



# Release Notes for StarOS™ Software, Release 2025.03.10

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# StarOS™ Software, Release 2025.03.I0

This Release Notes identifies changes and issues that are related to the Legacy Platform (for ASR 5500 DPC2) software releases.

The key highlights of this release include:

- Option to disable SRP monitor-based switchovers for ICSR nodes: Allows operators to maintain session integrity and system stability by preventing SRP monitor-triggered switchovers.
- Timezone enhancements: Streamlines operations by removing the need for manual timezone workarounds and ensuring local time alignment.

## Qualified products and platforms

**Table 1.** Products and platforms qualified in this release

Component	Qualified?
<b>Products</b>	
CUPS	No
MME	Yes
ePDG	Yes
P-GW	No
SAEGW	No
SGSN	Yes
<b>Platforms</b>	
ASR 5500	Yes
VPC-DI	No
VPC-SI	No

## New software features

This section provides a brief description of the new software features introduced in this release.

**Table 2.** New software features for StarOS™ Software, Release 2025.03.I0

Product impact	Feature	Description
Software Reliability	<a href="#">Disabling SRP monitor-based switchovers for ICSR nodes</a>	<p>This feature lets operators disable Service Redundancy Protocol (SRP) monitor-based switchovers in the ICSR pair nodes preventing interruptions and ensuring session integrity during such events.</p> <p>Command introduced:</p>

Product impact	Feature	Description
		<b>srp-monitor-based-switchover {enable   disable}</b>
Ease of use	<a href="#">Timezone enhancements</a>	To reflect the recent removal of Central Daylight Time (CDT) by the Government of Mexico, the Classic Gateway (GW) has been updated to support the revised Mexico timezone. This enhancement eliminates the need for workarounds, ensures seamless network operations, aligns with local time standards, and improves operational efficiency.

## Changes in behavior

This section provides a brief description of the behavior changes introduced in this release.

**Table 3.** Behavior changes for StarOS™ Software, Release 2025.03.I0

Description	Behavior changes
Automatic SRP switchover for MAV issues during CF failover	<p><b>Previous Behavior:</b> On ASR 5500 systems, when a Control Function (CF) failure occurred and a redundant CF instance was available, the system would attempt to switch over to the standby CF to minimize service disruption.</p> <p>For example, if CF1 failed (such as a reboot), the system would automatically switch to the standby CF2—even if CF2 had a Multi Attach Volume (MAV) issue. In such cases, the chassis (active VNF) could enter an unrecoverable state.</p> <p><b>New Behavior:</b> If a CF failure occurs and the newly active CF card (for example, CF2) has a MAV issue, the system now automatically initiates a Service Redundancy Protocol (SRP) switchover. This SRP switchover process helps ensure system recovery and typically completes in approximately 3 minutes.</p>
MME Handling of NR UE Security Capability in Path Switch Procedures	<p><b>Previous Behavior:</b> MME includes the NR UE Security Capability Information Element (IE) over the S1AP interface in the following messages:</p> <ul style="list-style-type: none"> <li>INITIAL-CONTEXT-SETUP-REQUEST</li> <li>PATH-SWITCH-REQUEST-ACK</li> </ul> <p>If the MME receives the NR UE Security Capability in a PATH SWITCH REQUEST from the eNodeB, it uses this value in the PATH SWITCH ACK. Otherwise, it parses and uses the NR UE Security Capability from the UE Additional Security Capability received in one of these messages:</p> <ul style="list-style-type: none"> <li>ATTACH REQUEST</li> <li>TAU REQUEST</li> <li>UE-CONTEXT-MODIFICATION-REQUEST</li> <li>HANDOVER REQUEST</li> <li>DOWNLINK-NAS-TRANSPORT</li> </ul> <p><b>New Behavior:</b> If the MME receives the NR UE Security Capability in a PATH SWITCH REQUEST from eNodeB, it now ignores this value. Instead, the MME always uses its backed-up value parsed from the UE Additional Security Capability received in the ATTACH or TAU request when sending the PATH SWITCH ACK.</p>
Updated cause to handle SGW errors during 4G to 5G handover	<p><b>Previous behavior:</b> For Pure S call, if the Update Bearer Request is received while the SGW is already processing Modify Bearer Request for the PRA change, then the Update Bearer Request message was rejected with the cause No Resource Available.</p> <p><b>New behavior:</b> For Pure S call, if the Update Bearer Request is received while the SGW is already</p>

Description	Behavior changes
	processing Modify Bearer Request for the PRA change, then the Update Bearer Request is silently dropped. The P-GW retries the Update Bearer Request message and S-GW processes it.

## Resolved issues

This table lists the resolved issues in this specific software release.

**Note:** This software release may contain bug fixes first introduced in other releases. To see additional information, click the bug ID to access the [Cisco Bug Search Tool](#). To search for a documented Cisco product issue, type in the browser: <bug number> site:cisco.com.

**Table 4.** Resolved issues for StarOS™ Software, Release 2025.03.10

Bug ID	Description	Product Found
<a href="#">CSCWq20529</a>	vpnmgr restart at function vpnmgr_lookup_pool_by_id_slow()	cups-cp
<a href="#">CSCWq30875</a>	Session manager recovery status instability	cups-cp
<a href="#">CSCWq09903</a>	Corrupted Diameter Realm value in STR	cups-cp
<a href="#">CSCWq31050</a>	sessmgr reload after ECS configuration modification	cups-cp
<a href="#">CSCWq00805</a>	CUPS-CP not triggering CCRU to PCRF after wifi to wifi handover	cups-cp
<a href="#">CSCWp03503</a>	CDR corruption after CP switchover	cups-cp
<a href="#">CSCWp16586</a>	Generated URRs are not associated with PDR's when the Online Charging System (OCS) is in a Server Unreachable (SU) state.	cups-cp
<a href="#">CSCWo94253</a>	3GPP-Reporting-Reason VALIDITY_TIME in the CCR-U after GY RAR	cups-cp
<a href="#">CSCWq22329</a>	Lack of P-CSCF address in EGTP_CREATE_SESSION_RESPONSE in case of VoWiFi	cups-cp
<a href="#">CSCWp84482</a>	Mapping of Default IMS bearer QCI set 1 by PGW so no dedicated created for the reason UE faced Issue while connecting to call once to comes back to volte from vowifi.	cups-cp
<a href="#">CSCWq18010</a>	MBR-UBR collision in CUPS-SGW during handover	cups-cp
<a href="#">CSCWp10751</a>	Periodic updates not being sent when 'diameter send-ccri session-start' is configured	cups-cp
<a href="#">CSCWk31021</a>	On CUPS-CP node multiple session manager restarts observed after SRP switchover	cups-cp
<a href="#">CSCWo87056</a>	Wrong UP behavior after getting CREDIT_LIMIT_REACHED	cups-up
<a href="#">CSCWq18455</a>	Huge amount of logs skipping adf creation for NAT subscriber in UPF	cups-up
<a href="#">CSCWj84817</a>	sessmgr crash observed [21.28.m3.88506] :Function: sessmgr_handle_get_global_smgr_stats()	cups-up
<a href="#">CSCWp83463</a>	Multiple sessmgr 12093 error logs generated in the system	cups-up

Bug ID	Description	Product Found
<a href="#">CSCwo35415</a>	gtpmgr OVER state for volte UPF's	cups-up
<a href="#">CSCwn78141</a>	Packet drops when GSU in CCA-I only provides CC-TIME with FUI terminate without volume quota	cups-up
<a href="#">CSCwo47679</a>	Buffered bytes dropped due to flow action discard in charging action incorrect under input byte drop	cups-up
<a href="#">CSCwo64859</a>	Frequent authentication failures in the second PDN on ePDG	epdg
<a href="#">CSCwn30866</a>	mme sessmgr crash-mme_pdn_fsm_connect_pending_brr_evt	mme
<a href="#">CSCwp84512</a>	To send unauthenticated IMSI in Location Report Request for unauthenticated emergency attach with IMSI	mme
<a href="#">CSCwo87872</a>	Code change to drop a PDN Connection Request for an existing PDN with same APN when Service Request Procedure is ongoing and 'policy pdn-reconnection restart' is configured	mme
<a href="#">CSCwq12952</a>	During X2 handover MME modifies NR UE Security Capabilities received in Path Switch Request prior returning it to eNB	mme
<a href="#">CSCwo68956</a>	Handling of enodeb transmission to avoid mmemgr crash	mme
<a href="#">CSCwp32238</a>	SLR being triggered for default bearer aswell during handover	mme
<a href="#">CSCwo70089</a>	EDR getting generated without TAC	pdn-gw
<a href="#">CSCvd29285</a>	FE chip internal table bit flip causing chassis reboot	pdn-gw
<a href="#">CSCvd01015</a>	Fabric serdes lanes flapping leading to AFIO: "Event stuck in list" message filling up syslog	pdn-gw
<a href="#">CSCwo37912</a>	Legacy-GW ATT: vpnmgr crash observed in sn_tacacs_authen_login_cleanup function	pdn-gw
<a href="#">CSCwo74921</a>	Error log for SGW - wrong 'recordOpeningTime' in CDR	sgw
<a href="#">CSCwq14804</a>	"starBusyoutReason" and "starSxPeerIP" are used/referenced and not defined.	staros
<a href="#">CSCvg18187</a>	Auto collect register dumps for analysis of Ingress fabric (IFMA/IFMB) overflows	staros
<a href="#">CSCux53126</a>	AF Controller takes abnormally long time for card update notification	staros
<a href="#">CSCvg76231</a>	Fabric issues causing IFMA/IFMB buffer overflows	staros
<a href="#">CSCwo89406</a>	Incorrect value in Rx port utilization counter	staros
<a href="#">CSCvx22943</a>	Monitor DCH FIFO Discards in the FE600 health check	staros
<a href="#">CSCvm53290</a>	Traffic needs to be stopped after a fabric event in order to recover	staros
<a href="#">CSCvd23310</a>	MIO reload due to un-correctable error; MIO went into permanent boot cycle	staros
<a href="#">CSCvt06102</a>	DPC2 memory correctable errors over threshold causing fabric IFMA/Bs	staros

Bug ID	Description	Product Found
<a href="#">CSCvb40910</a>	DPC2/MIO1: Both cards reboot due to unplanned migration	staros
<a href="#">CSCwo65162</a>	Incorrect output in command " show bulkstats internal intervals"	staros
<a href="#">CSCwo01479</a>	Unplanned SF migration caused diamproxy instance # out of range	staros
<a href="#">CSCuy34023</a>	Nonfatal warning AFIO Process during system upgrade	staros
<a href="#">CSCuz46018</a>	ASR5500 manual clock change failure (fabric ping stops)	staros
<a href="#">CSCux61392</a>	ASR5500 restarted - petrab FDR IFMA overflow -> hatcpu dead!	staros
<a href="#">CSCvh07441</a>	Fabric issues causing IFMA/IFMB buffer overflows	staros

## Open issues

This table lists the open issues in this specific software release.

**Note:** This software release may contain open bugs first identified in other releases. To see additional information, click the bug ID to access the [Cisco Bug Search Tool](#). To search for a documented Cisco product issue, type in the browser: <bug number> site:cisco.com.

**Table 5.** Open issues for StarOS™ Software, Release 2025.03.I0

Bug ID	Description	Product Found
<a href="#">CSCwp28316</a>	Sx peer failure with demux SF unplanned migration	cups-cp
<a href="#">CSCwp20248</a>	CP is not sending Delete session request to UP in case of GTPU Path Failure	cups-cp
<a href="#">CSCwq56869</a>	Periodic updates not being sent when 'diameter send-ccri session-start' is configured and when FUI with terminate is received in CCA-I	cups-cp
<a href="#">CSCwq56872</a>	Generated URR's are not associated with PDR's when the Online Charging System (OCS) is in a Server Unreachable (SU) state.	cups-cp
<a href="#">CSCwo82799</a>	CUPS UP UL/DL packets dropping	cups-up
<a href="#">CSCwq29508</a>	After SGW relocation (S1-HO), traffic not sent.	cups-up
<a href="#">CSCwq36099</a>	ePDG VPC-SI: dhmgr mem warn	epdg
<a href="#">CSCwq48299</a>	Incorrect VLR Status Displayed on MME Post sgs vlr-failure/vlr-recover with Pooled VLRs.	mme
<a href="#">CSCwq50254</a>	Fatal Signal 11: failures observed due to sessmgr_dhcpv6app_api_release_address	pdn-gw
<a href="#">CSCwq22148</a>	Legacy-GW ATT: ASR5500 chassis hwctrl process shows warn state in show task resources	pdn-gw
<a href="#">CSCwq55405</a>	Updates to a Group of Ruledefs triggers an mtree data structure rebuild, the configuration under the GOR retains old hash causing packet mismatches	pdn-gw

Bug ID	Description	Product Found
<a href="#">CSCwg56385</a>	Assertion failure at midplane/libsn_midplane.c in SPGW	sae-gw
<a href="#">CSCwvp60108</a>	session manager crash with an unknown signature time encoding data at smgr_gr_encode_uplane_call_info_uchckpt_cmd	sae-gw

## Known issues

This section describes the known issue that may occur during the upgrade of the StarOS image.

### Install and Upgrade Notes

This Release Note does not contain general installation and upgrade instructions. Refer to the existing installation documentation for specific installation and upgrade considerations.

When upgrading the StarOS image from a previous version to the latest version, issues may arise if there is a problem with the Cisco SSH/SSL upgrade. To avoid such issues, ensure that the boot file for Service Function (SF) cards is properly synchronized.

To synchronize the boot file for all the Service Function (SF) VPC-DI non-management cards, use the following CLI command:

```
[local] host_name# system synchronize boot
```

This ensures that the changes in boot file are identically maintained across the SF cards.

**Note:** Ensure that you execute the system synchronize boot command before reloading for a version upgrade from any version less than 21.28.m23 to 21.28.m23, or versions higher than 21.28.m23.

## Compatibility

This section provides compatibility information about the StarOS package version, and the software requirements for the Legacy Platform (for ASR 5500 DPC2) software.

### Compatible StarOS package version

**Table 6.** Release package version information

StarOS packages	Version	Build number
StarOS package	2025.03.I0	21.28. m36.98639

### Compatible software components for ASR 5500

This section lists compatibility information of the StarOS™ Software products that are verified to work with this version of the ASR 5500.

**Table 7.** Compatibility information for ASR 5500 DPC2, Release 2025.03.I0

Supported software	Version
ADC P2P plugin	2.74.10.2682



## Supported software packages

This section provides information about the release packages associated with Legacy Platform (for ASR 5500 DPC2) software.

**Table 8.** Software packages for Release 2025.03.I0

Software package	Description
<b>ASR 5500 companion package</b>	
companion-asr5500-2025.03.I0.zip	Contains the signed ASR 5500 software image, the signature file, a verification script, the x509 certificate, and a README file containing information on how to use the script to validate the certificate.

## Release lifecycle milestones

The following table provides EoL milestones for Cisco StarOS software:

**Table 9.** EoL milestone information for StarOS™ Software, Release 2025.03.I0

Milestone	Date
First Customer Ship (FCS)	31-Jul-2025
End of Life (EoL)	31-Jul-2025
End of Software Maintenance (EoSM)	29-Jan-2027
End of Vulnerability and Security Support (EoVSS)	29-Jan-2027
Last Date of Support (LDoS)	31-Jan-2028

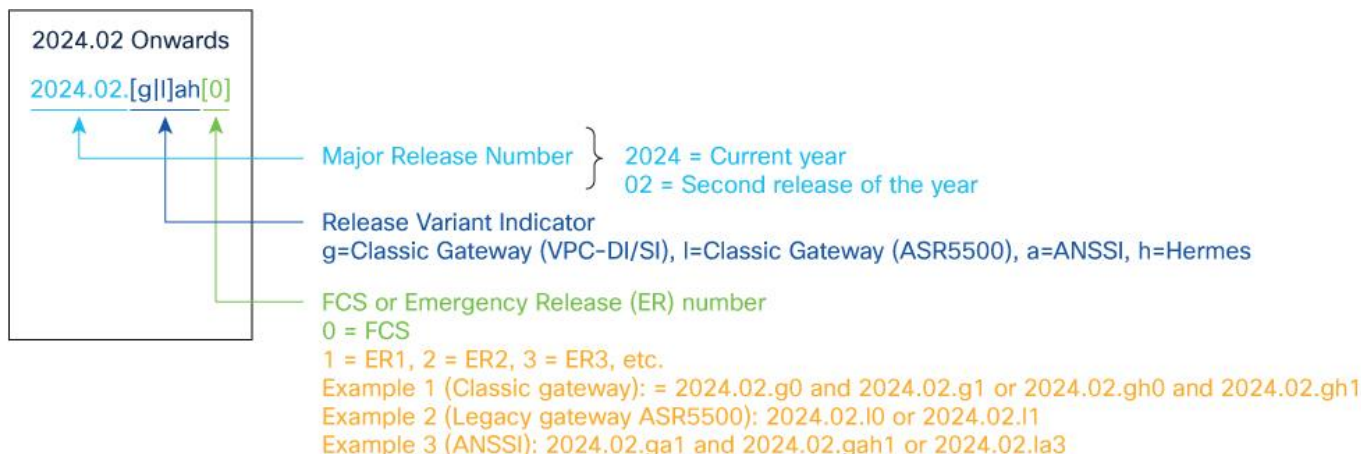
## StarOS product version numbering system

The output of the show version command displays detailed information about the version of StarOS currently running on the ASR 5500 or Cisco Virtualized Packet Core platform.

Starting 2024.01.0 release (January 2024), Cisco is transitioning to a new release versioning scheme. The release version is based on the current year and product. Refer to the figure for more details.

**Note:** During the transition phase, some file names will reflect the new versioning whereas others will refer to the 21.28.x- based naming convention. With the next release, StarOS-related packages will be completely migrated to the new versioning scheme.

**Figure 1.** Version numbering for FCS, emergency, and maintenance releases



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**Note:** For any clarification, contact your Cisco account representative.

## Software integrity verification

To verify the integrity of the software image you have from Cisco, you can validate the SHA512 checksum information against the checksum identified by Cisco for the software. Image checksum information is available through [Cisco.com Software Download](#) details. Click Linux and then choose the Software Image Release Version.

To find the checksum, hover the mouse pointer over the software image you have downloaded. At the bottom you find the SHA512 checksum, if you do not see the whole checksum, you can expand it by pressing the "..." at the end.

To validate the information, calculate a SHA512 checksum using the information in the table and verify that it matches the one provided on the software download page. To calculate a SHA512 checksum on your local desktop see the table.

**Table 10.** Checksum calculations per operating system

Operating system	SHA512 checksum calculation command examples
Microsoft Windows	Open a command line window and type the following command: <pre>&gt; certutil.exe -hashfile &lt;filename&gt;.&lt;extension&gt; SHA512</pre>
Apple MAC	Open a terminal window and type the following command: <pre>\$ shasum -a 512 filename.extension</pre>
Linux	Open a terminal window and type the following command: <pre>\$ sha512sum filename.extension</pre> OR <pre>\$ shasum -a 512 filename.extension</pre>
<p>Note: filename is the name of the file.  extension is the file extension (for example, .zip or .tgz).</p>	

If the SHA512 checksum matches, you can be sure that no one has tampered with the software image or the image has not been corrupted during download.

If the SHA512 checksum does not match, we advise you to not attempt upgrading any systems with the corrupted software image. Download the software again and verify the SHA512 checksum again. If there is a constant mismatch, please open a case with the Cisco Technical Assistance Center.

Certificate validation

In 2024.01 and later releases, software images for StarOS, VPC-DI, and VPC-SI, and the companion software packages for StarOS and VPC are signed via x509 certificates. USP ISO images are signed with a GPG key. For more information and instructions on how to validate the certificates, refer to the README file available with the respective software packages.

Related resources

This table provides key resources and links to the support information and essential documentation for StarOS and CUPS products.

Table 11. Related resources and additional information

Resource	Link
Cisco ASR 5500 documentation	<a href="#">StarOS documentation</a>
Cisco Ultra Packet Core documentation	<a href="#">CUPS documentation</a>
Service request and additional information	<a href="#">Cisco Support</a>

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