Configuring SMTP

Set up Cisco Unity Express to notify users of voice-mail events by phone, pager, or email. Cisco Unity Express contacts these devices to let users know that they have received a voice-mail message. This feature is not enabled by default, and is enabled on a system-wide basis. See Configuring Message Notification.

Notifications for email and text pager devices are sent using a Simple Mail Transfer Protocol (SMTP) server. You must configure the SMTP server for these notification types to work.

Importing SMTP Settings

You can import SMTP settings from email clients.

Use this procedure to import SMTP settings from an email client.

Step 1 Choose **System > SMTP Settings**. The System SMTP Settings window appears.

Step 2 From the Import SMTP Settings drop-down menu, select the email client.

Step 3 Click **Apply** to save your settings.

Configuring the SMTP Server

Use this procedure to configure the SMTP server.

Step 1 Choose **System > SMTP Settings**. The System SMTP Settings window appears.

Step 2 Enter the hostname or IP address of the external SMTP server.

Step 3 Select the security mode from the drop-down menu. Select one of the following:

- None: No security setting is enabled.
- SSL: Specifies that SSL is enabled.
- STARTTLS: Specifies that STARTTLS is enabled.

Step 4 Enter the port number used to connect to the SMTP server.

Step 5 Enter the username and password for the server.

Step 6 Click **Apply** to save your settings.

Testing the SMTP Connection

Use this procedure to test the SMTP connection to an email address.

Step 1 Choose **System** > **SMTP Settings**. The System SMTP Settings window appears.

Step 2 Enter the Test Email Address.

Step 3 Click **Send Test Email**.