



# Release Notes for Cisco Business Mobile iOS app, Version 1.4.3

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## Introduction

These release notes describe the recommended practices and known issues that apply to software version 1.4.2 of the Cisco Business Mobile app.

## What's New in Cisco Business Mobile iOS app Version 1.4.3

Cisco Business Mobile app version 1.4.3 introduces the following new features and changes.

- Improved switch port display & configurations.
- Delete single or multiple sites.
- Support for additional Wi-Fi options.
- Enhanced password error message.
- Get notified about scanned devices pending deployment.

## System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported for Apple iOS-based devices running iOS version 13.0 and above. The following devices may be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points




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**Note** Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port are not able to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

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## Limitations and Restrictions

The Cisco Business Mobile app is subject to the following limitations and restrictions:

- For devices to be managed by the Cisco Business Mobile app, they must be in an unconfigured state before being added to the site and configured by the app. If a device has been previously configured by any means, it should be reset back to an unconfigured state (factory default) before it is configured by the app.
- Cisco Business switches need to connect to an existing Wi-Fi network to be managed by Cisco Business mobile app. Please refer to the quick start guide that comes with the switches for detailed instructions.
- The Cisco Business Mobile app is not currently optimized for the iPad. The app may be used with an iPad, but will operate in iPhone compatibility mode.

## Caveats for Release 1.4.3

Release Date: December 2022

**Table 1: Resolved Caveats**

Caveat ID Number	Headline
<a href="#">CSCwc63099</a>	A precise failure info was displayed when the password didn't comply with the complexity rules.
<a href="#">CSCwc66836</a>	App displayed site summary page if killing the app when adding the remaining devices.

## Caveats for Release 1.3.2

### Open Caveats

Release Date: August 2022

Table 2: Open Caveats

Caveat ID Number	Headline
<a href="#">CSCwc63099</a>	Should display the precise failure info when the password doesn't comply to the complexity rules. <b>Workaround</b> None
<a href="#">CSCwc66836</a>	App displays site summary page if killing the app when adding the remaining devices. <b>Workaround</b> Click the Add Devices button on the site summary page, to display the devices that were scanned but did not add successfully. The app will guide you through the process of adding the missing devices to the list.

## Caveats for Release 1.2.3

### Resolved Caveats

Release Date: July 2022

No new caveats have been resolved in this release.

## Caveats for Release 1.2.1

### Open Caveats

Release Date: March 2022

The following table lists the new open caveats for Cisco Business Mobile app version 1.2.1.

Caveat ID Number	Headline
<a href="#">CSCwa77709</a>	Optimize error message when applying network config failed in day-n.
<a href="#">CSCwa67331</a>	View error page cannot scroll down to the bottom.
<a href="#">CSCwa57554</a>	Should support select Facebook or Google Login when config social login SSID.
<a href="#">CSCwa57540</a>	When adding master ap failed then close and reopen the same job, there is a small probability that the job info will be lost.

## Caveats for Release 1.1.3

### Resolved Caveats

Release Date: October 2021

No new caveats have been resolved in this release.

## Caveats for Release 1.0.24

### Resolved Caveats

Release Date: July 2021

The following table lists caveats that have been resolved in Cisco Business Mobile app1.0.24.

*Table 3: Resolved Caveats*

Caveat ID Number	Headline
<a href="#">CSCvy87281</a>	IOS should not prompt a new version upgrade when the app is the latest version.

## Caveats for Release 1.0

### Open Caveats

Release Date: June 2021

The following table lists the open caveats for Cisco Business Mobile app version 1.0

*Table 4: Open Caveats*

Caveat ID Number	Headline
<a href="#">CSCvx98426</a>	Diagnostic messages are hidden on smaller phones. <b>Workaround</b> Scroll up to view the messages.
<a href="#">CSCvy11159</a>	Keyboard covers buttons on the backup page. <b>Workaround</b> Touch outside the keyboard area to dismiss the keyboard.

Caveat ID Number	Headline
<a href="#">CSCvy11187</a>	Interferer detection is disabled. <b>Workaround</b> Manually enable interferer detection in the CBW web UI.
<a href="#">CSCvy27136</a>	Sometimes the app displays the loading icon when refreshing the site summary page. <b>Workaround</b> Pull down to refresh the page.
<a href="#">CSCvy40606</a>	The app shows the switch reboot is taking longer than necessary. <b>Workaround</b> None
<a href="#">CSCvy45626</a>	The invalid password message is blocked by the keyboard when typing, so it might not be seen. <b>Workaround</b> Dismiss the keyboard to see the message.
<a href="#">CSCvy49186</a>	Exiting the add devices workflow is not obvious. <b>Workaround</b> Use the <b>Back</b> button at the top left to exit the workflow.
<a href="#">CSCvy56045</a>	Retry config saves automatically when already it is in progress on CBW. <b>Workaround</b> Click the <b>Retry</b> link to manually repeat the save operation.
<a href="#">CSCvy62737</a>	Device firmware version does not update after upgrade. <b>Workaround</b> Return to the site view and refresh the site information.

**Resolved Caveats**

This is the initial product version.

## Where to Find Support

For current support information, visit the following URLs:

*Table 5: Where to Find Support*

<b>Cisco Small Business Support Resources</b>	
Cisco Small Business Support Community	<a href="http://www.cisco.com/go/smallbizsupport">http://www.cisco.com/go/smallbizsupport</a>
Cisco Small Business Support and Resources	<a href="http://www.cisco.com/go/smallbizhelp">http://www.cisco.com/go/smallbizhelp</a>
Phone Support Contacts	<a href="http://www.cisco.com/go/sbcs">http://www.cisco.com/go/sbcs</a>

