

Preface

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This section discusses the objectives, audience, conventions, and organization of the *Cisco CMX Dashboard Configuration Guide* and provides general information about CMX Browser Engage service.

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Documentation CD-ROM, a member of the Cisco Connection Family, is updated monthly. Therefore, it might be more up to date than printed documentation. To order additional copies of the Documentation CD-ROM, contact your local sales representative or call customer service. The CD-ROM package is available as a single package or as an annual subscription.

Objectives

This guide describes the workflow and components of CMX Dashboard and contains corresponding information of the CMX Browser Engage service.

Audience

This publication is intended primarily for users who implement the mobility services using Cisco Unified Wireless Network. The publication is intended for the Marketing and IT staff who use the Cisco CMX Dashboard.

Organization

This chapter describes the contents of each chapter in this document.

Table 1 Organization

Chapter	Title	Description
Chapter 1	Introduction	Introduction of CMX Dashboard
Chapter 2	Prerequisites	Prerequisites of the Configuration guide
Chapter 3	Getting Started	Initial steps for configuration
Chapter 4	Account Management	CMX Dashboard Accounts
Chapter 5	Points of Interest Management	Specific location in CMX Dashboard Configuration
Chapter 6	Navigation Management	Navigation at a venue
Chapter 7	Banner Management	Types of messages
Chapter 8	Campaign Management	CMX Dashboard Banners
Chapter 9	Service Management	Types of services and messages
Chapter 10	Browser Display & End User Experience	The runtime behavior and the appearance of the CMX Dashboard
Chapter 11	CMX Dashboard Reports	Analysis of the use of services
Chapter 12	CMX Dashboard Visitor Management	Access to network for the customers
Appendix A	HTTP and TCP Proxy	HTTP traffic
Appendix B	CMX Cloud Connector	Cloud connector in decentralized CMX Dashboard set up



CMX Visitor Management is a Demo feature that is not supported by Cisco TAC. It is recommended for use in the lab environment and not in production networks. This is turned on by default and requires additional configuration to make it operational.



Please provide your feedback by clicking on "Make a wish" menu in CMX Dashboard, which is available on the top right corner of the page. To disable the feature, remove the "Visitor Connect" operation from the Super Admin role.

Command Syntax Conventions

Table 2 describes the syntax used with the commands in this document.

Table 2 Command Syntax Guide

Convention	Description
boldface	Commands and keywords.
italic	Command input that is supplied by you.
[]	Keywords or arguments that appear within square brackets are optional.
{ x x x }	A choice of keywords (represented by x) appears in braces separated by vertical bars. You must select one.
^ or Ctrl	Represent the key labeled <i>Control</i> . For example, when you read ^D or <i>Ctrl-D</i> , you should hold down the Control key while you press the D key.
screen font	Examples of information displayed on the screen.
boldface screen font	Examples of information that you must enter.
< >	Nonprinting characters, such as passwords, appear in angled brackets.
[]	Default responses to system prompts appear in square brackets.

Command Syntax Conventions