



Configuring System Message Logs

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Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see Bug Search Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table at the end of this module.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.

Related Topics

[Feature History and Information for Troubleshooting Software Configuration](#)

Finding Feature Information

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Restrictions for Configuring System Message Logs

When the **logging discriminator** command is configured, the device may experience memory leak or crash. This usually happens during heavy syslog or debug output. The rate of the memory leak is dependent on the number of logs being produced. In extreme cases, the device may also crash. As a workaround, use the **no logging discriminator** command to disable the logging discriminator.

Information About Configuring System Message Logs

System Message Logging

By default, a switch sends the output from system messages and **debug** privileged EXEC commands to a logging process. . The logging process controls the distribution of logging messages to various destinations, such as the logging buffer, terminal lines, or a UNIX syslog server, depending on your configuration. The process also sends messages to the console.

When the logging process is disabled, messages are sent only to the console. The messages are sent as they are generated, so message and debug output are interspersed with prompts or output from other commands. Messages appear on the active consoles after the process that generated them has finished.

You can set the severity level of the messages to control the type of messages displayed on the consoles and each of the destinations. You can time-stamp log messages or set the syslog source address to enhance real-time debugging and management. For information on possible messages, see the system message guide for this release.

You can access logged system messages by using the switch command-line interface (CLI) or by saving them to a properly configured syslog server. The switch software saves syslog messages in an internal buffer on a standalone switch. If a standalone switch, the log is lost unless you had saved it to flash memory.

You can remotely monitor system messages by viewing the logs on a syslog server or by accessing the switch through Telnet, through the console port, or through the Ethernet management port.



Note The syslog format is compatible with 4.3 BSD UNIX.

System Log Message Format

System log messages can contain up to 80 characters and a percent sign (%), which follows the optional sequence number or time-stamp information, if configured. Depending on the switch, messages appear in one of these formats:

- *seq no:timestamp: %facility-severity-MNEMONIC:description (hostname-n)*
- *seq no:timestamp: %facility-severity-MNEMONIC:description*

The part of the message preceding the percent sign depends on the setting of these global configuration commands:

- **service sequence-numbers**
- **service timestamps log datetime**
- **service timestamps log datetime [localtime] [msec] [show-timezone]**
- **service timestamps log uptime**

Table 1: System Log Message Elements

| Element | Description |
|---|--|
| <i>seq no:</i> | Stamps log messages with a sequence number only if the service sequence-numbers global configuration command is configured. |
| <i>timestamp</i> formats: <i>mm/dd h h:mm:ss</i> or <i>hh:mm:ss</i> (short uptime) or <i>d h</i> (long uptime) | Date and time of the message or event. This information appears only if the service timestamps log [datetime log] global configuration command is configured. |
| <i>facility</i> | The facility to which the message refers (for example, SNMP, SYS, and so forth). |
| <i>severity</i> | Single-digit code from 0 to 7 that is the severity of the message. |
| <i>MNEMONIC</i> | Text string that uniquely describes the message. |
| <i>description</i> | Text string containing detailed information about the event being reported. |
| <i>hostname-n</i> | Hostname of a stack member and its switch number in the stack. Though the <i>n</i> is a stack member, it does <i>not</i> append its hostname to system messages. |

Default System Message Logging Settings

Table 2: Default System Message Logging Settings

| Feature | Default Setting |
|---------------------------------------|--------------------------|
| System message logging to the console | Enabled. |
| Console severity | Debugging. |
| Logging file configuration | No filename specified. |
| Logging buffer size | 4096 bytes. ¹ |
| Logging history size | 1 message. |

| Feature | Default Setting |
|--------------------------|------------------|
| Time stamps | Disabled. |
| Synchronous logging | Disabled. |
| Logging server | Disabled. |
| Syslog server IP address | None configured. |
| Server facility | Local7 |
| Server severity | Informational. |

¹ For Cisco IOS XE 3.6E release, the default logging buffer size is 16384 bytes.

Syslog Message Limits

If you enabled syslog message traps to be sent to an SNMP network management station by using the **snmp-server enable trap** global configuration command, you can change the level of messages sent and stored in the switch history table. You also can change the number of messages that are stored in the history table.

Messages are stored in the history table because SNMP traps are not guaranteed to reach their destination. By default, one message of the level **warning** and numerically lower levels are stored in the history table even if syslog traps are not enabled.

When the history table is full (it contains the maximum number of message entries specified with the **logging history size** global configuration command), the oldest message entry is deleted from the table to allow the new message entry to be stored.

The history table lists the level keywords and severity level. For SNMP usage, the severity level values increase by 1. For example, *emergencies* equal 1, not 0, and *critical* equals 3, not 2.

Enabling Syslog Trap Messages

You can enable Syslog traps using the **snmp-server enable traps syslog** command.

After enabling Syslog traps, you have to specify the trap message severity. Use the **logging snmp-trap** command to specify the trap level. By default, the command enables severity 0 to 4. To enable all the severity level, configure the **logging snmp-trap 0 7** command.

To enable individual trap levels, configure the following commands:

- **logging snmp-trap emergencies**: Enables only severity 0 traps.
- **logging snmp-trap alert**: Enables only severity 1 traps.

Note that, along with the Syslog traps, the Syslog history should also be applied. Without this configuration, Syslog traps are not sent.

Use the **logging history informational** command to enable the Syslog history.

How to Configure System Message Logs

Setting the Message Display Destination Device

If message logging is enabled, you can send messages to specific locations in addition to the console.

This task is optional.

SUMMARY STEPS

1. **configure terminal**
2. **logging buffered** *[size]*
3. **logging** *host*
4. **logging file flash:** *filename* [*max-file-size* [*min-file-size*]] [*severity-level-number* | *type*]
5. **end**
6. **terminal monitor**

DETAILED STEPS

| | Command or Action | Purpose |
|--------|--|---|
| Step 1 | configure terminal Example: <pre>Controller# configure terminal</pre> | Enters global configuration mode. |
| Step 2 | logging buffered <i>[size]</i> Example: <pre>Controller(config)# logging buffered 8192</pre> | <p>Logs messages to an internal buffer on the switch or on a standalone switch or, in the case of a switch stack, on the . The range is 4096 to 2147483647 bytes. The default buffer size is 4096 bytes.</p> <p>If a standalone switch or the fails, the log file is lost unless you previously saved it to flash memory. See Step 4.</p> <p>Note Do not make the buffer size too large because the switch could run out of memory for other tasks. Use the show memory privileged EXEC command to view the free processor memory on the switch. However, this value is the maximum available, and the buffer size should <i>not</i> be set to this amount.</p> |
| Step 3 | logging <i>host</i> Example: <pre>Controller(config)# logging 125.1.1.100</pre> | <p>Logs messages to a UNIX syslog server host.</p> <p><i>host</i> specifies the name or IP address of the host to be used as the syslog server.</p> <p>To build a list of syslog servers that receive logging messages, enter this command more than once.</p> |

| | Command or Action | Purpose |
|--------|--|--|
| Step 4 | <p>logging file flash: <i>filename</i> [<i>max-file-size</i> [<i>min-file-size</i>]] [<i>severity-level-number</i> <i>type</i>]</p> <p>Example:</p> <pre>Controller(config)# logging file flash:log_msg.txt 40960 4096 3</pre> | <p>Stores log messages in a file in flash memory on a standalone switch or, in the case of a switch stack, on the .</p> <ul style="list-style-type: none"> • <i>filename</i>—Enters the log message filename. • (Optional) max-file-size—Specifies the maximum logging file size. The range is 4096 to 2147483647. The default is 4096 bytes. • (Optional) <i>min-file-size</i>—Specifies the minimum logging file size. The range is 1024 to 2147483647. The default is 2048 bytes. • (Optional) <i>severity-level-number</i> <i>type</i>—Specifies either the logging severity level or the logging type. The severity range is 0 to 7. |
| Step 5 | <p>end</p> <p>Example:</p> <pre>Controller(config)# end</pre> | <p>Returns to privileged EXEC mode.</p> |
| Step 6 | <p>terminal monitor</p> <p>Example:</p> <pre>Controller# terminal monitor</pre> | <p>Logs messages to a nonconsole terminal during the current session.</p> <p>Terminal parameter-setting commands are set locally and do not remain in effect after the session has ended. You must perform this step for each session to see the debugging messages.</p> |

Synchronizing Log Messages

You can synchronize unsolicited messages and **debug** privileged EXEC command output with solicited device output and prompts for a specific console port line or virtual terminal line. You can identify the types of messages to be output asynchronously based on the level of severity. You can also configure the maximum number of buffers for storing asynchronous messages for the terminal after which messages are dropped.

When synchronous logging of unsolicited messages and **debug** command output is enabled, unsolicited device output appears on the console or printed after solicited device output appears or is printed. Unsolicited messages and **debug** command output appears on the console after the prompt for user input is returned. Therefore, unsolicited messages and **debug** command output are not interspersed with solicited device output and prompts. After the unsolicited messages appear, the console again displays the user prompt.

This task is optional.

SUMMARY STEPS

1. **configure terminal**
2. **line** [**console** | **vty**] *line-number* [*ending-line-number*]
3. **logging synchronous** [**level** [*severity-level* | **all**] | **limit** *number-of-buffers*]

4. end

DETAILED STEPS

| | Command or Action | Purpose |
|--------|---|---|
| Step 1 | configure terminal Example: <pre>Controller# configure terminal</pre> | Enters global configuration mode. |
| Step 2 | line [console vty] line-number [ending-line-number] Example: <pre>Controller(config)# line console</pre> | <p>Specifies the line to be configured for synchronous logging of messages.</p> <ul style="list-style-type: none"> • console—Specifies configurations that occur through the switch console port or the Ethernet management port. • line vty line-number—Specifies which vty lines are to have synchronous logging enabled. You use a vty connection for configurations that occur through a Telnet session. The range of line numbers is from 0 to 15. <p>You can change the setting of all 16 vty lines at once by entering:</p> <pre>line vty 0 15</pre> <p>You can also change the setting of the single vty line being used for your current connection. For example, to change the setting for vty line 2, enter:</p> <pre>line vty 2</pre> <p>When you enter this command, the mode changes to line configuration.</p> |
| Step 3 | logging synchronous [level [severity-level all] limit number-of-buffers] Example: <pre>Controller(config)# logging synchronous level 3 limit 1000</pre> | <p>Enables synchronous logging of messages.</p> <ul style="list-style-type: none"> • (Optional) level severity-level—Specifies the message severity level. Messages with a severity level equal to or higher than this value are printed asynchronously. Low numbers mean greater severity and high numbers mean lesser severity. The default is 2. • (Optional) level all—Specifies that all messages are printed asynchronously regardless of the severity level. • (Optional) limit number-of-buffers—Specifies the number of buffers to be queued for the terminal after which new messages are dropped. The range is 0 to 2147483647. The default is 20. |

| | Command or Action | Purpose |
|---------------|---|----------------------------------|
| Step 4 | end Example: Controller(config)# end | Returns to privileged EXEC mode. |

Disabling Message Logging

Message logging is enabled by default. It must be enabled to send messages to any destination other than the console. When enabled, log messages are sent to a logging process, which logs messages to designated locations asynchronously to the processes that generated the messages.

Disabling the logging process can slow down the switch because a process must wait until the messages are written to the console before continuing. When the logging process is disabled, messages appear on the console as soon as they are produced, often appearing in the middle of command output.

The **logging synchronous** global configuration command also affects the display of messages to the console. When this command is enabled, messages appear only after you press **Return**.

To reenable message logging after it has been disabled, use the **logging on** global configuration command.

This task is optional.

SUMMARY STEPS

1. **configure terminal**
2. **no logging console**
3. **end**

DETAILED STEPS

| | Command or Action | Purpose |
|---------------|---|-----------------------------------|
| Step 1 | configure terminal Example: Controller# configure terminal | Enters global configuration mode. |
| Step 2 | no logging console Example: Controller(config)# no logging console | Disables message logging. |
| Step 3 | end Example: Controller(config)# end | Returns to privileged EXEC mode. |

Enabling and Disabling Time Stamps on Log Messages

By default, log messages are not time-stamped.

This task is optional.

SUMMARY STEPS

1. **configure terminal**
2. Use one of these commands:
 - **service timestamps log uptime**
 - **service timestamps log datetime[msec | localtime | show-timezone]**
3. **end**

DETAILED STEPS

| | Command or Action | Purpose |
|---------------|--|---|
| Step 1 | configure terminal Example: <pre>Controller# configure terminal</pre> | Enters global configuration mode. |
| Step 2 | Use one of these commands: <ul style="list-style-type: none"> • service timestamps log uptime • service timestamps log datetime[msec localtime show-timezone] Example: <pre>Controller(config)# service timestamps log uptime</pre> or <pre>Controller(config)# service timestamps log datetime</pre> | Enables log time stamps. <ul style="list-style-type: none"> • log uptime—Enables time stamps on log messages, showing the time since the system was rebooted. • log datetime—Enables time stamps on log messages. Depending on the options selected, the time stamp can include the date, time in milliseconds relative to the local time zone, and the time zone name. |
| Step 3 | end Example: <pre>Controller(config)# end</pre> | Returns to privileged EXEC mode. |

Enabling and Disabling Sequence Numbers in Log Messages

If there is more than one log message with the same time stamp, you can display messages with sequence numbers to view these messages. By default, sequence numbers in log messages are not displayed.

This task is optional.

SUMMARY STEPS

1. `configure terminal`
2. `service sequence-numbers`
3. `end`

DETAILED STEPS

| | Command or Action | Purpose |
|---------------|---|-----------------------------------|
| Step 1 | configure terminal Example: Controller# <code>configure terminal</code> | Enters global configuration mode. |
| Step 2 | service sequence-numbers Example: Controller(config)# <code>service sequence-numbers</code> | Enables sequence numbers. |
| Step 3 | end Example: Controller(config)# <code>end</code> | Returns to privileged EXEC mode. |

Defining the Message Severity Level

Limit messages displayed to the selected device by specifying the severity level of the message.

This task is optional.

SUMMARY STEPS

1. `configure terminal`
2. `logging console level`
3. `logging monitor level`
4. `logging trap level`
5. `end`

DETAILED STEPS

| | Command or Action | Purpose |
|---------------|---|-----------------------------------|
| Step 1 | configure terminal Example: Controller# <code>configure terminal</code> | Enters global configuration mode. |

| | Command or Action | Purpose |
|--------|---|--|
| Step 2 | logging console <i>level</i> Example: Controller(config)# logging console 3 | Limits messages logged to the console. By default, the console receives debugging messages and numerically lower levels. |
| Step 3 | logging monitor <i>level</i> Example: Controller(config)# logging monitor 3 | Limits messages logged to the terminal lines. By default, the terminal receives debugging messages and numerically lower levels. |
| Step 4 | logging trap <i>level</i> Example: Controller(config)# logging trap 3 | Limits messages logged to the syslog servers. By default, syslog servers receive informational messages and numerically lower levels. |
| Step 5 | end Example: Controller(config)# end | Returns to privileged EXEC mode. |

Limiting Syslog Messages Sent to the History Table and to SNMP

This task explains how to limit syslog messages that are sent to the history table and to SNMP.

This task is optional.

SUMMARY STEPS

1. **configure terminal**
2. **logging history *level***
3. **logging history size *number***
4. **end**

DETAILED STEPS

| | Command or Action | Purpose |
|--------|--|-----------------------------------|
| Step 1 | configure terminal Example: Controller# configure terminal | Enters global configuration mode. |

| | Command or Action | Purpose |
|---------------|---|--|
| Step 2 | logging history <i>level</i> Example: Controller(config)# logging history 3 | Changes the default level of syslog messages stored in the history file and sent to the SNMP server. By default, warnings, errors, critical, alerts, and emergencies messages are sent. |
| Step 3 | logging history size <i>number</i> Example: Controller(config)# logging history size 200 | Specifies the number of syslog messages that can be stored in the history table. The default is to store one message. The range is 0 to 500 messages. |
| Step 4 | end Example: Controller(config)# end | Returns to privileged EXEC mode. |

Logging Messages to a UNIX Syslog Daemon

This task is optional.



Note Some recent versions of UNIX syslog daemons no longer accept by default syslog packets from the network. If this is the case with your system, use the UNIX **man syslogd** command to decide what options must be added to or removed from the syslog command line to enable logging of remote syslog messages.

Before you begin

- Log in as root.
- Before you can send system log messages to a UNIX syslog server, you must configure the syslog daemon on a UNIX server.

SUMMARY STEPS

1. Add a line to the file /etc/syslog.conf.
2. Enter these commands at the UNIX shell prompt.
3. Make sure the syslog daemon reads the new changes.

DETAILED STEPS

| | Command or Action | Purpose |
|---------------|---|---|
| Step 1 | Add a line to the file /etc/syslog.conf. Example: | <ul style="list-style-type: none"> • local7—Specifies the logging facility. |

| | Command or Action | Purpose |
|---------------|---|--|
| | <code>local17.debug /usr/adm/logs/cisco.log</code> | <ul style="list-style-type: none"> • debug—Specifies the syslog level. The file must already exist, and the syslog daemon must have permission to write to it. |
| Step 2 | Enter these commands at the UNIX shell prompt. Example: <pre>\$ touch /var/log/cisco.log \$ chmod 666 /var/log/cisco.log</pre> | Creates the log file. The syslog daemon sends messages at this level or at a more severe level to this file. |
| Step 3 | Make sure the syslog daemon reads the new changes. Example: <pre>\$ kill -HUP `cat /etc/syslog.pid`</pre> | For more information, see the man syslog.conf and man syslogd commands on your UNIX system. |

Monitoring and Maintaining System Message Logs

Monitoring Configuration Archive Logs

| Command | Purpose |
|---|--|
| <pre>show archive log config {all number [end-number] user username [session number] number [end-number] statistics} [provisioning]</pre> | Displays the entire configuration log or the log for specified parameters. |

Configuration Examples for System Message Logs

Example: Switch System Message

This example shows a partial switch system message on a switch:

```
00:00:46: %LINK-3-UPDOWN: Interface Port-channell, changed state to up
00:00:47: %LINK-3-UPDOWN: Interface GigabitEthernet0/1, changed state to up
00:00:47: %LINK-3-UPDOWN: Interface GigabitEthernet0/2, changed state to up
00:00:48: %LINEPROTO-5-UPDOWN: Line protocol on Interface Vlan1, changed state to down
00:00:48: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0/1, changed state
to down 2
*Mar  1 18:46:11: %SYS-5-CONFIG_I: Configured from console by vty2 (10.34.195.36)
18:47:02: %SYS-5-CONFIG_I: Configured from console by vty2 (10.34.195.36)
*Mar  1 18:48:50.483 UTC: %SYS-5-CONFIG_I: Configured from console by vty2 (10.34.195.36)
```

Additional References for System Message Logs

Related Documents

| Related Topic | Document Title |
|--|---|
| System management commands | <i>System Management Command Reference (Catalyst 3850 Switches)</i> <i>System Management Command Reference (Cisco WLC 5700 Series)</i> <i>System Management Command Reference (Catalyst 3650 Switches)</i> |
| Platform-independent command references | <i>Configuration Fundamentals Command Reference, Cisco IOS XE Release 3S (Catalyst 3850 Switches)</i> |
| Platform-independent configuration information | <i>Configuration Fundamentals Configuration Guide, Cisco IOS XE Release 3S (Catalyst 3850 Switches)</i> <i>IP Addressing Configuration Guide Library, Cisco IOS XE Release 3S (Catalyst 3850 Switches)</i> |

Standards and RFCs

| Standard/RFC | Title |
|--------------|-------|
| None | — |

MIBs

| MIB | MIBs Link |
|--------------------------------------|--|
| All supported MIBs for this release. | To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs |

Technical Assistance

| Description | Link |
|---|---|
| <p>The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.</p> <p>To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.</p> <p>Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.</p> | http://www.cisco.com/support |

Additional References for System Message Logs

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|--|---|
| System management commands | <i>System Management Command Reference (Catalyst 3650 Switches)</i> <i>System Management Command Reference (Cisco WLC 5700 Series)</i> |
| Platform-independent command references | <i>Configuration Fundamentals Command Reference, Cisco IOS XE Release 3S (Catalyst 3650 Switches)</i> |
| Platform-independent configuration information | <i>IP Addressing Configuration Guide Library, Cisco IOS XE Release 3S (Catalyst 3650 Switches)</i> <i>Configuration Fundamentals Configuration Guide, Cisco IOS XE Release 3S (Catalyst 3650 Switches)</i> |

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Feature History and Information For System Message Logs

| Release | Modification |
|--|------------------------------|
| Cisco IOS XE 3.2SE Cisco IOS XE 3.3SE Cisco IOS XE 3.3SE | This feature was introduced. |