diskmode
2	lb01	dc1	8192	8	thin
3	lb02	dc1	8192	8	thin
4	sm	dc1	24576	6	thin
5	qps	dc1	8192	6	thin
6	pcrfclient01	dc1	16384	6	thin
7	pcrfclient02	dc1	16384	6	thin
8	smarb	dc1	4096	2	thin
9					
10					
11	Convert To CSV				

The following parameters can be configured in this sheet:

**Table 12: VMSpecification Configuration Parameters**

Parameter	Description
Role	Do not change the value of this column.  The Role column defines different types of VMs: lb01, lb02, sm, qps, pcrfclient01, pcrfclient02.

Parameter	Description
Host Name Prefix	The Host Name Prefix is prepended to the Guest Name (the host name of the VM in the Hosts sheet), which is used as the VM name in the ESX server, i.e. dc1-sessionmgr01 is the VM name in VCenter and sessionmgr01 is the host name in the VM's Linux OS.
Memory	The Memory column is the size of memory needed for the type of the VMs in Megabytes (MB).
vCPU	The vCPU column is the number of CPU needed for the VM.
Diskmode	The Diskmode is how the Hypervisor should keep the disk of the VM in the storage. See VMware documentation for the meaning of different modes. Our recommendation is to keep it as thin mode unless specific needs arise in your Hypervisor environment.



**Note** Reserving Memory on the Virtual Machines (VMs):

To avoid performance impact, CPS reserves all the allocated memory to each CPS virtual machine. It is recommended to allocate 8 GB memory for the Hypervisor. For example, if the total memory allocated on a blade/ESXi host is 48 GB then you should only allocate 40 GB to CPS VMs and keep 8 GB for the Hypervisor.

## VLANs Configuration

The VLAN Configuration sheet defines different subnets in the virtual infrastructure.

Select the **VLANs** sheet.

**Figure 4: VLANs Configuration**

1	VLAN Name	Network Target Name	Netmask	Gateway	VIP Alias	Pcrfclient VIP Alias	guestNic
2	Internal	VM Network	255.255.255.0	NA	lbvip02	arbitervip	eth0
3	Management	VLAN 94	255.255.255.0	NA	lbvip01		eth1
4	Gx	VM Network	255.255.255.0	NA	lbvip03		eth2
5							

Contact your Cisco Technical Representative for further information on VLANs.

The following parameters can be configured in this sheet:



Table 13: VLANs Configuration Parameters

Parameter	Description
VLAN Name	<p>The VLAN Name column defines the name for a particular VLAN. It is recommended to use a name representing the network for certain traffic. For additional networks, add more as needed.</p> <p>The "Internal" VLAN Name is always needed.</p> <p>Names must consist only of alphanumeric characters and underscores, and must not start with a number.</p>
Network Target Name	The Network Target Name column is the name of the networks defined in the Hypervisor (VMware), for example the network in vSphere for a blade server.
Netmask	The Netmask column is the network mask for the network. If the VLAN supports IPv6, the network mask can be IPv6 mask. If the VLAN interface supports both IPV4 and IPv6, add both netmasks in the cell, separated by space.
Gateway	The Gateway column is the gateway for the network, If the VLAN supports IPv6, the gateway can be IPv6 gateway address. If the VLAN interface supports both IPv4 and IPv6, add both gateways in the cell, separated by space. An example is provided in the <a href="#">Table 14: Example</a> .
VIP Alias	Enter the alias name for the virtual interfaces in Policy Director (lb). The virtual addresses are used to distribute the traffic between two Policy Directors (LBs).
Pcrfclient VIP Alias	<p>Enter the alias name for the virtual interfaces between OAM (PCRFCLIENTS) whenever you want VIP between pcrfclient01 and pcrfclient02 (for example, lbvip02 is VIP between lb01 and lb02).</p> <p>This virtual IP is used to support redundancy for arbiter member of replica set.</p>
guestNic	This field is optional and it supports custom NIC/interface name other than default one i.e. eth0/1/2, which can support SR-IOV enabled interfaces. If guestNic field is empty, it takes the value eth0, eth1, eth2 in order of its appearance.

Table 14: Example

VLAN Name	Network Target Name	Netmask	Gateway	VIP Alias	Pcrfclient VIP Alias
Internal	VLAN_2017	255.255.255.0	NA	lbvip02	arbitervip
Management	VLAN_2025	255.255.255.0	172.20.25.1	lbvip01	-
Gx	VLAN_3041	64	2003:3041::22:1	lbvip03	-
Rx	VLAN_3043	64	2003:3043::22:1	lbvip05	-
Syp	VLAN_3042	64	2003:3042::22:1	lbvip04	-

## Hosts Configuration

In this sheet, all the VM/nodes are defined. The deployment uses the information here to deploy the VMs.



### Note

The host addresses used in the examples may be different from those in your deployment.

Select the **Hosts** sheet.

Figure 5: Hosts Configuration

	A	B	C	D	E	F	G	H
1	Hypervisor Name	Guest Name	Role	Alias	Datastore	Networks -->	Internal	management
2	esxi-host-1	dc1-lb01	lb01	lb01	datastore5		192.20	
3	esxi-host-1	dc1-lb02	lb02	lb02	datastore5		192.20	
4	esxi-host-1	dc1-sessionmgr01	sm	sessionmgr01	datastore5		192.20	
5	esxi-host-1	dc1-sessionmgr02	sm	sessionmgr02	datastore5		192.20	
6	esxi-host-1	dc1-qns01	qps	qns01	datastore5		192.20	
7	esxi-host-1	dc1-qns02	qps	qns02	datastore5		192.20.20.12	
8	esxi-host-1	dc1-pcrfclient01	pcrfclient01	pcrfclient01	datastore5		192.20.20.5	
9	esxi-host-1	dc1-pcrfclient02	pcrfclient02	pcrfclient02	datastore5		192.20.20.6	
10	esxi-host-1	dc1-portal	portal	portal	datastore5		192.20.20.17	
11	esxi-host-1	dc1-sessionmgr03	sm	sessionmgr03	datastore5		192.20.20.12	
12								

The following parameters can be configured in this sheet:

Table 15: Hosts Configuration Parameters

Parameter	Description
Hypervisor Name	The Hypervisor Name column specifies the host names for the blade servers. The names should be routable by the Cluster Manager VM.

Parameter	Description
Guest Name	<p>The Guest Name column is the host name of the VMs resolvable in the enterprise DNS environment.</p> <p><b>Note</b> Host name is a text string up to 24 characters and can include alphabets, digits (0-9), minus sign (-), and period (.). The first letter of the host name can be either a letter or a digit.</p> <p>For more information on host names, refer to the following links:</p> <p><a href="https://tools.ietf.org/html/rfc952">https://tools.ietf.org/html/rfc952</a></p> <p><a href="https://tools.ietf.org/html/rfc1123">https://tools.ietf.org/html/rfc1123</a></p>
Role	<p>The role defines the type of VM within the CPS cluster.</p> <p>The Role column is a drop-down entry from a list specified in VMSpecification sheet.</p> <ul style="list-style-type: none"> <li>• lb01, lb02: Policy Director</li> <li>• perfcient01, perfcient02: OAM</li> <li>• qps: Policy Server</li> <li>• sm: Session Manager</li> </ul>
Alias	The Alias is the internal host name used by CPS nodes for internal communication, such as qns01.
Datastore	The Datastore column is the datastore name used by the Hypervisor for the physical storage of the VM. The datastore is a drop-down list from column data in the Definition sheet.
Networks -->	The Networks --> column is a read only column. Do not write anything to it.

Parameter	Description
Internal/Management	<p>The columns following the Networks --&gt; specifies all the IP addresses for the VMs. For each VLAN Name in the VLANS sheet for the VM, a new column should be added for that network.</p> <p>The title of the column should come from the VLAN name in the VLANS sheet. The content should be the IP address. If the network is IPv6, add IP v6 address. If the interface has both IPv4 and IPv6 addresses, add both addresses in the cell, separated by space.</p> <p>The “Internal” network name is reserved and should always be present. The IP address for the internal network can only be either IPv4 or IPv6, but not both.</p>

**Important**

Verify that all VM IP addresses and host names (Guest Name) are configured properly in the Hosts sheet. You cannot modify the IP addresses or host names manually on the VMs (excluding Cluster Manager) after deploying the VMs. Instead, you must correct the IP addresses and host names in the Hosts sheet, then import the file to the Cluster Manager and re-deploy the VMs with the updated IP address or host names.

## Additional Hosts Configuration

There are many hosts in the environment that CPS needs to interact with, for example: NTP server, NMS server, etc. The AdditionalHosts sheet contains all these hosts and IP addresses. The host entries are copied to the `/etc/hosts` file of the Cluster Manager during the deployment.

**Note**

Each line in the `/etc/hosts` file must start with an IP Address.

For additional information about `/etc/hosts`, refer to <http://unixhelp.ed.ac.uk/CGI/man-cgi?hosts>.

Select the **AdditionalHosts** sheet.

Figure 6: Additional Hosts

1	Host	Alias	IP Address
2	ntp-primary	ntp	155.165.201.253
3	ntp-secondary	btp	155.165.132.253
4	lbvip01	lbvip01	10.105.94.232
5	lbvip02	lbvip02	192.20.20.27
6	snmp-trapdest	nms-destination	155.174.11.118
7	esxi-host-1	esxi-host-1	10.105.93.226
8	esxi-host-2	esxi-host-2	10.105.93.227
9	esxi-host-3	esxi-host-3	10.105.93.228
10	esxi-host-4	esxi-host-4	10.105.93.229
11	corporate_nms_ip	nms_manager	155.174.11.118
12			
13			

The following parameters can be configured in this sheet:

Table 16: Additional Hosts Configuration Parameters

Parameter	Description
Host	<p>The Host column is the arbitrary value that can be added by user as the name of the virtual machines added to the Hypervisor.</p> <p><b>Attention</b> Make sure lbvip01, lbvip02 and sslvip01 host values are not changed from their default values. By default, the values for lbvip01, lbvip02 and sslvip01 are lbvip01, lbvip02 and sslvip01 respectively.</p>
Alias	The Alias is the internal host name used by CPS nodes for internal communication, such as qns01.
IP Address	<p>IP address of the host.</p> <p>Currently, IPv6 is supported only for policy director (lb) external interfaces. An example is provided in the <a href="#">Table 17: Example, on page 31</a>.</p>

Table 17: Example

Host	Alias	IP Address
lbvip04	lbvip04	2003:3042::22:22
lbvip05	lbvip05	2003:3043::22:22

## NTP Configuration

For HA, add a row for each NTP server in the **AdditionalHosts** sheet. The Alias for the primary has to be **ntp** and the Alias for the secondary has to be **ntp**. The NTP servers are configured in the `/etc/ntp.conf` of lb01/lb02.

For AIO, add the NTP server information manually in `/etc/hosts` file.

## Configuration based on Diameter Endpoints Interface

If the CPS platform is acting as a Diameter Server and using HAProxy, then you can configure AdditionalHosts and VipProxyConfiguration with interface hostname in the CPS Deployment Configuration Template (Excel Worksheet) based on the following table:

**Table 18: Configuration with/without VIP Proxy**

Traffic on Interface	Description
Only on LBvips	<p>Configuration can be done using <code>VipProxyConfiguration.csv</code> file or <code>AdditionalHosts.csv</code> file.</p> <ul style="list-style-type: none"> <li>• <b>VipProxyConfiguration.csv</b> If using <code>VipProxyconfiguration.csv</code> file, remove <code>diam-int*</code> entries from <code>AdditionalHosts.csv</code> file. Configure all your VIPs in <code>VipProxyConfiguration.csv</code> file. For more information, refer to <a href="#">VIP Proxy Configuration, on page 51</a>.</li> <li>• <b>AdditionalHosts.csv</b> Remove <code>VipProxyconfiguration.csv</code> file. All VIPs must be added in <code>AdditionalHosts.csv</code> file. For more information, refer to <a href="#">Diameter Related Configuration, on page 32</a>.</li> </ul>
Only on Policy Director (lb) interface For example, eth1	All entries should be present in <code>AdditionalHosts.csv</code> file. Remove <code>VipProxyconfiguration.csv</code> file.
On both the interfaces. For example, eth1 and eth1:1	All entries should be present in <code>AdditionalHosts.csv</code> file. Remove <code>VipProxyconfiguration.csv</code> file.

## Diameter Related Configuration

If the CPS platform is acting as a Diameter Server and using HAProxy, then configure the AdditionalHosts tab with interface hostname in the CPS Deployment Configuration Template (Excel Worksheet) using the format and naming standard as described below. For a proper diameter stack configuration, the Policy Builder configuration must match ports defined in this tab (see the mapping table below for the port mapping in the [Additional Notes:, on page 34](#) section).

The Cluster Manager supports the following scenarios for HAProxy Diameter:

- Single Endpoint:

All diameter traffic comes into one NIC and same port. This is defined by adding an entry to **AdditionalHosts** tab of the Excel spreadsheet. The HAProxy binds to port 3868 on the defined IP for each host. Format of the hostname is *diam-int1-{hostname}*.



**Note** The format of the Hostname is *diam-int1-{hostname}*, where *{hostname}* is the guest name of a Policy Director (LB) VM. There will be one *{hostname}* for each Policy Director (LB) node (lb01, lb02...). Refer to your **Hosts.csv** file to get the required *{hostname}* values. An example is provided in the above screen shot.

For example:

**Table 19: Single Endpoint**

Hostname	IP Address
diam-int1-lb01	XXX.XXX.XXX.XXX
diam-int1-lb02	YYY.YYY.YYY.YYY

where, *XXX.XXX.XXX.XXX* is the IP address of diam-int1-lb01 and *YYY.YYY.YYY.YYY* is the IP address of diam-int1-lb02.

- Multiple VIP Endpoints:

Diameter traffic for different interfaces (Gx, Rx and so on) can come into different NICs either on lb01 or lb02. This is defined by adding multiple 'diam-intx-vip' entries to **AdditionalHosts** tab of the deployment template spreadsheet. The HAProxy binds to port 3868 on the defined VIP on each host (that is, lb01 and lb02). Format of the hostname is *diam-intx-vip*.



**Note** For each VIP Endpoint, you must add the respective entry in VLANs tab.

For example,

Hostname IP Address

diam-intx-vip *XXX.XXX.XXX.XXX*

where,

*x* can have value from 1 to 4.

and *XXX.XXX.XXX.XXX* is the VIP address of the respective diameter interface.

If using *VipProxyConfiguration.csv* file, no need to configure the *diam-int\** entries in *AdditionalHosts.csv* file. Configure all your VIPs in *VipProxyConfiguration.csv* file. For more information, refer to [VIP Proxy Configuration, on page 51](#).

- Multiple Endpoint/Multiple Interfaces:

Multiple Interface/Endpoints are used when different diameters are coming from different networks and ports to provide more isolation of traffic. Diameter traffic comes into multiple NICs in Load Balancer, but all other traffic comes into the same interface and shares the same port. This is defined by adding

multiple entries to **AdditionalHosts** tab of the Excel spreadsheet. The HAProxy binds to port 3868 on the defined IP for each host. Format of the hostname is *diam-int[1-4]-{hostname}*.

For example:

**Table 20: Multiple Endpoint/Multiple Interfaces**

Hostname	IP Address
diam-int1-lb01	XXX.XXX.XXX.XXX
diam-int1-lb02	YYY.YYY.YYY.YYY
diam-int2-lb01	AAA.AAA.AAA.AAA
diam-int2-lb02	BBB.BBB.BBB.BBB

where, *AAA.AAA.AAA.AAA* is the IP address of diam-int2-lb01 and *BBB.BBB.BBB.BBB* is the IP address of diam-int2-lb02.

- Multiple Endpoint/Single Interface/Multiple Ports:

Diameter traffic comes into Load Balancer via the multiple NIC, and also through different ports such as 3868, 3869, etc. This is defined by adding multiple entries to **AdditionalHosts** tab of the Excel spreadsheet. The HAProxy binds to port 3868 through 3871 on the defined IP for each host. Format of the hostname is *diam-int1-{hostname}* for port 3868 and *diam-int1-{hostname}-[69|70|71]* for ports 3869, 3870 and 3871.

For example:

**Table 21: Multiple Endpoint/Single Interface/Multiple Ports**

Hostname	IP Address
diam-int1-lb01	XXX.XXX.XXX.XXX
diam-int1-lb01-69	XXX.XXX.XXX.XXX
diam-int1-lb01-70	XXX.XXX.XXX.XXX
diam-int1-lb01-71	XXX.XXX.XXX.XXX
diam-int1-lb02	YYY.YYY.YYY.YYY
diam-int1-lb02-69	YYY.YYY.YYY.YYY
diam-int1-lb02-70	YYY.YYY.YYY.YYY
diam-int1-lb02-71	YYY.YYY.YYY.YYY

#### Additional Notes:

The HAProxy configuration that is generated routes the requests to local endpoints in the same Policy Director VM (LB) where the diameter endpoints are anchored. In order to utilize this, the Policy Builder settings for diameter ports must be: 3868 for haproxy server 1, 3878 for haproxy server 2, 3888 for haproxy server 3 and



3898 for haproxy server 4. For example, setting up two stacks on separate VIPs would require setting the two hosts settings: stack 1 to port 3868 and stack 2 to 3878.

```
diam-int1-lb01(3868) - base port defined in stack as 3868, 3869, 3870
diam-int2-lb01 (3868)- base port defined in stack as 3878, 3879, 3880
diam-int3-lb01(3868) - base port defined in stack as 3888, 3889, 3890
diam-int4-lb01(3868) - base port defined in stack as 3898, 3899, 3900
diam-int1-lb01-69(3869) - base port defined in stack as 3878, 3879, 3880
diam-int1-lb01-70(3870) - base port defined in stack as 3888, 3889, 3890
diam-int1-lb01-71(3871)- base port defined in stack as 3898, 3899, 3900
```

HAProxy is used to perform least connection load balancing within a VM in CPS implementation and does not load balance across a VM.

In a CPS cluster which is configured with more than 2 Policy Directors (LBs), HAProxy and the VIPs are hosted only on LB01 and LB02. The additional LBs serve only as diameter endpoints to route diameter traffic.

### Add Diameter Endpoints

To add diameter endpoints manually, modify the `/var/qps/current_config/image-map` file as follows.

In CPS 10.0.0 and higher releases, the `lb01` and `lb02` entries are replaced with a single `lb` entry, as shown in the following example:

```
lb=iomanager
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
qns=pcrf
pcrfclient=controlcenter
pcrfclient=pb
aio=pcrf
aio=pb
```

In releases prior to CPS 10.0.0:

```
lb01=iomanager01
lb02=iomanager02
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
lb=diameter_endpoint
qns=pcrf
pcrfclient=controlcenter
pcrfclient=pb
aio=pcrf
aio=pb
```

## General Configuration

The Configuration sheet contains values for ESXi Users and the default CPS users, and some global variables that the puppet scripts use to generate the VMs.

To change the values on this tab, contact your Cisco Technical Representative.

For users specified in this Configuration sheet, such as qns-admin, qns-svn, qns-ro, the password entered in the sheet is used. Any changes done manually to the system passwords after deployment would be overwritten by the password in the csv file after upgrade.

**Figure 7: General Configuration**

key	value
hv_user_0	root
hv_passwd_0	*****
sys_user_0	qns
sys_passwd_0	\$6\$HtEnOu7S\$8kkHDFJtAZtJXnhRPrPFi8KAiHFch41OJ405OnCCqO0CFuRmexvCRTkCIC3QW5hkd6P/Sl3OD8qFHn1aYHxce1
sys_groups_0	pwauth
sys_user_1	qns-svn
sys_passwd_1	\$6\$HtEnOu7S\$8kkHDFJtAZtJXnhRPrPFi8KAiHFch41OJ405OnCCqO0CFuRmexvCRTkCIC3QW5hkd6P/Sl3OD8qFHn1aYHxce1
sys_user_2	qns-ro
sys_passwd_2	\$6\$HtEnOu7S\$8kkHDFJtAZtJXnhRPrPFi8KAiHFch41OJ405OnCCqO0CFuRmexvCRTkCIC3QW5hkd6P/Sl3OD8qFHn1aYHxce1
qps_user	sys_user_0
selinux_state	disabled
selinux_type	targeted
broadhop_var	broadhop
firewall_state	disabled
tacacs_enabled	FALSE
tacacs_server	127.0.0.1
tacacs_secret	*****
nms_managers_list	corporate_nms_ip

The following parameters can be configured in this sheet:

**Table 22: General Configuration Parameters**

Parameter	Description
hv_user_0	Hypervisor username. This is the username of a user with root access to the VMware host/blade. If installing CPS to multiple blade servers, it is assumed that the same username and password can be used for all blades.  This parameter is optional <sup>1</sup> .
hv_passwd_0	Hypervisor Password for Hypervisor User. User can also use special (non-alpha numeric) characters in the password.  This parameter is optional.  <b>Note</b> To pass special characters in the hv_passwd_0, they need to be replaced with its “% Hex ASCII”. For example, “\$” would be “%24” or “hello\$world” would be “hello%24world”.
sys_user_0	The CPS System user (qns) is the main user set up on the VMs. By default, this is <b>qns</b> .

Parameter	Description
sys_passwd_0	<p>Encrypted System Password for System User 0. Refer to <a href="#">Password Encryption, on page 45</a> to generate an encrypted password.</p> <p>For High Availability (HA) environments or Geographic Redundancy (GR) environments, the password entered here in the spreadsheet is not used even if you specify one. You must set the password for the user prior to first access by connecting to the Cluster Manager after deployment and running the <code>change_passwd.sh</code> command.</p>
sys_group	<p>Group for the previous System User.</p> <p><b>Note</b> User group can be qns-svn, qns-ro, qns-su, qns-admin and pwauth. pwauth group is valid only for qns username and no other username.</p>
sys_user_1	<p>The qns-svn system user is the default user that has access to the Policy Builder subversion repository.</p> <p>Default: qns-svn</p>
sys_passwd_1	<p>By default, the encrypted password for qns-svn is already added in <code>Configuration.csv</code> spreadsheet.</p> <p>If you want to change the password for qns-svn user after CPS is deployed, you can use <code>change_passwd.sh</code> script. You also need to generate an encrypted password. Refer to <a href="#">Password Encryption, on page 45</a> to generate an encrypted password.</p> <p>The encrypted password must be added in the <code>Configuration.csv</code> spreadsheet. If the encrypted password is not added in the spreadsheet, then after running <code>reinit.sh</code> script, the qns-svn user takes the existing default password from <code>Configuration.csv</code> spreadsheet.</p>
qps_user	-
selinux_state selinux_type	<p>Security Enhanced Linux (SELinux) support is disabled by default. Refer to <a href="#">Security Enhanced Linux, on page 91</a> for more information about enabling this functionality.</p> <p><b>Note</b> Cisco recommends not to change this value.</p>
firewall_state	<p>Enables or disables the linux firewall on all VMs (IPtables).</p> <p>Valid Options: enabled/disabled</p> <p>Default: enabled (This field is case sensitive)</p> <p>In AIO deployments, IPtables is disabled by default.</p> <p><b>Note</b> An alternate parameter 'firewall_disabled' can be used with true/false options to control the IPtables functionality.</p> <p><b>Note</b> In case the firewall is disabled, mongo authentication functionality for Policy Server (QNS) read-only users is also disabled. When firewall is enabled, mongo authentication functionality for read-only users is enabled by default.</p>

Parameter	Description
broadhop_var	Default: broadhop
tacacs_enabled	Enter <b>true</b> to enable TACACS+ authentication. For more information related to TACACS+, refer to <a href="#">TACACS+, on page 94</a> .
tacacs_server	Enter the IP address of the TACACS+ server.
tacacs_secret	Enter the password/secret of the TACACS+ server.
nms_managers_list	<p>Define the SNMP Network Management Station (NMS) address or hostname by replacing <i>corporate_nms_ip</i> with the hostname or IP address of your NMS.</p> <p>To add Multiple SNMP NMS destinations, replace <i>corporate_nms_ip</i> with a space separated list of hostnames or IP addresses of your NMS managers. For example:</p> <p><b>10.105.10.10 10.202.10.10</b></p> <p>or <b>10.105.10.10 10.202.10.10 2003:3041::22:22</b></p> <p>or <b>nms_main nms_bck</b></p> <p>To change the NMS trap receiver port, update <b>nms_managers_list</b> <i>&lt;nms_manager_list:port_num&gt;</i></p> <p>For example, <b>nms_managers_list corporate_nms_ip:6100</b></p> <p><b>Note</b> Any hostnames defined should also be defined in the <b>Additional Hosts</b> tab of the deployment spreadsheet.</p>
free_mem_per_alert	<p>By default, a low memory alert is generated when the available memory of any CPS VM drops below 10% of the total memory.</p> <p>To change the default threshold, enter a new value (0.0-1.0) for the alert threshold. The system generates an alert trap whenever the available memory falls below this percentage of total memory for any given VM. Default: 0.10 (10% free).</p>
free_mem_per_clear	Enter a value (0.0-1.0) for the clear threshold. The system generates a low memory clear trap whenever available memory for any given VM is more than 30% of total memory. Default: 0.3 (30% of the total memory).
syslog_managers_list	<p>Entries are space separated tuples consisting of <i>protocol:hostname:port</i>. Currently, only UDP is supported.</p> <p>Default: 514</p> <p>For example:</p> <p><b>udp:corporate_syslog_ip:514</b></p> <p><b>udp:corporate_syslog_ip2:514</b></p>
syslog_managers_ports	A comma separated list of port values. This must match values in the <i>syslog_managers_list</i> .

Parameter	Description
logback_syslog_daemon_port	Port value for the rsyslog proxy server to listen for incoming connections, used in the rsyslog configuration on the Policy Director (LB) and in the <code>logback.xml</code> on the OAM (PCRFCLIENT).  Default: 6515
logback_syslog_daemon_addr	IP address value used in the <code>/etc/broadhop/controlcenter/logback.xml</code> on the OAM (PCRFCLIENT).  Default: lbvip02
cpu_usage_alert_threshold	The following <i>cpu_usage</i> settings are related to the High CPU Usage Alert and High CPU Usage Clear traps that can be generated for CPS VMs. Refer to <i>CPS SNMP and Alarms Guide</i> , Release 9.1.0 and prior releases or <i>CPS SNMP, Alarms and Clearing Procedures Guide</i> , Release 10.0.0 and later releases for more details about these SNMP traps.  Set the higher threshold value for CPU usage. System generates an Alert trap whenever the CPU usage is higher than this value.
cpu_usage_clear_threshold	Set the lower threshold value for CPU usage. System generates a Clear trap whenever the CPU usage is lower than this value and alert trap already generated.
cpu_usage_trap_interval_cycle	This value is used as an interval period to execute the CPU usage trap script. The interval value is calculated by multiplying 5 with the given value. For example, if set to 1 then the script is executed every 5 sec.  The default value is 12, which means the script is executed every 60 seconds.
snmp_trap_community	This value is the SNMP trap community string.  Default: broadhop
snmp_ro_community	This value is the SNMP read-only community string.  Default: broadhop
monitor_replica_timeout	This value is used to configure timeout value.  The default value is 540 sec considering four replica sets. The customer can set timeout value according to the number of replica sets in their network.  To recover single session replica-set, it takes approx 120 sec and adding 20% buffer to it; we are using 540 sec for default (for four replica sets).  Without any latency between sessionmgr VMs, one replica-set recovers in ~135 sec. If latency (40 -100 ms) is present between sessionmgr VMs we can add 10% buffer to 135 sec and set the timeout value for the required number of replica sets in customer's network.
snmpv3_enable	This value is used to enable/disable the SNMPv3 support on CPS. To disable the SNMPv3 support, set this value to FALSE.  Default: TRUE

Parameter	Description
v3User	User name to be used for SNMPv3 request/response and trap. Default: cisco_snmpv3
engineID	This value is used for SNMPv3 request/response and on which NMS manager can receive the trap. It should be a hex value. Default: 0x0102030405060708
authProto	This value specifies the authentication protocol to be used for SNMPv3. User can use MD5/SHA as the authentication protocol. Default: SHA
authPass	This value specifies the authentication password to be used for SNMPv3 requests. It should have minimum length as 8 characters. Default: cisco_12345
privProto	This value specifies Privacy/Encryption protocol to be used in SNMPv3 request/response and SNMP trap. User can use AES/DES protocol. Default: AES
privPass	This value specifies Privacy/Encryption password to be used in SNMPv3. It is an optional field. If it is blank then value specified in authPass is used as privPass. Default: <blank>
sctp_enabled	By default, SCTP support is enabled. For more information about enabling/disabling this functionality, refer to <a href="#">SCTP Configuration, on page 45</a> . Default: TRUE
corosync_ping_hosts	Moving corosync resources (like VIPs) when the connectivity is lost between lb01 or lb02 (or pcrfclient01/02) to hosts configured in this field. So if lb01 cannot connect to sessionmgr01 and sessionmgr02 then corosync resources (like VIPs) are moved from lb01 to lb02. Example: key = corosync_ping_hosts and Value = sessionmgr01 sessionmgr02
avoid_corosync_split_brain	If this field is not defined or value is 0, and when both nodes fail to connect to the configured corosync_ping_hosts, then the resources stay on the last active node. If value is 1, and both nodes fail to connect to configured corosync_ping_hosts, then the resources are not available on any nodes. <b>Remember</b> A split brain scenario (that is, VIPs are up on both nodes) can still occur when there is connectivity loss between lb01 and lb02 and not with other hosts.
rsyslog_tls	This field is used to enable or disable encryption for rsyslog. Default: TRUE
rsyslog_cert	This field is used to define the path for trusted Certificate of server.

Parameter	Description
rsyslog_ca	This field is used to define the Path of certifying authority (CA). Default: /etc/ssl/cert/quantum.pem
rsyslog_key	This field is used to define the path of private key.
haproxy_stats_tls	This field is used to enable or disable the encryption for HAProxy statistics (including diameter statistics). Default: TRUE
redis_server_count	This value specifies the number of redis server instances running on each policy director (lb) VM. For more information on redis functionality, refer to <a href="#">Configure Multiple Redis Instances, on page 98</a> .  Redis can be enabled with the number of instances as defined in <i>redis_server_count</i> . If the value for redis server count is not provided, default value of 3 for <i>redis_server_count</i> is considered.  To disable redis explicitly, redis server count should have value 0. Default: 3 Value range: 0 to 64
remote_redis_server_count	This value can be added for Geographic Redundancy (GR) deployments only.  This value specifies the number of redis server instances running on each remote policy director (lb) VM.  If this value is not configured, remote redis server instances are not added for GR deployments.
snmpRouteLan	This field contains the value of a VLAN name which can be used to access the KPIs value provided by SNMP. Default: Oam

Parameter	Description
redis_for_ldap_required	<p>This parameter is used only when dedicated LDAP instance is required.</p> <p>Default: false</p> <p>Possible values: true, false</p> <p>If you configure LDAP instance explicitly, first redis instance on policy director (lb) VMs running on port 6379 is used for LDAP and the remaining are used for diameter.</p> <p><b>Note</b> If you configure <code>redis_for_ldap_required</code> parameter, then the following changes are automatically added in configuration files.</p> <p>In <code>/etc/broadhop/qns.conf</code> file, an additional parameter <code>-DldapRedisQPrefix=ldap</code> is added.</p> <p><code>/etc/broadhop/redisTopology.ini</code> file has the following content if <code>redis_for_ldap_required=true</code> and <code>redis_server_count=3</code>:</p> <pre> ldap.redis.qserver.1=lb01:6379 policy.redis.qserver.2=lb01:6380 policy.redis.qserver.3=lb01:6381 ldap.redis.qserver.4=lb02:6379 policy.redis.qserver.5=lb02:6380 policy.redis.qserver.6=lb02:6381 </pre> <p>If a dedicated LDAP instance is required, you may also want to consider increasing the total redis servers to accommodate the diameter traffic.</p> <p>For example, if <code>redis_for_ldap_required</code> property was not configured, and <code>redis_server_count=3</code> then after configuring <code>redis_for_ldap_required</code> as true, you want to increase total redis server count to 4 by setting <code>redis_server_count=4</code>.</p>
andsf_ip	Specifies the IP address of the ANDSF interface. This is an optional parameter and only used to configure the ANDSF API and URL. <sup>2</sup>
andsf_port	<p>Specifies the port number of the ANDSF interface. This is an optional parameter and only used to configure the ANDSF API and URL. <sup>3</sup></p> <p>Default: 443</p>
andsf_nic	<p>Specifies the interface name. This value is required when the firewall is enabled.</p> <p>This is an optional parameter.</p> <p>Possible values: eth2, eth3</p>
enable_tlsv1.0_andsf	<p>Enables TLSv1.0 for the Policy Builder interface.</p> <p>This is an optional parameter.</p> <p>Default: Disabled</p> <p>Possible values: Enabled, Disabled</p>



Parameter	Description
min_tls_andsf	<p>Defines the minimum TLS version supported by the ANDSF interface.</p> <p>This is an optional parameter.</p> <p>Default: 1.1</p> <p>Possible values: 1.1, 1.2</p>
max_tls_andsf	<p>Defines the maximum TLS version supported by the ANDSF interface.</p> <p>This is an optional parameter.</p> <p>Default: 1.2</p> <p>Possible values: 1.1, 1.2</p>
default_tls_andsf	<p>Defines the default TLS version used by the ANDSF interface.</p> <p>This is an optional parameter.</p> <p>Default: 1.2</p> <p>Possible values: 1.1, 1.2</p>
database_nics	<p>This parameter allows user to provide interface names on which firewall must be opened for replica-set on a VM.</p> <p>If <code>database_nics</code> is not configured, firewall is opened only for internal interface for a replica-set.</p> <p>If <code>database_nics</code> is configured, then firewall is opened for configured interfaces and internal interface as well (even if it is not mentioned in <code>database_nics</code>). This field has semicolon (;) separated interface names for firewall ports to be opened for a replica-set on a VM.</p> <p><b>Note</b> This field is effective only when the firewall is enabled.</p>
db_authentication_enabled	<p>This field is used to enable or disable MongoDB authentication.</p> <p>Possible value: TRUE or FALSE</p> <p><b>Note</b> You must configure <code>db_authentication_enabled</code> parameter. This parameter cannot be left empty. To disable the authentication, the parameter value must be set as FALSE. To enable, the value should be TRUE, and admin and readonly passwords must be set. This is applicable only for new installs and not for upgrades.</p> <p>For more information, refer to <a href="#">MongoDB Authentication, on page 46</a>.</p>
db_authentication_admin_passwd	<p>This parameter is the encrypted password for admin user and is applicable only when <code>db_authentication_enabled</code> is set to <b>TRUE</b>. The following command is used to generate encrypted password from Cluster Manager:</p> <pre>/var/qps/bin/support/mongo/encrypt_passwd.sh &lt;Password&gt;</pre> <p>For more information, refer to <a href="#">MongoDB Authentication, on page 46</a>.</p>

Parameter	Description
db_authentication_readonly_passwd	<p>This parameter is the encrypted password for readonly user. The following command is used to generate encrypted password from Cluster Manager:</p> <pre>/var/qps/bin/support/mongo/encrypt_passwd.sh &lt;Password&gt;</pre> <p>For more information, refer to <a href="#">MongoDB Authentication, on page 46</a>.</p>
enable_ssh_login_security	<p>This parameter allows user to enable or disable SSH login security.</p> <p>Default: disabled</p> <p>Possible values: enabled, disabled</p>
cps_admin_user_cluman	This parameter is used to configure Cluster Manager administrator user.
cps_admin_password_cluman	This parameter is the encrypted password for administrator user.
whitelisted_hosts_for_ssh	<p>Valid values are colon separated host names/IP addresses of the machine for which SSH access needs to be allowed.</p> <p>This configuration is effective only when the SSH login security is enabled.</p> <p>If the hostname is mentioned then it should be resolvable by CPS VM's. No validation on hostname/IP addresses is provided. You can specify both IPv4/IPv6 address.</p> <p><b>Note</b> New whitelisted host list overwrites the old list. If the new whitelist host configuration is empty then all old additional whitelisted hosts (apart from standard local CPS VM's host ) are deleted.</p>
LDAP SSSD Configuration	For more information, refer to <a href="#">LDAP SSSD Configuration, on page 48</a> .
enable_prometheus	<p>This parameter is used to enable/disable Prometheus in CPS.</p> <p>Default: disabled</p> <p>Possible Values: enabled, disabled</p> <p>For more information, refer to <i>Prometheus and Grafana</i> chapter in <i>CPS Operations Guide</i>.</p>
stats_granularity	<p>This parameter is used to configure statistics granularity in seconds.</p> <p>Default: 10 seconds</p> <p>Possible Values: Positive Number</p> <p>For more information, refer to <i>Prometheus and Grafana</i> chapter in <i>CPS Operations Guide</i>.</p>

<sup>1</sup> In CPS 11.0.0 and later releases, these two parameters (hv\_user\_0 and hv\_password\_0) are optional in /var/qps/config/deploy/csv/Configuration.csv file and the user is prompted for the parameters at runtime while executing deploy\_all.py and deploy.sh scripts if not configured in Configuration.csv file. Now

during installation on VMware, hypervisor password is not displayed on terminal by any scripts. Also, hypervisor password is not logged into any of the log files.

- 2
  - If `andsf_ip` and `andsf_port` are configured, URL for the ANDSF API is `https://<andsf_ip>:<andsf_port>/qps/rest/andsf`.
  - If ANDSF VLAN (`/var/qps/config/deploy/csv/VLANs.csv`) and VIP (`/var/qps/config/deploy/csv/AdditionalHosts.csv`) are configured, URL for the ANDSF API is <https://andsfvip:443/qps/rest/andsf>.
  - If no parameter is configured, default URL for the ANDSF API is <https://lbvip01:443/qps/rest/andsf>.
- 3
  - If `andsf_ip` and `andsf_port` are configured, URL for the ANDSF API is `https://<andsf_ip>:<andsf_port>/qps/rest/andsf`.
  - If ANDSF VLAN (`/var/qps/config/deploy/csv/VLANs.csv`) and VIP (`/var/qps/config/deploy/csv/AdditionalHosts.csv`) are configured, URL for the ANDSF API is <https://andsfvip:443/qps/rest/andsf>.
  - If no parameter is configured, default URL for the ANDSF API is <https://lbvip01:443/qps/rest/andsf>.

## Password Encryption

grub-crypt is not available on CentOS 7.4. Use the following steps to generate a password hash:

1. Execute python on command prompt to login to python shell.

```
python
Python 2.6.6 (r266:84292, Aug 18 2016, 15:13:37)
[GCC 4.4.7 20120313 (Red Hat 4.4.7-17)] on linux2
Type "help", "copyright", "credits" or "license" for more information.
```

2. Import crypt and generate random salt by executing the following command on python prompt:

```
import crypt
salt=crypt.mksalt(crypt.METHOD_SHA512)
```

3. Generate hash key for password by executing the following command:

```
print crypt.crypt("<password_sting>", salt)
```

After this, the system encrypts the password and print encrypted string for further use.

### Example:

```
print crypt.crypt("password", salt)
$6$.cKkz610metwCGRb$X7zg2K8IpgRkCkBkw08zLnRwAXrQ0mrU/19GTIYRq6BMVKBxmZEtn8QzoLoYBv4Bm92XSv2kc.NVq8ziebIg11
```

## SCTP Configuration

CPS also support Stream Control Transmission Protocol (SCTP). By default, SCTP support is enabled.

To disable or enable SCTP on an existing deployment:

- 
- Step 1** Update the field `sctp_enabled` to FALSE or TRUE in `/var/qps/config/deploy/csv/Configuration.csv` file with the following information:
- ```
sctp_enabled,FALSE,
```
- or
- ```
sctp_enabled,TRUE,
```
- Step 2** Import the new configuration by executing the following command:
- ```
/var/qps/install/current/scripts/import/import_deploy.sh
```
- Step 3** For an existing deployed lb0X VM, after changing `sctp_enabled` (such as, TRUE to FALSE or FALSE to TRUE), re-initialize lb0X VM by executing the following command:
- ```
ssh lb0X /etc/init.d/vm-init-client
```
- Note** If setting it from TRUE to FALSE, then restart the VM for the changes to take effect.
- 

## MongoDB Authentication

For upgrades/migration, `/var/qps/install/current/scripts/import/import_deploy.sh` updates `dbPassword` parameter in `/etc/broadhop/qns.conf` file based on `db_authentication_enabled` and `db_authentication_admin_passwd` fields. It also creates `<user-home-directory>/.dbadmin` and `<user-home-directory>/.dbreadonly` files, which store the encrypted password for admin and readonly users respectively.

- `<user-home-directory>/.dbadmin` file is created for root, qns, qns-su and qns-admin users.
- `<user-home-directory>/.dbreadonly` file is created for root, qns, qns-su, qns-admin and qns-ro users.

### Use Cases

- Disable authentication (Fresh install):

```
db_authentication_enabled=FALSE
```

**Output:** `dbPassword` field is not present in `/etc/broadhop/qns.conf` file and there is no `<user-home-directory>/.dbadmin` and `<user-home-directory>/.dbreadonly` files.

- Enable authentication (Fresh install):

```
db_authentication_enabled,TRUE
db_authentication_admin_passwd,XXXX
db_authentication_readonly_passwd,YYYY
```

**Output:** `dbPassword` field is added in `/etc/broadhop/qns.conf` file and `<user-home-directory>/.dbadmin` and `<user-home-directory>/.dbreadonly` files are created for users with permission 400 set to (read only to that user).

- Enabling or disabling authentication on an existing system:

This requires database and application downtime, use the following script to do that:

```
/var/qps/install/current/scripts/modules/mongo_auth_upgrade.py
```

Example of `/var/qps/install/current/scripts/modules/mongo_auth_upgrade.py`:

```
INFO      ===== mongo upgrade =====
INFO      Parsing Mongo Config file
INFO      Mongo authentication is enabled on this system
INFO      Following replica sets need to enable authentication: ['set01', 'set02']
Do you want to enable mongo auth on these sets? (y/n):
```

## MongoDB Authentication Process

- Change mongo user password (Application downtime is involved):
  - Modify password in `Configuration.csv` file.
  - After modifying the password, update the configuration using `/var/qps/install/current/scripts/import/import_deploy.sh` and `/var/qps/install/current/scripts/upgrade/reinit.sh` scripts.
  - Execute change password script (`/var/qps/install/current/scripts/modules/mongo_change_password.py`) and enter the old password.
 

**Syntax:**

```
/var/qps/install/current/scripts/modules/mongo_change_password.py <old password>
```
  - Restart all the JAVA processes.
- Disable mongo authentication (No application downtime is involved):
  - Modify mongo authentication configuration in `Configuration.csv` file.
  - Update the configuration using `/var/qps/install/current/scripts/import/import_deploy.sh` and `/var/qps/install/current/scripts/upgrade/reinit.sh` scripts.
  - Execute disable mongo authentication script:
 

```
/var/qps/install/current/scripts/modules/mongo_auth_upgrade.py
```
  - Restart all the JAVA processes.
- Enable mongo authentication (Mongo and application downtime is involved).
  - Modify mongo authentication configuration in `Configuration.csv` file.
  - Update the configuration using `/var/qps/install/current/scripts/import/import_deploy.sh` and `/var/qps/install/current/scripts/upgrade/reinit.sh` scripts.
  - Execute enable mongo authentication script:
 

```
/var/qps/install/current/scripts/modules/mongo_auth_upgrade.py
```
  - Restart all the JAVA processes.

## LDAP SSSD Configuration



**Note** For LDAP SSSD routable IP is required. LDAP server must be accessible from CPS VMs (LDAP client).

For information on Policy Builder and Grafana configuration, refer to *LDAP SSSD* section in *CPS Operations Guide*.



**Note** Add the LDAP server IP address and server name in `AdditionalHost.csv` file. For more information, refer to [Additional Hosts Configuration, on page 30](#).

### HA Setup

For LDAP SSSD configuration, the following parameters can be configured in `Configuration.csv` sheet:



**Note** Change the parameter values as per your deployment.

**Table 23: LDAP SSSD Parameters**

Parameter	Description
ldap_on_all	When set to true, it installs the LDAP SSSD on all CPS VMs. When set to false, it install the LDAP SSSD only on perfcient/policy directors (lb) VMs. <b>Note</b> true or false must be in small case.
ldap_enabled	When set to true, applies the SSSD configuration as per input provided by user. When set to false, use the default configuration. <b>Note</b> true or false must be in small case.
ldap_server	Contains server IP:port to configure LDAP. Format: ldaps://<serverip>:<port>
ldap_search_base	This is required for SSSD configuration. The default base DN to use for performing LDAP user operations. Format: ou=users,dc=cisco,dc=com
ldap_default_bind_dn	The default bind DN to use for performing LDAP operations. Format: uid=admin,ou=system

Parameter	Description
ldap_secret	The authentication token for the default bind DN. Currently, only clear text passwords are supported. For example, secret
ldap_default_user	The default LDAP user to be configured in LDAP server. For example, admin
ldap_ou_user	The default LDAP user OU. For example, users
ldap_ou_group	The default LDAP group user OU. For example, groups
ldap_default_group	The LDAP attribute that corresponds to the group name. For example, Admin
ldap_default_group_editor	This is a user group which has the editor access to Grafana. For example, User
ldap_dc_name	This is a single entity of all domains. Format: dc=cisco,dc=com

Here is an example configuration:

```
ldap_on_all,true
ldap_enabled,true
ldap_server,"ldaps://<serverip>:10648"
ldap_search_base,"ou=users,dc=cisco,dc=com"
ldap_default_bind_dn,"uid=admin,ou=system"
ldap_secret,secret,
ldap_default_user,admin,
ldap_ou_user,users,
ldap_ou_group,groups,
ldap_default_group,Admin,
ldap_default_group_editor,User,
ldap_dc_name,"dc=cisco,dc=com"
```

Run `/var/qps/install/current/scripts/bin/support/enable_ldap clustermgr` to install the LDAP SSSD configuration on Cluster Manager.

Run `puppet apply --logdest /var/log/cluman/puppet-run.log --modulepath=/opt/cluman/puppet/modules --config /opt/cluman/puppet/puppet.conf /opt/cluman/puppet/nodes/node_repo.pp` from Cluster Manager to update the puppet.

### AIO/Arbiter Setup

You need to create `ldapconf` file to add the required parameters to configure LDAP SSSD.

Here is an example configuration:

```
# /var/qps/config/deploy/ldapconf
ldap_on_all,true
ldap_enabled=true
ldap_server="ldaps://<serverip>:<port>"
ldap_search_base="ou=users,dc=cisco,dc=com"
ldap_default_bind_dn="uid=admin,ou=system"
ldap_secret=secret,
ldap_default_user=admin,
ldap_ou_user=users,
ldap_ou_group=groups,
ldap_default_group=Admin,
ldap_default_group_editor=User,
ldap_dc_name="dc=cisco,dc=com",
NODE_TYPE=aio/arbitrator
```

Run `/var/qps/install/current/scripts/bin/support/enable_ldap clustermgr` to install the LDAP SSSD configuration on AIO or arbitrator.

Run `puppet apply --logdest /var/log/cluman/puppet-run.log --modulepath=/opt/cluman/puppet/modules --config /opt/cluman/puppet/puppet.conf /opt/cluman/puppet/nodes/node_repo.pp` from Cluster Manager to update the puppet.

### LDAP SSSD Certificate Authentication

LDAP certificate needs to be copied to `/etc/openldap/certs/` on all VMs.

After copying the certificate, run the following commands on `perfcient01` and `perfcient02`:



#### Note

LDAP certificate must be provided by the customer.

```
export CLASSPATH=/usr/java/default/bin
keytool -import -noprompt -trustcacerts -alias ldap_1 -file /etc/openldap/certs/ldap_local.cer
-keystore /usr/lib/jvm/zulu-8/jre/lib/security/cacerts
```

This prompts for the password and the keytool password is "changeit".

Once the certificate authentication is complete, `/var/broadhop/scripts/update-uaf.sh` script runs every hour in crontab. This updates the user information in the `/var/www/svn/users-access-file` file on `perfcient01` and `perfcient02`.

After `perfcient` VM is rebooted/re-deployed or `vm-init` script is executed, check whether the class path (`CLASSPATH=/usr/java/default/bin`) has been set on `perfcient01` and `perfcient02` by running `echo $CLASSPATH` command.

Also check whether the certificate (`/etc/openldap/certs/ldap_local.cer`) is present or not, run `ls -l` command.

If the class path or certificate path is missing, run the following commands:

```
export CLASSPATH=/usr/java/default/bin
keytool -import -noprompt -trustcacerts -alias ldap_1 -file /etc/openldap/certs/ldap_local.cer
-keystore /usr/lib/jvm/zulu-8/jre/lib/security/cacerts
```





**Note** After installing LDAP SSSD on all VMs if you want to remove from LDAP SSSD from policy server (qns) and sessionmgr, then you need to run `reinit.sh` script twice or run `/etc/init.d/vm-init` on individual policy servers (qns) and sessionmgr VMs.

### Upgrade Consideration

After upgrading from CPS 13.x.x or CPS 14.x.x to CPS 18.0.0 release, LDAP SSSD configuration is installed on default VM (perclient/lb) and not on all VMs. You need to configure LDAP SSSD on all the other VMs.

Once LDAP SSSD configuration is complete, you need to authenticate the LDAP certificate. For more information, refer to [LDAP SSSD Certificate Authentication, on page 50](#).



**Note** If upgrading from a lower version such as CPS 13.x.x to CPS 18.x.x and do not want the LDAP SSSD package, modify the LDAP parameters as follows in `Configuration.csv`:

```
ldap_on_all=false
ldap_enable=false
```

After the modification, run `import_deploy.sh` so that LDAP SSSD is not installed by default.

### Troubleshooting

- Monitor the following important log files to debug grafana and httpd service:
  - `/var/log/messages`
  - `/var/log/secure`
  - `/var/log/audit/audit.log`
  - `/var/log/sss/*.*.log`
  - `/var/log/grafana/grafana.log`, `/var/log/httpd/*.*.log`
  - `/var/log/broadhop/scripts/ldap*.*.log`
- Restart the httpd service and grafana-server in case grafana status is `Not Running` in monit summary after configuring LDAP SSSD.
- If any error is found for AIO/HA deployments after configuring LDAP SSSD, restart the `http/grafana-server`.
- If LDAP SSSD user information is not automatically added in `/var/www/svn/users-access-file` on perclient01/02, then check `/var/log/broadhop/scripts/ldap*.*.log` for error information.

## VIP Proxy Configuration

This file is used to specify the listen port for each VIP in HAProxy diameter configuration and the port range for the backend diameter endpoints to which the requests are load balanced. Values in this file are used to

generate the HAProxy diameter configuration (/etc/haproxy/haproxy-diameter.cfg file) on Policy Director 01/02 VMs. Here is an example:

**Figure 8: VipProxyConfiguration.csv**

	A	B	C
1	VIP Alias	Listen Port	Port Range
2	lbvip02	3868	3868-3870
3	lbvip04	3868	3868-3870
4	lbvip05	3868	3868-3870
5			
6			
7			

VipProxyConfiguration

The following parameters can be configured in this sheet:

**Table 24: VIP Proxy Configuration Parameters**

Parameter	Description
VIP Alias	Name of the VIP supporting multiple diameter endpoints.
Listen Port	Front facing diameter endpoint port in HAProxy configuration.
Port Range	List of backend ports for each front end port in HAProxy configuration.

The following restriction applies to the haproxy-diameter.cfg file for all the installation types:

- You should not use the following list of VIP Aliases in VipProxyConfiguration.csv file. The VIP aliases in AdditionalHosts.csv invokes the legacy method of haproxy-diameter configuration. Hence, Cisco does not recommend the use of legacy VIP aliases listed below:

diam\_int1, diam\_int1\_vip, diam\_int2, diam\_int1\_69, diam\_int2\_vip, diam\_int1\_69\_vip, diam\_int3, diam\_int3\_vip, diam\_int1\_70\_vip, diam\_int4, diam\_int4\_vip, diam\_int1\_71\_vip

## Secure Configuration

The **SecureConfig** sheet defines the Transport Layer Security (TLS) related configuration for secure services in CPS.

Select the **SecureConfig** sheet.

**Figure 9: Secure Configuration Sheet**

key	value
enable_tlsv1.0_pb	disabled
enable_tlsv1.0_cc	disabled
enable_tlsv1.0_uapi	disabled
enable_tlsv1.0_grafana	disabled
min_tls_pb	1.1
max_tls_pb	1.2
min_tls_cc	1.1
max_tls_cc	1.2
min_tls_uapi	1.1
max_tls_uapi	1.2
min_tls_grafana	1.1
max_tls_grafana	1.2
default_tls_grafana	1.2
default_tls_pb	1.2
default_tls_cc	1.2
default_tls_uapi	1.2

The following parameters can be configured in this sheet:

**Table 25: Secure Configuration Sheet Parameters**

Parameter	Description	Possible Values	Default Value
enable_tlsv1.0_pb	Enables TLSv1.0 for the Policy Builder interface.	Enabled Disabled	Disabled
enable_tlsv1.0_cc	Enables TLSv1.0 for the Control Center interface.	Enabled Disabled	Disabled
enable_tlsv1.0_uapi	Enables TLSv1.0 for the Unified API interface.	Enabled Disabled	Disabled
enable_tlsv1.0_grafana	Enables TLSv1.0 for the Grafana interface.	Enabled Disabled	Disabled
min_tls_pb	Defines the minimum TLS version supported by the Policy Builder interface.	1.1 1.2	1.1
max_tls_pb	Defines the maximum TLS version supported by the Policy Builder interface.	1.1 1.2	1.2
min_tls_cc	Defines the minimum TLS version supported by the Control Center interface.	1.1 1.2	1.1

Parameter	Description	Possible Values	Default Value
max_tls_cc	Defines the maximum TLS version supported by the Control Center interface.	1.1 1.2	1.2
min_tls_uapi	Defines the minimum TLS version supported by the Unified API interface.	1.1 1.2	1.1
max_tls_uapi	Defines the maximum TLS version supported by the Unified API interface.	1.1 1.2	1.2
min_tls_grafana	Defines the minimum TLS version supported by the Grafana interface.	1.1 1.2	1.1
max_tls_grafana	Defines the maximum TLS version supported by the Grafana interface.	1.1 1.2	1.2
default_tls_grafana	Defines the default TLS version to use for Grafana.	1.1 1.2	1.2
default_tls_pb	Defines the Default TLS version to use for Policy Builder.	1.1 1.2	1.2
default_tls_cc	Defines the default TLS version to use for Control Center.	1.1 1.2	1.2
default_tls_uapi	Defines the default TLS version to use for Unified API.	1.1 1.2	1.2

**Note**

- All the configuration changes are applied on the HAProxy server during **vm-init** on all Load Balancer VMs.
- For configuration parameters that are not defined in the `SecureConfig.csv` file, its logical default value is considered.
- If you enter a wrong value for any parameter, that value is discarded and the default value for that parameter is used. The Puppet log file displays a warning message.

## Finish and Save

After entering your deployment information, save the Deployment Template file in Excel format.

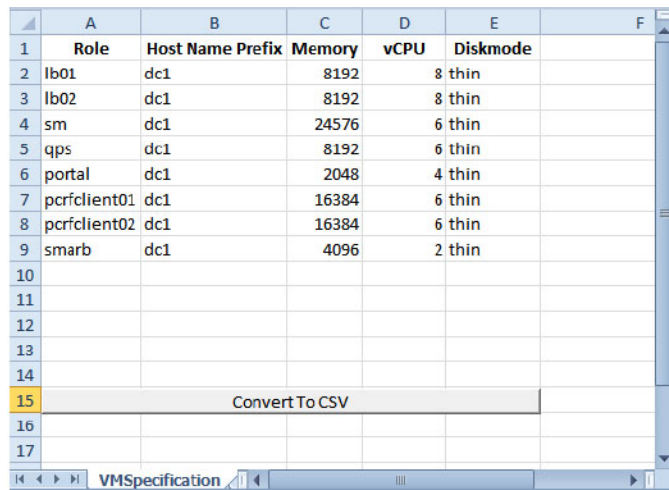
# Import the Excel Information into the Cluster Manager VM

The settings in the excel sheet must be converted to a csv file and imported into CPS.

## Save the csv Files

Click the **Convert to CSV** button on the VMSpecification sheet.

**Figure 10: Convert To CSV**



	A	B	C	D	E	F
1	Role	Host Name Prefix	Memory	vCPU	Diskmode	
2	lb01	dc1	8192	8	thin	
3	lb02	dc1	8192	8	thin	
4	sm	dc1	24576	6	thin	
5	qps	dc1	8192	6	thin	
6	portal	dc1	2048	4	thin	
7	pcrclient01	dc1	16384	6	thin	
8	pcrclient02	dc1	16384	6	thin	
9	smarb	dc1	4096	2	thin	
10						
11						
12						
13						
14						
15	Convert To CSV					
16						
17						

The **Convert to CSV** button exports each individual sheet into a separate CSV file in a new folder (csv\_files) where the source file is located. Each csv file is named as the sheet name. Make sure the Host names, Alias, datastore, network names are all correct and created in VMware. Any mismatch of the attribute can cause the deployment to fail and restart the deployment process.



### Attention

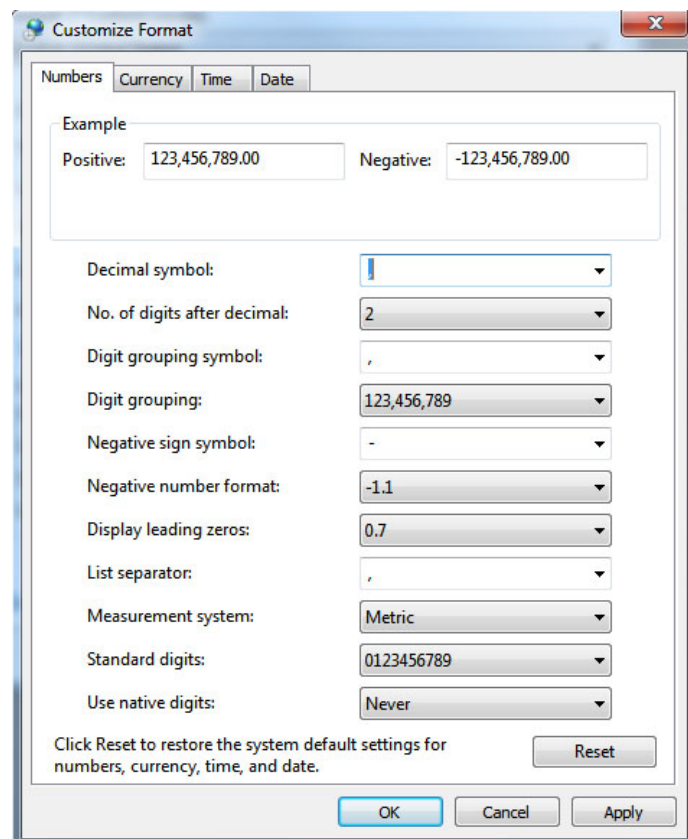
It is strongly recommended to go through this list with Cisco AS and Virtualization system administrator, network administrator to make sure all the settings are correct.

The following list of csv files are generated:

- AdditionalHosts.csv
- Configuration.csv
- Definitions.csv
- Hosts.csv
- SecureConfig.csv
- VLANs.csv
- VMSpecification.csv
- VipProxyConfiguration.csv

Verify that the generated csv files are separated with commas. If needed, modify the regional settings. For reference, see the following image.

**Figure 11: Regional Settings**



## Copy the csv Files into Cluster Manager VM

Use a tool such as Secure Copy (scp) to copy all the csv files to the Cluster Manager VM to the following directory:

```
/var/qps/config/deploy/csv/
```

## Import the csv Files into the Cluster Manager VM

Execute the following command to import csv files into the Cluster Manager VM:

```
/var/qps/install/current/scripts/import/import_deploy.sh
```

This script converts the data to JSON format and outputs it to `/var/qps/config/deploy/json/`.

## Validate Imported Data

Execute the following command to validate the imported data:

```
cd /var/qps/install/current/scripts/deployer/support/
```

```
python jvalidate.py
```

This script validates the parameters against the ESX servers to make sure ESX server can support the configuration and deploy the VMs.

Continue with [Customize Features in the Deployment, on page 57](#).

## Update System Parameters

Refer to section [Update the VM Configuration without Re-deploying VMs, on page 93](#) if you need to update any of the parameters you defined in the spreadsheet after deploying the CPS VMs.

## Customize Features in the Deployment

Certain deployments require additional features to be installed. To add or remove features, perform the following steps on Cluster Manager VM:

**Step 1** Determine which features are needed with the assistance of your Cisco Technical Representative.

**Step 2** If this is HA environment, edit the corresponding features files in Cluster Manager VM:

Modify the features file for the corresponding server types. Here are some examples:

```
/var/qps/current_config/etc/broadhop/controlcenter/features
```

```
# The server and infrastructure features do not need to be specified.
# IO Manager Features
com.broadhop.controlcenter.feature
com.broadhop.server.runtime.product
com.broadhop.infrastructure.feature
com.broadhop.snmp.feature
com.broadhop.faultmanagement.service.feature
```

```
/var/qps/current_config/etc/broadhop/diameter_endpoint/features
```

```
com.broadhop.server.runtime.product
com.broadhop.snmp.feature
com.broadhop.diameter2.service.feature
```

```
/var/qps/current_config/etc/broadhop/iomanager/features
```

```
# IO Manager Features
com.broadhop.iomanager.feature
com.broadhop.server.runtime.product
com.broadhop.snmp.feature
iomanager02
```

**Note** In releases prior to CPS 10.0.0, there are two separate `iomanager` directories, `iomanager01` and `iomanager02`. For these older releases, changes to the `iomanager` features files must be populated in both directories:

```
/var/qps/current_config/etc/broadhop/iomanager01/features
```

```
/var/qps/current_config/etc/broadhop/iomanager02/features
```

```
/var/qps/current_config/etc/broadhop/pb/features
```

```

com.broadhop.client.product
com.broadhop.client.feature.ws
com.broadhop.client.feature.isg

com.broadhop.client.feature.balance
com.broadhop.client.feature.spr
com.broadhop.client.feature.unifiedapi
#com.broadhop.client.feature.pop3auth
com.broadhop.client.feature.vouchers
com.broadhop.client.feature.isg.prepaid
com.broadhop.client.feature.notifications
com.broadhop.client.feature.diameter2
com.broadhop.client.feature.ldap
com.broadhop.client.feature.relianceutil
#com.broadhop.client.feature.policyintel
com.broadhop.client.feature.custrefdata
#com.broadhop.client.feature.congestionrefdata
#com.broadhop.client.feature.audit
com.broadhop.balance.crdbalance.feature

/var/qps/current_config/etc/broadhop/pcrf/features

# The server and infrastructure features do not need to be specified.
# PCRF Features
com.broadhop.server.runtime.product
com.broadhop.policy.feature
com.broadhop.externaldatacache.memcache.feature
com.broadhop.snmp.feature
com.broadhop.ws.service.feature
com.broadhop.unifiedapi.ws.service.feature
com.broadhop.spr.dao.mongo.feature
com.broadhop.spr.feature
com.broadhop.unifiedapi.interface.feature
com.broadhop.balance.service.feature
com.broadhop.vouchers.service.feature
com.broadhop.ui.controlcenter.feature
com.broadhop.diameter2.local.feature
com.broadhop.custrefdata.service.feature
com.broadhop.policyintel.service.feature
com.broadhop.balance.crdbalance.feature

```

If VMs are already deployed, after modifying the feature files, execute the following commands:

```

/var/qps/install/current/scripts/build_all.sh

/var/qps/install/current/scripts/upgrade/reinit.sh

```

**Step 3** If this is AIO environment, edit the following features files in Cluster Manager VM:

- /var/qps/current\_config/etc\_aio/broadhop/pb/features
- /var/qps/current\_config/etc\_aio/broadhop/pcrf/features

For an AIO environment, after modifying the feature files, execute the following commands:

```

/var/qps/install/current/scripts/build_all.sh

/var/qps/install/current/scripts/upgrade/reinit.sh

```

**Note** reinit.sh executes puppet on AIO and also checks if it is executed successfully.



**What to do next**

To enable the feature **Disable Root SSH Login**, check whether there exists a user with uid 1000 on Cluster Manager.

Use the following command to check there exists a user with uid 1000:

```
cat /etc/passwd | grep x:1000
```

If a user with uid 1000 exists on the Cluster Manager, change the uid on the Cluster Manager by executing the following command:

```
usermod -u <new-uid> <user-name-with-uid-as-1000>
```

This is done because the feature **Disable Root SSH Login** creates a user with uid 1000.

## Feature Installation

By default, ANDSF functionality is not enabled in CPS deployments. You must perform the following steps to manually add the ANDSF features.

To verify whether the ANDSF features is enabled, from the Cluster Manager VM, execute the following command:

```
list_installed_features.sh
```

For ANDSF, if `com.broadhop.client.feature.andsf` is included in the output, the ANDSF feature is enabled.

## LDAP Feature Installation

### Enable LDAP on HA Deployment

To enable the LDAP feature on an High Availability (HA) deployment:

**Step 1** Edit the features files in Cluster Manager VM:

In the `/var/qps/current_config/etc/broadhop/pb/features` file, add the following line:

```
com.broadhop.client.feature.ldap
```

In the `/var/qps/current_config/etc/broadhop/pcrf/features` file, add the following line:

```
com.broadhop.ldap.interface.feature
```

In the `/var/qps/current_config/etc/broadhop/iomanager0X/features` file, add the following line:

```
com.broadhop.ldap.service.feature
```

**Step 2** After modifying the feature files, execute the following commands from Cluster Manager:

```
/var/qps/install/current/scripts/build_all.sh
```

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

### Enable LDAP on AIO Deployment

To enable the LDAP feature on an All-In-One (AIO) deployment:

**Step 1** Edit the features files in Cluster Manager VM:

In the `/var/qps/current_config/etc/broadhop/pb/features` file, add the following line:

```
com.broadhop.client.feature.ldap
```

In the `/var/qps/current_config/etc/broadhop/pcrf/features` file, add the following line:

```
com.broadhop.ldap.service.feature
```

**Step 2** After modifying the feature files, execute the following commands:

```
/var/qps/install/current/scripts/build_all.sh
```

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

**Note** `reinit.sh` executes puppet on AIO and also checks if it is executed successfully.

```
/var/qps/bin/control/restartall.sh
```

`restartall.sh` process will prompt for either Y/N to restart process. Enter **Y** to restart the process.

## Subscriber Lookup Feature Installation

### Enable Subscriber Lookup on HA Deployment

To enable the Subscriber Lookup feature on an High Availability (HA) deployment:

**Step 1** Edit the features files in Cluster Manager VM:

In the `/var/qps/current_config/etc/broadhop/pb/features` file, add the following line:

```
com.broadhop.client.feature.ldapserver
```

In the `/var/qps/current_config/etc/broadhop/pcrf/features` file, add the following line:

```
com.broadhop.ldapserver.local.feature
```

In the `/var/qps/current_config/etc/broadhop/iomanager0X/features` file, add the following line:

```
com.broadhop.ldapserver.service.feature
```

**Step 2** After modifying the feature files, execute the following commands from Cluster Manager:

```
/var/qps/install/current/scripts/build_all.sh
```

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

### Enable Subscriber Lookup on AIO Deployment

To enable the Subscriber Lookup feature on an All-In-One (AIO) deployment:

**Step 1** Edit the features files in Cluster Manager VM:

In the `/var/qps/current_config/etc/broadhop/pb/features` file, add the following line:

```
com.broadhop.client.feature.ldapserver
```

In the `/var/qps/current_config/etc/broadhop/pcrf/features` file, add the following line:

```
com.broadhop.ldapserver.local.feature
```

```
com.broadhop.ldapserver.service.feature
```

**Step 2** After modifying the feature files, execute the following commands:

```
/var/qps/install/current/scripts/build_all.sh
```

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

**Note** `reinit.sh` executes puppet on AIO and also checks if it is executed successfully.

```
/var/qps/bin/control/restartall.sh
```

`restartall.sh` process will prompt for either Y/N to restart process. Enter **Y** to restart the process.

## License Generation and Installation

### License Generation

For HA or GR systems, contact your Cisco Technical support representative to generate a license. You must provide the MAC addresses and hostnames for your `pcrfclient01` and `pcrfclient02` VMs.

For AIO system, license is not required. You can use the DeveloperMode to work on AIO system. For more information, contact your Cisco Technical support representative.



**Note** Cisco Smart Licensing is supported for CPS 10.0.0 and later releases. For information about what Smart Licensing is and how to enable it for CPS, refer to the *CPS Operations Guide*.

**Step 1** To generate a unique MAC address, execute the following command on the Cluster Manager once for `pcrfclient01` and again for `pcrfclient02`:

```
python /var/qps/install/current/scripts/deployer/support/genmac.py
```

The MAC address generated by this script is applied to `pcrfclient01/02`.

**Important** For the `pcrfclient01/pcrfclient02` VMs, the `eth0` MAC address reported in the VMware Virtual Machine properties may not match what is listed in the VM's when executing the `ifconfig -a | grep HW` command output. This mismatch can be ignored. Use the MAC address displayed by `ifconfig -a | grep HW` command.

**Step 2** To get the hostname, refer to the **Hosts.csv** file, and use the Guest Name that corresponds to `pcrfclient01` and `pcrfclient02` roles.

- Step 3** Submit this information to your Cisco Technical support representative. After you receive the license, continue with [License Installation, on page 62](#).

## License Installation

The following section describes:

- how to install the license files prior to deploying all of the CPS VMs, as described in the [Deploy the VMs, on page 71](#).
- the steps you perform to preserve the license files during an upgrade of CPS to the current release.

To install the licenses:

- Step 1** Copy the license files you received to the Cluster Manager VM.

- Step 2** Create `pcrfclient01` and `pcrfclient02` directories in the Cluster Manager VM in `/etc/broadhop/license/`.

```
mkdir -p /etc/broadhop/license/pcrfclient01
```

```
mkdir -p /etc/broadhop/license/pcrfclient02
```

- Step 3** Copy the `pcrfclient01` license to the `/etc/broadhop/license/pcrfclient01` directory, and the `pcrfclient02` license to the `/etc/broadhop/license/pcrfclient02` directory on the Cluster Manager VM:

```
cp <filename1> /etc/broadhop/license/pcrfclient01
```

```
cp <filename2> /etc/broadhop/license/pcrfclient02
```

where,

`<filename1>` is the license filename generated for `pcrfclient01`.

`<filename2>` is the license filename generated for `pcrfclient02`.

- Step 4** If you are performing an upgrade of the system from an earlier version to the current release:

- Copy the existing `pcrfclient02` license file from the `pcrfclient02` VM (found in `/etc/broadhop/license`) to the `/etc/broadhop/license/pcrfclient02` directory on the Cluster Manager VM.
- During an upgrade, the license on `pcrfclient01` is automatically retrieved and re-installed. Do not manually copy or move this license to the `/etc/broadhop/pcrfclient01` directory on the Cluster Manager VM.

**Note** As a best practice, make a backup of your existing `pcrfclient01` license under `/etc/broadhop/license` on the Cluster Manager VM.

- Step 5** Create a `features.properties` file in the `/etc/broadhop/license` directory on the Cluster Manager with the following content from the license file. For example:

```
LicenseFeature=MOBILE_CORE, FIXED_CORE, SP_CORE
```

**Note** The content of this file is based on the contents of the license file and your deployment.

- Step 6** Execute the following command to rebuild the `/etc/broadhop/license` directory in the Cluster Manager VM.

```
/var/qps/install/current/scripts/build/build_etc.sh
```

This script makes a zip file with the new license file and copies it to the `/var/www/html/images` directory. Later the file is pushed to the target VMs when the `reinit.sh` script is executed.

**Step 7** If `pcrfclient01/pcrfclient02` is already deployed, the license must be pushed to the `pcrfclient01/02` VMs. For this, execute the following commands:

```
ssh pcrfclient01
/etc/init.d/vm-init

and

ssh pcrfclient02
/etc/init.d/vm-init
```

**Note** If `pcrfclient01` and `pcrfclient02` VMs have not yet been deployed, the license will be automatically pushed to `pcrfclient01/02` when all VMs are deployed later in section [Deploy the VMs, on page 71](#).

**Step 8** If `pcrfclient01/pcrfclient02` is already deployed and are being updated, you must restart the LMGRD process by executing the following commands:

```
killall -9 lmgrd
service lmgrd start
```

## Validate Installed License

Use the `lmutil lmstat` command on `pcrfclient01/02` to check the status of license and list all the licenses available (Change `XXXX` to valid license file name).

### Command Syntax:

```
/opt/broadhop/lmgr/x64_lsb/lmutil lmstat -a -c /etc/broadhop/license/XXXX.lic
```



**Note** Users of Feature-name shown is 0 in the below example (i.e. Total of 0 licenses in use). This is due to limited support for `lmgrd` from CPS side.

### Example:

```
/opt/broadhop/lmgr/x64_lsb/lmutil lmstat -a -c /etc/broadhop/license/XXXX.lic
lmutil - Copyright (c) 1989-2013 Flexera Software LLC. All Rights Reserved.
Flexible License Manager status on Fri 7/24/2015 16:11
License server status: 27000@pcrfclient01
License file(s) on pcrfclient01: /etc/broadhop/license/XXXX.lic:
pcrfclient01: license server UP (MASTER) v11.11
Vendor daemon status (on pcrfclient01):
cisco: UP v11.11
Feature usage info:
Users of SPR: (Total of 0 licenses issued; Total of 0 licenses in use)
Users of SP_CORE: (Total of 0 licenses issued; Total of 0 licenses in use)
Users of POLICY_REPORT: (Total of 2000 licenses issued; Total of 0 licenses in use)
Users of QUOTA: (Total of 0 licenses issued; Total of 0 licenses in use)
Users of Diameter_UD: (Total of 0 licenses issued; Total of 0 licenses in use)
Users of Diameter_SH: (Total of 0 licenses issued; Total of 0 licenses in use)
```

```
Users of SCE_PRPC: (Total of 2000 licenses issued; Total of 0 licenses in use)
Users of SCE_GY: (Total of 2000 licenses issued; Total of 0 licenses in use)
Users of DIAMETER_SD: (Total of 2000 licenses issued; Total of 0 licenses in use)
```

## Upgrade License

User needs to upgrade license if the current licenses have expired or if you need to increase the session capacity of the system.

**Step 1** Contact your Cisco Technical representative to generate a license. You must provide the MAC addresses and hostnames for your pcrfclient01 and pcrfclient02 VMs.

**Step 2** Copy the license files you received to the Cluster Manager VM.

**Step 3** Delete the existing license files from the Cluster Manager VM.

```
rm -fr /etc/broadhop/license/pcrfclient01/<filename1>
```

```
rm -fr /etc/broadhop/license/pcrfclient02/<filename2>
```

where,

<filename1> is the existing license filename of pcrfclient01.

<filename2> is the existing license filename of pcrfclient02.

**Note** As a best practice, create a backup of your existing licenses.

**Step 4** Copy the pcrfclient01 license to the /etc/broadhop/license/pcrfclient01 directory, and the pcrfclient02 license to the /etc/broadhop/license/pcrfclient02 directory on the Cluster Manager VM:

```
cp <filename1> /etc/broadhop/license/pcrfclient01
```

```
cp <filename2> /etc/broadhop/license/pcrfclient02
```

where,

<filename1> is the license filename generated for pcrfclient01.

<filename2> is the license filename generated for pcrfclient02.

**Step 5** Execute the following command to rebuild the /etc/broadhop/license directory in the Cluster Manager VM.

```
/var/qps/install/current/scripts/build/build_etc.sh
```

This script makes a zip file with the new license file and copies it to the /var/www/html/images directory.

Later the file is pushed to the target VMs when the vm-init.sh script is executed.

**Step 6** Push new license to the pcrfclient01/02 VMs. For this, execute the following commands:

```
ssh pcrfclient01 /etc/init.d/vm-init
```

and

```
ssh pcrfclient02 /etc/init.d/vm-init
```

**Step 7** Restart the LMGRD process by executing the following commands:

```
ssh pcrfclient01 "killall -9 lmgrd; service lmgrd start"
```

```
ssh pcrfclient02 "killall -9 lmgrd; service lmgrd start"
```

**Step 8** Validate installed license, refer to [Validate Installed License, on page 63](#).

**Step 9** Rolling restart of all Policy Server (QNS) nodes (no need to restart Policy Directors (LBs) or OAM (PCRFCLIENT)).

a) User needs to execute the following commands for each Policy Server (QNS) node from Cluster Manager:

- Check Policy Server (QNS) service status, using:

```
ssh qnsXX monit status qnsXX
```

If running then stop existing process, using:

```
ssh qnsXX monit stop qnsXX
```

If the process has stopped then wait for few seconds to let the Policy Server (QNS) processes start automatically through monit.

- Check whether Policy Server (QNS) process has restarted, using:

```
ssh qnsXX monit status qnsXX
```

## SSL Certificates

Default SSL cipher supported:

```
ciphers ECDH+AESGCM:DH+AESGCM:ECDH+AES256:DH+AES256:ECDH+AES128:DH+AES:RSA+AESGCM:RSA+AES:
```

For more information, refer to <https://www.openssl.org/docs/man1.0.2/apps/x509.html>.

## Create SSL Certificates

Certain deployments have customized certificates (for example, \*.der and \*.cer files) installed in their systems. To create Self-Signed certificates (SSL) that can be used in CPS, perform the following steps on Cluster Manager VM:

**Step 1** Convert the user provided files to pem files. Consider the user has provided \*.der and \*.cer files.

For example, if the user has provided the following files:

- x.der: Server certificate
- y.cer: ROOT CA certificate file
- z.cer: Intermediate file

```
openssl x509 -inform der -in x.der -out x.pem
```

```
openssl x509 -inform der -in y.cer -out y.pem
```

```
openssl x509 -inform der -in z.cer -out z.pem
```

**Note** For details on how to generate certificates using openssl, refer to: <https://www.openssl.org/docs/man1.0.2/apps/x509.html>.

**Step 2** Generate your chain crt file in the following order: server > intermediate > root.

```
cat x.pem z.pem y.pem > server.crt
```

**Step 3** Remove passphrase from KEY file (You will be asked to supply the passphrase of the KEY file).

```
openssl rsa -in server.key -out server.nopass.key
```

**Step 4** Combine the key without pass and certificate chain to create pem file.

```
cat server.nopass.key server.crt > server.pem
```

**Step 5** Copy the server.pem, server.crt and server.nopass.key to  
/var/qps/install/current/puppet/modules/qps/templates/certs/.

```
cp server.crt /var/qps/install/current/puppet/modules/qps/templates/certs/quantum.crt
```

```
cp server.nopass.key /var/qps/install/current/puppet/modules/qps/templates/certs/quantum.key
```

```
cp server.pem /var/qps/install/current/puppet/modules/qps/templates/certs/quantum.pem
```

**Step 6** Execute the following commands from Cluster Manager:

```
/var/qps/install/current/scripts/build_all.sh
```

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

## Replace SSL Certificates

To replace the default Self-Signed certificates (SSL) during installation process, replace the crt, key and pem (contains both the crt/key) in

/var/qps/install/current/puppet/modules/qps/templates/certs directory on the Cluster Manager VM with the new certificates.



### Important

The custom certificates are replaced with the default CPS certificates after the migration or upgrade. In this case, you need to apply the custom certificates again on Cluster Manager once the upgrade or migration is complete.

Consider the user has the following new SSL certificates and wants to replace the default SSL certificates in the system:

- SSL\_new.crt
- SSL\_new.key
- SSL\_new.pem

The new certificates can be stored anywhere on the Cluster Manager. In the following steps the new certificates are stored in /root. To replace the old keys/certs/pem with the new ones, perform the following steps:

**Step 1** Execute the following commands from Cluster Manager to replace the old certificates with the new certificates:

```
mv /root/SSL_new.crt /var/qps/install/current/puppet/modules/qps/templates/certs/quantum.crt
```



```
mv /root/SSL_new.key /var/qps/install/current/puppet/modules/qps/templates/certs/quantum.key
mv /root/SSL_new.pem /var/qps/install/current/puppet/modules/qps/templates/certs/quantum.pem
```

**Important** Retain the permissions of the old files.

**Step 2** Execute the following command from Cluster Manager to rebuild puppet:

```
build_puppet.sh
```

**Step 3** Execute the following command from each VM to replace the certs/keys:

```
/etc/init.d/vm-init
```

OR

Execute the following command from Cluster Manager to replace the puppet on all VMs.

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

## Enable Custom Puppet to Configure Deployment

Some customers may need to customize the configuration for their deployment. When customizing the CPS configuration, it is important to make the customization in a way that does not impact the normal behavior for VM deployment and redeployment, upgrades/migration, and rollbacks.

For this reason, customizations should be placed in the `/etc/puppet/env_config` directory. Files within this directory are given special treatment for VM deployment, upgrade, migrations, and rollback operations.



**Note** If system configurations are manually changed in the VM itself after the VM has been deployed, these configurations will be overridden if that VM is redeployed.

The following section describes the steps necessary to make changes to the puppet installer.

Customizations of the CPS deployment are dependent on the requirements of the change. Examples of customizations include:

- deploying a specific facility on a node (VM)
- overriding a default configuration.

To explain the process, let us consider that we modify all VMs built from an installer, so we use the Policy Server (QNS) node definition.

For the above mentioned example, add custom routes via the `examples42-network` Puppet module. (For more information on the module, refer to <https://forge.puppetlabs.com/example42/network>).

**Step 1** Make sure that the proper paths are available:

```
mkdir -p /etc/puppet/env_config/nodes
```

**Step 2** Install the necessary Puppet module. For example:

```
puppet module install \
--modulepath=/etc/puppet/env_config/modules:/etc/puppet/modules \
example42-network
Notice: Preparing to install into /etc/puppet/env_config/modules ...
Notice: Downloading from https://forge.puppetlabs.com ...
Notice: Installing -- do not interrupt ...
/etc/puppet/env_config/modules
example42-network (v3.1.13)
```

**Note** For more information on installing and updating Puppet modules, refer to [https://docs.puppetlabs.com/puppet/latest/reference/modules\\_installing.html](https://docs.puppetlabs.com/puppet/latest/reference/modules_installing.html).

**Step 3** Copy the existing node definition into the env\_config nodes:

```
cp /etc/puppet/modules/qps/nodes/qps.yaml \
/etc/puppet/env_config/nodes
```

**Step 4** Add a reference to your custom Puppet manifest:

```
echo ' custom::static_routes:' >> \
/etc/puppet/env_config/nodes/qps.yaml
```

**Step 5** Create your new manifest for static routes:

```
cat
>/etc/puppet/env_config/modules/custom/manifests/static_routes.pp <<EOF class custom::static_routes
{
  network::route {'eth0':
    ipaddress => ['192.168.1.0'],
    netmask   => ['255.255.255.0'],
    gateway   => ['10.105.94.1'],
  }
}
EOF
```

**Step 6** Validate the syntax of your newly created puppet script(s):

```
puppet parser validate
/etc/puppet/env_config/modules/custom/manifests/static_routes.pp
```

**Step 7** Rebuild your Environment Configuration:

```
/var/qps/install/current/scripts/build/build_env_config.sh
```

**Step 8** Reinitialize your environment:

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

At this point your new manifest is applied across the deployment. For more details, refer to the installer image in the `/etc/puppet/env_config/README`.

### What to do next

It is recommended that version control is used to track changes to these Puppet customizations.

For example, to use 'git', perform the following steps:

1. Initialize the directory as a repository:

```
# git init
```

Initialized empty Git repository in /var/qps/env\_config/.git/.

2. Add everything:

```
# git add .
```

3. Commit your initial check-in:

```
# git commit -m 'initial commit of env_config'
```

4. If you are making more changes and customizations, make sure you create new revisions for those:

```
# git add .
```

```
# git commit -m 'updated static routes'
```





## CHAPTER 3

# Deploy CPS VMs

---

- [Deploy the VMs, on page 71](#)
- [Update Default Credentials, on page 74](#)
- [Initialize SVN Synchronization, on page 74](#)
- [External Port Matrix, on page 75](#)
- [Memory Reservation on VMs, on page 75](#)
- [Configure Session Manager for Database Replication, on page 75](#)
- [Validate VM Deployment, on page 83](#)

## Deploy the VMs

If there are large number of VMs in your CPS deployment it is recommended to perform a Manual Deployment for one VM (for test purposes). After the success of the first VM, then all VMs can be deployed using Automatic Deployment process.



---

**Note** During the VM deployment, do not perform any vCenter operations on the blades and VMs installed on them.

---

## Build VM Images

Before deploying the VMs, build the VM images by executing the following command from the Cluster Manager VM:

```
/var/qps/install/current/scripts/build_all.sh
```

### Sample Output

```
Building /etc/broadhop...
Copying to /var/qps/images/etc.tar.gz...
...
Copying wispr.war to /var/qps/images/wispr.war
Output images to /var/qps/images/
[root@hostname] #
```

## Manual Deployment

This section describes the steps to deploy each VM in the CPS deployment individually. To deploy all of the VMs in parallel using a single command refer to [Automatic Deployment of All CPS VMs in Parallel, on page 72](#). To deploy a selective list of VMs in parallel using a single command refer to [Automatic Deployment of Selective CPS VMs in Parallel, on page 73](#).



**Note** Before proceeding, refer to [License Generation and Installation, on page 61](#) to confirm you have installed the license correctly.

For each host that is defined in the Hosts tab of the CPS Deployment Template spreadsheet execute the following:



**Note** The following command uses the short alias name (qns01 qns02 etc.) as defined in the Hosts tab of the CPS Deployment Template. It will not work if you enter the full hostname.

```
/var/qps/install/current/scripts/deployer/deploy.sh $host
```

where, *\$host* is the short alias name and not the full host name.

For example,

```
./deploy.sh qns01 <=== passed
```

```
./deploy.sh NDC2BSND2QNS01 <=== failed
```

## Automatic Deployment of All CPS VMs in Parallel

This section describes the steps to deploy all VMs in parallel in the CPS deployment.



**Note** Before proceeding, refer to *License Generation and Installation* to confirm you have installed the license correctly.

Execute the following command:

```
python /var/qps/install/current/scripts/deployer/support/deploy_all.py
```

The order in which VMs are deployed is managed internally.



**Note** The amount of time needed to complete the entire deployment process depends on the number of VMs being deployed as well as the hardware on which it is being deployed.

The following is a sample list of VM hosts deployed. The list varies according to the type of CPS deployment as well as the information you entered in the CPS Deployment Template.

- perfclient01

- pcrfclient02
- sessionmgr01
- sessionmgr02
- lb01
- lb02
- qns01
- qns02
- qns03
- qns04



**Note** To install the VMs using shared or single storage, you must use `/var/qps/install/current/scripts/deployer/deploy.sh $host` command. For more information, refer to [Manual Deployment, on page 72](#).

## Automatic Deployment of Selective CPS VMs in Parallel

This section describes the steps to deploy a selective list of VMs in parallel in the CPS deployment.



**Note** Before proceeding, refer to *License Generation and Installation* to confirm you have installed the license correctly.

Execute the following command:

```
python /var/qps/install/current/scripts/deployer/support/deploy_all.py --vms <filename-of-vms>
```

Where <filename-of-vms> is the name of the file containing the list of VMs such as:

```
pcrfclient01  
lb01  
qns01
```



**Note** The amount of time needed to complete the entire deployment process depends on the number of VMs being deployed as well as the hardware on which it is being deployed.

**Important**

After deployment of load balancer VM, verify monit service status by executing the following command on deployed Load Balancer (lb) VM:

```
/bin/systemctl status monit.service
```

If monit service on load balancer VM is not running, then execute the following command on that VM to start it:

```
/bin/systemctl start monit.service
```

## Update Default Credentials

The passwords for the users in an HA or GR deployment are not set by default. Before you can access the deployed VMs or CPS web interfaces, you must set these passwords.

**Step 1** Log into the Cluster Manager VM as the `root` user. The default credentials are `root/CpS!^246`.

**Step 2** Execute the `change_passwd.sh` script to set the password.

**Note** `change_passwd.sh` script can also be used to change the root user password on all VMs including Cluster Manager VM.

```
/var/qps/bin/support/change_passwd.sh
```

**Step 3** When prompted, enter `qns`.

```
Enter username whose password needs to be changed: qns
```

**Step 4** When prompted, enter and reconfirm the desired password for the `qns` user.

```
Enter new password:
```

```
Re-enter new password:
```

```
Changing password on $host...
```

```
Connection to $host closed.
```

```
Password for qns changed successfully on $host
```

**Note** If script prompts for `[installer] Login password for 'root':`, enter default password (`CpS!^246`).

**Step 5** Repeat [Step 2, on page 74](#) to [Step 4, on page 74](#) to set or change the passwords for `root` and `qns-svn` users.

For more information about this and other CPS administrative commands, refer to the *CPS Operations Guide*.

## Initialize SVN Synchronization

After the VMs are deployed, execute the following script from the `pcrfclient01` VM:

```
/var/qps/bin/support/start_svn_sync.sh
```

This command synchronizes the master/slave Policy Builder subversion repositories.





**Note** You do not need to perform this step for AIO deployments.

## External Port Matrix

The following table lists the services and ports that CPS makes available to external users and applications. It is recommended that connectivity to these ports be granted from the appropriate networks that require access to the below services.

**Table 26: External Port Matrix**

Service	Common Port (For HA Environment)	Deprecated Port (For HA Environment)	Port (for All-in-One Environment)
Control Center	443	443	8090
Policy Builder	443	7443	7070
Grafana	443	9443	80
Unified API	443	8443	8080
Custom Reference Data REST API	443	8443	8080
HAProxy Status	5540	5540	Not Applicable

For a full list of ports used for various services in CPS, refer to the *CPS Architecture Guide*, which is available by request from your Cisco Representative.

## Memory Reservation on VMs

To avoid performance impact you must reserve all allocated memory to each CPS virtual machine. For more information, refer to [Reserving Memory on the Virtual Machines \(VMs\)](#), on page 94.

## Configure Session Manager for Database Replication

Before service configuration can be done for the CPS system, the Session Managers in the cluster should be configured. CPS software needs the database to be available before functioning.



**Note** The steps mentioned in the following sections must be performed in the Cluster Manager.

## Configuration

The standard definition for supported replica-set is defined in mongo configuration file. This configuration file is self-explanatory which contain replica set set-name hostname port number data file path etc.

Location: `/etc/broadhop/mongoConfig.cfg`



### Important

While choosing mongo ports for replica-sets, consider the following:

- Port is not in use by any other application. To check it, login to VM on which replica-set is to be created and execute the following command:

```
netstat -lnp | grep <port_no>
```

If no process is using same port then port can be chosen for replica-set for binding.

- Port number used should be greater than 1024 and not in ephemeral port range i.e, not in between following range :

```
net.ipv4.ip_local_port_range = 32768 to 61000
```

- While configuring mongo ports in a GR environment, there should be a difference of 100 ports between two respective sites. For example, consider there are two sites: Site1 and Site2. For Site1, if the port number used is 27717, then you can configure 27817 as the port number for Site2. This is helpful to identify a mongo member's site. By looking at first three digits, one can decide where the mongo member belongs to. However, this is just a guideline. You should avoid having mongo ports of two different sites to close to each other (for example, 27717 on Site-1 and 27718 on Site2).

**Reason:** The reason is that the `build_set.sh` script fails when you create shards on the site (for example, Site1). This is because the script calculates the highest port number in the `mongoConfig` on the site where you are creating shards. This creates clash between the replica-sets on both sites. Since the port number which it allocates might overlap with the port number of `mongoConfig` on other site (for example, Site2). This is the reason why there should be some gap in the port numbers allocated between both the sites.

## Supported Database

Currently, replica-set script supports creation of replica-sets for following databases:

- session
- spr
- balance
- report
- audit
- admin

## Prerequisite

- It is recommended to use the specific option for creating a single replica-set rather than `--all` option as it is easy to recreate it again if it fails to create.
- If recreating a replica-set on a production system make sure to back-up the database (Refer *CPS Backup and Restore Guide*).



**Note** All the replica set members and required information like Host Name and port number, arbiter host name and port number should be defined in `/etc/broadhop/mongoConfig.cfg` file.



**Note** Make sure all the replica set ports defined in the `mongoConfig.cfg` file are outside the range 32768 to 61000. For more information on the port range, refer to [http://www.ncftp.com/ncftpd/doc/misc/ephemeral\\_ports.html](http://www.ncftp.com/ncftpd/doc/misc/ephemeral_ports.html).

The following example shows replica-set set04:

**Table 27: Replica-set Example**

[SPR-SET1]	[Beginning Set Name-Set No]
SETNAME=rep_set04	Set name i.e. rep_set04
ARBITER1=pcrfclient0127720	Arbiter VM host with port number
ARBITER_DATA_PATH=/var/data/sessions.4	Arbiter data directory
MEMBER1=sessionmgr0127720	Primary Site Member1
MEMBER2=sessionmgr0227720	Primary Site Member2
DATA_PATH=/var/data/sessions.4	Data Directory Path for members
[SPR-SET1-END]	[Closing Set Name-Set No]

Run the `/var/qps/bin/support/mongo/build_set.sh` script from the Cluster Manager.

## Script Usage

Script Usage: `/var/qps/bin/support/mongo/build_set.sh --help`

## Create Specific Replica-set

### Session Cache Replica-set

The following convention must be used while creating cross site replica-set for the session database:

You must create the session database replica-set members on same VM and same port on both sites. For example, among four replica-set members (except arbiter), if `sessionmgr01:27717` and `sessionmgr02:27717` are two members of replica-set from SITE1 then choose `sessionmgr01:27717` and `sessionmgr02:27717` of SITE2 as other two replica-set members as shown in following example:

```
[SESSION-SET]
  SETNAME=set01
  OPLOG_SIZE=5120
  ARBITER1=SITE-ARB-sessionmgr05:27717
  ARBITER_DATA_PATH=/var/data/sessions.1/set1
  PRIMARY-MEMBERS
  MEMBER1=SITE1-sessionmgr01:27717
  MEMBER2=SITE1-sessionmgr02:27717
  SECONDARY-MEMBERS
  MEMBER1=SITE2-sessionmgr01:27717
  MEMBER2=SITE2-sessionmgr02:27717
  DATA_PATH=/var/data/sessions.1/set1
[SESSION-SET-END]
```

Create replica-sets for session:



**Note** Sharding for the Session Cache is done through a separate process ([Create Session Shards, on page 82](#)) and must not be done using the `build_set.sh` script.

```
/var/qps/bin/support/mongo/build_set.sh --session --create
Starting Replica-Set Creation
Please select your choice: replica sets sharded (1) or non-sharded (2):
```

2

## SPR Replica-set

Create replica-sets for SPR:



**Note** SPR (USum) supports mongo hashed sharding.

```
/var/qps/bin/support/mongo/build_set.sh --spr --create
Starting Replica-Set Creation
Please select your choice: replica sets sharded (1) or non-sharded (2):
```

2



**Note** The installation log should be generated in the appropriate directory (`/var/log/broadhop/scripts/`) for debugging or troubleshooting purpose.

## Balance Replica-set

Create replica-sets for Balance:

```
/var/qps/bin/support/mongo/build_set.sh --balance --create
Starting Replica-Set Creation
Please select your choice replica sets sharded (1) or non-sharded (2)
```

2



**Note** The installation log should be generated in the appropriate directory (/var/log/broadhop/scripts/) for debugging or troubleshooting purpose.

## Report Replica-set

Create replica-sets for Reporting:

```
/var/qps/bin/support/mongo/build_set.sh --report --create
```

```
Starting Replica-Set Creation
```

```
Please select your choice: replica sets sharded (1) or non-sharded (2):
```

2



**Note** The installation log should be generated in the appropriate directory (/var/log/broadhop/scripts/) for debugging or troubleshooting purpose.

## Audit Replica-set

Create replica-sets for Audit

```
/var/qps/bin/support/mongo/build_set.sh --audit --create
```

```
Starting Replica-Set Creation
```

```
Please select your choice replica sets sharded (1) or non-sharded (2)
```

2



**Note** The installation log should be generated in the appropriate directory (/var/log/broadhop/scripts/) for debugging or troubleshooting purpose.

## Create ADMIN Database

The ADMIN database holds information related to licensing, diameter end-points and sharding for runtime use.

To create the ADMIN database:

### Step 1

Create replica-set for admin db by running the following command and follow the prompts. Refer to the sample output below.

```
/var/qps/bin/support/mongo/build_set.sh --admin --create
```

```
Please select your choice: replica sets sharded (1) or non-sharded (2):
```

```
2
```

```
Valid Option Selected: 2
```

```
You have selected replica sets to be non-sharded
```

```
Starting Replica-Set Creation
```

```
To know the process of this script please tailf
/var/log/broadhop/scripts/build_set_27102014_013907.log on another terminal
WARNING: Continuing will drop mongo database and delete everything under /data/sessions on all
Hosts
CAUTION: This result into loss of data
Are you sure you want to continue (y/yes or n/no)?
y
Please wait replica-set creation is in progress...
Replica-set Creation completed successfully.
```

**Step 2**

In case the ADMIN sets are not created and you get the ADMIN Replica-set are not available in /etc/broadhop/mongoConfig.cfg file error, perform the following steps:

- a) Define the ADMIN DB details with appropriate syntax in /etc/broadhop/mongoConfig.cfg file on Cluster Manager VM.

Example:

```
[ADMIN-SET1]
SETNAME=set05
ARBITER1=pcrfclient01:27721
ARBITER_DATA_PATH=/var/data/sessions.5
MEMBER1=sessionmgr01:27721
MEMBER2=sessionmgr02:27721
DATA_PATH=/var/data/sessions.5
[ADMIN-SET1-END]
```

- b) After defining the admin database details, rebuild etc.tar.gz.

```
/var/qps/install/current/scripts/build/build_etc.sh
```

- c) Update the Policy Server (QNS) VMs with the new software using reinit.sh script.

```
/var/qps/install/current/scripts/upgrade/reinit.sh
```

- d) Create replica-set for admin db by running the following command and follow the prompts. Refer to the sample output below.

```
/var/qps/bin/support/mongo/build_set.sh --admin --create

Please select your choice: replica sets sharded (1) or non-sharded (2):
2
Valid Option Selected: 2
You have selected replica sets to be non-sharded
Starting Replica-Set Creation
To know the process of this script please tailf
/var/log/broadhop/scripts/build_set_27102014_013907.log on another terminal
WARNING: Continuing will drop mongo database and delete everything under /data/sessions on all
Hosts
CAUTION: This result into loss of data
Are you sure you want to continue (y/yes or n/no)?
y
Please wait replica-set creation is in progress...
Replica-set Creation completed successfully.
```

- e) Update **Primary Ip address** and **Secondary Ip address** in Policy Builder under Cluster configuration.

After updating the Policy Builder, the admin db is automatically created on port 27721.

## Replica-set Example

Here are some examples for replica-sets:

**Step 1** Login to Cluster Manager.

**Step 2** Edit the `mongoConfig.cfg` file:

```
vi /etc/broadhop/mongoConfig.cfg

[SESSION-SET1]
SETNAME=set01
ARBITER1=pcrfclient01:27717
ARBITER_DATA_PATH=/var/data/sessions.1
MEMBER1=sessionmgr01:27717
MEMBER2=sessionmgr02:27717
DATA_PATH=/var/data/sessions.1
[SESSION-SET1-END]

[BALANCE-SET1]
SETNAME=set02
ARBITER1=pcrfclient01:27718
ARBITER_DATA_PATH=/var/data/sessions.2
MEMBER1=sessionmgr01:27718
MEMBER2=sessionmgr02:27718
DATA_PATH=/var/data/sessions.2
[BALANCE-SET1-END]

[REPORTING-SET1]
SETNAME=set03
ARBITER1=pcrfclient01:27719
ARBITER_DATA_PATH=/var/data/sessions.3
MEMBER1=sessionmgr01:27719
MEMBER2=sessionmgr02:27719
DATA_PATH=/var/data/sessions.3
[REPORTING-SET1-END]

[SPR-SET1]
SETNAME=set04
ARBITER1=pcrfclient01:27720
ARBITER_DATA_PATH=/var/data/sessions.4
MEMBER1=sessionmgr01:27720
MEMBER2=sessionmgr02:27720
DATA_PATH=/var/data/sessions.4
[SPR-SET1-END]
```

### What to do next

After replica sets are created, you need to configure the priorities for the replica set members using `set_priority.sh` command. For more information on `set_priority.sh`, refer to *CPS Operations Guide*.

## Add Member to a Replica-Set

**Step 1** If there is a requirement to add additional member in replica-set, then it should be defined in `/etc/broadhop/mongoConfig.cfg` (on Cluster Manager) file.

**Step 2** The `build_set.sh` script identifies the new member and adds them into the replica set.

```
/var/qps/bin/support/mongo/build_set.sh --session --add-members
```

## Session Cache Scaling

The session cache can be scaled by adding an additional sessionmgr VM (additional session replica-set). You must create separate administration database and the hostname and port should be defined in Policy Builder (cluster) as defined in the following sections:

- [Service Restart, on page 82](#)
- [Create Session Shards, on page 82](#)

### Service Restart

After mongo configuration is done successfully (The `build_set.sh` script gives the status of the mongo configuration after the configuration has been finished) from Cluster Manager, run `/var/qps/bin/control/restartall.sh` script.

After we modify `mongoconfig.cfg` file, we can run the `synconfig.sh` script to rebuild `etc.tar.gz` image and trigger each VM to pull and extract it.

```
/var/qps/bin/update/synconfig.sh
```

### Create Session Shards

**Step 1** From `pcrfclient01` or `pcrfclient02` VM, execute the following command:

```
session_cache_ops.sh --add-shard
```

The following screen prompts are displayed:

```
Session Sharding
-----
Select type of session shard Default [ ]
Hot Standby [ ]
Sessionmgr pairs :
Session shards per pair :
```

**Step 2** Select either **Default** or **Hot Standby** by placing the cursor in the appropriate field and pressing **y**.

**Step 3** In Sessionmgr pairs, enter the name of the sessionmgr VM pairs separated by a colon (:) with port number.

Example: `sessionmgr01:sessionmgr02:27717`

If sharding is needed for multiple sessionmgr VMs, enter the sessionmgr VM name with port separated by a colon (:), with each pair separated by a colon (:).

Example: `sessionmgr01:sessionmgr02:27717,sessionmgr03:sessionmgr04:27717`

**Step 4** In Session shards per pair, enter the number of shards be added.

Example: `Session shards per pair: 4`



**Step 5** Login to ADMIN DB primary mongo sessionmgr VM using port number 27721 and execute the following commands to verify the shards:

```
# mongo sessionmgr01:27721
set05:PRIMARY> use sharding
switched to db sharding
set05:PRIMARY> db.shards.find()
```

Example:

```
# mongo sessionmgr01:27721
MongoDB shell version: 2.6.3
connecting to: sessionmgr01:27721/test
set05:PRIMARY> use sharding
switched to db sharding
set05:PRIMARY> db.shards.find()
{ "_id" : 1, "seed_1" : "sessionmgr01", "seed_2" : "sessionmgr02", "port" : 27717, "db" :
"session_cache", "online" : true, "count" : NumberLong(0), "lockTime" :
ISODate("2015-12-16T09:35:15.348Z"), "isLocked" : false, "lockedBy" : null }
{ "_id" : 2, "seed_1" : "sessionmgr01", "seed_2" : "sessionmgr02", "port" : 27717, "db" :
"session_cache_2", "online" : true, "count" : NumberLong(0), "backup_db" : false, "lockTime" :
ISODate("2015-12-16T09:35:06.457Z"), "isLocked" : false, "lockedBy" : null }
{ "_id" : 3, "seed_1" : "sessionmgr01", "seed_2" : "sessionmgr02", "port" : 27717, "db" :
"session_cache_3", "online" : true, "count" : NumberLong(0), "backup_db" : false, "lockTime" :
ISODate("2015-12-16T09:34:51.457Z"), "isLocked" : false, "lockedBy" : null }
{ "_id" : 4, "seed_1" : "sessionmgr01", "seed_2" : "sessionmgr02", "port" : 27717, "db" :
"session_cache_4", "online" : true, "count" : NumberLong(0), "backup_db" : false, "lockTime" :
ISODate("2015-12-16T09:35:21.457Z"), "isLocked" : false, "lockedBy" : null }
set05:PRIMARY>
```

## Verify CPS Sanity

From Cluster Manager, run `/var/qps/bin/diag/diagnostics.sh` script.

## Validate VM Deployment

### Virtual Interface Validation

To verify that the lbvip01 and lbvip02 are successfully configured in lb01 and lb02, perform the following steps:

**Step 1** SSH to lb01. The default credentials are qns/cisco123.

**Step 2** Check whether the virtual interface of the Policy Director (LB) is UP. Use `ifconfig` command to show the virtual interfaces are UP. If extra diameter interface were configured, verify the corresponding VIPs are up for the diameter interfaces.

## Basic Networking

From Cluster Manager, verify that you are able to ping all the hosts in the `/etc/hosts` file.

## Diagnostics and Status Check

The following commands can be used to verify whether the installation was successful or not:

- `diagnostics.sh`
- `about.sh`
- `list_installed_features.sh`
- `statusall.sh`



### Note

For more information on other CPS administrative commands, refer to *CPS Operations Guide*.

## diagnostics.sh

This command runs a set of diagnostics and displays the current state of the system. If any components are not running red failure messages will be displayed.

`/var/qps/install/current/scripts/upgrade/reinit.sh`

This command will prompt for reboot choice. Please select **Y** for the same and proceed.

### Syntax

`/var/qps/bin/diag/diagnostics.sh -h`

Usage: `/var/qps/bin/diag/diagnostics.sh [options]`

This script runs checks (i.e. diagnostics) against the various access, monitoring, and configuration points of a running CPS system.

In HA/GR environments, the script always does a ping check for all VMs prior to any other checks and adds any that fail the ping test to the `IGNORED_HOSTS` variable. This helps reduce the possibility for script function errors.

NOTE: See `/var/qps/bin/diag/diagnostics.ini` to disable certain checks for the HA/GR env persistently. The use of a flag will override the `diagnostics.ini` value.

Examples:

```
/var/qps/bin/diag/diagnostics.sh -q
/var/qps/bin/diag/diagnostics.sh --basic_ports --clock_skew -v
--ignored_hosts='portal01,portal02'
```

Options:

```
--basic_ports : Run basic port checks
    For AIO: 80, 11211, 27017, 27749, 7070, 8080, 8090, 8182, 9091, 9092
    For HA/GR: 80, 11211, 7070, 8080, 8081, 8090, 8182, 9091, 9092, and Mongo DB ports
    based on /etc/broadhop/mongoConfig.cfg
--clock_skew : Check clock skew between lb01 and all vms (Multi-Node Environment only)
--diskspace : Check diskspace
--get_replica_status : Get the status of the replica-sets present in environment.
(Multi-Node Environment only)
--get_shard_health : Get the status of the sharded database information present in
environment. (Multi-Node Environment only)
--get_sharded_replica_status : Get the status of the shards present in environment.
(Multi-Node Environment only)
--ha_proxy : Connect to HAProxy to check operation and performance statistics, and ports
(Multi-Node Environment only)
    http://lbvip01:5540/haproxy?stats
    http://lbvip01:5540/haproxy-diam?stats
--help -h : Help - displays this help
--hostnames : Check hostnames are valid (no underscores, resolvable, in
/etc/broadhop/servers) (AIO only)
--ignored_hosts : Ignore the comma separated list of hosts. For example
```

```
--ignored_hosts='portal01,portal02'
    Default is 'portal01,portal02,portallb01,portallb02' (Multi-Node Environment only)
--ping_check : Check ping status for all VM
--qns_diagnostics : Retrieve diagnostics from CPS java processes
--qns_login : Check qns user passwordless login
--quiet -q : Quiet output - display only failed diagnostics

--redis : Run redis specific checks
--svn : Check svn sync status between pcrfclient01 & pcrfclient02 (Multi-Node Environment only)
--tacacs : Check Tacacs server reachability
--swap space : Check swap space
--verbose -v : Verbose output - display *all* diagnostics (by default, some are grouped for readability)
--virtual_ips : Ensure Virtual IP Addresses are operational (Multi-Node Environment only)
--vm_allocation : Ensure VM Memory and CPUs have been allocated according to recommendations
```

### Executable on VMs

- Cluster Manager and OAM (PCRFCLIENT) nodes

### Example

```
[root@pcrfclient01 ~]# diagnostics.sh
QNS Diagnostics
Checking basic ports (80, 7070, 27017, 27717-27720, 27749, 8080, 9091)...[PASS]
Checking qns passwordless logins on all boxes...[PASS]
Validating hostnames...[PASS]
Checking disk space for all VMs...[PASS]
Checking swap space for all VMs...[PASS]
Checking for clock skew...[PASS]
Retrieving QNS diagnostics from qns01:9045...[PASS]
Retrieving QNS diagnostics from qns02:9045...[PASS]
Checking HAProxy status...[PASS]
Checking VM CPU and memory allocation for all VMs...[PASS]
Checking Virtual IPs are up...[PASS]
[root@pcrfclient01 ~]#
```

## about.sh

This command displays core patch and feature version information and URLs to the various interfaces and APIs for the deployment.

This command can be executed from Cluster Manager or OAM (PCRFCLIENT).

### Syntax

```
/var/qps/bin/diag/about.sh [-h]
```

### Executable on VMs

- Cluster Manager
- OAM (PCRFCLIENT)

## list\_installed\_features.sh

This command displays the features and versions of the features that are installed on each VM in the environment.

### Syntax

```
/var/qps/bin/diag/list_installed_features.sh
```

### Executable on VMs

- All

## statusall.sh

This command displays whether the monit service and CPS services are stopped or running on all VMs. This script can be executed from Cluster Manager or OAM (PCRFCLIENT).

### Syntax

```
/var/qps/bin/control/statusall.sh
```

### Executable on VMs

- Cluster Manager
- pcrfclient01/02



#### Note

Refer to *CPS Operations Guide* for more details about the output of this command.

## Web Application Validation

To verify that the CPS web interfaces are running navigate to the following URLs where *<lbvip01>* is the virtual IP address you defined for the lb01 VM.



#### Note

Run the `about.sh` command from the Cluster Manager to display the actual addresses as configured in your deployment.

- **Policy Builder:** `https://<lbvip01>:7443/pb`

Default credentials: `qns-svn/cisco123`

- **Control Center:** `https://<lbvip01>:443`

Default credentials: `qns/cisco123`

- **Grafana:** `https://<lbvip01>:9443/grafana`

Default credentials: —



---

**Note** You must create at least one Grafana user to access the web interface. Refer to the *Prometheus and Grafana* chapter of the *CPS Operations Guide* for steps to configure User Authentication for Grafana.

---

- **Unified API:** `http://<lbvip01>:8443/ua/soap`
- **CRD REST API:** `http://<lbvip01>:8443/custrefdata`

For more information related to CPS interfaces, refer to *CPS Operations Guide*.

## Supported Browsers

CPS supports the most recent versions of the following browsers:

- Firefox
- Chrome
- Safari
- Microsoft IE version 9 and above





## CHAPTER 4

# Post Installation Processes

---

- [Post Installation Configurations, on page 89](#)
- [Modify Configuration Files, on page 100](#)
- [Convert the Cluster Manager VM to an All-in-One, on page 100](#)
- [Scaling Existing Installation, on page 101](#)
- [Configure Balance Shards, on page 103](#)
- [Secondary Key Ring Configuration, on page 104](#)

## Post Installation Configurations

### Configure Control Center Access

After the installation is complete you need to configure the Control Center access. This is designed to give the customer a customized Control Center username. For more information on Control Center Access, refer to *CPS Operations Guide*.

### Configure NTP on Cluster Manager

To configure NTP on Cluster Manager/Installer, perform the following steps:

---

**Step 1** Install NTP package by executing the following commands:

```
/usr/bin/yum install ntp -y  
chkconfig ntpd on
```

**Step 2** Configure NTP Servers: Copy `/etc/ntp.conf` file from any deployed CPS VM.

```
scp pcrfclient01:/etc/ntp.conf /etc/ntp.conf
```

**Step 3** Synchronize time with lb01 or lb02.

```
date -s "`ssh lb01 date`"
```

**Note** Manually enter `date -s "`ssh lb01 date`"` command in your system.

**Step 4** Start NTPD service by executing the following command:

```
/usr/bin/systemctl start ntpd
```

---

## IPv6 Support - VMware

### Enable IPv6 Support

For VMware hypervisor, IPv6 needs to be enabled first.

---

**Step 1** Select the blade from the left panel where you want to enable IPv6 support.

**Step 2** Click **Configure** tab from the top menu from the right panel.

**Step 3** Under **Networking**, click **Advanced** from the options available.

**Step 4** Click **Edit...** in the upper right corner of the **Advanced** panel.

The **Edit Advanced Network Settings** window opens.

**Step 5** From **IPv6 support** drop-down list, select **Enabled** to enable IPv6 support.

By performing above steps, IPv6 will be enabled on the blade. Rebooting the blade is required for this setting to take effect.

**Note** All CPS nodes support IPv4 and IPv6 addresses.

---

### Set Up IPv4 and IPv6 Addresses for VMs

Any hosts in the CPS cluster can be configured to have IPv4 or IPv6 addresses. Currently, IPv6 is supported only for policy director (lb) external interfaces.

For more information on how to configure IPv6 addresses for VMs, refer to the section [Hosts Configuration, on page 28](#).

### Converting IPv4 to IPv6 on Policy Director External Interfaces

To convert an existing CPS deployment from IPv4 to IPv6 (external IP addresses on lb\* VM), perform the following steps:

---

**Step 1** Log in to Cluster Manager.

**Step 2** Backup the relevant files using the following commands:

```
mkdir /var/backup_ipv4
cp -rf /var/qps/config/deploy/csv /var/backup_ipv4
cp -rf /etc/puppet/modules/qps/templates/var/broadhop/init_pacemaker_res.sh /var/backup_ipv4
```

**Step 3** Update the CSV files as per your IPv6 requirement.

The following sample configuration files for Hosts.csv, AdditionalHosts.csv, and Vlan.csv that use IPv6 address are shown:

- Hosts.csv:



```
cat /var/qps/config/deploy/csv/Hosts.csv
Hypervisor Name,Guest Name,Role,Alias,Datastore,Networks -->,Internal,Management
10.10.10.1,lb01,lb01,lb01,datastore8,,192.1.168.10,2003:3041::22:20
10.10.10.2,lb02,lb02,lb02,datastore9,,192.1.168.11,2003:3041::22:21
10.10.10.1,pcrfclient01,pcrfclient01,pcrfclient01,datastore8,,192.1.168.12,
10.10.10.2,pcrfclient02,pcrfclient02,pcrfclient02,datastore9,,192.1.168.13,
10.10.10.1,qns01,qps,qns01,datastore8,,192.1.168.14,
10.10.10.2,qns02,qps,qns02,datastore9,,192.1.168.15,
10.10.10.1,qns03,qps,qns03,datastore8,,192.1.168.16,
10.10.10.2,qns04,qps,qns04,datastore9,,192.1.168.17,
10.10.10.1,sessionmgr01,sm,sessionmgr01,datastore8,,192.1.168.18,
10.10.10.2,sessionmgr02,sm,sessionmgr02,datastore9,,192.1.168.19,
```

- **AdditionalHosts.csv:**

```
cat /var/qps/config/deploy/csv/AdditionalHosts.csv
Host,Alias,IP Address
ntp-primary,ntp,10.14.58.1
ntp-secondary,btp,10.14.58.2
lbvip01,lbvip01,2003:3041::22:22
lbvip02,lbvip02,192.1.168.20
arbitervip,arbitervip,192.1.168.250
sslvip01,sslvip01,10.12.12.18
qns-site-server-2,pcrf,10.12.12.24
snmp-trapdest,nms-destination,10.12.12.5
10.10.207.8,,10.10.207.8
10.10.207.9,,10.10.207.9
```

- **Vlans.csv:**

```
cat /var/qps/config/deploy/csv/VLANs.csv
VLAN Name,Network Target Name,Netmask,Gateway,VIP Alias
Internal,vlan467,255.255.255.0,NA,lbvip02
Management,vlan467,64,2003:3041::22:1,lbvip01
External,qps-vlan,255.255.255.0,NA,rtp-swag-vm204
```

**Step 4** Execute the following commands to update the changes through puppet and redeploy the Policy Director (lb) VMs:

```
/var/qps/install/current/scripts/import/import_deploy.sh
cd /var/qps/install/current/scripts/deployer
deploy.sh lb01
deploy.sh lb02
```

**Note** Configure the appropriate firewall rules required for IPv6 or disable the same.

**Step 5** After modifying the files, run the following commands:

```
/var/qps/install/current/scripts/build_all.sh
/var/qps/install/current/scripts/upgrade/reinit.sh
```

## Security Enhanced Linux

This release provides support for Security Enhanced Linux (SELinux).



**Note** You must use htpasswd based authentication instead of PAM based authentication for SELinux.

To enable SELinux:

**Step 1** Update `/var/qps/config/deploy/csv/Configuration.csv` file with the following information:

```
selinux,true,
selinux_state,enforcing,
selinux_type,targeted,
```

By default, SELinux is disabled. The following configuration shows SELinux disabled:

```
selinux,false,
selinux_state,disabled,
selinux_type,targeted,
```

**Step 2** Import the new configuration by executing the following command:

```
/var/qps/install/current/scripts/import/import_deploy.sh
```

**Step 3** Verify that the proper paths are available for custom puppet configuration:

```
mkdir -p /etc/puppet/env_config/nodes
```

**Step 4** If `/etc/puppet/env_config/nodes/pcrfclient.yaml` does not exist, copy the existing OAM (PCRFCLIENT) node definition into the `env_config` nodes by executing the following command:

```
cp /etc/puppet/modules/qps/nodes/pcrfclient.yaml /etc/puppet/env_config/nodes
```

**Step 5** Create your new custom manifest `/etc/puppet/env_config/modules/custom/manifests/selinux_httpd_config.pp` for SELinux settings by using below content:

```
cat modules/custom/manifests/selinux_httpd_config.pp
# == Class: custom::selinux_httpd_config
class custom::selinux_httpd_config (
) {
  if ('vmware' == $virtual and $::selinux == 'true' and $::selinux_state != 'disabled') {
    selboolean { "allow_httpd_mod_auth_pam":
      persistent => true,
      value => 'on',
    }
    selboolean { "httpd_setrlimit":
      persistent => true,
      value => 'on',
    }
    selboolean { "allow_httpd_anon_write":
      persistent => true,
      value => 'on',
    }
    selboolean { "httpd_can_network_connect":
      persistent => true,
      value => 'on',
    }
  }
}
```

**Step 6** Validate the syntax of your newly created puppet script:

```
puppet parser validate /etc/puppet/env_config/modules/custom/manifests/selinux_httpd_config.pp
```

- Step 7** Add a reference to your custom Puppet class 'custom::selinux\_httpd\_config' in /etc/puppet/env\_config/nodes/pcrfclient.yaml file.
- Step 8** Rebuild your Environment Configuration file by executing the following command:
- ```
/var/qps/install/current/scripts/build/build_env_config.sh
```
- Step 9** For new installations which enable SELinux, after the deployment of all VMs, you must restart the VM for the changes to take effect.
- Step 10** For an existing deployed VM, after changing selinux\_state (such as, disabled to enforcing, enforcing to disabled), you need to re-initialize setup using reinit.sh and restart the VM for the changes to take effect.

## Synchronize Time Between Nodes

To synchronize time between VM nodes, perform the following steps:

- Step 1** Login to Cluster Manager VM.
- Step 2** Execute the following command to synchronize the time between nodes:

```
/var/qps/bin/support/sync_times.sh ha
```

**Note** If this is a Geographic Redundancy (GR) installation with multiple sites, refer to *CPS Geographic Redundancy Guide*.

To check the current clock skew of the system, execute the following command:

```
diagnostics.sh --clock_skew -v
```

The output numbers are in seconds. Refer to the following sample output:

```
CPS Diagnostics Multi-Node Environment
-----
Checking for clock skew...
Clock skew not detected between qns01 and lb01. Skew: 1...[PASS]
Clock skew not detected between qns02 and lb01. Skew: 0...[PASS]
Clock skew not detected between lb01 and lb01. Skew: 0...[PASS]
Clock skew not detected between lb02 and lb01. Skew: 0...[PASS]
Clock skew not detected between sessionmgr01 and lb01. Skew: 0...[PASS]
Clock skew not detected between sessionmgr02 and lb01. Skew: 0...[PASS]
Clock skew not detected between pcrfclient01 and lb01. Skew: 0...[PASS]
Clock skew not detected between pcrfclient02 and lb01. Skew: 0...[PASS]
```

## Update the VM Configuration without Re-deploying VMs

Sometimes, certain configurations in the excel sheet need to be modified and updated to the deployed VMs. To update the configurations in the excel sheet, perform the following steps:

- Step 1** Make the changes to the excel.
- Step 2** Save them as CSV files.
- Step 3** Upload the csv files to the Cluster Manager VM in /var/qps/config/deploy/csv/.

**Step 4** Execute the following commands after uploading the csv files to Cluster Manager VM:

```
/var/qps/install/current/scripts/import/import_deploy.sh
/var/qps/install/current/scripts/upgrade/reinit.sh
```

## Reserving Memory on the Virtual Machines (VMs)

To avoid performance impact, you must reserve all allocated memory to each CPS virtual machine.

It is recommended to allocate 8 GB memory for the Hypervisor. For example, suppose the total memory allocated on a blade/ESXi host is 48 GB then we should only allocate 40 GB to CPS VMs and keep 8 GB for the Hypervisor.



### Note

This is required only if your ESXi host is added to VCenter, if not then the deployment will take care of reservation.

Power OFF the virtual machine before configuring the memory settings.

- Step 1** Log in to your ESXi host with the vSphere Client.
- Step 2** In the vSphere Client, right-click a virtual machine from the inventory and select **Edit Settings...**
- Step 3** In the **Virtual Machine Properties** window, select **Resources** tab and select **Memory**.
- Step 4** In the **Resource Allocation** pane, set the memory reservation to allocated memory.
- Step 5** Click **OK** to commit the changes.
- Step 6** Power ON the Virtual Machine.

## Configure Custom Route

In lb01 and lb02, if needed, custom route should be configured to route diameter traffic to the PGWs.

Add a file called route-ethxx in the `./etc/sysconfig/network-scripts`.

For example, 172.20.244.5/32 via 172.16.38.18

Destination subnet via GW of the subnet.

## TACACS+

This section covers the following topics:

- [TACACS+ Configuration Parameters, on page 95](#)
- [AIO/Arbiter Configuration for TACACS+, on page 96](#)
- [TACACS+ Enabler, on page 96](#)

## TACACS+ Configuration Parameters

Basic instructions for enabling TACACS+ AAA in the system can be found in the section [Configure System Parameters for Deployment, on page 23](#). There are a number of advanced configuration options which allow administrators to tune their deployments for their specific needs. The following table list TACACS+ configuration parameters that can be added in the Configuration sheet:

**Table 28: TACACS+ Configuration Parameters**

| Parameter       | Description                                                                                                       | Value Range                                                                                                                                                                                                                                                                         |
|-----------------|-------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| tacacs_enabled* | A boolean value indicating whether TACACS+ AAA must be enabled or not.                                            | Values: 1, 0, true, false<br>For example: tacacs_enabled,1                                                                                                                                                                                                                          |
| tacacs_server*  | An ordered comma-separated list of <ip>[:port] pairs indicating which servers need to be queried for TACACS+ AAA. | Values: NA<br>For example:<br>tacacs_server“10.0.2.154:49,172.18.63.187:49”<br><br><b>Note</b> If multiple servers are defined, they must be separated by a comma and enclosed in double quotes, as shown in the example above.<br><br>Port number with the IP address is optional. |
| tacacs_secret*  | The 'secret' key string used for encrypting the TACACS+ protocol communications.                                  | Values: NA<br>For example:<br>tacacs_secret,CPE1704TKS                                                                                                                                                                                                                              |
| tacacs_debug    | An integer value indicating the debug level to run the software in. Currently, this is effectively boolean.       | Value: 0 1<br>For example: tacacs_debug,1<br>Default: 0                                                                                                                                                                                                                             |
| tacacs_service  | A string value indicating which service to be used when authorizing and auditing against the TACACS+ servers.     | Value: NA<br>For example:<br>tacacs_servicepcrflinuxlogin<br>Default: pcrflinuxlogin if no value is specified                                                                                                                                                                       |
| tacacs_protocol | A string value indicating which protocol to be used when authorizing and auditing against the TACACS+ servers.    | Value: NA<br>For example: tacacs_protocol,ssh<br>Default: ssh                                                                                                                                                                                                                       |

| Parameter      | Description                                                                                                                   | Value Range                                                              |
|----------------|-------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| tacacs_timeout | An integer that represents how long the software needs to wait, in seconds, for the TACACS+ server to respond to the queries. | Value: in seconds<br>For example: tacacs_timeout,2<br>Default: 5 seconds |

The \* mark indicates that the parameter is mandatory. \* mark is not a part of the parameter.

## AIO/Arbiter Configuration for TACACS+

**Step 1** Create the following `yaml` file on Cluster Manager: `/etc/facter/facts.d/tacacs.yaml`.

```
tacacs_enabled: true
```

```
tacacs_server: ip address
```

```
tacacs_secret: password
```

**Step 2** puppet apply.

```
puppet apply -v --modulepath "/etc/puppet/modules:/etc/puppet/env_config/modules" --pluginsync /etc/puppet/manifests/init.pp --logdest /var/log/puppet.log
```

**Note** Manually enter **puppet apply** command in your system.

## TACACS+ Enabler

The `enable_tacacs+` utility can be used to configure the Cluster Manager VM for TACACS+-based authentication. The utility achieves this by first validating if TACACS+ has been configured properly using the Configuration sheet of CPS Deployment Template (Excel spreadsheet). Assuming the required values are provided, the utility will then selectively apply several Puppet manifests to enable TACACS+ authentication on the target VM.

To use the utility:

**Step 1** Get the `tacacs_enabler.tar.gz` package from Cisco Technical Representative.

**Step 2** Copy the utility package to the target VM.

**Step 3** Acquire shell access on the target VM with the ability to execute operations with 'root' privileges.

**Step 4** Extract the utility package using the tar utility on the target VM:

```
tar -zxvf tacacs_enabler.tar.gz
```

```
tacacs_enabler/enable_tacacs+
```

```
tacacs_enabler/README.md
```

**Step 5** (Optional) Copy the utility to the `/var/qps/bin/support` directory.

```
cp tacacs_enabler/enable_tacacs+ /var/qps/bin/support/
```

**Note** This step places the utility into a directory which should be in the PATH on the target VM. While not required, this simplifies execution of the script for the later steps.

**Step 6** (Optional) Execute the script in 'check' mode to validate the configuration values:

```
Detected VM node type: clustermgr
Generating facts based on current deployment configuration
Validating TACACS+ configuration settings:
* Found required setting for 'tacacs_secret'
* Found optional setting for 'tacacs_debug'
* Found optional setting for 'tacacs_timeout'
* Found required setting for 'tacacs_server'
* Found required setting for 'tacacs_enabled'
Configuration appears to be complete. You should be able to enable TACACS+
on this 'clustermgr' node by executing this command without the '--check'
command-line option.
```

**Step 7** Execute the script without the '--check' command-line option to apply the configuration:

```
enable_tacacs+ clustermgr --check

Detected VM node type: clustermgr
Generating facts based on current deployment configuration
Validating TACACS+ configuration settings:
* Found required setting for 'tacacs_secret'
* Found optional setting for 'tacacs_debug'
* Found optional setting for 'tacacs_timeout'
* Found required setting for 'tacacs_server'
* Found required setting for 'tacacs_enabled'
Executing Puppet to apply configuration:
... Puppet output ...
Notice: Finished catalog run in 34.57 seconds
```

**Step 8** Validate that TACACS+ authenticated users are now available on the target VM:

```
id -a <TACACS+ user>
```

## Adding Indexes for Geo Location (ANDSF)

To create indexes for Geo Location Lookups, perform the following steps:

**Step 1** Login to the Cluster Manager with the valid username and credentials.

**Step 2** Connect to the active sessionmgr VM.

```
ssh sessionmgr02
```

**Step 3** Connect to the active ANDSF mongo database.

```
mongo -port 27717
```

**Step 4** Once the mongo is connected successfully, check for the ANDSF dB being present in the list of dB's.

```
set01:PRIMARY> show dbs

admin (empty)
andsf 6.528GB
```

**Step 5** Switch to the ANDSF database.

```
set01:PRIMARY> use andsf
```

**Step 6** Check for the Geo Location and dmtl\_Policy\_EXT\_GEO\_LOC\_STATIC table in the list of collections.

```
set01:PRIMARY> show collections
```

**Step 7** Create the following 2 indexes on the Geo\_Location Table and dmtl\_Policy\_EXT\_GEO\_LOC\_STATIC using the following commands on the mongo prompt.

```
set01:PRIMARY> db.Geo_Location.createIndex({"coordinates": "2d"})
```

```
set01:PRIMARY> db.dmtl_Policy_EXT_GEO_LOC_STATIC.createIndex({"keys.GEO_Location":1})
```

**Step 8** The mongo should return a success code on creation of index.

## Configure Multiple Redis Instances



**Note** All the commands mentioned in the following section should be executed on Cluster Manager.

### Before you begin

Redis instance must be enabled and running.

**Step 1** To configure multiple redis instances, update *redis\_server\_count* parameter in *Configuration.csv* spreadsheet in *QPS\_deployment\_config\_template.xlsm* deployment template file.

**Step 2** After updating the *Configuration.csv*, execute the following command to import the new configuration file into Cluster Manager VM.

```
/var/qps/install/current/scripts/import/import_deploy.sh
```

**Step 3** Edit *redisTopology.ini* file in */etc/broadhop/* directory and add all redis endpoints:

**Note** By default, three redis instances are enabled.

For example, for three redis instances, the *redisTopology.ini* file will look like:

```
policy.redis.qserver.1=lb01:6379
policy.redis.qserver.2=lb02:6379
policy.redis.qserver.3=lb01:6380
policy.redis.qserver.4=lb02:6380
policy.redis.qserver.5=lb01:6381
policy.redis.qserver.6=lb02:6381
```

**Note** • For every added redis instance, you need to add two lines in *redisTopology.ini* file.

• Redis instances are monitored by monit on lb VMs.

• Guidelines on number of redis instances running on each policy director (lb):

If Diameter TPS < 15K, then the default number of redis instances (3) will be running on each policy director (lb).

If Diameter TPS < 28K, then the number of redis instances running on each policy director (lb) should be 4.

If Diameter TPS > 28K, then the number of redis instances running on each policy director (lb) should be 5.



- Step 4** After modifying the configuration file, to make the changes permanent, user needs to rebuild `etc.tar.gz`.
- ```
/var/qps/install/current/scripts/build/build_etc.sh
```
- Step 5** Update redis entry `-DenableQueueSystem=true` in `/etc/broadhop/qns.conf` file if redis is enabled for IPC.
- Step 6** Reinitialize the environment:
- ```
/var/qps/install/current/scripts/upgrade/reinit.sh
```
- Step 7** Restart the qns service.
- ```
/var/qps/bin/control/restartall.sh
```

## Configure Redis Instances for Keystore

Currently, keystore is being used internally for features such as RAN NAS Retry, Holding Rx STR, and so on.

- Keystore is a temporary cache used by application to store temporary information. It stores information in the form of key-value pair.
- Keystore internally uses redis cache for storing the key-value pair.



**Note** By default, keystore uses redis running on lb01:6379 and lb02:6379 if redis instances is not configured for keystore.

```
-Dredis.keystore.connection.string=lb01:lb02:6379:6379
```

### Before you begin

Redis instance must be installed and running on VMs.

If you want to add more redis instances for keystore, run the following OSGi command:

```
telnet qns01 9091
```

**Note** qns01 must be up and running.

```
setKeystoreConnectionString <start lb>:<end lb>:<start port>:<end port>
```

Range of lbs can be defined using `<start lb>:<end lb>`.

Range of redis ports can be defined using `<start port>:<end port>`.

For example, to use redis instance running on 6379, 6380 on lb01 to lb04, configure the parameter as follows:

```
telnet qns01 9091
osgi> setKeystoreConnectionString lb01:lb04:6379:6380
Keystore string updated successfully
```

**Note** The parameter `-Dredis.keystore.connection.string` has been deprecated from CPS 12.0.0 release and is only used to maintain backward compatibility.

The current keystore instances which are being used in application can be checked by the running the following command:

```
telnet qns01 9091
```

**Note** qns01 must be up and running.

```
listKeystoreShards
```

For example:

```
telnet qns01 9091
```

```
osgi> listKeystoreShards
```

```
Shard Id      Keystore Instances
```

```
1             1b01:6379
```

```
2             1b01:6380
```

```
3             1b02:6379
```

```
4             1b02:6380
```

```
Keystore Shards Status: BALANCED
```

## Modify Configuration Files

Customers might need to change configurations in the `/etc/broadhop` directory on VMs. It is recommended not to change the configurations in the VMs. All changes must be done in the Cluster Manager VM. To modify configuration files, perform the following steps:

**Step 1** In Cluster Manager, modify the files in `/etc/broadhop/`.

**Step 2** (Optional) For HA system, we need to configure TCP no delay by modifying the set `Denable_tcp_nodelay` flag in `/etc/broadhop/qns.conf` file.

```
-Denable_tcp_nodelay=true
```

**Step 3** After modifying the configuration file, to make the changes permanent for future use (when any VM is redeployed or restarted... etc.), user needs to rebuild `etc.tar.gz`.

```
/var/qps/install/current/scripts/build/build_etc.sh
```

**Step 4** In Cluster Manager, execute the following command to synchronize the changes to the VM nodes.

```
SSHUSER_PREFERROOT=true copytoall.sh /etc/broadhop/qns.conf /etc/broadhop/qns.conf
```

**Step 5** Restart the CPS service if necessary on cluster manager.

```
/var/qps/bin/control/restartall.sh
```

## Convert the Cluster Manager VM to an All-in-One

If you want to create an “All-in-One” deployment, you should be able to update the Cluster Manager VM to an AIO.

To upgrade the Cluster Manager VM to an AIO, perform the following steps:

- 
- Step 1** Validate your system configuration is correct, with respect to this server's hostname:
- ```
vi /etc/sysconfig/network
```
- Check the value of the “HOSTNAME” variable. Typically this value is set to 'lab'.
- a) If you have modified this value, either restart your system, or manually reset the hostname at the command line:
- ```
hostname `grep HOSTNAME /etc/sysconfig/network | cut -d= -f2`
```
- Step 2** Check node to be configured as AIO in `/etc/broadhop.profile` file. If it is not configured to be AIO, then explicitly configure this node to be an 'aio':
- ```
echo NODE_TYPE=aio > /etc/broadhop.profile
```
- Step 3** Execute configuration script to apply the appropriate configurations to the system:
- ```
puppet apply -v --modulepath "/etc/puppet/modules:/etc/puppet/env_config/modules" --pluginsync /etc/puppet/manifests/init.pp --logdest /var/log/puppet.log
```
- Step 4** Execute the following commands to publish configuration and restart CPS.
- ```
/var/qps/bin/control/restartall.sh
```
- restartall.sh script process will prompt for either Y/N to restart process. Enter Y to restart the process.
- Step 5** If you want to reset the password for Policy Server (QNS) Linux user on AIO, execute the `change_passwd.sh` script.
- Note** For fresh installation, before executing `change_passwd.sh` script, run `source /etc/profile.d/broadhop.sh` to source the broadhop scripts in the PATH. This is applicable for first time only.
- ```
change_passwd.sh
```
- ```
Enter username whose password needs to be changed: qns
Enter new password:
Re-enter new password:
Changing password on pcrfclient01...
Connection to pcrfclient01 closed.
Password for qns changed successfully on pcrfclient01
```
- At this point the Cluster Manager node is properly configured to provide All-in-One service.
- 

## Scaling Existing Installation

There might be situations when customer would want to expand existing installation e.g. add more Policy Server (QNS) or session manager virtual machines.

To add more VMs, perform the following steps:

- 
- Step 1** Refer to the template file that were used to create earlier installation. These files are present under `/var/qps/config/deploy/csv`. For more information, refer to [Import the csv Files into the Cluster Manager VM, on page 56](#).
- Step 2** Assuming that we are not adding any new VLANs in the scaling up of setup, modify the csv files in the following order to include additional changes:
- Update the `Hosts.csv` to include new hosts on appropriate ESXi hosts, with corresponding guest name, role, alias etc. For more information, refer to [Hosts Configuration, on page 28](#).
  - For scaling up, if we want to add more Policy Server (QNS), say `qns03` and `qns04`, those entries should get reflected appropriately in above `Hosts` file.
- Note** No changes are needed in rest of the template files.
- Step 3** Validate the configurations using `jvalidate.py` script. For more information, refer to [Validate Imported Data, on page 56](#).
- ```
cd /var/qps/install/current/scripts/deployer/support/
python jvalidate.py
```
- Step 4** Once Steps 2 and 3 are completed, import the modified csv file by executing the following command:
- ```
/var/qps/install/current/scripts/import/import_deploy.sh
```
- This would convert updated csv into the JSON file, and also create new `/etc/hosts` file on the Cluster Manager with entries for new virtual machines.
- Step 5** For each new hosts (VM) that is defined in the `Hosts` sheet, we need to run `deploy.sh` script. For more information, refer to [Manual Deployment, on page 72](#).
- Note** Make sure that we do not execute `deploy_all.sh` script as it would wipe out the existing deployment and recreate new VMs.
- Step 6** Manually copy the new `/etc/hosts` file from cluster manager to all (new and existing) virtual machines.
- Note** Currently, there is no procedure to synchronize `/etc/hosts` to all the hosts.
- 

### What to do next



**Important** If existing four qns are not able to handle CC (Control Center) and API traffic, we need to make changes in `/etc/haproxy/haproxy.conf` file for additional Policy Server (QNS). If we do not add entries for additional Policy Server (QNS), (e.g. `qns05` and `qns06`), then the CC and API traffic would be handled by existing four Policy Server (QNS) VMs i.e., `qns01` to `qns04`. Also, no changes are required to be done in `/etc/broadhop/servers` for new VMs.

For Gx, no entries are required in `haproxy.conf` file.

## Adding Member to Existing Replica Set

During above process one might add new session managers for data bases and would want to expand existing replica set. The procedure for the same is covered in [Add Member to a Replica-Set, on page 81](#).

## Configure Balance Shards

Balance database can be sharded logically to improve the performance of balance database. Internally it will create multiple balance dbs and distribute the data among each shards.

### Prerequisites

This feature is available in 7.5.0 and higher releases. By default, there is one shard that gets created for balance.

- Adding or removing shards to the Balance database must be performed during a maintenance window.
- Back up the Balance database before adding or removing shards. Refer to the *CPS Backup and Restore Guide* for instructions.

### Shard Configuration

Shard collection can be increased/decreased based on performance needs.

### Add Shards to Balance Database

The following example increases the number of shards from 1 to 6.

**Step 1** Log into the Control Center and note down the balance information for a few subscribers. This information is used to confirm the balance of these users after the shards have been added.

**Step 2** Log into the Cluster Manger VM.

**Step 3** Edit `/etc/broadhop/pcrf/qns.conf` to add the following parameter:

```
-Dcom.cisco.balance.dbs=6
```

**Step 4** Run `copytoall.sh` to synchronize the configuration changes to all VMs in the CPS cluster.

**Step 5** Run `restartall.sh` to restart all Policy Server (QNS) processes.

**Step 6** After restart, connect to qns01 OSGi console and execute `rebalanceBalanceShard <newShardCount>` command.

where, `<newShardCount>` is the new shard count equal to the value configured for `com.cisco.balance.dbs` in `/etc/broadhop/pcrf/qns.conf` file.

Example: `rebalanceBalanceShard 6`

**Caution** This command may take time to complete. Monitor the rebalance shard and wait until the command finishes. Do not restart Policy Server (QNS) while rebalance is in progress.

This creates six logical shards.

**Caution** To terminate the OSGi session, use the disconnect command. Do not use the exit command, as this command restarts the process.

- Step 7** Verify by connecting to the Balance database. A total of six entries for `balance_mgmt` must be listed, (`balance_mgmt – balance_mgmt_5`).
- Step 8** Log into Control Center again and verify that the subscribers from [Step 1](#) have the same balance.

## Remove Shards from Balance Database

The following example decreases the number of shards from 6 to 1.

- Step 1** Log into Control Center and note down the balance information for a few subscribers.
- Step 2** Go to Policy Server (QNS) OSGi console and run `rebalanceBalanceShard <newShardCount>` command.
- where, `<newShardCount>` is the new shard count equal to the value configured for `com.cisco.balance.dbs` in `/etc/broadhop/pcrf/qns.conf` file.
- Caution** This command may take time to complete. Monitor the rebalance shard and wait until the command finishes. Do not restart Policy Server (QNS) while rebalance is in progress.
- This reduces the shards from six to one.
- Caution** To terminate the OSGi session, use the `disconnect` command. Do not use the `exit` command, as this command restarts the process.
- Step 3** Log into the Cluster Manager VM.
- Step 4** Edit the `/etc/broadhop/pcrf/qns.conf` file and add or modify the following parameter:
- ```
-Dcom.cisco.balance.dbs=1
```
- Step 5** Run `copytoall.sh` to synchronize the configuration changes to all VMs in the CPS cluster.
- Step 6** Run `restartall.sh` to restart all Policy Server (QNS) processes.
- Step 7** Verify by connecting to the Balance database and see the count. Only one entry for `balance_mgmt` should now be listed.
- Step 8** Log into Control Center again and verify that the subscribers from [Step 1](#) have the same balance.

## Secondary Key Ring Configuration

CPS provides a high availability solution for secondary key to primary key mappings. Rings are group of memcached servers processes running on different sessionmgr VMs (session cache) which stores the mapping of primary and secondary keys. This is used for secondary key lookup to optimize performance for Rx calls. Examples of secondary key lookups include framed IP Rx session ID IMSI MSISDN.

Architecturally the solution is divided into the following components

- **Secondary Key Ring** — A secondary key ring is a set of nodes that have a complete set of secondary key to primary key mappings. The secondary keys are partitioned using consistent hashing across the nodes within the ring to ensure an even distribution of the keys.
- **Ring Set** — Each node on a secondary key ring is called a ring set. A ring set can have 1 to many physical servers. Each server has an exact copy of the data stored for that node. Each additional server within a ring set increases the high availability capability of the system.

Using these component pieces the system supports parallel searching of key mappings across the physical servers to find a specific entry. If a physical server is shutdown or becomes unavailable the system automatically rebuilds the rings and remap the secondary keys to the primary keys when the server comes back online.

The system does not support the following scenario:

- Detecting if a ring is need of a rebuild due to issuing a `flush_all` command.

## Why it is Required

- Secondary key (Rx) to primary key (Gx) lookups are cached into a set of  $n$  servers and failure of a server results in a loss of  $1/n$  of the primary to secondary key mappings. Because of this failure number of additional queries continues to increase also the keys are not removed on session removal which ages out.
- Rings are used to handle this situation which allows the server endpoints to grow or shrink. Each key is written to multiple memcached servers within a ring.
- Keys are removed on session removal to keep the cache keys from expiring.
- Queries are parallely executed when search is done against multiple rings to allow for a ring and multiple servers within a ring.

## Key Ring Commands

The following commands are provided to support this new functionality.

**Note**

Before implementing any of these commands contact the Cisco AS team to discuss the optimal architecture for your CPS deployment.

All commands must be issued from Policy Server (QNS).

Telnet to any Policy Server (QNS) machine on port 9091 to enter the OSGi console.

## Creating a New Ring

To create a new secondary key (sk) ring with a given id:

```
createSkRing ringid
```

**Note**

The *ringid* must be numeric and the ring must initially be empty with no ring sets defined.

Example:

```
createSkRing 2
```

## Adding a New Endpoint

This command assigns a set of servers to act as node on the cache ring. Each server will have an exact copy of the data. If a node exists in the ring with that id then it is replaced and the ring is automatically rebuilt.

```
setSkRingSet ringid setid cacheserver1port[cacheserver2portcacherverNport]
```

Example:

```
setSkRingSet 1 1 sessionmgr01:11211 sessionmgr02:11211
```

## Removing an Endpoint

This command removes a ring set from a ring. This triggers an automatic rebuild of the ring.

```
removeSkRingSet ringid setid
```

Example:

```
removeSkRingSet 1 2
```

## Removing a Ring

This command removes a ring.



### Note

You cannot remove the last ring from the system.

```
removeSkRing ringid
```

Example:

```
removeSkRing 2
```

## Triggering a Ring Rebuild

To trigger a rebuild of a secondary key ring with a given id:

```
rebuildSkRing ringid
```

where, *ringid* is a numeric value.

Example:

```
rebuildSkRing 1
```

To track the progress of a ring rebuild refer to the following statistic:

```
skcache_ring[ring id]_entry_rebalance
```

## Single Cluster Configuration

Log into percleint01 or 02 to create/update rings from Policy Server (QNS) OSGi console. Assuming, there are three session cache replica sets, by default, Ring-1 Set-1 gets configured automatically and remaining rings need to be configured manually.

```
osgi> setSkRingSet 1 2 sessionmgr03:11211,sessionmgr04:11211
```

```
Ring updated
```

```
osgi> setSkRingSet 1 3 sessionmgr05:11211,sessionmgr06:11211
```



## Multi-Cluster Configuration

Log into pcrfeint01 or 02 to create/update rings from Policy Server (QNS) OSGi console. Assuming there are three session cache replica sets by default Ring-1 Set-1 get configured automatically and remaining rings need to be configured manually.

- Configure cluster-1 (Ring-1):

```
osgi> setSkRingSet 1 2 sessionmgr03:11211,sessionmgr04:11211
Ring updated
osgi> setSkRingSet 1 3 sessionmgr05:11211,sessionmgr06:11211
```

- Configure cluster-2 (Ring-2):

```
telnet qns01 9091
osgi> createSkRing 2
Successfully added ring with ID: 2
osgi> setSkRingSet 2 1 sessionmgr01:11211,sessionmgr02:11211
osgi> setSkRingSet 2 2 sessionmgr03:11211,sessionmgr04:11211
osgi> setSkRingSet 2 3 sessionmgr05:11211,sessionmgr06:11211
```

Log into admin database and verify. You should be able to see such entries in `cache_config` collection.

## GR Configuration with Session Replication Across Sites

Login to pcrfclient01/02 to create/update rings from Policy Server (QNS) OSGi console. Assuming there are two session cache replica-sets. By default, Ring-1 Set-1 get configured automatically and remaining rings need to be configured manually.

### Configure cluster-1 (Ring-1)

```
osgi> setSkRingSet 1 1 <hostname_primary_site_sessionmgr01>:11211,
<hostname_primary_site_sessionmgr02>:11211
Ring updated
osgi> setSkRingSet 1 2 <hostname_primary_site_sessionmgr03>:11211,
<hostname_primary_site_sessionmgr04>:11211
Ring updated
```

### Configure cluster-2 (Ring-2)

```
telnet qns01 9091
osgi> createSkRing 2
Successfully added ring with ID: 2
osgi> setSkRingSet 2 1 <hostname_secondary_site_sessionmgr01>:11211,
<hostname_secondary_site_sessionmgr02>:11211
osgi> setSkRingSet 2 2 <hostname_secondary_site_sessionmgr03>:11211,
<hostname_secondary_site_sessionmgr04>:11211
```

**An example configuration is given below:**

- Configure cluster-1 (Ring-1):

```
osgi> setSkRingSet 1 1 L2-CA-PRI-sessionmgr01:11211, L2-CA-PRI-sessionmgr02:11211
Ring updated
osgi> setSkRingSet 1 2 L2-CA-PRI-sessionmgr03:11211, L2-CA-PRI-sessionmgr04:11211
Ring updated
```

- Configure cluster-2 (Ring-2):

```
telnet qns01 9091
osgi> createSkRing 2
Successfully added ring with ID: 2
osgi> setSkRingSet 2 1 L2-CA-SEC-sessionmgr01:11211, L2-CA-SEC-sessionmgr02:11211
osgi> setSkRingSet 2 2 L2-CA-SEC-sessionmgr03:11211, L2-CA-SEC-sessionmgr04:11211
```



## CHAPTER 5

# Troubleshooting

---

Also refer to the section [Validate VM Deployment, on page 83](#) for steps to verify that the CPS installation was successful.

- [Deployed Node is not able to access Cluster Manager VM, on page 109](#)
- [Not Able to Deploy VM, on page 109](#)
- [VMs are not able to Communicate with each other, on page 109](#)
- [Issue in Bringing Up Diameter Stack, on page 110](#)

## Deployed Node is not able to access Cluster Manager VM

- Make sure the `/etc/hosts` in the VM node contains the Cluster Manager entry.
- Make sure the IP address of the VM node is in the Internal subnet as specified in the VLAN excel sheet.

## Not Able to Deploy VM

- Make sure the entries in the Definitions sheet, Datastores column of the excel file does not contain any space in the string.
- Make sure the `hv_password_0` and `hv_user_0` (which is the ESX servers user name and password) are correct.
- Make sure the target ESX server has enough memory for the VM.

## VMs are not able to Communicate with each other

- Make sure they are on the same Internal subnet.
- Make sure the `/etc/hosts` file in the VM contains all the hosts specified in the excel sheet.

# Issue in Bringing Up Diameter Stack

**Problem:** Diameter Stack is not UP even if the hostname is configured for the Policy Director (LB) VMs and same names are configured in Local End Points under Diameter Stack configuration plug-in in Policy Builder.

Solution:

- Update the `/etc/hosts` in Cluster Manager VM.

Example:

If hostnames configured for lb01/lb02 VMs are lab1-lb01 and lab1-lb02 and same names are configured in Local End Points of Diameter Stack configuration, then update `/etc/hosts` file:

Before update:

```
cat /etc/hosts | grep lb0
10.10.75.164 lb01 lab1-lb01
10.10.75.165 lb02 lab1-lb02
10.10.90.132 lab2-lb01 lab2-lb01
10.10.90.133 lab2-lb02 lab2-lb02
[root@shiprock-base ~]#
```

After update:

```
cat /etc/hosts | grep lb0
10.10.75.164 lab1-lb01 lb01
10.10.75.165 lab1-lb02 lb02
10.10.90.132 lab2-lb01 lab2-lb01
10.10.90.133 lab2-lb02 lab2-lb02
[root@shiprock-base ~]#
```

- Execute the following command to rebuild the `/etc/hosts` file from the Cluster Manager VM:

```
/var/qps/install/current/scripts/build/build_etc.sh
```

- Execute the following commands in Cluster manager VM to copy `/etc/hosts` file to all deployed VMs.

```
SSHUSER_PREFERROOT=true copytoall.sh /etc/hosts /etc/hosts
```

- Login to the individual Policy Director (LB) VMs and restart the Policy Server (QNS) service by executing the following commands:

```
service monit stop
```

```
monit stop qns-1...4
```

```
monit start qns-1...4
```

```
service monit start
```