



Using the Administration Control Panel for Cisco Unified Communications Manager (CUCM)

Perform the following task from the Administration Control Panel window:

- [Switching the Call Agent to Cisco Unified Communications Manager Express](#)
- [Saving or Reloading Cisco Unity Express](#)

Switching the Call Agent to Cisco Unified Communications Manager Express

Use this procedure to switch the call agent to Cisco Unified Communications Manager Express.

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- Step 1** Choose **Administration > Control Panel**.
- Step 2** Under the Call Agent Integration: CUCM label, click **Switch to CUCME**.
A warning box appears indicating:
“Warning: This operation will
a. permanently delete all non-local site related configuration
b. reboot the system automatically
Do you wish to continue?
- Step 3** Click **Ok** to switch to Cisco Unified Communications Manager Express or click **Cancel**.
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To save or reload Cisco Unity Express, see [Saving or Reloading Cisco Unity Express](#).

Saving or Reloading Cisco Unity Express

**Note**

This operation takes a few moments to complete.

Use this procedure to save or reload Cisco Unity Express.

- Step 1** Choose **Administration > Control Panel**.
 - Step 2** Click **Save Configuration**.
 - Step 3** Click **Ok** at the prompt.
 - Step 4** Click **Reload Cisco Unity Express**. A dialog box appears warning you that reloading the system will terminate all end user sessions and that any unsaved configuration data will be lost.
 - Step 5** Click **Ok** or **Cancel** to complete the task.
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To switch the call agent to Cisco Unified Communications Manager Express, see [Switching the Call Agent to Cisco Unified Communications Manager Express](#).