



Help

Perform the following tasks from the Help window:

- [About Help](#)
- [Viewing System Reports](#)

About Help

If you have multiple [Site](#) names configured on the system, they will be listed in the About Cisco Communications Manager Express table.

Use this procedure to view operating system information.

Step 1 Choose **About**. The About window appears and contains the following information for your system:

- Cisco Unity Express version

Cisco Unified Communications Manager Express information (CUCME mode only)

- Cisco Unified Communications Manager Express information includes the following:
 - Site Name
 - Operating System Router
 - Cisco IOS Software version
 - Cisco Unified CME version
 - Feature Package/Cisco IOS Image

Licensing Information

- Licensing information includes the following:
 - Default number of personal mailboxes
 - Default number of general delivery mailboxes
 - Maximum number of configurable mailboxes
 - Maximum message space, in minutes
 - Maximum number of telephony ports
 - Maximum number of voice-mail (VM)/auto attendant (AA) ports
 - Maximum number of IVR ports

- Installed packets
 - Installed languages
-

Viewing System Reports

Use this procedure to view system reports.

Step 1 Choose **Help > System Information**.

The following system specifications can be viewed from the System Information window:

- CPU Model
 - CPU Speed (MHz)
 - CPU Cache (KB)
 - System Uptime
 - Chassis Type
 - Chassis Serial
 - Module Type
 - Module Serial
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