

Configuring Domain Name Settings

Perform the following tasks from the System Domain Name Settings page:

- Specify a domain and hostname in which Cisco Unity Express is located. See Changing a DNS Server.
- Add Domain Name Settings (DNS) servers. See Adding a DNS Server.
- Delete DNS servers. See Deleting a DNS Server.



After changing the domain name, you must reload the Cisco Unity Express software.

Changing a DNS Server

Use this procedure to change one or both of the DNS servers if their names or IP addresses have changed since running the Initialization Wizard.

Before You Begin

Gather the following information:

- The hostname of Cisco Unity Express.
- The domain name and IP address of the DNS server.

Procedure

Step 1 Choose System > Domain Name Settings.

The system displays the Domain Name Settings page.

- **Step 2** Enter a hostname or the name of the server that stores the Cisco Unity Express application files.
- **Step 3** Enter the hostname of Cisco Unity Express.
- Step 4 Click Apply.

Adding a DNS Server

Enter additional DNS servers as alternate server destinations, to be used if the system cannot access the primary domain name server.

Restriction

You can have a maximum of four DNS servers.

Procedure

- **Step 1** Choose **System > Domain Name Settings**.
 - The system displays the Domain Name Settings page.
- **Step 2** Click **Add** under Domain Name Service (DNS) Servers.
 - The system displays the Add a DNS server page.
- **Step 3** Enter the IP address of the server.
- Step 4 Click Add.

Deleting a DNS Server

Use this procedure to delete a DNS server.

Procedure

- **Step 1** Choose **System > Domain Name Settings**.
 - The system displays the Domain Name Settings page.
- **Step 2** Check the checkbox next to the DNS server that you want to delete.
- Step 3 Click Delete.
- Step 4 At the prompt, click OK.