



Release Notes for Cisco Business Android Mobile app, Version 1.4.2

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Introduction

These release notes describe the recommended practices and known issues that apply to software version 1.4.2 of the Android Cisco Business Mobile App.

What's New in Cisco Business Mobile app Version 1.4.2

Cisco Business Mobile app version 1.4.2 introduces the following new features and changes.

- Improved switch port display & configurations.
- Delete single or multiple sites.
- Support for additional Wi-Fi options.
- Enhanced password error message.
- Get notified about scanned devices pending deployment.

System Requirements for Cisco Business Mobile app

The Cisco Mobile app is supported for Android devices running versions 10, 11 and 12. The following devices have been tested.

Model	Android Version
Google Pixel 4XL	12
Google Pixel 3XL	10
Google Pixel 5	11
Motorola Edge X30	12
Google Pixel 4a	12
Samsung S21+	11
Samsung S21	11
Samsung A52	11

Samsung S20	11
Samsung S20+	11
Samsung Note 10	10
Xiaomi 11 Pro	11
Oppo Reno 6	11

The following devices can be managed by the Cisco Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points
- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points



Note Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port must be on version 3.1.1.7 or above to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

Limitations and Restrictions

The Cisco Mobile app is subject to the following limitations and restrictions:

- For devices to be managed by the Cisco Mobile app, they must be in an unconfigured state before being added to the site and configured by the app. If a device has been previously configured by any means, it should be reset back to its factory default state. Once reset, you can configure it with the app.
- Cisco Business switches need to connect to an existing Wi-Fi network to be managed by the Cisco Business mobile app. Please refer to the quick start guide that comes with the switches for detailed instructions.
- The Cisco Business Mobile app for Android is not currently optimized for tablet devices. The app can be used on a tablet, but the user interface may not be optimal.

Caveats for Release 1.4.2

Release Date: December 2022

The following table lists caveats that have been resolved in the Cisco Business Mobile app version 1.4.2.

Table 1: Resolved Caveats

Caveat ID Number	Headline
CSCwc63099	A precise failure info was displayed when the password didn't comply with the complexity rules.
CSCwc66836	App displayed site summary page if killing the app when adding the remaining devices.

Caveats for Release 1.3.2

Open Caveats

Release Date: August 2022

The following table lists caveats that have been resolved in the Cisco Business Mobile app version 1.3.2.

Table 2: Open Caveats

Caveat ID Number	Headline
CSCwc34004	The physical back button does not work. Workaround Use the back button on the app's left top page instead of the phone's physical back button.
CSCwc63099	Should display the precise failure info when the password doesn't comply to the complexity rules. Workaround None
CSCwc66836	App displays site summary page if killing the app when adding the remaining devices. Workaround Click the Add Devices button on the site summary page, to display the devices that were scanned but did not add successfully. The app will guide you through the process of adding the missing devices to the list.

Caveats for Release 1.3

Open Caveats

Release Date: August 2022

There are no new open caveats for Cisco Business Mobile app version 1.3.

Resolved Caveats

Table 3: Resolved Caveats

Caveat ID Number	Headline
CSCwc31524	Fixed the location-related crash problem in some OnePlus models.

Caveats for Release 1.2.0

Open Caveats

Release Date: May 2022

The following table lists the open caveats for Cisco Business Mobile app version 1.2.0

Table 4: Open Caveats

Caveat ID Number	Headline
CSCvx98426	Diagnostic messages are hidden on smaller phones. Workaround Scroll up to view the messages.
CSCvy45626	The invalid password message is blocked by the keyboard when typing, so it might not be seen. Workaround Dismiss the keyboard to see the message.
CSCvy56045	Retry config saves automatically when already it is in progress on CBW. Workaround Click the Retry link to manually repeat the save operation.

Resolved Caveats

This is the initial product version.

Where to Find Support

For current support information, visit the following URLs:

Table 5: Where to Find Support

Cisco Small Business Support Resources	
Cisco Small Business Support Community	http://www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	http://www.cisco.com/go/smallbizhelp
Phone Support Contacts	http://www.cisco.com/go/sbcs

