



## Appendix - Cisco Online Support

This appendix contains the following sections:

- [Cisco Business Online Support, on page 1](#)

### Cisco Business Online Support

For current support information, visit the following URLs:

<b>Cisco Business</b>	
Cisco Business Home	<a href="http://www.cisco.com/go/ciscobusiness">http://www.cisco.com/go/ciscobusiness</a>
<b>Support</b>	
Cisco Business Support Community	<a href="http://www.cisco.com/go/cbcommunity">http://www.cisco.com/go/cbcommunity</a>
Cisco Business Support and Resources	<a href="http://www.cisco.com/go/smallbizhelp">http://www.cisco.com/go/smallbizhelp</a>
Cisco Business Phone Support	<a href="http://www.cisco.com/go/cbphone">http://www.cisco.com/go/cbphone</a>
Cisco Business Chat Support	<a href="http://www.cisco.com/go/cbchat">http://www.cisco.com/go/cbchat</a>
Cisco Business Firmware Downloads	<a href="http://www.cisco.com/go/smallbizfirmware">http://www.cisco.com/go/smallbizfirmware</a> Select a link to download the firmware for your Cisco product. No login is required.
Cisco Business Open Source Requests	If you wish to receive a copy of the source code to which you are entitled under the applicable free/open source license(s) (such as the GNU Lesser/General Public License), please send your request to: <a href="mailto:external-opensource-requests@cisco.com">external-opensource-requests@cisco.com</a> .  In your request, please include the Cisco product name, version, and the 18 digit reference number (for example: 7XEEX17D99-3X49X08 1) found in the product open source documentation.

