OfficeExtend Access Points

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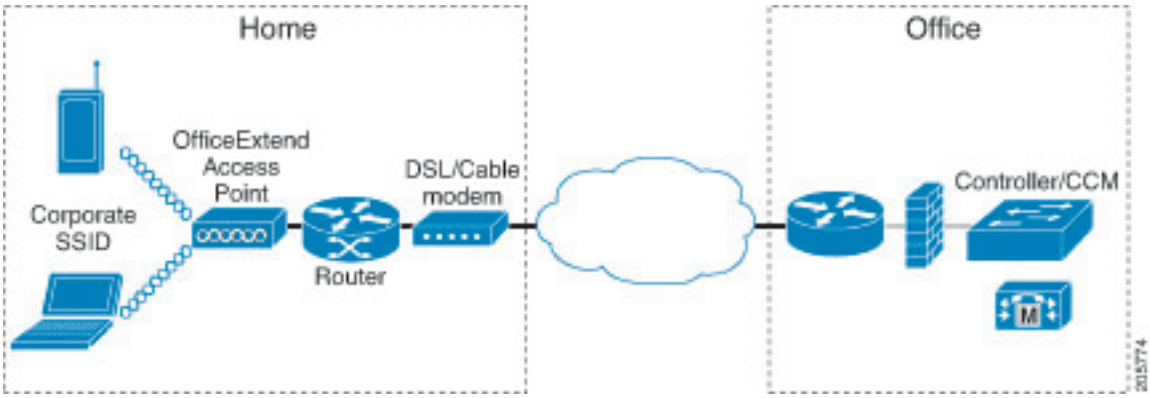
A Cisco OfficeExtend access point (Cisco OEAP) provides secure communications from a controller to a Cisco AP at a remote location, seamlessly extending the corporate WLAN over the Internet to an employee's residence. The user's experience at the home office is exactly the same as it would be at the corporate office. Datagram Transport Layer Security (DTLS) encryption between the access point and the controller ensures that all communications have the highest level of security.

Note DTLS is permanently enabled on the Cisco OEAP. You cannot disable DTLS on this access point.

Figure 1: Typical OfficeExtend Access Point Setup

The following figure shows a typical OfficeExtend access point setup.



Note Cisco OEAPs are designed to work behind a router or other gateway device that is using network address translation (NAT). NAT allows a device, such as a router, to act as an agent between the Internet (public) and a personal network (private), enabling an entire group of computers to be represented by a single IP address. In Release 8.5, only one OEAP is supported behind a NAT device, but in Release 8.10, multiple OEAPs are supported behind a NAT device.

All the supported indoor AP models with integrated antenna can be configured as OEAP except the AP-700I, AP-700W, and AP802 series access points.

Note All OfficeExtend access points should be in the same access point group, and that group should contain no more than 15 WLANs. A controller with OfficeExtend access points in an access point group publishes only up to 15 WLANs to each connected OfficeExtend access point because it reserves one WLAN for the personal SSID.

Additional References

- See the Release Notes for information about supported Cisco OEAPs.
- https://www.cisco.com/c/en/us/support/docs/wireless-mobility/wireless-lan-wlan/215928-flexconnect-oeap-with-split-tunneling-co.html

Implementing Security

Note The LSC configuration is optional.

1. (Optional) Use local significant certificates (LSCs) to authorize your OfficeExtend access points, by following the instructions in the "Authorizing Access Points Using LSCs" sectionn.
2. (Optional) Implement AAA server validation using the access point's MAC address, name, or both as the username in authorization requests, by entering this command:

config auth-list ap-policy authorize-ap username {*ap_mac* | *Cisco_AP* | **both**}

Using the access point name for validation can ensure that only the OfficeExtend access points of valid employees can associate with the controller. To implement this security policy, ensure that you name each OfficeExtend access point with an employee ID or employee number. When an employee is terminated, run a script to remove this user from the AAA server database, which prevents that employee's OfficeExtend access point from joining the network.

3. Save your changes by entering this command:

   save config

Configuring OfficeExtend Access Points

After Cisco Aironet access point has associated with the controller, you can configure it as an OfficeExtend access point.

Configuring OfficeExtend Access Points (GUI)

Procedure

Step 1 Choose **Wireless** to open the **All APs** page.

Step 2 Click the name of the desired access point to open the **All APs > Details** page.

Step 3 Enable FlexConnect on the access point as follows:

a) In the **General** tab, choose **FlexConnect** from the **AP Mode** drop-down list to enable FlexConnect for this access point.

Step 4 Configure one or more controllers for the access point as follows:

a) Click the **High Availability** tab.

b) Enter the name and IP address of the primary controller for this access point in the **Primary Controller Name** and **Management IP Address** text boxes.

Note You must enter both the name and IP address of the controller. Otherwise, the access point cannot join this controller.

c) If desired, enter the name and IP address of a secondary or tertiary controller (or both) in the corresponding **Controller Name** and **Management IP Address** text boxes.

d) Click **Apply**. The access point reboots and then rejoins the controller.

Note The names and IP addresses must be unique for the primary, secondary, and tertiary controllers.

Step 5 Enable OfficeExtend access point settings as follows:

a) Click the **FlexConnect** tab.

b) Select the **Enable OfficeExtend AP** check box to enable the OfficeExtend mode for this access point. The default value is selected.

Unselecting this check box disables OfficeExtend mode for this access point. It does not undo all of the configuration settings on the access point. If you want to clear the access point's configuration and return

it to the factory-default settings, enter **clear ap config** *Cisco_AP* on the controller CLI. If you want to clear only the access point's personal SSID, click **Reset Personal SSID**.

Note The OfficeExtend AP feature is supported on all internal antenna AP models.

Note Rogue detection is disabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable rogue detection for a specific access point by selecting the **Rogue Detection** check box on the **All APs > Details for (Advanced)** page. Rogue detection is disabled by default for OfficeExtend access points because these access points, which are deployed in a home environment, are likely to detect a large number of rogue devices.

Note DTLS data encryption is enabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable DTLS data encryption for a specific access point by selecting the **Data Encryption** check box on the **All APs > Details for (Advanced)** page.

Note Telnet and SSH access are disabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable Telnet or SSH access for a specific access point by selecting the **Telnet** or **SSH** check box on the **All APs > Details for (Advanced)** page.

Note Link latency is enabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable link latency for a specific access point by selecting the **Enable Link Latency** check box on the All APs > Details for (Advanced) page.

c) Check the **Enable Least Latency Controller Join** check box if you want the access point to choose the controller with the least latency when joining. Otherwise, leave this check box unchecked, which is the default value. When you enable this feature, the access point calculates the time between the discovery request and discovery response and joins the controller that responds first.

d) Click **Apply**.

The **OfficeExtend AP** text box on the All APs page shows which access points are configured as OfficeExtend access points.

Step 6 Configure a specific username and password for the OfficeExtend access point so that the user at home can log into the GUI of the OfficeExtend access point:

a) Click the **Credentials** tab.

b) Select the **Over-ride Global Credentials** check box to prevent this access point from inheriting the global username, password, and enable password from the controller. The default value is unselected.

c) In the **Username**, **Password**, and **Enable Password** text boxes, enter the unique username, password, and enable password that you want to assign to this access point.

Note The information that you enter is retained across controller and access point reboots and if the access point joins a new controller.

d) Click **Apply**.

Note If you want to force this access point to use the controller's global credentials, uncheck the **Over-ride Global Credentials** check box.

These credentials are valid for Telnet/SSH and not for GUI of Wave 2 Cisco OEAP. For the GUI of Wave 2 Cisco OEAP, the default username of admin and the default password of admin can be used upon the first login and you are prompted to change the credentials locally on the Cisco OEAP.

Step 7 Configure access to local GUI, LAN ports, and local SSID of the OfficeExtend access points:

a) Choose **Wireless > Access Points > Global Configuration** to open the Global Configuration page.

b) Under OEAP Config Parameters, select or unselect the **Disable Local Access** check box to enable or disable local access of the OfficeExtend access points.

Note By default, the **Disable Local Access** check box is unselected and therefore the Ethernet ports and personal SSIDs are enabled. This configuration does not affect remote LAN. The port is enabled only when you configure a remote LAN.

Step 8 Configure split tunneling for the OfficeExtend access points as follows:

a) Choose **Wireless** > **Access Points** > **Global Configuration**.

b) In the OEAP Config Parameters area, select or unselect the **Disable Split Tunnel** check box.

Disabling split tunneling here disables split tunneling for all the WLANs and remote LANs. You can also disable split tunneling on a specific WLAN or remote LAN.

c) Click **Apply**.

Step 9 Click **Save Configuration**.

Step 10 If your controller supports only OfficeExtend access points, see the Configuring RRM section for instructions on setting the recommended values for the DCA interval, channel scan duration, and neighbor packet frequency.

Configuring OfficeExtend Access Points (CLI)

Procedure

- Enable FlexConnect on the access point by entering this command:

  config ap mode flexconnect *Cisco_AP*

- Configure one or more controllers for the access point by entering one or all of these commands:

  config ap primary-base *controller_name Cisco_AP controller_ip_address*

  config ap secondary-base *controller_name Cisco_AP controller_ip_address*

  config ap tertiary-base *controller_name Cisco_AP controller_ip_address*

Note You must enter both the name and IP address of the controller. Otherwise, the access point cannot join this controller.

Note The names and IP addresses must be unique for the primary, secondary, and tertiary controllers.

- Enable the OfficeExtend mode for this access point by entering this command:

  config flexconnect office-extend {**enable** | **disable**} *Cisco_AP*

  The default value is enabled. The **disable** parameter disables OfficeExtend mode for this access point. It does not undo all of the configuration settings on the access point. If you want to clear the access point's configuration and return it to the factory-default settings, enter this command:

  clear ap config *cisco-ap*

  If you want to clear only the access point's personal SSID, enter this command:

  config flexconnect office-extend clear-personalssid-config *Cisco_AP*

Note Rogue detection is disabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable rogue detection for a specific access point or for all access points using the **config rogue detection** {**enable** | **disable**} {*Cisco_AP* | **all**} command. Rogue detection is disabled by default for OfficeExtend access points because these access points, which are deployed in a home environment, are likely to detect a large number of rogue devices.

Note DTLS data encryption is enabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable DTLS data encryption for a specific access point or for all access points using the **config ap link-encryption** {**enable** | **disable**} {*Cisco_AP* | **all**} command.

Note Telnet and SSH access are disabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable Telnet or SSH access for a specific access point using the **config ap** {**telnet** | **ssh**} {**enable** | **disable**} *Cisco_AP* command.

Note Link latency is enabled automatically when you enable the OfficeExtend mode for an access point. However, you can enable or disable link latency for a specific access point or for all access points currently associated to the controller using the **config ap link-latency** {**enable** | **disable**} {*Cisco_AP* | **all**} command.

- Enable the access point to choose the controller with the least latency when joining by entering this command:

  config flexconnect join min-latency {**enable** | **disable**} *Cisco_AP*

  The default value is disabled. When you enable this feature, the access point calculates the time between the discovery request and discovery response and joins the Cisco WLC that responds first.

- Configure a specific username and password that users at home can enter to log into the GUI of the OfficeExtend access point by entering this command:

config ap mgmtuser add username *user* **password** *password* **enablesecret** *enable_password Cisco_AP*

The credentials that you enter in this command are retained across controller and access point reboots and if the access point joins a new controller.

Note If you want to force this access point to use the controller's global credentials, enter the **config ap mgmtuser delete** *Cisco_AP* command. The following message appears after you execute this command: "AP reverted to global username configuration."

- To configure access to the local network for the Cisco OfficeExtend access points, enter the following command:

  config network oeap local-network {**enable** | **disable**}

  When disabled, the local SSIDs, local ports are inoperative; and the console is not accessible. When reset, the default restores local access. This configuration does not affect the remote LAN configuration if configured on the access points.

- Configure the Dual R-LAN Ports feature, which allows the Ethernet port 3 of Cisco OfficeExtend access points to operate as a remote LAN by entering this command:

  config network oeap dual-rlan-ports {**enable** | **disable**}

  This configuration is global to the controller and is stored by the AP and the NVRAM variable. When this variable is set, the behavior of the remote LAN is changed. This feature supports different remote LANs per remote LAN port.

  The remote LAN mapping is different depending on whether the default group or AP Groups is used:

  - Default Group—If you are using the default group, a single remote LAN with an even numbered remote LAN ID is mapped to port 4. For example, a remote LAN with remote LAN ID 2 is mapped to port 4. The remote LAN with an odd numbered remote LAN ID is mapped to port 3. For example, a remote LAN with remote LAN ID 1 is mapped to port 3.
  - AP Groups—If you are using an AP group, the mapping to the OEAP ports is determined by the order of the AP groups. To use an AP group, you must first delete all remote LANs and WLANs from the AP group leaving it empty. Then, add the two remote LANs to the AP group adding the port 3 AP remote LAN first, and the port 4 remote group second, followed by any WLANs.

- Enable or disable split tunneling by entering this command:

  config network oeap split-tunnel {**enable** | **disable**}

  Disabling split tunneling here disables split tunneling for all the WLANs and remote LANs. You can also disable split tunneling on a specific WLAN or remote LAN.

- Enable split tunneling without gateway override by entering this command:

  config wlan split-tunnel *wlan-id* **enabled apply-acl** *acl name*

- Enable split tunneling with gateway override by entering this command:

  config wlan split-tunnel *wlan-id* **enabled override gateway** *gateway ip* **mask** *subnet mask* **apply-acl** *acl name*

- Save your changes by entering this command:

  save config

Note If your controller supports only OfficeExtend access points, see the Configuring Radio Resource Management section for instructions on setting the recommended value for the DCA interval.

Configuring a Personal SSID on an OfficeExtend Access Point

Procedure

Step 1 Find the IP address of your OfficeExtend access point by doing one of the following:

- Log on to your home router and look for the IP address of your OfficeExtend access point.
- Ask your company's IT professional for the IP address of your OfficeExtend access point.
- Use an application such as Network Magic to detect devices on your network and their IP addresses.

Step 2 With the OfficeExtend access point connected to your home router, enter the IP address of the OfficeExtend access point in the Address text box of your Internet browser and click **Go**.

Note Make sure that you are not connected to your company's network using a virtual private network (VPN) connection.

Step 3 When prompted, enter the username and password to log into the access point.

Step 4 On the OfficeExtend Access Point Welcome page, click **Enter**. The OfficeExtend Access Point Home page appears.

For the GUI of Wave 2 Cisco OEAP, the default username of admin and the default password of admin can be used upon the first login and you are prompted to change the credentials locally on the Cisco OEAP. For more information, see https://www.cisco.com/c/dam/m/zh_cn/solutions/enterprise-networks/mobility-express/office-extend/office-extend-deployment-guide.pdf.

Step 5 Choose **Configuration** to open the Configuration page.

Step 6 In the SSID text box, enter the personal SSID that you want to assign to this access point. This SSID is locally switched.

Note A controller with an OfficeExtend access point publishes only up to 15 WLANs to each connected access point because it reserves one WLAN for the personal SSID.

Step 7 From the Security drop-down list, choose **Open**, **WPA2/PSK (AES)**, or **104 bit WEP** to set the security type to be used by this access point.

Note If you choose WPA2/PSK (AES), make sure that the client is configured for WPA2/PSK and AES encryption.

Step 8 If you chose WPA2/PSK (AES) in *Step 8*, enter an 8- to 38-character WPA2 passphrase in the Secret text box. If you chose 104 bit WEP, enter a 13-character ASCII key in the Key text box.

Step 9 Click **Apply**.

Note If you want to use the OfficeExtend access point for another application, you can clear this configuration and return the access point to the factory-default settings by clicking **Clear Config**. You can also clear the access point's configuration from the controller CLI by entering the **clear ap config** *Cisco_AP* command.

These steps can be used for configuring a personal SSID on OfficeExtend access points only.

Viewing OfficeExtend Access Point Statistics

Use these commands to view information about the OfficeExtend access points on your network:

- See a list of all OfficeExtend access points by entering this command:

  show flexconnect office-extend summary

- See the link delay for OfficeExtend access points by entering this command:

  show flexconnect office-extend latency

- See the encryption state of all access points or a specific access point by entering this command:

  show ap link-encryption {**all** | *Cisco_AP*}

  This command also shows authentication errors, which track the number of integrity check failures, and replay errors, which track the number of times that the access point receives the same packet. See the data plane status for all access points or a specific access point by entering this command:

  show ap data-plane {**all** | *Cisco_AP*}

Viewing Voice Metrics on OfficeExtend Access Points

Use this command to view information about voice metrics on the OfficeExtend access points in your network:

show ap stats 802.11{a | b} *Cisco_AP*

Information similar to the following appears:

```
OEAP WMM Stats :
  Best Effort:
    Tx Frame Count.............................. 0
    Tx Failed Frame Count....................... 0
    Tx Expired Count............................ 0
    Tx Overflow Count........................... 0
    Tx Queue Count.............................. 0
    Tx Queue Max Count.......................... 0
    Rx Frame Count.............................. 0
    Rx Failed Frame Count....................... 0
  Background:
    Tx Frame Count.............................. 0
    Tx Failed Frame Count....................... 0
    Tx Expired Count............................ 0
    Tx Overflow Count........................... 0
    Tx Queue Count.............................. 0
    Tx Queue Max Count.......................... 0
    Rx Frame Count.............................. 0
```

```
  Rx Failed Frame Count..................... 0
Video:
  Tx Frame Count............................ 0
  Tx Failed Frame Count..................... 0
  Tx Expired Count.......................... 0
  Tx Overflow Count......................... 0
  Tx Queue Count............................ 0
  Tx Queue Max Count........................ 0
  Rx Frame Count............................ 0
  Rx Failed Frame Count..................... 0
Voice:
  Tx Frame Count............................ 0
  Tx Failed Frame Count..................... 0
  Tx Expired Count.......................... 0
  Tx Overflow Count......................... 0
  Tx Queue Count............................ 0
  Tx Queue Max Count........................ 0
  Rx Frame Count............................ 0
  Rx Failed Frame Count..................... 0
```

View the voice metrics on the OfficeExtend access points in your network using the WLC GUI as follows:

- Choose**Wireless** > **Access Points** > **Radios** > **802.11a/n/ac** or **802.11b/g/n**. The 802.11a/n/ac Radios or 802.11b/g/n Radios page appears.
- Hover your cursor over the blue drop-down arrow for the desired access point and click the **Detail** link for the desired client to open the Radio > Statistics page.

  This page shows the **OEAP WMM counters** for this access point.

Network Diagnostics

Network Diagnostics determines the non-DTLS throughput of the system by running a speed test on demand. Network Diagnostics allows troubleshooting of root causes leading to failures. It also determines the link latency and jitter by running a test on demand or periodically.

This section contains the following subsections:

Running Network Diagnostics (GUI)

Procedure

Step 1 Choose **WAN** > **Network Diagnostics**.
The Network Diagnostics page is displayed.

Step 2 Click **Start Diagnostics**.
The diagnostics page is displayed.

Running Network Diagnostics on the Controller

Procedure

Step 1 Choose **Wireless** > **All APs** > **Details**.

Step 2 Choose the **Network Diagnostics** tab.
The Network Diagnostics page is displayed.

Step 3 Click **Start Network Diagnostics**.
The diagnostics page is displayed.

Running Network Diagnostics (CLI)

Procedure

- To run network diagnostics, enter this command on the Cisco WLC:
  show ap network-diagnostics *Ap_Name*

Remote LANs

This section describes how to configure remote LANs.

Prerequisites

Guidelines and Restrictions

- It is not possible to configure 802.1X on remote LANs through the controller GUI; configuration only through CLI is supported.

This section contains the following subsections:

Configuring a Remote LAN (GUI)

Procedure

Step 1 Choose **WLANs** to open the WLANs page.

This page lists all of the WLANs and remote LANs currently configured on the controller. For each WLAN, you can see its WLAN/remote LAN ID, profile name, type, SSID, status, and security policies.

The total number of WLANs/Remote LANs appears in the upper right-hand corner of the page. If the list of WLANs/Remote LANs spans multiple pages, you can access these pages by clicking the page number links.

Note If you want to delete a Remote LAN, hover your cursor over the blue drop-down arrow for that WLAN and choose **Remove**, or select the check box to the left of the row, choose **Remove Selected** from the drop-down list, and click **Go**. A message appears asking you to confirm your decision. If you proceed, the remote LAN is removed from any access point group to which it is assigned and from the access point's radio.

Step 2 Create a new Remote-LAN by choosing **Create New** from the drop-down list and clicking **Go**. The WLANs > New page appears.

Step 3 From the Type drop-down list, choose **Remote LAN** to create a remote LAN.

Step 4 In the Profile Name text box, enter up to 32 alphanumeric characters for the profile name to be assigned to this Remote WLAN. The profile name must be unique.

Step 5 From the WLAN ID drop-down list, choose the ID number for this WLAN.

Step 6 Click **Apply** to commit your changes. The **WLANs > Edit** page appears.

Note You can also open the WLANs > Edit page from the WLANs page by clicking the ID number of the WLAN that you want to edit.

Step 7 Use the parameters on the General, Security, and Advanced tabs to configure this remote LAN. See the sections in the rest of this chapter for instructions on configuring specific features.

Step 8 On the General tab, select the **Status** check box to enable this remote LAN. Be sure to leave it unselected until you have finished making configuration changes to the remote LAN.

Note You can also enable or disable remote LANs from the WLANs page by selecting the check boxes to the left of the IDs that you want to enable or disable, choosing **Enable Selected** or **Disable Selected** from the drop-down list, and clicking **Go**.

Step 9 Click **Apply** to commit your changes.

Step 10 Click **Save Configuration** to save your changes.

Configuring a Remote LAN (CLI)

Procedure

- See the current configuration of the remote LAN by entering this command:

  show remote-lan *remote-lan-id*

- Enable or disable remote LAN by entering this command:

  config remote-lan {**enable** | **disable**} *remote-lan-id*

- Enable or disable 802.1X authentication for remote LAN by entering this command:

  config remote-lan security 802.1X {**enable** | **disable**} *remote-lan-id*

Note The encryption on a remote LAN is always "none."

- Enable or disable local EAP with the controller as an authentication server by entering this command:

config remote-lan local-auth enable *profile-name remote-lan-id*

- If you are using an external AAA authentication server, use the following command:

  config remote-lan radius_server auth {**add** | **delete**} *remote-lan-id server id*

  config remote-lan radius_server auth {**add** | **delete**} *remote-lan-id*