



CHAPTER 8

Monitoring the System

This chapter describes how to monitor the mobility services engine by configuring and viewing alarms, events, and logs as well as how to generate reports on system utilization and element counts (tags, clients, rogue clients and access points).

It also describes how to use Cisco WCS to view system, client, and asset tag status as well as status on chokepoints and locations sensors.

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Working with Alarms

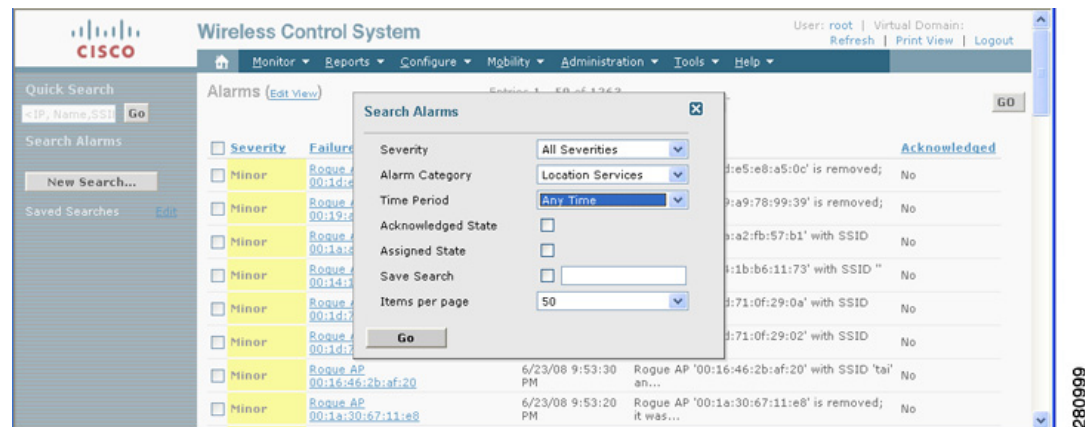
This section describes how to view, assign, and clear alarms and events on a mobility services engine using Cisco WCS. Details on how to have email notifications for alarms sent to you is described as well as how to define those types (all, critical, major, minor, warning) of alarm notifications that are sent to you.

Viewing Alarms

To view mobility services engine alarms, follow these steps:

- Step 1** In Cisco WCS, click **Monitor > Alarms**.
- Step 2** Click **New Search**. A configurable search panel for alarms appears (Figure 8-1).

Figure 8-1 Search Alarm Panel



- Step 3** Select the Severity of Alarms to display. Options are All Severities, Critical, Major, Minor or Warning.
- Step 4** Select **Location Services** from the Alarm Category.
Options are: All Types, Access Points, Controller, Coverage Hole, Config Audit, Location Notifications, Location Services, Interference, Mesh Links, Rogue AP, Rogue Adhoc, Security and WCS.
- Step 5** Select the time frame for which you want to review alarms by selecting the appropriate option from the Time Period drop-down menu.
Options range from minutes (5, 15 and 30) to hours (1 and 8) to days (1 and 7). To display all select **Any time**.
- Step 6** Check the **Acknowledged State** check box to exclude the acknowledged alarms and their count from the Alarm Summary window.
- Step 7** Check the **Assigned State** check box to exclude the assigned alarms and their count from the Alarm Summary window.
- Step 8** To save the search criteria for later use, check the Save Search box and enter a name for the search.

**Note**

The search is then accessible from the Saved Searches drop-down menu (left-panel) of the Monitor > Alarms window.

Step 9 Select the number of alarms to display on each window from the Items per Page drop-down menu.

Step 10 Click **GO**. Alarms summary panel appears with search results.

**Note**

Click the column headings (Severity, Failure Object, Owner, Date/Time and Message) to sort alarms.

Step 11 Repeat [Step 2](#) to [Step 10](#) to see notifications for the mobility services engine by entering **Location Notifications** as the alarm category in [Step 4](#).

Assigning and Unassigning Alarms

To assign and unassign an alarm to yourself, follow these steps:

Step 1 Display the Alarms window as described in the [“Viewing Alarms” section on page 8-2](#).

Step 2 Select the alarms that you want to assign to yourself by checking their corresponding check boxes.

**Note**

To unassign an alarm assigned to you, uncheck the box next to the appropriate alarm. You cannot unassign alarms assigned to others.

Step 3 From the Select a command drop-down menu, choose **Assign to Me** (or **Unassign**) and click **GO**.

If you choose **Assign to Me**, your username appears in the Owner column. If you choose **Unassign**, the username column becomes empty.

Deleting and Clearing Alarms

To delete or clear an alarm from a location appliance, follow these steps:

Step 1 Display the Alarms window as described in the [“Viewing Alarms” section on page 8-2](#).

Step 2 Select the alarms that you want to delete or clear by checking their corresponding check boxes.

**Note**

If you delete an alarm, Cisco WCS removes it from its database. If you clear an alarm, it remains in the Cisco WCS database, but in the Clear state. You clear an alarm when the condition that caused it no longer exists.

Step 3 From the Select a command drop-down menu, choose **Delete** or **Clear**, and click **Go**.

Emailing Alarm Notifications

Cisco WCS lets you send alarm notifications to a specific email address. Sending notifications through email enables you to take prompt action when needed.

You can select the alarm severity types (critical, major, minor and warning) that are emailed to you.

To send alarm notifications, follow these steps:

- Step 1** Display the Alarms window as described in the “[Viewing Alarms](#)” section on page 8-2.
- Step 2** From the Select a commands drop-down menu, choose **Email Notification**, and click **GO**. The Email Notification window appears.

Figure 8-2 All Alarms > Email Notification Window

Enabled	Alarm Category	Severity Levels	To
<input type="checkbox"/>	Access Points	Critical	
<input type="checkbox"/>	Controllers	Critical	
<input type="checkbox"/>	Coverage Hole	Critical	
<input type="checkbox"/>	Location Notifications	Critical	
<input checked="" type="checkbox"/>	Location Servers	Critical	
<input type="checkbox"/>	Mesh Links	Critical	
<input type="checkbox"/>	Rogue AP	Critical	
<input type="checkbox"/>	Security	Critical	
<input type="checkbox"/>	WCS	Critical	
<input type="checkbox"/>	Interference	Critical	
<input type="checkbox"/>	Rogue Adhoc	Critical	

* SMTP Mail server is not configured. Please go to [Administration->Mail Server](#) to configure SMTP server.



Note

A SMTP Mail Server must be defined prior to entry of target email addresses for email notification. Choose **Administrator > Settings > Mail Server** to enter the appropriate information. You can also select the **Administration > Mail Server** link, if displayed, on the Email Notification window noted above.

- Step 3** Click the **Enabled** box next to the **Location Servers**.



Note

Enabling the Location Servers alarm category sends all alarms related to location services and the mobility services engine system to the defined email address.

- Step 4** Click the **Location Services** link. The panel for configuring the alarm severity types (critical, major, minor and warning) that are reported for the mobility services engine appears.
- Step 5** Check the check box next to all the alarm severity types for which you want email notifications sent.
- Step 6** In the To field, enter the email address or addresses to which you want the email notifications sent. Email addresses are separated by commas.
- Step 7** Click **OK**.

You are returned to the Alarms > Notification window. The changes to the reported alarm severity levels and the recipient email address for email notifications are displayed.

Working with Events

You can use Cisco WCS to view mobility services engine and location notification events. You can search and display events based on their severity (critical, major, minor, warning, clear, info) and event category.

You can search by the following event categories:

- By network coverage: coverage holes and interference
- By link: mesh links
- By notifications: location notifications
- By product type: access points (rogue and non-rogue), clients, controllers, and location servers



Note The product type: location servers reports events for mobility services engines.

- By security

Additionally, you can search for an element's events by its IP address, MAC address or name.

A successful event search displays the event severity, failure object, date and time of the event, and any messages for each event.

To display events, follow these steps:

Step 1 In Cisco WCS, click **Monitor > Events**.

Step 2 In the Events window:

- If you want to display the events for a specific element and you know its IP address, MAC address, or Name, enter that value in the Quick Search field (left panel). Click **GO**.
- To display events by severity and category, select the appropriate options from the Severity and Event Category drop-down menus (left panel). Click **Search**.

Step 3 If Cisco WCS finds events that match the search criteria, it displays a list of these events.



Note For more information about an event, click the failure object associated with the event. Additionally, you can sort the events summary by each of the column headings.

Working with Logs

This section describes how to configure logging options and how to download log files.

Configuring Logging Options

You can use Cisco WCS to specify the logging level and types of messages to log.

To configure logging options, follow these steps:

-
- Step 1** In Cisco WCS, click **Mobility > Mobility Service Engines**.
 - Step 2** Click the name of the mobility services engine that you want to configure.
 - Step 3** From the System menu (left panel) click **Advanced Parameters**. The advanced parameters for the selected mobility services engine appears.
 - Step 4** Scroll down to the Logging Options section and choose the appropriate option from the Logging Level drop-down menu.

There are four logging options: **Off**, **Error**, **Information**, and **Trace**.

**Caution**

Use **Error** and **Trace** only when directed to do so by Cisco Technical Assistance Center (TAC) personnel.

-
- Step 5** Check the **Enabled** check box next to each element listed in that section to begin logging of its events.
 - Step 6** Click **Save** to apply your changes.
-

Downloading Location Server Log Files

If you need to analyze mobility services engine log files, you can use Cisco WCS to download them to your system. Cisco WCS downloads a zip file containing the log files.

To download a zip file containing the log files, follow these steps:

-
- Step 1** In Cisco WCS, click **Mobility > Mobility Service Engines**.
 - Step 2** Click the name of the mobility services engine to view its status.
 - Step 3** Click **Logs** (left panel).
 - Step 4** Click **Download Logs**.
 - Step 5** Follow the instructions in the File Download dialog box to save the zip file on your system.
-

Generating Reports

In Cisco WCS, you can generate a utilization report for a mobility services engine. By default, reports are stored on the Cisco WCS server.

The location utilization report summarizes and charts the following information in two separate charts for a prescribed period of time:

- Chart 1 summarizes and graphs CPU and memory utilization
- Chart 2 summarizes and graphs client count, tag count, rouge client count, rogue access point count, and ad hoc rogue count

You can generate a utilization report for a mobility services engine. Once defined, the report can be saved for future diagnostic use and run on either an ad hoc or scheduled basis.

You can define the following in a utilization report:

- What mobility services engine or mobility services engines are monitored
- How often the report is generated
- How the data is graphed on the charts
- Whether the report is emailed or exported to a file

Creating a System Utilization Report

Step 1 In Cisco WCS, click **Reports > Performance Reports**.

Step 2 Select **Location Server Utilization** from the listing under the Performance Reports heading (left panel).



Note Selecting the location server utilization report addresses statistics for mobility services engines when you select a mobility services engine in [Step 6](#).

The Location Server Utilization summary window appears.

Step 3 Select **New** from the Select a command drop-down menu. Click **GO**.

A tabbed panel appears (see [Figure 8-3](#)).

Figure 8-3 Reports > Performance Reports > Location Server Utilization

The screenshot shows the Cisco WCS interface for creating a new Location Server Utilization report. The 'Schedule' tab is active, showing the following configuration:

- Report Title:** Friday weekly AM
- Report By:** Location Server
- Location Server:** mse-lab2
- Reporting Period:** Last 1 Hour

Buttons at the top right include 'Save', 'Save And Run', 'Run Now', and 'Cancel'. The left sidebar contains various performance report categories.

Step 4 Enter a report title.

Step 5 The Report By selection is always location server.



Note Although location server is selected in this step, you can still view reports for mobility services engines by selecting a specific mobility services engine in [Step 6](#).

Step 6 Select either a specific mobility services engine or **All Location Servers** from the drop-down location server menu.



Note Select a mobility services engine from the location server drop-down menu to display utilization information for a specific mobility services engine. If you select All Location Servers, a mix of mobility services engines and location appliances appears (if location appliances are installed on the network).

Step 7 Enter the reporting period for the report. You can define the report to collect data on either an hourly or weekly basis or at a specific date and time.



Note The reporting period uses a 24-hour rather than a 12-hour clock. For example, select hour 13 for 1:00 PM.

Step 8 To define how collected data is grouped and displayed (hourly, daily, weekly) on the report (x-axis), select an option from the Aggregation Frequency drop-down menu. Select the **Schedule** tab when complete.

For example, if you want to graph data daily on your report, you select **daily**. Additionally, you must select daily as the Recurrence value in the schedule tab.



Note The Recurrence parameter defines how often a report is generated.

Step 9 At the Schedule window, check the **Enable Schedule** check box to enable the report.

Figure 8-4 Location Server Utilization > New > Schedule Tab

The screenshot shows the 'Location Server Utilization > New' configuration page in the Cisco WCS. The 'Schedule' tab is active. The 'Enable Schedule' checkbox is unchecked. The 'Export Format' is set to 'CSV'. The 'Destination' section has 'Save To File' selected, with a path: '/opt/ftp_server_files/reports/LocationServerUtilization/<ReportTitleName>_<yyyymmdd>_<HHMMSS>.csv'. The 'Email To' field is empty. The 'Start Date' is '06/06/2008'. The 'Start Time' is '00:00'. The 'Recurrence' section has 'Weekly' selected, with 'Every 1 Week(s)'. The days of the week are listed with checkboxes: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday (checked), and Saturday. Buttons at the top right are 'Save', 'Save And Run', 'Run Now', and 'Cancel'.

Step 10 Select the export format from the drop-down menu.

Step 11 Select either the **Save To File** or the **Email To** option.

- If you select the **Save To File** option, a destination path must first be defined at the **Administration > Settings > Report** window. Enter the destination path for the files in the Repository Path field.
- If you select the **Email To** option, an SMTP Mail Server must be defined prior to entry of target email address. Choose **Administrator > Settings > Mail Server** to enter the appropriate information.

Step 12 Enter a start date (MM:DD:YYYY) or click the calendar icon to select a date.

Step 13 Specify a start time using the hour and minute drop-down menus.

Step 14 Click one of the Recurrence buttons to select how often the report is run.



Note The days of the week appear only on the screen when the weekly option is chosen.

Step 15 When complete with all of the above steps, do one of the following:

- Click **Save** to save edits.
- Click **Save and Run** to save the changes and run the report now. The report is run and the results are either emailed or saved to a designated file as defined in the Schedule tab. The report runs again at the scheduled time.
- Click **Run Now** if you want to run the report immediately and review the results in the WCS window. The report runs regardless of any scheduled time associated with the report. If the report is too large to display in the WCS window, you are referred to the history tab to download the file for viewing. Click **Save** if you want to save the report scenario you entered.

**Note**

You can also click the **Run Now** command to check a report scenario before saving it or to run reports as necessary.

Viewing a System Utilization Chart

To view results of a defined report, do the following:

-
- Step 1** In Cisco WCS, click **Reports > Performance Reports**.
- Step 2** Select Location Server Utilization from the listing under the Performance Reports heading.
- The Location Server Utilization summary window appears. Any pre-defined reports, previously created and saved, are listed.

**Note**

You can select one of the listed reports or you can define a new report. For details on creating a new report, see the [“Creating a System Utilization Report” section on page 8-7](#).

- Step 3** Select a listed report.
- Step 4** Review or modify the report parameters on the General tab window. When finished, select the Schedule tab.
- Step 5** Check the **Enable Schedule** check box to enable the report.
- Step 6** Review and edit other parameters, as necessary. When you are finished with your review or edit, do one of the following:
- Click **Save** to save edits.
 - Click **Save and Run** to save the changes and run the report now. The report is run and the results are either mailed or saved to a designated file as defined in the Schedule tab. The report runs again at the scheduled time.
 - Click **Run Now** if you want to run the report immediately and review the results in the WCS window. The report runs regardless of any scheduled time associated with the report. If the report is too large to display in the WCS window, you are referred to the history tab to download the file for viewing. Click **Save** if you want to save the report scenario you entered.

**Note**

You can also use the **Run Now** command to check a report scenario before saving it or to run reports as necessary.

Monitoring Mobility Services Engine Status

This section describes how to view mobility services engine status and how to enable status information polling.

Viewing Mobility Services Engine Current Information

To view the current status of a location server, follow these steps:

- Step 1** In Cisco WCS, click **Mobility > Mobility Service Engines**.
- Step 2** Click the name of a mobility services engine to view its status.
- Step 3** Click **System** (left panel).
- Step 4** Click **Advanced Parameters**.

Information displayed for the selected mobility services is summarized in [Table 8-1](#).

Table 8-1 *Advanced Parameters for Mobility Services Engine*


Page Heading	Description
General Information	Product name, version, time server started operation, time zone, hardware restarts, active sessions, number of tracked elements and tracked element limit. Note A major alert appears on the Advanced Parameter window if the tracked elements limit of 18,000 for the mobility services engine's client or tag license is reached.
Cisco UDI	Product identifier, version identifier, and serial number.
Logging Options	Types of occurrences and level (off, information, error, trace) being logged. Enabled or disabled state for the event is noted next to the event type. Note Use Error and Trace only when directed to do so by Cisco Technical Assistance Center (TAC) personnel.
Advanced Parameters	Number of days to keep events, Session Time out, Interval between data cleanup and enable/disable status of Advanced Bug operation.
Advanced Commands	Commands: Reboot Hardware, Shutdown Hardware, Clear Configuration and Defragment Database.


Monitoring Clients

You can configure Cisco WCS to display the name of the access point that generated the signal for a client, its strength of signal and how often the location information for that client is updated. This information is display by simply passing the cursor over the client icon on the map. Additionally, you can click on the icon to open the Client Properties window.

To provide this functionality, you must first enable location status for the client.

To enable client location status for a specific client, follow these steps:

-
- Step 1** In Cisco WCS, click **Monitor > Clients**
- The Clients Summary window displays.
- Step 2** Click the **Total Clients** link for the appropriate mobility services engine listed under Clients Detected by Location Servers.
- A summary of all clients for the chosen mobility services engine displays noting its user, vendor, IP address, MAC address, Access Point, Detecting Controller, Port, System Name, 802.11 state, Profile name, SSID, Authenticated state (yes or no), Protocol, Map location, Automated Test Run (yes or no).
-  **Note** To search for a client by a specific parameter such as by MAC address or controller, click New Search and select the appropriate search criteria. If you searched for the client by its MAC address, only one entry is listed.
-
- Step 3** Click on the appropriate client.
- Step 4** Click the **Location** tab.
- Step 5** Check the **Enabled** check box for **Location Debug** under Asset Info.
- Step 6** Click **Update** and close the window.
- Step 7** At the map, click **Refresh Heatmap** to activate the feature on the map.

 **Note** At the **Monitor > Maps** window, both the Refresh Heatmaps and Clients check boxes must be checked in the Layers menu for the RSSI and client icons to display on the map.


Monitoring Tagged Assets

You can configure Cisco WCS to display the name of the access point that generated the signal for a tagged asset, its strength of signal and when the location information was last updated for the asset. This information is display by simply passing the cursor over the asset tag icon on the map. Additionally, you can click on the icon to open the Tag Properties window.

To provide this functionality, you must first enable location status for the tagged asset.

Enabling Tagged Asset Location Status

To enable tag location status, follow these steps:

-
- Step 1** In Cisco WCS, click **Monitor > Tags**.
The Tags Summary window appears.
- Step 2** Click the **Total Tags** link for the appropriate mobility services engine.
A summary of all tags for the chosen mobility services engine appears noting MAC address, Asset Name, Asset Category, Asset Group, Vendor, Location, Controller, Battery Status, and Map location for each of the tags.
-  **Note** You can also search for a specific tag by criteria such as MAC address, controller, or Tag Vendor. See the [“Querying of Tags” section on page 8-13](#) for more details.
-
- Step 3** Click the appropriate tag. The Tag Properties window appears.
- Step 4** Check the **Enabled** check box for **Location Debug** under Asset Info.
- Step 5** Click **Update** and close the window.
- Step 6** Click **Monitor > Maps** to return to the map.
- Step 7** In the Layers drop-down menu, check the check boxes for **Refresh Heatmap** and **802.11 Tags** to activate the feature on the map.
-

Querying of Tags

You can query tags by asset type (name, category and group), by MAC address, by system (controller or location appliance), and by area (floor area and outdoor area).

You can further refine your search by tag vendor and type (telemetry) and save the search criteria for future use. Saved search criteria can be retrieved from the Saved Searches drop-down menu on the Tag Summary window (Monitor > Tags).

The following details are displayed on the Tag Properties window for each tag:

- Tag vendor
- Controller to which tag is associated
- Battery Life
- Asset Information (Name, Category, Group)
- Statistics (bytes and packets received)
- Location (Floor, Last Located, Location Server)



Note The location server heading summarizes both location servers and mobility services engines.

- Location Notifications
- Telemetry Data (Cisco CX v1 compliant tags only)

**Note**

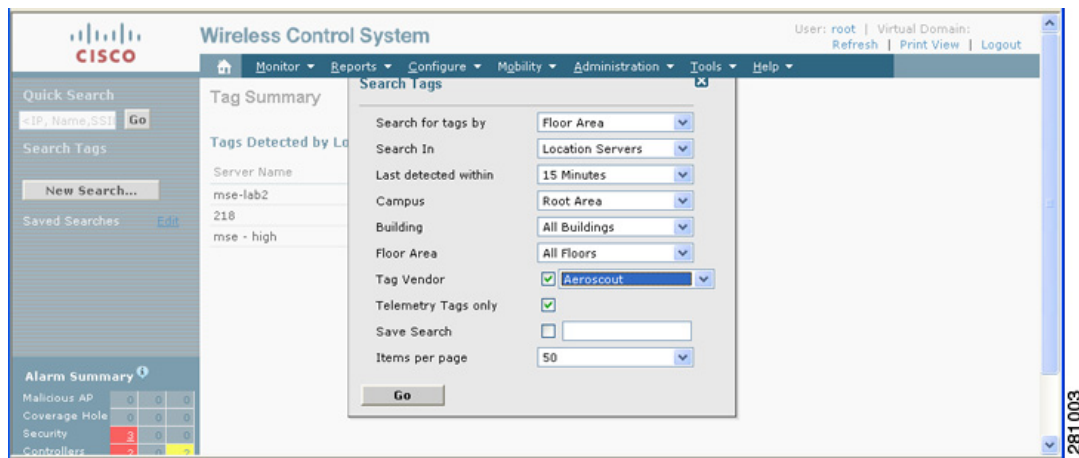
Telemetry data displayed is vendor-specific; however, some commonly reported details are GPS location, battery extended information, pressure, temperature, humidity, motion, status, and emergency code.

- Emergency Data (Cisco CX v1 compliant tags only)

To query tags, follow these steps:

- Step 1** Click **Monitor > Tags**. The Tag Summary window appears.
- Step 2** To initiate a search for tags, click **New Search** (side panel) to open the tag search window (Figure 8-5).

Figure 8-5 Search Tags Panel



- Step 3** Select the appropriate search criteria. Table 8-2 lists search criteria and their possible values.

Table 8-2 Tag Search Criteria and Values

Search Criteria	Variable Search Criteria	Possible Values
Search for tags by (Tier 1 search criteria)	—	All Tags; Asset Name, Asset Category or Asset Group; MAC Address; Controller or Location Server (Mobility Services Engine); Floor Area or Outdoor Area.
Search In (Tier 2 search criteria)	—	WCS Controllers or Location Server (Mobility Services Engine). Note WCS Controller option indicates that the search for controllers is done within WCS.
Last detected within	—	Options are from 5 minutes to 24 hours.

Table 8-2 Tag Search Criteria and Values (continued)

Search Criteria	Variable Search Criteria	Possible Values
Variable search criteria. (Tier 3 search criteria) Note Possible search criteria determined by the Search for tags by (Tier 1 search) value.	If Search for tags by value is: <ol style="list-style-type: none"> 1. Asset Name, then enter Tag Asset Name. 2. Asset Category, then enter Tag Asset Category. 3. Asset Group, then enter Tag Asset Group. 4. MAC Address, then enter Tag MAC Address. 5. Controller, then select Controller IP address from drop-down menu. 6. Location Server (Mobility Services Engine), then choose a Location Server IP (Mobility Services Engine) address from drop-down menu. 7. Floor Area, then choose Campus, Building and Floor Area. 8. Outdoor Area, then choose Campus and Outdoor Area. 	
Show Telemetry Tags only	—	Check box to display telemetry tags. Leaving option unchecked displays all tags. Note Option only seen when Location Server (Mobility Services Engine), Floor Area or Outdoor Area are selected as the Search for tags by option. Note Only those vendor tags that support telemetry appear.
Tag Vendor	—	Check box to select tag vendor from drop-down menu. Note Option does not display when Asset Name, Asset Category, Asset Group or MAC Address are the search criteria for tags.
Save Search	—	Check box to name and save search criteria. Once saved, entry appears under Saved Searches heading (left-panel).
Items Per Page	—	Select the number of tags to display per search request. Values range from 10 to 500.

Step 4 Click **Go** when all search criteria are selected. A listing of all tags that match the search criteria appears.



Note If no tags are found based on the selected search criteria, a message appears noting this as well as reasons why the search was unsuccessful and possible actions.

- Step 5** Select a MAC Address link from the listing to display details for that specific tag. The Tag Properties window appears (Figure 8-6).

Figure 8-6 Tag Properties Window (top)

Wireless Control System Username: root | Logout | Refresh | Print View

Monitor | Reports | Configure | Mobility | Administration | Help

Tags > G2 Tag 00:12:b8:00:20:50 -- Select a command -- GO

Tag Properties

Vendor: G2
 Controller: 20.20.20.14
 Battery: Batt remaining = 50 %, Days remaining = 100, Tolerance = +/- 30, Battery Age = 10
 Life

Location

Floor: build1_Group>build1>Mesh-Floor
 Last located at: Jan 31, 2007 5:30:05 PM
 On Location Server: locserver20

Asset Info

Name:
 Group:
 Category:
 Location Debug: ☐ Enabled*
 Update

* This will show AP RSSI Information on the Map.

Statistics

Bytes received: 5313730
 Packets received: 31775

Location Notifications

Absence: 0
 Containment: 0
 Distance: 0
 All: 0

Alarm Summary

Category	Count	Color
Rogue AP	0	319
Coverage Hole	0	0
Security	2	0
Controllers	0	0
Access Points	3	4
Mesh Links	1	0
Location	0	3

Enlarge



Note Scroll down to the bottom of the window to see Telemetry and Emergency details for the tag (Figure 8-7).

Figure 8-7 Tag Properties Window (bottom)

Telemetry Data

GPS : Lat=41.87695E, Long=87.63281S, Alt=Floor 103.0, Datum=1
 PRESSURE : 83.0 Pascal
 TEMPERATURE : 30.0 degrees Celsius
 QUANTITY : 73
 MOTION : 43.0 meters/sec
 HUMIDITY : 255 %
 STATUS : ACTIVE
 EPC : 3.857.a820.10023b24e
 MOTIONPROB : Deceleration
 FUEL : 63.0 liters
 DISTANCE : 53.0 meters

Emergency Data

Reason: Panic Button Pressed
 Tamper State: Inactive

Alarm Summary

Category	Count	Color
Rogue AP	0	319
Coverage Hole	0	0
Security	2	0
Controllers	0	0
Access Points	3	4
Mesh Links	1	0
Location	0	3

Overlapping Tags

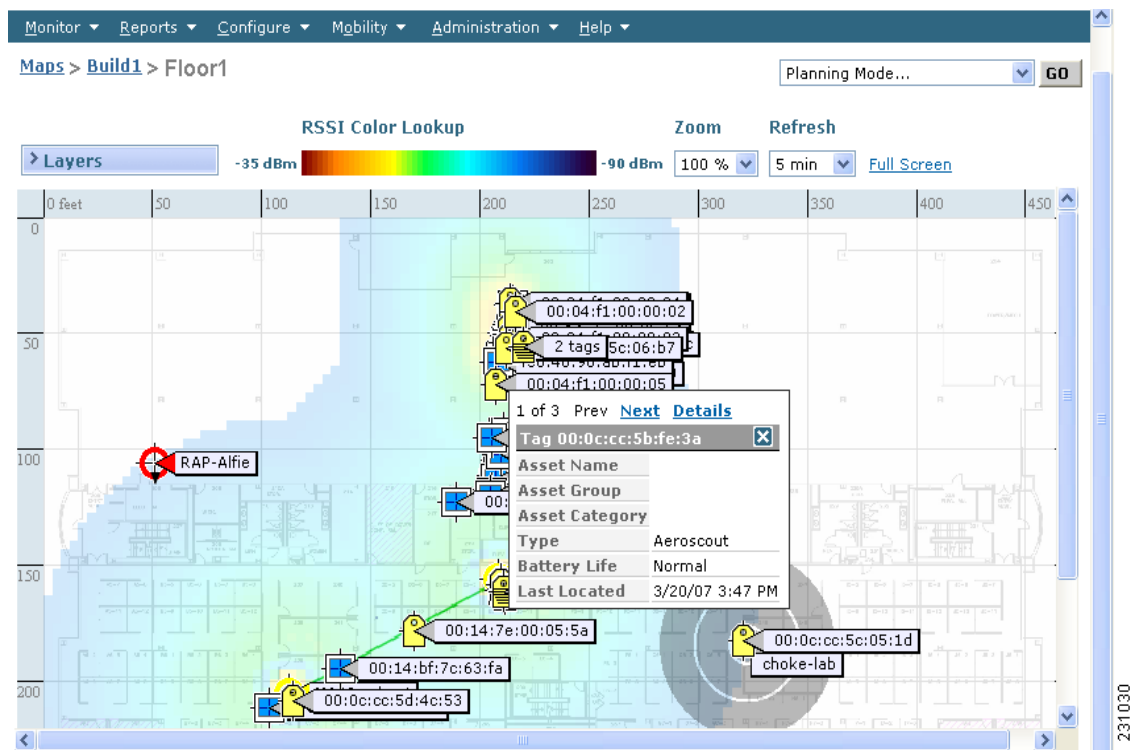
When multiple tags are within close proximity of one another a summary tag is used to represent their location on a WCS map (**Monitor > Maps**). The summary tag is labeled with the number of tags at that location.

When you move the mouse over the overlapping tag on the map, a panel appears with summary information for the overlapping tags (see [Figure 8-8](#)).

Select the Prev and Next links to move between the individual tag summary panels. To see detailed information on a specific tag, select the Details link while viewing the tag's summary information.

**Note**

- Summary information for tags includes: Tag MAC address, Asset Name, Asset Group, Asset Category, Vendor (Type), Battery life and Last Located data (date and time). If the tag is Cisco CX v.1 compliant, telemetry information also appears.
- Detailed information for tags includes this additional information: IP address of associated controller, statistics, location notifications, location history and whether the location debug feature is enabled.
 - To view location history for a tag, select that option from the Select a command drop-down menu and click **GO**.
 - To return to the details screen from the location history window, select the Tag Detail option and click **GO**.

Figure 8-8 Overlapping Tags Window

Monitoring Chokepoints

To monitor chokepoints, follow these steps:

- Step 1** Click **Monitor > Chokepoints**. The Chokepoint > Search Results summary window appears showing all mapped chokepoints.
- Step 2** To refine the search criteria when an extensive lists appears, you can search by MAC address or chokepoint name.
 - a. To initiate a search for a chokepoint by its MAC address, select **MAC address** from the Search for Chokepoints by drop-down menu and enter the MAC address of the chokepoint in the field below. Click **Search**.
 - b. To initiate a search for a chokepoint by its name, select **Chokepoint Name** from the Search for Chokepoints by drop-down menu and enter the chokepoint name in the field below. Click **Search**.

If no match exists, then a message indicating that appears in the window. Otherwise the search result displays.

Monitoring Location Sensors

To monitor location sensors, follow these steps:

-
- Step 1** Click **Monitor > Location Sensors**. The Location Sensors > Search Results summary window appears showing all mapped location sensors.
- Step 2** To refine the search criteria when an extensive lists appears, you can search by MAC address or location sensor name.
- a. To initiate a search for a location sensor by its MAC address, select **MAC address** from the Search for Location Sensor by drop-down menu and enter the MAC address of the location sensor in the field below. Click **Search**.
 - b. To initiate a search for a location sensor by its name, select **Location Sensor Name** from the Search for Location Sensor by drop-down menu and enter the location sensor name in the field below. Click **Search**.

If no match exists, then a message indicating that appears in the window. Otherwise the search result displays.
