



Using TimeCardView Software

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This guide contains TimeCardView configuration mode commands, and also Cisco Unity Express commands that are relevant to TimeCardView.

This chapter provides helpful tips for understanding and configuring TimeCardView software using the command-line interface (CLI). It contains the following sections:

- [Understanding Command Modes, page 1](#)
- [Entering the Command Environment, page 2](#)
- [Getting Help, page 3](#)
- [Using the no and default Forms of Commands, page 4](#)
- [Saving Configuration Changes, page 4](#)
- [Identifying Supported Platforms, page 5](#)

Understanding Command Modes

The TimeCardView CLI commands have a structure very similar to that of Cisco IOS CLI commands. However, the TimeCardView CLI commands do not affect Cisco IOS configurations.

Because TimeCardView is available as an add-on package to Cisco Unity Express, with which it co-resides on a service module, you log into the Cisco Unity Express module to access TimeCardView. After you have logged in to the Cisco Unity Express module, the command environment is no longer the Cisco IOS environment.

The Cisco Unity Express command environment is divided into two modes:

- **Cisco Unity Express EXEC**—This is the mode that you are in after you log in to the Cisco Unity Express command environment. Cisco Unity Express EXEC commands affect the system's parameters in different ways. Some commands only display or clear parameter values, stop or start the entire system, or start troubleshooting procedures. However, unlike Cisco IOS EXEC mode, Cisco Unity Express EXEC mode has a few commands that change parameter values. These changes are stored in the module's flash memory, instead of in the startup configuration, so that the system has some minimum information available if a catastrophic event such as a power or disk failure occurs.

- Cisco Unity Express Configuration—This mode permits you to make system configuration changes, which are stored in the running configuration. If you later save the running configuration to the startup configuration, the changes made with the configuration commands are restored when the software is rebooted.

Cisco Unity Express configuration mode has several subconfiguration levels. The global configuration mode changes the command environment from EXEC to configuration. You can modify many software parameters at this level. However, certain configuration commands change the environment to more specific configuration modes where modifications to the system are entered. For example, the **service timecardview** command changes the environment from config to config-timecardview. At this point, you can enter or modify application parameter values.

The commands available to you at any given time depend on the mode that you are currently in. Entering a question mark (?) at the CLI prompt displays a list of commands available for each command mode. The descriptions in this command reference indicate each command's environment mode.

[Table 1](#) describes how to access and exit various common command modes of the Cisco Unity Express software. It also shows examples of the prompts displayed for each mode.

Table 1 Accessing and Exiting Command Modes

Command Mode	Access Method	Prompt	Exit Method
Cisco Unity Express EXEC	When the Cisco Unity Express software prompt appears, enter the enable command.	se-10-0-0-0#	Use the exit command or press CTRL-SHIFT-6 , and then enter x .
Cisco Unity Express configuration	From EXEC mode, use the configure terminal command.	se-10-0-0-0(config)#	To return to EXEC mode from configuration mode, use the end or exit command.
TimeCardView configuration	From Cisco Unity Express configuration mode, use the service timecardview command.	se-10-0-0-0(config-timecardview)#	To return to Cisco Unity Express configuration mode, use the end or exit command.
TimeCardView user configuration	From Cisco Unity Express configuration mode, use the timecardview username command.	se-10-0-0-0(config-tvuser)#	To return to Cisco Unity Express configuration mode, use the end or exit command.

Entering the Command Environment

Use this procedure to enter the command environment.

Prerequisites

The following information is required to enter the command environment:

- IP address of the router that contains the Cisco Unity Express module
- Username and password to log in to the router
- Slot number of the module

SUMMARY STEPS

1. Open a Telnet session.
2. **telnet** *ip-address*
3. Enter the user ID and password of the router.
4. **service-module service-engine** *slot/port session*
5. **enable**

DETAILED STEPS

	Command or Action	Purpose
Step 1	Open a Telnet session.	Use a DOS window, a secure shell, or a software emulation tool such as Reflection.
Step 2	telnet <i>ip-address</i> Example: C:\> telnet 172.16.231.195	Specifies the IP address of the router containing the Cisco Unity Express module.
Step 3	Username: Password:	Enter your user ID and password for the router.
Step 4	service-module service-engine <i>slot/port session</i> Example: Router# service-module service-engine 1/0 session	Enters the Cisco Unity Express command environment using the module located in the specified <i>slot</i> and <i>port</i> . The prompt changes to “se” with the IP address of the Cisco Unity Express module. Note If the message “Trying <i>ip-address slot/port</i> ... Connection refused by remote host” appears, enter the command service-module service-engine slot/port session clear and retry this step.
Step 5	enable Example: se-10-0-0-0# enable	Enters Cisco Unity Express EXEC mode. You are ready to begin the configuration tasks.

Getting Help

Entering a question mark (?) at the CLI prompt displays a list of commands available for each command mode. You can also get a list of keywords and arguments associated with any command by using the context-sensitive help feature.

To get help specific to a command mode, a command, a keyword, or an argument, use one of the following commands in [Table 2](#):

Table 2 Help Commands

Command	Purpose
<code>help</code>	Provides a brief description of the help system in any command mode.
<code>abbreviated-command-entry?</code>	Provides a list of commands that begin with a particular character string. Do not enter a space between command and question mark.
<code>abbreviated-command-entry<T ab></code>	Completes a partial command name.
<code>?</code>	Lists all commands available for a particular command mode.
<code>command ?</code>	Lists the keywords or arguments that you must enter next on the command line. Include a space between command and question mark.

Using the no and default Forms of Commands

Where available, use the **no** form of a command to disable a function. Use the command without the **no** keyword to reenable a disabled function or to enable a function that is disabled by default. The command reference entry for each command provides the complete syntax for the configuration commands and describes what the **no** form of a command does.

Configuration commands can also have a **default** form, which returns the command settings to the default values. In those cases where a command is disabled by default, using the **default** form has the same result as using the **no** form of the command. However, some commands are enabled by default and have variables set to specific default values. In these cases, the **default** form of the command enables the command and sets the variables to their default values. Where available, the command reference entry describes the effect of the **default** form of a command if the command functions differently than the **no** form.

Saving Configuration Changes

Starting in Cisco Unity Express EXEC mode, use the following command to copy the running configuration in flash memory to another location:

```
copy running-config {ftp:user-id:password@ftp-server-address [/directory] |
startup-config | tftp:ftp-server-address} filename
```

Keyword or Argument	Description
<code>ftp:user-id:password@</code>	Username and password for the FTP server. Include the colon (:) and the at sign (@) in your entry.
<code>ftp-server-address</code>	IP address of the FTP server.
<code>/directory</code>	(Optional) Directory on the FTP server where the copied file will reside. If you use it, precede the name with the forward slash (/).
<code>startup-config</code>	Startup configuration in flash memory.

tftp:ftp-server-address	IP address of the TFTP server.
<i>filename</i>	Name of the destination file that will contain the copied running configuration.

When you copy the running configuration to the startup configuration, enter the command on one line. In the following example, the running configuration is copied to the startup configuration as file start. In this instance, enter the command on a single line.

```
se-10-0-0-0# copy running-config startup-config start
```

When you copy to the FTP or TFTP server, this command becomes interactive and prompts you for the information. You cannot enter the parameters on one line. The following example illustrates this process. In the following example, the running configuration is copied to the FTP server, which requires a username and password. The IP address of the FTP server is 172.16.231.193. The running configuration is copied to the configs directory as file saved_start.

```
se-10-0-0-0# copy running-config ftp:
Address or name of remote host? admin:voice@172.16.231.193/configs
Source filename? saved_start
```

Identifying Supported Platforms

Cisco IOS software is packaged in feature sets consisting of software images that support specific platforms. Specific software images are required to support the Cisco Unity Express network module. The feature sets available for a specific platform depend on which Cisco IOS software images are included in a release. To identify the set of software images available in a specific release or to find out if a feature is available in a given Cisco IOS software image, use Cisco Feature Navigator at the following URL: <http://tools.cisco.com/ITDIT/CFN/jsp/index.jsp>.

