

# Release Notes for Cisco Business Mobile app, Version 1.0.24

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## Introduction

This document describes the recommended practices and known issues that apply to software versions up to 1.0.24 of the Cisco Business Mobile app.

## System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported for Apple iOS-based devices running iOS version 13.0 and above. The following devices may be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points



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**Note** Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port are not able to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

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## Limitations and Restrictions

The Cisco Business Mobile app is subject to the following limitations and restrictions:

- For devices to be managed by the Cisco Business Mobile app, they must be in an unconfigured state before being added to the site and configured by the app. If a device has been previously configured by any means, it should be reset back to an unconfigured state (factory default) before it is used by the app.
- The Cisco Business Mobile app is not currently optimized for the iPad. The app may be used with an iPad, but will operate in iPhone compatibility mode.

## Caveats for Release 1.0.24

### Resolved Caveats

Release Date: July 2021

The following table lists caveats that have been resolved in Cisco Business Mobile app 1.0.24.

*Table 1: Resolved Caveats*

Caveat ID Number	Headline
<a href="#">CSCvy87281</a>	IOS should not prompt a new version upgrade when the app is the latest version.

## Caveats for Release 1.0

### Open Caveats

Release Date: June 2021

The following table lists the open caveats for Cisco Business Mobile app version 1.0

*Table 2: Open Caveats*

Caveat ID Number	Headline
<a href="#">CSCvx98426</a>	Diagnostic messages are hidden on smaller phones. <b>Workaround</b> Scroll up to view the messages.
<a href="#">CSCvy11159</a>	Keyboard covers buttons on the backup page. <b>Workaround</b> Touch outside the keyboard area to dismiss the keyboard.
<a href="#">CSCvy11187</a>	Interferer detection is disabled. <b>Workaround</b> Manually enable interferer detection in the CBW web UI.
<a href="#">CSCvy27136</a>	Sometimes the app displays the loading icon when refreshing the site summary page. <b>Workaround</b> Pull down to refresh the page.

Caveat ID Number	Headline
<a href="#">CSCvy40606</a>	The app shows the switch reboot is taking longer than necessary. <b>Workaround</b> None
<a href="#">CSCvy45626</a>	The invalid password message is blocked by the keyboard when typing, so it might not be seen. <b>Workaround</b> Dismiss the keyboard to see the message.
<a href="#">CSCvy49186</a>	Exiting the add devices workflow is not obvious. <b>Workaround</b> Use the <b>Back</b> button at the top left to exit the workflow.
<a href="#">CSCvy56045</a>	Retry config saves automatically when already it is in progress on CBW. <b>Workaround</b> Click the <b>Retry</b> link to manually repeat the save operation.
<a href="#">CSCvy62737</a>	Device firmware version does not update after upgrade. <b>Workaround</b> Return to the site view and refresh the site information.

### Resolved Caveats

This is the initial product version.

## Where to Find Support

For current support information, visit the following URLs:

*Table 3: Where to Find Support*

Cisco Small Business Support Resources	
Cisco Small Business Support Community	<a href="http://www.cisco.com/go/smallbizsupport">http://www.cisco.com/go/smallbizsupport</a>
Cisco Small Business Support and Resources	<a href="http://www.cisco.com/go/smallbizhelp">http://www.cisco.com/go/smallbizhelp</a>
Phone Support Contacts	<a href="http://www.cisco.com/go/sbcs">http://www.cisco.com/go/sbcs</a>

