Release Notes for Cisco Business Mobile app, Version 1.0

First Published: 2021-07-01

Introduction

These release notes describe the recommended practices and known issues that apply to software version 1.0 of the Cisco Business Mobile app.

System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported for Apple iOS-based devices running iOS version 13.0 and above. The following devices may be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points

Note   Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port are not able to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

Limitations and Restrictions

The Cisco Business Mobile app is subject to the following limitations and restrictions:

- For devices to be managed by the Cisco Business Mobile app, they must be in an unconfigured state before being added to the site and configured by the app. If a device has been previously configured by any means, it should be reset back to an unconfigured state (factory default) before it is used by the app.
- The Cisco Business Mobile app is not currently optimized for the iPad. The app may be used with an iPad, but will operate in iPhone compatibility mode.

Caveats

Open Caveats

The following table lists the open caveats for Cisco Business Mobile app version 1.0

Table 1: Open Caveats

Caveat ID Number	Headline
CSCvx98426	Diagnostic messages are hidden on smaller phones. **Workaround** Scroll up to view the messages.
CSCvy11159	Keyboard covers buttons on the backup page. **Workaround** Touch outside the keyboard area to dismiss the keyboard.
CSCvy11187	Interferer detection is disabled. **Workaround** Manually enable interferer detection in the CBW web UI.
CSCvy27136	Sometimes the app displays the loading icon when refreshing the site summary page. **Workaround** Pull down to refresh the page.
CSCvy40606	The app shows the switch reboot is taking longer than necessary. **Workaround** None
CSCvy45626	The invalid password message is blocked by the keyboard when typing, so it might not be seen. **Workaround** Dismiss the keyboard to see the message.
CSCvy49186	Exiting the add devices workflow is not obvious. **Workaround** Use the **Back** button at the top left to exit the workflow.
CSCvy56045	Retry config saves automatically when already it is in progress on CBW. **Workaround** Click the **Retry** link to manually repeat the save operation.

Caveat ID Number	Headline
CSCvy62737	Device firmware version does not update after upgrade. **Workaround** Return to the site view and refresh the site information.

Resolved Caveats

This is the initial product version.

Where to Find Support

For current support information, visit the following URLs:

Table 2: Where to Find Support

Cisco Small Business Support Resources	
Cisco Small Business Support Community	http://www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	http://www.cisco.com/go/smallbizhelp
Phone Support Contacts	http://www.cisco.com/go/sbsc