



## Preface

---

This preface describes this guide and provides information about the conventions used in this guide, and related documentation.

It includes the following sections:

- [About this Guide, on page i](#)
- [Conventions, on page i](#)
- [Related Documentation, on page ii](#)
- [Communications, Services, and Additional Information, on page ii](#)

## About this Guide

This guide provides instructions to install your Cisco Access Point and provides links to resources that can help you configure it. This guide also provides mounting instructions and troubleshooting information.

## Conventions

This document uses the following conventions for notes, cautions, and safety warnings. Notes and cautions contain important information that you should know.



---

**Note** Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the manual.

---



---

**Caution** Means *reader be careful*. Cautions contain information about something you might do that could result in equipment damage or loss of data.

---



---

**Warning** Safety warnings appear throughout this guide in procedures that, if performed incorrectly, can cause physical injuries. A warning symbol precedes each warning statement.

---

## Related Documentation

All user documentation for the Cisco Catalyst IW9165D Heavy Duty Access Point is available at the following URL:

<https://www.cisco.com/c/en/us/support/wireless/catalyst-iw9165d-heavy-duty-access-point/model.html>

## Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
- To get the business impact you're looking for with the technologies that matter, visit [Cisco Services](#).
- To submit a service request, visit [Cisco Support](#).
- To discover and browse secure, validated enterprise-class apps, products, solutions, and services, visit [Cisco DevNet](#).
- To obtain general networking, training, and certification titles, visit [Cisco Press](#).
- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

## Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a gateway to the Cisco bug-tracking system, which maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. The BST provides you with detailed defect information about your products and software.

## Documentation Feedback

To provide feedback about Cisco technical documentation, use the feedback form available in the right pane of every online document.