



Release Notes for Cisco Business Android Mobile app, Version 1.2.0

First Published: 2022-05-06

Introduction

These release notes describe the recommended practices and known issues that apply to software version 1.2.0 of the Android Cisco Business Mobile app.

System Requirements for Cisco Business Mobile app

The Cisco Business Mobile app is supported for Android devices running versions 10, 11 and 12. The following devices have been tested.

Model	Android Version
Google Pixel 4XL	12
Google Pixel 3XL	10
Google Pixel 5	11
Google Pixel 4a	12
Samsung S21+	11
Samsung S21	11
Samsung A52	11
Samsung S20	11
Samsung S20+	11
Samsung Note 10	10
Xiaomi 11 Pro	11
Oppo Reno 6	11

The following devices can be managed by the Cisco Business Mobile app:

- Cisco Business 220 Series Smart Switches
- Cisco Business 250 Series Smart Switches
- Cisco Business 350 Series Managed Switches
- Cisco Business 100 Series Access Points

- Cisco Business 100 Series Mesh Extenders
- Cisco Business 200 Series Access Points



Note Cisco Business 350 Series switches with 10Gb Ethernet switch ports and a dedicated out of band (OOB) management port must be on version 3.1.1.7 or above to be installed and configured using the app. Affected models include: CBS350-8XT, CBS350-12XT, CBS350-24XT, CBS350-48XT-4X, CBS350-12XS, CBS350-24XS, CBS350-16XTS, and CBS350-24XTS.

Limitations and Restrictions

The Cisco Business Mobile app is subject to the following limitations and restrictions:

- For devices to be managed by the Cisco Business Mobile app, they must be in an unconfigured state before being added to the site and configured by the app. If a device has been previously configured by any means, it should be reset back to its factory default state. Once reset, you can configure it with the app.
- Cisco Business switches need to connect to an existing Wi-Fi network to be managed by the Cisco Business mobile app. Please refer to the quick start guide that comes with the switches for detailed instructions.
- The Cisco Business Mobile app for Android is not currently optimized for tablet devices. The app can be used on a tablet, but the user interface may not be optimal.

Caveats for Release 1.2.0

Open Caveats

Release Date: May 2022

The following table lists the open caveats for Cisco Business Mobile app version 1.2.0

Table 1: Open Caveats

Caveat ID Number	Headline
CSCvx98426	Diagnostic messages are hidden on smaller phones. Workaround Scroll up to view the messages.
CSCvy45626	The invalid password message is blocked by the keyboard when typing, so it might not be seen. Workaround Dismiss the keyboard to see the message.

Caveat ID Number	Headline
CSCvy56045	Retry config saves automatically when already it is in progress on CBW. Workaround Click the Retry link to manually repeat the save operation.

Resolved Caveats

This is the initial product version.

Where to Find Support

For current support information, visit the following URLs:

Table 2: Where to Find Support

Cisco Small Business Support Resources	
Cisco Small Business Support Community	http://www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	http://www.cisco.com/go/smallbizhelp
Phone Support Contacts	http://www.cisco.com/go/sbcs

