IAPP IDMGR INIT IOS System Messages

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IAPP Messages

This section contains Inter-Access Point Protocol (IAPP) messages.

Error Message  %IAPP-2-TASK_INIT_ERROR1: Failed to create IAPP socket rx task.

Explanation  The IAPP task has failed to start correctly.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IAPP-2-TASK_INIT_ERROR2: Unable to open IAPP socket

Explanation  The IAPP socket has failed to open.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.
Error Message  %IAPP-3-AP_NOT_FOUND: AP [hex]:[hex]:[hex]:[hex]:[hex]:[hex] does not exist.

Explanation  An access point could not be found.

Recommended Action  Check if this AP is registered in the current AP list on the controller and if this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IAPP-3-INVALID_PKT_RECV: invalid subType([dec]) in iappProcessLocpClientPackets

Explanation  An invalid IAPP packet has been received.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IAPP-3-MOBILE_NOT_FOUND: mobile station [hex]:[hex]:[hex]:[hex]:[hex]:[hex] does not exist.

Explanation  A mobile station could not be found.

Recommended Action  Check if this mobile station is listed in the current client list on the controller and if this message recurs, copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IAPP-3-OUT_OF_MEMORY_ERROR: Out of System buffers.

Explanation  The system might be running low on memory.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at
Error Message  %IAPP-3-SOCKET_READ_ERROR: read from dtl IAPP socket failed.

Explanation  An IAPP task is experiencing problems while processing packets.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IAPP-3-SOCKET_OPEN_ERROR: Unable to re-open IAPP socket

Explanation  An IAPP task is experiencing problems while processing packets.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IAPP-3-SOCKET_SELECT_ERROR: select from IAPP socket failed with error [dec]

Explanation  An IAPP task is experiencing problems while processing packets.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.
**IDMGR Messages**

This section contains ID Manager (IDMGR) messages.

**Error Message**  %IAPP-3-UNSUPPORTED_MSG_RECVED: unsupported message [dec] from LOCP to client

**Explanation**  An internal system error has occurred.

**Recommended Action**  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at [http://www.cisco.com/cisco/web/support/index.html](http://www.cisco.com/cisco/web/support/index.html). With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at [http://tools.cisco.com/Support/BugToolKit/](http://tools.cisco.com/Support/BugToolKit/). If you still require assistance, open a case with the Technical Assistance Center via the Internet at [http://tools.cisco.com/ServiceRequestTool/create/launch.do](http://tools.cisco.com/ServiceRequestTool/create/launch.do), or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message**  %IDMGR-3-ID_MANAGER_INTERNAL_ERROR: [chars]

**Explanation**  An internal error has occurred with the ID Manager.

**Recommended Action**  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at [http://www.cisco.com/cisco/web/support/index.html](http://www.cisco.com/cisco/web/support/index.html). With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at [http://tools.cisco.com/Support/BugToolKit/](http://tools.cisco.com/Support/BugToolKit/). If you still require assistance, open a case with the Technical Assistance Center via the Internet at [http://tools.cisco.com/ServiceRequestTool/create/launch.do](http://tools.cisco.com/ServiceRequestTool/create/launch.do), or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message**  %IDMGR-3-INTERRUPT: [chars]

**Explanation**  There has been an attempt to get the ID at the interrupt level.

**Recommended Action**  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at [http://www.cisco.com/cisco/web/support/index.html](http://www.cisco.com/cisco/web/support/index.html). With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at [http://tools.cisco.com/Support/BugToolKit/](http://tools.cisco.com/Support/BugToolKit/). If you still require assistance, open a case with the Technical Assistance Center via the Internet at [http://tools.cisco.com/ServiceRequestTool/create/launch.do](http://tools.cisco.com/ServiceRequestTool/create/launch.do), or contact your Cisco technical support representative and provide the representative with the information you have gathered.
**Error Message** %IDMGR-3-INVALID_ID: bad id in [chars] (id: [hex])

**Explanation** An ID Manager error has occurred.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/tac. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %IDMGR-3-INVALID_ID_TABLE_SIZE: bad new ID table size

**Explanation** A bad new table request to ID Manager has occurred.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %IDMGR-3-MALLOC_FAILURE: [chars]

**Explanation** A MALLOC failure has occurred in the ID Manager.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

### INIT Messages

This section contains initialization (INIT) messages.

**Error Message** %INIT-0-DRIVER_OPEN_FAILED: Failed to open the driver [chars]

**Explanation** The system has failed to open the driver.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities
INIT Messages will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %INIT-0-LICENSED_CRASH: License daemon exited abnormally with signal: %d

**Explanation** The license daemon has exited abnormally.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %INIT-0-LICENSED_EXIT_NORMAL: License daemon exited normally with code [dec].

**Explanation** The license daemon has exited normally.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message** %INIT-0-LICENSED_FORK_FAILED: Failed to spawn the license daemon.

**Explanation** The system has failed to spawn the license daemon.

**Recommended Action** Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.
Error Message  %INIT-0-LICENSED_RESTART_NOTIFY: Failed to send notification of the restart event.

Explanation  The system has failed to send a notification of the restart event.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-0-LICENSED_START_FAILED: Failed to start the license daemon.

Explanation  The system has failed to start the license daemon.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-0-SEM_CREAT_FAILED: Failed to create semaphore for the INIT task.

Explanation  The system has failed to create a semaphore for the INIT task.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-0-SET_I2CADDR_FAILED: Failed to set the I2C device address for dual Gig card.

Explanation  The system has failed to set the I2C device address for a dual Gigabit card.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the
Error Message  %INIT-0-READ_GIGCARD_FAILED: Failed to read data from dual Gig card.

Explanation  The system has failed to read data from a dual gigabit card.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-0-TASK_CREAT_FAILED: Failed to create the task [chars].

Explanation  The system has failed to create a task.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-0-WRITING_INVALID_VALUE_TO_SERVICE_PORT: Writing invalid value of [hex] to control register of service port phy.

Explanation  The system is writing an invalid value to the control register of the service port.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.
Error Message  %INIT-0-WRITE_GIGCARD_FAILED: Failed to write data to dual Gig card.

Explanation  The system has failed to write data to a dual gigabit card.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-2-MOUNT_FAILED: [chars][dec].

Explanation  The system is unable to mount or unmount the AP image directory (/mnt/images).

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-3-CREAT_SOCK_FAILED: Failed to open socket to read MAC address from eth[dec].

Explanation  The system has failed to open a socket to read the MAC address.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-3-FILE_OPEN_FAILED: Failed to open the file [chars].

Explanation  The system has failed to open a file.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the
Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message**  %INIT-3-INIT_GIGCARD_FAILED: Failed to initialize dual Gig card.

**Explanation**  The system has failed to initialize a dual Gigabit card.

**Recommended Action**  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/tac. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message**  %INIT-3-MDIO_CMD_INVALID: Invalid MDIO command [dec]

**Explanation**  The system has detected an invalid MDIO command.

**Recommended Action**  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

**Error Message**  %INIT-3-PARSING_FAILED: Unable to parse the content of the file [chars].

**Explanation**  The system is unable to parse the content of a file.

**Recommended Action**  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.
Error Message  %INIT-3-READ_EEPROM_FAILED: Failed to read MAC address from EEPROM.

Explanation  The system has failed to read a MAC address from EEPROM.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-3-READ_HWADDR_FAILED: Failed to read MAC address from eth[dec]. The ioctl call failed for [chars].

Explanation  The system has failed to read a MAC address.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-3-TRANSCEIVER_NOT_DETECTED: No transceivers detected.

Explanation  No transceivers have been detected.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %INIT-3-TRANSCEIVER_DOWN: Transceiver [chars] is down

Explanation  A transceiver is down.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the
Cisco IOS Messages

This section contains Cisco IOS messages.

Error Message  %IOS-3-INV_CERT_LEN: LOCAL-AUTH(SHIM): Received peer cert too big (size [int])

Explanation  The system has received a peer certificate that is too big.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at
Error Message %IOS-3-INV_PARAM: OPSSL_PARSER: Received a NULL ctx in verify callback

Explanation The system has received a null ctx in a verify callback. An internal system error has occurred.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %IOS-3-PEER_CERT_DECODE_FAIL: LOCAL-AUTH(SHIM): Unable to decode peer device cert for session [hex]

Explanation The system is unable to decode a peer device certificate for the specified session.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %IOS-3-PEER_CERT_GET_FAIL: LOCAL-AUTH(SHIM): Unable to retrieve peer device cert for session [hex]

Explanation The system is unable to retrieve a peer device certificate for the specified session.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.
Error Message  %IOS-3-PEER_CERT_VER_FAIL: LOCAL-AUTH: Peer cert (user ‘[chars]’) failed ‘[chars]’ check

Explanation  The system has failed to authenticate the specified user.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message  %IOS-3-PEER_CERT_ZERO_LEN: OPSSL_PARSER: Received a zero len cert from peer for session [hex]

Explanation  The system has received a zero len certificate from a peer for the specified session.

Recommended Action  Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at http://www.cisco.com/cisco/web/support/index.html. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at http://tools.cisco.com/Support/BugToolKit/. If you still require assistance, open a case with the Technical Assistance Center via the Internet at http://tools.cisco.com/ServiceRequestTool/create/launch.do, or contact your Cisco technical support representative and provide the representative with the information you have gathered.