

Release Notes for Cisco Embedded Wireless Controller on Catalyst Access Points, Cisco IOS XE Bengaluru 17.4.x

First Published: 2020-11-30

Release Notes for Cisco Embedded Wireless Controller on Catalyst Access Points, Cisco IOS XE Bengaluru 17.4.x

Introduction to Cisco Embedded Wireless Controller on Catalyst Access Points

The Cisco Embedded Wireless Controller on Catalyst Access Points is a version of the Cisco IOS XE-based controller software on Catalyst access points. In this solution, a Catalyst access point (AP) that is running the Cisco Embedded Wireless Controller on Catalyst Access Points software, is designated as the primary AP. Other APs, referred to as subordinate APs, associate to this primary AP.

The Cisco Embedded Wireless Controller on Catalyst Access Points provides enterprise-level WLAN features while maintaining operational simplicity and affordability. This solution is targeted at small and medium-sized business (SMB) customers or distributed enterprises, and can be run at single site deployments.

- The controllers come with high availability (HA) and seamless software updates. This keeps your services on always, both during planned and unplanned events.
- The deployment can be managed using a mobile application, Cisco Digital Network Architecture (DNA) Center, Netconf/Restconf, web-based GUI, or CLI.

What's New in Cisco Embedded Wireless Controller on Catalyst Access Points, Cisco IOS XE Bengaluru 17.4.x

Table 1: Software Features Introduced in Cisco Embedded Wireless Controller on Catalyst Access Points, Cisco IOS XE Bengaluru 17.4.x

Feature Name	Description and Documentation Link
User and Entity Behavior Analysis	<p>The User and Entity Behavior Analysis (UEBA) feature, allows you to profile and track the behavior of normal users and devices, with a number of security techniques, in order to identify potential inside threats and targeted attacks in networks when anomalies occur.</p> <p>For more information, see the User and Entity Behavior Analysis chapter.</p>
Enabling USB Port on Access Points	<p>With this feature, you can enable a USB port as a power source on access points (APs). Some Cisco APs have a USB port that can act as a source of power for some USB devices. The power can be up to 2.5W; if a USB device draws more than 2.5W of power, the USB port shuts down automatically. The port is enabled when the power drawn is 2.5W or lower.</p> <p>For more information, see the Enabling USB Port on Access Points chapter.</p>

Table 2: Web UI Features Introduced or Modified in Cisco Embedded Wireless Controller on Catalyst Access Points

Feature Name	Web UI Path
User and Entity Behavior Analysis	Configuration > Security > Threat Defense
Enabling USB Port on Access Points	Configuration > Wireless > Access Points
Option to opt-out of AIR DNA licenses and change in default license level	Licensing > General > Change Wireless License Level
Web UI for Golden Monitor for Packet Drops	<ul style="list-style-type: none"> • Monitoring > General > System > CPU Utilization • Monitor > General > Ports

Behavior Changes

- The following APs are not supported from this release.
 - Cisco Aironet 800 Series Access Point
 - Cisco Aironet 1570 Series Access Point

- Cisco Aironet 1700 Series Access Point
 - Cisco Aironet 2700 Series Access Point
 - Cisco Aironet 3700 Series Access Point
- The Rogue Location Discovery Protocol (RLDP) feature is not supported from this release, and the following configuration, Privileged EXEC, and show commands are removed.

RLDP Configuration Commands

- **wireless wps rogue ap rldp alarm-only**
- **wireless wps rogue ap rldp alarm-only monitor-ap-only**
- **wireless wps rogue ap rldp auto-contain**
- **wireless wps rogue ap rldp auto-contain monitor-ap-only**
- **wireless wps rogue ap rldp retries**
- **wireless wps rogue ap rldp schedule**
- **wireless wps rogue ap rldp schedule day**

RLDP EXEC Command

- **wireless wps rogue ap mac-address rldp initiate**

RLDP Show Commands

- **show wireless wps rogue ap rldp detailed**
 - **show wireless wps rogue ap rldp in-progress**
 - **show wireless wps rogue ap rldp summary**
- Option to opt-out of AIR DNA licenses and change in default license level -
For all Cisco Embedded Wireless Controller on Cisco Catalyst 9100 Access Points (EWC-APs), you now have the option to opt-out of purchasing an AIR DNA license. This option is available only through the [Cisco Commerce](#) portal.
When you opt-out, you use only the AIR Network Essentials license. Further, Smart Licensing Using Policy functionality is disabled on the product instance and for your Smart Account and Virtual Account in CSSM. License usage is not recorded, and no reporting requirements apply.
Starting with this release, the default license (**license air level** global configuration command) on an EWC-AP is changed from AIR DNA Essentials to AIR Network Essentials.
For a more detailed overview on Cisco Licensing, go to cisco.com/go/licensingguide.
 - Starting from this release, you can reset all the APs associated to the site tag, in one click.
 - You can disable 802.11ax Overlapping BSS Packet Detect (OBSS-PD) spatial reuse globally on a specific band and RF profile.
 - If you configure 802.1x with session timeout between 0 and 299, Pairwise Master Key (PMK) cache is created with a timer of 1 day 84600 seconds.

- You can use the **parameter-map type umbrella** *custom_pmap* command to configure a customized Umbrella Parameter Map.
- The request for conversion of an EWC non-capable device to EWC mode will be rejected if the access point cannot be converted.
- Information about Wi-Fi Protected Access 3 (WPA3) Opportunistic Wireless Encryption (OWE) and WPA3 Simultaneous Authentication of Equals (SAE) is included in the rogue encryption description and in the **show wireless wps rogue ap detailed** command output, if WPA3 rogue is detected.
- Support is added for Cisco Persistent Device Avoidance feature in the GUI.
- ACLs that are longer than 32 characters under the WLAN and policy profile may cause issues when you upgrade to Cisco IOS XE Bengaluru 17.4.x or later using ISSU. To avoid this, you should explicitly unconfigure ACLs that are longer than 32 characters from the corresponding WLAN and the policy profile before the upgrade.
- We recommend that you use CLIs to upgrade embedded wireless on a Catalyst 9000 switch because wireless upgrade through GUI is not supported.
- From Cisco IOS XE Bengaluru Release 17.4.1 onwards, the AP name will be appended to the AP Cisco Discovery Protocol neighbor information for an upstream switch.

Supported Cisco Access Point Platforms

The following Cisco access points are supported in the Cisco Embedded Wireless Controller on Catalyst Access Points network. Note that the APs listed as primary APs can also function as subordinate APs.

Table 3: Cisco APs Supported in Cisco Embedded Wireless Controller on Catalyst Access Points

Primary AP	Subordinate AP
Cisco Catalyst 9115 Series	Cisco Aironet 1540 Series
Cisco Catalyst 9117 Series	Cisco Aironet 1560 Series
Cisco Catalyst 9120 Series	Cisco Aironet 1815i
Cisco Catalyst 9130 Series	Cisco Aironet 1815w
Cisco Catalyst 9105AXI	Cisco Aironet 1830 Series
	Cisco Aironet 1840 Series
	Cisco Aironet 1850 Series
	Cisco Aironet 2800 Series
	Cisco Aironet 3800 Series
	Cisco Aironet 4800 Series
	Cisco Catalyst 9115 Series
	Cisco Catalyst 9117 Series
	Cisco Catalyst 9120 Series
	Cisco Catalyst 9130 Series
	Cisco Catalyst 9105AXW
	Cisco Catalyst 9105AXI
	Cisco Catalyst Industrial Wireless 6300 Heavy Duty Series Access Points
	Cisco 6300 Series Embedded Services Access Points

Table 4: Image Types and Supported APs in Cisco Embedded Wireless Controller on Catalyst Access Points

Image Type	Supported APs
ap1g4	Cisco Aironet 1810 Series Cisco Aironet 1830 Series Cisco Aironet 1850 Series
ap1g5	Cisco Aironet 1815i Cisco Aironet 1815w Cisco Aironet 1540 Series Cisco Aironet 1850 Series
ap1g6	Cisco Catalyst 9117 Series
ap1g6a	Cisco Catalyst 9130 Series

Image Type	Supported APs
ap1g7	Cisco Catalyst 9115 Series Cisco Catalyst 9120 Series
ap1g8	Cisco Catalyst 9105 Series
ap3g3	Cisco Aironet 2800 Series Cisco Aironet 3800 Series Cisco Aironet 4800 Series Cisco Aironet 1560 Series Cisco Catalyst Industrial Wireless 6300 Heavy Duty Series Access Points Cisco 6300 Series Embedded Services Access Points

Maximum APs and Clients Supported

Table 5: Scale Supported in Cisco EWC Network

Primary AP Model	Maximum APs Supported	Maximum Clients Supported
Cisco Catalyst 9105 AWI	50	1000
Cisco Catalyst 9115 Series	50	1000
Cisco Catalyst 9117 Series	50	1000
Cisco Catalyst 9120 Series	100	2000
Cisco Catalyst 9130 Series	100	2000



Note If 25 to 100 APs have joined the EWC network, the maximum clients on the EWC internal AP is limited to 20.

Compatibility Matrix

The following table provides software compatibility information:

Table 6: Compatibility Information

Cisco Embedded Wireless Controller on Catalyst Access Points	Cisco ISE	Cisco CMX	Cisco DNA Center
Bengaluru 17.4.x	2.6 2.4 2.3	10.6.2 10.6 10.5.1	2.1.260

Supported Browsers and Operating Systems for Web UI



Note The following list of Supported Browsers and Operating Systems is not comprehensive at the time of writing this document and the behavior of various browser for accessing the GUI of the EWC is as listed below.

Table 7: Supported Browsers and Operating Systems

Browser	Version	Operating System	Status	Workaround
Google Chrome	77.0.3865.120	macOS Mojave Version 10.14.6	Works	Proceed through the browser warning.
Safari	13.0.2 (14608.2.40.1.3)	macOS Mojave Version 10.14.6	Works	Proceed through the browser warning.
Mozilla Firefox	69.0.1	macOS Mojave Version 10.14.6	Works only if exception is added.	Set the exception.
Mozilla Firefox	69.0.3	macOS Mojave Version 10.14.6	Works only if exception is added.	Set the exception.
Google Chrome	77.0.3865.90	Windows 10 Version 1903 (OS Build 18362.267)	Works	Proceed through the browser warning.
Microsoft Edge	44.18362.267.0	Windows 10 Version 1903 (OS Build 18362.267)	Works	Proceed through the browser warning.
Mozilla Firefox	68.0.2	Windows 10 Version 1903 (OS Build 18362.267)	Works	Proceed through the browser warning.
Mozilla Firefox	69.0.3	Windows 10 Version 1903 (OS Build 18362.267)	Works only if exception is added.	Set the exception.
Google Chrome	78.0.3904.108	macOS Catalina 10.15.1	Does not work	NA

Upgrading the Controller Software

This section covers the various aspects of upgrading the controller software.



Note Before converting from CAPWAP to embedded wireless controller (EWC), ensure that you upgrade the corresponding AP with the CAPWAP image in Cisco AireOS Release 8.10.105.0. If this upgrade is not performed, the conversion will fail.

Finding the Software Version

Finding the Software Version

The following table lists the Cisco IOS XE 17.4.x software for Cisco Embedded Wireless Controller on Catalyst Access Points.

Choose the appropriate AP software based on the following:

- Cisco Embedded Wireless Controller on Catalyst Access Points software to be used for converting the AP from an unified wireless network CAPWAP lightweight AP to a Cisco Embedded Wireless Controller on Catalyst Access Points-capable AP (primary AP)
- AP software image bundle to be used either for upgrading the Cisco Embedded Wireless Controller on Catalyst Access Points software on the primary AP or for updating the software on the subordinate APs or both

Prior to ordering Cisco APs, see the corresponding ordering guide for your Catalyst or Aironet access point.

Table 8: Cisco Embedded Wireless Controller on Catalyst Access Points Software

Primary AP	AP Software for Conversion from CAPWAP to Cisco EWC	AP Software Image Bundle for Upgrade	AP Software in the Bundle
Cisco Catalyst 9115 Series	C9800-AP-universalk9.17.04.01.zip	C9800-AP-universalk9.17.04.01.zip	ap1g7
Cisco Catalyst 9117 Series	C9800-AP-universalk9.17.04.01.zip	C9800-AP-universalk9.17.04.01.zip	ap1g6
Cisco Catalyst 9120 Series	C9800-AP-universalk9.17.04.01.zip	C9800-AP-universalk9.17.04.01.zip	ap1g7
Cisco Catalyst 9130 Series	C9800-AP-universalk9.17.04.01.zip	C9800-AP-universalk9.17.04.01.zip	ap1g6a

Guidelines and Restrictions

Internet Group Management Protocol (IGMP)v3 is not supported on Cisco Aironet Wave 2 APs.

Embedded Wireless Controller SNMP configuration is supported in DNAC.

High memory usage on AP running Embedded Wireless Controller. Enabling **crash kernel** on the AP consumes additional memory on the AP. Hence, if **crash kernel** is enabled, the overall memory usage of the device will increase and will impact the scale numbers. On Cisco Catalyst 9130 Series Access Points, the memory consumption is a high of 128 MB.



Note While upgrading EWC, if you have enabled **crash kernel** on the AP, disable the feature and then enable it again post upgrade. Ensure that you reboot the AP post enable or disable.

Interoperability with Clients

This section describes the interoperability of the controller software with client devices.

The following table describes the configurations used for testing client devices.

Table 9: Test Configuration for Interoperability

Hardware or Software Parameter	Hardware or Software Type
Release	Cisco IOS XE Bengaluru 17.4.1
Access Points	<ul style="list-style-type: none"> • Cisco Aironet Series Access Points <ul style="list-style-type: none"> • 1540 • 1560 • 1815i • 1815w • 1830 • 1840 • 1850 • 2800 • 3800 • 4800 • Cisco Catalyst 9115AX Access Points • Cisco Catalyst 9117AX Access Points • Cisco Catalyst 9120AX Access Points • Cisco Catalyst 9130AX Access Points

Hardware or Software Parameter	Hardware or Software Type
Radio	<ul style="list-style-type: none"> • 802.11ax • 802.11ac • 802.11a • 802.11g • 802.11n (2.4 GHz or 5 GHz)
Security	Open, PSK (WPA2-AES), 802.1X (WPA2-AES) (EAP-FAST, EAP-TLS), WPA3.
Cisco ISE	See Compatibility Matrix , on page 6.
Types of tests	Connectivity, traffic (ICMP), and roaming between two APs

The following table lists the client types on which the tests were conducted. Client types included laptops, hand-held devices, phones, and printers.

Table 10: Client Types

Client Type and Name	Driver / Software Version
Wi-Fi 6 Devices (Mobile Phone and Laptop)	
Apple iPhone 11	iOS 14.1
Apple iPhone SE 2020	iOS 14.1
Dell Intel AX1650w	Windows 10 (21.90.2.1)
DELL LATITUDE 5491 (Intel AX200)	Windows 10 Pro (21.40.2)
Samsung S20	Android 10
Samsung S10 (SM-G973U1)	Android 9.0 (One UI 1.1)
Samsung S10e (SM-G970U1)	Android 9.0 (One UI 1.1)
Samsung Galaxy S10+	Android 9.0
Samsung Galaxy Fold 2	Android 10
Samsung Galaxy Flip Z	Android 10
Samsung Note 20	Android 10
Laptops	
Acer Aspire E 15 E5-573-3870 (Qualcomm Atheros QCA9377)	Windows 10 Pro (12.0.0.832)
Apple Macbook Air 11 inch	OS Sierra 10.12.6
Apple Macbook Air 13 inch	OS Catalina 10.15.4

Client Type and Name	Driver / Software Version
Apple Macbook Air 13 inch	OS High Sierra 10.13.4
Macbook Pro Retina	OS Mojave 10.14.3
Macbook Pro Retina 13 inch early 2015	OS Mojave 10.14.3
Dell Inspiron 2020 Chromebook	Chrome OS 75.0.3770.129
Google Pixelbook Go	Chrome OS 84.0.4147.136
HP chromebook 11a	Chrome OS 76.0.3809.136
Samsung Chromebook 4+	Chrome OS 77.0.3865.105
DELL Latitude 3480 (Qualcomm DELL wireless 1820)	Win 10 Pro (12.0.0.242)
DELL Inspiron 15-7569 (Intel Dual Band Wireless-AC 3165)	Windows 10 Home (18.32.0.5)
DELL Latitude E5540 (Intel Dual Band Wireless AC7260)	Windows 7 Professional (21.10.1)
DELL XPS 12 v9250 (Intel Dual Band Wireless AC 8260)	Windows 10 (19.50.1.6)
DELL Latitude 5491 (Intel AX200)	Windows 10 Pro (21.40.2)
DELL XPS Latitude12 9250 (Intel Dual Band Wireless AC 8260)	Windows 10 Home (21.40.0)
Lenovo Yoga C630 Snapdragon 850 (Qualcomm AC 2x2 Svc)	Windows 10(1.0.10440.0)
Lenovo Thinkpad Yoga 460 (Intel Dual Band Wireless-AC 9260)	Windows 10 Pro (21.40.0)
Note	For clients using Intel wireless cards, we recommend you to update to the latest Intel wireless drivers if advertised SSIDs are not visible.
Tablets	
Apple iPad Pro	iOS 13.5
Apple iPad Air2 MGLW2LL/A	iOS 12.4.1
Apple iPad Mini 4 9.0.1 MK872LL/A	iOS 11.4.1
Apple iPad Mini 2 ME279LL/A	iOS 12.0
Microsoft Surface Pro 3 – 11ac	Qualcomm Atheros QCA61x4A
Microsoft Surface Pro 3 – 11ax	Intel AX201 chipset. Driver v21.40.1.3
Microsoft Surface Pro 7 – 11ax	Intel Wi-Fi chip (HarrisonPeak AX201) (11ax, WPA3)
Microsoft Surface Pro X – 11ac & WPA3	WCN3998 Wi-Fi Chip (11ac, WPA3)

Client Type and Name	Driver / Software Version
Mobile Phones	
Apple iPhone 5	iOS 12.4.1
Apple iPhone 6s	iOS 13.5
Apple iPhone 8	iOS 13.5
Apple iPhone X MQA52LL/A	iOS 13.5
Apple iPhone 11	iOS 14.1
Apple iPhone SE MLY12LL/A	iOS 11.3
ASCOM SH1 Myco2	Build 2.1
ASCOM SH1 Myco2	Build 4.5
ASCOM Myco 3 v1.2.3	Android 8.1
Drager Delta	VG9.0.2
Drager M300.3	VG2.4
Drager M300.4	VG2.4
Drager M540	DG6.0.2 (1.2.6)
Google Pixel 2	Android 10
Google Pixel 3	Android 11
Google Pixel 3a	Android 11
Google Pixel 4	Android 11
Huawei Mate 20 pro	Android 9.0
Huawei P20 Pro	Android 9.0
Huawei P40	Android 10
LG v40 ThinQ	Android 9.0
One Plus 8	Android 10
Oppo Find X2	Android 10
Redmi K20 Pro	Android 10
Samsung Galaxy S7	Android 6.0.1
Samsung Galaxy S7 SM - G930F	Android 8.0
Samsung Galaxy S8	Android 8.0
Samsung Galaxy S9+ - G965U1	Android 9.0
Samsung Galaxy SM - G950U	Android 7.0
Sony Xperia 1 ii	Android 10

Client Type and Name	Driver / Software Version
Sony Experia xz3	Android 9.0
Xiaomi Mi10	Android 10
Spectralink 8744	Android 5.1.1
Spectralink Versity Phones 9540	Android 8.1
Vocera Badges B3000n	4.3.2.5
Vocera Smart Badges V5000	5.0.4.30
Zebra MC40	Android 5.0
Zebra MC40N0	Android Ver: 4.1.1
Zebra MC92N0	Android Ver: 4.4.4
Zebra TC51	Android 7.1.2
Zebra TC52	Android 8.1.0
Zebra TC55	Android 8.1.0
Zebra TC57	Android 8.1.0
Zebra TC70	Android 6.1
Zebra TC75	Android 6.1.1
Printers	
Zebra QLn320 Printer	LINK OS 6.3
Zebra ZT230 Printer	LINK OS 6.3
Zebra ZQ310 Printer	LINK OS 6.3
Zebra ZD410 Printer	LINK OS 6.3
Zebra ZT410 Printer	LINK OS 6.3
Zebra ZQ610 Printer	LINK OS 6.3
Zebra ZQ620 Printer	LINK OS 6.3
Wireless Module	
Intel I1ax 200	Driver v22.20.0
Intel AC 9260	Driver v21.40.0
Intel Dual Band Wireless AC 8260	Driver v19.50.1.6

Caveats

Caveats describe unexpected behavior in Cisco IOS releases. Caveats that are listed as Open in a prior release are carried forward to the next release as either Open or Resolved.



Note All incremental releases will cover fixes from the current release.

Cisco Bug Search Tool

The Cisco [Bug Search Tool](#) (BST) allows partners and customers to search for software bugs based on product, release, and keyword, and aggregates key data such as bug details, product, and version. The BST is designed to improve the effectiveness in network risk management and device troubleshooting. The tool has a provision to filter bugs based on credentials to provide external and internal bug views for the search input.

To view the details of a caveat, click the corresponding identifier.

Open Caveats for Cisco IOS XE Bengaluru 17.4.1

Caveat ID	Description
CSCvv66853	TX power of Cisco Catalyst 9120 Access Point remains unchanged while changing the power level at 2.4 GHz.
CSCvv85624	TLS Gateway: Local EWC-Collector TCP gets stuck; this is correlated to the tunnel TLS TCP errors.
CSCvv92772	OBSS-PD configuration from the RF profile (GUI) does not get pushed to the EWC APs.
CSCvv93616	Cisco Catalyst 9130 AP UL OFDMA does not get triggered efficiently with BE AC traffic.
CSCvw08899	Cisco Catalyst 9120 and 9130 APs with SIA Antenna: The configured antenna gain values pull the incorrect gain values.
CSCvw36683	SWIM upgrade on EWC from 17.3.2 to 17.4.1 fails consistently via DNAC2.1.2.4.
CSCvw37503	Cisco Catalyst 9120 and 9115 APs do not process protected NDP from other AP models, except for NDP TX from Cisco Catalyst 9115 AP.
CSCvw41609	While processing the Alpha network file, several APs had a <i>zero</i> data, on 5GHz band.
CSCvw46783	Latency delays observed in EWC PEAP roam with default site tag only.
CSCvw52979	Cisco Catalyst 9120 AP crashes after upgrading from Cisco IOS XE Amsterdam 17.3.1 to Cisco IOS XE Amsterdam 17.3.2a.
CSCvv69143	EWC 17.4 mDNS show commands return Internal Error.

Resolved Caveats for Cisco IOS XE Bengaluru 17.4.1

Caveat ID	Description
CSCvt62142	Client join to EWC fails due to EAP session abandoned by the endpoint.
CSCvt67338	Image upgrade of EWC fails
CSCvu20572	WNCD process crashes: Operation in the DB accessed without a write transaction open.
CSCvu66045	EWC 17.3.1 GUI does not display mDNS services.
CSCvu82884	EWC redundancy peers have the wrong controller image in 17.3.
CSCvu92161	Reloading the EWC from NETCONF/YANG fails.
CSCvv98794	Cisco AP reboots abruptly due to Kernel Panic.
CSCvw04934	APs able to login to Secure Shell (SSH) when SSH is disabled (after session timeout).

Troubleshooting

For the most up-to-date, detailed troubleshooting information, visit the Cisco TAC website at:

<https://www.cisco.com/en/US/support/index.html>

Go to **Product Support** and select your product from the list, or enter the name of your product. Look under **Troubleshoot and Alerts** to find information about the problem that you are experiencing.

Related Documentation

Information about Cisco IOS XE 16 is available at:

<https://www.cisco.com/c/en/us/products/ios-nx-os-software/ios-xe/index.html>

All the support documentation for Cisco Catalyst 9100 Access Points are available at: <https://www.cisco.com/c/en/us/support/wireless/catalyst-9100ax-access-points/tsd-products-support-series-home.html>

Cisco Validated Designs documents are available at:

<https://www.cisco.com/go/designzone>

Cisco Embedded Wireless Controller on Catalyst Access Points

For support information, see the following documents:

- [Cisco Wireless Solutions Software Compatibility Matrix](#)
- [Cisco Embedded Wireless Controller on Catalyst Access Points Online Help](#)

- [Cisco Embedded Wireless Controller on Catalyst Access Points Software Configuration Guide](#)
- [Cisco Embedded Wireless Controller on Catalyst Access Points Command Reference Guide](#)

Installation guides for Catalyst Access Points are available at:

<https://www.cisco.com/c/en/us/support/wireless/catalyst-9100ax-access-points/products-installation-guides-list.html>

For all Cisco Wireless Controller software-related documentation, see:

<https://www.cisco.com/c/en/us/support/wireless/catalyst-9800-series-wireless-controllers/tsd-products-support-series-home.html>

Wireless Products Comparison

- Use this tool to compare the specifications of Cisco wireless APs and controllers:
<https://www.cisco.com/c/en/us/products/wireless/wireless-lan-controller/product-comparison.html>
- Product Approval Status:
https://prdapp.cloudapps.cisco.com/cse/prdapp/jsp/externalsearch.do?action=externalsearch&page=EXTERNAL_SEARCH
- Wireless LAN Compliance Lookup:
<https://www.cisco.com/c/dam/assets/prod/wireless/wireless-compliance-tool/index.html>

Cisco Connected Mobile Experiences

[Cisco Connected Mobile Experiences Documentation](#)

Cisco DNA Center

[Cisco DNA Center Documentation](#)

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
- To get the business impact you're looking for with the technologies that matter, visit [Cisco Services](#).
- To submit a service request, visit [Cisco Support](#).
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit [Cisco Marketplace](#).
- To obtain general networking, training, and certification titles, visit [Cisco Press](#).
- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: <https://www.cisco.com/c/en/us/about/legal/trademarks.html>. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1721R)

© 2020 Cisco Systems, Inc. All rights reserved.